

Scottish Ambulance Service  
 Unscheduled Care Operational Statistics



Scottish Ambulance Service  
 Working in Partnership with Universities

Official Statistics Publication  
 Weekly Statistics  
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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.  
 This publication includes data for week commencing 05/05/2025 to 26/05/2025

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	05/05/2025						12/05/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,095	881	614	953	754	491	1,183	908	617	1,026	777	491
Borders	337	285	206	297	250	174	424	362	250	356	298	195
Dumfries and Galloway	481	399	318	411	334	254	496	420	344	410	341	270
Fife	1,089	873	592	984	774	498	1,047	867	578	942	779	495
Forth Valley	795	636	437	746	594	398	838	666	463	777	616	423
Grampian	1,480	1,077	694	1,332	961	588	1,464	1,085	726	1,274	939	586
Greater Glasgow and Clyde	3,216	2,545	1,856	2,851	2,219	1,550	3,386	2,604	1,921	3,000	2,271	1,599
Highland	1,067	877	654	829	686	476	1,137	925	697	876	723	504
Lanarkshire	1,731	1,366	1,017	1,537	1,194	858	1,846	1,390	1,001	1,661	1,233	855
Lothian	2,344	1,737	1,108	2,146	1,586	979	2,479	1,795	1,219	2,252	1,628	1,058
Orkney	61	43	36	34	24	17	61	41	34	33	23	16
Shetland	51	42	33	34	29	20	55	42	36	40	32	26
Tayside	1,236	1,060	665	1,111	949	559	1,226	1,008	621	1,097	891	513
Western Isles	124	99	81	62	54	39	127	102	83	68	58	40
Unknown	394	52	40	384	50	38	424	67	48	420	65	47
SCOTLAND	15,501	11,972	8,351	13,711	10,458	6,939	16,193	12,282	8,638	14,232	10,674	7,118

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19/05/2025						26/05/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,122	917	642	995	807	538	1,032	855	579	870	709	437
401	338	252	348	288	202	410	351	255	346	294	200
445	374	296	376	312	237	485	398	321	418	338	262
1,086	874	609	967	765	506	1,076	892	630	957	789	533
808	628	472	737	565	415	791	617	447	715	555	396
1,611	1,102	724	1,435	969	601	1,535	1,082	673	1,388	977	580
3,335	2,541	1,921	2,991	2,255	1,651	3,398	2,596	1,934	3,068	2,339	1,692
1,120	908	683	864	715	500	1,034	833	622	834	673	473
1,835	1,336	998	1,637	1,185	857	1,770	1,263	914	1,588	1,118	782
2,452	1,789	1,209	2,225	1,629	1,062	2,391	1,819	1,228	2,196	1,667	1,089
66	47	40	38	31	24	69	45	35	50	30	21
41	33	28	21	19	15	63	51	47	38	34	30
1,252	1,050	663	1,096	910	531	1,355	1,084	671	1,222	964	557
109	84	71	59	49	38	135	112	90	62	53	35
458	76	55	446	71	50	353	44	30	348	41	28
16,141	12,097	8,663	14,235	10,570	7,227	15,897	12,042	8,476	14,100	10,581	7,115

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>			19/05/2025 <sup>P</sup>			26/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:08:17	00:15:18	37	00:09:11	00:20:10	34	00:07:37	00:16:33	28	00:07:10	00:18:30
Borders	7	00:05:01	00:11:40	14	00:05:59	00:22:32	10	00:09:26	00:17:24	5	00:09:53	00:22:42
Dumfries and Galloway	15	00:07:37	00:21:12	14	00:08:51	00:27:43	14	00:04:13	00:08:27	13	00:05:16	00:12:40
Fife	36	00:08:30	00:16:26	23	00:08:18	00:11:27	35	00:06:41	00:14:01	29	00:08:52	00:19:06
Forth Valley	25	00:07:08	00:12:22	32	00:07:39	00:15:03	29	00:07:32	00:16:43	33	00:09:19	00:17:31
Grampian	43	00:07:44	00:18:41	42	00:06:08	00:23:40	41	00:08:33	00:24:20	38	00:09:19	00:22:56
Greater Glasgow and Clyde	111	00:06:18	00:11:46	111	00:06:37	00:11:33	121	00:06:53	00:12:40	99	00:06:33	00:14:22
Highland	27	00:07:35	00:20:31	22	00:06:47	00:17:02	30	00:06:28	00:16:14	24	00:07:36	00:25:41
Lanarkshire	62	00:08:01	00:16:56	36	00:07:24	00:16:31	46	00:08:21	00:16:51	41	00:07:39	00:17:48
Lothian	74	00:06:06	00:11:44	91	00:06:53	00:10:57	64	00:06:38	00:12:47	74	00:07:00	00:11:15
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	38	00:07:53	00:18:35	36	00:09:52	00:23:14	36	00:08:27	00:18:19	37	00:06:39	00:20:31
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	480	00:07:07	00:16:20	467	00:07:10	00:16:34	469	00:07:17	00:15:46	426	00:07:26	00:18:11

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>			19/05/2025 <sup>P</sup>			26/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	149	00:09:18	00:21:05	153	00:10:02	00:23:01	151	00:10:09	00:21:31	134	00:10:03	00:20:02
Borders	45	00:05:46	00:18:52	49	00:06:26	00:15:47	55	00:10:03	00:21:41	48	00:11:31	00:26:34
Dumfries and Galloway	58	00:09:30	00:21:04	67	00:12:04	00:29:17	53	00:07:21	00:20:26	53	00:11:21	00:25:39
Fife	165	00:08:23	00:15:59	145	00:08:34	00:17:06	145	00:09:19	00:19:47	128	00:08:46	00:18:22
Forth Valley	120	00:10:05	00:23:50	134	00:09:33	00:17:34	109	00:07:38	00:15:50	99	00:09:10	00:18:31
Grampian	184	00:09:28	00:27:40	185	00:07:48	00:23:32	194	00:08:49	00:22:02	225	00:09:33	00:24:35
Greater Glasgow and Clyde	491	00:07:51	00:14:33	566	00:08:01	00:15:04	525	00:07:53	00:14:13	588	00:08:08	00:15:23
Highland	111	00:08:20	00:25:13	137	00:09:43	00:27:48	124	00:08:17	00:22:56	102	00:07:42	00:25:41
Lanarkshire	281	00:09:14	00:19:32	306	00:09:36	00:19:56	297	00:10:11	00:19:13	289	00:10:03	00:19:42
Lothian	326	00:07:51	00:15:19	318	00:08:02	00:17:34	353	00:08:06	00:15:48	359	00:08:00	00:15:24
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	169	00:08:26	00:20:57	173	00:07:16	00:18:35	187	00:07:23	00:20:28	162	00:08:48	00:22:19
Western Isles	9	00:07:04	00:52:14	8	00:20:56	00:41:13	6	00:07:50	00:16:25	9	00:08:19	00:24:28
Unknown	20	00:11:36	00:20:11	29	00:13:59	00:32:22	35	00:12:18	00:32:48	11	00:13:57	00:26:28
SCOTLAND	2,135	00:08:26	00:19:16	2,278	00:08:27	00:19:47	2,241	00:08:34	00:18:46	2,213	00:08:48	00:19:13

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>			19/05/2025 <sup>P</sup>			26/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	296	00:20:34	00:48:32	315	00:23:37	01:06:08	312	00:21:13	01:00:25	272	00:20:15	00:43:58
Borders	75	00:14:38	00:23:49	107	00:13:23	00:33:11	100	00:14:01	00:35:51	101	00:15:32	00:34:34
Dumfries and Galloway	133	00:16:08	00:39:15	125	00:14:05	00:33:37	98	00:15:11	00:40:43	131	00:16:12	00:37:29
Fife	273	00:17:01	00:34:28	291	00:17:54	00:40:03	288	00:18:38	00:37:50	305	00:17:45	00:34:11
Forth Valley	226	00:19:00	00:36:06	232	00:18:41	00:42:01	251	00:20:48	00:47:06	210	00:19:41	00:39:00
Grampian	383	00:17:52	00:49:31	353	00:18:35	00:55:35	411	00:20:49	01:07:50	408	00:22:36	01:10:07
Greater Glasgow and Clyde	845	00:15:56	00:35:39	841	00:16:43	00:40:03	842	00:16:35	00:37:57	955	00:18:52	00:52:51
Highland	267	00:13:56	00:37:57	278	00:14:01	00:35:16	267	00:12:09	00:35:34	245	00:15:07	00:37:47
Lanarkshire	460	00:19:17	00:48:47	508	00:24:22	01:00:39	503	00:23:46	01:15:47	467	00:28:06	01:36:41
Lothian	645	00:17:02	00:37:23	636	00:17:29	00:37:05	621	00:16:55	00:40:32	658	00:18:25	00:40:13
Orkney	7	00:14:55	00:21:23	8	00:21:30	00:54:34	8	00:07:50	00:37:25	11	00:08:13	00:25:20
Shetland	8	00:06:58	00:22:37	13	00:08:21	00:21:24	9	00:11:00	00:25:55	12	00:16:07	00:40:49
Tayside	344	00:14:18	00:33:00	316	00:12:26	00:30:08	321	00:17:00	00:40:37	361	00:15:08	00:37:04
Western Isles	21	00:12:10	00:36:09	21	00:21:03	00:32:49	19	00:11:24	00:29:17	17	00:21:19	00:41:27
Unknown	14	00:20:04	00:34:18	15	00:27:52	01:05:56	14	00:18:03	00:28:24	20	00:30:44	00:58:36
<b>SCOTLAND</b>	<b>3,997</b>	<b>00:17:06</b>	<b>00:39:03</b>	<b>4,059</b>	<b>00:17:47</b>	<b>00:44:35</b>	<b>4,064</b>	<b>00:18:21</b>	<b>00:46:25</b>	<b>4,173</b>	<b>00:19:19</b>	<b>00:48:50</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	05/05/2025 <sup>P</sup>			12/05/2025 <sup>P</sup>			19/05/2025 <sup>P</sup>			26/05/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	245	00:36:16	02:13:33	253	00:47:20	04:26:17	295	00:43:57	03:27:13	258	00:31:34	02:21:16
Borders	113	00:22:46	01:11:38	123	00:22:23	01:08:37	120	00:22:08	01:21:56	135	00:23:16	01:16:38
Dumfries and Galloway	118	00:36:45	02:19:16	131	00:23:00	01:21:05	140	00:30:47	01:51:19	133	00:29:32	02:00:49
Fife	282	00:32:21	02:31:38	304	00:39:22	02:28:29	287	00:33:21	01:51:14	310	00:39:33	02:21:57
Forth Valley	211	00:52:05	03:20:59	205	00:59:26	03:24:44	166	00:53:17	04:48:46	200	00:49:40	03:14:22
Grampian	328	00:46:57	03:36:08	329	00:33:54	03:29:17	301	00:55:32	04:59:36	279	01:05:58	05:32:41
Greater Glasgow and Clyde	711	00:29:47	02:06:27	711	00:45:37	03:37:58	722	00:51:56	03:29:15	656	00:56:49	06:00:12
Highland	274	00:24:32	01:28:12	275	00:20:31	01:14:41	285	00:19:53	01:19:38	285	00:22:34	01:14:19
Lanarkshire	368	00:44:01	03:20:05	351	01:37:34	08:20:45	307	01:23:30	07:03:40	297	02:57:46	11:52:11
Lothian	504	00:54:47	04:29:15	541	01:04:12	04:28:25	555	01:00:50	04:36:03	528	01:10:17	04:34:02
Orkney	13	00:27:09	01:34:46	13	00:18:48	01:05:44	17	00:20:57	02:12:12	14	00:30:38	02:06:28
Shetland	15	00:28:14	01:35:20	13	00:36:38	02:45:34	7	00:45:50	01:06:07	18	00:17:55	06:46:20
Tayside	376	00:25:25	01:28:04	350	00:30:27	01:48:20	354	00:30:51	01:46:31	383	00:29:28	01:55:00
Western Isles	24	00:32:23	03:11:45	25	00:50:41	02:31:00	19	00:16:43	01:57:36	23	00:33:04	01:21:48
Unknown	12	00:17:41	00:57:17	16	00:25:02	02:29:38	17	00:19:48	01:59:56	7	00:19:03	01:44:00
<b>SCOTLAND</b>	<b>3,594</b>	<b>00:35:15</b>	<b>02:42:27</b>	<b>3,640</b>	<b>00:41:25</b>	<b>03:40:22</b>	<b>3,592</b>	<b>00:41:07</b>	<b>03:43:27</b>	<b>3,526</b>	<b>00:44:26</b>	<b>04:16:16</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	05/05/2025			12/05/2025			19/05/2025			26/05/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	472	00:46:05	02:48:54	452	00:51:51	02:29:35	521	00:48:00	02:41:25	419	00:48:26	02:11:57
Borders	172	00:32:22	00:53:11	188	00:34:13	00:59:40	189	00:34:14	00:54:25	189	00:33:13	00:52:22
Dumfries & Galloway	246	00:29:57	00:56:50	251	00:32:19	00:53:12	239	00:30:08	00:49:15	260	00:30:38	00:59:39
Fife	441	00:43:35	01:19:00	458	00:46:38	01:16:41	473	00:48:04	01:36:13	505	00:50:30	01:35:31
Forth Valley	395	00:49:41	01:17:53	436	00:47:14	01:24:32	424	00:47:37	01:26:28	407	00:49:57	01:25:49
Grampian	625	01:04:24	04:27:06	614	01:03:36	04:14:12	628	00:59:50	04:25:26	625	01:08:49	04:37:04
Greater Glasgow & Clyde	1,722	00:48:46	01:25:37	1,782	00:44:52	01:11:52	1,857	00:48:48	01:29:06	1,860	00:53:16	01:45:37
Highland	344	00:29:33	01:03:52	381	00:32:47	01:16:01	363	00:30:10	01:09:23	358	00:34:10	01:19:38
Lanarkshire	805	01:01:05	02:05:33	798	01:02:47	02:21:22	788	01:05:34	02:57:10	744	01:15:27	04:12:05
Lothian	958	00:49:17	01:17:21	1,001	00:50:08	01:20:44	1,011	00:49:17	01:17:22	1,037	00:49:04	01:16:11
Orkney	15	00:14:52	00:37:12	13	00:10:31	00:24:36	19	00:11:41	00:26:22	20	00:13:23	00:24:13
Shetland	18	00:27:04	00:42:48	22	00:24:04	00:49:03	17	00:18:04	00:32:53	26	00:24:00	00:43:23
Tayside	619	00:35:00	01:03:35	573	00:34:18	01:03:19	570	00:36:05	01:02:12	600	00:31:21	00:58:01
Western Isles	30	00:24:48	00:40:19	30	00:19:24	00:35:29	26	00:22:45	00:42:17	29	00:24:43	00:47:58
SCOTLAND	6,862	00:46:31	01:35:41	6,999	00:46:07	01:31:02	7,125	00:46:21	01:42:15	7,079	00:48:42	01:53:03

Table 7 - Turnaround Times by Hospital

Week Commencing		05/05/2025			12/05/2025			19/05/2025			26/05/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	165	00:58:51	03:18:26	144	00:52:02	02:33:59	178	00:48:45	02:49:22	143	00:48:31	02:21:53
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	307	00:42:03	01:56:33	308	00:51:46	02:27:11	343	00:47:44	02:39:47	276	00:48:16	02:03:09
Borders	Borders General Hospital (Melrose)	172	00:32:22	00:53:11	188	00:34:13	00:59:40	189	00:34:14	00:54:25	189	00:33:13	00:52:22
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:27:45	00:42:38	42	00:34:07	00:56:11	44	00:28:32	00:43:25	38	00:27:53	00:58:38
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	204	00:30:52	00:57:47	209	00:31:44	00:52:18	195	00:30:16	00:49:23	222	00:31:15	00:59:40
Fife	Victoria Hospital (Kirkcaldy)	441	00:43:35	01:19:00	458	00:46:38	01:16:41	473	00:48:04	01:36:13	505	00:50:30	01:35:31
Forth Valley	Forth Valley Royal Hospital (Larbert)	395	00:49:41	01:17:53	436	00:47:14	01:24:32	424	00:47:37	01:26:28	407	00:49:57	01:25:49
Grampian	Aberdeen Royal Infirmary (Aberdeen)	490	01:15:10	04:42:42	481	01:15:58	04:36:42	483	01:08:33	04:57:16	513	01:21:12	04:56:54
Grampian	Dr Gray's Hospital (Elgin)	117	00:40:27	02:20:48	115	00:38:49	01:24:50	132	00:39:24	01:30:10	99	00:45:55	01:45:17
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:28:08	00:49:28	18	00:31:31	00:42:05	13	00:34:18	00:55:22	13	00:29:16	00:33:45
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	497	00:46:22	01:14:53	503	00:45:04	01:14:34	524	00:45:17	01:12:34	538	00:55:46	02:02:52
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	98	00:31:35	00:50:22	107	00:33:12	00:59:49	117	00:37:15	01:02:51	111	00:35:35	01:02:39
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	709	00:54:07	01:36:43	756	00:47:57	01:12:32	786	00:53:38	01:42:17	781	00:56:06	01:46:18
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	357	00:49:19	01:25:36	343	00:43:26	01:12:57	363	00:48:48	01:27:49	383	00:51:55	01:36:25
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:37:35	01:03:16	73	00:35:17	01:01:54	67	00:42:23	01:02:01	47	00:45:18	01:10:12
Highland	Belford Hospital (Fort William)	49	00:29:11	01:25:49	41	00:24:32	00:48:26	40	00:26:51	00:44:39	35	00:28:13	00:51:46
Highland	Caitness General Hospital (Wick)	32	00:26:13	00:41:16	43	00:34:07	00:52:15	34	00:29:08	00:51:16	44	00:30:22	00:57:08
Highland	Lorn & Islands Hospital (Oban)	24	00:17:51	00:30:55	28	00:23:43	00:36:49	31	00:24:49	00:47:27	26	00:24:36	00:50:18
Highland	Raigmore Hospital (Inverness)	239	00:31:28	01:04:41	269	00:34:21	01:23:10	258	00:31:11	01:18:58	253	00:38:06	01:34:08
Lanarkshire	University Hospital Hairmyres (East Kilbride)	245	00:55:47	01:56:59	224	00:56:23	01:54:39	230	01:02:14	03:07:38	220	01:06:29	03:24:40
Lanarkshire	University Hospital Monklands (Airdrie)	255	01:03:17	01:51:54	245	01:03:23	02:12:43	264	01:02:56	02:01:22	234	01:08:28	02:03:40
Lanarkshire	University Hospital Wishaw (Wishaw)	305	01:03:44	02:17:26	329	01:05:20	02:54:50	294	01:12:17	03:21:49	290	01:32:32	05:29:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	21	00:39:35	01:00:03	25	00:40:21	01:01:29	22	00:39:36	01:06:52	19	00:50:57	01:14:46
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	723	00:49:17	01:17:47	757	00:49:14	01:19:59	766	00:48:47	01:17:05	776	00:49:13	01:17:34
Lothian	St John's Hospital (Livingston)	214	00:50:32	01:15:03	219	00:52:15	01:24:51	223	00:51:05	01:21:44	242	00:48:45	01:13:09
Orkney	Balfour Hospital (Kirkwall)	15	00:14:52	00:37:12	13	00:10:31	00:24:36	19	00:11:41	00:26:22	20	00:13:23	00:24:13
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:27:04	00:42:48	22	00:24:04	00:49:03	17	00:18:04	00:32:53	26	00:24:00	00:43:23
Tayside	Ninewells Hospital (Dundee)	514	00:36:04	01:05:29	494	00:35:26	01:04:54	495	00:37:13	01:03:12	507	00:31:45	00:58:43
Tayside	Perth Royal Infirmary (Perth)	105	00:30:29	00:50:08	79	00:28:56	00:51:37	75	00:29:32	00:47:15	93	00:30:30	00:51:02
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:24:48	00:40:19	30	00:19:24	00:35:29	26	00:22:45	00:42:17	29	00:24:43	00:47:58
SCOTLAND		6,862	00:46:31	01:35:41	6,999	00:46:07	01:31:02	7,125	00:46:21	01:42:15	7,079	00:48:42	01:53:03

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)