## **Scottish Ambulance Service**

# **Unscheduled Care Operational Statistics**

# Experimental Statistics Publication Weekly Statistics

Published: 27 July 2022

Please read all accompanying notes and definitions before interpreting the data.



<u>Definitions</u> Definitions information

Table 1Total Unscheduled Care Demand and Emergency Demand by Health BoardTable 2Purple Category: Incidents Attended and Response Times by Health BoardTable 3Red Category: Incidents Attended and Response Times by Health BoardTable 4Amber Category: Incidents Attended and Response Times by Health BoardTable 5Yellow Category: Incidents Attended and Response Times by Health Board

Table 6 Turnaround Times by Health Board
Table 7 Turnaround Times by Hospital

<u>Appendix 1</u> List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 27/06/2022 to 18/07/2022

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



# **Definitions**

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
Iviedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
190 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
INICUIAN TUNIAIOUNA TIME	clear from the incident.	1111.111111.33				
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 <sup>th</sup> Percentile Turnaround Time	Time to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			27/0	06/2022					04/	07/2022		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,127	882	612	963	745	486	1,170	853	582	987	718	451
Borders	357	287	220	312	250	186	387	308	224	326	259	179
Dumfries and Galloway	492	402	281	413	335	219	451	368	270	371	299	208
Fife	1,159	858	571	1,033	764	488	1,191	875	606	1,017	744	479
Forth Valley	808	623	480	698	527	393	746	586	457	646	499	379
Grampian	1,538	1,164	764	1,300	993	612	1,383	1,094	719	1,172	936	571
Greater Glasgow and Clyde	3,537	2,502	1,841	3,104	2,152	1,512	3,336	2,440	1,827	2,924	2,105	1,514
Highland	1,127	886	641	882	709	474	1,187	966	682	911	763	492
Lanarkshire	1,851	1,364	1,035	1,585	1,143	827	1,913	1,364	1,048	1,664	1,163	865
Lothian	2,275	1,630	1,114	2,016	1,437	952	2,330	1,647	1,148	2,058	1,456	968
Orkney	76	59	47	39	32	20	80	54	40	41	29	16
Shetland	50	41	37	28	22	19	44	34	31	21	17	15
Tayside	1,191	950	525	1,024	813	405	1,205	941	593	1,041	808	468
Western Isles	145	114	82	82	68	38	101	85	60	54	49	28
Unknown	642	244	174	612	222	154	707	234	164	682	220	151
SCOTLAND	16,375	12,006	8,424	14,091	10,212	6,785	16,231	11,849	8,451	13,915	10,065	6,784

		11/	07/2022			18/07/2022								
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed			
1,042	794	598	880	671	484	1,190	876	605	1,036	763	496			
334	271	202	270	214	148	389	307	219	319	252	169			
472	413	326	376	327	245	482	408	310	411	347	255			
1,096	816	560	936	692	442	1,143	851	579	997	735	472			
727	581	443	626	489	357	830	622	441	741	546	367			
1,412	1,075	706	1,243	948	591	1,496	1,164	756	1,281	994	597			
3,236	2,408	1,849	2,815	2,070	1,532	3,391	2,531	1,890	2,955	2,171	1,550			
1,076	859	634	815	661	452	1,202	949	697	906	721	486			
1,775	1,289	969	1,496	1,071	765	1,857	1,350	1,029	1,612	1,147	839			
2,147	1,574	1,138	1,892	1,364	946	2,386	1,688	1,175	2,103	1,478	982			
57	42	35	33	26	19	69	51	47	29	22	19			
55	45	42	34	28	25	60	47	41	38	30	25			
1,164	904	551	989	758	422	1,178	963	610	992	796	454			
118	98	84	63	54	40	158	130	104	66	61	38			
641	226	150	615	203	130	644	214	156	613	192	137			
15,352	11,395	8,287	13,083	9,576	6,598	16,475	12,151	8,659	14,099	10,255	6,886			

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/06/2022 <sup>p</sup>			04/07/2022 <sup>p</sup>			11/07/2022 <sup>F</sup>		18/07/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	38	00:11:11	00:16:40	33	00:08:49	00:14:51	21	00:09:57	00:24:58	38	00:10:13	00:24:12	
Borders	*	*	*	*	*	*	8	00:06:03	00:11:35	12	00:08:38	00:20:49	
Dumfries and Galloway	10	00:06:52	00:22:27	8	00:06:41	00:12:50	16	00:09:16	00:17:39	9	00:05:31	00:25:21	
Fife	22	00:08:18	00:16:27	24	00:08:05	00:14:42	38	00:07:51	00:15:02	35	00:08:14	00:18:07	
Forth Valley	20	00:06:13	00:17:02	21	00:08:13	00:18:24	18	00:06:43	00:15:13	26	00:07:14	00:15:54	
Grampian	43	00:06:57	00:21:47	39	00:06:23	00:13:32	40	00:08:33	00:17:15	48	00:07:41	00:17:41	
Greater Glasgow and Clyde	90	00:05:45	00:11:21	68	00:06:34	00:10:16	81	00:06:35	00:13:37	85	00:07:13	00:13:18	
Highland	20	00:08:51	00:15:50	25	00:08:59	00:23:26	23	00:08:47	00:15:44	22	00:06:34	00:24:39	
Lanarkshire	43	00:07:55	00:15:26	56	00:07:45	00:14:58	51	00:07:55	00:17:41	57	00:08:41	00:14:08	
Lothian	58	00:07:04	00:16:51	57	00:06:56	00:15:07	62	00:07:47	00:15:07	52	00:08:49	00:16:57	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*	
Tayside	30	00:06:58	00:19:32	36	00:07:11	00:14:51	31	00:06:30	00:15:52	31	00:06:20	00:17:51	
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*	
Unknown	6	00:05:50	00:15:57	8	00:07:34	00:22:36	8	00:12:45	00:33:17	*	*	*	
SCOTLAND	387	00:07:10	00:16:57	385	00:07:13	00:16:01	403	00:07:43	00:16:28	428	00:08:06	00:17:25	

#### <u>Notes</u>

#### Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/06/2022 <sup>p</sup>	1		04/07/2022 <sup>p</sup>			11/07/2022 <sup>p</sup>		18/07/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	168	00:10:25	00:26:28	128	00:10:03	00:24:46	95	00:10:22	00:22:59	190	00:10:49	00:28:16	
Borders	40	00:10:04	00:25:20	36	00:11:26	00:26:08	31	00:08:10	00:19:30	44	00:11:00	00:32:32	
Dumfries and Galloway	56	00:08:25	00:23:38	47	00:10:22	00:22:53	45	00:08:36	00:24:10	58	00:07:39	00:30:04	
Fife	160	00:10:19	00:21:45	145	00:11:24	00:20:57	134	00:11:00	00:22:42	126	00:11:04	00:19:44	
Forth Valley	104	00:09:13	00:21:20	85	00:09:36	00:20:18	93	00:10:00	00:21:34	113	00:08:43	00:20:18	
Grampian	164	00:07:37	00:21:20	154	00:08:53	00:22:37	167	00:08:44	00:22:08	198	00:07:51	00:24:42	
Greater Glasgow and Clyde	529	00:08:52	00:20:47	499	00:08:24	00:16:12	481	00:07:51	00:15:57	479	00:08:03	00:15:27	
Highland	114	00:10:09	00:37:10	130	00:10:20	00:31:05	111	00:09:39	00:33:23	133	00:09:49	00:30:16	
Lanarkshire	286	00:09:33	00:20:54	283	00:10:01	00:19:11	241	00:10:13	00:20:03	263	00:09:56	00:19:25	
Lothian	275	00:09:10	00:18:44	285	00:08:34	00:18:05	295	00:07:59	00:16:35	338	00:08:41	00:15:42	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*	
Tayside	145	00:08:56	00:25:00	157	00:09:11	00:23:25	126	00:07:16	00:20:28	134	00:08:23	00:22:39	
Western Isles	8	00:07:24	00:21:11	*	*	*	6	00:18:54	00:48:53	9	00:07:56	00:17:27	
Unknown	68	00:10:59	00:28:58	60	00:07:28	00:17:14	71	00:09:50	00:20:44	56	00:09:08	00:20:36	
SCOTLAND	2,127	00:09:14	00:22:47	2,020	00:09:08	00:20:22	1,904	00:08:45	00:20:41	2,151	00:08:59	00:20:18	

#### Notes

#### Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/06/2022 <sup>p</sup>			04/07/2022 <sup>p</sup>			11/07/2022 <sup>p</sup>		18/07/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	327	00:25:10	01:18:47	323	00:21:38	00:50:54	291	00:19:23	00:40:22	310	00:24:31	01:05:37	
Borders	90	00:15:13	00:45:35	109	00:17:01	00:33:13	70	00:12:51	00:29:44	93	00:13:09	00:34:22	
Dumfries and Galloway	130	00:14:56	00:37:20	90	00:12:25	00:30:24	128	00:14:00	00:34:08	133	00:14:25	00:27:14	
Fife	336	00:20:23	00:59:48	309	00:16:54	00:39:26	298	00:18:48	00:51:55	339	00:17:58	00:44:36	
Forth Valley	212	00:18:38	00:53:31	216	00:19:30	00:35:16	210	00:17:29	00:37:22	220	00:17:08	00:43:45	
Grampian	387	00:15:57	00:45:39	367	00:15:46	00:35:13	385	00:15:19	00:40:46	374	00:15:12	00:37:46	
Greater Glasgow and Clyde	971	00:21:33	01:19:34	855	00:16:50	00:42:32	872	00:17:07	00:44:45	917	00:16:57	00:37:27	
Highland	232	00:15:07	00:54:33	258	00:14:34	00:45:04	238	00:15:43	00:40:47	263	00:14:40	00:39:12	
Lanarkshire	556	00:23:05	01:10:54	551	00:20:49	00:47:56	513	00:20:40	00:50:44	519	00:20:36	00:46:22	
Lothian	635	00:20:55	01:00:03	652	00:16:52	00:35:41	566	00:16:17	00:35:08	575	00:16:08	00:32:39	
Orkney	11	00:26:14	01:34:32	13	00:15:39	00:22:49	12	00:14:50	00:26:55	10	00:21:17	00:29:13	
Shetland	10	00:12:19	00:27:33	8	00:26:38	00:36:51	5	00:07:25	00:33:02	13	00:13:32	00:32:59	
Tayside	317	00:17:10	00:43:55	283	00:15:30	00:35:07	273	00:15:54	00:32:51	295	00:12:51	00:33:55	
Western Isles	21	00:11:21	00:41:11	13	00:15:18	00:32:15	20	00:15:40	00:41:30	16	00:23:19	00:42:43	
Unknown	90	00:19:45	00:42:02	81	00:18:35	00:43:12	64	00:16:24	00:45:28	67	00:17:00	00:42:05	
SCOTLAND	4,325	00:19:57	01:00:50	4,128	00:17:34	00:39:57	3,945	00:17:08	00:41:19	4,144	00:17:08	00:40:20	

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		27/06/2022 <sup>p</sup>			04/07/2022 <sup>p</sup>			11/07/2022 <sup>p</sup>		18/07/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	207	01:04:23	04:35:10	230	01:07:15	04:16:48	254	00:32:38	02:39:30	218	01:11:30	05:58:39	
Borders	117	00:36:12	01:49:51	107	00:25:49	01:49:24	105	00:18:00	01:17:53	103	00:17:53	00:56:39	
Dumfries and Galloway	136	00:24:38	01:29:37	152	00:24:51	01:39:10	136	00:32:31	01:16:39	146	00:24:35	01:38:19	
Fife	242	00:58:56	04:26:37	262	00:50:30	02:52:05	218	00:57:44	04:42:49	231	00:42:39	03:57:23	
Forth Valley	189	00:57:06	04:07:44	175	01:08:20	05:15:45	167	00:41:59	04:15:09	185	00:46:08	04:02:44	
Grampian	391	00:35:32	02:26:00	372	00:26:43	02:06:45	343	00:34:08	02:26:46	366	00:30:47	02:29:49	
Greater Glasgow and Clyde	538	01:27:18	06:57:07	665	00:55:41	04:48:12	599	00:49:06	03:35:06	658	00:48:14	03:59:22	
Highland	341	00:25:25	01:34:55	346	00:25:11	01:32:25	289	00:26:26	01:36:42	298	00:26:48	01:31:36	
Lanarkshire	251	01:56:26	06:01:35	262	01:14:01	07:43:32	255	01:09:28	06:15:12	293	01:26:48	05:18:37	
Lothian	461	00:56:18	04:11:36	450	01:16:30	05:27:26	427	00:47:26	03:45:24	491	00:57:25	04:12:31	
Orkney	15	00:38:46	01:18:18	12	00:24:52	01:25:39	10	00:13:00	00:23:59	7	00:32:54	00:59:09	
Shetland	6	00:13:30	00:19:43	9	00:25:59	01:15:19	17	00:14:58	00:55:05	10	00:09:11	01:14:26	
Tayside	315	00:33:35	01:52:28	325	00:28:10	01:47:03	322	00:26:37	01:33:09	331	00:31:25	01:45:17	
Western Isles	37	00:23:29	01:15:30	25	00:33:55	02:14:58	24	00:27:49	01:27:05	32	00:28:59	01:08:21	
Unknown	58	00:35:31	02:46:46	68	00:28:10	02:27:58	58	00:29:11	03:13:20	58	00:43:30	03:39:26	
SCOTLAND	3,304	00:47:43	04:07:52	3,460	00:42:21	04:00:11	3,224	00:38:06	03:18:30	3,427	00:39:30	03:31:52	

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		27/06/2022			04/07/2022			11/07/2022		18/07/2022			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	485	00:51:11	02:59:29	472	01:16:20	03:47:58	474	00:50:58	02:59:34	500	01:10:45	03:44:49	
Borders	187	00:41:00	01:13:50	174	00:36:19	01:02:12	150	00:31:38	00:59:27	160	00:35:56	01:08:14	
Dumfries & Galloway	224	00:24:06	00:51:13	205	00:24:06	00:44:20	239	00:29:04	00:58:54	244	00:24:02	00:45:33	
Fife	456	00:51:30	02:53:43	445	00:48:08	02:03:10	412	00:48:47	02:09:42	438	00:51:39	02:26:37	
Forth Valley	412	00:38:58	01:05:56	385	00:39:15	01:00:25	368	00:38:27	01:00:00	384	00:42:41	01:06:50	
Grampian	660	00:45:34	02:18:10	604	00:51:48	02:47:20	626	00:51:48	03:01:28	637	00:54:07	02:45:48	
Greater Glasgow & Clyde	1,752	00:49:35	02:03:12	1,714	00:47:49	01:33:45	1,721	00:44:44	01:19:20	1,769	00:45:46	01:21:01	
Highland	351	00:30:39	01:21:33	383	00:31:00	01:49:28	345	00:28:30	01:30:05	377	00:29:55	01:21:17	
Lanarkshire	749	00:55:18	01:46:25	818	00:55:20	01:48:58	702	00:54:55	01:38:03	781	00:55:46	01:52:10	
Lothian	948	00:45:05	01:07:53	957	00:43:41	01:06:39	942	00:45:31	01:10:05	974	00:46:00	01:12:28	
Orkney	19	00:15:31	00:31:10	16	00:11:45	00:39:40	20	00:12:13	00:30:05	19	00:16:55	00:29:42	
Shetland	20	00:23:46	00:44:00	16	00:26:58	00:51:11	23	00:23:27	00:49:47	24	00:22:04	00:42:31	
Tayside	464	00:30:53	00:54:07	521	00:30:10	00:50:01	481	00:31:04	00:56:52	509	00:32:24	00:55:31	
Western Isles	33	00:20:12	00:31:44	25	00:20:46	00:32:31	33	00:23:29	00:37:18	30	00:17:36	00:32:28	
SCOTLAND	6,760	00:44:29	01:46:01	6,735	00:44:21	01:44:03	6,536	00:43:30	01:32:57	6,846	00:45:00	01:40:39	

Table 7 - Turnaround Times by Hospital

Week Commencing			27/06/2022			04/07/2022			11/07/2022			18/07/2022	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	00:53:00	03:06:00	160	01:18:35	03:31:24	165	01:14:06	03:54:27	164	01:34:02	04:16:40
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	319	00:50:39	02:52:55	312	01:13:19	03:57:14	309	00:45:31	02:22:05	336	01:02:59	03:15:07
Borders	Borders General Hospital (Melrose)	187	00:41:00	01:13:50	174	00:36:19	01:02:12	150	00:31:38	00:59:27	160	00:35:56	01:08:14
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	49	00:25:47	00:43:20	40	00:27:45	00:54:56	52	00:27:46	00:44:38	43	00:24:12	00:45:47
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	175	00:23:05	00:54:46	165	00:23:28	00:44:04	187	00:30:23	01:02:10	201	00:23:42	00:44:52
Fife	Victoria Hospital (Kirkcaldy)	456	00:51:30	02:53:43	445	00:48:08	02:03:10	412	00:48:47	02:09:42	438	00:51:39	02:26:37
Forth Valley	Forth Valley Royal Hospital (Larbert)	412	00:38:58	01:05:56	385	00:39:15	01:00:25	368	00:38:27	01:00:00	384	00:42:41	01:06:50
Grampian	Aberdeen Royal Infirmary (Aberdeen)	506	00:48:25	02:22:34	493	00:55:07	02:54:35	489	01:02:44	03:17:48	505	00:56:18	02:54:11
Grampian	Dr Gray's Hospital (Elgin)	130	00:41:57	02:04:58	97	00:42:38	01:49:37	124	00:39:25	01:22:39	127	00:47:46	02:00:13
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	24	00:32:29	00:45:57	14	00:25:32	00:53:55	13	00:22:21	00:32:20	5	00:23:29	01:24:50
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	485	00:44:47	01:14:50	537	00:43:03	01:08:44	528	00:40:17	01:04:13	539	00:41:39	01:03:53
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	105	00:32:57	00:51:57	91	00:29:37	00:50:25	92	00:31:38	00:50:57	116	00:36:12	00:56:44
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	740	01:02:16	03:01:40	660	00:55:23	02:05:19	699	00:51:24	01:29:13	712	00:52:22	01:44:46
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	341	00:48:02	01:20:54	338	00:49:34	01:24:37	341	00:47:45	01:25:14	339	00:47:10	01:19:03
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	81	00:41:05	01:10:32	88	00:39:57	01:13:46	61	00:38:12	01:00:47	63	00:37:20	01:01:21
Highland	Belford Hospital (Fort William)	25	00:23:50	00:44:36	35	00:27:52	00:48:20	29	00:22:51	00:41:23	44	00:25:37	00:47:58
Highland	Caithness General Hospital (Wick)	40	00:26:13	00:42:42	45	00:23:59	00:36:34	37	00:24:00	00:36:43	51	00:26:54	00:43:15
Highland	Lorn & Islands Hospital (Oban)	23	00:27:28	00:39:49	36	00:20:45	00:40:39	34	00:21:26	00:32:28	27	00:29:13	00:44:44
Highland	Raigmore Hospital (Inverness)	263	00:34:17	01:30:14	267	00:37:26	02:07:01	245	00:33:21	01:51:12	255	00:32:20	01:46:11
Lanarkshire	University Hospital Hairmyres (East Kilbride)	229	00:49:23	01:35:00	210	00:50:18	01:20:43	221	00:52:08	01:25:02	235	00:49:40	01:24:10
Lanarkshire	University Hospital Monklands (Airdrie)	226	01:03:53	01:52:13	285	01:05:17	01:58:13	211	00:51:26	01:28:46	241	01:00:49	01:51:33
Lanarkshire	University Hospital Wishaw (Wishaw)	294	00:54:45	01:41:48	323	00:51:51	01:45:51	270	00:58:36	02:03:26	305	00:59:00	02:26:21
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:35:46	00:59:38	25	00:39:19	01:14:40	16	00:41:22	01:05:52	23	00:36:31	00:49:38
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	739	00:45:28	01:07:53	719	00:43:47	01:06:33	740	00:46:58	01:10:44	755	00:47:36	01:14:21
Lothian	St John's Hospital (Livingston)	187	00:43:49	01:07:01	213	00:43:15	01:06:38	186	00:41:07	01:06:21	196	00:42:16	01:07:13
Orkney	Balfour Hospital (Kirkwall)	19	00:15:31	00:31:10	16	00:11:45	00:39:40	20	00:12:13	00:30:05	19	00:16:55	00:29:42
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:23:46	00:44:00	16	00:26:58	00:51:11	23	00:23:27	00:49:47	24	00:22:04	00:42:31
Tayside	Ninewells Hospital (Dundee)	395	00:32:34	00:56:49	445	00:30:36	00:51:45	408	00:32:14	01:01:54	448	00:33:08	00:56:04
Tayside	Perth Royal Infirmary (Perth)	69	00:24:51	00:34:48	76	00:26:53	00:39:45	73	00:27:22	00:41:32	61	00:28:07	00:41:31
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:20:12	00:31:44	25	00:20:46	00:32:31	33	00:23:29	00:37:18	30	00:17:36	00:32:28
SCOTLAND		6,760	00:44:29	01:46:01	6,735	00:44:21	01:44:03	6,536	00:43:30	01:32:57	6,846	00:45:00	01:40:39

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)