

Scottish Ambulance Service  
Unscheduled Care Operational Statistics



Scottish  
Ambulance  
Service  
Working in Partnership with Universities

Official Statistics Publication  
Weekly Statistics  
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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 20/10/2025 to 10/11/2025

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	20/10/2025						27/10/2025					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,153	848	620	1,032	756	532	1,128	902	644	984	776	526
Borders	424	357	250	359	304	200	351	284	214	313	249	183
Dumfries and Galloway	443	372	303	375	315	250	504	404	324	420	332	254
Fife	1,049	796	551	952	721	483	1,081	858	579	966	757	486
Forth Valley	808	619	425	740	570	380	842	631	448	770	566	387
Grampian	1,508	1,077	693	1,368	981	604	1,548	1,117	758	1,374	974	624
Greater Glasgow and Clyde	3,484	2,451	1,720	3,152	2,206	1,498	3,465	2,458	1,760	3,155	2,225	1,552
Highland	980	795	581	747	596	390	1,027	838	601	811	670	443
Lanarkshire	1,823	1,269	959	1,642	1,132	835	1,826	1,226	870	1,669	1,111	768
Lothian	2,510	1,785	1,202	2,277	1,636	1,063	2,635	1,807	1,220	2,378	1,649	1,083
Orkney	61	49	34	43	35	21	88	67	54	62	49	36
Shetland	34	28	26	23	20	18	67	49	40	47	36	27
Tayside	1,257	1,055	641	1,119	927	517	1,226	985	637	1,078	852	512
Western Isles	131	101	85	67	56	41	107	92	80	54	49	38
Unknown	453	62	37	441	59	34	461	49	30	452	47	28
SCOTLAND	16,118	11,664	8,127	14,337	10,314	6,866	16,356	11,767	8,259	14,533	10,342	6,947

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03/11/2025						10/11/2025					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,174	875	621	1,042	766	516	1,042	817	569	910	712	473
447	360	244	385	304	195	338	285	208	290	244	171
508	425	322	420	347	250	497	404	324	411	339	265
1,196	901	603	1,094	818	526	1,127	846	575	1,020	759	495
874	630	453	792	569	397	855	682	470	781	617	408
1,594	1,112	743	1,430	1,001	635	1,452	1,073	702	1,283	943	581
3,634	2,466	1,772	3,314	2,249	1,573	3,498	2,535	1,791	3,151	2,251	1,526
1,088	862	609	892	717	472	979	795	581	789	633	428
1,814	1,252	924	1,621	1,108	788	1,699	1,275	991	1,497	1,105	836
2,505	1,737	1,156	2,270	1,574	1,008	2,441	1,745	1,175	2,209	1,555	1,002
72	55	38	52	43	27	51	36	22	39	29	16
52	45	37	40	34	26	62	54	42	40	36	24
1,259	1,028	637	1,104	889	513	1,218	986	618	1,076	857	498
141	117	93	78	66	43	104	88	78	52	47	40
493	53	31	484	52	30	399	51	32	391	49	30
<b>16,851</b>	<b>11,918</b>	<b>8,283</b>	<b>15,018</b>	<b>10,537</b>	<b>6,999</b>	<b>15,762</b>	<b>11,672</b>	<b>8,178</b>	<b>13,939</b>	<b>10,176</b>	<b>6,793</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	20/10/2025 <sup>P</sup>			27/10/2025 <sup>P</sup>			03/11/2025 <sup>P</sup>			10/11/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:09:09	00:20:13	42	00:08:22	00:15:48	40	00:07:48	00:21:44	40	00:09:09	00:18:00
Borders	13	00:10:54	00:26:09	11	00:05:30	00:08:39	6	00:09:19	00:23:34	6	00:12:45	00:19:37
Dumfries and Galloway	20	00:06:37	00:23:27	11	00:07:44	00:15:51	18	00:07:39	00:23:21	21	00:08:32	00:20:53
Fife	44	00:09:11	00:18:12	36	00:07:51	00:16:51	45	00:08:04	00:16:35	30	00:08:26	00:20:59
Forth Valley	31	00:08:33	00:17:37	24	00:07:54	00:14:24	26	00:07:35	00:18:58	27	00:09:12	00:16:03
Grampian	52	00:09:18	00:22:13	45	00:11:34	00:20:17	47	00:07:48	00:22:29	47	00:08:10	00:25:34
Greater Glasgow and Clyde	130	00:07:32	00:14:46	119	00:07:44	00:13:25	121	00:07:25	00:15:33	117	00:07:02	00:12:34
Highland	23	00:06:24	00:13:04	30	00:08:30	00:20:21	30	00:07:17	00:20:04	22	00:05:07	00:17:37
Lanarkshire	51	00:10:25	00:19:30	50	00:08:03	00:15:46	61	00:09:20	00:15:17	55	00:08:32	00:15:23
Lothian	86	00:07:18	00:16:01	79	00:07:53	00:12:40	78	00:07:08	00:15:57	81	00:07:19	00:14:18
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	51	00:07:09	00:18:08	44	00:06:15	00:13:23	47	00:07:23	00:16:51	37	00:06:11	00:20:41
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	547	00:08:20	00:18:05	497	00:07:51	00:16:03	525	00:07:40	00:18:46	488	00:07:44	00:17:20

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	20/10/2025 <sup>P</sup>			27/10/2025 <sup>P</sup>			03/11/2025 <sup>P</sup>			10/11/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	194	00:12:33	00:29:26	162	00:11:56	00:26:09	155	00:09:55	00:24:46	143	00:10:55	00:25:00
Borders	51	00:10:18	00:23:35	43	00:08:14	00:19:49	45	00:10:27	00:33:18	45	00:08:20	00:20:24
Dumfries and Galloway	53	00:07:23	00:26:27	64	00:12:29	00:31:16	54	00:14:16	00:30:50	59	00:12:10	00:29:16
Fife	151	00:10:43	00:19:30	153	00:10:29	00:20:52	178	00:10:41	00:22:12	161	00:09:39	00:20:54
Forth Valley	129	00:09:46	00:19:56	135	00:08:18	00:18:41	134	00:09:34	00:20:50	145	00:10:24	00:20:57
Grampian	224	00:09:04	00:23:33	222	00:09:07	00:27:06	254	00:11:02	00:29:05	199	00:09:05	00:26:18
Greater Glasgow and Clyde	609	00:09:09	00:16:35	640	00:09:04	00:18:09	650	00:09:47	00:19:37	565	00:08:23	00:16:16
Highland	99	00:09:42	00:25:02	134	00:09:44	00:24:06	144	00:09:24	00:27:04	103	00:09:20	00:27:13
Lanarkshire	349	00:11:27	00:23:36	325	00:11:03	00:22:05	313	00:11:00	00:21:49	310	00:10:24	00:19:56
Lothian	383	00:09:02	00:17:40	407	00:08:21	00:16:41	371	00:08:57	00:19:19	332	00:08:39	00:16:59
Orkney	9	00:18:12	00:31:51	11	00:10:28	00:28:53	*	*	*	*	*	*
Shetland	*	*	*	6	00:13:23	00:35:47	*	*	*	*	*	*
Tayside	165	00:08:10	00:22:25	165	00:07:36	00:20:38	186	00:08:23	00:24:41	153	00:07:51	00:20:58
Western Isles	*	*	*	11	00:09:38	00:39:25	13	00:14:08	00:41:44	10	00:09:02	00:32:49
Unknown	24	00:10:15	00:22:56	20	00:12:06	00:24:40	22	00:10:15	00:21:39	17	00:10:36	00:31:33
SCOTLAND	2,450	00:09:34	00:21:20	2,498	00:09:25	00:21:01	2,534	00:09:56	00:22:41	2,256	00:09:12	00:20:37

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	20/10/2025 <sup>P</sup>			27/10/2025 <sup>P</sup>			03/11/2025 <sup>P</sup>			10/11/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	296	00:32:04	01:25:17	309	00:21:18	00:54:51	312	00:21:13	00:57:16	295	00:24:19	01:11:59
Borders	115	00:15:19	00:33:55	88	00:11:46	00:28:39	106	00:14:06	00:31:24	86	00:12:29	00:30:30
Dumfries and Galloway	126	00:21:41	00:44:01	123	00:15:36	00:38:44	124	00:21:53	00:58:13	134	00:23:01	00:42:16
Fife	322	00:21:39	00:41:51	304	00:19:26	00:48:19	337	00:20:28	00:53:06	320	00:19:01	00:42:41
Forth Valley	241	00:21:01	00:56:16	239	00:20:16	00:53:21	234	00:22:09	01:09:14	236	00:19:39	00:45:28
Grampian	394	00:20:47	01:08:35	406	00:22:24	01:09:49	436	00:25:30	01:28:18	362	00:19:36	00:55:05
Greater Glasgow and Clyde	930	00:23:55	01:14:52	901	00:24:05	01:05:42	939	00:27:48	01:30:31	935	00:20:21	00:58:55
Highland	205	00:16:40	00:47:04	218	00:16:11	00:43:14	253	00:13:05	00:40:38	236	00:13:21	00:36:11
Lanarkshire	497	00:30:45	02:11:17	514	00:38:45	02:20:01	477	00:29:31	01:52:59	453	00:25:05	01:10:19
Lothian	653	00:19:54	00:48:11	671	00:21:03	00:56:19	616	00:20:26	00:50:21	624	00:18:53	00:46:51
Orkney	15	00:18:16	01:48:22	19	00:17:46	00:39:21	16	00:11:03	00:49:11	9	00:07:18	00:34:06
Shetland	5	00:22:13	00:26:28	14	00:21:49	01:02:12	13	00:26:02	00:46:48	12	00:15:57	00:31:46
Tayside	339	00:15:46	00:34:02	322	00:15:42	00:35:34	298	00:18:13	00:37:40	323	00:15:30	00:33:04
Western Isles	21	00:26:06	00:46:59	19	00:14:31	00:44:40	23	00:17:03	00:44:50	16	00:13:41	00:19:00
Unknown	17	00:31:48	00:57:46	11	00:35:28	01:38:13	17	00:20:15	00:35:37	19	00:18:03	00:29:57
<b>SCOTLAND</b>	<b>4,176</b>	<b>00:22:11</b>	<b>01:05:43</b>	<b>4,158</b>	<b>00:21:30</b>	<b>01:05:35</b>	<b>4,201</b>	<b>00:22:12</b>	<b>01:10:15</b>	<b>4,060</b>	<b>00:19:34</b>	<b>00:51:17</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	20/10/2025 <sup>P</sup>			27/10/2025 <sup>P</sup>			03/11/2025 <sup>P</sup>			10/11/2025 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	201	01:17:30	07:12:00	252	00:51:40	03:38:05	241	01:02:25	04:20:37	226	00:58:21	04:28:18
Borders	122	00:26:18	01:29:15	102	00:22:16	02:01:31	145	00:22:55	01:46:56	107	00:27:24	01:34:04
Dumfries and Galloway	109	00:30:54	02:50:21	128	00:31:29	02:03:29	144	00:34:26	02:58:54	120	00:38:30	02:28:04
Fife	193	01:31:51	04:14:17	255	00:47:20	03:24:13	247	01:18:33	04:20:30	243	01:13:28	04:36:52
Forth Valley	161	01:07:58	04:43:00	159	01:22:59	05:01:13	165	01:27:41	08:10:36	203	01:12:34	04:08:16
Grampian	292	01:20:40	05:27:54	285	01:02:50	06:14:04	242	01:52:15	08:56:13	314	01:02:57	04:18:59
Greater Glasgow and Clyde	491	02:10:14	10:20:31	525	01:58:59	09:53:00	485	02:08:32	12:11:16	589	01:19:40	05:16:19
Highland	259	00:27:09	01:51:16	277	00:25:43	02:04:07	280	00:27:41	02:14:22	263	00:25:30	01:56:54
Lanarkshire	220	03:44:08	14:57:10	201	06:29:31	17:08:03	233	03:17:01	13:51:57	258	01:52:25	07:06:36
Lothian	478	01:23:51	06:31:40	452	02:02:56	07:23:02	468	01:34:39	05:19:34	482	01:21:28	05:46:58
Orkney	9	00:20:57	01:33:41	18	00:25:40	02:41:26	15	00:30:59	01:45:51	10	00:21:14	04:44:24
Shetland	9	00:20:04	02:31:19	13	00:19:18	02:00:38	16	00:14:07	01:32:13	18	00:23:43	06:52:36
Tayside	355	00:38:40	02:07:20	305	00:30:51	02:00:04	350	00:40:08	02:11:05	324	00:38:55	02:14:38
Western Isles	29	00:30:05	02:49:34	18	00:40:34	01:59:46	28	00:22:04	02:20:21	19	00:38:52	01:15:56
Unknown	13	00:36:53	02:42:34	12	00:55:43	02:28:16	9	00:36:24	01:43:35	10	00:40:09	04:00:42
<b>SCOTLAND</b>	<b>2,941</b>	<b>01:07:58</b>	<b>06:36:22</b>	<b>3,002</b>	<b>01:03:05</b>	<b>06:46:26</b>	<b>3,068</b>	<b>01:07:36</b>	<b>06:42:31</b>	<b>3,186</b>	<b>00:59:35</b>	<b>04:32:03</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	20/10/2025			27/10/2025			03/11/2025			10/11/2025		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	521	01:01:30	03:47:34	511	00:45:08	02:16:35	500	00:51:51	03:14:45	454	00:50:48	03:06:56
Borders	192	00:34:29	01:02:10	177	00:32:00	00:48:35	196	00:35:39	01:08:13	169	00:33:45	00:55:55
Dumfries & Galloway	249	00:37:10	01:20:17	252	00:38:56	01:24:13	246	00:39:22	01:35:19	252	00:37:53	01:21:09
Fife	452	01:00:45	02:18:20	440	00:53:23	01:59:20	475	00:58:30	02:04:26	455	00:58:21	01:58:34
Forth Valley	403	00:53:38	02:10:00	412	00:53:50	01:45:56	401	00:56:37	02:14:09	416	00:55:03	01:39:55
Grampian	617	01:02:08	03:36:43	651	01:05:18	03:27:07	670	01:15:53	04:26:31	611	00:55:12	03:40:07
Greater Glasgow & Clyde	1,687	01:00:54	02:33:29	1,722	00:58:23	01:59:04	1,762	00:59:30	02:18:46	1,742	00:56:35	01:53:37
Highland	299	00:38:04	01:28:54	340	00:41:50	01:59:37	336	00:38:21	01:41:44	306	00:33:48	01:13:46
Lanarkshire	790	01:18:47	03:24:28	735	01:14:48	04:22:05	733	01:07:24	03:12:53	796	01:02:03	02:13:59
Lothian	982	00:48:57	01:18:00	1,032	00:50:51	01:20:35	978	00:52:04	01:22:52	965	00:51:38	01:24:19
Orkney	21	00:18:08	00:36:39	33	00:14:49	00:31:21	25	00:16:45	00:28:41	15	00:17:18	00:28:46
Shetland	14	00:21:11	00:42:32	26	00:15:58	00:31:50	25	00:19:25	00:33:17	22	00:20:34	00:36:21
Tayside	569	00:35:03	01:01:01	567	00:35:26	01:09:19	565	00:33:59	00:59:33	558	00:37:00	01:15:04
Western Isles	30	00:16:37	00:28:00	30	00:18:45	00:45:06	36	00:27:56	00:42:43	30	00:29:11	00:55:29
SCOTLAND	6,826	00:53:11	02:22:57	6,928	00:51:26	02:04:04	6,948	00:53:10	02:19:43	6,791	00:51:31	01:51:07

Table 7 - Turnaround Times by Hospital

Week Commencing		20/10/2025			27/10/2025			03/11/2025			10/11/2025		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	01:12:34	03:58:28	164	00:49:38	02:24:38	170	00:55:57	03:03:13	137	00:38:27	01:17:13
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	348	00:55:41	03:32:59	347	00:44:19	02:06:13	330	00:50:06	03:15:51	317	01:00:49	03:34:11
Borders	Borders General Hospital (Melrose)	192	00:34:29	01:02:10	177	00:32:00	00:48:35	196	00:35:39	01:08:13	169	00:33:45	00:55:55
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:32:41	00:50:04	49	00:37:11	01:01:05	55	00:36:12	01:06:37	43	00:34:24	00:49:01
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	212	00:38:36	01:26:31	203	00:39:29	01:26:03	191	00:41:36	01:39:56	209	00:40:24	01:27:05
Fife	Victoria Hospital (Kirkcaldy)	452	01:00:45	02:18:20	440	00:53:23	01:59:20	475	00:58:30	02:04:26	455	00:58:21	01:58:34
Forth Valley	Forth Valley Royal Hospital (Larbert)	403	00:53:38	02:10:00	412	00:53:50	01:45:56	401	00:56:37	02:14:09	416	00:55:03	01:39:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	496	01:03:41	03:48:54	513	01:06:47	03:41:05	542	01:21:26	04:25:55	479	00:55:01	03:47:25
Grampian	Dr Gray's Hospital (Elgin)	113	01:01:22	02:44:58	128	01:05:58	02:50:44	117	00:58:55	04:44:43	106	01:05:08	03:35:03
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	8	00:17:16	00:50:07	10	00:42:19	01:11:06	11	00:30:56	00:58:02	26	00:28:52	01:12:50
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	434	01:11:45	03:29:36	448	01:00:23	01:59:25	465	01:04:00	02:56:25	478	01:06:54	02:55:33
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:43:41	01:17:04	102	00:36:53	00:56:30	110	00:36:25	00:54:31	124	00:36:26	01:00:50
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	743	01:10:18	02:43:47	734	01:06:49	02:21:40	754	01:05:58	02:36:46	694	00:57:39	01:45:35
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	340	00:49:03	01:24:18	361	00:54:56	01:28:01	366	00:55:48	01:33:33	369	00:54:26	01:35:12
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	56	00:44:25	01:11:07	77	00:46:21	01:29:59	67	00:50:23	01:23:43	77	00:44:43	01:17:28
Highland	Belford Hospital (Fort William)	28	00:33:30	01:00:38	28	00:32:29	00:47:36	41	00:34:18	01:06:17	27	00:28:16	00:52:44
Highland	Caitness General Hospital (Wick)	26	00:40:26	01:05:33	48	00:33:07	01:13:01	44	00:29:54	01:01:32	33	00:30:08	00:50:15
Highland	Lorn & Islands Hospital (Oban)	25	00:26:06	00:39:09	31	00:23:59	00:44:02	31	00:24:36	00:38:34	21	00:26:29	00:39:11
Highland	Raigmore Hospital (Inverness)	220	00:42:31	01:48:56	233	00:46:42	02:10:04	220	00:43:53	02:03:56	225	00:38:34	01:17:41
Lanarkshire	University Hospital Hairmyres (East Kilbride)	230	01:14:35	03:24:43	235	01:08:51	03:55:13	231	01:02:44	03:10:57	271	00:54:31	01:44:54
Lanarkshire	University Hospital Monklands (Airdrie)	231	01:13:08	02:24:06	223	01:05:41	02:02:47	218	01:05:13	01:58:55	225	01:03:11	01:48:53
Lanarkshire	University Hospital Wishaw (Wishaw)	329	01:24:12	03:58:48	277	01:41:49	06:11:53	284	01:19:47	03:55:50	300	01:06:58	03:14:28
Lothian	Royal Hospital for Sick Children (Edinburgh)	18	00:31:00	00:53:11	28	00:46:49	01:19:55	34	00:37:54	01:03:38	27	00:42:01	01:18:06
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	751	00:49:40	01:18:23	771	00:51:07	01:19:42	723	00:52:02	01:22:43	723	00:51:30	01:23:35
Lothian	St John's Hospital (Livingston)	213	00:47:27	01:16:27	233	00:50:38	01:23:00	221	00:54:35	01:26:42	215	00:53:10	01:25:01
Orkney	Balfour Hospital (Kirkwall)	21	00:18:08	00:36:39	33	00:14:49	00:31:21	25	00:16:45	00:28:41	15	00:17:18	00:28:46
Shetland	Gilbert Bain Hospital (Lerwick)	14	00:21:11	00:42:32	26	00:15:58	00:31:50	25	00:19:25	00:33:17	22	00:20:34	00:36:21
Tayside	Ninewells Hospital (Dundee)	488	00:35:37	01:03:05	510	00:37:08	01:10:59	471	00:34:01	01:00:39	477	00:37:40	01:16:30
Tayside	Perth Royal Infirmary (Perth)	81	00:33:04	00:47:54	57	00:27:05	00:50:12	94	00:33:41	00:50:28	81	00:35:32	00:52:14
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:16:37	00:28:00	30	00:18:45	00:45:06	36	00:27:56	00:42:43	30	00:29:11	00:55:29
SCOTLAND		6,826	00:53:11	02:22:57	6,928	00:51:26	02:04:04	6,948	00:53:10	02:19:43	6,791	00:51:31	01:51:07

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)