

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

15/01/2024

to

05/02/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	15/01/2024						22/01/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,101	858	630	937	723	507	1,054	859	625	892	708	486
Borders	372	326	236	299	258	176	351	299	222	291	242	170
Dumfries and Galloway	413	344	288	337	277	226	480	411	338	399	340	270
Fife	1,106	901	603	970	779	490	1,202	916	611	1,065	808	511
Forth Valley	757	618	470	679	545	399	891	692	508	804	620	444
Grampian	1,478	1,158	788	1,311	1,036	675	1,483	1,103	746	1,290	963	614
Greater Glasgow and Clyde	3,307	2,600	1,980	2,878	2,244	1,645	3,356	2,568	1,967	2,926	2,198	1,614
Highland	1,007	822	626	721	594	409	1,000	826	623	760	621	424
Lanarkshire	1,824	1,394	1,054	1,599	1,219	887	1,841	1,382	1,038	1,642	1,234	905
Lothian	2,333	1,832	1,286	2,050	1,609	1,086	2,331	1,710	1,172	2,088	1,535	1,011
Orkney	65	54	41	35	32	19	54	46	38	32	27	19
Shetland	48	43	38	30	27	23	45	39	33	29	25	19
Tayside	1,231	1,043	653	1,050	875	494	1,261	1,052	693	1,076	881	536
Western Isles	108	91	76	64	58	44	112	93	74	53	48	31
Unknown	318	74	48	304	67	41	377	63	48	364	58	44
SCOTLAND	15,468	12,158	8,817	13,264	10,343	7,121	15,838	12,059	8,736	13,711	10,308	7,098

OFFICIAL

29/01/2024						05/02/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,031	834	615	860	687	481	1,186	872	643	1,053	775	555
364	320	231	307	267	181	358	304	229	308	258	184
401	341	276	318	268	206	427	368	301	351	299	236
1,109	910	630	951	763	491	1,107	898	611	973	778	499
766	649	492	677	571	423	772	626	450	707	570	399
1,557	1,162	765	1,349	1,014	631	1,485	1,140	757	1,294	993	622
3,286	2,581	1,946	2,888	2,245	1,638	3,370	2,637	1,950	2,948	2,269	1,604
929	776	563	721	613	409	1,040	870	621	799	671	434
1,799	1,408	1,067	1,549	1,199	872	1,820	1,403	1,048	1,623	1,239	898
2,293	1,822	1,245	2,029	1,592	1,033	2,241	1,762	1,196	1,969	1,547	998
50	38	34	31	25	21	84	66	53	54	41	28
50	40	35	24	23	18	43	34	27	26	20	13
1,243	1,058	667	1,078	909	538	1,235	1,029	659	1,059	873	512
103	83	67	57	44	28	101	83	69	51	47	35
337	66	43	332	64	41	405	91	58	396	87	54
15,318	12,088	8,676	13,171	10,284	7,011	15,674	12,183	8,672	13,611	10,467	7,071

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/01/2024 ^P			22/01/2024 ^P			29/01/2024 ^P			05/02/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:07:53	00:20:40	19	00:08:48	00:20:58	27	00:07:51	00:17:25	42	00:08:33	00:23:37
Borders	5	00:03:32	00:04:06	11	00:07:20	00:24:48	9	00:08:47	00:24:43	10	00:06:54	00:15:21
Dumfries and Galloway	12	00:07:34	00:20:16	15	00:14:14	00:18:54	11	00:12:40	00:16:09	14	00:10:09	00:29:06
Fife	34	00:08:49	00:20:25	48	00:08:44	00:15:55	40	00:07:58	00:14:54	38	00:07:40	00:14:56
Forth Valley	24	00:09:49	00:18:50	37	00:07:47	00:15:40	26	00:06:11	00:12:36	35	00:07:55	00:14:46
Grampian	53	00:08:34	00:22:53	45	00:07:36	00:22:35	53	00:06:35	00:20:56	55	00:06:54	00:23:17
Greater Glasgow and Clyde	114	00:06:58	00:12:26	104	00:07:24	00:13:12	119	00:06:36	00:13:57	105	00:06:56	00:12:13
Highland	23	00:09:01	00:30:37	24	00:14:06	00:22:53	16	00:08:11	00:24:19	23	00:07:24	00:16:12
Lanarkshire	71	00:07:28	00:14:57	42	00:08:45	00:14:44	63	00:07:31	00:14:41	77	00:07:22	00:12:48
Lothian	61	00:06:53	00:10:52	77	00:07:10	00:14:45	68	00:05:49	00:13:33	70	00:06:30	00:13:40
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	66	00:06:26	00:19:52	42	00:06:33	00:16:22	39	00:06:14	00:17:57	50	00:06:40	00:22:19
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	504	00:07:19	00:17:48	469	00:07:48	00:17:40	476	00:06:56	00:15:19	527	00:07:13	00:16:41

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/01/2024 ^P			22/01/2024 ^P			29/01/2024 ^P			05/02/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	144	00:09:17	00:22:12	124	00:11:18	00:23:26	116	00:10:47	00:19:38	174	00:10:40	00:23:17
Borders	43	00:09:16	00:23:18	32	00:08:32	00:21:26	40	00:07:35	00:24:13	37	00:06:57	00:17:36
Dumfries and Galloway	56	00:09:55	00:24:39	41	00:11:34	00:37:27	31	00:06:38	00:24:06	39	00:07:19	00:23:22
Fife	141	00:09:12	00:19:33	150	00:09:20	00:21:05	122	00:09:08	00:18:13	139	00:09:36	00:21:42
Forth Valley	104	00:09:01	00:20:23	134	00:09:48	00:22:34	108	00:09:19	00:20:06	102	00:08:26	00:18:45
Grampian	187	00:10:09	00:30:28	163	00:07:44	00:21:39	196	00:08:25	00:23:22	198	00:08:47	00:26:37
Greater Glasgow and Clyde	518	00:07:47	00:16:19	551	00:08:10	00:15:02	493	00:08:00	00:15:27	510	00:07:48	00:15:19
Highland	98	00:11:18	00:33:21	93	00:07:35	00:19:37	116	00:09:18	00:25:35	93	00:08:16	00:22:48
Lanarkshire	317	00:10:27	00:18:16	339	00:11:02	00:22:43	312	00:09:45	00:19:42	323	00:09:46	00:21:34
Lothian	314	00:08:09	00:15:39	333	00:07:32	00:15:47	316	00:07:25	00:15:07	324	00:08:02	00:15:57
Orkney	10	00:15:26	01:43:41	*	*	*	*	*	*	7	00:07:43	00:42:26
Shetland	*	*	*	*	*	*	*	*	*	8	00:03:32	00:31:14
Tayside	153	00:08:09	00:24:39	157	00:08:19	00:22:19	152	00:08:36	00:22:16	149	00:08:14	00:20:45
Western Isles	*	*	*	10	00:05:13	00:19:10	7	00:07:33	00:17:02	5	00:18:48	00:27:35
Unknown	17	00:11:24	00:25:03	14	00:11:42	00:15:37	20	00:08:25	00:25:24	26	00:10:41	00:24:56
SCOTLAND	2,110	00:08:53	00:20:36	2,149	00:08:53	00:19:29	2,036	00:08:32	00:19:18	2,134	00:08:35	00:19:59

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/01/2024 ^P			22/01/2024 ^P			29/01/2024 ^P			05/02/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	299	00:21:16	00:54:57	308	00:18:39	00:42:41	291	00:17:20	00:45:53	354	00:29:17	01:26:04
Borders	101	00:14:35	00:37:47	98	00:14:17	00:30:15	105	00:11:11	00:30:22	93	00:12:00	00:29:23
Dumfries and Galloway	107	00:13:52	00:34:25	144	00:14:52	00:38:03	95	00:12:52	00:32:06	119	00:11:30	00:31:34
Fife	325	00:16:52	00:33:49	345	00:18:19	00:40:14	300	00:17:08	00:34:02	345	00:16:05	00:36:51
Forth Valley	218	00:15:42	00:31:26	255	00:17:07	00:38:34	256	00:18:24	00:38:41	212	00:14:57	00:34:03
Grampian	408	00:20:46	00:56:22	422	00:18:41	00:54:28	443	00:19:37	01:09:47	390	00:16:55	00:45:03
Greater Glasgow and Clyde	1,017	00:18:13	00:43:02	941	00:17:23	00:49:23	956	00:16:19	00:35:28	939	00:16:11	00:34:47
Highland	220	00:12:04	00:34:00	236	00:13:53	00:34:01	210	00:12:29	00:27:03	248	00:11:36	00:33:23
Lanarkshire	529	00:24:39	01:06:50	594	00:26:38	01:30:08	531	00:21:18	00:51:56	547	00:24:46	01:17:08
Lothian	693	00:15:32	00:33:19	685	00:19:17	00:44:28	651	00:15:42	00:31:25	655	00:16:42	00:36:59
Orkney	8	00:28:27	01:21:30	7	00:16:10	00:33:43	11	00:07:14	00:27:12	14	00:21:47	00:49:34
Shetland	10	00:17:21	00:59:46	13	00:18:27	00:37:58	8	00:14:00	00:35:04	7	00:28:39	00:51:30
Tayside	327	00:15:45	00:31:52	334	00:15:12	00:33:57	372	00:15:12	00:33:57	335	00:14:40	00:30:49
Western Isles	20	00:25:14	00:49:52	16	00:09:42	00:32:57	16	00:20:13	00:30:31	16	00:11:08	00:20:14
Unknown	26	00:21:22	00:50:26	26	00:24:22	00:36:51	20	00:18:29	01:05:06	30	00:18:02	00:32:03
SCOTLAND	4,308	00:17:59	00:44:12	4,424	00:18:24	00:48:08	4,265	00:16:45	00:39:22	4,304	00:17:19	00:43:19

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/01/2024 ^P			22/01/2024 ^P			29/01/2024 ^P			05/02/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	230	00:45:26	04:05:15	245	00:35:46	03:33:17	241	00:28:14	02:51:32	186	01:12:17	08:06:20
Borders	108	00:21:00	01:24:43	101	00:22:30	01:13:25	109	00:22:57	01:13:19	117	00:20:17	01:20:07
Dumfries and Galloway	101	00:20:21	01:28:07	135	00:25:01	01:23:57	129	00:18:07	00:56:26	124	00:25:04	01:20:23
Fife	272	00:36:16	02:22:59	261	00:41:48	04:26:22	296	00:30:22	02:33:26	254	00:31:42	03:07:48
Forth Valley	193	00:33:56	03:47:20	189	00:52:44	04:31:32	178	00:41:15	02:22:50	218	00:43:39	03:35:07
Grampian	366	00:46:04	03:53:06	311	00:38:31	04:13:22	299	00:45:16	05:19:01	329	00:32:06	02:44:30
Greater Glasgow and Clyde	548	00:47:23	04:23:34	568	00:51:55	05:11:32	644	00:40:48	03:07:03	672	00:49:27	03:44:08
Highland	247	00:24:49	01:44:37	265	00:18:32	01:10:10	263	00:17:38	01:04:34	302	00:21:19	01:20:33
Lanarkshire	282	01:36:39	07:03:57	232	02:24:25	11:01:25	279	01:22:57	06:48:05	273	01:38:36	07:46:49
Lothian	509	00:50:30	03:05:46	399	01:19:47	07:36:40	520	00:39:45	02:48:31	464	00:46:05	04:21:00
Orkney	12	00:27:06	01:48:56	15	00:06:59	00:47:11	9	00:24:32	01:11:23	*	*	*
Shetland	14	00:34:38	01:15:40	7	00:38:09	01:00:53	12	00:23:52	00:48:21	*	*	*
Tayside	320	00:25:30	01:23:47	342	00:29:45	01:53:35	337	00:27:29	01:32:38	325	00:29:24	01:44:31
Western Isles	29	00:26:41	01:39:28	20	00:32:20	01:25:55	21	00:21:45	01:28:47	22	00:12:46	00:59:05
Unknown	21	01:09:29	02:36:59	16	00:18:08	01:32:02	19	00:26:04	01:31:42	27	00:34:57	02:20:24
SCOTLAND	3,252	00:39:27	03:22:23	3,106	00:39:19	04:41:31	3,356	00:33:56	02:58:41	3,337	00:38:34	03:38:34

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	15/01/2024			22/01/2024			29/01/2024			05/02/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	504	00:52:45	03:30:48	489	00:50:21	03:06:04	485	00:49:09	03:02:10	573	01:13:44	04:33:34
Borders	168	00:33:50	01:06:40	165	00:33:56	01:01:52	170	00:33:59	01:09:38	192	00:33:36	00:53:16
Dumfries & Galloway	220	00:29:17	00:55:14	273	00:33:22	01:07:12	209	00:26:29	00:44:05	236	00:27:41	00:45:33
Fife	460	00:46:08	02:13:49	486	00:50:53	02:24:08	450	00:41:57	01:43:17	479	00:52:11	02:25:10
Forth Valley	413	00:45:20	01:22:48	457	00:47:18	01:32:49	432	00:47:43	01:32:04	407	00:46:34	01:21:31
Grampian	692	00:48:42	02:28:03	620	01:08:39	04:15:17	668	01:13:10	04:40:02	654	00:54:07	02:26:19
Greater Glasgow & Clyde	1,818	00:51:20	01:46:24	1,788	00:51:11	01:38:14	1,814	00:47:23	01:26:16	1,789	00:45:49	01:19:48
Highland	307	00:29:12	01:43:09	317	00:31:29	01:11:10	306	00:25:21	00:50:06	314	00:26:36	01:08:42
Lanarkshire	815	00:55:37	01:55:36	846	01:00:15	02:47:43	803	00:57:33	02:05:36	832	01:00:06	02:13:18
Lothian	1,016	00:48:43	01:32:52	956	00:51:10	01:52:57	1,002	00:48:48	01:23:24	957	00:47:36	01:22:25
Orkney	18	00:14:55	00:22:52	18	00:12:01	00:27:14	21	00:19:23	00:24:55	26	00:12:43	00:25:44
Shetland	22	00:31:15	00:45:20	19	00:24:00	00:31:49	19	00:21:23	00:32:27	13	00:24:04	00:37:04
Tayside	544	00:29:05	00:47:21	584	00:30:34	01:00:53	585	00:30:56	00:57:46	549	00:30:07	00:57:06
Western Isles	30	00:20:51	00:35:43	23	00:23:46	00:45:14	21	00:20:34	00:34:39	25	00:20:20	00:33:49
SCOTLAND	7,027	00:45:51	01:47:21	7,041	00:47:35	02:05:35	6,985	00:44:58	01:46:01	7,046	00:45:35	01:47:16

Table 7 - Turnaround Times by Hospital

Week Commencing		15/01/2024			22/01/2024			29/01/2024			05/02/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	189	00:58:55	04:08:20	173	01:17:33	03:59:02	145	00:42:54	02:06:21	200	01:21:54	04:56:20
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	315	00:49:58	03:14:13	316	00:44:58	02:35:23	340	00:53:44	03:24:56	373	01:10:11	04:13:23
Borders	Borders General Hospital (Melrose)	168	00:33:50	01:06:40	165	00:33:56	01:01:52	170	00:33:59	01:09:38	192	00:33:36	00:53:16
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	33	00:29:53	00:46:25	40	00:25:01	00:51:24	39	00:26:29	00:40:06	48	00:32:48	00:59:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	187	00:29:12	00:59:01	233	00:34:50	01:23:39	170	00:26:33	00:44:13	188	00:26:46	00:44:07
Fife	Victoria Hospital (Kirkcaldy)	460	00:46:08	02:13:49	486	00:50:53	02:24:08	450	00:41:57	01:43:17	479	00:52:11	02:25:10
Forth Valley	Forth Valley Royal Hospital (Larbert)	413	00:45:20	01:22:48	457	00:47:18	01:32:49	432	00:47:43	01:32:04	407	00:46:34	01:21:31
Grampian	Aberdeen Royal Infirmary (Aberdeen)	550	00:48:23	02:18:03	464	01:10:31	04:25:37	517	01:15:53	04:58:11	526	00:55:26	02:31:34
Grampian	Dr Gray's Hospital (Elgin)	131	00:54:42	03:21:05	145	01:08:21	03:20:02	140	01:09:32	03:02:33	117	00:52:49	02:12:58
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:29:05	00:55:47	11	00:31:10	00:43:32	11	00:25:37	00:58:35	11	00:32:08	00:56:25
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	525	00:45:00	01:21:53	524	00:48:06	01:16:29	489	00:41:35	01:08:01	549	00:41:43	01:02:16
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	102	00:36:58	01:34:03	126	00:39:57	01:15:41	121	00:39:44	01:22:53	108	00:31:19	00:49:18
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	765	01:00:42	02:20:58	721	01:00:51	02:23:32	769	00:53:31	01:40:33	714	00:54:14	01:48:28
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	364	00:51:43	01:30:43	342	00:47:49	01:20:48	355	00:45:48	01:19:27	352	00:44:31	01:09:34
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	62	00:38:32	01:05:51	75	00:44:11	01:04:24	80	00:42:48	01:17:31	66	00:47:59	01:16:45
Highland	Belford Hospital (Fort William)	32	00:28:26	00:51:04	26	00:31:51	00:47:09	33	00:30:20	00:47:18	19	00:30:00	00:53:06
Highland	Caithness General Hospital (Wick)	45	00:32:44	00:58:02	32	00:29:57	00:49:28	35	00:22:36	00:44:47	38	00:22:17	00:36:54
Highland	Lorn & Islands Hospital (Oban)	34	00:21:19	00:35:33	24	00:24:40	00:43:01	27	00:24:24	00:34:48	28	00:21:21	00:33:33
Highland	Raigmore Hospital (Inverness)	196	00:30:54	02:27:34	235	00:35:03	01:22:51	211	00:24:37	00:58:54	229	00:28:47	01:15:25
Lanarkshire	University Hospital Hairmyres (East Kilbride)	246	00:51:08	01:37:26	262	00:55:12	02:57:26	225	00:49:16	01:26:47	240	00:51:29	02:08:11
Lanarkshire	University Hospital Monklands (Airdrie)	246	00:58:38	01:46:32	265	00:58:32	02:20:04	239	00:59:58	01:56:28	274	01:06:36	02:14:42
Lanarkshire	University Hospital Wishaw (Wishaw)	323	00:57:05	02:30:30	319	01:06:06	03:06:40	339	01:02:48	02:41:31	318	00:59:23	02:10:13
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:41:29	01:10:55	26	00:38:26	01:18:32	43	00:35:03	00:55:55	28	00:39:03	01:12:14
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	745	00:50:47	01:36:13	744	00:55:40	02:04:03	713	00:51:44	01:26:30	705	00:48:12	01:25:07
Lothian	St John's Hospital (Livingston)	249	00:46:28	01:24:24	186	00:44:05	01:09:06	246	00:45:38	01:14:27	224	00:46:24	01:14:51
Orkney	Balfour Hospital (Kirkwall)	18	00:14:55	00:22:52	18	00:12:01	00:27:14	21	00:19:23	00:24:55	26	00:12:43	00:25:44
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:31:15	00:45:20	19	00:24:00	00:31:49	19	00:21:23	00:32:27	13	00:24:04	00:37:04
Tayside	Ninewells Hospital (Dundee)	441	00:29:54	00:48:28	487	00:31:41	01:03:11	477	00:31:20	00:59:26	469	00:31:18	01:01:26
Tayside	Perth Royal Infirmary (Perth)	103	00:26:00	00:42:42	97	00:27:06	00:43:00	108	00:28:21	00:44:31	80	00:25:50	00:37:45
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:20:51	00:35:43	23	00:23:46	00:45:14	21	00:20:34	00:34:39	25	00:20:20	00:33:49
SCOTLAND		7,027	00:45:51	01:47:21	7,041	00:47:35	02:05:35	6,985	00:44:58	01:46:01	7,046	00:45:35	01:47:16

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)