Scottish Ambulance Service
Unscheduled Care Operational Statistics

Official Statistics Publication
Weekly Statistics
Published : 29 November 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **30/10/2023**   to   **20/11/2023**

Notes

1) This document is an Official Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	30/10/2023						06/11/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,173	877	636	1,022	756	522	1,051	865	626	877	718	489
Borders	316	272	207	254	216	157	341	290	206	278	238	155
Dumfries and Galloway	428	373	296	350	305	233	441	368	290	371	305	229
Fife	1,074	854	592	969	771	516	1,049	839	577	908	715	462
Forth Valley	790	650	502	700	570	427	761	638	480	681	572	418
Grampian	1,506	1,150	734	1,350	1,046	637	1,432	1,133	746	1,244	998	628
Greater Glasgow and Clyde	3,320	2,590	1,981	2,946	2,279	1,687	3,404	2,725	2,046	2,972	2,358	1,701
Highland	984	810	591	767	629	424	934	773	543	735	620	401
Lanarkshire	1,827	1,411	1,093	1,555	1,184	883	1,632	1,346	1,019	1,377	1,128	811
Lothian	2,374	1,841	1,301	2,119	1,629	1,103	2,123	1,673	1,192	1,867	1,447	989
Orkney	61	53	47	42	37	31	53	42	39	26	20	18
Shetland	47	42	34	25	25	17	54	45	40	28	23	18
Tayside	1,133	972	614	962	817	470	1,241	1,051	655	1,041	868	490
Western Isles	123	103	84	64	56	39	139	101	77	67	55	32
Unknown	726	309	222	695	286	199	667	306	213	635	284	194
SCOTLAND	**15,882**	**12,307**	**8,934**	**13,820**	**10,606**	**7,345**	**15,322**	**12,195**	**8,749**	**13,107**	**10,349**	**7,035**

	13/11/2023						20/11/2023				
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,084	858	618	922	721	491	1,051	855	616	904	727	494
361	323	240	298	265	184	322	283	202	269	231	155
433	367	284	341	280	203	422	359	303	344	288	233
1,134	920	626	975	781	501	1,026	845	580	908	731	471
837	668	489	746	591	419	737	637	471	649	560	398
1,514	1,178	797	1,317	1,023	650	1,495	1,154	763	1,308	1,014	635
3,217	2,544	1,959	2,826	2,217	1,656	3,272	2,600	1,943	2,835	2,228	1,594
926	773	567	681	588	399	931	770	561	727	608	406
1,787	1,432	1,115	1,538	1,225	932	1,751	1,396	1,059	1,514	1,200	875
2,253	1,770	1,270	1,947	1,514	1,038	2,297	1,812	1,264	2,028	1,596	1,069
62	49	43	34	28	22	60	48	40	32	25	18
41	31	28	20	17	14	57	47	38	34	30	22
1,174	979	634	978	801	473	1,182	1,003	648	977	823	480
99	91	75	50	47	32	99	83	60	54	48	29
633	305	207	600	282	189	678	297	192	651	279	177
15,555	**12,288**	**8,952**	**13,273**	**10,380**	**7,203**	**15,380**	**12,189**	**8,740**	**13,234**	**10,388**	**7,056**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/10/2023[P]			06/11/2023[P]			13/11/2023[P]			20/11/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:10:36	00:25:25	33	00:07:38	00:13:52	25	00:05:47	00:17:15	31	00:07:05	00:18:00
Borders	*	*	*	16	00:09:19	00:16:49	6	00:07:00	00:17:08	8	00:07:54	00:15:55
Dumfries and Galloway	11	00:08:15	00:18:55	14	00:07:13	00:17:24	10	00:06:44	00:18:31	*	*	*
Fife	36	00:07:56	00:16:51	32	00:06:18	00:13:07	25	00:07:21	00:17:14	27	00:07:56	00:14:33
Forth Valley	27	00:06:42	00:22:38	30	00:07:50	00:17:53	26	00:07:40	00:12:07	24	00:06:40	00:23:55
Grampian	53	00:08:42	00:20:36	49	00:06:31	00:19:48	57	00:08:13	00:19:30	40	00:06:34	00:22:47
Greater Glasgow and Clyde	136	00:06:10	00:11:04	106	00:06:15	00:13:32	124	00:06:03	00:11:10	107	00:06:11	00:11:17
Highland	29	00:06:31	00:29:32	28	00:09:23	00:19:08	18	00:08:15	00:14:47	29	00:07:28	00:21:36
Lanarkshire	53	00:07:44	00:14:46	55	00:07:32	00:13:33	67	00:08:27	00:15:14	47	00:06:31	00:12:10
Lothian	72	00:06:15	00:13:59	84	00:07:39	00:15:43	75	00:06:56	00:14:52	75	00:05:46	00:14:38
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	28	00:06:03	00:19:58	33	00:09:03	00:16:55	47	00:08:43	00:19:38	41	00:06:24	00:13:56
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	13	00:07:06	00:11:45	*	*	*	*	*	*	20	00:07:37	00:18:23
SCOTLAND	496	00:06:51	00:16:49	491	00:07:21	00:16:08	488	00:07:04	00:15:34	458	00:06:34	00:15:52

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/10/2023[P]			06/11/2023[P]			13/11/2023[P]			20/11/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	166	00:10:20	00:24:16	132	00:09:13	00:18:15	153	00:10:20	00:24:41	157	00:10:08	00:22:05
Borders	39	00:11:35	00:15:17	37	00:09:01	00:23:59	44	00:09:01	00:20:03	25	00:08:58	00:17:57
Dumfries and Galloway	37	00:08:17	00:21:50	50	00:06:16	00:25:41	49	00:07:26	00:29:33	60	00:09:20	00:31:59
Fife	141	00:10:08	00:19:11	113	00:09:25	00:20:02	161	00:09:19	00:20:02	129	00:08:48	00:16:46
Forth Valley	131	00:09:12	00:18:48	111	00:08:14	00:16:08	127	00:09:08	00:17:28	98	00:10:30	00:19:37
Grampian	182	00:09:04	00:27:11	189	00:08:43	00:22:03	226	00:08:57	00:23:38	203	00:09:23	00:24:40
Greater Glasgow and Clyde	547	00:08:08	00:15:32	575	00:07:38	00:14:58	533	00:08:00	00:15:45	504	00:07:48	00:14:12
Highland	123	00:08:09	00:27:12	96	00:08:18	00:22:45	101	00:10:48	00:30:36	93	00:08:00	00:28:28
Lanarkshire	345	00:10:02	00:20:18	271	00:09:27	00:17:40	281	00:09:34	00:20:22	280	00:09:31	00:19:30
Lothian	326	00:07:33	00:15:19	317	00:07:24	00:15:25	310	00:07:37	00:15:25	294	00:07:17	00:14:15
Orkney	6	00:13:48	00:20:26	-	n/a	n/a	*	*	*	6	00:03:44	00:07:40
Shetland	*	*	*	*	*	*	*	*	*	7	00:08:14	00:27:49
Tayside	140	00:08:56	00:19:24	151	00:07:07	00:20:04	137	00:08:42	00:21:38	127	00:07:42	00:19:30
Western Isles	*	*	*	*	*	*	*	*	*	5	00:10:18	00:19:19
Unknown	74	00:10:26	00:20:17	80	00:09:16	00:17:43	71	00:08:23	00:20:14	61	00:11:32	00:29:35
SCOTLAND	**2,264**	**00:08:55**	**00:19:42**	**2,130**	**00:08:12**	**00:17:33**	**2,201**	**00:08:37**	**00:20:10**	**2,049**	**00:08:31**	**00:19:08**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/10/2023[P]			06/11/2023[P]			13/11/2023[P]			20/11/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	341	00:26:38	01:09:02	264	00:16:22	00:34:11	302	00:18:26	00:59:02	275	00:20:47	00:52:50
Borders	71	00:11:55	00:30:45	78	00:12:56	00:33:13	101	00:11:19	00:35:48	99	00:12:29	00:26:46
Dumfries and Galloway	119	00:15:55	00:37:33	102	00:12:45	00:34:11	95	00:13:42	00:29:06	112	00:12:44	00:32:21
Fife	296	00:16:42	00:36:53	284	00:15:00	00:31:04	297	00:17:07	00:39:50	266	00:16:39	00:32:28
Forth Valley	226	00:17:47	00:34:47	197	00:15:59	00:32:01	209	00:17:31	00:37:49	212	00:17:04	00:29:01
Grampian	423	00:17:49	00:50:14	396	00:18:38	00:43:08	397	00:18:00	00:57:07	402	00:15:43	00:40:16
Greater Glasgow and Clyde	946	00:18:03	00:41:49	935	00:16:14	00:35:59	883	00:17:31	00:37:47	901	00:16:24	00:35:31
Highland	198	00:15:02	00:33:27	214	00:13:04	00:32:37	192	00:15:31	00:37:23	228	00:12:45	00:30:53
Lanarkshire	494	00:25:29	01:05:58	477	00:18:42	00:44:29	491	00:21:28	00:48:39	511	00:20:13	00:45:23
Lothian	622	00:15:38	00:31:20	552	00:15:35	00:31:39	544	00:15:13	00:30:42	613	00:14:55	00:29:16
Orkney	15	00:10:28	00:38:06	8	00:11:06	00:56:13	*	*	*	5	00:07:41	00:47:38
Shetland	8	00:10:04	00:30:21	7	00:16:09	00:35:30	*	*	*	9	00:19:55	00:34:34
Tayside	283	00:13:47	00:34:21	311	00:14:20	00:33:02	299	00:14:19	00:34:00	316	00:12:57	00:29:11
Western Isles	23	00:16:29	00:41:35	23	00:14:35	00:42:13	25	00:13:04	00:34:09	14	00:07:25	00:17:36
Unknown	107	00:19:38	00:58:27	103	00:18:13	00:42:26	107	00:20:07	00:50:40	106	00:15:49	00:35:27
SCOTLAND	**4,172**	**00:17:59**	**00:44:05**	**3,951**	**00:16:07**	**00:36:30**	**3,958**	**00:17:16**	**00:40:34**	**4,069**	**00:16:08**	**00:36:25**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	30/10/2023[P]			06/11/2023[P]			13/11/2023[P]			20/11/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	212	00:58:58	05:25:51	283	00:26:39	01:40:53	233	00:38:21	04:14:51	247	00:38:36	03:08:43
Borders	98	00:17:43	01:15:25	103	00:18:37	01:11:03	113	00:24:37	01:13:33	98	00:18:22	01:05:01
Dumfries and Galloway	134	00:23:33	01:36:10	137	00:20:07	01:28:15	124	00:21:38	01:19:02	107	00:21:22	01:37:33
Fife	294	00:34:50	02:51:04	279	00:28:24	01:43:27	294	00:34:44	02:58:59	305	00:27:45	01:39:38
Forth Valley	183	00:50:44	04:56:07	231	00:34:12	02:06:34	221	00:38:30	02:59:09	216	00:29:38	01:43:48
Grampian	381	00:39:31	03:49:25	356	00:35:27	03:25:02	329	00:33:31	02:57:37	352	00:35:20	03:03:31
Greater Glasgow and Clyde	611	00:46:57	04:59:30	702	00:41:46	03:33:38	647	00:52:00	04:00:11	683	00:31:29	02:46:40
Highland	276	00:19:00	01:03:28	281	00:22:51	01:20:24	275	00:21:56	01:16:24	257	00:19:30	01:06:20
Lanarkshire	264	01:19:04	08:34:49	312	00:43:33	04:18:07	365	00:59:59	05:27:20	345	00:50:27	04:29:26
Lothian	579	00:46:17	03:05:30	468	00:33:52	02:15:09	539	00:46:26	02:59:55	578	00:33:18	02:35:45
Orkney	14	00:25:16	01:20:24	12	00:20:31	01:02:19	14	00:25:21	00:55:37	12	00:16:54	01:46:34
Shetland	10	00:19:44	00:44:54	14	00:18:03	00:56:23	7	00:13:21	00:57:27	13	00:17:48	00:53:53
Tayside	359	00:22:14	01:23:57	363	00:20:34	01:16:01	313	00:26:38	01:34:51	331	00:18:45	01:07:23
Western Isles	26	00:18:14	00:39:28	25	00:28:12	01:06:20	17	00:25:12	01:14:22	26	00:23:07	00:51:38
Unknown	88	00:35:43	03:23:59	84	00:33:01	02:32:05	92	00:37:16	02:57:46	88	00:30:19	01:24:46
SCOTLAND	3,529	00:36:09	03:29:08	3,650	00:30:34	02:25:57	3,583	00:36:15	03:04:00	3,658	00:29:42	02:16:03

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	30/10/2023			06/11/2023			13/11/2023			20/11/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	540	01:15:36	04:27:34	495	00:43:00	02:05:08	490	00:53:24	03:29:29	505	00:51:35	03:15:23
Borders	159	00:34:36	00:52:23	146	00:33:11	00:59:32	184	00:32:51	00:51:57	155	00:30:44	00:52:11
Dumfries & Galloway	233	00:28:42	00:46:52	226	00:28:06	00:48:39	206	00:27:11	00:53:17	229	00:27:44	00:56:19
Fife	480	00:46:30	02:20:41	437	00:44:30	02:02:57	481	00:45:04	01:48:47	464	00:45:43	01:41:21
Forth Valley	439	00:46:23	01:36:40	425	00:46:55	01:18:34	433	00:42:41	01:15:04	408	00:41:08	01:14:35
Grampian	692	01:06:28	04:01:22	682	00:50:45	03:14:38	675	00:53:28	03:20:25	678	00:53:19	03:04:31
Greater Glasgow & Clyde	1,898	00:48:30	01:35:58	1,881	00:49:36	01:31:09	1,896	00:49:32	01:32:18	1,796	00:48:28	01:29:49
Highland	322	00:25:50	00:53:22	316	00:31:59	01:31:56	314	00:26:55	01:02:55	307	00:27:48	01:07:02
Lanarkshire	849	01:03:26	02:39:44	766	00:57:23	01:59:17	863	00:59:16	01:59:34	847	00:55:20	01:43:54
Lothian	1,116	00:45:49	01:14:28	995	00:46:57	01:20:44	1,009	00:45:08	01:15:45	1,063	00:46:23	01:17:19
Orkney	31	00:18:17	00:30:09	18	00:17:44	00:33:06	23	00:16:56	00:33:08	19	00:16:21	00:24:05
Shetland	17	00:22:50	00:33:35	18	00:24:16	00:41:29	13	00:31:25	00:51:12	20	00:21:36	00:41:53
Tayside	550	00:28:42	00:56:10	552	00:29:55	00:55:32	544	00:30:17	00:57:06	547	00:29:04	00:49:11
Western Isles	39	00:15:08	00:22:53	28	00:17:27	00:36:49	28	00:17:34	00:31:54	28	00:19:03	00:32:26
SCOTLAND	**7,365**	**00:46:02**	**02:05:51**	**6,985**	**00:45:09**	**01:39:34**	**7,159**	**00:45:03**	**01:42:10**	**7,066**	**00:44:22**	**01:37:08**

Table 7 - Turnaround Times by Hospital

Week Commencing		30/10/2023			06/11/2023			13/11/2023			20/11/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	181	01:18:30	03:50:53	163	00:50:30	02:38:23	177	00:46:10	03:05:50	183	00:51:24	03:15:16
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	359	01:14:46	04:42:05	332	00:40:37	01:49:19	313	00:56:28	03:32:17	322	00:51:45	03:13:27
Borders	Borders General Hospital (Melrose)	159	00:34:36	00:52:23	146	00:33:11	00:59:32	184	00:32:51	00:51:57	155	00:30:44	00:52:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	28	00:26:27	00:41:12	40	00:23:01	00:47:21	38	00:25:48	00:43:52	40	00:24:31	00:38:41
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	205	00:29:06	00:47:37	186	00:28:22	00:49:10	168	00:27:34	00:56:14	189	00:28:55	00:58:58
Fife	Victoria Hospital (Kirkcaldy)	480	00:46:30	02:20:41	437	00:44:30	02:02:57	481	00:45:04	01:48:47	464	00:45:43	01:41:21
Forth Valley	Forth Valley Royal Hospital (Larbert)	439	00:46:23	01:36:40	425	00:46:55	01:18:34	433	00:42:41	01:15:04	408	00:41:08	01:14:35
Grampian	Aberdeen Royal Infirmary (Aberdeen)	551	01:11:50	04:18:08	551	00:56:47	03:31:59	508	00:59:39	03:46:52	533	00:59:18	03:10:10
Grampian	Dr Gray's Hospital (Elgin)	133	00:46:45	01:50:29	113	00:36:56	01:29:43	142	00:46:44	02:11:34	128	00:44:47	01:43:03
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	8	00:38:28	00:56:22	18	00:32:02	00:38:56	25	00:25:34	00:41:38	17	00:27:43	00:48:10
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	546	00:43:23	01:10:17	529	00:46:30	01:16:38	523	00:43:45	01:09:19	501	00:44:11	01:09:01
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	137	00:40:25	01:06:53	121	00:37:25	01:05:39	124	00:40:30	01:38:50	96	00:36:31	01:00:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	763	00:59:30	02:15:39	765	00:56:41	01:57:45	796	00:59:06	02:01:27	753	00:56:49	01:54:21
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	381	00:48:42	01:22:59	364	00:48:23	01:18:13	342	00:47:07	01:17:14	348	00:46:39	01:18:40
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	71	00:34:06	01:02:52	102	00:46:05	01:12:35	111	00:45:34	01:12:24	98	00:41:15	01:11:19
Highland	Belford Hospital (Fort William)	27	00:22:31	00:44:00	24	00:30:21	00:44:04	24	00:33:20	01:13:34	22	00:27:53	00:47:48
Highland	Caithness General Hospital (Wick)	34	00:26:10	00:47:48	35	00:23:59	00:43:49	38	00:25:28	00:46:16	33	00:23:04	00:44:24
Highland	Lorn & Islands Hospital (Oban)	22	00:23:03	00:32:07	22	00:26:37	00:42:37	26	00:26:52	00:40:31	32	00:23:26	00:31:28
Highland	Raigmore Hospital (Inverness)	239	00:27:29	01:01:37	235	00:35:38	01:38:27	226	00:27:00	01:04:47	220	00:29:47	01:15:17
Lanarkshire	University Hospital Hairmyres (East Kilbride)	279	00:57:04	02:47:18	231	00:54:15	02:41:20	252	00:56:10	01:48:50	242	00:53:53	01:49:04
Lanarkshire	University Hospital Monklands (Airdrie)	271	01:03:10	01:59:28	232	00:55:38	01:45:01	264	01:05:13	01:59:19	256	01:00:34	01:35:32
Lanarkshire	University Hospital Wishaw (Wishaw)	299	01:11:38	03:41:27	303	01:00:04	02:05:12	347	00:58:09	02:05:24	349	00:54:51	01:54:01
Lothian	Royal Hospital for Sick Children (Edinburgh)	33	00:30:19	00:45:29	32	00:39:40	01:06:01	40	00:42:20	01:04:18	33	00:36:14	01:04:32
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	822	00:47:07	01:18:01	718	00:49:10	01:27:14	738	00:46:56	01:19:27	770	00:49:09	01:21:23
Lothian	St John's Hospital (Livingston)	261	00:43:33	01:08:57	245	00:42:03	01:02:51	231	00:41:52	01:04:51	260	00:39:36	01:05:06
Orkney	Balfour Hospital (Kirkwall)	31	00:18:17	00:30:09	18	00:17:44	00:33:06	23	00:16:56	00:33:08	19	00:16:21	00:24:05
Shetland	Gilbert Bain Hospital (Lerwick)	17	00:22:50	00:33:35	18	00:24:16	00:41:29	13	00:31:25	00:51:12	20	00:21:36	00:41:53
Tayside	Ninewells Hospital (Dundee)	475	00:29:40	00:57:05	475	00:30:28	00:56:14	485	00:31:07	00:57:31	476	00:29:40	00:50:40
Tayside	Perth Royal Infirmary (Perth)	75	00:24:51	00:40:14	77	00:25:53	00:40:20	59	00:24:54	00:43:02	71	00:26:33	00:44:04
Western Isles	Western Isles Hospital (Isle of Lewis)	39	00:15:08	00:22:53	28	00:17:27	00:36:49	28	00:17:34	00:31:54	28	00:19:03	00:32:26
SCOTLAND		7,365	00:46:02	02:05:51	6,985	00:45:09	01:39:34	7,159	00:45:03	01:42:10	7,066	00:44:22	01:37:08

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)