

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 28 September 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 29/08/2022 to 19/09/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	29/08/2022						05/09/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,119	864	620	964	738	499	1,097	835	584	959	729	481
Borders	312	255	200	259	210	158	356	302	220	306	257	178
Dumfries and Galloway	469	397	323	380	322	252	443	375	311	352	297	238
Fife	1,096	842	578	975	738	482	1,138	838	566	993	721	455
Forth Valley	791	636	467	690	546	382	803	643	451	721	568	383
Grampian	1,414	1,146	744	1,230	999	604	1,520	1,182	772	1,328	1,027	629
Greater Glasgow and Clyde	3,233	2,492	1,923	2,814	2,138	1,592	3,428	2,530	1,915	2,999	2,171	1,581
Highland	1,082	874	654	819	677	469	1,008	839	612	775	658	442
Lanarkshire	1,682	1,308	993	1,450	1,114	810	1,778	1,342	1,047	1,553	1,160	875
Lothian	2,224	1,722	1,193	1,929	1,488	976	2,377	1,727	1,224	2,094	1,512	1,024
Orkney	74	58	49	40	35	27	83	60	49	38	30	23
Shetland	53	40	35	30	23	18	59	46	39	30	27	20
Tayside	1,166	991	566	994	840	429	1,227	980	598	1,053	830	459
Western Isles	105	79	66	51	38	28	124	92	84	57	44	37
Unknown	670	257	172	639	234	152	681	245	163	652	227	146
SCOTLAND	15,490	11,961	8,583	13,264	10,140	6,878	16,122	12,036	8,635	13,910	10,258	6,971

12/09/2022						19/09/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,127	846	607	952	716	484	1,086	829	581	944	711	476
325	274	201	266	224	153	299	238	190	255	203	157
499	419	349	406	337	270	452	374	283	374	308	221
1,057	836	572	939	733	475	1,064	790	548	943	689	455
817	664	478	728	587	408	854	664	473	763	585	399
1,452	1,111	754	1,246	961	614	1,564	1,208	792	1,366	1,062	660
3,204	2,477	1,895	2,765	2,100	1,537	3,189	2,454	1,873	2,783	2,108	1,548
1,006	815	602	751	618	415	989	810	581	791	650	435
1,688	1,328	1,014	1,443	1,117	821	1,759	1,316	1,035	1,516	1,120	853
2,240	1,726	1,196	1,993	1,530	1,023	2,250	1,641	1,189	1,986	1,450	1,020
66	51	42	38	33	27	67	46	38	39	27	20
65	58	53	27	26	22	54	45	40	34	27	23
1,100	902	580	940	765	452	1,201	964	585	1,051	831	468
103	87	75	50	42	30	128	102	87	59	51	38
618	216	149	589	192	130	672	254	169	641	234	149
15,367	11,810	8,567	13,133	9,981	6,861	15,628	11,735	8,464	13,545	10,056	6,922

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P			19/09/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	32	00:08:11	00:19:10	30	00:09:34	00:23:02	28	00:06:31	00:16:29	26	00:07:24	00:15:19
Borders	*	*	*	*	*	*	6	00:06:12	00:12:48	8	00:04:47	00:09:48
Dumfries and Galloway	8	00:04:39	00:23:43	7	00:03:53	00:13:15	12	00:04:17	00:15:52	16	00:07:33	00:20:34
Fife	29	00:06:24	00:13:22	16	00:11:51	00:15:26	31	00:07:38	00:20:58	34	00:11:08	00:16:01
Forth Valley	16	00:05:23	00:13:45	19	00:08:11	00:23:17	36	00:06:32	00:14:50	22	00:07:54	00:14:48
Grampian	31	00:07:48	00:18:25	27	00:09:00	00:26:32	37	00:07:17	00:17:22	34	00:06:30	00:20:02
Greater Glasgow and Clyde	106	00:06:23	00:13:01	110	00:06:54	00:12:47	88	00:07:15	00:12:59	74	00:07:11	00:11:04
Highland	21	00:11:07	00:22:22	16	00:09:41	00:19:44	16	00:06:27	00:17:43	24	00:06:55	00:20:30
Lanarkshire	43	00:07:27	00:13:30	50	00:08:11	00:16:54	50	00:07:41	00:17:57	56	00:08:17	00:17:47
Lothian	53	00:06:25	00:13:31	51	00:06:39	00:13:24	61	00:07:39	00:15:13	66	00:07:01	00:13:03
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	30	00:07:29	00:14:54	44	00:07:48	00:24:08	30	00:09:11	00:18:37	32	00:05:32	00:13:18
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	16	00:07:35	00:15:24	9	00:09:32	00:18:07	6	00:06:39	00:41:35	*	*	*
SCOTLAND	392	00:06:51	00:15:20	387	00:08:01	00:17:44	401	00:07:14	00:16:18	400	00:07:16	00:15:57

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P			19/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	147	00:09:47	00:22:29	129	00:10:24	00:24:10	144	00:09:13	00:21:13	131	00:10:38	00:22:16
Borders	36	00:12:15	00:31:21	48	00:11:40	00:26:31	26	00:08:38	00:25:56	30	00:08:43	00:25:40
Dumfries and Galloway	54	00:07:26	00:21:32	33	00:07:17	00:16:54	53	00:09:04	00:29:09	47	00:08:57	00:29:27
Fife	149	00:09:04	00:20:12	137	00:11:39	00:21:59	167	00:09:47	00:22:09	129	00:10:37	00:23:55
Forth Valley	108	00:08:47	00:23:02	95	00:10:04	00:19:23	120	00:09:29	00:21:08	115	00:09:13	00:20:47
Grampian	177	00:08:07	00:24:26	188	00:09:02	00:24:43	180	00:07:47	00:23:40	186	00:09:30	00:23:16
Greater Glasgow and Clyde	463	00:07:43	00:15:58	461	00:07:44	00:15:43	461	00:07:43	00:15:43	495	00:07:44	00:14:54
Highland	117	00:09:07	00:28:41	105	00:08:48	00:29:12	102	00:08:41	00:23:20	109	00:11:23	00:26:06
Lanarkshire	306	00:09:42	00:17:38	278	00:10:23	00:20:11	248	00:10:21	00:22:32	259	00:10:41	00:18:14
Lothian	301	00:07:51	00:16:19	313	00:09:05	00:18:20	369	00:07:47	00:16:00	314	00:08:23	00:18:36
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	8	00:04:05	00:12:19	*	*	*
Tayside	139	00:07:22	00:21:55	150	00:08:03	00:23:22	127	00:07:32	00:20:30	148	00:08:08	00:22:45
Western Isles	*	*	*	6	00:07:55	00:12:49	*	*	*	13	00:05:27	00:14:06
Unknown	59	00:07:27	00:17:32	73	00:08:59	00:24:20	61	00:07:16	00:18:24	59	00:09:24	00:23:41
SCOTLAND	2,062	00:08:18	00:19:56	2,024	00:09:06	00:20:36	2,074	00:08:28	00:19:30	2,043	00:08:57	00:20:41

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P			19/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	317	00:19:20	00:46:20	313	00:19:59	00:48:32	296	00:18:51	00:50:48	293	00:21:08	00:47:09
Borders	75	00:14:33	00:35:47	98	00:13:52	00:35:36	83	00:12:16	00:23:38	84	00:14:55	00:27:59
Dumfries and Galloway	123	00:13:00	00:27:22	119	00:12:08	00:30:50	138	00:14:42	00:34:06	116	00:17:34	00:38:02
Fife	303	00:16:03	00:42:04	314	00:19:26	00:44:31	291	00:18:32	00:41:01	305	00:21:06	00:41:52
Forth Valley	230	00:17:28	00:35:39	238	00:16:13	00:36:04	224	00:16:17	00:38:24	218	00:16:38	00:32:13
Grampian	386	00:14:43	00:37:55	414	00:17:30	00:46:58	377	00:15:09	00:41:27	469	00:15:49	00:38:46
Greater Glasgow and Clyde	850	00:15:19	00:34:51	948	00:17:22	00:39:24	875	00:15:12	00:34:38	887	00:15:39	00:38:59
Highland	243	00:13:25	00:31:54	249	00:13:14	00:35:57	233	00:11:31	00:30:06	232	00:13:02	00:33:06
Lanarkshire	475	00:20:03	00:41:33	494	00:21:19	00:45:17	475	00:20:51	00:42:17	474	00:21:04	00:53:07
Lothian	611	00:16:00	00:33:30	640	00:17:02	00:37:55	581	00:15:44	00:30:20	582	00:16:42	00:35:32
Orkney	12	00:13:21	00:20:25	7	00:20:53	00:33:11	10	00:16:13	00:30:46	9	00:19:22	00:31:47
Shetland	5	00:15:33	00:21:41	9	00:10:30	00:22:41	8	00:22:04	00:37:51	8	00:08:53	00:18:50
Tayside	317	00:14:59	00:34:25	304	00:16:43	00:35:56	292	00:14:02	00:33:29	317	00:15:55	00:33:12
Western Isles	14	00:11:49	00:32:49	22	00:10:42	01:05:06	18	00:18:47	00:32:22	16	00:22:19	01:23:43
Unknown	85	00:19:25	00:36:51	74	00:16:57	00:38:33	77	00:19:04	00:32:27	96	00:17:30	00:44:33
SCOTLAND	4,046	00:16:15	00:36:23	4,243	00:17:33	00:40:51	3,978	00:16:22	00:37:16	4,106	00:17:05	00:39:25

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P			19/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	235	00:46:22	03:54:11	247	00:52:20	04:11:14	235	00:38:43	02:39:20	253	00:47:44	03:28:03
Borders	92	00:18:05	01:18:17	103	00:20:43	01:10:01	108	00:19:25	01:16:38	81	00:22:42	01:20:23
Dumfries and Galloway	131	00:24:28	01:38:24	134	00:21:50	01:05:33	132	00:29:23	01:28:54	128	00:28:22	01:17:45
Fife	256	00:39:11	03:20:11	249	00:56:07	04:40:43	241	01:02:30	04:59:00	218	01:02:24	04:39:10
Forth Valley	190	00:33:23	03:17:03	212	01:04:34	05:29:54	206	00:34:32	03:11:07	229	00:44:42	03:07:09
Grampian	396	00:28:54	02:14:56	391	00:36:32	02:36:46	361	00:32:19	02:28:02	362	00:32:20	02:40:16
Greater Glasgow and Clyde	688	00:39:57	04:00:40	629	00:55:12	04:45:27	652	00:35:05	03:19:42	633	00:33:31	03:14:28
Highland	292	00:20:56	01:13:18	282	00:18:05	01:02:46	265	00:21:26	01:04:52	282	00:23:01	01:09:50
Lanarkshire	281	00:57:36	05:02:16	330	01:01:57	05:59:20	338	00:54:45	04:14:44	317	01:10:51	05:18:12
Lothian	509	00:39:57	03:00:31	482	01:11:20	05:12:30	498	00:47:37	03:54:08	466	00:40:40	02:52:21
Orkney	17	00:21:17	01:02:43	20	00:22:38	02:03:52	19	00:25:22	02:22:02	12	00:15:32	01:15:02
Shetland	16	00:13:18	00:54:45	12	00:10:17	00:27:56	9	00:33:59	01:19:30	14	00:20:21	00:58:37
Tayside	348	00:30:08	01:48:50	329	00:31:03	02:13:29	307	00:28:16	01:43:46	325	00:39:04	02:24:43
Western Isles	22	00:13:47	00:48:16	15	00:11:16	00:55:00	20	00:15:43	00:52:58	20	00:17:29	01:12:31
Unknown	71	00:22:46	01:24:12	68	00:34:45	02:28:36	47	00:33:06	02:35:08	72	00:40:06	04:27:35
SCOTLAND	3,544	00:34:02	02:49:23	3,503	00:41:25	03:58:44	3,438	00:35:04	02:59:33	3,412	00:37:21	03:11:21

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	29/08/2022			05/09/2022			12/09/2022			19/09/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	475	00:53:09	02:56:43	495	01:14:11	03:46:13	483	00:58:59	03:12:22	488	01:00:34	02:57:15
Borders	158	00:32:29	00:52:59	172	00:32:43	00:50:58	141	00:32:11	00:56:11	158	00:30:22	00:48:06
Dumfries & Galloway	249	00:24:31	00:45:35	236	00:26:42	00:47:12	263	00:30:06	01:08:28	222	00:27:32	01:04:12
Fife	462	00:47:23	01:53:25	422	00:53:34	02:16:58	441	00:55:42	02:49:27	419	00:59:10	03:23:27
Forth Valley	394	00:44:22	01:12:43	398	00:44:25	01:08:54	424	00:44:32	01:09:07	406	00:45:00	01:15:00
Grampian	628	00:51:01	02:39:20	663	01:00:14	03:20:19	660	00:56:01	03:43:49	680	01:01:51	03:10:06
Greater Glasgow & Clyde	1,806	00:49:28	01:31:25	1,769	00:49:26	01:49:19	1,722	00:47:56	01:37:54	1,730	00:47:54	01:39:42
Highland	343	00:26:07	01:25:42	339	00:27:25	01:23:46	317	00:26:27	01:17:09	323	00:33:39	01:58:32
Lanarkshire	780	00:56:25	01:45:43	814	01:00:21	02:08:32	782	00:55:45	01:41:31	807	00:53:48	01:40:51
Lothian	989	00:46:22	01:14:27	1,028	00:46:51	01:14:42	1,039	00:44:46	01:08:23	1,026	00:46:09	01:13:28
Orkney	27	00:12:33	00:25:37	24	00:16:26	00:30:40	28	00:11:56	00:21:52	21	00:12:23	00:22:12
Shetland	18	00:22:45	00:36:00	18	00:19:18	00:37:36	25	00:21:37	00:42:32	23	00:27:05	00:38:26
Tayside	473	00:30:34	00:52:07	522	00:33:11	00:59:33	516	00:31:35	00:55:52	531	00:31:39	00:56:30
Western Isles	23	00:19:49	00:29:49	32	00:17:44	00:30:52	26	00:15:44	00:34:18	26	00:22:50	00:33:34
SCOTLAND	6,825	00:44:56	01:35:36	6,932	00:46:34	02:00:48	6,867	00:45:19	01:46:32	6,860	00:46:20	01:53:07

Table 7 - Turnaround Times by Hospital

Week Commencing		29/08/2022			05/09/2022			12/09/2022			19/09/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	168	00:48:32	03:15:33	190	01:05:08	03:16:04	154	01:06:46	02:48:27	181	01:04:41	02:55:56
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	307	00:55:18	02:49:29	305	01:23:42	04:13:09	329	00:55:27	03:26:09	307	00:57:55	02:57:54
Borders	Borders General Hospital (Melrose)	158	00:32:29	00:52:59	172	00:32:43	00:50:58	141	00:32:11	00:56:11	158	00:30:22	00:48:06
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	47	00:21:29	00:35:40	38	00:21:46	00:33:36	39	00:22:44	00:37:37	38	00:24:33	00:40:31
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	202	00:25:50	00:50:25	198	00:28:06	00:48:59	224	00:32:09	01:10:59	184	00:28:15	01:09:29
Fife	Victoria Hospital (Kirkcaldy)	462	00:47:23	01:53:25	422	00:53:34	02:16:58	441	00:55:42	02:49:27	419	00:59:10	03:23:27
Forth Valley	Forth Valley Royal Hospital (Larbert)	394	00:44:22	01:12:43	398	00:44:25	01:08:54	424	00:44:32	01:09:07	406	00:45:00	01:15:00
Grampian	Aberdeen Royal Infirmary (Aberdeen)	498	00:55:55	02:51:12	514	01:20:45	03:42:55	508	01:07:50	03:59:41	517	01:09:47	03:17:05
Grampian	Dr Gray's Hospital (Elgin)	119	00:46:07	01:30:00	137	00:39:55	01:27:05	137	00:39:17	02:00:08	143	00:48:25	02:09:21
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:20:25	00:29:36	12	00:27:22	00:47:54	15	00:30:05	00:51:01	20	00:25:27	00:59:14
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	526	00:43:48	01:09:13	501	00:43:14	01:08:00	478	00:41:44	01:05:32	493	00:42:56	01:03:16
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	98	00:36:41	00:57:53	127	00:36:59	01:00:28	112	00:37:22	01:16:15	98	00:39:54	01:21:06
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	713	00:57:52	02:01:55	705	01:05:51	02:36:31	707	00:57:20	02:24:11	709	01:00:10	02:31:09
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	372	00:51:07	01:21:23	357	00:47:15	01:14:46	344	00:51:35	01:37:51	347	00:44:42	01:08:54
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	97	00:41:43	01:10:44	79	00:41:44	01:12:37	81	00:39:54	01:01:52	83	00:43:04	01:15:15
Highland	Belford Hospital (Fort William)	34	00:26:14	00:44:35	37	00:19:51	00:32:22	34	00:25:48	00:43:05	24	00:24:52	00:36:59
Highland	Caitness General Hospital (Wick)	29	00:19:14	00:43:19	48	00:24:09	00:37:29	31	00:21:29	00:35:51	35	00:21:44	00:32:39
Highland	Lorn & Islands Hospital (Oban)	31	00:21:29	00:36:19	31	00:27:29	00:42:26	22	00:22:46	00:38:30	29	00:21:37	00:39:37
Highland	Raigmore Hospital (Inverness)	249	00:29:33	01:42:51	223	00:32:26	01:34:24	230	00:29:20	01:31:51	235	00:42:47	02:13:27
Lanarkshire	University Hospital Hairmyres (East Kilbride)	248	00:49:31	01:24:53	252	00:48:59	01:31:11	230	00:50:00	01:24:54	238	00:49:42	01:22:50
Lanarkshire	University Hospital Monklands (Airdrie)	250	00:57:06	01:39:47	255	01:07:06	02:13:22	241	00:56:27	01:37:19	248	00:50:13	01:34:22
Lanarkshire	University Hospital Wishaw (Wishaw)	282	01:03:26	02:09:11	307	01:04:54	02:28:59	311	00:59:52	01:49:01	321	01:00:51	02:09:30
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:31:37	00:55:25	25	00:35:49	00:56:46	29	00:40:53	01:00:59	38	00:38:32	01:01:51
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	750	00:47:07	01:16:04	778	00:48:18	01:15:21	803	00:45:18	01:09:44	795	00:48:54	01:16:19
Lothian	St John's Hospital (Livingston)	213	00:44:13	01:06:02	225	00:42:58	01:12:35	207	00:43:15	01:05:44	193	00:40:07	01:03:56
Orkney	Balfour Hospital (Kirkwall)	27	00:12:33	00:25:37	24	00:16:26	00:30:40	28	00:11:56	00:21:52	21	00:12:23	00:22:12
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:22:45	00:36:00	18	00:19:18	00:37:36	25	00:21:37	00:42:32	23	00:27:05	00:38:26
Tayside	Ninewells Hospital (Dundee)	409	00:31:45	00:53:12	451	00:34:42	01:01:39	465	00:32:01	00:56:37	454	00:32:54	00:57:50
Tayside	Perth Royal Infirmary (Perth)	64	00:26:37	00:35:07	71	00:28:56	00:41:42	51	00:29:36	00:41:12	77	00:26:39	00:44:54
Western Isles	Western Isles Hospital (Isle of Lewis)	23	00:19:49	00:29:49	32	00:17:44	00:30:52	26	00:15:44	00:34:18	26	00:22:50	00:33:34
SCOTLAND		6,825	00:44:56	01:35:36	6,932	00:46:34	02:00:48	6,867	00:45:19	01:46:32	6,860	00:46:20	01:53:07

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)