Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 05 July 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source
Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **05/06/2023** to **26/06/2023**

Notes
1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	05/06/2023						12/06/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,103	906	651	911	739	497	1,066	875	630	904	729	494
Borders	347	297	212	273	230	151	360	288	205	294	235	155
Dumfries and Galloway	463	383	312	378	307	240	495	426	318	385	329	226
Fife	1,001	831	610	876	716	500	1,129	901	618	1,005	792	517
Forth Valley	766	626	465	687	558	403	759	608	427	666	526	356
Grampian	1,445	1,120	721	1,253	963	577	1,498	1,163	750	1,317	1,023	624
Greater Glasgow and Clyde	3,326	2,615	2,011	2,886	2,229	1,644	3,493	2,611	1,930	3,063	2,255	1,593
Highland	1,115	902	646	843	699	456	1,198	981	684	939	765	479
Lanarkshire	1,687	1,384	1,067	1,416	1,138	836	1,798	1,440	1,085	1,533	1,202	865
Lothian	2,145	1,670	1,186	1,877	1,437	970	2,345	1,789	1,208	2,111	1,610	1,046
Orkney	65	51	41	38	30	20	70	53	44	41	32	25
Shetland	63	50	45	33	28	24	52	45	36	27	24	16
Tayside	1,131	992	626	947	815	462	1,196	999	607	1,033	850	476
Western Isles	109	98	78	63	57	38	123	107	93	57	49	36
Unknown	648	290	196	622	271	180	703	283	191	673	265	175
SCOTLAND	**15,414**	**12,215**	**8,867**	**13,103**	**10,217**	**6,998**	**16,285**	**12,569**	**8,826**	**14,048**	**10,686**	**7,083**

	19/06/2023						26/06/2023				
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
996	831	592	836	690	462	1,031	870	639	867	726	501
314	276	195	263	230	150	323	261	205	276	218	164
458	400	327	371	322	254	472	399	319	382	317	239
1,059	828	602	938	719	502	1,035	844	575	895	720	462
762	621	441	687	556	382	742	600	433	664	537	375
1,477	1,166	746	1,284	1,020	609	1,377	1,121	731	1,177	950	567
3,245	2,575	1,904	2,819	2,213	1,576	3,152	2,504	1,910	2,708	2,122	1,546
1,142	897	656	888	707	476	1,058	850	650	792	651	463
1,748	1,395	1,038	1,489	1,155	816	1,767	1,418	1,088	1,472	1,162	854
2,232	1,742	1,188	1,983	1,518	983	2,124	1,671	1,196	1,854	1,440	982
51	46	34	32	29	18	57	46	39	28	24	18
37	33	31	22	20	18	60	47	44	35	31	28
1,180	972	638	1,025	833	508	1,136	963	622	985	821	491
86	72	65	47	38	33	115	101	87	58	53	39
726	307	201	694	281	178	649	278	194	627	266	182
15,513	**12,161**	**8,658**	**13,378**	**10,331**	**6,965**	**15,098**	**11,973**	**8,732**	**12,820**	**10,038**	**6,911**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	05/06/2023[P]			12/06/2023[P]			19/06/2023[P]			26/06/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	38	00:08:10	00:13:31	35	00:07:30	00:14:38	31	00:06:49	00:13:57	30	00:08:29	00:13:26
Borders	6	00:05:54	00:10:06	*	*	*	*	*	*	5	00:16:28	00:19:26
Dumfries and Galloway	19	00:13:44	00:22:21	18	00:05:47	00:14:13	15	00:07:59	00:23:03	13	00:04:53	00:11:22
Fife	37	00:08:37	00:16:26	35	00:07:54	00:17:29	34	00:06:00	00:13:23	35	00:08:31	00:15:31
Forth Valley	23	00:08:00	00:16:41	21	00:06:35	00:15:57	30	00:07:15	00:14:51	21	00:07:50	00:16:23
Grampian	41	00:08:53	00:23:46	53	00:07:34	00:19:36	34	00:06:28	00:16:57	43	00:05:46	00:11:18
Greater Glasgow and Clyde	126	00:06:45	00:12:27	113	00:07:19	00:13:04	78	00:06:55	00:12:13	112	00:06:04	00:13:19
Highland	25	00:06:30	00:21:52	22	00:08:41	00:19:10	29	00:08:05	00:19:25	25	00:08:53	00:22:27
Lanarkshire	65	00:08:11	00:14:43	60	00:07:09	00:13:19	47	00:07:53	00:13:35	47	00:07:03	00:12:35
Lothian	71	00:06:50	00:14:46	63	00:06:56	00:14:13	56	00:06:04	00:11:56	73	00:07:01	00:12:49
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	32	00:07:08	00:17:45	26	00:06:07	00:16:34	37	00:07:12	00:21:38	35	00:05:43	00:11:57
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	7	00:10:54	00:16:00	8	00:05:34	00:18:22	15	00:10:24	00:22:44	11	00:05:00	00:12:14
SCOTLAND	**497**	**00:07:26**	**00:16:49**	**461**	**00:07:12**	**00:14:45**	**416**	**00:07:04**	**00:15:01**	**455**	**00:06:43**	**00:15:05**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	05/06/2023ᴾ			12/06/2023ᴾ			19/06/2023ᴾ			26/06/2023ᴾ		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	146	00:09:11	00:19:12	155	00:09:22	00:21:07	103	00:08:30	00:19:30	128	00:07:50	00:17:43
Borders	36	00:07:08	00:26:49	35	00:09:37	00:28:40	23	00:10:52	00:28:15	36	00:08:21	00:23:35
Dumfries and Galloway	59	00:06:52	00:24:16	52	00:07:37	00:19:08	61	00:08:36	00:21:02	46	00:11:18	00:24:29
Fife	127	00:07:59	00:15:53	161	00:10:14	00:21:12	146	00:08:49	00:19:39	130	00:08:38	00:18:03
Forth Valley	93	00:09:16	00:19:41	106	00:09:02	00:18:37	111	00:08:50	00:20:40	131	00:09:48	00:19:54
Grampian	175	00:08:46	00:25:53	197	00:09:01	00:24:30	188	00:08:54	00:24:10	158	00:07:35	00:20:05
Greater Glasgow and Clyde	497	00:07:38	00:15:18	515	00:07:55	00:15:14	468	00:07:53	00:14:28	461	00:07:46	00:13:18
Highland	115	00:07:59	00:25:38	123	00:08:55	00:25:04	118	00:09:54	00:32:44	104	00:10:11	00:24:02
Lanarkshire	257	00:08:37	00:17:11	277	00:08:52	00:17:50	267	00:08:30	00:16:28	277	00:09:24	00:17:33
Lothian	292	00:08:00	00:14:33	324	00:07:43	00:15:57	323	00:08:05	00:16:42	290	00:07:59	00:14:30
Orkney	6	00:09:08	00:16:56	*	*	*	7	00:07:36	00:34:55	5	00:08:14	00:17:41
Shetland	6	00:16:39	00:24:55	*	*	*	*	*	*	6	00:12:02	00:30:20
Tayside	143	00:09:04	00:19:43	133	00:06:48	00:16:38	165	00:08:17	00:20:43	132	00:07:25	00:20:42
Western Isles	10	00:13:21	00:35:09	*	*	*	*	*	*	12	00:19:47	00:48:51
Unknown	78	00:09:08	00:19:44	79	00:09:46	00:18:47	66	00:09:45	00:23:00	81	00:07:54	00:25:03
SCOTLAND	**2,040**	**00:08:12**	**00:18:31**	**2,166**	**00:08:28**	**00:19:08**	**2,053**	**00:08:22**	**00:18:58**	**1,997**	**00:08:16**	**00:17:57**

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	05/06/2023[P]			12/06/2023[P]			19/06/2023[P]			26/06/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	264	00:17:16	00:34:54	255	00:16:17	00:32:45	253	00:17:10	00:33:07	267	00:15:50	00:30:44
Borders	70	00:13:07	00:27:25	80	00:13:43	00:29:14	85	00:13:10	00:31:24	73	00:14:29	00:34:29
Dumfries and Galloway	115	00:13:09	00:30:22	118	00:16:22	00:32:18	108	00:15:17	00:34:42	123	00:13:21	00:33:08
Fife	268	00:15:18	00:31:37	288	00:16:06	00:32:23	284	00:17:21	00:50:16	299	00:15:36	00:33:38
Forth Valley	204	00:17:06	00:36:13	198	00:16:39	00:32:05	223	00:15:01	00:31:47	204	00:17:19	00:39:09
Grampian	390	00:16:27	00:48:07	410	00:17:05	00:44:09	392	00:15:49	00:37:57	336	00:13:21	00:32:06
Greater Glasgow and Clyde	874	00:16:12	00:34:09	906	00:16:55	00:38:53	870	00:15:26	00:32:08	753	00:15:19	00:31:27
Highland	231	00:12:46	00:34:49	262	00:16:21	00:37:30	254	00:14:23	00:36:24	217	00:14:01	00:33:00
Lanarkshire	456	00:18:26	00:35:14	458	00:19:57	00:44:01	472	00:19:00	00:41:20	468	00:19:03	00:39:28
Lothian	545	00:14:32	00:31:10	626	00:15:38	00:29:10	596	00:15:15	00:34:17	516	00:14:23	00:29:23
Orkney	6	00:07:39	00:13:43	14	00:14:50	01:18:43	13	00:08:25	00:19:34	6	00:21:23	01:11:00
Shetland	11	00:12:29	00:45:49	11	00:11:13	00:31:05	*	*	*	13	00:14:27	00:35:05
Tayside	285	00:12:56	00:29:38	322	00:14:02	00:29:49	323	00:15:23	00:37:05	317	00:13:43	00:29:28
Western Isles	16	00:14:38	00:29:38	24	00:12:06	00:43:35	*	*	*	7	00:05:41	00:24:38
Unknown	90	00:17:01	00:32:23	91	00:18:26	00:41:27	115	00:16:38	00:35:17	81	00:14:52	00:35:19
SCOTLAND	3,825	00:15:48	00:34:47	4,063	00:16:37	00:36:05	4,005	00:16:00	00:36:47	3,680	00:15:27	00:33:03

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	05/06/2023[P]			12/06/2023[P]			19/06/2023[P]			26/06/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	282	00:30:21	01:46:00	274	00:28:04	01:48:54	294	00:24:24	01:44:00	292	00:24:49	01:39:33
Borders	118	00:20:19	00:55:06	113	00:18:42	01:06:28	111	00:16:55	00:59:03	102	00:17:59	00:47:01
Dumfries and Galloway	113	00:21:11	01:23:01	140	00:20:55	01:32:28	134	00:20:49	01:21:31	131	00:25:09	01:19:16
Fife	280	00:26:37	01:51:53	305	00:26:26	01:44:25	250	00:26:32	02:53:58	252	00:29:56	01:52:30
Forth Valley	229	00:29:22	01:51:07	193	00:50:46	02:37:00	182	00:35:03	02:39:25	174	00:33:34	02:53:27
Grampian	345	00:30:31	02:53:55	351	00:30:15	02:30:46	390	00:29:58	02:25:22	406	00:28:30	01:41:42
Greater Glasgow and Clyde	705	00:39:58	03:28:24	687	00:47:50	04:19:05	763	00:31:59	02:20:11	756	00:35:00	02:04:19
Highland	323	00:22:31	01:12:22	352	00:21:55	01:28:53	302	00:20:49	01:17:29	303	00:20:19	01:15:31
Lanarkshire	341	00:38:17	02:52:45	389	00:50:22	03:55:12	353	00:35:16	03:44:29	357	00:42:58	03:01:57
Lothian	516	00:33:25	02:48:21	565	00:44:17	02:46:41	519	00:35:13	02:28:27	533	00:30:57	02:26:19
Orkney	14	00:15:41	01:03:17	13	00:38:04	01:35:41	8	00:19:20	00:33:25	11	00:08:03	00:30:54
Shetland	10	00:14:47	00:56:36	10	00:27:38	00:55:01	14	00:10:04	00:49:28	12	00:12:59	00:49:06
Tayside	347	00:21:28	01:10:41	362	00:23:28	01:12:51	301	00:23:11	01:18:38	331	00:25:56	01:37:45
Western Isles	28	00:19:39	01:00:18	22	00:20:03	00:56:04	17	00:15:20	00:39:36	30	00:25:35	01:02:51
Unknown	92	00:25:57	01:36:59	80	00:28:35	02:16:25	77	00:35:42	01:42:56	93	00:28:20	02:13:03
SCOTLAND	**3,743**	**00:29:42**	**02:07:00**	**3,856**	**00:32:05**	**02:34:26**	**3,715**	**00:28:00**	**02:16:52**	**3,783**	**00:29:05**	**01:58:14**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	05/06/2023			12/06/2023			19/06/2023			26/06/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	489	00:41:33	02:12:48	493	00:43:46	02:20:42	436	00:39:29	01:56:42	498	00:39:13	02:03:50
Borders	153	00:30:36	00:51:26	155	00:30:53	00:47:26	153	00:31:34	00:48:59	160	00:28:42	00:47:20
Dumfries & Galloway	247	00:28:25	00:48:53	220	00:26:21	00:52:56	252	00:27:11	00:48:37	246	00:24:40	00:40:00
Fife	453	00:41:13	01:34:52	457	00:44:49	01:42:50	461	00:45:25	01:39:02	448	00:49:26	01:51:35
Forth Valley	402	00:38:09	01:00:16	372	00:41:54	01:06:47	397	00:41:59	01:04:01	390	00:42:36	01:12:33
Grampian	614	01:01:01	03:10:25	656	00:54:32	02:48:44	637	00:55:06	02:51:50	595	00:42:56	01:57:14
Greater Glasgow & Clyde	1,851	00:46:48	01:23:00	1,793	00:47:33	01:21:25	1,773	00:48:04	01:21:57	1,760	00:46:24	01:15:29
Highland	354	00:31:22	01:24:15	355	00:32:56	01:16:23	373	00:33:30	02:01:26	344	00:33:54	01:38:45
Lanarkshire	771	01:00:37	02:14:40	839	00:54:07	01:43:01	787	00:55:56	01:38:51	795	00:52:49	01:41:37
Lothian	978	00:44:48	01:09:38	1,046	00:46:14	01:12:53	978	00:43:22	01:08:02	991	00:43:49	01:06:54
Orkney	22	00:19:39	00:37:54	25	00:17:05	00:41:12	19	00:15:56	00:30:19	17	00:15:35	00:26:30
Shetland	25	00:23:48	00:39:45	15	00:21:20	00:27:51	19	00:22:25	00:47:05	29	00:27:08	00:42:28
Tayside	529	00:30:33	00:55:43	538	00:29:20	00:53:59	576	00:31:15	00:56:56	535	00:30:16	00:55:44
Western Isles	32	00:17:53	00:33:54	27	00:17:34	00:30:33	32	00:19:46	00:28:07	36	00:16:38	00:26:39
SCOTLAND	**6,920**	**00:42:59**	**01:33:00**	**6,991**	**00:43:54**	**01:29:17**	**6,893**	**00:43:37**	**01:26:45**	**6,844**	**00:42:00**	**01:20:50**

Table 7 - Turnaround Times by Hospital

Week Commencing		05/06/2023			12/06/2023			19/06/2023			26/06/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	00:44:46	02:22:12	169	01:04:45	03:16:13	160	00:46:40	02:48:20	180	00:44:37	02:41:10
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	307	00:40:16	01:54:35	324	00:39:38	01:37:45	276	00:37:46	01:18:37	318	00:35:43	01:18:53
Borders	Borders General Hospital (Melrose)	153	00:30:36	00:51:26	155	00:30:53	00:47:26	153	00:31:34	00:48:59	160	00:28:42	00:47:20
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:27:01	00:41:50	44	00:25:19	00:44:49	52	00:26:10	00:41:55	50	00:24:14	00:47:18
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	203	00:28:30	00:49:30	176	00:27:13	00:54:52	200	00:27:15	00:49:33	196	00:24:48	00:37:27
Fife	Victoria Hospital (Kirkcaldy)	453	00:41:13	01:34:52	457	00:44:49	01:42:50	461	00:45:25	01:39:02	448	00:49:26	01:51:35
Forth Valley	Forth Valley Royal Hospital (Larbert)	402	00:38:09	01:00:16	372	00:41:54	01:06:47	397	00:41:59	01:04:01	390	00:42:36	01:12:33
Grampian	Aberdeen Royal Infirmary (Aberdeen)	484	01:10:41	03:32:52	517	01:01:32	03:06:55	502	01:00:25	03:10:33	462	00:47:40	02:05:30
Grampian	Dr Gray's Hospital (Elgin)	120	00:36:35	01:31:46	119	00:40:43	01:27:04	121	00:36:25	01:35:25	122	00:34:09	01:23:12
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	10	00:24:20	00:35:21	20	00:26:37	00:36:40	14	00:19:36	00:47:36	11	00:21:20	00:35:25
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	551	00:42:30	01:01:34	516	00:41:23	01:03:16	524	00:43:52	01:07:30	544	00:43:43	01:05:58
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	120	00:35:23	00:50:39	111	00:35:35	00:58:32	103	00:32:25	00:54:21	93	00:29:59	00:52:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	793	00:56:00	01:50:43	709	00:55:15	01:39:07	735	00:55:07	01:36:06	692	00:52:23	01:23:12
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	330	00:46:48	01:16:06	390	00:49:24	01:18:21	344	00:47:34	01:19:40	370	00:45:24	01:13:59
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	57	00:43:32	01:09:42	67	00:38:38	01:12:17	67	00:41:29	01:04:56	61	00:36:32	01:06:19
Highland	Belford Hospital (Fort William)	32	00:24:15	00:44:49	37	00:29:34	00:43:56	36	00:22:41	00:42:03	28	00:20:05	00:46:47
Highland	Caithness General Hospital (Wick)	40	00:27:16	01:01:06	41	00:31:31	01:10:56	34	00:23:57	00:38:34	29	00:24:29	00:40:45
Highland	Lorn & Islands Hospital (Oban)	35	00:25:13	00:48:24	25	00:20:18	00:41:51	25	00:27:28	00:37:10	24	00:23:05	00:38:06
Highland	Raigmore Hospital (Inverness)	247	00:35:00	01:30:35	252	00:34:50	01:26:47	278	00:42:31	02:14:09	263	00:40:16	01:49:26
Lanarkshire	University Hospital Hairmyres (East Kilbride)	222	00:54:25	01:47:49	249	00:54:10	01:36:27	230	00:48:58	01:28:08	227	00:42:08	01:24:00
Lanarkshire	University Hospital Monklands (Airdrie)	226	01:02:54	01:45:29	281	00:53:34	01:35:40	251	00:57:11	01:34:39	243	00:55:02	01:41:17
Lanarkshire	University Hospital Wishaw (Wishaw)	323	01:05:48	02:59:35	309	00:54:24	02:11:40	306	01:00:15	01:53:27	325	00:57:46	01:58:10
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:33:50	00:56:15	26	00:34:22	00:52:52	34	00:35:41	00:59:11	34	00:32:20	00:53:56
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	704	00:46:37	01:11:58	766	00:47:40	01:14:28	704	00:43:52	01:10:24	738	00:44:55	01:06:32
Lothian	St John's Hospital (Livingston)	244	00:40:52	01:02:38	254	00:43:49	01:03:40	240	00:42:18	01:04:28	219	00:41:42	01:08:44
Orkney	Balfour Hospital (Kirkwall)	22	00:19:39	00:37:54	25	00:17:05	00:41:12	19	00:15:56	00:30:19	17	00:15:35	00:26:30
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:23:48	00:39:45	15	00:21:20	00:27:51	19	00:22:25	00:47:05	29	00:27:08	00:42:28
Tayside	Ninewells Hospital (Dundee)	451	00:31:38	00:57:05	466	00:30:33	00:56:13	500	00:32:37	00:59:45	450	00:30:42	00:57:38
Tayside	Perth Royal Infirmary (Perth)	78	00:25:30	00:41:51	72	00:24:47	00:39:23	76	00:23:43	00:39:26	85	00:27:21	00:47:31
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:17:53	00:33:54	27	00:17:34	00:30:33	32	00:19:46	00:28:07	36	00:16:38	00:26:39
SCOTLAND		6,920	00:42:59	01:33:00	6,991	00:43:54	01:29:17	6,893	00:43:37	01:26:45	6,844	00:42:00	01:20:50

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Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)

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