

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 20 September 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 21/08/2023 to 11/09/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	21/08/2023						28/08/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,127	910	643	959	769	511	1,113	913	616	942	766	478
Borders	333	293	217	268	232	163	341	298	219	281	245	169
Dumfries and Galloway	433	357	285	361	294	223	435	365	287	358	294	220
Fife	989	816	551	881	724	468	1,158	915	613	1,026	799	507
Forth Valley	809	640	477	735	578	421	760	594	441	680	519	373
Grampian	1,509	1,164	756	1,304	1,006	610	1,385	1,123	754	1,169	941	580
Greater Glasgow and Clyde	3,295	2,613	1,985	2,837	2,211	1,602	3,365	2,626	1,951	2,958	2,298	1,654
Highland	1,006	827	626	740	603	415	1,047	843	618	785	634	417
Lanarkshire	1,693	1,365	1,015	1,445	1,146	808	1,747	1,392	1,060	1,483	1,155	846
Lothian	2,193	1,706	1,207	1,909	1,462	988	2,311	1,761	1,199	2,039	1,524	986
Orkney	65	55	45	36	31	24	73	57	52	33	24	19
Shetland	56	43	36	34	29	23	65	51	41	40	34	26
Tayside	1,146	977	604	966	816	451	1,203	983	646	1,008	807	489
Western Isles	92	74	51	51	43	21	77	68	51	53	45	29
Unknown	746	321	233	720	305	219	717	302	205	691	286	190
SCOTLAND	15,492	12,161	8,731	13,246	10,249	6,947	15,797	12,291	8,753	13,546	10,371	6,983

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04/09/2023						11/09/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,223	940	657	1,064	818	545	1,113	876	611	940	734	476
350	292	209	296	243	165	323	275	202	258	215	147
417	360	295	347	295	232	470	395	325	368	300	235
1,166	934	627	1,020	803	502	1,039	842	628	905	718	516
881	707	503	790	636	441	697	572	418	621	496	349
1,498	1,133	742	1,313	991	617	1,418	1,086	708	1,218	934	571
3,648	2,687	1,985	3,186	2,322	1,647	3,302	2,610	1,970	2,847	2,208	1,591
1,056	852	609	834	672	440	996	831	606	786	653	441
1,872	1,396	1,028	1,630	1,196	842	1,708	1,386	1,056	1,419	1,126	820
2,374	1,747	1,211	2,114	1,536	1,029	2,137	1,677	1,186	1,879	1,459	987
80	63	57	48	35	30	49	42	38	21	19	15
74	64	57	41	38	32	64	52	49	26	21	18
1,182	967	585	1,040	838	467	1,166	981	597	990	816	451
113	97	73	61	52	32	111	83	67	51	41	28
700	293	214	673	273	195	673	297	199	638	278	182
16,634	12,532	8,852	14,457	10,748	7,216	15,266	12,005	8,660	12,967	10,018	6,827

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P			11/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:10:06	00:19:55	29	00:08:25	00:15:20	38	00:08:16	00:17:05	30	00:08:52	00:21:15
Borders	*	*	*	5	00:10:19	00:20:15	*	*	*	5	00:15:19	00:20:57
Dumfries and Galloway	15	00:07:59	00:23:44	11	00:06:10	00:09:02	14	00:07:24	00:21:35	8	00:07:19	00:20:44
Fife	32	00:06:38	00:11:18	38	00:07:04	00:17:18	35	00:07:19	00:17:26	24	00:07:04	00:12:33
Forth Valley	25	00:09:05	00:12:11	11	00:06:50	00:12:27	29	00:08:11	00:18:28	18	00:07:39	00:12:07
Grampian	46	00:06:36	00:16:31	36	00:04:53	00:18:32	29	00:07:31	00:25:07	31	00:07:56	00:19:23
Greater Glasgow and Clyde	94	00:05:46	00:11:23	98	00:06:58	00:12:18	101	00:06:32	00:11:41	87	00:06:44	00:11:41
Highland	15	00:05:15	00:28:36	27	00:09:47	00:20:46	19	00:08:54	00:21:52	23	00:10:39	00:30:19
Lanarkshire	53	00:06:32	00:14:29	49	00:07:12	00:12:43	52	00:08:21	00:14:13	63	00:07:34	00:14:39
Lothian	59	00:06:38	00:11:38	55	00:05:38	00:13:29	60	00:06:06	00:12:49	52	00:06:09	00:10:58
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	31	00:06:12	00:24:06	28	00:05:47	00:14:44	31	00:05:17	00:18:25	26	00:06:29	00:20:58
Western Isles	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Unknown	12	00:11:44	00:33:54	17	00:08:27	00:15:30	13	00:06:33	00:08:59	5	00:13:51	00:18:25
SCOTLAND	432	00:06:55	00:17:54	409	00:06:58	00:16:00	429	00:07:05	00:16:22	377	00:07:05	00:16:34

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P			11/09/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	131	00:09:11	00:19:46	128	00:09:09	00:17:25	179	00:09:40	00:20:32	174	00:09:40	00:23:22
Borders	25	00:13:40	00:25:20	42	00:12:46	00:35:13	47	00:09:58	00:23:48	35	00:11:02	00:23:28
Dumfries and Galloway	53	00:07:31	00:18:32	44	00:11:08	00:26:37	41	00:11:50	00:27:11	48	00:07:46	00:24:26
Fife	131	00:09:07	00:18:56	150	00:08:52	00:18:58	159	00:08:12	00:19:50	147	00:08:25	00:19:10
Forth Valley	116	00:09:24	00:18:34	112	00:09:15	00:21:39	115	00:08:07	00:18:39	83	00:07:53	00:16:02
Grampian	190	00:07:49	00:19:40	192	00:08:34	00:23:01	203	00:08:00	00:27:45	189	00:07:32	00:19:17
Greater Glasgow and Clyde	496	00:07:38	00:15:13	535	00:07:45	00:14:55	596	00:08:06	00:16:21	534	00:07:45	00:14:19
Highland	111	00:08:25	00:30:57	95	00:08:39	00:25:03	115	00:08:26	00:23:37	119	00:09:20	00:29:06
Lanarkshire	259	00:09:00	00:17:45	254	00:08:53	00:19:20	294	00:08:30	00:17:32	284	00:09:37	00:18:54
Lothian	287	00:07:18	00:15:16	324	00:07:23	00:15:08	313	00:06:51	00:15:11	273	00:06:50	00:13:43
Orkney	5	00:20:30	00:29:44	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	10	00:09:22	00:24:59	11	00:17:13	00:36:12	*	*	*
Tayside	144	00:07:53	00:20:03	149	00:06:47	00:20:29	146	00:07:41	00:18:54	137	00:07:32	00:21:22
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	74	00:09:59	00:20:47	81	00:09:09	00:17:47	72	00:08:51	00:20:46	62	00:07:55	00:17:07
SCOTLAND	2,027	00:08:16	00:18:15	2,125	00:08:11	00:18:33	2,298	00:08:08	00:19:00	2,092	00:08:08	00:18:53

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P			11/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	329	00:18:17	00:40:51	288	00:16:21	00:38:25	311	00:22:30	00:55:52	306	00:19:15	00:50:48
Borders	83	00:13:59	00:33:54	87	00:14:19	00:33:01	87	00:15:26	00:35:38	69	00:12:04	00:25:30
Dumfries and Galloway	119	00:14:15	00:31:46	94	00:13:09	00:25:07	107	00:13:19	00:33:37	126	00:14:06	00:33:05
Fife	276	00:14:18	00:31:42	309	00:14:58	00:33:07	289	00:16:03	00:35:52	281	00:16:19	00:32:58
Forth Valley	237	00:14:59	00:31:25	210	00:17:08	00:35:39	254	00:17:32	00:32:38	184	00:13:22	00:33:04
Grampian	407	00:16:13	00:39:05	365	00:15:41	00:42:52	402	00:19:14	00:55:31	382	00:18:04	00:55:37
Greater Glasgow and Clyde	935	00:17:07	00:38:07	925	00:17:12	00:37:26	978	00:18:17	00:47:20	844	00:15:44	00:34:26
Highland	207	00:12:15	00:32:41	219	00:14:51	00:36:55	237	00:15:27	00:42:17	238	00:12:20	00:33:44
Lanarkshire	458	00:20:08	00:39:34	483	00:20:21	00:42:41	515	00:22:20	00:55:23	432	00:18:49	00:40:43
Lothian	577	00:14:44	00:27:39	631	00:15:41	00:36:13	682	00:17:18	00:36:56	543	00:14:17	00:27:27
Orkney	9	00:09:14	00:18:34	7	00:06:54	00:46:33	15	00:14:44	01:52:19	5	00:11:58	00:20:50
Shetland	13	00:22:08	00:32:53	10	00:32:40	00:50:06	8	00:10:43	00:31:55	9	00:16:05	00:38:41
Tayside	292	00:12:08	00:27:57	267	00:15:10	00:30:27	319	00:13:26	00:33:35	300	00:13:53	00:30:32
Western Isles	18	00:12:45	00:29:58	18	00:10:49	00:18:24	17	00:12:35	00:27:17	15	00:19:08	00:37:47
Unknown	125	00:16:29	00:40:04	98	00:18:11	00:33:41	112	00:17:26	00:44:02	114	00:18:19	00:36:03
SCOTLAND	4,085	00:15:57	00:35:32	4,011	00:16:28	00:37:08	4,333	00:17:58	00:43:34	3,848	00:16:00	00:35:35

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/08/2023 ^P			28/08/2023 ^P			04/09/2023 ^P			11/09/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	254	00:35:23	02:53:35	311	00:27:57	01:49:12	269	00:46:21	03:55:46	213	00:47:16	03:28:34
Borders	115	00:18:27	01:05:18	108	00:18:39	00:57:08	101	00:17:19	01:03:01	106	00:21:13	01:08:53
Dumfries and Galloway	102	00:24:24	01:44:59	144	00:20:38	01:10:08	132	00:25:40	01:45:50	115	00:26:28	01:17:42
Fife	278	00:26:22	01:33:48	299	00:33:05	02:46:20	317	00:27:48	02:26:35	262	00:34:51	02:36:59
Forth Valley	194	00:36:53	03:32:24	178	00:37:38	02:22:42	227	00:45:51	02:16:40	205	00:24:09	01:26:54
Grampian	351	00:29:30	02:13:27	334	00:30:48	02:08:52	345	00:26:35	03:12:23	309	00:33:34	03:41:47
Greater Glasgow and Clyde	653	00:33:08	03:00:08	702	00:43:31	03:58:47	583	01:00:11	05:37:46	702	00:35:35	02:28:38
Highland	265	00:23:50	01:20:39	291	00:20:34	01:09:36	296	00:20:30	01:14:19	272	00:20:26	01:11:24
Lanarkshire	356	00:45:18	03:36:43	347	00:51:26	04:25:18	318	01:13:36	06:14:00	330	00:48:29	03:05:48
Lothian	505	00:31:27	02:24:43	481	00:43:25	03:52:16	452	00:48:46	04:03:41	555	00:30:37	02:09:56
Orkney	15	00:20:20	00:30:50	13	00:12:32	00:45:13	14	00:13:02	01:42:48	10	00:19:21	01:29:58
Shetland	12	00:18:03	00:29:03	13	00:20:41	00:49:34	19	00:13:32	00:58:44	8	00:18:09	00:44:03
Tayside	338	00:23:59	01:10:19	352	00:23:08	01:15:13	335	00:28:19	01:38:50	345	00:25:27	01:22:05
Western Isles	21	00:25:23	01:15:41	18	00:23:38	00:55:38	32	00:18:05	00:44:15	22	00:16:58	00:46:27
Unknown	91	00:30:06	01:31:18	86	00:28:27	02:31:03	75	00:53:48	03:33:25	93	00:28:08	01:43:32
SCOTLAND	3,550	00:30:02	02:13:02	3,677	00:32:04	02:45:12	3,515	00:36:00	03:42:53	3,547	00:30:40	02:16:00

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	21/08/2023			28/08/2023			04/09/2023			11/09/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	514	00:56:03	03:26:13	470	00:47:25	02:32:23	551	00:53:56	03:01:16	475	00:57:58	03:36:19
Borders	161	00:31:09	00:48:24	172	00:30:58	00:51:56	162	00:32:53	00:52:49	151	00:31:47	00:49:23
Dumfries & Galloway	213	00:26:34	00:47:50	218	00:24:38	00:43:21	227	00:26:53	00:50:34	232	00:26:23	00:46:30
Fife	440	00:39:19	01:14:54	481	00:42:41	01:37:59	463	00:47:03	01:47:40	489	00:49:37	02:19:52
Forth Valley	429	00:41:41	01:07:13	397	00:39:49	01:06:39	455	00:44:30	01:26:46	357	00:41:37	01:11:19
Grampian	644	00:46:23	02:29:21	631	00:51:27	02:42:41	628	00:58:29	03:39:42	629	00:56:48	03:19:37
Greater Glasgow & Clyde	1,808	00:46:00	01:15:38	1,869	00:47:08	01:26:31	1,877	00:46:31	01:21:01	1,793	00:47:05	01:20:59
Highland	319	00:29:07	01:17:58	308	00:27:04	01:13:43	332	00:27:23	00:59:52	336	00:26:23	01:14:47
Lanarkshire	776	00:54:58	01:59:12	801	00:53:22	01:54:09	798	01:02:11	02:28:34	774	00:57:30	02:11:13
Lothian	996	00:44:54	01:12:28	996	00:45:47	01:14:44	1,015	00:44:26	01:09:36	979	00:43:54	01:09:01
Orkney	25	00:17:40	00:41:44	19	00:18:04	00:30:24	31	00:20:56	00:38:19	14	00:14:27	00:27:53
Shetland	23	00:19:12	00:37:55	25	00:23:30	00:40:56	32	00:17:01	00:39:51	19	00:17:54	00:33:59
Tayside	508	00:30:39	00:54:20	550	00:30:42	00:54:05	556	00:31:50	01:01:00	519	00:31:37	00:58:59
Western Isles	20	00:16:46	00:22:17	27	00:19:00	00:33:52	28	00:18:08	00:26:54	26	00:15:39	00:25:48
SCOTLAND	6,876	00:42:49	01:26:00	6,964	00:43:15	01:31:01	7,155	00:44:25	01:39:41	6,793	00:44:19	01:37:12

Table 7 - Turnaround Times by Hospital

Week Commencing		21/08/2023			28/08/2023			04/09/2023			11/09/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	192	01:00:55	04:07:41	148	00:54:37	03:00:56	214	00:57:08	03:29:59	169	00:55:14	03:47:09
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	322	00:53:00	03:01:02	322	00:46:04	02:24:08	337	00:52:02	02:48:50	306	00:59:41	03:31:26
Borders	Borders General Hospital (Melrose)	161	00:31:09	00:48:24	172	00:30:58	00:51:56	162	00:32:53	00:52:49	151	00:31:47	00:49:23
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	30	00:25:02	00:37:12	44	00:28:48	00:42:03	37	00:22:39	00:39:05	52	00:25:39	00:44:17
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	183	00:26:49	00:50:11	174	00:24:14	00:43:26	190	00:27:51	00:52:34	180	00:26:43	00:47:54
Fife	Victoria Hospital (Kirkcaldy)	440	00:39:19	01:14:54	481	00:42:41	01:37:59	463	00:47:03	01:47:40	489	00:49:37	02:19:52
Forth Valley	Forth Valley Royal Hospital (Larbert)	429	00:41:41	01:07:13	397	00:39:49	01:06:39	455	00:44:30	01:26:46	357	00:41:37	01:11:19
Grampian	Aberdeen Royal Infirmary (Aberdeen)	502	00:48:40	02:44:04	485	00:58:37	03:01:38	479	01:02:52	03:55:35	514	01:01:54	03:27:46
Grampian	Dr Gray's Hospital (Elgin)	129	00:39:22	01:32:58	134	00:36:28	01:19:10	137	00:50:46	02:35:36	100	00:36:49	01:29:15
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:25:35	00:41:57	12	00:24:19	00:38:54	12	00:19:30	00:58:53	15	00:21:56	00:40:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	504	00:38:45	00:58:59	517	00:41:17	01:04:02	519	00:40:55	01:01:47	540	00:42:47	01:04:59
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	96	00:35:30	00:56:59	107	00:32:20	00:53:26	98	00:37:44	01:04:23	128	00:39:57	01:19:35
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	790	00:53:24	01:31:53	798	00:59:09	01:50:17	818	00:55:30	01:38:46	711	00:54:17	01:36:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	345	00:46:27	01:06:21	376	00:44:15	01:14:51	358	00:44:24	01:15:33	341	00:46:46	01:17:19
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:42:01	01:05:53	71	00:41:45	01:05:21	84	00:37:38	01:03:48	73	00:42:53	01:06:39
Highland	Belford Hospital (Fort William)	38	00:23:49	00:52:09	27	00:21:13	00:35:15	37	00:28:12	01:06:54	28	00:20:29	00:48:51
Highland	Caitness General Hospital (Wick)	39	00:22:38	00:52:11	31	00:25:43	00:44:49	42	00:24:49	00:43:37	51	00:24:45	00:42:37
Highland	Lorn & Islands Hospital (Oban)	25	00:25:17	00:40:09	31	00:26:28	00:38:54	31	00:24:11	00:43:18	31	00:27:00	00:42:20
Highland	Raigmore Hospital (Inverness)	217	00:33:42	01:31:27	219	00:28:16	01:34:25	222	00:28:41	01:01:26	226	00:27:55	01:28:17
Lanarkshire	University Hospital Hairmyres (East Kilbride)	246	00:50:05	01:42:59	233	00:46:33	01:30:24	258	01:02:42	02:15:52	253	00:59:33	02:50:37
Lanarkshire	University Hospital Monklands (Airdrie)	233	00:52:08	01:31:28	247	00:54:29	01:24:39	242	00:59:57	01:40:34	219	00:53:43	01:34:32
Lanarkshire	University Hospital Wishaw (Wishaw)	297	01:02:15	02:22:27	321	00:57:05	02:33:22	298	01:04:37	03:11:52	302	00:58:56	02:21:49
Lothian	Royal Hospital for Sick Children (Edinburgh)	23	00:35:23	00:54:47	32	00:36:06	00:56:53	27	00:37:16	00:54:08	31	00:36:16	00:59:32
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	732	00:45:39	01:13:30	745	00:46:52	01:16:46	777	00:45:51	01:10:44	735	00:45:12	01:10:17
Lothian	St John's Hospital (Livingston)	241	00:42:20	01:07:18	219	00:43:25	01:14:13	211	00:40:06	01:05:00	213	00:39:34	01:05:23
Orkney	Balfour Hospital (Kirkwall)	25	00:17:40	00:41:44	19	00:18:04	00:30:24	31	00:20:56	00:38:19	14	00:14:27	00:27:53
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:19:12	00:37:55	25	00:23:30	00:40:56	32	00:17:01	00:39:51	19	00:17:54	00:33:59
Tayside	Ninewells Hospital (Dundee)	428	00:31:21	00:55:37	454	00:32:35	00:56:15	472	00:33:44	01:04:20	440	00:32:39	01:02:23
Tayside	Perth Royal Infirmary (Perth)	80	00:27:17	00:41:43	96	00:25:56	00:40:53	84	00:26:50	00:39:52	79	00:26:04	00:40:37
Western Isles	Western Isles Hospital (Isle of Lewis)	20	00:16:46	00:22:17	27	00:19:00	00:33:52	28	00:18:08	00:26:54	26	00:15:39	00:25:48
SCOTLAND		6,876	00:42:49	01:26:00	6,964	00:43:15	01:31:01	7,155	00:44:25	01:39:41	6,793	00:44:19	01:37:12

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)