

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 12 January 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 13/12/2021 to 03/01/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	13/12/2021						20/12/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,180	909	645	953	766	515	1,181	905	653	970	785	546
Borders	321	275	214	259	220	162	292	251	192	256	220	164
Dumfries and Galloway	463	376	283	371	314	226	401	338	248	329	290	207
Fife	1,061	801	555	929	740	498	1,040	817	537	897	738	465
Forth Valley	775	600	462	696	533	399	798	604	453	716	539	397
Grampian	1,390	1,152	808	1,176	981	644	1,377	1,130	775	1,129	930	579
Greater Glasgow and Clyde	3,501	2,476	1,809	3,027	2,222	1,576	3,241	2,421	1,806	2,693	2,055	1,465
Highland	959	792	565	723	601	382	955	784	595	702	589	410
Lanarkshire	1,747	1,295	979	1,443	1,116	816	1,721	1,226	971	1,401	1,058	817
Lothian	2,181	1,602	1,163	1,918	1,400	978	2,081	1,500	1,087	1,837	1,331	932
Orkney	38	29	21	20	16	8	57	41	35	26	17	11
Shetland	42	34	32	30	28	26	51	43	37	31	27	22
Tayside	1,096	883	545	912	737	404	1,054	863	558	903	750	450
Western Isles	92	81	60	48	44	25	112	91	79	57	49	38
Unknown	543	178	119	523	169	111	545	185	125	516	165	105
SCOTLAND	15,389	11,483	8,260	13,028	9,887	6,770	14,906	11,199	8,151	12,463	9,543	6,608

27/12/2021						03/01/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,304	916	615	1,077	810	516	1,049	837	587	886	724	484
408	324	229	349	275	184	338	293	207	286	250	170
539	431	326	442	365	264	444	372	302	341	293	226
1,270	842	556	1,085	756	481	1,029	767	515	869	677	433
837	591	420	761	527	360	779	597	467	693	528	403
1,586	1,231	809	1,370	1,071	664	1,477	1,145	767	1,237	984	622
3,590	2,472	1,827	3,159	2,236	1,602	3,245	2,362	1,801	2,819	2,106	1,569
1,075	844	608	847	674	453	955	763	535	702	586	374
1,993	1,309	1,010	1,709	1,194	905	1,777	1,282	992	1,506	1,132	855
2,294	1,613	1,156	2,036	1,431	988	2,034	1,586	1,148	1,754	1,346	923
64	52	45	40	34	27	74	50	44	35	27	21
50	42	34	36	30	24	48	38	36	29	25	23
1,236	954	574	1,048	815	447	1,120	895	580	965	777	470
125	99	77	68	61	39	103	82	63	47	37	19
632	175	125	613	163	113	471	160	118	453	145	104
17,003	11,895	8,411	14,640	10,442	7,067	14,943	11,229	8,162	12,622	9,637	6,696

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/12/2021			20/12/2021			27/12/2021			03/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	22	00:06:45	00:12:27	42	00:07:26	00:19:46	37	00:09:43	00:20:06	30	00:10:26	00:16:23
Borders	10	00:16:57	00:23:53	5	00:08:28	00:18:02	9	00:07:43	00:15:29	*	*	*
Dumfries and Galloway	*	*	*	18	00:09:15	00:21:41	*	*	*	10	00:09:08	00:16:37
Fife	25	00:10:12	00:16:26	31	00:10:35	00:15:37	43	00:08:09	00:14:37	24	00:08:21	00:17:49
Forth Valley	23	00:08:41	00:14:26	18	00:06:54	00:12:20	22	00:07:00	00:14:29	24	00:08:17	00:14:36
Grampian	41	00:05:54	00:18:11	36	00:06:07	00:13:49	37	00:09:12	00:18:23	39	00:06:39	00:18:28
Greater Glasgow and Clyde	111	00:06:47	00:13:52	99	00:07:01	00:11:48	137	00:06:50	00:12:03	106	00:06:35	00:11:37
Highland	12	00:11:08	00:22:18	20	00:09:36	00:33:33	15	00:09:34	00:25:32	23	00:07:24	00:17:59
Lanarkshire	58	00:08:09	00:13:44	68	00:07:55	00:13:28	56	00:09:02	00:16:33	57	00:08:17	00:13:24
Lothian	59	00:06:47	00:13:15	63	00:06:51	00:15:11	74	00:06:09	00:12:50	64	00:07:46	00:13:56
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	25	00:06:22	00:16:12	37	00:07:26	00:14:53	30	00:07:55	00:20:52	28	00:06:36	00:17:48
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	11	00:08:38	00:12:40	11	00:05:20	00:08:51	10	00:11:38	00:20:05	9	00:05:42	00:24:58
SCOTLAND	404	00:07:18	00:15:33	453	00:07:20	00:15:53	480	00:07:34	00:16:07	424	00:07:28	00:15:05

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/12/2021			20/12/2021			27/12/2021			03/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	120	00:09:43	00:23:05	132	00:11:03	00:21:12	144	00:12:23	00:26:22	139	00:10:34	00:20:29
Borders	24	00:12:02	00:40:23	28	00:09:22	00:25:47	34	00:11:34	00:32:04	30	00:07:23	00:19:25
Dumfries and Galloway	39	00:08:35	00:22:10	48	00:09:30	00:22:14	45	00:07:01	00:21:47	40	00:07:08	00:14:21
Fife	116	00:11:47	00:24:49	115	00:08:32	00:18:21	127	00:11:01	00:22:03	106	00:09:38	00:17:06
Forth Valley	86	00:08:40	00:19:27	94	00:09:56	00:21:32	81	00:09:04	00:18:53	77	00:09:03	00:19:03
Grampian	168	00:07:32	00:24:18	120	00:07:44	00:23:32	163	00:08:45	00:21:21	162	00:10:04	00:24:06
Greater Glasgow and Clyde	492	00:08:12	00:16:29	446	00:07:55	00:15:37	478	00:08:54	00:18:32	397	00:07:54	00:15:46
Highland	77	00:09:01	00:30:15	76	00:11:03	00:25:46	92	00:10:34	00:39:21	83	00:09:54	00:25:16
Lanarkshire	231	00:10:11	00:18:53	197	00:09:54	00:21:02	310	00:11:17	00:22:28	234	00:09:46	00:19:05
Lothian	278	00:08:40	00:16:45	261	00:09:18	00:18:03	266	00:09:19	00:17:55	187	00:08:07	00:16:29
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	111	00:08:56	00:20:55	103	00:09:06	00:24:28	137	00:09:08	00:22:30	115	00:08:47	00:25:51
Western Isles	*	*	*	6	00:18:47	00:35:30	8	00:14:38	00:28:49	5	00:05:40	00:18:12
Unknown	43	00:08:09	00:17:30	31	00:08:03	00:15:21	53	00:09:41	00:18:47	32	00:08:09	00:17:30
SCOTLAND	1,794	00:08:51	00:19:30	1,667	00:09:02	00:20:14	1,945	00:09:42	00:21:39	1,612	00:08:45	00:19:26

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/12/2021			20/12/2021			27/12/2021			03/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	321	00:21:02	00:42:01	287	00:20:35	00:48:54	330	00:24:13	01:21:17	262	00:19:50	00:43:27
Borders	81	00:14:03	00:31:07	76	00:11:58	00:31:58	98	00:14:15	00:42:02	88	00:12:03	00:30:20
Dumfries and Galloway	106	00:15:32	00:35:50	90	00:15:11	00:33:33	135	00:15:13	00:33:39	105	00:15:24	00:39:10
Fife	323	00:19:21	00:37:15	295	00:15:08	00:35:49	342	00:22:00	00:56:31	293	00:17:09	00:38:55
Forth Valley	216	00:18:27	00:35:24	218	00:17:04	00:35:51	228	00:19:38	00:49:21	235	00:15:32	00:34:39
Grampian	355	00:13:48	00:32:21	362	00:13:25	00:35:37	434	00:16:23	00:39:25	396	00:16:12	00:46:31
Greater Glasgow and Clyde	964	00:20:57	00:49:28	836	00:17:45	00:44:42	1,094	00:24:23	01:06:17	954	00:19:34	00:52:06
Highland	214	00:14:07	00:38:27	190	00:12:55	00:34:05	251	00:15:15	00:38:30	193	00:11:43	00:36:08
Lanarkshire	486	00:19:51	00:40:38	462	00:20:02	01:02:34	631	00:27:27	01:24:03	544	00:22:34	00:53:32
Lothian	561	00:15:42	00:31:47	556	00:16:54	00:47:06	654	00:18:44	00:44:26	584	00:15:49	00:30:16
Orkney	5	00:13:34	00:24:11	*	*	*	11	00:12:23	00:31:05	6	00:16:06	00:28:31
Shetland	12	00:05:43	00:28:21	*	*	*	6	00:06:04	00:21:59	6	00:11:41	00:27:05
Tayside	300	00:17:38	00:37:25	256	00:15:22	00:32:44	344	00:16:50	00:36:42	344	00:16:09	00:37:37
Western Isles	19	00:22:49	00:42:43	17	00:21:23	00:34:21	18	00:12:39	00:33:22	9	00:10:09	00:40:11
Unknown	60	00:18:18	00:30:33	64	00:13:43	00:40:53	56	00:19:38	00:44:10	50	00:15:03	00:36:36
SCOTLAND	4,023	00:18:06	00:39:48	3,719	00:16:53	00:41:37	4,632	00:20:39	00:55:53	4,069	00:17:51	00:42:07

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	13/12/2021			20/12/2021			27/12/2021			03/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	299	00:43:39	02:18:16	318	00:40:18	02:59:03	290	00:59:00	04:07:50	291	00:37:19	02:00:14
Borders	105	00:23:54	01:08:26	110	00:28:50	01:47:30	134	00:35:33	01:45:41	125	00:20:56	00:44:50
Dumfries and Galloway	160	00:23:59	01:21:14	131	00:24:07	01:01:27	176	00:26:45	01:28:19	137	00:24:30	01:11:44
Fife	274	01:03:28	03:05:46	294	00:39:01	02:02:59	236	01:07:09	05:45:31	252	00:43:38	02:48:10
Forth Valley	206	00:41:37	02:06:24	209	00:55:44	03:04:12	195	01:03:07	05:31:22	190	00:31:40	02:00:57
Grampian	406	00:28:52	01:47:22	409	00:26:39	01:42:10	433	00:35:59	04:09:12	381	00:34:30	02:03:38
Greater Glasgow and Clyde	636	01:10:34	05:02:06	666	00:42:51	03:49:47	515	01:56:52	08:31:23	621	00:55:46	04:07:03
Highland	296	00:19:26	01:13:13	301	00:22:49	01:13:58	313	00:24:03	01:25:40	285	00:20:34	01:10:40
Lanarkshire	336	00:53:58	03:23:00	321	00:51:39	04:26:44	192	03:13:04	11:10:41	285	01:18:22	04:49:41
Lothian	496	00:51:59	02:49:04	439	01:03:25	05:55:42	423	01:42:33	05:07:44	496	00:31:52	01:44:39
Orkney	10	00:38:14	01:21:35	7	00:17:53	01:03:01	19	00:36:27	02:14:49	18	00:23:26	01:15:30
Shetland	11	00:21:59	00:34:43	14	00:26:38	01:17:26	21	00:14:42	00:39:43	16	00:12:07	00:34:59
Tayside	299	00:37:55	02:00:05	353	00:29:47	01:59:59	302	00:43:04	02:24:17	289	00:39:20	02:05:20
Western Isles	20	00:16:56	00:37:11	22	00:22:26	00:52:46	31	00:19:16	01:00:40	21	00:12:32	00:28:20
Unknown	54	00:33:11	02:54:10	57	00:31:38	02:06:53	44	01:06:21	04:22:28	53	00:30:46	02:09:27
SCOTLAND	3,608	00:40:01	02:55:48	3,651	00:36:03	02:51:11	3,324	00:55:00	05:15:02	3,460	00:35:45	02:24:35

Table 6 - Turnaround Times by Health Board

Week Commencing	13/12/2021			20/12/2021			27/12/2021			03/01/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	500	00:37:38	01:49:05	530	00:34:38	01:23:11	490	00:44:04	02:31:41	475	00:42:51	02:27:41
Borders	158	00:28:23	00:50:49	157	00:29:48	00:48:42	185	00:32:27	00:55:55	171	00:30:33	00:56:06
Dumfries & Galloway	217	00:24:55	00:43:40	202	00:21:23	00:37:13	255	00:23:54	00:43:33	218	00:24:51	00:48:15
Fife	463	00:38:00	02:06:29	444	00:31:57	01:00:10	449	00:39:39	01:53:41	394	00:37:50	01:41:21
Forth Valley	414	00:33:59	00:52:06	399	00:33:19	00:51:45	364	00:34:04	00:56:01	411	00:34:28	00:56:09
Grampian	648	00:36:59	01:17:43	603	00:32:29	01:04:42	693	00:48:10	02:28:00	640	00:44:02	02:20:22
Greater Glasgow & Clyde	1,735	00:43:16	01:21:52	1,633	00:40:22	01:10:58	1,811	00:43:03	01:22:30	1,739	00:45:08	01:49:34
Highland	275	00:22:30	00:51:56	296	00:22:18	00:55:19	323	00:27:22	01:09:33	275	00:24:07	01:00:31
Lanarkshire	762	00:44:33	01:14:31	783	00:43:21	01:09:52	854	00:47:57	01:23:19	818	00:50:00	01:34:10
Lothian	1,013	00:39:28	01:02:48	932	00:36:01	00:58:15	1,017	00:38:11	01:01:23	939	00:40:15	01:06:44
Orkney	8	00:17:05	00:28:01	11	00:13:02	00:17:42	26	00:12:25	00:20:44	21	00:14:10	00:25:25
Shetland	25	00:26:58	00:45:52	23	00:20:00	00:33:50	26	00:20:19	00:38:54	23	00:21:07	00:37:19
Tayside	453	00:28:02	00:47:32	487	00:27:53	00:44:43	509	00:28:21	00:48:54	536	00:29:46	00:56:18
Western Isles	19	00:14:32	00:25:41	30	00:19:53	00:29:44	32	00:19:04	00:28:20	17	00:18:14	00:30:05
SCOTLAND	6,690	00:37:38	01:12:14	6,530	00:34:42	01:04:22	7,034	00:39:05	01:24:35	6,677	00:40:06	01:30:48

Table 7 - Turnaround Times by Hospital

Week Commencing		13/12/2021			20/12/2021			27/12/2021			03/01/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	170	00:36:30	01:24:51	181	00:32:52	01:22:40	188	00:41:18	02:00:50	192	00:39:12	02:18:55
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	330	00:38:03	02:01:27	349	00:36:11	01:24:58	302	00:46:08	02:55:29	283	00:45:43	02:40:24
Borders	Borders General Hospital (Melrose)	158	00:28:23	00:50:49	157	00:29:48	00:48:42	185	00:32:27	00:55:55	171	00:30:33	00:56:06
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:26:43	00:40:17	38	00:24:07	00:42:33	49	00:19:28	00:33:17	44	00:18:37	00:33:57
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	181	00:24:26	00:43:41	164	00:20:53	00:35:50	206	00:24:31	00:44:37	174	00:26:06	00:49:41
Fife	Victoria Hospital (Kirkcaldy)	463	00:38:00	02:06:29	444	00:31:57	01:00:10	449	00:39:39	01:53:41	394	00:37:50	01:41:21
Forth Valley	Forth Valley Royal Hospital (Larbert)	414	00:33:59	00:52:06	399	00:33:19	00:51:45	364	00:34:04	00:56:01	411	00:34:28	00:56:09
Grampian	Aberdeen Royal Infirmary (Aberdeen)	518	00:38:11	01:22:06	448	00:33:32	01:04:41	526	00:57:20	02:38:02	512	00:48:27	02:32:08
Grampian	Dr Gray's Hospital (Elgin)	109	00:31:46	00:56:14	139	00:30:22	01:07:25	149	00:33:24	01:12:11	118	00:37:33	01:19:48
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	21	00:18:22	00:39:56	16	00:19:38	00:24:18	18	00:26:07	00:49:01	10	00:21:21	00:38:43
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	508	00:39:56	00:58:32	470	00:35:38	00:53:50	531	00:39:28	00:58:14	537	00:39:52	01:02:37
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	85	00:37:04	00:56:28	108	00:32:33	00:52:25	126	00:36:34	01:07:08	106	00:38:38	01:20:45
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	729	00:51:45	01:50:49	657	00:49:17	01:23:55	757	00:50:55	01:55:38	696	00:57:20	03:21:02
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	319	00:39:59	01:05:29	302	00:38:03	01:05:08	329	00:40:56	01:06:33	335	00:43:28	01:11:51
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	94	00:42:59	01:10:36	96	00:39:24	01:03:32	68	00:37:51	01:00:30	65	00:38:50	01:02:26
Highland	Belford Hospital (Fort William)	22	00:23:21	00:34:01	25	00:21:12	00:32:26	34	00:20:30	00:38:16	24	00:22:19	00:33:13
Highland	Caitness General Hospital (Wick)	38	00:19:09	00:36:07	43	00:19:16	00:35:17	28	00:17:30	00:31:55	27	00:19:31	00:32:02
Highland	Lorn & Islands Hospital (Oban)	9	00:21:52	01:10:46	25	00:23:52	00:35:39	17	00:25:53	00:32:50	34	00:27:37	00:46:07
Highland	Raigmore Hospital (Inverness)	206	00:22:40	00:53:11	203	00:22:17	01:12:11	244	00:30:07	01:18:13	190	00:26:07	01:08:53
Lanarkshire	University Hospital Hairmyres (East Kilbride)	244	00:41:46	01:10:40	221	00:38:50	01:06:29	243	00:40:04	01:11:26	232	00:45:36	01:28:50
Lanarkshire	University Hospital Monklands (Airdrie)	216	00:44:19	01:18:43	218	00:41:38	01:04:14	247	00:49:06	01:17:54	254	00:54:53	01:30:41
Lanarkshire	University Hospital Wishaw (Wishaw)	302	00:46:06	01:13:50	344	00:47:36	01:18:20	364	00:52:25	01:38:57	332	00:50:06	01:35:53
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:33:45	00:52:05	35	00:34:07	00:54:23	22	00:34:53	01:02:46	28	00:29:09	00:58:08
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	775	00:39:53	01:03:49	676	00:36:08	00:59:00	778	00:38:30	01:03:22	703	00:39:57	01:08:09
Lothian	St John's Hospital (Livingston)	209	00:38:18	01:00:42	221	00:35:20	00:57:52	217	00:36:33	00:57:05	208	00:41:23	01:04:15
Orkney	Balfour Hospital (Kirkwall)	8	00:17:05	00:28:01	11	00:13:02	00:17:42	26	00:12:25	00:20:44	21	00:14:10	00:25:25
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:26:58	00:45:52	23	00:20:00	00:33:50	26	00:20:19	00:38:54	23	00:21:07	00:37:19
Tayside	Ninewells Hospital (Dundee)	384	00:28:34	00:48:50	403	00:28:22	00:45:28	429	00:29:28	00:50:01	458	00:30:58	00:59:12
Tayside	Perth Royal Infirmary (Perth)	69	00:22:20	00:41:19	84	00:24:46	00:38:21	80	00:21:29	00:38:15	78	00:24:40	00:43:10
Western Isles	Western Isles Hospital (Isle of Lewis)	19	00:14:32	00:25:41	30	00:19:53	00:29:44	32	00:19:04	00:28:20	17	00:18:14	00:30:05
SCOTLAND		6,690	00:37:38	01:12:14	6,530	00:34:42	01:04:22	7,034	00:39:05	01:24:35	6,677	00:40:06	01:30:48

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)