

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

15/04/2024

to

06/05/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	15/04/2024						22/04/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,078	888	612	955	776	507	1,080	873	635	933	751	515
Borders	335	294	221	282	248	179	323	277	219	255	220	165
Dumfries and Galloway	479	392	310	390	319	242	472	407	322	379	333	253
Fife	1,036	868	649	891	736	526	1,066	884	604	932	760	487
Forth Valley	775	627	459	678	538	382	826	652	492	732	569	415
Grampian	1,394	1,156	755	1,201	993	607	1,488	1,157	795	1,309	1,028	672
Greater Glasgow and Clyde	3,346	2,743	2,075	2,874	2,333	1,698	3,288	2,701	2,084	2,803	2,273	1,690
Highland	1,021	859	614	760	649	417	993	824	614	741	617	423
Lanarkshire	1,811	1,464	1,094	1,591	1,270	919	1,869	1,503	1,143	1,620	1,286	937
Lothian	2,220	1,752	1,185	1,968	1,545	1,000	2,160	1,675	1,165	1,927	1,484	993
Orkney	61	44	36	32	24	17	67	56	43	36	33	22
Shetland	58	43	39	31	25	21	59	46	39	42	32	25
Tayside	1,118	935	637	941	770	482	1,199	1,013	669	1,015	846	512
Western Isles	97	78	61	54	45	28	97	84	63	50	45	24
Unknown	355	70	46	347	66	43	379	85	65	366	81	61
SCOTLAND	15,184	12,213	8,793	12,995	10,337	7,068	15,366	12,237	8,952	13,140	10,358	7,194

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29/04/2024						06/05/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,106	915	647	935	763	511	1,166	919	663	1,025	793	544
347	293	218	288	244	172	396	336	240	337	284	193
506	426	336	415	344	258	517	440	338	434	361	266
1,110	894	611	977	776	506	1,110	882	620	990	777	528
784	661	490	719	608	441	823	663	483	749	598	423
1,493	1,190	756	1,317	1,053	626	1,626	1,249	787	1,409	1,087	636
3,383	2,795	2,082	2,921	2,389	1,698	3,361	2,727	2,004	2,964	2,373	1,678
1,109	920	696	852	707	497	1,071	874	621	843	686	451
1,853	1,500	1,159	1,601	1,278	950	1,839	1,476	1,130	1,591	1,256	923
2,456	1,856	1,246	2,220	1,693	1,103	2,441	1,826	1,217	2,185	1,631	1,044
73	57	48	35	27	21	81	61	50	34	25	15
53	37	33	28	22	19	68	49	36	39	30	18
1,250	1,051	649	1,073	888	500	1,237	1,018	625	1,079	878	495
118	95	80	56	51	36	121	104	92	54	46	36
388	78	56	381	74	53	498	93	66	490	88	62
16,029	12,768	9,107	13,818	10,917	7,391	16,355	12,717	8,972	14,223	10,913	7,312

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:09:10	00:17:41	26	00:09:55	00:19:53	34	00:07:20	00:13:15	41	00:10:11	00:19:58
Borders	8	00:05:58	00:15:38	*	*	*	*	*	*	9	00:16:10	00:24:59
Dumfries and Galloway	13	00:07:40	00:16:51	22	00:08:56	00:17:25	13	00:06:26	00:12:31	13	00:05:54	00:20:34
Fife	32	00:09:08	00:17:12	32	00:08:34	00:13:29	35	00:06:38	00:17:38	39	00:09:23	00:15:44
Forth Valley	23	00:06:46	00:13:06	28	00:07:44	00:15:08	19	00:07:26	00:11:45	26	00:08:07	00:16:38
Grampian	54	00:06:40	00:21:03	44	00:06:59	00:16:47	42	00:06:45	00:17:12	56	00:05:48	00:13:56
Greater Glasgow and Clyde	106	00:06:32	00:12:15	106	00:06:02	00:11:58	122	00:05:54	00:09:59	129	00:06:14	00:11:06
Highland	24	00:10:01	00:30:36	19	00:07:27	00:16:24	42	00:05:26	00:14:15	34	00:08:02	00:25:17
Lanarkshire	52	00:07:33	00:12:49	68	00:08:08	00:14:02	58	00:06:12	00:17:38	73	00:07:02	00:12:29
Lothian	66	00:06:22	00:14:00	52	00:06:40	00:13:53	78	00:07:17	00:14:26	71	00:06:35	00:12:47
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	31	00:06:21	00:16:29	44	00:06:31	00:16:15	47	00:07:27	00:18:43	29	00:05:01	00:11:22
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	6	00:09:02	00:09:49	*	*	*
SCOTLAND	461	00:07:12	00:16:36	452	00:07:06	00:15:08	505	00:06:34	00:15:03	529	00:06:42	00:14:24

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	149	00:08:36	00:17:59	157	00:09:25	00:18:53	138	00:10:47	00:20:16	154	00:09:39	00:21:53
Borders	31	00:09:30	00:27:01	38	00:06:45	00:15:55	44	00:09:34	00:22:26	36	00:06:04	00:19:32
Dumfries and Galloway	51	00:07:01	00:23:13	44	00:06:54	00:26:55	48	00:11:47	00:23:45	60	00:08:47	00:21:45
Fife	140	00:08:27	00:17:45	139	00:09:50	00:20:13	144	00:08:30	00:18:08	141	00:09:24	00:18:27
Forth Valley	103	00:07:35	00:16:58	110	00:10:33	00:17:22	122	00:08:40	00:19:20	117	00:08:15	00:18:13
Grampian	173	00:07:32	00:19:09	188	00:08:56	00:21:56	195	00:09:16	00:27:13	219	00:07:46	00:23:58
Greater Glasgow and Clyde	499	00:06:50	00:13:50	487	00:07:49	00:14:05	512	00:07:22	00:13:24	558	00:07:35	00:14:22
Highland	97	00:08:44	00:25:47	126	00:08:32	00:24:59	128	00:08:04	00:25:04	113	00:08:03	00:23:28
Lanarkshire	295	00:09:10	00:17:11	281	00:09:09	00:16:00	266	00:08:43	00:15:48	271	00:08:27	00:16:46
Lothian	295	00:07:54	00:14:28	287	00:07:07	00:14:35	376	00:08:06	00:15:53	337	00:07:38	00:14:10
Orkney	*	*	*	8	00:08:23	00:18:22	*	*	*	6	00:09:16	00:20:14
Shetland	*	*	*	*	*	*	*	*	*	6	00:15:00	00:32:18
Tayside	108	00:07:26	00:18:52	148	00:07:53	00:19:06	145	00:07:49	00:20:43	167	00:08:06	00:18:18
Western Isles	*	*	*	*	*	*	10	00:22:14	00:47:23	6	00:10:56	00:18:53
Unknown	22	00:09:37	00:19:38	29	00:10:54	00:20:52	23	00:09:25	00:25:35	34	00:10:23	00:31:33
SCOTLAND	1,977	00:07:49	00:17:10	2,050	00:08:17	00:17:27	2,161	00:08:16	00:18:35	2,225	00:08:03	00:17:38

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	310	00:18:08	00:51:46	318	00:21:06	00:52:53	322	00:17:19	00:39:44	340	00:19:15	00:44:23
Borders	114	00:12:17	00:26:30	84	00:11:00	00:31:49	101	00:12:53	00:32:22	116	00:14:24	00:34:26
Dumfries and Galloway	121	00:13:53	00:33:23	121	00:15:09	00:35:02	144	00:15:21	00:32:45	124	00:13:51	00:39:20
Fife	313	00:16:03	00:38:27	312	00:15:06	00:31:27	309	00:18:46	00:44:33	339	00:17:16	00:39:05
Forth Valley	206	00:16:26	00:31:25	217	00:15:56	00:36:54	252	00:17:06	00:35:43	225	00:15:06	00:33:41
Grampian	379	00:13:54	00:32:00	416	00:19:37	00:55:43	466	00:17:38	00:48:19	436	00:16:59	00:49:44
Greater Glasgow and Clyde	886	00:14:04	00:27:08	870	00:13:56	00:30:45	911	00:14:11	00:28:48	897	00:14:05	00:31:26
Highland	257	00:12:42	00:33:02	223	00:12:24	00:33:51	243	00:14:17	00:36:10	252	00:14:11	00:37:16
Lanarkshire	559	00:21:10	00:48:36	534	00:19:34	00:41:32	530	00:18:13	00:36:33	516	00:20:04	00:45:24
Lothian	612	00:14:57	00:31:57	591	00:14:51	00:27:01	757	00:18:17	00:42:29	681	00:16:02	00:32:10
Orkney	10	00:20:34	00:28:04	14	00:12:20	01:14:07	5	00:05:44	00:17:19	12	00:07:00	00:20:13
Shetland	6	00:25:05	00:31:04	14	00:16:53	00:29:26	12	00:16:11	00:27:28	11	00:07:35	00:30:18
Tayside	301	00:13:16	00:32:42	347	00:15:01	00:33:48	355	00:14:32	00:35:08	342	00:13:28	00:34:09
Western Isles	14	00:13:36	00:31:26	19	00:16:31	00:33:49	18	00:08:53	00:33:15	20	00:18:36	00:30:00
Unknown	18	00:18:53	00:30:33	20	00:16:04	00:34:12	25	00:16:36	00:25:36	28	00:16:47	00:28:54
SCOTLAND	4,106	00:15:27	00:34:59	4,100	00:15:49	00:36:21	4,450	00:16:22	00:37:32	4,339	00:16:01	00:37:11

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/04/2024 ^P			22/04/2024 ^P			29/04/2024 ^P			06/05/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	267	00:33:10	02:17:26	231	00:45:37	03:48:00	260	00:33:28	01:56:40	241	00:41:56	02:47:00
Borders	95	00:17:34	01:06:35	87	00:17:13	00:45:41	94	00:23:53	01:23:46	121	00:21:08	01:24:40
Dumfries and Galloway	132	00:25:17	01:45:17	143	00:21:06	01:40:20	137	00:22:39	01:17:02	161	00:30:52	01:30:19
Fife	248	00:34:42	02:11:52	269	00:35:39	02:03:54	283	00:35:35	02:24:39	253	00:42:35	02:32:21
Forth Valley	202	00:37:29	02:29:10	208	00:45:54	03:34:17	207	00:37:49	04:02:55	223	00:37:37	02:21:11
Grampian	367	00:25:16	01:32:27	359	00:31:00	03:49:31	337	00:32:24	02:36:28	353	00:37:07	03:10:09
Greater Glasgow and Clyde	799	00:25:41	01:57:39	783	00:27:05	01:54:52	807	00:28:05	01:48:53	749	00:28:49	02:13:56
Highland	270	00:22:11	01:25:06	242	00:23:40	01:35:31	289	00:21:27	01:27:11	281	00:21:46	01:09:21
Lanarkshire	339	00:54:36	04:53:57	381	00:44:17	03:42:28	408	00:40:15	02:43:08	370	00:37:50	02:59:12
Lothian	548	00:35:25	02:37:43	525	00:38:04	01:59:41	428	01:01:11	05:07:11	504	00:47:48	03:03:16
Orkney	9	00:08:19	00:37:15	11	00:21:14	00:33:11	15	00:11:23	00:47:07	6	00:31:45	02:02:19
Shetland	15	00:18:10	01:11:16	16	00:15:48	01:12:35	5	00:27:55	01:52:09	13	00:32:53	01:20:27
Tayside	321	00:25:39	01:15:05	295	00:25:47	01:35:43	331	00:29:55	01:26:00	324	00:27:06	01:40:42
Western Isles	18	00:15:40	01:26:37	20	00:26:00	01:19:30	20	00:15:41	00:55:50	17	00:24:16	00:47:59
Unknown	20	00:25:26	01:28:08	28	00:36:48	02:11:57	18	00:28:52	01:51:58	20	00:27:45	03:51:17
SCOTLAND	3,650	00:29:15	02:09:52	3,598	00:31:00	02:25:31	3,639	00:32:24	02:19:56	3,636	00:33:38	02:23:26

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	15/04/2024			22/04/2024			29/04/2024			06/05/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	508	00:49:09	03:08:48	493	00:59:41	03:23:34	499	00:47:25	03:00:44	538	00:50:19	03:00:07
Borders	170	00:30:58	00:49:13	164	00:33:51	00:53:32	167	00:34:49	00:59:21	187	00:33:01	00:56:04
Dumfries & Galloway	234	00:29:13	00:59:55	255	00:28:22	00:52:56	251	00:27:14	00:47:56	256	00:27:40	00:52:12
Fife	471	00:41:33	01:21:41	437	00:43:06	01:35:27	472	00:43:56	02:02:34	493	00:48:00	01:46:51
Forth Valley	398	00:43:22	01:14:58	424	00:45:07	01:21:14	447	00:46:12	01:25:01	427	00:42:12	01:10:08
Grampian	639	00:47:21	02:08:54	710	00:51:13	03:39:24	678	00:54:09	03:19:08	653	00:53:24	03:08:23
Greater Glasgow & Clyde	1,855	00:47:24	01:22:57	1,823	00:44:59	01:13:37	1,864	00:46:25	01:21:03	1,835	00:46:06	01:19:15
Highland	313	00:29:48	01:10:19	333	00:30:19	01:15:27	393	00:28:36	01:23:37	352	00:28:49	01:06:35
Lanarkshire	863	00:57:21	02:19:28	888	00:58:06	02:14:06	909	00:58:00	02:15:19	868	00:53:24	01:45:27
Lothian	957	00:49:45	01:18:57	939	00:47:28	01:14:18	1,020	00:50:58	01:31:01	1,004	00:49:51	01:18:52
Orkney	16	00:22:04	00:34:57	23	00:15:32	00:28:39	21	00:10:45	00:30:49	15	00:19:57	00:38:15
Shetland	20	00:25:50	00:41:24	24	00:21:00	00:28:21	21	00:28:30	00:43:22	18	00:23:48	00:36:46
Tayside	543	00:28:42	00:49:14	578	00:31:05	00:58:14	566	00:28:23	00:55:46	558	00:31:44	00:59:44
Western Isles	28	00:20:51	00:27:15	23	00:17:02	00:33:09	27	00:16:42	00:29:06	26	00:18:35	00:26:54
SCOTLAND	7,015	00:44:21	01:31:30	7,114	00:44:04	01:39:40	7,335	00:44:52	01:40:01	7,230	00:44:28	01:31:30

Table 7 - Turnaround Times by Hospital

Week Commencing		15/04/2024			22/04/2024			29/04/2024			06/05/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	165	00:47:43	03:50:48	161	01:04:48	03:56:54	185	01:10:23	03:45:19	202	01:15:08	03:59:29
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	343	00:49:31	02:43:46	332	00:56:30	03:16:23	314	00:42:33	01:48:36	336	00:43:37	02:29:41
Borders	Borders General Hospital (Melrose)	170	00:30:58	00:49:13	164	00:33:51	00:53:32	167	00:34:49	00:59:21	187	00:33:01	00:56:04
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:25:34	00:46:50	56	00:27:39	00:54:38	48	00:27:37	00:43:27	54	00:27:58	00:45:57
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	196	00:29:46	01:03:08	199	00:28:54	00:52:25	203	00:27:14	00:48:34	202	00:27:40	00:52:29
Fife	Victoria Hospital (Kirkcaldy)	471	00:41:33	01:21:41	437	00:43:06	01:35:27	472	00:43:56	02:02:34	493	00:48:00	01:46:51
Forth Valley	Forth Valley Royal Hospital (Larbert)	398	00:43:22	01:14:58	424	00:45:07	01:21:14	447	00:46:12	01:25:01	427	00:42:12	01:10:08
Grampian	Aberdeen Royal Infirmary (Aberdeen)	499	00:47:58	02:14:58	569	00:56:02	03:50:01	532	00:56:15	03:22:07	535	00:55:25	03:17:26
Grampian	Dr Gray's Hospital (Elgin)	127	00:44:39	01:55:36	129	00:42:22	01:26:36	132	00:45:03	02:49:45	109	00:44:41	02:26:00
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:28:42	00:52:51	12	00:34:18	01:11:44	14	00:29:41	01:07:11	9	00:27:48	00:54:15
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	536	00:46:09	01:09:17	530	00:44:00	01:14:25	553	00:44:45	01:12:37	499	00:43:31	01:10:57
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	120	00:35:04	01:01:24	105	00:36:06	00:57:51	121	00:36:55	01:01:33	112	00:38:26	01:01:18
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	775	00:52:07	01:34:24	754	00:47:39	01:18:54	736	00:48:12	01:22:17	792	00:51:35	01:30:01
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	364	00:46:11	01:20:03	359	00:44:08	01:06:10	389	00:50:40	01:30:48	359	00:45:31	01:13:06
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	60	00:43:58	01:10:29	75	00:44:02	01:12:59	65	00:36:02	01:02:13	73	00:41:59	01:09:31
Highland	Belford Hospital (Fort William)	26	00:21:04	00:32:37	39	00:24:16	00:56:04	45	00:23:20	00:49:46	36	00:24:05	00:46:44
Highland	Caithness General Hospital (Wick)	33	00:27:33	00:54:46	40	00:21:28	00:41:06	44	00:26:23	00:42:17	41	00:28:55	00:58:01
Highland	Lorn & Islands Hospital (Oban)	27	00:22:11	00:43:19	30	00:22:32	00:38:03	31	00:21:55	00:31:28	26	00:19:08	00:36:13
Highland	Raigmore Hospital (Inverness)	227	00:33:32	01:17:01	224	00:34:28	01:27:31	273	00:31:55	01:41:43	249	00:31:08	01:08:55
Lanarkshire	University Hospital Hairmyres (East Kilbride)	261	00:49:02	01:27:51	275	00:54:06	01:54:49	261	00:51:12	02:03:29	265	00:48:31	01:43:26
Lanarkshire	University Hospital Monklands (Airdrie)	283	00:58:46	02:07:33	282	00:54:16	01:44:44	304	01:01:43	02:14:21	259	00:51:58	01:32:01
Lanarkshire	University Hospital Wishaw (Wishaw)	319	01:10:22	03:01:59	331	01:06:36	02:50:45	344	01:01:30	02:34:11	344	00:58:15	02:03:29
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:41:12	01:02:51	26	00:39:28	01:02:53	26	00:48:29	01:07:54	20	00:31:11	01:04:46
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	733	00:52:09	01:23:21	715	00:48:38	01:16:33	732	00:53:34	01:41:16	771	00:52:00	01:22:29
Lothian	St John's Hospital (Livingston)	205	00:42:18	01:02:28	198	00:43:13	01:07:14	262	00:44:54	01:08:31	213	00:44:23	01:05:48
Orkney	Balfour Hospital (Kirkwall)	16	00:22:04	00:34:57	23	00:15:32	00:28:39	21	00:10:45	00:30:49	15	00:19:57	00:38:15
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:25:50	00:41:24	24	00:21:00	00:28:21	21	00:28:30	00:43:22	18	00:23:48	00:36:46
Tayside	Ninewells Hospital (Dundee)	454	00:29:00	00:50:14	495	00:33:12	01:02:24	489	00:29:25	00:56:59	492	00:33:26	01:02:57
Tayside	Perth Royal Infirmary (Perth)	89	00:26:37	00:39:58	83	00:22:12	00:35:10	77	00:24:46	00:38:08	66	00:25:02	00:42:16
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:20:51	00:27:15	23	00:17:02	00:33:09	27	00:16:42	00:29:06	26	00:18:35	00:26:54
SCOTLAND		7,015	00:44:21	01:31:30	7,114	00:44:04	01:39:40	7,335	00:44:52	01:40:01	7,230	00:44:28	01:31:30

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)