# **Scottish Ambulance Service**

# **Unscheduled Care Operational Statistics**

# Experimental Statistics Publication Weekly Statistics

Published: 22 March 2023

Please read all accompanying notes and definitions before interpreting the data.



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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 20/02/2023 to 13/03/2023

## **Notes**

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



# **Definitions**

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
Iviedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
190 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
INICUIAN TUNIAIOUNA TIME	clear from the incident.	1111.111111.33				
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 <sup>th</sup> Percentile Turnaround Time	Time to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

# Notes

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			20/0	02/2023					27/	02/2023		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	971	774	555	832	651	442	1,011	815	610	844	667	471
Borders	365	321	251	297	258	192	335	299	231	281	247	183
Dumfries and Galloway	479	407	317	396	333	246	415	355	292	350	293	232
Fife	1,003	829	595	859	699	475	1,002	819	562	873	711	463
Forth Valley	748	601	439	649	510	353	714	571	442	627	490	364
Grampian	1,367	1,072	725	1,182	929	587	1,343	1,070	684	1,151	926	551
Greater Glasgow and Clyde	3,166	2,450	1,869	2,740	2,090	1,531	3,071	2,462	1,878	2,633	2,080	1,516
Highland	964	800	578	748	628	415	907	761	554	675	568	370
Lanarkshire	1,660	1,314	984	1,401	1,098	783	1,614	1,329	1,021	1,387	1,117	824
Lothian	2,141	1,645	1,174	1,854	1,395	942	1,918	1,542	1,104	1,654	1,302	881
Orkney	65	54	48	36	31	25	52	46	41	30	25	20
Shetland	46	33	27	21	15	9	59	48	41	31	26	19
Tayside	1,136	957	616	949	788	464	1,141	962	615	953	788	453
Western Isles	97	78	67	52	46	36	113	94	67	57	51	28
Unknown	474	176	125	450	158	108	486	179	125	464	162	111
SCOTLAND	14,682	11,511	8,370	12,466	9,629	6,608	14,181	11,352	8,267	12,010	9,453	6,486

		06/	03/2023					13/	03/2023		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
971	754	564	843	652	468	1,089	803	579	932	696	480
328	283	211	276	236	169	350	305	234	277	238	172
427	371	296	357	307	234	444	376	305	362	304	234
1,067	857	586	927	737	476	1,158	884	612	1,020	768	503
724	575	447	627	492	370	785	647	473	694	565	393
1,387	1,079	681	1,211	958	571	1,392	1,047	690	1,209	913	562
3,247	2,534	1,918	2,804	2,161	1,565	3,267	2,463	1,863	2,872	2,165	1,581
945	779	554	729	621	406	1,034	846	613	782	657	436
1,737	1,377	1,043	1,494	1,169	846	1,761	1,390	1,098	1,493	1,159	883
2,199	1,707	1,217	1,932	1,500	1,028	2,164	1,669	1,161	1,896	1,442	955
73	55	47	39	30	24	63	52	43	37	31	23
43	36	30	26	23	18	65	53	41	36	32	20
1,247	1,033	687	1,042	849	509	1,230	1,059	654	1,039	883	495
102	82	64	54	41	24	106	87	66	58	53	32
510	188	125	483	171	109	636	276	178	612	259	163
15,007	11,710	8,470	12,844	9,947	6,817	15,544	11,957	8,610	13,319	10,165	6,932

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		20/02/2023 <sup>p</sup>			27/02/2023 <sup>p</sup>			06/03/2023 <sup>p</sup>	1		13/03/2023 <sup>p</sup>	
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)									
Ayrshire and Arran	35	00:07:35	00:22:13	42	00:07:52	00:19:16	30	00:11:20	00:22:44	35	00:09:30	00:16:40
Borders	9	00:16:25	00:20:09	10	00:07:35	00:17:09	*	*	*	10	00:05:28	00:22:26
Dumfries and Galloway	16	00:08:40	00:22:55	9	00:08:38	00:30:40	12	00:08:21	00:20:04	*	*	*
Fife	32	00:09:37	00:14:31	38	00:05:54	00:12:29	44	00:07:21	00:15:31	42	00:07:10	00:15:33
Forth Valley	27	00:06:41	00:11:06	27	00:07:24	00:16:07	12	00:09:50	00:14:39	27	00:11:48	00:27:04
Grampian	43	00:06:42	00:21:52	34	00:06:00	00:19:44	42	00:07:28	00:22:51	39	00:06:18	00:20:16
Greater Glasgow and Clyde	99	00:06:33	00:11:48	105	00:06:01	00:10:48	110	00:06:34	00:12:12	124	00:06:01	00:12:05
Highland	21	00:06:26	00:16:39	19	00:09:34	00:17:18	26	00:06:45	00:23:42	32	00:09:40	00:19:05
Lanarkshire	50	00:08:55	00:14:46	57	00:07:32	00:15:40	52	00:08:43	00:15:40	67	00:08:30	00:16:35
Lothian	63	00:06:26	00:12:37	54	00:07:48	00:12:32	85	00:06:55	00:14:27	90	00:07:02	00:13:26
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	22	00:05:25	00:15:33	32	00:06:52	00:17:14	39	00:07:21	00:19:06	43	00:05:31	00:14:07
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	6	00:07:56	00:14:38	10	00:05:28	00:09:06	11	00:08:42	00:26:07
SCOTLAND	428	00:07:13	00:16:20	438	00:06:58	00:15:05	472	00:07:22	00:16:15	531	00:07:14	00:16:30

# Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		20/02/2023 <sup>p</sup>			27/02/2023 <sup>p</sup>			06/03/2023 <sup>p</sup>		13/03/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	122	00:09:26	00:21:52	117	00:09:21	00:20:41	118	00:10:56	00:26:54	151	00:10:15	00:21:24	
Borders	30	00:10:33	00:26:33	42	00:08:52	00:16:29	34	00:08:08	00:20:46	44	00:12:39	00:32:29	
Dumfries and Galloway	40	00:07:43	00:18:44	45	00:08:22	00:19:48	57	00:09:12	00:21:31	50	00:07:10	00:18:45	
Fife	123	00:09:40	00:19:25	122	00:07:50	00:17:11	117	00:09:39	00:20:18	151	00:09:43	00:19:33	
Forth Valley	83	00:09:04	00:22:39	86	00:10:38	00:19:32	106	00:10:15	00:19:12	116	00:08:18	00:18:27	
Grampian	154	00:08:38	00:28:37	167	00:07:56	00:21:56	147	00:08:50	00:18:13	157	00:09:44	00:27:59	
Greater Glasgow and Clyde	470	00:08:22	00:15:46	452	00:07:37	00:16:08	500	00:07:50	00:15:25	521	00:08:42	00:18:34	
Highland	82	00:09:30	00:27:36	82	00:08:47	00:31:05	96	00:09:42	00:29:26	111	00:08:02	00:22:44	
Lanarkshire	266	00:09:07	00:17:16	238	00:09:34	00:17:40	292	00:09:23	00:18:40	295	00:10:12	00:20:40	
Lothian	262	00:08:13	00:15:49	243	00:07:44	00:14:46	313	00:08:18	00:16:46	274	00:08:17	00:17:46	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	-	n/a	n/a	*	*	*	*	*	*	10	00:09:27	00:32:51	
Tayside	147	00:06:58	00:20:14	132	00:08:27	00:20:52	151	00:08:15	00:21:00	146	00:07:35	00:19:46	
Western Isles	*	*	*	6	00:12:53	00:33:45	5	00:15:47	00:31:21	*	*	*	
Unknown	31	00:10:28	00:19:35	39	00:09:55	00:19:16	35	00:12:16	00:22:53	67	00:10:00	00:18:47	
SCOTLAND	1,818	00:08:39	00:19:26	1,777	00:08:20	00:18:38	1,977	00:08:40	00:19:33	2,104	00:08:58	00:20:25	

#### Key to symbols

P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		20/02/2023 <sup>p</sup>			27/02/2023 <sup>p</sup>			06/03/2023 <sup>p</sup>		13/03/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	255	00:17:17	00:39:47	270	00:19:03	00:48:07	303	00:21:57	00:57:20	327	00:22:21	00:51:44	
Borders	96	00:12:37	00:31:15	86	00:15:10	00:29:47	90	00:13:21	00:33:49	90	00:14:18	00:39:09	
Dumfries and Galloway	109	00:14:39	00:29:59	110	00:12:00	00:29:07	101	00:15:11	00:35:46	112	00:13:29	00:29:49	
Fife	253	00:16:04	00:32:02	269	00:15:59	00:32:23	309	00:16:52	00:35:26	359	00:19:26	00:40:34	
Forth Valley	209	00:17:00	00:32:57	195	00:15:02	00:28:25	215	00:18:25	00:35:38	223	00:18:04	00:38:32	
Grampian	353	00:14:00	00:39:28	362	00:15:53	00:43:43	398	00:18:30	00:42:48	388	00:21:00	00:53:55	
Greater Glasgow and Clyde	826	00:17:26	00:41:49	837	00:15:35	00:34:14	880	00:16:34	00:38:29	917	00:17:56	00:48:30	
Highland	216	00:14:36	00:37:25	192	00:10:36	00:28:27	229	00:15:44	00:39:19	242	00:13:55	00:37:23	
Lanarkshire	463	00:20:35	00:43:56	415	00:20:16	00:40:42	489	00:19:54	00:48:07	469	00:18:48	00:48:22	
Lothian	550	00:14:37	00:28:17	490	00:13:53	00:26:49	590	00:16:30	00:34:16	616	00:17:15	00:37:42	
Orkney	17	00:13:39	00:32:39	10	00:15:28	00:47:55	16	00:19:51	00:46:58	9	00:06:35	00:20:51	
Shetland	6	00:09:32	00:35:33	11	00:07:48	00:28:27	*	*	*	8	00:12:06	00:29:01	
Tayside	277	00:14:11	00:29:19	279	00:15:13	00:30:07	330	00:15:13	00:33:19	347	00:13:41	00:33:48	
Western Isles	13	00:16:31	00:58:25	12	00:12:52	00:28:26	*	*	*	25	00:09:24	00:29:01	
Unknown	60	00:16:29	00:31:58	62	00:16:45	00:40:44	67	00:18:42	00:37:07	107	00:17:19	00:39:33	
SCOTLAND	3,703	00:16:23	00:36:40	3,600	00:15:39	00:34:13	4,029	00:17:29	00:39:35	4,239	00:17:49	00:43:23	

### Key to symbols

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<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		20/02/2023 <sup>p</sup>			27/02/2023 <sup>p</sup>			06/03/2023 <sup>r</sup>		13/03/2023 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	235	00:32:14	02:12:19	232	00:30:01	03:30:15	184	00:57:45	04:23:22	161	01:26:30	06:33:28	
Borders	123	00:24:16	01:28:37	107	00:16:13	00:45:49	101	00:23:13	01:18:11	93	00:24:50	01:19:28	
Dumfries and Galloway	167	00:21:18	01:16:50	129	00:21:16	01:16:58	135	00:22:08	01:18:37	133	00:23:41	01:27:00	
Fife	286	00:31:30	02:01:37	279	00:31:56	01:54:57	264	00:40:09	02:16:50	208	00:56:58	04:20:07	
Forth Valley	183	00:36:09	03:49:21	181	00:35:11	01:47:07	154	00:48:15	03:36:41	193	00:51:01	03:40:51	
Grampian	368	00:29:57	03:14:07	361	00:30:52	02:31:50	359	00:35:37	02:59:24	316	00:38:34	03:57:17	
Greater Glasgow and Clyde	660	00:38:34	04:24:15	665	00:36:15	02:26:37	639	00:43:04	03:45:58	560	00:59:47	05:25:41	
Highland	305	00:20:37	01:13:47	272	00:19:18	00:56:12	265	00:24:13	01:33:32	271	00:24:08	01:39:20	
Lanarkshire	302	01:13:15	04:40:06	394	00:32:08	02:26:54	326	00:50:26	03:53:37	316	01:00:29	04:53:55	
Lothian	511	00:40:31	02:35:17	499	00:27:38	01:32:32	489	00:44:17	03:18:45	426	00:56:08	03:59:24	
Orkney	10	00:19:38	00:49:33	11	00:08:04	00:55:18	9	00:26:12	01:27:02	18	00:26:38	01:23:52	
Shetland	8	00:22:49	01:20:16	10	00:19:14	00:59:31	18	00:20:27	00:59:35	13	00:25:49	00:48:54	
Tayside	331	00:21:54	01:13:33	334	00:20:09	01:03:57	316	00:32:40	02:03:26	344	00:31:33	02:03:43	
Western Isles	25	00:20:29	00:44:09	30	00:21:07	00:55:25	25	00:14:46	01:17:39	19	00:22:49	01:01:37	
Unknown	60	00:28:19	01:51:25	55	00:23:29	01:28:52	58	00:32:16	02:05:52	70	00:30:42	03:40:13	
SCOTLAND	3,574	00:31:30	02:42:50	3,559	00:27:02	01:54:13	3,342	00:37:04	02:52:16	3,141	00:42:36	03:52:22	

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		20/02/2023			27/02/2023			06/03/2023		13/03/2023			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	439	00:50:52	02:52:41	467	00:59:47	03:48:28	495	01:23:32	04:52:56	498	01:07:57	04:55:15	
Borders	187	00:34:03	01:03:34	172	00:34:00	00:55:33	160	00:36:23	01:05:53	166	00:34:26	01:00:59	
Dumfries & Galloway	244	00:26:52	00:47:51	226	00:28:30	00:52:53	230	00:25:47	00:46:31	233	00:26:27	00:47:41	
Fife	435	00:45:13	02:00:52	435	00:43:39	01:54:53	443	00:45:00	01:42:44	479	00:55:30	02:40:25	
Forth Valley	366	00:42:55	01:15:30	368	00:38:43	01:08:40	386	00:44:58	01:39:00	403	00:41:51	01:13:02	
Grampian	607	00:51:57	02:53:23	575	00:47:53	02:56:15	598	00:51:25	02:55:45	583	00:55:43	03:48:26	
Greater Glasgow & Clyde	1,709	00:49:14	01:55:02	1,713	00:47:20	01:19:38	1,758	00:46:56	01:21:31	1,771	00:48:41	01:39:13	
Highland	323	00:27:43	01:21:13	261	00:26:45	00:46:45	298	00:26:50	01:01:39	324	00:32:23	01:24:24	
Lanarkshire	746	00:52:12	01:54:21	782	00:47:37	01:23:26	801	00:52:37	01:37:51	850	00:58:58	02:03:28	
Lothian	920	00:45:23	01:14:25	873	00:45:36	01:08:18	977	00:46:59	01:11:23	936	00:45:37	01:18:15	
Orkney	24	00:17:37	00:41:17	19	00:10:48	00:33:28	24	00:13:39	00:20:50	25	00:13:41	00:26:45	
Shetland	7	00:24:10	00:38:10	18	00:25:38	00:41:13	18	00:22:49	00:55:30	20	00:28:29	00:46:24	
Tayside	503	00:29:11	00:48:48	493	00:29:01	00:51:19	588	00:32:43	01:08:09	540	00:29:44	00:53:44	
Western Isles	34	00:17:14	00:31:48	26	00:18:05	00:27:41	19	00:19:35	00:30:03	25	00:17:46	00:26:48	
SCOTLAND	6,544	00:43:44	01:44:19	6,428	00:42:55	01:26:04	6,795	00:45:19	01:38:14	6,853	00:46:16	01:56:07	

Table 7 - Turnaround Times by Hospital

Week Commencing			20/02/2023			27/02/2023			06/03/2023			13/03/2023	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	144	01:21:30	04:33:11	171	00:56:34	03:12:12	184	01:44:15	04:45:52	193	00:57:56	03:30:57
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	295	00:46:12	01:58:01	296	01:05:13	03:54:14	311	01:18:17	04:55:08	305	01:23:21	05:18:24
Borders	Borders General Hospital (Melrose)	187	00:34:03	01:03:34	172	00:34:00	00:55:33	160	00:36:23	01:05:53	166	00:34:26	01:00:59
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:24:45	00:46:53	40	00:27:04	00:37:50	44	00:25:04	00:38:26	43	00:24:19	00:44:04
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	206	00:27:58	00:48:04	186	00:29:12	00:55:38	186	00:25:59	00:47:06	190	00:26:52	00:48:09
Fife	Victoria Hospital (Kirkcaldy)	435	00:45:13	02:00:52	435	00:43:39	01:54:53	443	00:45:00	01:42:44	479	00:55:30	02:40:25
Forth Valley	Forth Valley Royal Hospital (Larbert)	366	00:42:55	01:15:30	368	00:38:43	01:08:40	386	00:44:58	01:39:00	403	00:41:51	01:13:02
Grampian	Aberdeen Royal Infirmary (Aberdeen)	466	00:55:40	03:01:34	447	00:53:59	03:07:54	476	00:58:54	03:11:52	459	01:03:31	04:01:10
Grampian	Dr Gray's Hospital (Elgin)	130	00:43:19	02:02:00	108	00:42:23	01:45:11	112	00:33:15	01:14:40	117	00:45:30	01:37:35
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:22:56	01:08:54	20	00:21:36	00:47:07	10	00:20:43	00:40:23	7	00:44:43	01:02:34
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	501	00:43:53	01:07:17	523	00:43:35	01:06:05	496	00:40:39	01:03:36	504	00:45:16	01:13:49
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	103	00:38:33	00:59:22	92	00:32:05	00:51:54	101	00:34:56	00:55:14	117	00:35:21	00:53:25
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	708	01:06:06	03:02:50	681	00:53:06	01:31:20	746	00:53:05	01:38:32	729	00:58:35	02:21:26
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	318	00:46:34	01:15:57	360	00:49:53	01:18:39	335	00:49:31	01:17:31	357	00:46:41	01:10:24
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	79	00:42:33	01:06:22	57	00:37:39	01:09:38	80	00:45:31	01:09:51	64	00:44:55	01:10:33
Highland	Belford Hospital (Fort William)	20	00:23:09	00:43:47	22	00:25:18	00:41:31	23	00:26:41	00:41:51	25	00:32:31	00:48:21
Highland	Caithness General Hospital (Wick)	38	00:24:38	00:39:34	34	00:29:04	00:42:06	36	00:26:14	00:43:06	33	00:23:46	00:56:14
Highland	Lorn & Islands Hospital (Oban)	23	00:26:24	00:37:12	34	00:27:01	00:37:06	21	00:32:53	00:38:21	22	00:22:58	00:37:11
Highland	Raigmore Hospital (Inverness)	242	00:29:52	01:44:29	171	00:26:44	00:50:58	218	00:26:23	01:11:43	244	00:34:45	01:32:55
Lanarkshire	University Hospital Hairmyres (East Kilbride)	230	00:47:06	01:19:15	255	00:43:22	01:15:48	259	00:50:24	01:38:22	271	00:54:37	01:37:28
Lanarkshire	University Hospital Monklands (Airdrie)	223	00:45:49	01:29:50	220	00:45:57	01:05:01	237	00:53:51	01:39:29	257	00:58:34	01:51:00
Lanarkshire	University Hospital Wishaw (Wishaw)	293	01:03:40	03:22:33	307	00:56:29	02:00:25	305	00:52:47	01:36:22	322	01:05:21	02:39:58
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:33:50	01:09:25	27	00:34:31	00:51:44	31	00:37:10	00:59:59	22	00:36:38	01:02:49
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	682	00:47:05	01:15:41	647	00:46:17	01:07:53	729	00:48:03	01:11:50	707	00:46:51	01:19:37
Lothian	St John's Hospital (Livingston)	213	00:40:06	01:07:51	199	00:44:22	01:10:08	217	00:44:20	01:09:42	207	00:42:10	01:14:51
Orkney	Balfour Hospital (Kirkwall)	24	00:17:37	00:41:17	19	00:10:48	00:33:28	24	00:13:39	00:20:50	25	00:13:41	00:26:45
Shetland	Gilbert Bain Hospital (Lerwick)	7	00:24:10	00:38:10	18	00:25:38	00:41:13	18	00:22:49	00:55:30	20	00:28:29	00:46:24
Tayside	Ninewells Hospital (Dundee)	416	00:29:51	00:49:47	414	00:30:01	00:53:17	497	00:34:10	01:09:38	455	00:30:22	00:54:34
Tayside	Perth Royal Infirmary (Perth)	87	00:26:37	00:44:30	79	00:24:28	00:41:45	91	00:25:46	00:42:23	85	00:27:18	00:48:44
Western Isles	Western Isles Hospital (Isle of Lewis)	34	00:17:14	00:31:48	26	00:18:05	00:27:41	19	00:19:35	00:30:03	25	00:17:46	00:26:48
SCOTLAND		6,544	00:43:44	01:44:19	6,428	00:42:55	01:26:04	6,795	00:45:19	01:38:14	6,853	00:46:16	01:56:07

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)