

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 08 February 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **09/01/2023** to **30/01/2023**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	09/01/2023						16/01/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	991	776	573	853	663	463	974	820	635	788	647	470
Borders	354	322	238	288	256	174	290	251	190	240	205	148
Dumfries and Galloway	413	363	284	325	284	211	423	363	302	352	298	238
Fife	953	776	538	826	656	430	1,053	862	571	909	727	449
Forth Valley	692	576	422	606	504	357	675	567	427	584	486	353
Grampian	1,349	1,070	680	1,143	922	541	1,448	1,128	747	1,267	986	613
Greater Glasgow and Clyde	2,847	2,323	1,771	2,413	1,956	1,429	2,820	2,369	1,795	2,408	1,994	1,446
Highland	992	824	594	743	632	421	940	773	568	705	581	393
Lanarkshire	1,489	1,210	919	1,269	1,022	739	1,483	1,221	946	1,232	989	731
Lothian	1,900	1,550	1,120	1,638	1,303	897	1,929	1,588	1,163	1,660	1,355	954
Orkney	73	52	44	33	25	18	83	66	59	41	33	26
Shetland	68	52	47	32	25	20	56	49	40	33	29	20
Tayside	1,051	912	572	878	746	424	1,083	915	582	910	752	437
Western Isles	114	90	70	67	54	34	108	90	72	61	52	36
Unknown	438	146	110	417	133	98	427	146	108	409	131	95
<b>SCOTLAND</b>	<b>13,724</b>	<b>11,042</b>	<b>7,982</b>	<b>11,531</b>	<b>9,181</b>	<b>6,256</b>	<b>13,792</b>	<b>11,208</b>	<b>8,205</b>	<b>11,599</b>	<b>9,265</b>	<b>6,409</b>

23/01/2023						30/01/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
966	841	639	817	711	511	969	829	640	811	692	508
309	262	209	245	209	158	309	272	203	255	223	157
446	380	312	342	284	221	366	326	265	304	272	212
936	809	556	782	660	417	1,003	875	608	882	760	501
687	578	426	590	489	341	779	665	460	677	572	372
1,336	1,100	693	1,137	946	551	1,294	1,061	695	1,099	893	537
2,936	2,438	1,835	2,478	2,013	1,437	2,936	2,420	1,859	2,511	2,055	1,534
973	808	591	742	630	420	911	770	584	690	586	409
1,479	1,252	973	1,237	1,037	769	1,528	1,307	1,047	1,300	1,099	855
2,057	1,687	1,189	1,796	1,454	976	2,014	1,618	1,153	1,741	1,378	925
54	47	44	31	26	24	56	47	39	27	23	16
51	43	39	28	26	23	64	59	53	35	32	26
1,071	916	568	896	753	418	1,078	909	581	919	760	442
100	82	70	49	40	29	85	67	55	45	36	25
455	174	124	425	153	104	459	162	115	439	148	102
<b>13,856</b>	<b>11,417</b>	<b>8,268</b>	<b>11,595</b>	<b>9,431</b>	<b>6,399</b>	<b>13,851</b>	<b>11,387</b>	<b>8,357</b>	<b>11,735</b>	<b>9,529</b>	<b>6,621</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	31	00:08:44	00:14:36	20	00:06:59	00:13:19	23	00:09:05	00:17:51	31	00:07:42	00:15:15
Borders	8	00:09:37	00:31:49	7	00:09:44	00:15:45	5	00:10:18	00:13:43	*	*	*
Dumfries and Galloway	19	00:11:10	00:30:36	6	00:07:49	00:10:31	8	00:09:03	00:19:21	11	00:08:42	00:16:36
Fife	32	00:08:06	00:13:17	28	00:08:25	00:16:05	35	00:08:02	00:16:56	24	00:08:48	00:16:43
Forth Valley	26	00:07:04	00:14:22	31	00:06:52	00:12:32	23	00:08:23	00:13:14	24	00:06:50	00:14:08
Grampian	44	00:06:11	00:17:46	41	00:06:33	00:16:50	40	00:07:30	00:18:04	34	00:06:17	00:19:00
Greater Glasgow and Clyde	106	00:07:14	00:13:12	103	00:07:02	00:11:01	90	00:07:08	00:11:25	100	00:06:46	00:12:10
Highland	25	00:07:18	00:23:46	27	00:08:47	00:20:53	20	00:07:34	00:23:39	17	00:12:15	00:20:18
Lanarkshire	60	00:07:28	00:14:06	61	00:07:54	00:14:10	48	00:08:26	00:17:19	41	00:06:42	00:12:48
Lothian	51	00:06:17	00:13:16	60	00:07:36	00:14:07	59	00:07:31	00:13:55	73	00:06:19	00:11:00
Orkney	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	31	00:08:29	00:20:02	27	00:05:44	00:15:23	30	00:06:38	00:18:56	31	00:05:46	00:10:45
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	5	00:07:37	00:10:23	6	00:09:41	00:16:40
<b>SCOTLAND</b>	<b>441</b>	<b>00:07:18</b>	<b>00:18:02</b>	<b>420</b>	<b>00:07:28</b>	<b>00:14:44</b>	<b>391</b>	<b>00:07:37</b>	<b>00:16:03</b>	<b>397</b>	<b>00:06:49</b>	<b>00:15:18</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	144	00:10:22	00:23:04	109	00:09:40	00:21:09	115	00:08:50	00:19:38	120	00:09:53	00:17:48
Borders	31	00:11:19	00:23:16	28	00:08:31	00:26:07	34	00:08:06	00:14:20	32	00:07:50	00:24:23
Dumfries and Galloway	36	00:08:42	00:22:46	52	00:07:36	00:19:13	48	00:07:51	00:17:43	36	00:06:33	00:20:17
Fife	100	00:09:15	00:18:28	122	00:08:41	00:21:21	98	00:08:44	00:18:01	156	00:09:34	00:20:33
Forth Valley	109	00:09:31	00:17:49	73	00:08:18	00:17:52	93	00:07:58	00:15:32	110	00:10:20	00:21:16
Grampian	166	00:08:11	00:25:21	180	00:09:26	00:27:49	171	00:08:31	00:26:23	167	00:07:24	00:23:45
Greater Glasgow and Clyde	407	00:08:23	00:16:35	386	00:07:53	00:14:26	418	00:07:39	00:14:45	464	00:07:50	00:15:19
Highland	96	00:09:23	00:28:47	80	00:12:07	00:28:26	104	00:09:48	00:27:28	83	00:09:10	00:24:45
Lanarkshire	240	00:09:36	00:18:37	189	00:09:10	00:19:24	200	00:08:55	00:16:08	224	00:09:28	00:18:04
Lothian	240	00:07:28	00:14:46	255	00:07:46	00:15:58	254	00:07:55	00:14:53	234	00:08:00	00:15:52
Orkney	5	00:04:52	00:32:25	*	*	*	*	*	*	*	*	*
Shetland	5	00:11:41	00:31:12	*	*	*	*	*	*	7	00:08:42	00:40:57
Tayside	111	00:08:38	00:24:09	134	00:07:55	00:21:05	130	00:07:28	00:18:34	110	00:08:24	00:20:11
Western Isles	11	00:06:06	00:14:02	8	00:05:34	00:21:43	*	*	*	*	*	*
Unknown	26	00:08:25	00:30:26	20	00:14:12	00:27:19	37	00:08:02	00:18:25	30	00:09:36	00:16:49
<b>SCOTLAND</b>	<b>1,727</b>	<b>00:08:38</b>	<b>00:20:08</b>	<b>1,645</b>	<b>00:08:22</b>	<b>00:20:00</b>	<b>1,712</b>	<b>00:08:06</b>	<b>00:17:31</b>	<b>1,780</b>	<b>00:08:30</b>	<b>00:18:10</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	249	00:20:59	00:52:52	275	00:16:40	00:36:24	268	00:16:46	00:34:09	270	00:16:50	00:36:01
Borders	103	00:12:30	00:31:36	60	00:13:30	00:33:10	77	00:11:44	00:27:13	70	00:11:53	00:37:48
Dumfries and Galloway	98	00:11:12	00:27:45	125	00:12:52	00:32:06	87	00:15:43	00:29:43	95	00:10:33	00:29:42
Fife	244	00:15:14	00:29:19	279	00:15:22	00:31:25	224	00:13:52	00:24:13	304	00:14:08	00:27:56
Forth Valley	191	00:17:03	00:41:23	181	00:14:44	00:28:27	188	00:15:26	00:29:15	212	00:17:00	00:30:55
Grampian	369	00:16:32	00:47:44	424	00:16:58	00:45:36	355	00:12:31	00:31:47	379	00:15:04	00:35:56
Greater Glasgow and Clyde	757	00:15:30	00:34:10	789	00:14:12	00:26:51	718	00:13:56	00:29:18	767	00:14:54	00:37:21
Highland	228	00:12:23	00:34:18	190	00:13:16	00:33:33	206	00:11:52	00:32:50	217	00:11:35	00:30:22
Lanarkshire	354	00:18:09	00:36:41	390	00:17:08	00:38:24	437	00:17:02	00:29:34	427	00:18:31	00:36:39
Lothian	493	00:14:41	00:26:10	534	00:15:31	00:29:02	527	00:14:35	00:26:36	549	00:14:35	00:29:43
Orkney	5	00:06:39	00:17:52	13	00:07:38	00:29:03	6	00:14:17	00:51:31	*	*	*
Shetland	10	00:20:48	00:30:55	16	00:18:29	00:42:50	6	00:18:00	00:34:35	*	*	*
Tayside	276	00:13:22	00:29:37	270	00:13:37	00:31:39	248	00:12:23	00:27:38	291	00:12:27	00:27:52
Western Isles	22	00:11:13	00:28:08	19	00:12:43	00:31:37	16	00:17:12	00:41:56	16	00:15:50	00:28:08
Unknown	59	00:14:24	00:25:44	59	00:15:44	00:25:01	53	00:14:36	00:26:36	69	00:17:09	00:32:15
<b>SCOTLAND</b>	<b>3,458</b>	<b>00:15:40</b>	<b>00:35:04</b>	<b>3,624</b>	<b>00:15:00</b>	<b>00:32:28</b>	<b>3,416</b>	<b>00:14:21</b>	<b>00:29:24</b>	<b>3,680</b>	<b>00:14:54</b>	<b>00:32:54</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	09/01/2023 <sup>P</sup>			16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	230	00:40:30	02:25:13	237	00:23:41	01:43:15	301	00:24:27	01:29:33	266	00:34:41	02:33:42
Borders	113	00:15:05	00:56:55	110	00:28:35	01:03:59	92	00:13:31	00:35:45	115	00:18:45	01:11:25
Dumfries and Galloway	129	00:22:13	01:20:48	115	00:25:48	01:09:37	140	00:20:50	01:02:56	129	00:24:19	01:14:07
Fife	278	00:24:24	01:14:28	294	00:26:16	01:36:07	301	00:22:08	01:09:03	275	00:33:57	02:26:10
Forth Valley	172	00:31:44	01:54:32	197	00:28:01	01:34:08	182	00:30:46	01:43:14	225	00:27:09	01:33:13
Grampian	327	00:33:38	02:01:54	324	00:32:09	02:56:25	368	00:25:51	01:39:32	301	00:30:04	01:56:03
Greater Glasgow and Clyde	654	00:30:15	02:25:53	699	00:19:53	01:25:59	761	00:21:57	01:23:10	700	00:26:30	01:55:40
Highland	281	00:23:33	01:37:38	281	00:23:35	01:20:17	298	00:19:04	01:09:54	264	00:21:01	01:09:29
Lanarkshire	354	00:33:38	02:10:43	337	00:26:56	02:07:56	342	00:28:16	01:32:23	391	00:37:25	01:59:44
Lothian	496	00:25:53	01:19:07	483	00:29:02	01:50:22	595	00:29:29	01:37:01	508	00:28:09	01:50:53
Orkney	14	00:09:38	01:06:41	14	00:19:39	01:41:13	15	00:19:37	00:53:31	15	00:20:09	00:53:38
Shetland	9	00:08:29	00:44:42	7	00:33:37	01:33:57	16	00:11:08	00:43:14	14	00:16:07	00:35:09
Tayside	320	00:25:17	01:15:35	315	00:24:49	01:14:36	339	00:21:22	01:02:59	325	00:20:58	01:09:22
Western Isles	19	00:27:52	01:09:01	21	00:16:52	00:53:57	18	00:33:43	00:59:57	17	00:29:14	01:14:32
Unknown	43	00:20:53	01:10:07	48	00:29:15	01:50:40	55	00:23:59	01:08:20	39	00:26:27	01:27:10
<b>SCOTLAND</b>	<b>3,439</b>	<b>00:27:24</b>	<b>01:47:21</b>	<b>3,482</b>	<b>00:25:38</b>	<b>01:41:48</b>	<b>3,823</b>	<b>00:24:07</b>	<b>01:24:26</b>	<b>3,584</b>	<b>00:27:24</b>	<b>01:47:13</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	09/01/2023			16/01/2023			23/01/2023			30/01/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	458	00:55:41	03:46:37	459	00:43:58	02:02:06	497	00:43:50	02:17:54	500	00:55:29	03:05:34
Borders	170	00:34:44	00:59:08	145	00:30:39	00:49:34	154	00:30:22	00:49:07	156	00:31:05	00:50:06
Dumfries & Galloway	209	00:26:50	00:50:53	234	00:25:15	00:44:41	221	00:24:47	00:41:35	209	00:25:04	00:45:46
Fife	406	00:42:20	01:22:53	400	00:45:17	01:51:05	389	00:38:46	01:07:49	445	00:43:29	01:40:28
Forth Valley	367	00:48:40	01:42:13	357	00:43:12	01:13:02	348	00:40:30	01:03:23	384	00:42:43	01:20:17
Grampian	664	01:05:55	03:59:47	783	01:10:30	04:23:36	643	00:45:08	02:08:03	562	00:42:37	01:43:37
Greater Glasgow & Clyde	1,596	00:48:30	01:37:34	1,599	00:44:30	01:18:53	1,577	00:45:01	01:15:15	1,736	00:44:31	01:15:29
Highland	317	00:29:50	01:38:29	305	00:24:53	00:52:08	333	00:28:13	01:02:13	306	00:26:06	00:53:30
Lanarkshire	725	00:55:55	02:26:46	692	00:53:14	01:50:01	724	00:52:34	01:43:41	801	00:54:37	01:52:15
Lothian	871	00:44:24	01:09:01	933	00:43:42	01:08:32	966	00:43:12	01:09:20	917	00:43:52	01:08:49
Orkney	18	00:17:05	00:28:08	24	00:14:06	00:23:25	24	00:14:30	00:19:30	16	00:12:02	00:24:49
Shetland	20	00:24:19	00:39:18	20	00:27:21	00:45:46	23	00:27:38	00:41:30	24	00:26:18	00:42:23
Tayside	464	00:29:30	00:51:29	500	00:33:11	00:54:42	465	00:29:56	00:51:01	505	00:31:10	00:52:55
Western Isles	25	00:25:28	00:42:45	22	00:14:59	00:31:17	25	00:16:51	00:25:43	25	00:13:00	00:23:11
<b>SCOTLAND</b>	<b>6,310</b>	<b>00:45:24</b>	<b>01:52:15</b>	<b>6,473</b>	<b>00:42:46</b>	<b>01:35:33</b>	<b>6,389</b>	<b>00:40:48</b>	<b>01:18:25</b>	<b>6,586</b>	<b>00:41:51</b>	<b>01:24:12</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		09/01/2023			16/01/2023			23/01/2023			30/01/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	136	00:50:34	02:29:55	160	00:42:58	01:53:01	157	01:05:47	03:33:01	158	01:04:52	03:13:11
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	322	00:59:21	04:24:38	299	00:45:02	02:13:25	340	00:37:19	01:32:35	342	00:52:07	03:00:39
Borders	Borders General Hospital (Melrose)	170	00:34:44	00:59:08	145	00:30:39	00:49:34	154	00:30:22	00:49:07	156	00:31:05	00:50:06
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:24:52	00:49:09	34	00:25:47	00:40:01	42	00:24:59	00:40:55	29	00:25:24	00:33:24
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	165	00:27:30	00:51:05	200	00:25:11	00:45:03	179	00:24:47	00:41:43	180	00:24:51	00:47:30
Fife	Victoria Hospital (Kirkcaldy)	406	00:42:20	01:22:53	400	00:45:17	01:51:05	389	00:38:46	01:07:49	445	00:43:29	01:40:28
Forth Valley	Forth Valley Royal Hospital (Larbert)	367	00:48:40	01:42:13	357	00:43:12	01:13:02	348	00:40:30	01:03:23	384	00:42:43	01:20:17
Grampian	Aberdeen Royal Infirmary (Aberdeen)	533	01:09:18	04:20:39	635	01:21:00	04:44:36	494	00:48:41	02:22:43	431	00:44:10	01:52:06
Grampian	Dr Gray's Hospital (Elgin)	120	00:58:07	02:51:36	133	00:39:21	02:03:19	133	00:39:02	01:18:30	111	00:37:16	01:20:07
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:39:39	01:03:07	15	00:19:33	00:36:13	16	00:27:19	00:39:00	20	00:30:05	00:54:39
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	440	00:41:14	01:03:46	477	00:38:32	01:00:27	443	00:39:04	01:00:11	487	00:40:38	01:03:20
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	94	00:41:29	01:16:55	99	00:36:21	00:57:33	95	00:33:32	00:58:31	89	00:32:42	01:00:56
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	682	01:00:12	02:23:56	642	00:51:07	01:32:36	666	00:51:49	01:28:35	714	00:50:05	01:23:06
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	339	00:49:37	01:16:46	312	00:48:28	01:23:16	282	00:48:06	01:11:47	355	00:46:10	01:20:47
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	41	00:43:57	01:01:32	69	00:40:56	01:06:02	91	00:39:09	01:10:59	91	00:40:57	01:12:05
Highland	Belford Hospital (Fort William)	28	00:23:57	00:34:49	24	00:27:29	00:41:42	13	00:22:13	00:30:47	26	00:28:22	00:41:49
Highland	Caitness General Hospital (Wick)	36	00:29:24	00:44:56	38	00:26:54	00:47:22	45	00:20:56	00:36:58	39	00:23:21	00:36:49
Highland	Lorn & Islands Hospital (Oban)	19	00:18:37	00:29:04	29	00:24:21	00:44:52	27	00:22:46	00:43:46	19	00:29:03	00:39:56
Highland	Raigmore Hospital (Inverness)	234	00:33:25	01:47:09	214	00:24:09	00:54:24	248	00:30:49	01:15:46	222	00:26:11	00:57:58
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:51:54	01:56:44	213	00:49:37	01:28:50	239	00:49:28	01:17:13	243	00:48:26	01:28:06
Lanarkshire	University Hospital Monklands (Airdrie)	210	00:52:18	01:26:48	210	00:48:42	01:25:19	231	00:50:09	01:27:24	245	00:55:35	01:31:22
Lanarkshire	University Hospital Wishaw (Wishaw)	279	01:12:35	03:34:30	269	01:04:50	02:44:00	254	00:57:54	02:34:14	313	01:00:22	02:27:57
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:37:34	00:54:18	32	00:35:12	00:57:47	32	00:35:09	00:53:31	38	00:40:10	01:10:32
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	638	00:45:09	01:09:43	705	00:44:36	01:10:35	728	00:43:39	01:10:13	686	00:45:04	01:08:27
Lothian	St John's Hospital (Livingston)	198	00:44:14	01:05:24	196	00:40:23	01:05:24	206	00:42:29	01:07:06	193	00:40:56	01:10:36
Orkney	Balfour Hospital (Kirkwall)	18	00:17:05	00:28:08	24	00:14:06	00:23:25	24	00:14:30	00:19:30	16	00:12:02	00:24:49
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:24:19	00:39:18	20	00:27:21	00:45:46	23	00:27:38	00:41:30	24	00:26:18	00:42:23
Tayside	Ninewells Hospital (Dundee)	378	00:29:41	00:52:12	432	00:34:21	00:57:23	396	00:30:30	00:51:53	416	00:31:15	00:53:41
Tayside	Perth Royal Infirmary (Perth)	86	00:28:07	00:42:34	68	00:26:32	00:44:08	69	00:28:29	00:42:09	89	00:31:10	00:48:13
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:25:28	00:42:45	22	00:14:59	00:31:17	25	00:16:51	00:25:43	25	00:13:00	00:23:11
<b>SCOTLAND</b>		<b>6,310</b>	<b>00:45:24</b>	<b>01:52:15</b>	<b>6,473</b>	<b>00:42:46</b>	<b>01:35:33</b>	<b>6,389</b>	<b>00:40:48</b>	<b>01:18:25</b>	<b>6,586</b>	<b>00:41:51</b>	<b>01:24:12</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)