

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 06 September 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **07/08/2023** to **28/08/2023**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	07/08/2023						14/08/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,117	919	638	946	761	489	1,172	946	661	999	803	526
Borders	351	296	219	300	246	173	325	278	215	269	223	163
Dumfries and Galloway	486	421	351	402	344	278	498	409	333	407	332	258
Fife	1,030	844	563	923	747	471	1,080	836	555	962	731	455
Forth Valley	738	584	435	658	516	372	753	593	426	674	524	360
Grampian	1,516	1,167	733	1,302	1,001	582	1,370	1,099	711	1,152	926	553
Greater Glasgow and Clyde	3,245	2,540	1,935	2,785	2,142	1,560	3,225	2,547	1,928	2,807	2,196	1,599
Highland	1,167	937	654	921	746	475	1,066	852	615	813	648	429
Lanarkshire	1,631	1,340	1,021	1,366	1,104	802	1,755	1,413	1,097	1,473	1,168	868
Lothian	2,371	1,801	1,247	2,140	1,615	1,077	2,304	1,763	1,256	2,024	1,541	1,060
Orkney	68	55	46	34	27	19	74	61	50	41	35	24
Shetland	67	55	48	30	28	23	41	30	23	21	16	10
Tayside	1,096	918	568	929	765	433	1,099	923	610	944	779	472
Western Isles	132	99	81	79	58	41	128	103	87	63	52	36
Unknown	732	298	213	696	271	187	731	302	208	694	276	185
SCOTLAND	15,747	12,274	8,752	13,511	10,371	6,982	15,621	12,155	8,775	13,343	10,250	6,998

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21/08/2023						28/08/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,127	910	643	959	769	511	1,113	913	616	942	766	478
333	293	217	268	232	163	341	298	219	281	245	169
433	357	285	361	294	223	435	365	287	358	294	220
989	816	551	881	724	468	1,158	915	613	1,026	799	507
809	640	477	735	578	421	760	594	441	680	519	373
1,509	1,164	756	1,304	1,006	610	1,385	1,123	754	1,169	941	580
3,295	2,613	1,985	2,837	2,211	1,602	3,365	2,626	1,951	2,958	2,298	1,654
1,006	827	626	740	603	415	1,047	843	618	785	634	417
1,693	1,365	1,015	1,445	1,146	808	1,747	1,392	1,060	1,483	1,155	846
2,175	1,699	1,202	1,891	1,455	983	2,299	1,754	1,196	2,027	1,517	983
65	55	45	36	31	24	73	57	52	33	24	19
56	43	36	34	29	23	65	51	41	40	34	26
1,146	977	604	966	816	451	1,203	983	646	1,008	807	489
92	74	51	51	43	21	77	68	51	53	45	29
764	328	238	738	312	224	729	309	208	703	293	193
15,492	12,161	8,731	13,246	10,249	6,947	15,797	12,291	8,753	13,546	10,371	6,983

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/08/2023 ^P			14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	32	00:08:15	00:17:35	31	00:08:06	00:17:36	37	00:10:06	00:19:55	29	00:08:25	00:15:20
Borders	7	00:11:35	00:20:19	*	*	*	*	*	*	5	00:10:19	00:20:15
Dumfries and Galloway	9	00:06:23	00:17:47	11	00:09:07	00:22:14	15	00:07:59	00:23:44	11	00:06:10	00:09:02
Fife	21	00:07:50	00:12:49	31	00:06:55	00:11:59	32	00:06:38	00:11:18	38	00:07:04	00:17:18
Forth Valley	27	00:06:35	00:16:47	16	00:08:28	00:16:42	25	00:09:05	00:12:11	11	00:06:50	00:12:27
Grampian	35	00:08:27	00:18:19	36	00:06:32	00:17:37	46	00:06:36	00:16:31	36	00:04:53	00:18:32
Greater Glasgow and Clyde	88	00:05:19	00:12:02	115	00:06:07	00:12:26	94	00:05:46	00:11:23	98	00:06:58	00:12:18
Highland	20	00:09:18	00:15:11	27	00:07:52	00:19:18	15	00:05:15	00:28:36	27	00:09:47	00:20:46
Lanarkshire	44	00:08:34	00:14:14	56	00:08:23	00:14:07	53	00:06:32	00:14:29	49	00:07:12	00:12:43
Lothian	64	00:05:54	00:11:58	55	00:07:15	00:13:29	59	00:06:38	00:11:38	55	00:05:38	00:13:29
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	26	00:07:48	00:15:04	28	00:06:00	00:12:28	31	00:06:12	00:24:06	28	00:05:47	00:14:44
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	8	00:08:24	00:19:42	10	00:10:54	00:19:03	12	00:11:44	00:33:54	17	00:08:27	00:15:30
SCOTLAND	386	00:06:45	00:14:58	425	00:07:14	00:14:42	432	00:06:55	00:17:54	409	00:06:58	00:16:00

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/08/2023 ^P			14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	140	00:08:33	00:17:58	169	00:09:19	00:21:42	131	00:09:11	00:19:46	128	00:09:09	00:17:25
Borders	45	00:08:07	00:22:24	43	00:10:13	00:29:47	25	00:13:40	00:25:20	42	00:12:46	00:35:13
Dumfries and Galloway	63	00:08:48	00:19:57	59	00:09:43	00:23:59	53	00:07:31	00:18:32	44	00:11:08	00:26:37
Fife	143	00:08:15	00:16:35	135	00:07:40	00:17:19	131	00:09:07	00:18:56	150	00:08:52	00:18:58
Forth Valley	105	00:08:37	00:17:55	97	00:08:35	00:21:43	116	00:09:24	00:18:34	112	00:09:15	00:21:39
Grampian	194	00:08:06	00:24:55	162	00:07:33	00:18:36	190	00:07:49	00:19:40	192	00:08:34	00:23:01
Greater Glasgow and Clyde	482	00:07:36	00:15:23	503	00:07:29	00:15:03	496	00:07:38	00:15:13	535	00:07:45	00:14:55
Highland	115	00:10:47	00:27:41	117	00:08:51	00:24:51	111	00:08:25	00:30:57	95	00:08:39	00:25:03
Lanarkshire	253	00:09:30	00:18:13	273	00:09:18	00:18:57	259	00:09:00	00:17:45	254	00:08:53	00:19:20
Lothian	315	00:07:00	00:15:20	335	00:07:03	00:14:48	287	00:07:18	00:15:16	324	00:07:23	00:15:08
Orkney	*	*	*	*	*	*	5	00:20:30	00:29:44	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	10	00:09:22	00:24:59
Tayside	130	00:07:33	00:22:20	133	00:07:37	00:20:04	144	00:07:53	00:20:03	149	00:06:47	00:20:29
Western Isles	11	00:07:53	00:21:44	8	00:13:32	00:28:24	*	*	*	*	*	*
Unknown	70	00:10:12	00:24:25	61	00:11:06	00:20:06	74	00:09:59	00:20:47	81	00:09:09	00:17:47
SCOTLAND	2,072	00:08:03	00:18:42	2,102	00:08:08	00:18:38	2,027	00:08:16	00:18:15	2,125	00:08:11	00:18:33

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/08/2023 ^P			14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	287	00:15:59	00:35:02	305	00:18:36	00:43:19	329	00:18:17	00:40:51	288	00:16:21	00:38:25
Borders	91	00:12:57	00:27:17	88	00:10:59	00:28:29	83	00:13:59	00:33:54	87	00:14:19	00:33:01
Dumfries and Galloway	128	00:13:40	00:33:13	108	00:17:44	00:38:48	119	00:14:15	00:31:46	94	00:13:09	00:25:07
Fife	288	00:14:58	00:32:42	290	00:14:50	00:31:16	276	00:14:18	00:31:42	309	00:14:58	00:33:07
Forth Valley	200	00:17:20	00:36:02	203	00:16:53	00:34:05	237	00:14:59	00:31:25	210	00:17:08	00:35:39
Grampian	395	00:16:31	00:43:28	360	00:14:04	00:36:40	407	00:16:13	00:39:05	365	00:15:41	00:42:52
Greater Glasgow and Clyde	831	00:15:39	00:35:45	846	00:15:08	00:35:10	935	00:17:07	00:38:07	925	00:17:12	00:37:26
Highland	275	00:14:12	00:35:24	251	00:13:46	00:35:01	207	00:12:15	00:32:41	219	00:14:51	00:36:55
Lanarkshire	454	00:18:07	00:34:01	467	00:19:18	00:42:47	458	00:20:08	00:39:34	483	00:20:21	00:42:41
Lothian	645	00:14:32	00:30:22	612	00:16:25	00:31:12	575	00:14:43	00:27:31	627	00:15:30	00:35:55
Orkney	10	00:13:21	00:20:44	12	00:17:51	00:42:08	9	00:09:14	00:18:34	7	00:06:54	00:46:33
Shetland	11	00:09:11	00:16:36	5	00:07:57	00:39:02	13	00:22:08	00:32:53	10	00:32:40	00:50:06
Tayside	277	00:12:30	00:31:15	288	00:12:50	00:31:04	292	00:12:08	00:27:57	267	00:15:10	00:30:27
Western Isles	18	00:14:43	00:30:46	21	00:09:02	00:28:56	18	00:12:45	00:29:58	18	00:10:49	00:18:24
Unknown	105	00:17:07	00:35:47	110	00:16:19	00:30:35	127	00:16:40	00:39:58	102	00:18:19	00:36:17
SCOTLAND	4,015	00:15:23	00:34:26	3,966	00:15:43	00:35:50	4,085	00:15:57	00:35:32	4,011	00:16:28	00:37:08

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/08/2023 ^P			14/08/2023 ^P			21/08/2023 ^P			28/08/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	289	00:26:49	01:37:29	288	00:31:01	02:24:44	254	00:35:23	02:53:35	311	00:27:57	01:49:12
Borders	102	00:19:22	00:59:46	86	00:18:26	00:51:56	115	00:18:27	01:05:18	108	00:18:39	00:57:08
Dumfries and Galloway	141	00:27:41	01:28:31	152	00:22:56	01:39:36	102	00:24:24	01:44:59	144	00:20:38	01:10:08
Fife	287	00:31:00	02:15:36	267	00:29:59	01:39:42	278	00:26:22	01:33:48	299	00:33:05	02:46:20
Forth Valley	176	00:39:24	02:29:06	201	00:32:15	01:55:28	194	00:36:53	03:32:24	178	00:37:38	02:22:42
Grampian	367	00:24:32	02:12:03	359	00:26:20	01:46:47	351	00:29:30	02:13:27	334	00:30:48	02:08:52
Greater Glasgow and Clyde	708	00:32:39	02:43:49	691	00:39:45	02:49:10	653	00:33:08	03:00:08	702	00:43:31	03:58:47
Highland	333	00:22:53	01:19:19	249	00:21:08	01:24:10	265	00:23:50	01:20:39	291	00:20:34	01:09:36
Lanarkshire	340	00:35:35	02:22:10	358	00:49:08	03:25:15	356	00:45:18	03:36:43	347	00:51:26	04:25:18
Lothian	556	00:48:01	02:58:48	499	00:40:27	03:14:36	503	00:31:26	02:23:11	478	00:43:16	03:52:55
Orkney	14	00:19:47	01:32:24	15	00:25:23	00:51:00	15	00:20:20	00:30:50	13	00:12:32	00:45:13
Shetland	12	00:17:31	00:50:11	8	00:15:52	00:48:45	12	00:18:03	00:29:03	13	00:20:41	00:49:34
Tayside	326	00:21:00	00:59:43	325	00:22:31	01:05:21	338	00:23:59	01:10:19	352	00:23:08	01:15:13
Western Isles	26	00:27:35	01:01:40	22	00:29:30	02:18:39	21	00:25:23	01:15:41	18	00:23:38	00:55:38
Unknown	81	00:29:03	02:14:10	89	00:25:33	01:24:46	93	00:30:54	01:33:44	89	00:33:01	02:27:30
SCOTLAND	3,758	00:29:53	02:06:48	3,609	00:31:04	02:24:16	3,550	00:30:02	02:13:02	3,677	00:32:04	02:45:12

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	07/08/2023			14/08/2023			21/08/2023			28/08/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	483	00:43:07	02:04:54	527	00:52:42	03:06:22	514	00:56:03	03:26:13	470	00:47:25	02:32:23
Borders	174	00:33:17	00:46:36	166	00:33:31	00:51:21	161	00:31:09	00:48:24	172	00:30:58	00:51:56
Dumfries & Galloway	274	00:31:06	01:04:11	254	00:29:19	00:59:00	213	00:26:34	00:47:50	218	00:24:38	00:43:21
Fife	452	00:50:15	01:59:07	417	00:39:00	01:22:28	440	00:39:19	01:14:54	481	00:42:41	01:37:59
Forth Valley	373	00:41:24	01:07:53	380	00:42:57	01:08:55	429	00:41:41	01:07:13	397	00:39:49	01:06:39
Grampian	629	00:52:33	02:32:41	566	00:44:30	02:33:41	644	00:46:23	02:29:21	631	00:51:27	02:42:41
Greater Glasgow & Clyde	1,770	00:47:37	01:23:37	1,804	00:47:02	01:24:46	1,808	00:46:00	01:15:38	1,869	00:47:08	01:26:31
Highland	359	00:34:42	02:19:41	321	00:27:19	01:11:54	319	00:29:07	01:17:58	308	00:27:04	01:13:43
Lanarkshire	780	00:57:40	01:53:15	838	00:58:40	01:57:04	776	00:54:58	01:59:12	801	00:53:22	01:54:09
Lothian	1,064	00:43:40	01:10:22	1,074	00:45:51	01:12:04	996	00:44:54	01:12:28	996	00:45:47	01:14:44
Orkney	19	00:16:11	00:25:04	25	00:15:58	00:31:49	25	00:17:40	00:41:44	19	00:18:04	00:30:24
Shetland	22	00:18:31	00:33:34	12	00:31:14	00:46:33	23	00:19:12	00:37:55	25	00:23:30	00:40:56
Tayside	515	00:30:21	00:53:15	542	00:32:46	01:02:23	508	00:30:39	00:54:20	550	00:30:42	00:54:05
Western Isles	33	00:18:40	00:45:58	33	00:19:14	00:27:57	20	00:16:46	00:22:17	27	00:19:00	00:33:52
SCOTLAND	6,947	00:43:44	01:34:10	6,959	00:43:41	01:30:42	6,876	00:42:49	01:26:00	6,964	00:43:15	01:31:01

Table 7 - Turnaround Times by Hospital

Week Commencing		07/08/2023			14/08/2023			21/08/2023			28/08/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	162	00:39:07	01:40:05	172	00:44:15	02:03:55	192	01:00:55	04:07:41	148	00:54:37	03:00:56
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	321	00:45:11	02:21:15	355	00:55:30	03:31:09	322	00:53:00	03:01:02	322	00:46:04	02:24:08
Borders	Borders General Hospital (Melrose)	174	00:33:17	00:46:36	166	00:33:31	00:51:21	161	00:31:09	00:48:24	172	00:30:58	00:51:56
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:30:03	00:46:08	45	00:29:04	00:42:20	30	00:25:02	00:37:12	44	00:28:48	00:42:03
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	235	00:31:55	01:09:45	209	00:30:00	01:03:51	183	00:26:49	00:50:11	174	00:24:14	00:43:26
Fife	Victoria Hospital (Kirkcaldy)	452	00:50:15	01:59:07	417	00:39:00	01:22:28	440	00:39:19	01:14:54	481	00:42:41	01:37:59
Forth Valley	Forth Valley Royal Hospital (Larbert)	373	00:41:24	01:07:53	380	00:42:57	01:08:55	429	00:41:41	01:07:13	397	00:39:49	01:06:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	484	00:56:36	02:41:13	447	00:46:34	02:51:14	502	00:48:40	02:44:04	485	00:58:37	03:01:38
Grampian	Dr Gray's Hospital (Elgin)	136	00:41:49	02:04:47	108	00:35:58	01:20:30	129	00:39:22	01:32:58	134	00:36:28	01:19:10
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	9	00:33:28	00:43:56	11	00:16:45	00:34:13	13	00:25:35	00:41:57	12	00:24:19	00:38:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	537	00:42:30	01:04:35	536	00:40:22	01:01:21	504	00:38:45	00:58:59	517	00:41:17	01:04:02
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:34:51	00:52:44	107	00:35:04	00:49:50	96	00:35:30	00:56:59	107	00:32:20	00:53:26
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	740	00:56:29	01:43:37	751	00:58:14	01:48:17	790	00:53:24	01:31:53	798	00:59:09	01:50:17
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	347	00:49:26	01:18:57	348	00:44:26	01:07:13	345	00:46:27	01:06:21	376	00:44:15	01:14:51
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	53	00:44:53	01:04:12	62	00:43:22	01:10:38	73	00:42:01	01:05:53	71	00:41:45	01:05:21
Highland	Belford Hospital (Fort William)	39	00:26:54	00:49:56	34	00:21:23	00:47:29	38	00:23:49	00:52:09	27	00:21:13	00:35:15
Highland	Caitness General Hospital (Wick)	37	00:23:17	00:51:25	34	00:25:18	00:43:38	39	00:22:38	00:52:11	31	00:25:43	00:44:49
Highland	Lorn & Islands Hospital (Oban)	27	00:22:57	00:32:29	28	00:27:08	00:42:22	25	00:25:17	00:40:09	31	00:26:28	00:38:54
Highland	Raigmore Hospital (Inverness)	256	00:42:29	02:31:43	225	00:28:02	01:20:38	217	00:33:42	01:31:27	219	00:28:16	01:34:25
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:48:05	01:45:35	251	00:51:44	01:49:17	246	00:50:05	01:42:59	233	00:46:33	01:30:24
Lanarkshire	University Hospital Monklands (Airdrie)	232	00:57:57	01:23:26	287	01:01:06	01:49:01	233	00:52:08	01:31:28	247	00:54:29	01:24:39
Lanarkshire	University Hospital Wishaw (Wishaw)	312	01:06:47	02:22:51	300	01:04:35	02:16:33	297	01:02:15	02:22:27	321	00:57:05	02:33:22
Lothian	Royal Hospital for Sick Children (Edinburgh)	20	00:34:45	00:50:12	20	00:33:08	00:45:48	23	00:35:23	00:54:47	32	00:36:06	00:56:53
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	815	00:44:24	01:13:18	846	00:46:30	01:13:10	732	00:45:39	01:13:30	745	00:46:52	01:16:46
Lothian	St John's Hospital (Livingston)	229	00:43:09	01:04:22	208	00:42:45	01:06:36	241	00:42:20	01:07:18	219	00:43:25	01:14:13
Orkney	Balfour Hospital (Kirkwall)	19	00:16:11	00:25:04	25	00:15:58	00:31:49	25	00:17:40	00:41:44	19	00:18:04	00:30:24
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:18:31	00:33:34	12	00:31:14	00:46:33	23	00:19:12	00:37:55	25	00:23:30	00:40:56
Tayside	Ninewells Hospital (Dundee)	439	00:30:47	00:55:19	453	00:35:08	01:03:31	428	00:31:21	00:55:37	454	00:32:35	00:56:15
Tayside	Perth Royal Infirmary (Perth)	76	00:26:45	00:44:53	89	00:25:06	00:47:53	80	00:27:17	00:41:43	96	00:25:56	00:40:53
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:18:40	00:45:58	33	00:19:14	00:27:57	20	00:16:46	00:22:17	27	00:19:00	00:33:52
SCOTLAND		6,947	00:43:44	01:34:10	6,959	00:43:41	01:30:42	6,876	00:42:49	01:26:00	6,964	00:43:15	01:31:01

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)