

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 15 February 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **16/01/2023** to **06/02/2023**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	16/01/2023						23/01/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	974	820	635	788	647	470	966	841	639	817	711	511
Borders	290	251	190	240	205	148	309	262	209	245	209	158
Dumfries and Galloway	423	363	302	352	298	238	446	380	312	342	284	221
Fife	1,053	862	571	909	727	449	936	809	556	782	660	417
Forth Valley	675	567	427	584	486	353	687	578	426	590	489	341
Grampian	1,448	1,128	747	1,267	986	613	1,336	1,100	693	1,137	946	551
Greater Glasgow and Clyde	2,820	2,369	1,795	2,408	1,994	1,446	2,936	2,438	1,835	2,478	2,013	1,437
Highland	940	773	568	705	581	393	973	808	591	742	630	420
Lanarkshire	1,483	1,221	946	1,232	989	731	1,479	1,252	973	1,237	1,037	769
Lothian	1,929	1,588	1,163	1,660	1,355	954	2,057	1,687	1,189	1,796	1,454	976
Orkney	83	66	59	41	33	26	54	47	44	31	26	24
Shetland	56	49	40	33	29	20	51	43	39	28	26	23
Tayside	1,083	915	582	910	752	437	1,071	916	568	896	753	418
Western Isles	108	90	72	61	52	36	100	82	70	49	40	29
Unknown	427	146	108	409	131	95	455	174	124	425	153	104
<b>SCOTLAND</b>	<b>13,792</b>	<b>11,208</b>	<b>8,205</b>	<b>11,599</b>	<b>9,265</b>	<b>6,409</b>	<b>13,856</b>	<b>11,417</b>	<b>8,268</b>	<b>11,595</b>	<b>9,431</b>	<b>6,399</b>

30/01/2023						06/02/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
969	831	642	811	692	508	919	763	580	750	615	446
309	272	203	255	223	157	309	271	213	238	210	154
366	326	265	304	272	212	427	367	304	352	300	241
1,003	875	608	882	760	501	985	799	578	834	659	448
779	665	460	677	572	372	728	592	432	652	525	372
1,294	1,063	696	1,099	893	537	1,405	1,127	741	1,209	969	589
2,936	2,422	1,861	2,511	2,055	1,534	3,016	2,452	1,901	2,563	2,053	1,517
911	770	584	690	586	409	955	784	614	702	581	417
1,528	1,308	1,049	1,300	1,099	855	1,528	1,279	983	1,281	1,059	777
2,013	1,620	1,156	1,741	1,378	925	2,114	1,653	1,198	1,847	1,430	996
56	48	40	27	23	16	79	64	54	32	27	17
64	59	53	35	32	26	74	63	55	41	36	29
1,078	909	581	919	760	442	1,051	919	570	876	758	423
85	67	55	45	36	25	88	76	64	42	40	29
459	162	115	439	148	102	421	168	115	411	162	109
<b>13,850</b>	<b>11,397</b>	<b>8,368</b>	<b>11,735</b>	<b>9,529</b>	<b>6,621</b>	<b>14,099</b>	<b>11,377</b>	<b>8,402</b>	<b>11,830</b>	<b>9,424</b>	<b>6,564</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>			06/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	20	00:06:59	00:13:19	23	00:09:05	00:17:51	31	00:07:42	00:15:15	20	00:06:55	00:11:40
Borders	7	00:09:44	00:15:45	5	00:10:18	00:13:43	*	*	*	9	00:09:40	00:12:09
Dumfries and Galloway	6	00:07:49	00:10:31	8	00:09:03	00:19:21	11	00:08:42	00:16:36	11	00:07:20	00:17:28
Fife	28	00:08:25	00:16:05	35	00:08:02	00:16:56	24	00:08:48	00:16:43	27	00:08:53	00:13:33
Forth Valley	31	00:06:52	00:12:32	23	00:08:23	00:13:14	24	00:06:50	00:14:08	25	00:08:08	00:15:43
Grampian	41	00:06:33	00:16:50	40	00:07:30	00:18:04	34	00:06:17	00:19:00	43	00:06:27	00:22:11
Greater Glasgow and Clyde	103	00:07:02	00:11:01	90	00:07:08	00:11:25	100	00:06:46	00:12:10	92	00:06:00	00:12:32
Highland	27	00:08:47	00:20:53	20	00:07:34	00:23:39	17	00:12:15	00:20:18	21	00:06:57	00:15:49
Lanarkshire	61	00:07:54	00:14:10	48	00:08:26	00:17:19	41	00:06:42	00:12:48	52	00:06:22	00:12:17
Lothian	60	00:07:36	00:14:07	59	00:07:31	00:13:55	73	00:06:19	00:11:00	63	00:06:05	00:12:10
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	27	00:05:44	00:15:23	30	00:06:38	00:18:56	31	00:05:46	00:10:45	37	00:08:28	00:18:04
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	5	00:07:37	00:10:23	6	00:09:41	00:16:40	*	*	*
<b>SCOTLAND</b>	<b>420</b>	<b>00:07:28</b>	<b>00:14:44</b>	<b>391</b>	<b>00:07:37</b>	<b>00:16:03</b>	<b>397</b>	<b>00:06:49</b>	<b>00:15:18</b>	<b>408</b>	<b>00:06:51</b>	<b>00:14:48</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>			06/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	109	00:09:40	00:21:09	115	00:08:50	00:19:38	120	00:09:53	00:17:48	121	00:10:37	00:21:48
Borders	28	00:08:31	00:26:07	34	00:08:06	00:14:20	32	00:07:50	00:24:23	26	00:12:15	00:24:23
Dumfries and Galloway	52	00:07:36	00:19:13	48	00:07:51	00:17:43	36	00:06:33	00:20:17	46	00:08:08	00:20:03
Fife	122	00:08:41	00:21:21	98	00:08:44	00:18:01	156	00:09:34	00:20:33	112	00:08:29	00:17:58
Forth Valley	73	00:08:18	00:17:52	93	00:07:58	00:15:32	110	00:10:20	00:21:16	90	00:08:31	00:19:54
Grampian	180	00:09:26	00:27:49	171	00:08:31	00:26:23	167	00:07:24	00:23:45	188	00:08:23	00:21:50
Greater Glasgow and Clyde	386	00:07:53	00:14:26	418	00:07:39	00:14:45	464	00:07:50	00:15:19	439	00:07:54	00:14:18
Highland	80	00:12:07	00:28:26	104	00:09:48	00:27:28	83	00:09:10	00:24:45	73	00:09:45	00:30:54
Lanarkshire	189	00:09:10	00:19:24	200	00:08:55	00:16:08	224	00:09:28	00:18:04	230	00:08:37	00:16:22
Lothian	255	00:07:46	00:15:58	254	00:07:55	00:14:53	234	00:08:00	00:15:52	253	00:07:51	00:16:14
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	7	00:08:42	00:40:57	*	*	*
Tayside	134	00:07:55	00:21:05	130	00:07:28	00:18:34	110	00:08:24	00:20:11	125	00:08:27	00:19:12
Western Isles	8	00:05:34	00:21:43	*	*	*	*	*	*	5	00:04:03	00:09:34
Unknown	20	00:14:12	00:27:19	37	00:08:02	00:18:25	30	00:09:36	00:16:49	35	00:11:50	00:21:39
<b>SCOTLAND</b>	<b>1,645</b>	<b>00:08:22</b>	<b>00:20:00</b>	<b>1,712</b>	<b>00:08:06</b>	<b>00:17:31</b>	<b>1,780</b>	<b>00:08:30</b>	<b>00:18:10</b>	<b>1,752</b>	<b>00:08:16</b>	<b>00:18:17</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>			06/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	275	00:16:40	00:36:24	268	00:16:46	00:34:09	270	00:16:50	00:36:01	223	00:14:41	00:32:19
Borders	60	00:13:30	00:33:10	77	00:11:44	00:27:13	70	00:11:53	00:37:48	84	00:13:27	00:30:43
Dumfries and Galloway	125	00:12:52	00:32:06	87	00:15:43	00:29:43	95	00:10:33	00:29:42	120	00:15:00	00:31:54
Fife	279	00:15:22	00:31:25	224	00:13:52	00:24:13	304	00:14:08	00:27:56	273	00:14:35	00:27:51
Forth Valley	181	00:14:44	00:28:27	188	00:15:26	00:29:15	212	00:17:00	00:30:55	206	00:16:16	00:29:04
Grampian	424	00:16:58	00:45:36	355	00:12:31	00:31:47	379	00:15:04	00:35:56	373	00:16:08	00:45:53
Greater Glasgow and Clyde	789	00:14:12	00:26:51	718	00:13:56	00:29:18	767	00:14:54	00:37:21	792	00:14:05	00:31:19
Highland	190	00:13:16	00:33:33	206	00:11:52	00:32:50	217	00:11:35	00:30:22	216	00:12:55	00:32:50
Lanarkshire	390	00:17:08	00:38:24	437	00:17:02	00:29:34	427	00:18:31	00:36:39	388	00:17:48	00:32:43
Lothian	534	00:15:31	00:29:02	527	00:14:35	00:26:36	549	00:14:35	00:29:43	598	00:16:07	00:31:45
Orkney	13	00:07:38	00:29:03	6	00:14:17	00:51:31	*	*	*	8	00:22:34	01:28:52
Shetland	16	00:18:29	00:42:50	6	00:18:00	00:34:35	*	*	*	14	00:09:41	00:37:46
Tayside	270	00:13:37	00:31:39	248	00:12:23	00:27:38	291	00:12:27	00:27:52	262	00:13:09	00:31:05
Western Isles	19	00:12:43	00:31:37	16	00:17:12	00:41:56	16	00:15:50	00:28:08	10	00:14:10	00:26:49
Unknown	59	00:15:44	00:25:01	53	00:14:36	00:26:36	69	00:17:09	00:32:15	60	00:17:21	00:36:12
<b>SCOTLAND</b>	<b>3,624</b>	<b>00:15:00</b>	<b>00:32:28</b>	<b>3,416</b>	<b>00:14:21</b>	<b>00:29:24</b>	<b>3,680</b>	<b>00:14:54</b>	<b>00:32:54</b>	<b>3,627</b>	<b>00:15:04</b>	<b>00:32:43</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	16/01/2023 <sup>P</sup>			23/01/2023 <sup>P</sup>			30/01/2023 <sup>P</sup>			06/02/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	237	00:23:41	01:43:15	301	00:24:27	01:29:33	266	00:34:41	02:33:42	243	00:28:08	01:22:52
Borders	110	00:28:35	01:03:59	92	00:13:31	00:35:45	115	00:18:45	01:11:25	91	00:20:26	01:22:14
Dumfries and Galloway	115	00:25:48	01:09:37	140	00:20:50	01:02:56	129	00:24:19	01:14:07	119	00:22:09	01:09:44
Fife	294	00:26:16	01:36:07	301	00:22:08	01:09:03	275	00:33:57	02:26:10	244	00:30:56	01:41:08
Forth Valley	197	00:28:01	01:34:08	182	00:30:46	01:43:14	225	00:27:09	01:33:13	201	00:33:30	01:41:21
Grampian	324	00:32:09	02:56:25	368	00:25:51	01:39:32	301	00:30:04	01:56:03	349	00:27:53	02:14:06
Greater Glasgow and Clyde	699	00:19:53	01:25:59	761	00:21:57	01:23:10	700	00:26:30	01:55:40	700	00:31:16	02:08:27
Highland	281	00:23:35	01:20:17	298	00:19:04	01:09:54	264	00:21:01	01:09:29	268	00:21:30	01:25:00
Lanarkshire	337	00:26:56	02:07:56	342	00:28:16	01:32:23	391	00:37:25	01:59:44	379	00:32:09	02:09:06
Lothian	483	00:29:02	01:50:22	595	00:29:29	01:37:01	508	00:28:09	01:50:53	480	00:33:48	02:42:40
Orkney	14	00:19:39	01:41:13	15	00:19:37	00:53:31	15	00:20:09	00:53:38	14	00:18:52	00:55:49
Shetland	7	00:33:37	01:33:57	16	00:11:08	00:43:14	14	00:16:07	00:35:09	15	00:10:53	00:28:36
Tayside	315	00:24:49	01:14:36	339	00:21:22	01:02:59	325	00:20:58	01:09:22	322	00:22:47	01:10:49
Western Isles	21	00:16:52	00:53:57	18	00:33:43	00:59:57	17	00:29:14	01:14:32	23	00:15:30	00:58:12
Unknown	48	00:29:15	01:50:40	55	00:23:59	01:08:20	39	00:26:27	01:27:10	61	00:24:26	01:25:38
<b>SCOTLAND</b>	<b>3,482</b>	<b>00:25:38</b>	<b>01:41:48</b>	<b>3,823</b>	<b>00:24:07</b>	<b>01:24:26</b>	<b>3,584</b>	<b>00:27:24</b>	<b>01:47:13</b>	<b>3,509</b>	<b>00:28:02</b>	<b>01:54:46</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	16/01/2023			23/01/2023			30/01/2023			06/02/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	459	00:43:58	02:02:06	497	00:43:50	02:17:54	500	00:55:44	03:09:30	437	00:42:24	02:04:53
Borders	145	00:30:39	00:49:34	154	00:30:22	00:49:07	156	00:31:05	00:50:06	153	00:34:10	00:58:32
Dumfries & Galloway	234	00:25:15	00:44:41	221	00:24:47	00:41:35	209	00:25:04	00:45:46	237	00:24:56	00:48:03
Fife	400	00:45:17	01:51:05	389	00:38:46	01:07:49	445	00:43:29	01:40:28	404	00:41:09	01:12:54
Forth Valley	357	00:43:12	01:13:02	348	00:40:30	01:03:23	384	00:42:43	01:20:17	393	00:41:54	01:10:21
Grampian	783	01:10:30	04:23:36	643	00:45:08	02:08:03	562	00:42:37	01:43:37	597	00:52:00	02:44:21
Greater Glasgow & Clyde	1,599	00:44:30	01:18:53	1,577	00:45:01	01:15:15	1,736	00:44:31	01:15:29	1,679	00:46:45	01:21:58
Highland	305	00:24:53	00:52:08	333	00:28:13	01:02:13	306	00:26:06	00:53:30	322	00:30:12	01:19:02
Lanarkshire	692	00:53:14	01:50:01	724	00:52:34	01:43:41	801	00:54:37	01:52:15	741	00:52:47	01:39:48
Lothian	933	00:43:42	01:08:32	966	00:43:12	01:09:20	917	00:43:52	01:08:49	1,003	00:46:14	01:14:41
Orkney	24	00:14:06	00:23:25	24	00:14:30	00:19:30	16	00:12:02	00:24:49	18	00:13:09	00:21:43
Shetland	20	00:27:21	00:45:46	23	00:27:38	00:41:30	24	00:26:18	00:42:23	28	00:24:09	00:40:05
Tayside	500	00:33:11	00:54:42	465	00:29:56	00:51:01	505	00:31:10	00:52:55	479	00:30:31	00:51:10
Western Isles	22	00:14:59	00:31:17	25	00:16:51	00:25:43	25	00:13:00	00:23:11	24	00:18:49	00:30:55
<b>SCOTLAND</b>	<b>6,473</b>	<b>00:42:46</b>	<b>01:35:33</b>	<b>6,389</b>	<b>00:40:48</b>	<b>01:18:25</b>	<b>6,586</b>	<b>00:41:51</b>	<b>01:24:18</b>	<b>6,515</b>	<b>00:42:46</b>	<b>01:24:07</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		16/01/2023			23/01/2023			30/01/2023			06/02/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	160	00:42:58	01:53:01	157	01:05:47	03:33:01	158	01:04:52	03:13:11	134	00:39:42	01:24:33
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	299	00:45:02	02:13:25	340	00:37:19	01:32:35	342	00:52:09	03:01:14	303	00:44:00	02:15:26
Borders	Borders General Hospital (Melrose)	145	00:30:39	00:49:34	154	00:30:22	00:49:07	156	00:31:05	00:50:06	153	00:34:10	00:58:32
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	34	00:25:47	00:40:01	42	00:24:59	00:40:55	29	00:25:24	00:33:24	35	00:25:28	00:44:24
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	200	00:25:11	00:45:03	179	00:24:47	00:41:43	180	00:24:51	00:47:30	202	00:24:42	00:48:11
Fife	Victoria Hospital (Kirkcaldy)	400	00:45:17	01:51:05	389	00:38:46	01:07:49	445	00:43:29	01:40:28	404	00:41:09	01:12:54
Forth Valley	Forth Valley Royal Hospital (Larbert)	357	00:43:12	01:13:02	348	00:40:30	01:03:23	384	00:42:43	01:20:17	393	00:41:54	01:10:21
Grampian	Aberdeen Royal Infirmary (Aberdeen)	635	01:21:00	04:44:36	494	00:48:41	02:22:43	431	00:44:10	01:52:06	446	00:54:04	03:02:16
Grampian	Dr Gray's Hospital (Elgin)	133	00:39:21	02:03:19	133	00:39:02	01:18:30	111	00:37:16	01:20:07	136	00:48:03	01:49:35
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:19:33	00:36:13	16	00:27:19	00:39:00	20	00:30:05	00:54:39	15	00:34:54	00:51:18
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	477	00:38:32	01:00:27	443	00:39:04	01:00:11	487	00:40:38	01:03:20	445	00:40:21	01:00:04
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	99	00:36:21	00:57:33	95	00:33:32	00:58:31	89	00:32:42	01:00:56	98	00:33:03	00:52:28
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	642	00:51:07	01:32:36	666	00:51:49	01:26:35	714	00:50:05	01:23:06	729	00:54:09	01:40:15
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	312	00:48:28	01:23:16	282	00:48:06	01:11:47	355	00:46:10	01:20:47	329	00:46:36	01:12:55
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	69	00:40:56	01:06:02	91	00:39:09	01:10:59	91	00:40:57	01:12:05	78	00:41:45	00:59:09
Highland	Belford Hospital (Fort William)	24	00:27:29	00:41:42	13	00:22:13	00:30:47	26	00:28:22	00:41:49	16	00:22:10	00:45:15
Highland	Caitness General Hospital (Wick)	38	00:26:54	00:47:22	45	00:20:56	00:36:58	39	00:23:21	00:36:49	33	00:26:06	00:46:47
Highland	Lorn & Islands Hospital (Oban)	29	00:24:21	00:44:52	27	00:22:46	00:43:46	19	00:29:03	00:39:56	28	00:24:36	00:44:43
Highland	Raigmore Hospital (Inverness)	214	00:24:09	00:54:24	248	00:30:49	01:15:46	222	00:26:11	00:57:58	245	00:33:02	01:25:17
Lanarkshire	University Hospital Hairmyres (East Kilbride)	213	00:49:37	01:28:50	239	00:49:28	01:17:13	243	00:48:26	01:28:06	236	00:45:19	01:21:53
Lanarkshire	University Hospital Monklands (Airdrie)	210	00:48:42	01:25:19	231	00:50:09	01:27:24	245	00:55:35	01:31:22	244	00:55:34	01:34:25
Lanarkshire	University Hospital Wishaw (Wishaw)	269	01:04:50	02:44:00	254	00:57:54	02:34:14	313	01:00:22	02:27:57	261	00:55:39	02:22:56
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:35:12	00:57:47	32	00:35:09	00:53:31	38	00:40:10	01:10:32	24	00:34:27	01:05:07
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	705	00:44:36	01:10:35	728	00:43:39	01:10:13	686	00:45:04	01:08:27	795	00:47:26	01:17:21
Lothian	St John's Hospital (Livingston)	196	00:40:23	01:05:24	206	00:42:29	01:07:06	193	00:40:56	01:10:36	184	00:39:56	01:02:54
Orkney	Balfour Hospital (Kirkwall)	24	00:14:06	00:23:25	24	00:14:30	00:19:30	16	00:12:02	00:24:49	18	00:13:09	00:21:43
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:27:21	00:45:46	23	00:27:38	00:41:30	24	00:26:18	00:42:23	28	00:24:09	00:40:05
Tayside	Ninewells Hospital (Dundee)	432	00:34:21	00:57:23	396	00:30:30	00:51:53	416	00:31:15	00:53:41	405	00:30:56	00:53:29
Tayside	Perth Royal Infirmary (Perth)	68	00:26:32	00:44:08	69	00:28:29	00:42:09	89	00:31:10	00:48:13	74	00:27:55	00:43:33
Western Isles	Western Isles Hospital (Isle of Lewis)	22	00:14:59	00:31:17	25	00:16:51	00:25:43	25	00:13:00	00:23:11	24	00:18:49	00:30:55
<b>SCOTLAND</b>		<b>6,473</b>	<b>00:42:46</b>	<b>01:35:33</b>	<b>6,389</b>	<b>00:40:48</b>	<b>01:18:25</b>	<b>6,586</b>	<b>00:41:51</b>	<b>01:24:18</b>	<b>6,515</b>	<b>00:42:46</b>	<b>01:24:07</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)