

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 20 November 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**21/10/2024**

to

**11/11/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	21/10/2024						28/10/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,081	856	620	904	722	498	1,049	869	610	883	714	470
Borders	404	320	216	336	261	165	379	318	227	313	258	172
Dumfries and Galloway	498	432	341	424	366	281	530	453	354	442	373	275
Fife	1,153	934	642	1,019	812	533	1,193	911	606	1,068	805	517
Forth Valley	776	616	468	710	560	414	800	637	446	718	577	393
Grampian	1,478	1,087	688	1,309	960	572	1,478	1,101	689	1,279	953	556
Greater Glasgow and Clyde	3,382	2,654	1,946	2,979	2,320	1,643	3,365	2,650	1,959	2,929	2,292	1,627
Highland	982	819	589	776	657	431	985	807	554	804	667	430
Lanarkshire	1,870	1,374	1,025	1,609	1,160	833	1,839	1,423	1,062	1,601	1,232	895
Lothian	2,430	1,760	1,165	2,155	1,578	1,016	2,542	1,761	1,131	2,283	1,609	997
Orkney	64	49	43	35	27	21	96	74	62	60	51	39
Shetland	70	52	43	42	32	23	62	51	40	45	40	29
Tayside	1,288	1,065	631	1,124	927	504	1,246	1,009	649	1,091	879	529
Western Isles	132	102	88	58	52	42	118	96	86	64	54	44
Unknown	390	39	28	381	39	28	368	37	27	356	34	24
<b>SCOTLAND</b>	<b>15,998</b>	<b>12,159</b>	<b>8,533</b>	<b>13,861</b>	<b>10,473</b>	<b>7,004</b>	<b>16,050</b>	<b>12,197</b>	<b>8,502</b>	<b>13,936</b>	<b>10,538</b>	<b>6,997</b>

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04/11/2024						11/11/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,070	872	592	928	745	477	1,109	897	617	963	766	495
372	315	234	311	261	184	331	271	205	270	217	157
458	382	306	379	309	238	468	379	306	394	322	254
1,160	914	620	1,033	804	527	1,155	921	609	1,025	800	498
763	633	446	696	570	389	775	647	470	695	578	404
1,557	1,192	770	1,374	1,055	655	1,551	1,147	732	1,348	994	587
3,386	2,694	1,970	2,992	2,354	1,670	3,507	2,687	2,032	3,045	2,311	1,685
959	799	554	780	655	420	1,048	869	631	837	698	472
1,899	1,495	1,098	1,702	1,323	944	1,898	1,429	1,076	1,687	1,255	923
2,388	1,729	1,115	2,167	1,586	995	2,407	1,758	1,173	2,178	1,595	1,026
60	47	39	30	26	19	56	49	39	33	30	21
36	32	25	28	26	19	43	36	30	24	23	18
1,242	1,032	610	1,098	904	492	1,367	1,095	664	1,209	959	539
120	101	87	54	49	37	140	114	93	61	56	36
374	42	28	366	41	27	346	42	29	338	38	26
<b>15,844</b>	<b>12,279</b>	<b>8,494</b>	<b>13,938</b>	<b>10,708</b>	<b>7,093</b>	<b>16,201</b>	<b>12,341</b>	<b>8,706</b>	<b>14,107</b>	<b>10,642</b>	<b>7,141</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>			04/11/2024 <sup>P</sup>			11/11/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	34	00:07:30	00:15:05	28	00:08:02	00:16:38	29	00:08:11	00:15:34	33	00:07:53	00:16:07
Borders	7	00:05:57	00:24:43	8	00:07:08	00:11:27	5	00:11:38	00:16:53	*	*	*
Dumfries and Galloway	10	00:09:38	00:19:37	9	00:08:01	00:18:12	13	00:05:40	00:11:12	10	00:07:29	00:19:01
Fife	29	00:07:48	00:17:59	32	00:09:19	00:18:32	33	00:10:00	00:16:15	41	00:09:06	00:13:33
Forth Valley	22	00:11:02	00:15:10	31	00:07:37	00:14:23	20	00:07:07	00:11:44	23	00:09:11	00:14:46
Grampian	42	00:05:52	00:20:33	42	00:06:22	00:17:33	40	00:08:13	00:19:44	47	00:05:51	00:16:28
Greater Glasgow and Clyde	116	00:06:26	00:10:54	105	00:06:55	00:12:54	126	00:06:45	00:13:17	115	00:06:50	00:12:21
Highland	23	00:14:48	00:28:26	24	00:09:40	00:23:58	20	00:07:46	00:21:31	26	00:07:17	00:16:50
Lanarkshire	51	00:07:13	00:15:22	56	00:08:49	00:16:30	62	00:08:47	00:18:01	61	00:07:58	00:18:26
Lothian	63	00:06:51	00:12:54	89	00:06:32	00:14:24	77	00:07:35	00:14:39	67	00:07:24	00:13:12
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	35	00:05:52	00:19:39	41	00:06:18	00:15:16	33	00:06:08	00:16:40	46	00:06:12	00:22:06
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>437</b>	<b>00:07:04</b>	<b>00:16:09</b>	<b>470</b>	<b>00:07:16</b>	<b>00:16:24</b>	<b>464</b>	<b>00:07:39</b>	<b>00:16:45</b>	<b>481</b>	<b>00:07:22</b>	<b>00:15:51</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>			04/11/2024 <sup>P</sup>			11/11/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	129	00:11:11	00:24:15	145	00:09:24	00:18:28	133	00:09:15	00:18:39	150	00:10:49	00:21:37
Borders	36	00:11:52	00:23:35	32	00:08:32	00:26:28	28	00:10:30	00:21:51	39	00:08:57	00:23:59
Dumfries and Galloway	59	00:09:25	00:24:16	64	00:08:20	00:24:09	46	00:11:27	00:23:56	55	00:07:58	00:25:13
Fife	160	00:09:42	00:21:18	160	00:10:18	00:19:50	159	00:09:22	00:19:13	143	00:08:49	00:20:12
Forth Valley	100	00:10:45	00:20:50	117	00:08:59	00:16:42	128	00:09:37	00:17:47	121	00:07:56	00:15:47
Grampian	206	00:08:45	00:25:14	205	00:08:46	00:23:15	223	00:09:06	00:29:28	247	00:10:00	00:24:44
Greater Glasgow and Clyde	506	00:07:56	00:16:09	524	00:07:56	00:14:27	526	00:07:17	00:14:17	546	00:08:07	00:15:49
Highland	117	00:08:16	00:26:19	122	00:07:45	00:27:32	111	00:08:07	00:24:23	118	00:09:00	00:22:47
Lanarkshire	263	00:10:02	00:18:41	281	00:10:06	00:20:20	317	00:09:13	00:18:51	307	00:10:11	00:20:59
Lothian	330	00:08:49	00:17:46	368	00:08:23	00:16:02	368	00:08:23	00:16:28	344	00:07:53	00:16:49
Orkney	*	*	*	10	00:04:41	00:46:45	7	00:10:09	00:38:58	8	00:07:06	00:21:26
Shetland	9	00:08:18	00:20:46	5	00:10:04	00:29:21	8	00:06:31	00:18:26	*	*	*
Tayside	158	00:08:16	00:22:48	150	00:09:18	00:23:53	157	00:07:48	00:21:18	179	00:07:54	00:18:12
Western Isles	*	*	*	10	00:09:00	00:19:20	7	00:05:59	00:18:35	*	*	*
Unknown	22	00:10:49	00:22:49	18	00:09:25	00:19:45	20	00:12:56	00:32:10	22	00:10:45	00:20:57
<b>SCOTLAND</b>	<b>2,103</b>	<b>00:09:00</b>	<b>00:20:16</b>	<b>2,211</b>	<b>00:08:45</b>	<b>00:19:02</b>	<b>2,238</b>	<b>00:08:29</b>	<b>00:18:52</b>	<b>2,290</b>	<b>00:08:46</b>	<b>00:19:29</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>			04/11/2024 <sup>P</sup>			11/11/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	303	00:22:53	00:54:54	280	00:19:16	00:47:08	289	00:18:25	00:38:20	311	00:20:25	00:44:33
<b>Borders</b>	107	00:15:11	00:44:30	104	00:13:54	00:29:08	96	00:15:11	00:30:56	84	00:14:31	00:31:46
<b>Dumfries and Galloway</b>	139	00:18:59	00:43:24	153	00:18:17	00:32:39	120	00:17:27	00:42:37	115	00:15:11	00:36:12
<b>Fife</b>	342	00:19:21	00:45:39	343	00:20:24	00:42:03	344	00:19:04	00:39:21	342	00:18:15	00:41:29
<b>Forth Valley</b>	232	00:16:34	00:36:43	259	00:18:43	00:46:07	212	00:17:11	00:40:36	234	00:16:31	00:37:47
<b>Grampian</b>	437	00:19:38	01:12:01	405	00:19:51	01:02:07	452	00:20:53	00:53:14	410	00:24:09	01:08:01
<b>Greater Glasgow and Clyde</b>	948	00:16:45	00:38:32	909	00:16:35	00:38:01	924	00:16:17	00:35:25	962	00:17:34	00:43:10
<b>Highland</b>	229	00:14:02	00:32:39	225	00:14:02	00:31:55	243	00:13:56	00:35:58	258	00:13:34	00:38:17
<b>Lanarkshire</b>	580	00:22:38	00:52:59	530	00:21:57	00:53:02	573	00:21:04	00:56:03	595	00:24:07	00:58:12
<b>Lothian</b>	716	00:18:41	00:44:09	712	00:19:08	00:48:22	717	00:17:40	00:42:45	708	00:17:45	00:45:16
<b>Orkney</b>	9	00:23:00	00:46:28	17	00:14:56	00:51:13	7	00:07:11	00:24:32	13	00:23:28	00:38:16
<b>Shetland</b>	*	*	*	11	00:13:12	00:45:05	7	00:09:50	00:32:31	7	00:24:07	00:51:35
<b>Tayside</b>	354	00:17:06	00:38:46	355	00:18:25	00:38:51	357	00:16:16	00:36:09	362	00:16:11	00:38:49
<b>Western Isles</b>	24	00:16:28	00:54:46	24	00:14:34	00:41:17	19	00:15:32	00:29:51	22	00:09:02	00:34:51
<b>Unknown</b>	*	*	*	10	00:20:30	00:28:48	11	00:25:15	00:57:07	9	00:31:18	00:45:47
<b>SCOTLAND</b>	<b>4,433</b>	<b>00:18:21</b>	<b>00:46:04</b>	<b>4,337</b>	<b>00:18:20</b>	<b>00:44:42</b>	<b>4,371</b>	<b>00:17:45</b>	<b>00:41:44</b>	<b>4,432</b>	<b>00:18:37</b>	<b>00:45:44</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	21/10/2024 <sup>P</sup>			28/10/2024 <sup>P</sup>			04/11/2024 <sup>P</sup>			11/11/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	250	00:46:14	03:58:17	255	00:36:53	02:39:29	286	00:24:30	01:27:22	265	00:31:43	02:14:48
Borders	111	00:22:14	01:36:38	113	00:17:53	01:14:56	127	00:23:51	01:32:24	83	00:21:27	01:17:07
Dumfries and Galloway	156	00:35:35	02:18:02	147	00:27:09	02:00:53	125	00:27:12	01:43:35	136	00:22:51	01:54:35
Fife	273	00:47:35	03:26:07	265	01:06:02	04:55:59	262	00:44:14	02:44:03	267	00:36:32	01:53:00
Forth Valley	202	00:47:26	02:54:40	167	00:41:31	04:14:19	206	00:39:14	02:30:18	197	00:41:22	02:34:18
Grampian	266	00:57:38	03:30:16	289	00:38:52	05:39:40	325	00:45:08	04:06:40	277	00:45:18	06:07:13
Greater Glasgow and Clyde	734	00:44:27	03:37:30	731	00:40:42	03:11:53	746	00:41:17	02:44:38	663	00:52:11	04:09:00
Highland	286	00:20:45	01:20:36	294	00:21:19	01:25:05	276	00:20:00	01:22:32	291	00:22:01	01:22:35
Lanarkshire	253	01:48:49	08:25:37	356	01:20:00	05:39:19	361	01:13:27	05:34:24	272	01:45:49	07:01:17
Lothian	449	01:17:18	05:45:37	411	01:14:50	06:16:11	407	01:19:48	05:14:54	450	01:23:02	06:23:33
Orkney	16	00:15:24	01:27:06	24	00:32:27	03:34:47	10	00:19:53	01:08:05	9	00:21:24	00:49:53
Shetland	18	00:29:15	01:32:06	20	00:29:59	02:21:35	10	00:20:23	00:41:17	8	00:18:31	00:53:13
Tayside	377	00:35:34	02:03:04	325	00:30:26	02:20:40	355	00:34:53	01:54:43	364	00:34:45	02:07:44
Western Isles	18	00:24:51	03:09:29	*	*	*	21	00:33:58	01:28:18	28	00:37:10	01:37:51
Unknown	6	00:20:58	00:44:50	*	*	*	8	00:33:36	01:26:10	5	00:35:15	01:10:49
<b>SCOTLAND</b>	<b>3,415</b>	<b>00:43:17</b>	<b>03:45:36</b>	<b>3,421</b>	<b>00:40:21</b>	<b>03:57:49</b>	<b>3,525</b>	<b>00:38:09</b>	<b>03:04:13</b>	<b>3,315</b>	<b>00:42:01</b>	<b>03:32:17</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	21/10/2024			28/10/2024			04/11/2024			11/11/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	468	00:53:23	03:32:28	459	00:42:11	02:23:37	460	00:38:21	01:25:42	474	00:43:46	02:19:06
Borders	156	00:32:19	00:50:53	179	00:32:32	01:01:02	174	00:37:11	01:06:33	155	00:30:40	00:52:20
Dumfries & Galloway	275	00:30:37	01:12:11	269	00:31:04	01:06:04	234	00:32:09	01:09:28	254	00:28:57	00:55:10
Fife	487	00:50:46	01:41:50	481	00:56:18	02:19:57	481	00:53:22	02:04:17	440	00:47:32	01:33:38
Forth Valley	417	00:47:31	01:18:33	410	00:47:41	01:28:18	393	00:47:21	01:17:27	430	00:49:38	01:46:28
Grampian	624	00:55:05	03:32:11	593	01:04:04	04:30:41	686	00:52:34	03:24:24	634	00:53:19	03:41:37
Greater Glasgow & Clyde	1,801	00:48:18	01:40:17	1,776	00:48:59	01:23:10	1,854	00:48:55	01:34:57	1,850	00:50:15	01:35:56
Highland	332	00:31:13	01:16:11	311	00:27:32	01:00:40	321	00:28:39	01:28:55	337	00:32:11	01:37:51
Lanarkshire	811	01:06:21	02:47:00	840	01:02:32	02:39:38	881	00:59:56	02:22:49	869	00:58:35	02:10:15
Lothian	936	00:52:50	01:33:28	938	00:53:01	01:36:48	960	00:53:54	01:27:24	961	00:52:04	01:40:23
Orkney	21	00:16:29	00:24:17	30	00:14:32	00:24:49	20	00:15:43	00:24:56	20	00:15:23	00:43:47
Shetland	18	00:23:56	00:37:06	27	00:15:51	00:31:24	18	00:23:02	00:37:08	17	00:32:23	01:05:27
Tayside	560	00:33:14	00:59:32	587	00:38:38	01:10:24	561	00:33:12	01:02:25	592	00:34:10	01:01:35
Western Isles	29	00:22:26	00:33:38	33	00:18:09	00:25:10	27	00:22:06	00:36:46	29	00:24:28	00:33:02
<b>SCOTLAND</b>	<b>6,935</b>	<b>00:47:15</b>	<b>01:54:26</b>	<b>6,933</b>	<b>00:47:44</b>	<b>01:49:57</b>	<b>7,070</b>	<b>00:46:47</b>	<b>01:42:30</b>	<b>7,062</b>	<b>00:46:47</b>	<b>01:47:47</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		21/10/2024			28/10/2024			04/11/2024			11/11/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	01:07:21	03:50:41	145	00:57:12	03:58:46	151	00:44:13	02:12:48	160	01:11:06	03:33:12
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	295	00:49:37	03:20:27	314	00:38:54	01:52:45	309	00:36:25	01:02:41	314	00:38:15	01:10:40
Borders	Borders General Hospital (Melrose)	156	00:32:19	00:50:53	179	00:32:32	01:01:02	174	00:37:11	01:06:33	155	00:30:40	00:52:20
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:25:58	00:41:15	43	00:27:30	00:49:10	27	00:27:27	00:42:54	49	00:30:45	00:50:35
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	239	00:31:45	01:14:54	226	00:31:27	01:07:53	207	00:33:36	01:10:14	205	00:27:46	00:55:28
Fife	Victoria Hospital (Kirkcaldy)	487	00:50:46	01:41:50	481	00:56:18	02:19:57	481	00:53:22	02:04:17	440	00:47:32	01:33:38
Forth Valley	Forth Valley Royal Hospital (Larbert)	417	00:47:31	01:18:33	410	00:47:41	01:28:18	393	00:47:21	01:17:27	430	00:49:38	01:46:28
Grampian	Aberdeen Royal Infirmary (Aberdeen)	495	00:58:31	03:48:16	475	01:15:14	04:38:15	527	00:55:41	03:35:16	509	01:01:50	04:08:16
Grampian	Dr Gray's Hospital (Elgin)	119	00:50:17	02:30:07	101	00:50:57	02:37:38	139	00:43:57	02:56:24	105	00:37:07	01:44:35
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	10	00:28:00	00:57:04	17	00:32:39	00:41:19	20	00:30:00	00:57:14	20	00:24:53	00:50:33
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	495	00:41:36	01:06:13	501	00:48:24	01:21:34	529	00:53:30	01:47:20	509	00:45:25	01:11:42
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	112	00:38:17	01:00:31	117	00:34:53	00:53:32	105	00:33:03	00:53:04	107	00:33:16	00:52:57
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	734	00:59:20	02:10:19	729	00:54:31	01:28:27	774	00:53:09	01:44:46	778	01:00:09	02:10:07
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	369	00:46:10	01:15:44	332	00:45:11	01:18:31	347	00:42:28	01:06:33	353	00:44:35	01:05:32
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	91	00:41:01	01:11:53	97	00:42:47	01:14:12	99	00:43:08	01:07:17	103	00:48:21	01:21:04
Highland	Belford Hospital (Fort William)	29	00:28:06	00:51:17	33	00:24:56	00:41:36	29	00:26:12	01:54:06	37	00:25:25	00:40:10
Highland	Caithness General Hospital (Wick)	25	00:24:00	00:34:45	45	00:27:18	00:44:32	36	00:22:01	00:40:09	34	00:29:13	01:00:10
Highland	Lorn & Islands Hospital (Oban)	29	00:17:05	00:29:35	23	00:26:25	00:39:09	24	00:19:41	00:36:16	33	00:22:17	00:33:06
Highland	Raigmore Hospital (Inverness)	249	00:34:59	01:24:15	210	00:29:03	01:18:58	232	00:32:38	01:35:39	233	00:42:48	01:54:45
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:54:38	02:02:07	233	00:55:53	02:36:23	241	00:52:56	01:41:59	273	00:52:57	01:32:26
Lanarkshire	University Hospital Monklands (Airdrie)	247	01:12:53	02:05:14	252	01:01:55	01:54:09	266	01:01:11	01:54:45	242	00:54:26	01:41:38
Lanarkshire	University Hospital Wishaw (Wishaw)	328	01:11:05	04:08:48	355	01:10:18	03:13:25	374	01:05:55	02:54:06	354	01:06:30	02:45:09
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:30:27	01:07:17	32	00:45:42	01:05:38	39	00:44:26	01:14:35	45	00:36:57	01:00:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	681	00:55:17	01:39:03	691	00:56:05	01:42:46	687	00:57:23	01:34:05	721	00:56:22	01:48:43
Lothian	St John's Hospital (Livingston)	223	00:45:29	01:18:10	215	00:45:40	01:16:40	234	00:45:27	01:11:29	195	00:43:52	01:14:56
Orkney	Balfour Hospital (Kirkwall)	21	00:16:29	00:24:17	30	00:14:32	00:24:49	20	00:15:43	00:24:56	20	00:15:23	00:43:47
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:23:56	00:37:06	27	00:15:51	00:31:24	18	00:23:02	00:37:08	17	00:32:23	01:05:27
Tayside	Ninewells Hospital (Dundee)	477	00:33:41	01:01:15	519	00:40:09	01:13:12	472	00:33:59	01:06:07	506	00:34:48	01:03:00
Tayside	Perth Royal Infirmary (Perth)	83	00:31:56	00:50:22	68	00:29:50	00:51:13	89	00:28:18	00:46:35	86	00:30:00	00:52:36
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:22:26	00:33:38	33	00:18:09	00:25:10	27	00:22:06	00:36:46	29	00:24:28	00:33:02
<b>SCOTLAND</b>		<b>6,935</b>	<b>00:47:15</b>	<b>01:54:26</b>	<b>6,933</b>	<b>00:47:44</b>	<b>01:49:57</b>	<b>7,070</b>	<b>00:46:47</b>	<b>01:42:30</b>	<b>7,062</b>	<b>00:46:47</b>	<b>01:47:47</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)