



# Freedom of Information Request

**22 November 2022**

## Question

I would like to know:

Please can I request for a copy of the job descriptions and details of how the points were made up for the bandings for both ACC Emergency Call Takers and Dispatchers.

## Answer

Please see attached documents of the job description and evaluation report for an Ambulance Control Center Call Handler and for an Ambulance Control Center Dispatcher.

The information asked for above is information otherwise accessible as per section 25 of the Freedom of Information Scotland Act. The Scottish Ambulance Service is part of the NHS and uses the same pay banding scale. For ease, please find below a link to the NHS pay band scales found on NHS Scotland Website and an alternative link to Unison

[SE Health Department NHS, MEL \(scot.nhs.uk\)](https://www.scot.nhs.uk)

[NHS-Scotland-Agenda-for-Change-Pay-Offer-2021-22.pdf \(unison-scotland.org\)](https://www.unison-scotland.org)