

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 27 March 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**26/02/2024**

to

**18/03/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	26/02/2024						04/03/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,125	899	630	970	767	504	1,129	931	675	957	782	535
Borders	345	297	213	288	249	174	351	293	218	276	230	157
Dumfries and Galloway	466	396	316	394	330	252	485	400	324	412	341	272
Fife	1,062	863	606	929	746	495	1,159	930	628	1,035	825	531
Forth Valley	775	642	460	702	579	405	770	651	493	681	570	415
Grampian	1,510	1,161	718	1,317	1,022	591	1,513	1,201	759	1,334	1,067	636
Greater Glasgow and Clyde	3,399	2,711	2,053	2,942	2,306	1,681	3,333	2,664	1,976	2,896	2,286	1,626
Highland	1,038	850	643	790	652	455	1,010	831	625	747	626	429
Lanarkshire	1,723	1,419	1,087	1,487	1,212	901	1,781	1,423	1,068	1,542	1,228	887
Lothian	2,407	1,840	1,227	2,131	1,640	1,051	2,272	1,720	1,186	2,033	1,528	1,010
Orkney	55	44	40	23	18	14	65	51	38	39	31	19
Shetland	52	34	32	22	14	12	41	35	23	24	21	11
Tayside	1,164	987	607	983	825	459	1,160	964	625	991	823	500
Western Isles	121	101	82	55	50	31	108	95	70	53	46	21
Unknown	367	72	46	359	68	43	305	63	38	294	61	36
<b>SCOTLAND</b>	<b>15,609</b>	<b>12,316</b>	<b>8,760</b>	<b>13,392</b>	<b>10,478</b>	<b>7,068</b>	<b>15,482</b>	<b>12,252</b>	<b>8,746</b>	<b>13,314</b>	<b>10,465</b>	<b>7,085</b>

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11/03/2024						18/03/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,072	873	620	943	767	524	1,159	909	651	1,016	786	536
365	316	235	311	262	185	371	309	217	314	260	174
500	426	337	404	343	258	498	427	336	415	352	263
1,221	980	677	1,091	878	580	1,150	929	644	1,026	820	543
793	635	462	729	583	413	793	626	444	708	561	383
1,500	1,148	757	1,304	1,004	631	1,487	1,111	755	1,283	957	612
3,382	2,688	2,038	2,939	2,302	1,679	3,359	2,655	1,953	2,994	2,345	1,665
988	821	588	785	654	430	978	790	570	760	613	405
1,827	1,450	1,072	1,608	1,266	910	1,749	1,433	1,098	1,461	1,173	862
2,349	1,814	1,208	2,134	1,645	1,054	2,368	1,751	1,206	2,138	1,587	1,054
55	43	37	33	24	18	52	39	36	27	21	18
40	36	31	26	24	19	48	38	31	28	24	18
1,286	1,076	673	1,124	936	546	1,194	996	649	1,025	835	495
99	82	66	58	52	36	113	90	68	53	45	23
380	65	45	368	58	38	356	75	53	344	67	45
<b>15,857</b>	<b>12,453</b>	<b>8,846</b>	<b>13,857</b>	<b>10,798</b>	<b>7,321</b>	<b>15,675</b>	<b>12,178</b>	<b>8,711</b>	<b>13,592</b>	<b>10,446</b>	<b>7,096</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	26/02/2024 <sup>P</sup>			04/03/2024 <sup>P</sup>			11/03/2024 <sup>P</sup>			18/03/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:10:49	00:20:25	27	00:07:34	00:17:44	40	00:08:50	00:17:59	39	00:10:15	00:21:40
Borders	8	00:11:05	00:18:13	7	00:07:44	00:13:51	5	00:06:01	00:07:08	*	*	*
Dumfries and Galloway	12	00:04:30	00:07:19	16	00:06:34	00:20:00	21	00:06:42	00:22:48	18	00:07:24	00:22:48
Fife	31	00:08:55	00:16:30	40	00:07:04	00:14:32	48	00:07:55	00:17:19	36	00:08:07	00:13:57
Forth Valley	34	00:07:41	00:18:34	27	00:08:04	00:17:25	33	00:06:47	00:17:37	25	00:08:32	00:15:06
Grampian	56	00:05:43	00:16:08	47	00:06:11	00:15:06	50	00:07:30	00:15:38	44	00:08:13	00:17:53
Greater Glasgow and Clyde	122	00:06:19	00:11:38	108	00:06:45	00:12:44	96	00:06:14	00:12:05	107	00:05:40	00:12:27
Highland	23	00:08:39	00:18:59	23	00:09:05	00:17:06	30	00:07:35	00:21:49	21	00:07:39	00:13:56
Lanarkshire	53	00:06:34	00:12:52	61	00:08:30	00:15:46	73	00:06:41	00:16:07	50	00:08:34	00:14:03
Lothian	77	00:08:11	00:14:21	71	00:06:49	00:14:40	67	00:06:18	00:12:05	73	00:06:15	00:12:05
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Tayside	34	00:06:19	00:16:07	42	00:06:45	00:17:45	35	00:09:50	00:18:12	31	00:05:49	00:21:05
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	5	00:07:19	00:19:00	*	*	*
<b>SCOTLAND</b>	<b>491</b>	<b>00:07:10</b>	<b>00:15:43</b>	<b>477</b>	<b>00:07:25</b>	<b>00:16:13</b>	<b>508</b>	<b>00:07:17</b>	<b>00:17:02</b>	<b>456</b>	<b>00:07:16</b>	<b>00:14:51</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	26/02/2024 <sup>P</sup>			04/03/2024 <sup>P</sup>			11/03/2024 <sup>P</sup>			18/03/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	141	00:10:55	00:22:07	145	00:09:49	00:21:20	158	00:10:56	00:22:09	163	00:11:32	00:25:05
Borders	28	00:07:37	00:25:01	33	00:12:05	00:21:43	28	00:10:08	00:22:06	44	00:08:08	00:24:39
Dumfries and Galloway	38	00:07:11	00:19:32	52	00:08:11	00:20:03	49	00:09:29	00:18:25	63	00:10:15	00:31:23
Fife	141	00:09:10	00:20:20	143	00:09:16	00:18:22	166	00:09:12	00:20:29	133	00:07:59	00:17:18
Forth Valley	107	00:08:55	00:18:57	129	00:09:20	00:19:29	104	00:09:28	00:19:23	108	00:11:08	00:20:06
Grampian	207	00:08:10	00:25:12	205	00:07:45	00:21:09	179	00:08:50	00:23:40	200	00:08:23	00:25:24
Greater Glasgow and Clyde	512	00:07:34	00:14:41	503	00:07:41	00:14:40	531	00:07:46	00:15:37	490	00:07:15	00:15:15
Highland	105	00:09:34	00:22:58	117	00:09:52	00:25:28	123	00:08:41	00:25:47	97	00:09:22	00:28:24
Lanarkshire	256	00:08:44	00:16:00	312	00:09:23	00:19:04	298	00:09:25	00:18:47	239	00:08:21	00:17:26
Lothian	329	00:08:26	00:15:17	300	00:08:05	00:16:18	316	00:07:17	00:14:37	346	00:08:11	00:16:01
Orkney	*	*	*	5	00:06:03	00:19:36	*	*	*	-	n/a	n/a
Shetland	*	*	*	5	00:06:26	00:21:15	7	00:07:35	00:19:05	6	00:05:13	00:15:36
Tayside	140	00:07:56	00:21:31	129	00:10:49	00:23:13	148	00:07:24	00:19:08	144	00:07:54	00:23:45
Western Isles	*	*	*	9	00:10:10	00:32:13	*	*	*	7	00:06:41	00:17:24
Unknown	21	00:15:02	00:25:49	18	00:12:29	00:22:51	16	00:12:37	00:28:08	17	00:12:44	00:24:17
<b>SCOTLAND</b>	<b>2,034</b>	<b>00:08:27</b>	<b>00:18:18</b>	<b>2,105</b>	<b>00:08:36</b>	<b>00:18:47</b>	<b>2,131</b>	<b>00:08:22</b>	<b>00:18:52</b>	<b>2,057</b>	<b>00:08:15</b>	<b>00:19:33</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	26/02/2024 <sup>P</sup>			04/03/2024 <sup>P</sup>			11/03/2024 <sup>P</sup>			18/03/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Ayrshire and Arran</b>	327	00:22:57	00:56:17	335	00:20:47	00:41:49	326	00:19:56	00:52:06	360	00:21:32	01:04:09
<b>Borders</b>	99	00:09:53	00:26:39	100	00:12:45	00:29:11	104	00:11:07	00:30:47	96	00:13:11	00:27:27
<b>Dumfries and Galloway</b>	112	00:13:16	00:26:28	129	00:17:40	00:40:40	115	00:17:23	00:33:49	134	00:16:04	00:40:56
<b>Fife</b>	335	00:16:31	00:41:14	310	00:16:53	00:33:34	405	00:17:50	00:37:19	362	00:16:41	00:38:45
<b>Forth Valley</b>	237	00:19:36	00:40:58	223	00:15:38	00:32:30	241	00:19:15	00:46:01	239	00:18:24	00:40:22
<b>Grampian</b>	396	00:16:09	00:46:56	437	00:17:11	00:41:05	436	00:17:58	00:47:26	388	00:18:02	00:58:28
<b>Greater Glasgow and Clyde</b>	907	00:14:57	00:32:38	950	00:16:08	00:36:46	964	00:17:13	00:37:16	963	00:15:53	00:34:53
<b>Highland</b>	266	00:14:50	00:38:54	215	00:12:48	00:33:07	228	00:14:23	00:37:54	232	00:14:21	00:35:25
<b>Lanarkshire</b>	487	00:18:58	00:38:22	513	00:20:14	00:44:16	555	00:21:41	00:45:26	482	00:17:23	00:35:26
<b>Lothian</b>	693	00:17:02	00:33:48	610	00:15:48	00:35:07	720	00:16:27	00:33:17	722	00:16:54	00:42:34
<b>Orkney</b>	*	*	*	9	00:33:52	00:53:41	7	00:06:58	00:19:36	9	00:09:15	00:24:34
<b>Shetland</b>	*	*	*	5	00:16:33	00:27:24	9	00:09:10	00:21:50	7	00:08:14	00:22:55
<b>Tayside</b>	329	00:15:27	00:34:33	332	00:14:21	00:31:57	378	00:18:06	00:36:45	323	00:15:25	00:35:49
<b>Western Isles</b>	14	00:14:44	00:44:31	15	00:18:17	00:53:34	24	00:10:29	00:29:43	22	00:09:22	00:17:52
<b>Unknown</b>	28	00:19:45	00:37:21	25	00:19:28	00:32:16	21	00:15:16	00:30:00	29	00:14:36	00:31:05
<b>SCOTLAND</b>	<b>4,240</b>	<b>00:16:49</b>	<b>00:38:10</b>	<b>4,208</b>	<b>00:16:44</b>	<b>00:37:41</b>	<b>4,533</b>	<b>00:17:41</b>	<b>00:39:49</b>	<b>4,368</b>	<b>00:16:45</b>	<b>00:40:25</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	26/02/2024 <sup>P</sup>			04/03/2024 <sup>P</sup>			11/03/2024 <sup>P</sup>			18/03/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	245	00:52:35	03:53:33	258	00:53:28	03:30:15	225	01:00:43	05:26:23	209	01:02:22	04:54:13
Borders	111	00:20:12	01:00:54	86	00:18:31	01:05:29	123	00:21:21	01:06:37	110	00:22:08	01:31:09
Dumfries and Galloway	168	00:25:36	01:22:19	140	00:24:59	01:49:37	154	00:25:14	01:19:27	133	00:29:42	02:01:12
Fife	233	00:38:59	03:17:01	327	00:40:14	02:49:54	251	00:55:28	04:51:00	287	00:36:43	02:21:57
Forth Valley	193	00:41:45	02:45:45	184	00:38:32	02:42:42	196	00:42:23	02:56:30	179	00:41:29	03:11:45
Grampian	340	00:36:41	03:15:25	358	00:35:08	03:25:22	325	00:38:20	04:22:36	312	00:30:38	02:02:52
Greater Glasgow and Clyde	733	00:33:03	02:23:43	694	00:43:38	03:15:33	678	00:40:05	03:21:47	745	00:40:43	02:48:16
Highland	254	00:23:17	01:46:22	267	00:22:37	01:24:35	272	00:21:38	01:14:50	259	00:19:37	01:15:26
Lanarkshire	395	00:38:23	02:54:41	323	00:45:28	04:49:45	322	01:05:12	04:13:15	382	00:56:38	02:55:44
Lothian	507	01:15:38	04:27:32	520	00:54:41	03:36:21	504	00:50:18	03:30:41	397	01:02:48	06:46:45
Orkney	10	00:13:42	00:37:44	15	00:17:34	01:24:15	14	00:10:42	00:40:24	10	00:15:28	00:55:13
Shetland	8	00:25:40	01:16:51	8	00:22:30	01:08:00	7	00:07:36	01:53:47	11	00:36:44	01:03:45
Tayside	314	00:26:04	01:58:29	304	00:26:11	01:39:53	366	00:36:24	02:02:32	330	00:24:59	01:34:51
Western Isles	27	00:42:15	01:37:53	18	00:38:29	01:56:42	19	00:22:14	01:17:56	15	00:19:44	00:57:43
Unknown	15	00:26:56	00:48:24	16	00:52:36	05:00:55	15	00:27:26	03:26:22	18	01:11:31	02:39:03
<b>SCOTLAND</b>	<b>3,553</b>	<b>00:36:05</b>	<b>02:48:35</b>	<b>3,518</b>	<b>00:38:03</b>	<b>03:05:13</b>	<b>3,471</b>	<b>00:38:46</b>	<b>03:23:54</b>	<b>3,397</b>	<b>00:36:36</b>	<b>02:55:51</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	26/02/2024			04/03/2024			11/03/2024			18/03/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	497	01:05:45	04:00:25	517	00:56:45	03:23:31	530	00:58:45	03:44:32	555	01:06:32	03:50:00
Borders	165	00:31:30	00:57:09	158	00:32:10	00:50:58	184	00:32:45	01:05:34	168	00:31:23	00:57:35
Dumfries & Galloway	249	00:28:13	01:00:10	270	00:29:16	00:54:00	255	00:29:07	01:00:33	257	00:32:43	01:15:46
Fife	453	00:47:43	01:56:44	494	00:42:47	01:23:03	515	00:44:39	01:49:13	479	00:47:15	01:55:26
Forth Valley	412	00:48:45	01:38:15	416	00:43:32	01:12:42	422	00:46:27	01:23:41	378	00:43:03	01:17:48
Grampian	627	00:53:58	03:27:36	665	00:47:05	02:50:45	681	01:02:39	03:55:09	643	00:51:07	03:33:41
Greater Glasgow & Clyde	1,860	00:48:02	01:17:00	1,811	00:47:03	01:33:47	1,869	00:47:13	01:24:54	1,799	00:46:27	01:23:13
Highland	356	00:38:42	02:08:02	318	00:33:50	02:35:06	348	00:33:42	02:21:10	336	00:28:31	01:09:40
Lanarkshire	822	00:50:45	01:38:22	833	00:55:56	01:54:37	852	00:52:49	01:31:47	829	00:53:53	01:36:45
Lothian	980	00:46:36	01:18:09	958	00:45:30	01:16:06	1,007	00:47:57	01:21:09	996	00:49:02	01:21:43
Orkney	12	00:15:17	00:58:20	19	00:18:30	00:30:59	18	00:15:41	00:31:01	18	00:12:07	00:29:24
Shetland	11	00:21:13	00:35:18	11	00:32:30	00:40:50	19	00:27:53	00:41:09	16	00:21:27	00:41:37
Tayside	531	00:30:24	00:55:48	547	00:28:43	00:53:24	622	00:32:51	00:57:10	577	00:31:52	00:59:03
Western Isles	24	00:21:12	00:33:38	16	00:16:46	00:26:49	29	00:21:40	00:37:21	18	00:21:43	00:26:55
<b>SCOTLAND</b>	<b>6,999</b>	<b>00:45:42</b>	<b>01:39:33</b>	<b>7,033</b>	<b>00:43:53</b>	<b>01:39:07</b>	<b>7,351</b>	<b>00:45:36</b>	<b>01:39:30</b>	<b>7,069</b>	<b>00:44:56</b>	<b>01:39:46</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		26/02/2024			04/03/2024			11/03/2024			18/03/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	151	00:58:14	03:14:33	169	00:41:43	02:01:32	173	00:48:56	03:14:59	180	01:02:11	03:38:41
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	346	01:09:02	04:32:23	348	01:11:16	03:46:27	357	01:00:38	03:51:46	375	01:07:13	04:00:36
Borders	Borders General Hospital (Melrose)	165	00:31:30	00:57:09	158	00:32:10	00:50:58	184	00:32:45	01:05:34	168	00:31:23	00:57:35
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	41	00:27:05	00:53:11	39	00:24:25	00:49:54	43	00:26:09	00:39:38	41	00:28:01	00:40:37
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	208	00:28:25	01:01:05	231	00:29:39	00:54:10	212	00:29:49	01:00:53	216	00:34:11	01:26:52
Fife	Victoria Hospital (Kirkcaldy)	453	00:47:43	01:56:44	494	00:42:47	01:23:03	515	00:44:39	01:49:13	479	00:47:15	01:55:26
Forth Valley	Forth Valley Royal Hospital (Larbert)	412	00:48:45	01:38:15	416	00:43:32	01:12:42	422	00:46:27	01:23:41	378	00:43:03	01:17:48
Grampian	Aberdeen Royal Infirmary (Aberdeen)	494	01:01:07	03:38:10	497	00:48:26	03:04:56	526	01:08:35	04:23:07	492	00:53:55	03:45:15
Grampian	Dr Gray's Hospital (Elgin)	111	00:37:46	02:17:28	151	00:42:53	02:20:57	139	00:52:32	02:25:41	139	00:45:46	02:40:56
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	22	00:24:08	00:35:26	17	00:28:02	00:48:38	16	00:16:55	00:38:57	12	00:27:15	00:44:01
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	546	00:47:23	01:16:17	525	00:42:47	01:06:46	512	00:44:47	01:10:25	527	00:41:32	01:10:15
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	121	00:34:20	00:58:35	124	00:34:29	00:56:05	119	00:39:57	00:57:07	95	00:33:15	01:00:16
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	756	00:51:27	01:22:13	742	00:57:08	01:53:52	805	00:53:41	01:35:42	750	00:52:30	01:38:32
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	362	00:47:15	01:16:35	348	00:47:01	01:22:57	372	00:45:17	01:14:53	371	00:45:28	01:22:24
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	75	00:37:52	01:01:39	72	00:45:49	01:15:25	61	00:46:55	01:21:46	56	00:44:23	01:18:41
Highland	Belford Hospital (Fort William)	32	00:24:23	00:48:50	27	00:27:04	00:48:36	29	00:30:31	01:14:56	29	00:25:24	01:01:20
Highland	Caithness General Hospital (Wick)	34	00:31:47	01:02:14	25	00:22:20	00:35:20	35	00:24:10	00:42:09	41	00:27:08	00:46:19
Highland	Lorn & Islands Hospital (Oban)	20	00:30:47	00:45:37	18	00:25:36	00:36:26	23	00:26:40	00:32:34	33	00:24:51	00:39:26
Highland	Raigmore Hospital (Inverness)	270	00:45:53	02:20:55	248	00:47:42	02:47:24	261	00:43:37	02:39:48	233	00:30:48	01:22:29
Lanarkshire	University Hospital Hairmyres (East Kilbride)	240	00:45:40	01:21:29	254	00:51:06	01:29:27	253	00:50:48	01:30:36	244	00:50:33	01:31:41
Lanarkshire	University Hospital Monklands (Airdrie)	259	00:54:38	01:50:40	244	00:59:30	02:12:46	254	00:56:54	01:42:50	241	00:53:28	01:41:44
Lanarkshire	University Hospital Wishaw (Wishaw)	323	00:55:02	01:38:49	335	00:56:40	01:53:55	345	00:52:21	01:23:43	344	00:55:23	01:35:41
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:35:26	01:06:53	24	00:38:50	00:59:10	31	00:38:17	00:58:58	26	00:37:00	00:50:19
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	731	00:49:22	01:20:26	703	00:47:06	01:17:26	743	00:50:02	01:25:00	736	00:51:04	01:25:52
Lothian	St John's Hospital (Livingston)	221	00:39:52	01:09:01	231	00:41:58	01:11:55	233	00:42:11	01:08:14	234	00:45:01	01:09:36
Orkney	Balfour Hospital (Kirkwall)	12	00:15:17	00:58:20	19	00:18:30	00:30:59	18	00:15:41	00:31:01	18	00:12:07	00:29:24
Shetland	Gilbert Bain Hospital (Lerwick)	11	00:21:13	00:35:18	11	00:32:30	00:40:50	19	00:27:53	00:41:09	16	00:21:27	00:41:37
Tayside	Ninewells Hospital (Dundee)	458	00:30:53	00:57:51	454	00:29:56	00:56:05	528	00:33:54	00:59:49	484	00:32:28	00:59:59
Tayside	Perth Royal Infirmary (Perth)	73	00:26:11	00:46:52	93	00:25:09	00:41:40	94	00:28:01	00:42:54	93	00:26:13	00:48:27
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:21:12	00:33:38	16	00:16:46	00:26:49	29	00:21:40	00:37:21	18	00:21:43	00:26:55
<b>SCOTLAND</b>		<b>6,999</b>	<b>00:45:42</b>	<b>01:39:33</b>	<b>7,033</b>	<b>00:43:53</b>	<b>01:39:07</b>	<b>7,351</b>	<b>00:45:36</b>	<b>01:39:30</b>	<b>7,069</b>	<b>00:44:56</b>	<b>01:39:46</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)