# **Scottish Ambulance Service**

# **Unscheduled Care Operational Statistics**

# Experimental Statistics Publication Weekly Statistics

Published : 10 August 2022

Please read all accompanying notes and definitions before interpreting the data.



<u>Definitions</u> Definitions information

Table 1Total Unscheduled Care Demand and Emergency Demand by Health BoardTable 2Purple Category: Incidents Attended and Response Times by Health BoardTable 3Red Category: Incidents Attended and Response Times by Health BoardTable 4Amber Category: Incidents Attended and Response Times by Health BoardTable 5Yellow Category: Incidents Attended and Response Times by Health Board

Table 6 Turnaround Times by Health Board
Table 7 Turnaround Times by Hospital

Appendix 1 List of Hospitals included in Hospital Turnaround Times Calculation

**Source** 

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 11/07/2022 to 01/08/2022

## **Notes**

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.



# **Definitions**

Indicator	Definition	Format				
	Unscheduled care incidents handled by SAS including attended and non-					
Total Incidents	attended incidents.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Attended	crew.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
	Unscheduled care incidents handled by SAS which were attended by a SAS					
Incidents Conveyed	crew and the patient conveyed to hospital.	Number				
	Presented by the Health Board Area of the Incident <sup>1</sup>					
Median Response Time	The time in which 50% of patients are reached by a SAS crew.	hh:mm:ss				
Iviedian Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew.	hh:mm:ss				
190 Percentile Response Time	Presented by the Health Board Area of the Incident <sup>1</sup>	1111.111111.55				
	The time in which 50% of SAS Crews spend at hospital as a result of					
	conveying a patient.					
Median Turnaround Time	This time runs from when the crew arrive at the hospital to when they are	hh:mm:ss				
INICUIAN TUNIAIOUNA TIME	clear from the incident.	1111.111111.33				
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					
	The time in which 90% of SAS Crews spend at hospital as a result of					
	conveying a patient. This time runs from when the crew arrive at the hospital					
90 <sup>th</sup> Percentile Turnaround Time	ime to when they are clear from the incident.					
	This indicator includes the turnaround times for hospitals with an A&E only.					
	For a list of these please see Appendix 1.					

# Notes

<sup>&</sup>lt;sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing			11/	07/2022					18/	07/2022		
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,042	794	598	880	671	484	1,190	876	605	1,036	763	496
Borders	334	271	202	270	214	148	389	308	220	319	252	169
Dumfries and Galloway	472	413	326	376	327	245	482	408	310	411	347	255
Fife	1,096	816	560	936	692	442	1,142	855	582	997	737	473
Forth Valley	727	581	443	626	489	357	830	631	447	741	555	373
Grampian	1,412	1,075	706	1,243	948	591	1,495	1,168	759	1,283	996	598
Greater Glasgow and Clyde	3,236	2,408	1,849	2,815	2,070	1,532	3,391	2,533	1,892	2,955	2,171	1,550
Highland	1,076	859	634	815	661	452	1,201	950	697	906	721	486
Lanarkshire	1,775	1,289	969	1,496	1,071	765	1,857	1,352	1,031	1,612	1,147	839
Lothian	2,147	1,574	1,138	1,892	1,364	946	2,385	1,694	1,181	2,103	1,480	986
Orkney	57	42	35	33	26	19	69	51	47	29	22	19
Shetland	55	45	42	34	28	25	60	47	41	38	30	25
Tayside	1,164	904	551	989	758	422	1,178	965	612	992	796	454
Western Isles	118	98	84	63	54	40	158	130	104	66	61	38
Unknown	641	226	150	615	203	130	644	214	156	613	192	137
SCOTLAND	15,352	11,395	8,287	13,083	9,576	6,598	16,471	12,182	8,684	14,101	10,270	6,898

		25/0	07/2022					01/	08/2022		
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,088	813	591	954	713	495	974	780	577	813	648	453
305	261	199	251	212	150	339	289	218	278	233	165
423	357	279	345	290	218	461	379	305	380	312	239
1,075	827	589	944	720	486	1,028	812	533	888	699	425
822	652	459	736	578	392	709	581	445	620	501	370
1,361	1,091	730	1,168	941	594	1,323	1,061	729	1,124	902	577
3,129	2,449	1,865	2,703	2,088	1,522	3,214	2,511	1,894	2,785	2,144	1,548
1,134	872	654	845	671	467	1,135	900	652	876	703	465
1,621	1,263	990	1,408	1,078	816	1,636	1,299	1,007	1,350	1,062	785
2,172	1,627	1,161	1,866	1,387	948	2,147	1,661	1,176	1,865	1,433	966
65	45	42	37	31	28	62	44	38	29	20	15
57	46	42	33	28	24	68	49	44	33	26	21
1,153	940	592	975	779	446	1,092	894	572	914	735	425
155	118	94	66	56	34	119	94	73	69	56	38
606	229	152	588	215	139	614	213	141	590	196	126
15,166	11,590	8,439	12,919	9,787	6,759	14,921	11,567	8,404	12,614	9,670	6,618

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing		11/07/2022 <sup>p</sup>			18/07/2022 <sup>p</sup>			25/07/2022 <sup>p</sup>		01/08/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	21	00:09:57	00:24:58	38	00:10:13	00:24:12	24	00:08:11	00:14:49	23	00:12:07	00:22:56	
Borders	8	00:06:03	00:11:35	12	00:08:38	00:20:49	*	*	*	*	*	*	
Dumfries and Galloway	16	00:09:16	00:17:39	9	00:05:31	00:25:21	8	00:08:47	00:19:29	8	00:03:52	00:19:53	
Fife	38	00:07:51	00:15:02	35	00:08:14	00:18:07	28	00:08:15	00:17:20	32	00:08:47	00:19:42	
Forth Valley	18	00:06:43	00:15:13	26	00:07:14	00:15:54	22	00:09:48	00:16:14	18	00:08:01	00:15:21	
Grampian	40	00:08:33	00:17:15	48	00:07:41	00:17:41	34	00:07:41	00:18:01	27	00:06:33	00:23:46	
Greater Glasgow and Clyde	81	00:06:35	00:13:37	85	00:07:13	00:13:18	88	00:06:41	00:11:50	90	00:06:51	00:13:23	
Highland	23	00:08:47	00:15:44	22	00:06:34	00:24:39	20	00:08:24	00:16:58	10	00:08:11	00:24:34	
Lanarkshire	51	00:07:55	00:17:41	57	00:08:41	00:14:08	47	00:07:43	00:13:53	47	00:08:26	00:16:41	
Lothian	62	00:07:47	00:15:07	52	00:08:49	00:16:57	49	00:06:11	00:10:18	57	00:07:09	00:12:23	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a	
Tayside	31	00:06:30	00:15:52	31	00:06:20	00:17:51	19	00:09:29	00:15:44	36	00:06:12	00:15:36	
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*	
Unknown	8	00:12:45	00:33:17	*	*	*	7	00:05:55	00:14:25	*	*	*	
SCOTLAND	403	00:07:43	00:16:28	428	00:08:06	00:17:25	353	00:07:43	00:14:42	359	00:07:22	00:16:45	

# Key to symbols:

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27; - ' = zero value.

<sup>&#</sup>x27; n/a ' = not applicable

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing		11/07/2022 <sup>p</sup>			18/07/2022 <sup>p</sup>			25/07/2022 <sup>p</sup>		01/08/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	95	00:10:22	00:22:59	190	00:10:49	00:28:16	137	00:10:26	00:24:49	112	00:09:36	00:24:02	
Borders	31	00:08:10	00:19:30	44	00:11:00	00:32:32	25	00:10:30	00:19:32	29	00:08:07	00:18:47	
Dumfries and Galloway	45	00:08:36	00:24:10	58	00:07:39	00:30:04	55	00:06:12	00:14:36	59	00:08:38	00:22:15	
Fife	134	00:11:00	00:22:42	126	00:11:04	00:19:44	126	00:10:38	00:23:16	140	00:10:48	00:20:56	
Forth Valley	93	00:10:00	00:21:34	113	00:08:43	00:20:18	127	00:10:14	00:21:32	84	00:08:22	00:18:24	
Grampian	167	00:08:44	00:22:08	198	00:07:51	00:24:42	161	00:08:42	00:24:41	158	00:07:17	00:23:48	
Greater Glasgow and Clyde	481	00:07:51	00:15:57	479	00:08:03	00:15:27	427	00:07:22	00:14:48	407	00:07:46	00:14:07	
Highland	111	00:09:39	00:33:23	133	00:09:49	00:30:16	110	00:09:32	00:25:07	122	00:09:14	00:30:39	
Lanarkshire	241	00:10:13	00:20:03	263	00:09:56	00:19:25	236	00:08:38	00:19:18	250	00:10:12	00:20:04	
Lothian	295	00:07:59	00:16:35	338	00:08:41	00:15:42	251	00:08:15	00:17:16	282	00:08:21	00:16:00	
Orkney	*	*	*	*	*	*	*	*	*	*	*	*	
Shetland	*	*	*	*	*	*	*	*	*	*	*	*	
Tayside	126	00:07:16	00:20:28	134	00:08:23	00:22:39	131	00:08:01	00:23:25	133	00:07:50	00:21:14	
Western Isles	6	00:18:54	00:48:53	9	00:07:56	00:17:27	8	00:08:26	00:21:08	9	00:20:21	00:37:40	
Unknown	71	00:09:50	00:20:44	56	00:09:08	00:20:36	61	00:08:33	00:18:27	64	00:07:32	00:20:27	
SCOTLAND	1,904	00:08:45	00:20:41	2,151	00:08:59	00:20:18	1,861	00:08:23	00:19:50	1,857	00:08:35	00:20:04	

### Key to symbols

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<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing		11/07/2022 <sup>p</sup>			18/07/2022 <sup>p</sup>			25/07/2022 <sup>p</sup>		01/08/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	291	00:19:23	00:40:22	310	00:24:31	01:05:37	303	00:20:28	00:52:45	265	00:18:48	00:40:22	
Borders	70	00:12:51	00:29:44	93	00:13:09	00:34:22	81	00:11:32	00:28:12	95	00:13:05	00:31:29	
Dumfries and Galloway	128	00:14:00	00:34:08	133	00:14:25	00:27:14	107	00:15:04	00:32:00	107	00:12:55	00:31:09	
Fife	298	00:18:48	00:51:55	339	00:17:58	00:44:36	343	00:18:02	00:42:00	291	00:19:35	00:44:17	
Forth Valley	210	00:17:29	00:37:22	220	00:17:08	00:43:45	245	00:17:04	00:33:55	195	00:17:53	00:37:32	
Grampian	385	00:15:19	00:40:46	374	00:15:12	00:37:46	398	00:13:57	00:36:00	342	00:13:21	00:30:19	
Greater Glasgow and Clyde	872	00:17:07	00:44:45	917	00:16:57	00:37:27	819	00:15:14	00:30:49	906	00:15:23	00:33:07	
Highland	238	00:15:43	00:40:47	263	00:14:40	00:39:12	259	00:15:13	00:42:50	257	00:16:07	00:34:55	
Lanarkshire	513	00:20:40	00:50:44	519	00:20:36	00:46:22	478	00:20:36	00:42:24	426	00:19:38	00:41:27	
Lothian	566	00:16:17	00:35:08	575	00:16:08	00:32:39	575	00:15:18	00:32:00	604	00:16:05	00:30:26	
Orkney	12	00:14:50	00:26:55	10	00:21:17	00:29:13	10	00:15:52	00:49:29	*	*	*	
Shetland	5	00:07:25	00:33:02	13	00:13:32	00:32:59	13	00:23:30	00:34:03	*	*	*	
Tayside	273	00:15:54	00:32:51	295	00:12:51	00:33:55	331	00:16:43	00:36:12	275	00:15:48	00:34:43	
Western Isles	20	00:15:40	00:41:30	16	00:23:19	00:42:43	17	00:12:47	00:38:19	16	00:16:09	01:00:16	
Unknown	64	00:16:24	00:45:28	67	00:17:00	00:42:05	73	00:15:13	00:31:42	69	00:17:44	00:43:16	
SCOTLAND	3,945	00:17:08	00:41:19	4,144	00:17:08	00:40:20	4,052	00:16:18	00:36:15	3,863	00:16:18	00:35:38	

### Key to symbols

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

<sup>&#</sup>x27;\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing		11/07/2022 <sup>p</sup>			18/07/2022 <sup>p</sup>			25/07/2022 <sup>p</sup>		01/08/2022 <sup>p</sup>			
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	
Ayrshire and Arran	254	00:32:38	02:39:30	218	01:11:30	05:58:39	240	00:44:16	03:33:57	243	00:43:14	03:18:47	
Borders	105	00:18:00	01:17:53	103	00:17:53	00:56:39	99	00:20:39	01:14:44	106	00:18:14	01:06:26	
Dumfries and Galloway	136	00:32:31	01:16:39	146	00:24:35	01:38:19	120	00:22:11	01:30:47	137	00:21:09	01:01:20	
Fife	218	00:57:44	04:42:49	233	00:44:52	04:14:44	222	00:55:45	04:01:13	234	00:40:01	03:18:12	
Forth Valley	167	00:41:59	04:15:09	194	00:48:55	05:19:57	181	00:48:10	02:53:11	201	00:28:01	03:15:44	
Grampian	343	00:34:08	02:26:46	368	00:31:32	02:34:29	344	00:26:56	02:27:11	364	00:26:34	01:48:25	
Greater Glasgow and Clyde	599	00:49:06	03:35:06	658	00:48:14	03:59:22	722	00:35:57	02:38:50	724	00:36:55	03:17:54	
Highland	289	00:26:26	01:36:42	298	00:26:48	01:31:36	276	00:21:58	01:28:31	312	00:24:25	01:32:04	
Lanarkshire	255	01:09:28	06:15:12	293	01:26:48	05:18:37	308	00:54:39	03:49:49	330	00:55:18	02:59:54	
Lothian	427	00:47:26	03:45:24	493	00:57:28	04:14:20	495	00:34:55	02:51:03	470	00:40:00	03:05:54	
Orkney	10	00:13:00	00:23:59	7	00:32:54	00:59:09	15	00:19:52	01:50:37	13	00:21:51	01:09:56	
Shetland	17	00:14:58	00:55:05	10	00:09:11	01:14:26	14	00:24:19	01:01:24	9	00:12:21	00:23:44	
Tayside	322	00:26:37	01:33:09	331	00:31:25	01:45:17	295	00:39:19	02:15:40	289	00:30:40	01:48:00	
Western Isles	24	00:27:49	01:27:05	32	00:28:59	01:08:21	30	00:15:45	01:02:16	30	00:22:23	01:15:43	
Unknown	58	00:29:11	03:13:20	58	00:43:30	03:39:26	72	00:25:58	01:37:59	54	00:30:06	01:41:34	
SCOTLAND	3,224	00:38:06	03:18:30	3,442	00:39:43	03:37:57	3,433	00:34:16	02:43:54	3,516	00:32:53	02:38:56	

p - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing		11/07/2022			18/07/2022			25/07/2022		01/08/2022			
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)										
Ayrshire & Arran	474	00:50:58	02:59:34	500	01:10:45	03:44:49	485	01:01:04	03:36:12	445	00:47:25	02:44:52	
Borders	150	00:31:38	00:59:27	160	00:35:56	01:08:14	152	00:36:06	00:59:53	163	00:33:12	00:50:08	
Dumfries & Galloway	239	00:29:04	00:58:54	244	00:24:02	00:45:33	217	00:26:11	00:51:39	232	00:24:20	00:44:36	
Fife	412	00:48:47	02:09:42	438	00:51:39	02:26:37	458	00:51:42	02:51:41	389	00:53:22	02:29:59	
Forth Valley	368	00:38:27	01:00:00	384	00:42:41	01:06:50	405	00:44:42	01:09:42	374	00:42:08	01:09:39	
Grampian	626	00:51:48	03:01:28	637	00:54:07	02:46:04	629	00:48:50	02:34:00	596	00:45:56	02:00:43	
Greater Glasgow & Clyde	1,721	00:44:44	01:19:20	1,769	00:45:46	01:21:01	1,709	00:45:34	01:21:44	1,740	00:45:13	01:19:01	
Highland	345	00:28:30	01:30:05	377	00:29:55	01:21:17	345	00:29:25	01:40:51	336	00:31:11	01:41:19	
Lanarkshire	702	00:54:55	01:38:03	781	00:55:46	01:52:10	771	00:54:20	01:43:21	736	00:53:42	01:30:06	
Lothian	942	00:45:31	01:10:05	974	00:46:00	01:12:28	962	00:43:19	01:08:02	982	00:44:31	01:09:46	
Orkney	20	00:12:13	00:30:05	19	00:16:55	00:29:42	27	00:15:08	00:32:18	16	00:16:02	00:24:21	
Shetland	23	00:23:27	00:49:47	24	00:22:04	00:42:31	25	00:25:32	00:42:38	21	00:23:59	00:46:15	
Tayside	481	00:31:04	00:56:52	509	00:32:24	00:55:31	493	00:33:38	00:56:57	486	00:33:26	01:04:15	
Western Isles	33	00:23:29	00:37:18	30	00:17:36	00:32:28	27	00:17:08	00:28:20	32	00:16:01	00:39:36	
SCOTLAND	6,536	00:43:30	01:32:57	6,846	00:45:00	01:40:44	6,705	00:44:06	01:35:48	6,548	00:43:24	01:25:22	

Table 7 - Turnaround Times by Hospital

Week Commencing			11/07/2022			18/07/2022			25/07/2022			01/08/2022	
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	165	01:14:06	03:54:27	164	01:34:02	04:16:40	165	01:22:28	03:58:15	166	01:09:05	04:00:19
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	309	00:45:31	02:22:05	336	01:02:59	03:15:07	320	00:55:46	03:18:30	279	00:42:57	01:33:00
Borders	Borders General Hospital (Melrose)	150	00:31:38	00:59:27	160	00:35:56	01:08:14	152	00:36:06	00:59:53	163	00:33:12	00:50:08
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	52	00:27:46	00:44:38	43	00:24:12	00:45:47	47	00:25:30	00:43:38	39	00:22:14	00:36:39
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	187	00:30:23	01:02:10	201	00:23:42	00:44:52	170	00:26:16	00:54:09	193	00:24:34	00:45:26
Fife	Victoria Hospital (Kirkcaldy)	412	00:48:47	02:09:42	438	00:51:39	02:26:37	458	00:51:42	02:51:41	389	00:53:22	02:29:59
Forth Valley	Forth Valley Royal Hospital (Larbert)	368	00:38:27	01:00:00	384	00:42:41	01:06:50	405	00:44:42	01:09:42	374	00:42:08	01:09:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	489	01:02:44	03:17:48	505	00:56:26	02:54:18	496	00:53:12	02:50:12	470	00:47:27	02:02:17
Grampian	Dr Gray's Hospital (Elgin)	124	00:39:25	01:22:39	127	00:47:46	02:00:13	117	00:41:25	01:38:02	111	00:45:59	02:05:11
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:22:21	00:32:20	5	00:23:29	01:24:50	16	00:25:57	00:41:41	15	00:22:05	00:35:28
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	528	00:40:17	01:04:13	539	00:41:39	01:03:53	528	00:39:54	01:01:52	545	00:39:47	01:01:27
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	92	00:31:38	00:50:57	116	00:36:12	00:56:44	93	00:37:33	01:05:20	107	00:40:40	01:02:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	699	00:51:24	01:29:13	712	00:52:22	01:44:46	746	00:51:53	01:31:00	694	00:51:40	01:32:53
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	341	00:47:45	01:25:14	339	00:47:10	01:19:03	301	00:46:26	01:28:33	334	00:47:21	01:18:54
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:38:12	01:00:47	63	00:37:20	01:01:21	41	00:42:26	00:58:20	60	00:38:30	01:04:59
Highland	Belford Hospital (Fort William)	29	00:22:51	00:41:23	44	00:25:37	00:47:58	39	00:23:37	00:40:28	34	00:26:15	00:57:29
Highland	Caithness General Hospital (Wick)	37	00:24:00	00:36:43	51	00:26:54	00:43:15	43	00:19:43	00:40:52	30	00:20:17	00:34:21
Highland	Lorn & Islands Hospital (Oban)	34	00:21:26	00:32:28	27	00:29:13	00:44:44	21	00:28:00	00:49:59	21	00:20:15	00:31:23
Highland	Raigmore Hospital (Inverness)	245	00:33:21	01:51:12	255	00:32:20	01:46:11	242	00:34:26	01:56:32	251	00:38:22	01:52:10
Lanarkshire	University Hospital Hairmyres (East Kilbride)	221	00:52:08	01:25:02	235	00:49:40	01:24:10	238	00:48:22	01:24:57	226	00:44:48	01:11:19
Lanarkshire	University Hospital Monklands (Airdrie)	211	00:51:26	01:28:46	241	01:00:49	01:51:33	236	00:57:33	01:40:45	211	00:51:04	01:26:41
Lanarkshire	University Hospital Wishaw (Wishaw)	270	00:58:36	02:03:26	305	00:59:00	02:26:21	297	00:55:26	02:00:36	299	01:02:55	01:57:16
Lothian	Royal Hospital for Sick Children (Edinburgh)	16	00:41:22	01:05:52	23	00:36:31	00:49:38	25	00:41:53	00:56:30	10	00:31:52	00:51:45
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	740	00:46:58	01:10:44	755	00:47:36	01:14:21	733	00:43:32	01:08:37	753	00:46:01	01:11:13
Lothian	St John's Hospital (Livingston)	186	00:41:07	01:06:21	196	00:42:16	01:07:13	204	00:41:16	01:05:25	219	00:41:03	01:06:34
Orkney	Balfour Hospital (Kirkwall)	20	00:12:13	00:30:05	19	00:16:55	00:29:42	27	00:15:08	00:32:18	16	00:16:02	00:24:21
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:23:27	00:49:47	24	00:22:04	00:42:31	25	00:25:32	00:42:38	21	00:23:59	00:46:15
Tayside	Ninewells Hospital (Dundee)	408	00:32:14	01:01:54	448	00:33:08	00:56:04	414	00:35:00	01:00:53	412	00:35:47	01:07:31
Tayside	Perth Royal Infirmary (Perth)	73	00:27:22	00:41:32	61	00:28:07	00:41:31	79	00:24:09	00:39:42	74	00:23:30	00:39:02
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:23:29	00:37:18	30	00:17:36	00:32:28	27	00:17:08	00:28:20	32	00:16:01	00:39:36
SCOTLAND		6,536	00:43:30	01:32:57	6,846	00:45:00	01:40:44	6,705	00:44:06	01:35:48	6,548	00:43:24	01:25:22

# Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)