Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 18 May 2022

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **18/04/2022**   to   **09/05/2022**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	18/04/2022						25/04/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,182	897	650	998	755	518	1,045	824	632	883	687	501
Borders	323	279	211	261	227	163	298	266	188	247	217	146
Dumfries and Galloway	492	401	329	393	318	251	458	392	317	367	318	248
Fife	974	790	563	829	662	444	1,028	849	588	877	722	472
Forth Valley	738	601	464	649	519	387	768	622	490	659	530	404
Grampian	1,400	1,134	771	1,193	959	602	1,350	1,112	718	1,130	936	550
Greater Glasgow and Clyde	3,113	2,460	1,899	2,687	2,095	1,547	3,184	2,519	1,975	2,725	2,119	1,597
Highland	1,034	842	600	745	617	390	1,017	837	601	744	635	413
Lanarkshire	1,650	1,323	1,028	1,404	1,107	826	1,585	1,278	977	1,311	1,036	752
Lothian	2,059	1,567	1,106	1,768	1,324	882	2,087	1,639	1,201	1,806	1,402	986
Orkney	58	38	32	35	25	19	62	50	40	34	27	17
Shetland	42	35	32	22	19	17	67	53	48	39	33	28
Tayside	1,105	903	608	915	745	460	1,020	872	585	844	708	431
Western Isles	122	99	75	65	56	34	134	106	88	63	53	36
Unknown	658	245	167	631	227	150	606	209	147	574	187	128
SCOTLAND	14,950	11,614	8,535	12,595	9,655	6,690	14,709	11,628	8,595	12,303	9,610	6,709

	02/05/2022						09/05/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,058	856	616	892	714	483	1,067	874	661	880	719	513
369	310	234	301	254	180	350	305	219	289	253	172
471	391	298	393	323	234	454	389	311	356	308	233
1,025	818	577	852	682	447	1,019	838	575	893	729	470
717	599	458	631	520	387	739	601	477	652	523	402
1,495	1,193	798	1,265	1,022	636	1,373	1,106	742	1,158	932	581
3,350	2,530	1,965	2,920	2,182	1,645	3,357	2,549	1,976	2,923	2,197	1,642
1,006	834	609	761	639	430	1,129	905	633	870	722	464
1,696	1,347	1,035	1,447	1,137	844	1,708	1,344	1,026	1,414	1,088	787
2,194	1,703	1,198	1,890	1,474	984	2,165	1,692	1,179	1,931	1,493	996
73	54	49	37	27	23	68	60	51	38	38	29
66	52	44	36	32	24	45	37	29	32	26	19
1,221	996	660	999	812	484	1,164	969	649	961	800	492
128	106	81	70	59	36	91	76	62	49	44	32
629	223	140	611	208	127	653	224	152	624	207	136
15,498	**12,012**	**8,762**	**13,105**	**10,085**	**6,964**	**15,382**	**11,969**	**8,742**	**13,070**	**10,079**	**6,968**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/04/2022[p]			25/04/2022[p]			02/05/2022[p]			09/05/2022[p]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:07:44	00:15:53	23	00:07:42	00:17:57	36	00:07:34	00:17:15	26	00:08:00	00:20:52
Borders	13	00:11:08	00:26:20	5	00:06:44	00:14:00	9	00:05:00	00:15:23	*	*	*
Dumfries and Galloway	14	00:05:17	00:22:50	11	00:06:15	00:16:15	8	00:06:41	00:17:46	12	00:16:29	00:27:42
Fife	17	00:06:43	00:11:44	31	00:06:14	00:19:05	32	00:06:16	00:09:48	28	00:07:28	00:14:10
Forth Valley	18	00:13:04	00:22:03	18	00:06:37	00:18:17	18	00:04:30	00:10:53	24	00:08:14	00:14:42
Grampian	27	00:04:57	00:14:38	41	00:06:16	00:16:56	36	00:05:22	00:17:26	28	00:06:06	00:14:35
Greater Glasgow and Clyde	80	00:05:42	00:09:35	81	00:07:00	00:11:37	97	00:06:42	00:11:45	111	00:06:08	00:12:29
Highland	27	00:06:55	00:18:06	19	00:07:17	00:15:51	14	00:09:32	00:23:11	22	00:07:09	00:18:30
Lanarkshire	50	00:06:31	00:13:42	45	00:09:24	00:13:12	56	00:06:47	00:14:42	63	00:08:18	00:14:47
Lothian	41	00:06:58	00:12:26	60	00:06:25	00:14:09	60	00:07:34	00:13:46	64	00:07:14	00:13:48
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	30	00:07:38	00:16:57	27	00:08:37	00:19:14	38	00:08:08	00:21:08	33	00:05:51	00:17:27
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	*	*	*	9	00:05:32	00:14:44	*	*	*
SCOTLAND	367	00:06:43	00:16:09	369	00:07:04	00:16:20	419	00:06:42	00:16:13	420	00:07:12	00:15:50

Notes

[p] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/04/2022[p]			25/04/2022[p]			02/05/2022[p]			09/05/2022[p]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	132	00:09:08	00:19:30	124	00:10:17	00:26:41	115	00:10:06	00:24:52	118	00:09:45	00:18:02
Borders	26	00:11:57	00:32:19	32	00:13:02	00:26:17	31	00:10:20	00:26:04	37	00:10:53	00:23:50
Dumfries and Galloway	46	00:08:19	00:27:13	38	00:07:25	00:20:38	44	00:07:28	00:22:57	*	*	*
Fife	113	00:08:09	00:19:30	110	00:07:52	00:19:12	99	00:08:29	00:17:07	117	00:08:29	00:19:43
Forth Valley	88	00:08:42	00:16:46	114	00:08:37	00:18:40	80	00:08:26	00:16:25	86	00:08:31	00:17:23
Grampian	165	00:08:20	00:21:12	157	00:07:38	00:21:19	191	00:08:10	00:22:22	165	00:07:13	00:19:54
Greater Glasgow and Clyde	390	00:07:34	00:13:50	433	00:07:19	00:15:04	439	00:07:15	00:14:11	437	00:07:30	00:14:14
Highland	93	00:07:32	00:22:02	87	00:08:32	00:27:04	101	00:08:22	00:28:39	104	00:09:02	00:30:23
Lanarkshire	265	00:09:54	00:19:19	228	00:08:53	00:16:26	215	00:08:58	00:18:39	214	00:08:12	00:17:27
Lothian	218	00:07:55	00:14:34	229	00:08:37	00:17:25	267	00:08:10	00:15:29	263	00:07:57	00:15:20
Orkney	*	*	*	5	00:11:48	00:22:19	*	*	*	*	*	*
Shetland	*	*	*	9	00:12:37	00:31:43	*	*	*	-	n/a	n/a
Tayside	120	00:07:15	00:19:21	121	00:07:15	00:19:41	135	00:07:32	00:18:14	119	00:08:24	00:18:02
Western Isles	8	00:13:26	00:22:51	5	00:06:49	00:34:19	8	00:29:47	00:33:15	*	*	*
Unknown	54	00:09:59	00:21:58	48	00:08:52	00:21:34	57	00:08:41	00:20:16	50	00:07:11	00:22:19
SCOTLAND	1,726	00:08:21	00:18:37	1,740	00:08:09	00:19:03	1,790	00:08:08	00:18:50	1,747	00:08:04	00:18:12

Notes

[p] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/04/2022ᴾ			25/04/2022ᴾ			02/05/2022ᴾ			09/05/2022ᴾ		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	304	00:20:24	00:53:04	288	00:20:00	00:44:45	294	00:18:23	00:49:35	296	00:18:05	00:36:11
Borders	78	00:12:26	00:34:15	72	00:16:10	00:34:56	102	00:13:35	00:29:30	94	00:12:58	00:32:14
Dumfries and Galloway	106	00:13:49	00:38:44	124	00:13:35	00:32:29	120	00:13:30	00:32:16	103	00:12:39	00:38:18
Fife	242	00:14:48	00:31:57	265	00:13:46	00:30:13	291	00:15:02	00:29:18	268	00:15:30	00:31:32
Forth Valley	212	00:16:04	00:31:38	211	00:14:51	00:30:25	207	00:14:29	00:29:20	210	00:15:40	00:27:52
Grampian	357	00:13:53	00:33:53	358	00:13:32	00:32:36	404	00:15:28	00:40:04	349	00:14:08	00:35:45
Greater Glasgow and Clyde	876	00:15:37	00:36:28	805	00:14:41	00:32:41	900	00:16:18	00:36:10	917	00:16:44	00:40:37
Highland	195	00:13:28	00:32:01	212	00:13:22	00:32:47	234	00:13:25	00:32:16	250	00:15:28	00:42:42
Lanarkshire	481	00:18:31	00:40:27	385	00:18:05	00:37:26	506	00:18:42	00:37:35	467	00:18:52	00:41:15
Lothian	528	00:14:51	00:29:13	578	00:15:11	00:30:56	622	00:15:28	00:32:10	597	00:14:37	00:30:11
Orkney	7	00:06:50	00:47:33	7	00:11:27	00:36:18	14	00:10:39	00:20:56	12	00:14:26	00:26:00
Shetland	6	00:08:08	00:27:15	7	00:21:16	00:34:39	9	00:13:54	00:27:51	9	00:10:25	00:29:42
Tayside	280	00:13:52	00:31:38	294	00:13:41	00:29:16	306	00:16:47	00:32:23	304	00:15:10	00:31:53
Western Isles	20	00:16:04	00:37:41	19	00:15:49	00:36:44	19	00:18:42	00:36:29	18	00:08:52	00:25:36
Unknown	82	00:14:40	00:39:01	78	00:17:10	00:37:36	72	00:16:02	00:32:46	78	00:15:37	00:33:58
SCOTLAND	3,774	00:15:29	00:35:18	3,703	00:15:13	00:33:26	4,100	00:16:17	00:35:07	3,972	00:15:55	00:36:26

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	18/04/2022[p]			25/04/2022[p]			02/05/2022[p]			09/05/2022[p]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	275	00:42:12	02:35:37	246	00:34:05	02:21:45	260	00:29:23	02:02:43	270	00:33:48	02:07:24
Borders	109	00:20:25	01:04:42	108	00:18:51	00:53:03	112	00:20:04	01:12:55	119	00:23:59	01:08:07
Dumfries and Galloway	152	00:24:30	01:03:18	145	00:24:32	01:28:01	151	00:24:41	01:16:10	157	00:21:37	01:08:06
Fife	285	00:25:20	01:43:10	312	00:24:48	01:30:04	259	00:30:50	02:08:16	313	00:33:36	01:56:53
Forth Valley	200	00:37:19	02:13:13	186	00:30:12	01:39:21	214	00:28:26	02:08:31	202	00:26:31	01:30:21
Grampian	401	00:24:00	01:42:01	375	00:27:04	01:30:44	384	00:30:11	02:00:39	387	00:23:36	01:28:33
Greater Glasgow and Clyde	727	00:35:43	02:22:10	770	00:30:52	02:22:04	724	00:45:16	03:20:06	709	00:46:43	03:23:49
Highland	296	00:20:33	01:22:20	317	00:17:59	01:08:58	285	00:20:16	01:09:28	342	00:18:49	01:06:58
Lanarkshire	302	00:43:06	03:41:23	370	00:35:58	02:04:00	352	00:49:10	03:08:39	337	00:44:37	03:30:08
Lothian	518	00:28:35	01:46:43	518	00:36:30	02:18:43	513	00:35:40	02:43:52	554	00:40:38	02:56:56
Orkney	13	00:11:57	00:32:47	13	00:17:37	00:20:12	12	00:07:26	00:19:17	24	00:17:15	00:35:55
Shetland	10	00:31:29	02:20:13	17	00:20:41	01:07:00	12	00:12:39	01:06:27	13	00:20:29	01:06:39
Tayside	313	00:26:46	01:36:27	261	00:27:41	01:29:52	322	00:33:55	01:49:16	341	00:27:17	01:34:59
Western Isles	25	00:20:18	01:27:53	27	00:23:18	01:02:49	29	00:23:33	01:01:19	25	00:24:01	01:06:58
Unknown	78	00:22:02	01:20:27	54	00:19:30	01:29:42	67	00:25:22	02:31:36	77	00:26:10	01:42:58
SCOTLAND	**3,704**	**00:29:00**	**01:58:40**	**3,719**	**00:28:05**	**01:55:38**	**3,696**	**00:31:57**	**02:25:58**	**3,870**	**00:31:19**	**02:16:55**

Notes

[p] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	18/04/2022			25/04/2022			02/05/2022			09/05/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	505	00:55:27	03:08:06	491	00:53:14	03:10:05	450	00:46:00	02:26:12	507	00:40:32	01:49:50
Borders	168	00:35:02	01:04:26	141	00:32:05	00:58:30	175	00:34:12	00:57:20	166	00:34:29	01:01:10
Dumfries & Galloway	236	00:23:56	00:47:11	237	00:25:20	00:51:55	230	00:23:50	00:51:02	226	00:25:05	00:47:25
Fife	378	00:35:59	01:06:55	413	00:38:35	01:33:34	428	00:48:07	02:30:14	432	00:44:46	02:13:08
Forth Valley	366	00:37:20	00:57:10	409	00:36:53	01:03:17	390	00:38:40	00:58:40	405	00:37:32	01:01:03
Grampian	616	00:41:32	01:56:16	593	00:42:52	01:51:32	648	00:43:29	02:24:17	606	00:41:33	02:24:58
Greater Glasgow & Clyde	1,718	00:45:02	01:42:03	1,782	00:42:45	01:23:23	1,834	00:45:45	01:44:41	1,854	00:43:58	01:29:05
Highland	292	00:25:25	01:15:59	295	00:24:17	01:01:49	324	00:25:45	01:22:42	356	00:28:11	01:33:19
Lanarkshire	762	00:49:40	01:29:20	711	00:48:00	01:24:00	793	00:50:53	01:18:53	740	00:47:37	01:24:35
Lothian	878	00:38:19	01:02:04	993	00:39:56	01:03:59	986	00:41:30	01:03:16	1,006	00:40:32	01:03:34
Orkney	16	00:14:23	00:22:11	16	00:14:42	00:19:39	19	00:13:49	00:20:23	28	00:11:54	00:23:51
Shetland	19	00:21:29	00:44:12	26	00:25:22	00:41:32	26	00:26:25	00:43:31	19	00:35:28	00:53:26
Tayside	523	00:30:36	00:56:18	480	00:30:04	00:52:17	537	00:30:10	00:58:39	544	00:30:18	00:56:47
Western Isles	25	00:16:02	00:23:23	29	00:19:14	00:38:42	25	00:19:20	00:43:29	26	00:18:56	00:33:18
SCOTLAND	6,502	00:40:15	01:27:10	6,616	00:39:42	01:22:36	6,865	00:41:31	01:28:46	6,915	00:39:57	01:21:56

Table 7 - Turnaround Times by Hospital

Week Commencing		18/04/2022			25/04/2022			02/05/2022			09/05/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	178	01:10:10	03:11:03	167	00:58:07	03:08:35	158	00:42:22	01:54:21	169	00:46:47	02:16:00
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	327	00:51:27	02:59:59	324	00:52:05	03:09:00	292	00:47:15	02:38:28	338	00:37:38	01:29:38
Borders	Borders General Hospital (Melrose)	168	00:35:02	01:04:26	141	00:32:05	00:58:30	175	00:34:12	00:57:20	166	00:34:29	01:01:10
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:22:04	00:32:50	47	00:22:53	00:43:00	40	00:21:19	00:34:15	33	00:19:10	00:29:36
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	191	00:24:23	00:50:51	190	00:25:44	00:53:47	190	00:25:13	00:51:37	193	00:26:55	00:48:13
Fife	Victoria Hospital (Kirkcaldy)	378	00:35:59	01:06:55	413	00:38:35	01:33:34	428	00:48:07	02:30:14	432	00:44:46	02:13:08
Forth Valley	Forth Valley Royal Hospital (Larbert)	366	00:37:20	00:57:10	409	00:36:53	01:03:17	390	00:38:40	00:58:40	405	00:37:32	01:01:03
Grampian	Aberdeen Royal Infirmary (Aberdeen)	461	00:44:09	02:06:11	473	00:44:05	01:52:57	518	00:46:04	02:42:30	479	00:43:11	02:36:21
Grampian	Dr Gray's Hospital (Elgin)	136	00:40:07	01:34:35	106	00:44:21	01:49:22	113	00:37:16	01:24:01	116	00:38:06	01:27:22
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	19	00:24:50	00:37:15	14	00:22:04	00:41:40	17	00:25:14	00:51:23	11	00:17:59	00:36:04
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	516	00:40:07	00:57:46	539	00:39:35	00:59:58	544	00:40:51	01:07:59	542	00:39:22	01:12:22
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	97	00:34:14	01:03:17	117	00:35:40	00:55:36	109	00:35:16	00:56:38	113	00:32:26	01:00:48
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	738	01:01:46	02:38:24	713	00:51:19	02:13:00	749	00:56:47	03:04:19	791	00:51:14	01:48:12
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	309	00:40:01	01:05:37	344	00:39:34	01:10:05	359	00:44:03	01:13:18	349	00:44:25	01:18:59
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	58	00:39:46	01:04:44	69	00:36:46	00:58:50	73	00:39:23	01:01:06	59	00:33:47	01:05:47
Highland	Belford Hospital (Fort William)	23	00:22:40	00:40:58	32	00:26:57	00:50:12	29	00:22:34	00:44:04	41	00:20:59	00:42:12
Highland	Caithness General Hospital (Wick)	36	00:19:14	00:33:40	32	00:18:35	00:29:39	29	00:17:54	00:43:21	39	00:18:56	00:32:29
Highland	Lorn & Islands Hospital (Oban)	19	00:28:25	00:39:52	15	00:27:16	00:56:53	25	00:21:15	00:47:51	29	00:27:54	00:42:52
Highland	Raigmore Hospital (Inverness)	214	00:27:56	01:23:27	216	00:25:42	01:09:31	241	00:27:58	01:45:33	247	00:31:20	02:04:53
Lanarkshire	University Hospital Hairmyres (East Kilbride)	220	00:42:04	01:10:14	199	00:39:59	01:04:21	218	00:43:32	01:06:56	210	00:43:30	01:05:41
Lanarkshire	University Hospital Monklands (Airdrie)	237	00:52:26	01:29:28	233	00:55:55	01:35:02	229	00:52:52	01:16:20	208	00:47:24	01:16:50
Lanarkshire	University Hospital Wishaw (Wishaw)	305	00:53:31	01:42:58	279	00:49:40	01:26:06	346	00:53:41	01:24:54	322	00:53:09	01:41:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:32:48	00:42:13	29	00:29:22	00:56:42	36	00:39:11	00:54:15	35	00:32:38	00:56:22
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	641	00:38:21	01:03:15	745	00:42:04	01:06:41	756	00:42:22	01:03:58	766	00:41:23	01:05:09
Lothian	St John's Hospital (Livingston)	212	00:39:06	01:00:16	219	00:37:15	00:58:06	194	00:40:06	00:59:36	205	00:38:37	00:57:33
Orkney	Balfour Hospital (Kirkwall)	16	00:14:23	00:22:11	16	00:14:42	00:19:39	19	00:13:49	00:20:23	28	00:11:54	00:23:51
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:21:29	00:44:12	26	00:25:22	00:41:32	26	00:26:25	00:43:31	19	00:35:28	00:53:26
Tayside	Ninewells Hospital (Dundee)	433	00:32:53	00:58:51	417	00:31:07	00:53:43	448	00:31:33	01:02:26	463	00:32:25	00:58:49
Tayside	Perth Royal Infirmary (Perth)	90	00:24:15	00:36:37	63	00:25:08	00:35:45	89	00:26:55	00:41:37	81	00:24:39	00:38:45
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:16:02	00:23:23	29	00:19:14	00:38:42	25	00:19:20	00:43:29	26	00:18:56	00:33:18
SCOTLAND		6,502	00:40:15	01:27:10	6,616	00:39:42	01:22:36	6,865	00:41:31	01:28:46	6,915	00:39:57	01:21:56

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)