

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Official Statistics Publication Weekly Statistics Published : 06 December 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **06/11/2023** to **27/11/2023**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	06/11/2023						13/11/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,051	865	626	877	718	489	1,084	858	618	922	721	491
Borders	341	290	206	278	238	155	361	323	240	298	265	184
Dumfries and Galloway	441	368	290	371	305	229	433	367	284	341	280	203
Fife	1,049	839	577	908	715	462	1,134	920	626	975	781	501
Forth Valley	761	638	480	681	572	418	837	668	489	746	591	419
Grampian	1,432	1,133	746	1,244	998	628	1,515	1,179	797	1,318	1,024	650
Greater Glasgow and Clyde	3,404	2,725	2,046	2,972	2,358	1,701	3,217	2,544	1,959	2,826	2,217	1,656
Highland	934	773	543	735	620	401	926	773	567	681	588	399
Lanarkshire	1,632	1,346	1,019	1,377	1,128	811	1,787	1,432	1,115	1,538	1,225	932
Lothian	2,123	1,673	1,192	1,867	1,447	989	2,253	1,770	1,270	1,947	1,514	1,038
Orkney	53	42	39	26	20	18	62	49	43	34	28	22
Shetland	54	45	40	28	23	18	41	31	28	20	17	14
Tayside	1,241	1,051	655	1,041	868	490	1,174	979	634	978	801	473
Western Isles	139	101	77	67	55	32	99	91	75	50	47	32
Unknown	667	306	213	635	284	194	632	304	207	599	281	189
<b>SCOTLAND</b>	<b>15,322</b>	<b>12,195</b>	<b>8,749</b>	<b>13,107</b>	<b>10,349</b>	<b>7,035</b>	<b>15,555</b>	<b>12,288</b>	<b>8,952</b>	<b>13,273</b>	<b>10,380</b>	<b>7,203</b>

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20/11/2023						27/11/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,051	855	616	904	727	494	1,087	902	623	921	759	487
322	283	202	269	231	155	317	277	210	257	219	157
422	359	303	344	288	233	445	376	296	364	301	224
1,026	845	580	908	731	471	1,065	878	623	906	743	496
737	637	471	649	560	398	746	636	486	671	574	429
1,495	1,154	763	1,308	1,014	635	1,471	1,087	686	1,283	960	572
3,272	2,600	1,943	2,835	2,228	1,594	3,131	2,535	1,961	2,674	2,126	1,581
931	770	561	727	608	406	944	799	576	739	631	421
1,751	1,396	1,059	1,514	1,200	875	1,686	1,362	1,068	1,443	1,162	880
2,297	1,812	1,264	2,028	1,596	1,069	2,308	1,785	1,226	2,068	1,591	1,055
60	48	40	32	25	18	86	63	57	46	36	30
57	47	38	34	30	22	56	46	36	33	31	21
1,182	1,003	648	977	823	480	1,211	1,025	703	1,026	856	546
99	83	60	54	48	29	130	106	90	54	46	32
678	297	192	651	279	177	652	295	200	615	269	176
<b>15,380</b>	<b>12,189</b>	<b>8,740</b>	<b>13,234</b>	<b>10,388</b>	<b>7,056</b>	<b>15,335</b>	<b>12,172</b>	<b>8,841</b>	<b>13,100</b>	<b>10,304</b>	<b>7,107</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>			20/11/2023 <sup>P</sup>			27/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	33	00:07:38	00:13:52	25	00:05:47	00:17:15	31	00:07:05	00:18:00	31	00:07:46	00:13:32
Borders	16	00:09:19	00:16:49	6	00:07:00	00:17:08	8	00:07:54	00:15:55	6	00:04:00	00:14:51
Dumfries and Galloway	14	00:07:13	00:17:24	10	00:06:44	00:18:31	*	*	*	14	00:08:56	00:22:59
Fife	32	00:06:18	00:13:07	25	00:07:21	00:17:14	27	00:07:56	00:14:33	33	00:05:42	00:11:22
Forth Valley	30	00:07:50	00:17:53	26	00:07:40	00:12:07	24	00:06:40	00:23:55	20	00:06:25	00:12:29
Grampian	49	00:06:31	00:19:48	57	00:08:13	00:19:30	40	00:06:34	00:22:47	37	00:09:40	00:26:37
Greater Glasgow and Clyde	106	00:06:15	00:13:32	124	00:06:03	00:11:10	107	00:06:11	00:11:17	88	00:06:34	00:13:49
Highland	28	00:09:23	00:19:08	18	00:08:15	00:14:47	29	00:07:28	00:21:36	22	00:06:20	00:19:45
Lanarkshire	55	00:07:32	00:13:33	67	00:08:27	00:15:14	47	00:06:31	00:12:10	45	00:08:21	00:15:37
Lothian	84	00:07:39	00:15:43	75	00:06:56	00:14:52	75	00:05:46	00:14:38	66	00:06:21	00:11:04
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	33	00:09:03	00:16:55	47	00:08:43	00:19:38	41	00:06:24	00:13:56	29	00:07:11	00:16:48
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	20	00:07:37	00:18:23	16	00:06:22	00:16:50
<b>SCOTLAND</b>	<b>491</b>	<b>00:07:21</b>	<b>00:16:08</b>	<b>488</b>	<b>00:07:04</b>	<b>00:15:34</b>	<b>458</b>	<b>00:06:34</b>	<b>00:15:52</b>	<b>413</b>	<b>00:07:02</b>	<b>00:16:04</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>			20/11/2023 <sup>P</sup>			27/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	132	00:09:13	00:18:15	153	00:10:20	00:24:41	157	00:10:08	00:22:05	153	00:09:23	00:20:47
Borders	37	00:09:01	00:23:59	44	00:09:01	00:20:03	25	00:08:58	00:17:57	32	00:06:32	00:15:20
Dumfries and Galloway	50	00:06:16	00:25:41	49	00:07:26	00:29:33	60	00:09:20	00:31:59	54	00:10:38	00:22:26
Fife	113	00:09:25	00:20:02	161	00:09:19	00:20:02	129	00:08:48	00:16:46	124	00:09:33	00:20:08
Forth Valley	111	00:08:14	00:16:08	127	00:09:08	00:17:28	98	00:10:30	00:19:37	104	00:08:31	00:19:28
Grampian	189	00:08:43	00:22:03	226	00:08:57	00:23:38	203	00:09:23	00:24:40	198	00:08:36	00:28:08
Greater Glasgow and Clyde	575	00:07:38	00:14:58	533	00:08:00	00:15:45	504	00:07:48	00:14:12	456	00:07:41	00:14:43
Highland	96	00:08:18	00:22:45	101	00:10:48	00:30:36	93	00:08:00	00:28:28	113	00:08:25	00:23:13
Lanarkshire	271	00:09:27	00:17:40	281	00:09:34	00:20:22	280	00:09:31	00:19:30	308	00:09:40	00:18:19
Lothian	317	00:07:24	00:15:25	310	00:07:37	00:15:25	294	00:07:17	00:14:15	322	00:07:28	00:14:13
Orkney	-	n/a	n/a	*	*	*	6	00:03:44	00:07:40	10	00:05:36	00:13:56
Shetland	*	*	*	*	*	*	7	00:08:14	00:27:49	7	00:11:16	00:32:57
Tayside	151	00:07:07	00:20:04	137	00:08:42	00:21:38	127	00:07:42	00:19:30	149	00:08:48	00:22:23
Western Isles	*	*	*	*	*	*	5	00:10:18	00:19:19	9	00:11:07	00:16:31
Unknown	80	00:09:16	00:17:43	71	00:08:23	00:20:14	61	00:11:32	00:29:35	64	00:09:56	00:21:21
<b>SCOTLAND</b>	<b>2,130</b>	<b>00:08:12</b>	<b>00:17:33</b>	<b>2,201</b>	<b>00:08:37</b>	<b>00:20:10</b>	<b>2,049</b>	<b>00:08:31</b>	<b>00:19:08</b>	<b>2,103</b>	<b>00:08:24</b>	<b>00:19:19</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>			20/11/2023 <sup>P</sup>			27/11/2023 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	264	00:16:22	00:34:11	302	00:18:26	00:59:02	275	00:20:47	00:52:50	279	00:18:58	00:37:47
Borders	78	00:12:56	00:33:13	101	00:11:19	00:35:48	99	00:12:29	00:26:46	86	00:12:55	00:34:17
Dumfries and Galloway	102	00:12:45	00:34:11	95	00:13:42	00:29:06	112	00:12:44	00:32:21	109	00:14:11	00:31:48
Fife	284	00:15:00	00:31:04	297	00:17:07	00:39:50	266	00:16:39	00:32:28	280	00:16:55	00:31:22
Forth Valley	197	00:15:59	00:32:01	209	00:17:31	00:37:49	212	00:17:04	00:29:01	264	00:17:04	00:33:51
Grampian	396	00:18:38	00:43:08	398	00:17:59	00:57:05	402	00:15:43	00:40:16	408	00:21:07	01:02:23
Greater Glasgow and Clyde	935	00:16:14	00:35:59	883	00:17:31	00:37:47	901	00:16:24	00:35:31	867	00:14:45	00:30:42
Highland	214	00:13:04	00:32:37	192	00:15:31	00:37:23	228	00:12:45	00:30:53	227	00:16:16	00:31:54
Lanarkshire	477	00:18:42	00:44:29	491	00:21:28	00:48:39	511	00:20:13	00:45:23	456	00:20:31	00:48:24
Lothian	552	00:15:35	00:31:39	544	00:15:13	00:30:42	613	00:14:55	00:29:16	632	00:16:04	00:31:22
Orkney	8	00:11:06	00:56:13	*	*	*	5	00:07:41	00:47:38	15	00:11:54	00:23:25
Shetland	7	00:16:09	00:35:30	*	*	*	9	00:19:55	00:34:34	8	00:15:25	00:36:35
Tayside	311	00:14:20	00:33:02	299	00:14:19	00:34:00	316	00:12:57	00:29:11	334	00:14:30	00:31:25
Western Isles	23	00:14:35	00:42:13	25	00:13:04	00:34:09	14	00:07:25	00:17:36	17	00:17:49	00:35:40
Unknown	103	00:18:13	00:42:26	106	00:20:21	00:50:59	106	00:15:49	00:35:27	100	00:16:28	00:37:13
<b>SCOTLAND</b>	<b>3,951</b>	<b>00:16:07</b>	<b>00:36:30</b>	<b>3,958</b>	<b>00:17:16</b>	<b>00:40:34</b>	<b>4,069</b>	<b>00:16:08</b>	<b>00:36:25</b>	<b>4,082</b>	<b>00:16:40</b>	<b>00:36:54</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

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' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>			20/11/2023 <sup>P</sup>			27/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	283	00:26:39	01:40:53	233	00:38:21	04:14:51	247	00:38:36	03:08:43	286	00:28:31	02:07:17
Borders	103	00:18:37	01:11:03	113	00:24:37	01:13:33	98	00:18:22	01:05:01	93	00:16:09	01:04:34
Dumfries and Galloway	137	00:20:07	01:28:15	124	00:21:38	01:19:02	107	00:21:22	01:37:33	122	00:22:41	01:20:36
Fife	279	00:28:24	01:43:27	294	00:34:44	02:58:59	305	00:27:45	01:39:38	300	00:30:00	01:40:59
Forth Valley	231	00:34:12	02:06:34	221	00:38:30	02:59:09	216	00:29:38	01:43:48	181	00:34:21	02:20:24
Grampian	356	00:35:27	03:25:02	329	00:33:31	02:57:37	352	00:35:20	03:03:31	298	00:46:17	05:36:17
Greater Glasgow and Clyde	702	00:41:46	03:33:38	647	00:52:00	04:00:11	683	00:31:29	02:46:40	680	00:32:19	02:07:45
Highland	281	00:22:51	01:20:24	275	00:21:56	01:16:24	257	00:19:30	01:06:20	266	00:18:17	01:02:06
Lanarkshire	312	00:43:33	04:18:07	365	00:59:59	05:27:20	345	00:50:27	04:29:26	331	00:54:38	03:57:06
Lothian	468	00:33:52	02:15:09	539	00:46:26	02:59:55	578	00:33:18	02:35:45	526	00:46:55	04:08:17
Orkney	12	00:20:31	01:02:19	14	00:25:21	00:55:37	12	00:16:54	01:46:34	9	00:27:15	01:28:44
Shetland	14	00:18:03	00:56:23	7	00:13:21	00:57:27	13	00:17:48	00:53:53	15	00:25:03	01:17:37
Tayside	363	00:20:34	01:16:01	313	00:26:38	01:34:51	331	00:18:45	01:07:23	333	00:27:25	01:25:35
Western Isles	25	00:28:12	01:06:20	17	00:25:12	01:14:22	26	00:23:07	00:51:38	16	00:23:19	01:06:41
Unknown	84	00:33:01	02:32:05	92	00:37:16	02:57:46	88	00:30:19	01:24:46	88	00:33:21	02:35:35
<b>SCOTLAND</b>	<b>3,650</b>	<b>00:30:34</b>	<b>02:25:57</b>	<b>3,583</b>	<b>00:36:15</b>	<b>03:04:00</b>	<b>3,658</b>	<b>00:29:42</b>	<b>02:16:03</b>	<b>3,544</b>	<b>00:32:30</b>	<b>02:33:26</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	06/11/2023			13/11/2023			20/11/2023			27/11/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	495	00:43:00	02:05:08	490	00:53:24	03:29:29	505	00:51:35	03:15:23	474	00:41:12	01:52:27
Borders	146	00:33:11	00:59:32	184	00:32:51	00:51:57	155	00:30:44	00:52:11	155	00:32:10	00:44:11
Dumfries & Galloway	226	00:28:06	00:48:39	206	00:27:11	00:53:17	229	00:27:44	00:56:19	227	00:29:33	00:56:19
Fife	437	00:44:30	02:02:57	481	00:45:04	01:48:47	464	00:45:43	01:41:21	469	00:43:10	01:29:20
Forth Valley	425	00:46:55	01:18:34	433	00:42:41	01:15:04	408	00:41:08	01:14:35	438	00:46:30	01:22:07
Grampian	682	00:50:45	03:14:38	675	00:53:28	03:20:25	678	00:53:19	03:04:31	627	01:05:37	03:47:48
Greater Glasgow & Clyde	1,881	00:49:36	01:31:09	1,896	00:49:32	01:32:18	1,796	00:48:28	01:29:49	1,798	00:46:23	01:17:50
Highland	316	00:31:59	01:31:56	314	00:26:55	01:02:55	307	00:27:48	01:07:02	316	00:25:25	00:59:14
Lanarkshire	766	00:57:23	01:59:17	863	00:59:16	01:59:34	847	00:55:20	01:43:54	813	00:59:18	02:07:53
Lothian	995	00:46:57	01:20:44	1,009	00:45:08	01:15:45	1,063	00:46:23	01:17:19	1,047	00:45:55	01:18:33
Orkney	18	00:17:44	00:33:06	23	00:16:56	00:33:08	19	00:16:21	00:24:05	29	00:13:43	00:21:42
Shetland	18	00:24:16	00:41:29	13	00:31:25	00:51:12	20	00:21:36	00:41:53	21	00:24:40	00:38:11
Tayside	552	00:29:55	00:55:32	544	00:30:17	00:57:06	547	00:29:04	00:49:11	596	00:28:57	00:52:54
Western Isles	28	00:17:27	00:36:49	28	00:17:34	00:31:54	28	00:19:03	00:32:26	28	00:19:29	00:32:46
<b>SCOTLAND</b>	<b>6,985</b>	<b>00:45:09</b>	<b>01:39:34</b>	<b>7,159</b>	<b>00:45:03</b>	<b>01:42:10</b>	<b>7,066</b>	<b>00:44:22</b>	<b>01:37:08</b>	<b>7,038</b>	<b>00:43:39</b>	<b>01:32:06</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		06/11/2023			13/11/2023			20/11/2023			27/11/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	163	00:50:30	02:38:23	177	00:46:10	03:05:50	183	00:51:24	03:15:16	163	00:47:11	03:14:50
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	332	00:40:37	01:49:19	313	00:56:28	03:32:17	322	00:51:45	03:13:27	311	00:39:18	01:14:47
Borders	Borders General Hospital (Melrose)	146	00:33:11	00:59:32	184	00:32:51	00:51:57	155	00:30:44	00:52:11	155	00:32:10	00:44:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:23:01	00:47:21	38	00:25:48	00:43:52	40	00:24:31	00:38:41	38	00:29:49	00:42:46
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	186	00:28:22	00:49:10	168	00:27:34	00:56:14	189	00:28:55	00:58:58	189	00:29:25	00:57:49
Fife	Victoria Hospital (Kirkcaldy)	437	00:44:30	02:02:57	481	00:45:04	01:48:47	464	00:45:43	01:41:21	469	00:43:10	01:29:20
Forth Valley	Forth Valley Royal Hospital (Larbert)	425	00:46:55	01:18:34	433	00:42:41	01:15:04	408	00:41:08	01:14:35	438	00:46:30	01:22:07
Grampian	Aberdeen Royal Infirmary (Aberdeen)	551	00:56:47	03:31:59	508	00:59:39	03:46:52	533	00:59:18	03:10:10	484	01:06:35	04:04:54
Grampian	Dr Gray's Hospital (Elgin)	113	00:36:56	01:29:43	142	00:46:44	02:11:34	128	00:44:47	01:43:03	131	01:06:54	03:03:58
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:32:02	00:38:56	25	00:25:34	00:41:38	17	00:27:43	00:48:10	12	00:27:46	01:09:50
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	529	00:46:30	01:16:38	523	00:43:45	01:09:19	501	00:44:11	01:09:01	530	00:40:11	01:06:48
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	121	00:37:25	01:05:39	124	00:40:30	01:38:50	96	00:36:31	01:00:15	100	00:41:30	01:14:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	765	00:56:41	01:57:45	796	00:59:06	02:01:27	753	00:56:49	01:54:21	771	00:52:17	01:23:52
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	364	00:48:23	01:18:13	342	00:47:07	01:17:14	348	00:46:39	01:18:40	326	00:45:53	01:16:21
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	102	00:46:05	01:12:35	111	00:45:34	01:12:24	98	00:41:15	01:11:19	71	00:35:19	01:01:01
Highland	Belford Hospital (Fort William)	24	00:30:21	00:44:04	24	00:33:20	01:13:34	22	00:27:53	00:47:48	29	00:24:23	00:40:31
Highland	Caithness General Hospital (Wick)	35	00:23:59	00:43:49	38	00:25:28	00:46:16	33	00:23:04	00:44:24	42	00:29:21	00:47:00
Highland	Lorn & Islands Hospital (Oban)	22	00:28:37	00:42:37	26	00:26:52	00:40:31	32	00:23:26	00:31:28	26	00:24:23	00:39:07
Highland	Raigmore Hospital (Inverness)	235	00:35:38	01:38:27	226	00:27:00	01:04:47	220	00:29:47	01:15:17	219	00:25:17	01:14:11
Lanarkshire	University Hospital Hairmyres (East Kilbride)	231	00:54:15	02:41:20	252	00:56:10	01:48:50	242	00:53:53	01:49:04	214	00:55:12	01:33:14
Lanarkshire	University Hospital Monklands (Airdrie)	232	00:55:38	01:45:01	264	01:05:13	01:59:19	256	01:00:34	01:35:32	271	01:03:03	02:03:40
Lanarkshire	University Hospital Wishaw (Wishaw)	303	01:00:04	02:05:12	347	00:58:09	02:05:24	349	00:54:51	01:54:01	328	00:59:57	02:35:51
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:39:40	01:06:01	40	00:42:20	01:04:18	33	00:36:14	01:04:32	26	00:44:19	00:54:14
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	718	00:49:10	01:27:14	738	00:46:56	01:19:27	770	00:49:09	01:21:23	777	00:47:26	01:23:26
Lothian	St John's Hospital (Livingston)	245	00:42:03	01:02:51	231	00:41:52	01:04:51	260	00:39:36	01:05:06	244	00:41:22	01:03:43
Orkney	Balfour Hospital (Kirkwall)	18	00:17:44	00:33:06	23	00:16:56	00:33:08	19	00:16:21	00:24:05	29	00:13:43	00:21:42
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:24:16	00:41:29	13	00:31:25	00:51:12	20	00:21:36	00:41:53	21	00:24:40	00:38:11
Tayside	Ninewells Hospital (Dundee)	475	00:30:28	00:56:14	485	00:31:07	00:57:31	476	00:29:40	00:50:40	522	00:29:35	00:55:14
Tayside	Perth Royal Infirmary (Perth)	77	00:25:53	00:40:20	59	00:24:54	00:43:02	71	00:26:33	00:44:04	74	00:27:36	00:40:25
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:17:27	00:36:49	28	00:17:34	00:31:54	28	00:19:03	00:32:26	28	00:19:29	00:32:46
<b>SCOTLAND</b>		<b>6,985</b>	<b>00:45:09</b>	<b>01:39:34</b>	<b>7,159</b>	<b>00:45:03</b>	<b>01:42:10</b>	<b>7,066</b>	<b>00:44:22</b>	<b>01:37:08</b>	<b>7,038</b>	<b>00:43:39</b>	<b>01:32:06</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)