

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 15 December 2021



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

15/11/2021

to

06/12/2021

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	15/11/2021						22/11/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,101	875	646	920	774	554	1,148	907	660	924	783	544
Borders	317	259	200	261	215	157	361	306	233	293	249	180
Dumfries and Galloway	477	367	289	381	304	229	450	367	294	356	301	230
Fife	932	729	495	792	640	412	1,062	808	549	896	715	463
Forth Valley	758	606	470	675	544	412	762	626	481	672	560	419
Grampian	1,427	1,160	763	1,199	998	607	1,522	1,190	801	1,278	1,034	653
Greater Glasgow and Clyde	3,366	2,502	1,905	2,843	2,211	1,630	3,172	2,432	1,842	2,698	2,146	1,577
Highland	974	804	618	709	593	417	1,004	823	586	748	634	407
Lanarkshire	1,896	1,367	1,075	1,586	1,216	937	1,678	1,287	982	1,350	1,093	805
Lothian	2,116	1,646	1,236	1,842	1,437	1,044	2,112	1,662	1,236	1,820	1,418	1,014
Orkney	54	45	38	30	24	19	70	52	41	44	35	24
Shetland	58	51	44	35	33	26	47	39	36	35	31	28
Tayside	1,104	861	540	916	751	443	1,159	895	588	956	774	476
Western Isles	109	96	78	51	47	30	105	90	68	56	47	25
Unknown	604	196	137	569	178	122	526	188	145	495	173	130
SCOTLAND	15,293	11,564	8,534	12,809	9,965	7,039	15,178	11,672	8,542	12,621	9,993	6,975

29/11/2021						06/12/2021					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,243	952	680	1,015	818	558	1,248	898	643	1,064	804	555
333	268	207	275	219	162	349	297	230	300	252	187
472	386	291	373	318	224	433	359	268	355	301	212
1,037	786	565	875	693	481	1,079	772	531	940	707	471
820	657	503	724	576	426	824	646	484	738	584	426
1,558	1,202	807	1,340	1,049	663	1,577	1,245	805	1,342	1,057	629
3,430	2,536	1,949	2,943	2,264	1,694	3,415	2,518	1,911	3,010	2,280	1,693
1,097	896	669	827	689	472	964	802	559	759	633	399
1,763	1,331	1,045	1,464	1,151	872	1,781	1,287	1,007	1,499	1,114	851
2,202	1,668	1,225	1,936	1,450	1,029	2,348	1,617	1,219	2,076	1,432	1,049
57	44	42	24	20	18	66	56	46	39	33	23
59	49	33	43	38	24	52	44	40	28	22	18
1,156	882	586	986	787	495	1,192	923	603	1,008	784	468
113	94	60	70	64	31	101	81	67	43	37	25
590	195	142	565	186	133	582	200	129	557	185	115
15,930	11,946	8,804	13,460	10,322	7,282	16,011	11,745	8,542	13,758	10,225	7,121

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/11/2021			22/11/2021			29/11/2021			06/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:09:23	00:19:21	27	00:10:03	00:19:06	38	00:08:50	00:25:23	27	00:09:01	00:20:06
Borders	5	00:14:00	00:40:26	9	00:08:49	01:22:47	*	*	*	8	00:08:06	00:18:57
Dumfries and Galloway	10	00:11:05	00:16:08	12	00:07:20	00:31:59	6	00:05:00	00:12:41	11	00:09:08	00:18:40
Fife	31	00:09:13	00:16:38	27	00:08:07	00:16:59	29	00:09:42	00:18:42	31	00:09:05	00:18:00
Forth Valley	18	00:09:04	00:13:28	31	00:08:11	00:18:04	17	00:07:28	00:16:37	23	00:06:58	00:16:44
Grampian	47	00:07:10	00:19:09	43	00:08:39	00:19:43	39	00:07:35	00:24:15	46	00:06:04	00:15:28
Greater Glasgow and Clyde	101	00:06:42	00:12:17	104	00:06:45	00:12:13	110	00:06:21	00:10:59	118	00:06:58	00:12:09
Highland	20	00:07:51	00:22:27	20	00:07:56	00:24:35	19	00:06:06	00:30:54	28	00:06:43	00:16:32
Lanarkshire	66	00:07:02	00:13:44	52	00:07:40	00:11:49	59	00:06:29	00:14:35	59	00:08:04	00:14:00
Lothian	65	00:07:17	00:13:23	60	00:07:55	00:14:06	60	00:07:34	00:15:51	61	00:07:15	00:12:16
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	24	00:08:30	00:16:54	31	00:05:41	00:13:07	21	00:07:56	00:20:13	40	00:08:47	00:21:35
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	6	00:06:06	00:09:52	8	00:06:34	00:14:16
SCOTLAND	431	00:07:32	00:15:41	425	00:07:39	00:15:16	412	00:07:17	00:17:52	465	00:07:16	00:15:46

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/11/2021			22/11/2021			29/11/2021			06/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	136	00:10:13	00:21:12	152	00:10:45	00:20:50	127	00:09:34	00:21:20	159	00:10:55	00:23:00
Borders	25	00:10:16	00:23:05	37	00:08:43	00:30:22	20	00:13:21	00:28:14	32	00:08:55	00:21:06
Dumfries and Galloway	37	00:11:08	00:25:29	34	00:08:19	00:24:22	35	00:08:23	00:19:42	37	00:09:01	00:24:38
Fife	88	00:08:30	00:16:20	108	00:09:13	00:19:37	113	00:09:30	00:20:47	129	00:11:06	00:23:02
Forth Valley	87	00:09:28	00:18:38	100	00:08:36	00:19:13	90	00:08:34	00:18:05	106	00:09:00	00:22:05
Grampian	143	00:07:39	00:21:09	154	00:08:56	00:23:49	164	00:08:30	00:26:48	154	00:07:51	00:21:16
Greater Glasgow and Clyde	450	00:08:11	00:15:02	410	00:07:41	00:15:40	456	00:08:07	00:15:49	430	00:08:27	00:14:54
Highland	92	00:08:58	00:21:15	91	00:08:57	00:36:33	90	00:08:49	00:25:54	91	00:08:08	00:26:06
Lanarkshire	249	00:08:59	00:17:51	218	00:09:10	00:17:19	260	00:09:33	00:20:11	210	00:09:53	00:21:23
Lothian	244	00:08:23	00:17:02	224	00:09:29	00:18:45	236	00:08:41	00:16:31	257	00:08:08	00:15:52
Orkney	*	*	*	5	00:15:15	00:21:15	*	*	*	*	*	*
Shetland	*	*	*	7	00:04:29	00:26:55	*	*	*	*	*	*
Tayside	117	00:07:36	00:21:35	161	00:08:11	00:22:08	128	00:09:00	00:22:45	135	00:10:00	00:26:09
Western Isles	7	00:16:10	00:32:44	6	00:06:13	00:15:21	*	*	*	5	00:12:39	00:14:30
Unknown	54	00:09:42	00:19:34	42	00:08:47	00:21:26	45	00:11:58	00:23:51	48	00:09:14	00:22:33
SCOTLAND	1,736	00:08:40	00:18:27	1,749	00:08:39	00:19:49	1,775	00:08:46	00:20:14	1,799	00:08:59	00:20:45

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/11/2021			22/11/2021			29/11/2021			06/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	297	00:18:52	00:49:14	317	00:20:36	00:48:56	327	00:19:28	00:37:06	362	00:22:51	00:55:51
Borders	66	00:15:41	00:31:08	91	00:17:26	00:35:58	91	00:15:34	00:36:26	104	00:17:12	00:33:41
Dumfries and Galloway	123	00:16:07	00:38:14	125	00:16:46	00:40:06	129	00:14:37	00:33:30	117	00:15:39	00:28:18
Fife	258	00:15:56	00:31:14	290	00:14:58	00:30:09	288	00:17:59	00:44:25	309	00:19:04	00:43:35
Forth Valley	243	00:17:54	00:33:24	221	00:15:51	00:32:08	232	00:17:53	00:34:51	244	00:18:05	00:34:47
Grampian	356	00:13:56	00:35:20	406	00:16:53	00:47:56	413	00:17:45	00:43:05	413	00:14:25	00:36:33
Greater Glasgow and Clyde	929	00:16:49	00:39:37	878	00:15:30	00:36:52	921	00:17:33	00:47:41	973	00:17:34	00:39:30
Highland	205	00:11:55	00:34:05	214	00:14:16	00:36:04	245	00:10:43	00:29:04	209	00:13:19	00:30:05
Lanarkshire	537	00:19:20	00:43:03	455	00:18:09	00:40:34	488	00:19:34	00:46:12	503	00:19:08	00:46:07
Lothian	619	00:16:05	00:32:08	569	00:15:35	00:31:28	638	00:16:30	00:31:32	670	00:18:26	00:41:37
Orkney	10	00:12:08	00:18:54	12	00:14:58	00:44:22	6	00:09:03	00:19:17	7	00:18:57	01:45:01
Shetland	9	00:08:55	00:21:32	9	00:11:09	00:32:46	7	00:26:25	00:35:53	6	00:08:04	00:29:20
Tayside	291	00:15:04	00:29:32	329	00:18:17	00:43:26	346	00:18:21	00:41:23	315	00:17:27	00:41:59
Western Isles	16	00:12:58	00:26:53	12	00:09:35	00:17:00	24	00:11:24	00:37:38	12	00:22:15	00:35:13
Unknown	71	00:15:53	00:36:50	67	00:14:29	00:38:39	77	00:19:44	00:49:30	75	00:14:49	00:34:18
SCOTLAND	4,030	00:16:29	00:37:11	3,995	00:16:24	00:38:27	4,232	00:17:25	00:40:21	4,319	00:17:59	00:41:13

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	15/11/2021			22/11/2021			29/11/2021			06/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	295	00:32:51	02:21:53	284	00:33:50	02:04:06	325	00:40:02	02:40:13	256	01:00:50	04:22:53
Borders	119	00:22:41	00:52:21	111	00:19:50	00:51:57	102	00:22:08	00:54:28	108	00:24:07	01:01:38
Dumfries and Galloway	130	00:22:57	01:37:40	129	00:26:03	01:22:49	146	00:21:37	01:06:39	132	00:23:31	01:11:58
Fife	262	00:24:53	01:55:34	285	00:34:59	02:16:20	261	00:43:39	03:17:41	237	01:02:24	04:31:41
Forth Valley	195	00:33:07	02:19:18	207	00:30:32	01:54:36	232	00:49:44	02:52:25	210	01:15:46	03:36:52
Grampian	444	00:26:53	01:20:42	426	00:29:45	02:01:13	431	00:38:44	02:35:59	443	00:32:52	02:45:21
Greater Glasgow and Clyde	713	00:40:00	03:03:36	737	00:31:21	01:59:07	769	00:41:59	03:04:41	742	00:54:18	04:03:29
Highland	270	00:18:13	01:06:45	305	00:22:15	01:04:18	332	00:22:16	01:13:51	303	00:17:56	01:02:04
Lanarkshire	360	00:44:53	03:47:55	359	00:34:13	03:03:24	340	00:48:20	03:58:33	333	01:33:56	05:03:13
Lothian	497	00:32:42	02:12:44	550	00:32:20	01:49:12	503	00:39:47	02:50:18	432	01:03:38	05:36:50
Orkney	9	00:10:00	00:52:08	17	00:24:57	02:32:44	12	00:16:54	00:28:30	20	00:14:17	00:37:26
Shetland	20	00:17:58	00:36:40	14	00:25:04	00:57:14	27	00:16:03	00:44:42	12	00:12:56	00:35:15
Tayside	319	00:25:06	01:21:56	250	00:38:45	03:09:06	291	00:43:28	03:07:07	293	00:52:13	03:22:16
Western Isles	23	00:17:21	00:39:29	26	00:14:36	00:48:04	30	00:16:23	00:45:27	18	00:13:28	00:44:01
Unknown	48	00:30:01	01:50:06	55	00:31:01	01:57:14	54	00:20:21	01:44:53	54	00:34:31	02:20:23
SCOTLAND	3,704	00:29:15	02:09:53	3,755	00:30:46	02:00:16	3,855	00:35:52	02:46:50	3,593	00:46:13	03:48:34

Table 6 - Turnaround Times by Health Board

Week Commencing	15/11/2021			22/11/2021			29/11/2021			06/12/2021		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	544	00:41:26	02:00:48	523	00:40:53	02:23:50	534	00:40:09	02:08:23	537	00:50:24	02:52:20
Borders	161	00:31:15	00:50:01	166	00:30:02	00:54:27	154	00:30:52	00:44:02	192	00:31:47	00:54:34
Dumfries & Galloway	223	00:22:47	00:52:27	229	00:25:12	00:50:29	212	00:24:15	00:38:12	204	00:22:15	00:42:31
Fife	402	00:35:46	01:15:06	418	00:33:35	00:58:31	456	00:37:07	01:20:38	415	00:41:15	01:52:39
Forth Valley	432	00:36:03	00:58:45	434	00:38:18	01:01:49	434	00:37:08	00:59:07	439	00:35:38	00:56:09
Grampian	608	00:37:37	01:45:20	656	00:39:08	01:41:15	673	00:47:22	02:20:36	639	00:44:19	02:18:09
Greater Glasgow & Clyde	1,839	00:45:19	01:21:41	1,765	00:42:48	01:19:08	1,902	00:42:45	01:18:11	1,885	00:44:23	01:22:03
Highland	308	00:24:22	01:00:01	297	00:21:54	00:42:43	355	00:22:51	00:49:35	322	00:23:30	01:11:00
Lanarkshire	868	00:46:19	01:16:42	767	00:45:20	01:16:54	823	00:46:24	01:15:55	800	00:45:52	01:20:00
Lothian	1,043	00:38:54	01:01:56	1,007	00:40:28	01:03:41	1,060	00:39:15	01:01:03	1,060	00:41:32	01:06:58
Orkney	19	00:15:26	00:33:46	24	00:14:35	00:26:39	17	00:13:52	00:27:51	23	00:12:02	00:19:10
Shetland	27	00:24:37	00:45:30	28	00:26:37	00:38:58	25	00:27:52	00:38:34	18	00:25:04	00:38:31
Tayside	480	00:28:27	00:46:56	541	00:30:58	00:60:05	561	00:29:39	00:53:10	528	00:28:19	00:51:37
Western Isles	27	00:19:42	00:25:24	15	00:17:52	00:32:00	25	00:15:42	00:30:32	20	00:15:34	00:27:07
SCOTLAND	6,981	00:38:56	01:14:13	6,870	00:38:18	01:13:20	7,231	00:38:46	01:15:43	7,082	00:39:53	01:23:17

Table 7 - Turnaround Times by Hospital

Week Commencing		15/11/2021			22/11/2021			29/11/2021			06/12/2021		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	00:35:52	01:12:43	177	00:41:05	01:52:18	172	00:39:01	01:54:40	166	00:47:07	01:59:41
	University Hospital Crosshouse (Kilmarnock)	378	00:44:21	02:13:45	346	00:40:48	02:34:40	362	00:40:18	02:15:29	371	00:55:56	03:26:20
Borders	Borders General Hospital (Melrose)	161	00:31:15	00:50:01	166	00:30:02	00:54:27	154	00:30:52	00:44:02	192	00:31:47	00:54:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:22:58	00:39:42	44	00:24:14	00:40:05	29	00:23:03	00:38:02	34	00:21:13	00:39:41
	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	186	00:22:44	00:54:48	185	00:26:45	00:53:03	183	00:24:17	00:38:10	170	00:22:19	00:42:47
Fife	Victoria Hospital (Kirkcaldy)	402	00:35:46	01:15:06	418	00:33:35	00:58:31	456	00:37:07	01:20:38	415	00:41:15	01:52:39
Forth Valley	Forth Valley Royal Hospital (Larbert)	432	00:36:03	00:58:45	434	00:38:18	01:01:49	434	00:37:08	00:59:07	439	00:35:38	00:56:09
Grampian	Aberdeen Royal Infirmary (Aberdeen)	477	00:40:56	01:52:47	509	00:41:22	01:48:45	528	00:54:41	02:31:00	487	00:49:11	02:40:00
	Dr Gray's Hospital (Elgin)	107	00:32:07	01:05:48	129	00:34:05	01:06:09	127	00:31:40	00:57:18	134	00:35:11	01:00:07
	Royal Aberdeen Children's Hospital (Aberdeen)	24	00:24:50	00:46:17	18	00:19:59	00:42:54	18	00:24:32	00:41:43	18	00:16:27	00:46:25
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	553	00:41:34	01:04:25	529	00:38:44	00:55:52	575	00:40:21	01:00:45	555	00:37:59	01:00:27
	Inverclyde Royal Hospital (Greenock)	118	00:37:35	01:03:14	111	00:31:14	01:00:47	107	00:30:36	00:49:46	105	00:32:41	00:57:30
	Queen Elizabeth University Hospital (Glasgow)	753	00:53:00	01:43:56	713	00:52:47	01:50:59	768	00:49:35	01:48:08	792	00:52:01	01:49:34
	Royal Alexandra Hospital (Paisley)	306	00:44:06	01:19:58	324	00:40:25	01:16:38	341	00:40:43	01:09:39	352	00:41:39	01:18:53
	Royal Hospital for Children (Glasgow)	109	00:41:35	01:06:53	88	00:40:42	00:59:34	111	00:43:16	01:03:05	81	00:43:29	01:12:47
Highland	Belford Hospital (Fort William)	21	00:24:21	00:33:19	31	00:20:50	00:31:33	35	00:25:55	00:48:30	30	00:24:38	00:37:56
	Caitness General Hospital (Wick)	31	00:20:43	00:37:05	35	00:21:09	00:35:51	45	00:18:43	00:41:06	37	00:16:26	00:28:15
	Lorn & Islands Hospital (Oban)	23	00:25:34	00:48:25	25	00:26:26	01:00:34	34	00:24:03	00:39:34	17	00:20:30	00:40:52
	Raigmore Hospital (Inverness)	233	00:24:36	01:03:48	206	00:21:44	00:44:23	241	00:22:58	00:54:31	238	00:25:05	01:18:42
Lanarkshire	University Hospital Hairmyres (East Kilbride)	255	00:43:05	01:10:52	214	00:41:54	01:06:29	233	00:44:42	01:11:02	216	00:40:30	01:09:11
	University Hospital Monklands (Airdrie)	246	00:46:30	01:16:24	239	00:49:22	01:22:08	247	00:46:30	01:09:00	226	00:51:48	01:26:23
	University Hospital Wishaw (Wishaw)	367	00:48:31	01:20:08	314	00:44:56	01:14:35	343	00:46:42	01:34:20	358	00:46:51	01:23:52
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:34:38	01:11:05	28	00:30:43	00:58:14	30	00:39:28	00:55:19	26	00:34:50	00:57:22
	Royal Infirmary of Edinburgh at Little France (Edinburgh)	778	00:38:55	01:02:32	773	00:41:08	01:03:45	820	00:39:15	01:00:40	809	00:41:40	01:08:13
	St John's Hospital (Livingston)	230	00:40:39	00:59:00	206	00:39:33	01:02:09	210	00:39:16	01:03:42	225	00:41:44	01:03:32
Orkney	Balfour Hospital (Kirkwall)	19	00:15:26	00:33:46	24	00:14:35	00:26:39	17	00:13:52	00:27:51	23	00:12:02	00:19:10
Shetland	Gilbert Bain Hospital (Lerwick)	27	00:24:37	00:45:30	28	00:26:37	00:38:58	25	00:27:52	00:38:34	18	00:25:04	00:38:31
Tayside	Ninewells Hospital (Dundee)	415	00:28:38	00:48:10	468	00:31:51	01:01:40	468	00:31:26	00:54:19	457	00:29:09	00:52:16
	Perth Royal Infirmary (Perth)	65	00:27:29	00:38:35	73	00:25:05	00:49:19	93	00:24:59	00:39:26	71	00:21:53	00:41:29
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:19:42	00:25:24	15	00:17:52	00:32:00	25	00:15:42	00:30:32	20	00:15:34	00:27:07
SCOTLAND		6,981	00:38:56	01:14:13	6,870	00:38:18	01:13:20	7,231	00:38:46	01:15:43	7,082	00:39:53	01:23:17

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)