Scottish Ambulance Service
Unscheduled Care Operational Statistics

Official Statistics Publication
Weekly Statistics
Published : 05 January 2024

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing **04/12/2023** to **25/12/2023**

Notes

1) This document is an Official Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes
[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	04/12/2023						11/12/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,137	861	624	990	745	518	1,064	797	601	922	679	493
Borders	358	301	224	305	249	173	360	297	213	299	241	161
Dumfries and Galloway	506	411	323	417	339	261	508	415	339	398	316	247
Fife	1,258	946	670	1,138	853	586	1,151	884	585	1,037	806	517
Forth Valley	809	638	476	739	587	430	793	639	466	706	568	398
Grampian	1,710	1,149	735	1,517	1,032	631	1,605	1,116	717	1,454	1,027	633
Greater Glasgow and Clyde	3,402	2,607	1,985	2,993	2,274	1,668	3,422	2,550	1,890	3,022	2,235	1,593
Highland	1,017	825	589	787	647	417	988	798	585	729	592	391
Lanarkshire	1,784	1,331	1,011	1,567	1,155	858	1,805	1,355	1,033	1,577	1,175	874
Lothian	2,423	1,783	1,216	2,175	1,582	1,037	2,472	1,846	1,270	2,188	1,625	1,080
Orkney	64	52	41	38	29	20	68	54	46	45	35	27
Shetland	64	53	47	36	33	28	75	65	58	38	35	29
Tayside	1,368	1,097	686	1,190	952	558	1,289	1,070	687	1,089	891	522
Western Isles	155	121	102	68	54	38	103	77	61	46	36	20
Unknown	797	315	211	767	294	193	719	292	205	688	272	187
SCOTLAND	16,852	12,490	8,940	14,727	10,825	7,416	16,422	12,255	8,756	14,238	10,533	7,172

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18/12/2023						25/12/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,095	904	664	935	767	538	1,146	908	644	1,016	801	540
366	315	223	293	246	164	380	310	229	316	251	173
420	349	272	351	288	212	541	459	356	456	386	287
1,090	882	592	961	767	486	1,209	954	621	1,087	845	522
800	675	500	699	590	419	871	680	501	803	628	460
1,442	1,139	750	1,268	1,002	627	1,635	1,204	796	1,485	1,106	708
3,477	2,633	1,948	3,035	2,287	1,621	3,477	2,621	1,992	3,106	2,324	1,714
1,026	835	613	775	632	427	1,061	857	631	836	682	467
1,791	1,365	1,042	1,570	1,174	870	1,884	1,349	1,042	1,685	1,208	913
2,375	1,835	1,260	2,112	1,605	1,047	2,491	1,830	1,252	2,260	1,653	1,084
70	53	46	33	26	20	79	64	57	45	35	28
62	48	41	27	21	15	54	41	35	40	34	29
1,224	1,026	642	1,026	848	488	1,321	1,046	633	1,186	933	528
132	111	88	67	62	42	132	101	77	73	61	41
687	306	202	652	282	181	763	335	221	739	318	207
16,057	12,476	8,883	13,804	10,597	7,157	17,044	12,759	9,087	15,133	11,265	7,701

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/12/2023[P]			11/12/2023[P]			18/12/2023[P]			25/12/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	26	00:08:49	00:18:31	34	00:09:08	00:15:38	40	00:06:35	00:17:14	45	00:10:37	00:20:56
Borders	*	*	*	*	*	*	*	*	*	8	00:06:26	00:19:12
Dumfries and Galloway	15	00:11:17	00:39:31	15	00:10:57	00:23:38	13	00:08:50	00:22:23	20	00:06:19	00:17:45
Fife	36	00:07:40	00:13:30	41	00:09:02	00:18:11	29	00:08:54	00:16:55	43	00:09:59	00:13:20
Forth Valley	24	00:07:24	00:19:27	31	00:08:59	00:20:49	34	00:06:34	00:16:21	32	00:10:19	00:20:19
Grampian	42	00:09:56	00:27:22	55	00:08:24	00:24:07	44	00:06:02	00:21:20	48	00:06:34	00:19:07
Greater Glasgow and Clyde	99	00:06:51	00:13:25	107	00:06:40	00:11:49	119	00:06:53	00:12:04	126	00:07:05	00:12:16
Highland	33	00:07:06	00:25:24	17	00:08:53	00:26:44	21	00:05:56	00:13:01	28	00:09:51	00:19:56
Lanarkshire	63	00:08:15	00:16:52	62	00:08:02	00:14:20	52	00:08:17	00:15:25	59	00:09:10	00:17:03
Lothian	74	00:05:56	00:12:30	72	00:08:05	00:16:56	62	00:05:36	00:13:15	91	00:06:26	00:11:04
Orkney	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	39	00:08:48	00:21:20	42	00:07:00	00:14:43	34	00:07:16	00:16:19	26	00:06:29	00:18:08
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	13	00:06:54	00:09:46	13	00:07:58	00:10:11	13	00:05:03	00:11:24	14	00:08:15	00:16:51
SCOTLAND	474	00:07:32	00:17:58	497	00:08:06	00:17:47	470	00:06:58	00:16:21	546	00:07:40	00:17:07

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/12/2023ᴾ			11/12/2023ᴾ			18/12/2023ᴾ			25/12/2023ᴾ		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	145	00:11:59	00:23:42	120	00:10:34	00:24:42	176	00:09:53	00:20:47	157	00:10:44	00:24:29
Borders	39	00:08:51	00:21:28	43	00:07:52	00:23:12	40	00:14:08	00:28:55	38	00:14:04	00:28:11
Dumfries and Galloway	56	00:11:49	00:27:30	62	00:11:04	00:24:17	48	00:07:06	00:18:50	72	00:11:13	00:32:44
Fife	170	00:10:31	00:19:31	180	00:10:19	00:20:58	146	00:09:18	00:21:07	148	00:09:33	00:19:07
Forth Valley	126	00:08:34	00:21:46	98	00:09:38	00:18:30	127	00:09:06	00:19:57	132	00:09:09	00:21:21
Grampian	223	00:11:13	00:32:54	222	00:09:44	00:31:58	198	00:09:03	00:23:23	230	00:09:04	00:29:51
Greater Glasgow and Clyde	517	00:08:36	00:16:00	586	00:07:45	00:14:58	586	00:08:22	00:16:08	544	00:08:43	00:15:50
Highland	93	00:09:00	00:25:56	102	00:08:10	00:21:00	103	00:09:47	00:30:43	118	00:09:29	00:23:56
Lanarkshire	317	00:10:16	00:19:35	294	00:09:55	00:20:11	310	00:09:57	00:18:55	357	00:09:42	00:20:37
Lothian	311	00:07:50	00:15:53	380	00:08:41	00:17:06	317	00:07:28	00:14:24	349	00:08:19	00:15:45
Orkney	*	*	*	*	*	*	*	*	*	5	00:05:27	00:19:47
Shetland	*	*	*	*	*	*	*	*	*	5	00:26:11	00:38:17
Tayside	174	00:09:28	00:22:29	153	00:07:37	00:22:58	168	00:08:23	00:22:07	173	00:08:27	00:23:25
Western Isles	9	00:14:59	00:35:45	*	*	*	13	00:12:17	00:36:21	7	00:15:14	00:23:15
Unknown	81	00:10:26	00:22:01	83	00:10:41	00:19:12	74	00:10:10	00:19:53	108	00:11:33	00:25:32
SCOTLAND	**2,272**	**00:09:25**	**00:21:28**	**2,333**	**00:08:50**	**00:19:54**	**2,312**	**00:08:46**	**00:19:04**	**2,443**	**00:09:16**	**00:21:40**

Notes

ᴾ - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/12/2023[P]			11/12/2023[P]			18/12/2023[P]			25/12/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	339	00:21:33	01:00:07	280	00:20:38	00:48:54	284	00:19:38	00:40:28	317	00:21:49	01:15:36
Borders	88	00:11:13	00:25:34	92	00:13:24	00:30:30	93	00:13:53	00:31:16	93	00:14:45	00:32:05
Dumfries and Galloway	117	00:15:25	00:36:42	116	00:16:24	00:41:46	98	00:16:41	00:31:16	127	00:20:35	00:47:01
Fife	397	00:19:29	00:57:15	282	00:17:36	00:37:34	298	00:17:01	00:34:26	376	00:18:08	00:44:08
Forth Valley	261	00:21:15	00:46:13	237	00:16:52	00:39:21	229	00:16:42	00:35:56	262	00:21:55	01:04:53
Grampian	474	00:27:25	01:34:16	444	00:23:10	01:15:46	382	00:15:15	00:42:32	460	00:22:57	01:17:48
Greater Glasgow and Clyde	1,032	00:18:45	00:44:51	955	00:18:47	00:50:38	989	00:18:20	00:47:32	1,016	00:19:09	00:52:29
Highland	238	00:18:01	00:41:51	200	00:14:56	00:37:53	236	00:13:09	00:35:53	247	00:16:12	00:46:10
Lanarkshire	516	00:25:51	01:11:01	529	00:23:35	01:04:10	517	00:23:16	00:59:27	554	00:26:56	01:45:00
Lothian	695	00:18:20	00:43:08	653	00:18:09	00:49:24	690	00:15:55	00:31:54	716	00:18:46	00:45:12
Orkney	13	00:23:28	00:57:35	11	00:17:42	00:37:08	10	00:05:41	00:13:16	9	00:10:03	00:37:39
Shetland	13	00:30:20	01:25:42	13	00:29:13	00:47:51	5	00:10:33	00:19:47	9	00:21:55	00:37:53
Tayside	424	00:20:24	00:43:49	318	00:17:10	00:39:45	313	00:15:23	00:34:51	388	00:19:07	00:50:14
Western Isles	22	00:15:49	00:28:17	10	00:16:22	00:43:11	29	00:13:54	00:36:33	26	00:20:24	00:34:45
Unknown	121	00:19:02	01:02:22	106	00:18:52	00:55:58	113	00:17:07	00:41:17	121	00:20:36	00:55:17
SCOTLAND	**4,750**	**00:20:14**	**00:54:04**	**4,246**	**00:18:50**	**00:50:06**	**4,286**	**00:17:32**	**00:41:06**	**4,721**	**00:20:13**	**00:59:06**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/12/2023[P]			11/12/2023[P]			18/12/2023[P]			25/12/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	224	00:56:34	04:35:20	230	00:44:06	03:51:02	255	00:31:11	02:06:25	272	00:35:12	02:58:58
Borders	112	00:20:42	01:22:47	102	00:22:26	01:42:10	107	00:19:07	01:13:33	111	00:25:38	01:21:47
Dumfries and Galloway	150	00:31:55	02:00:15	122	00:17:59	01:14:57	126	00:21:55	01:23:38	161	00:35:11	01:58:35
Fife	242	01:19:29	05:57:49	296	00:42:53	03:37:27	291	00:36:47	02:28:01	275	01:09:39	04:27:36
Forth Valley	169	01:14:06	04:13:23	198	00:41:45	02:49:26	191	00:40:38	02:51:25	190	01:03:20	05:15:32
Grampian	273	01:03:24	07:28:31	291	00:58:33	06:16:47	361	00:35:19	02:13:19	343	00:54:32	07:25:59
Greater Glasgow and Clyde	590	01:05:36	05:42:16	553	00:53:16	05:32:04	552	01:15:43	06:58:59	601	01:00:11	05:17:30
Highland	281	00:24:49	01:45:23	273	00:22:52	01:44:59	266	00:17:21	01:01:51	286	00:27:11	02:09:37
Lanarkshire	241	02:07:54	06:56:48	274	01:21:48	06:52:25	274	01:26:13	06:22:13	221	02:13:51	08:45:01
Lothian	469	00:52:53	05:12:55	483	01:01:28	03:54:03	490	00:58:00	04:28:47	458	01:36:00	05:45:59
Orkney	12	00:12:58	00:40:32	21	00:27:53	01:54:58	10	00:25:45	01:14:58	19	00:24:52	01:19:06
Shetland	12	00:31:23	01:06:06	16	00:34:42	02:36:38	14	00:26:44	01:55:18	18	00:28:09	01:19:50
Tayside	300	00:45:33	02:54:50	364	00:31:30	02:01:39	325	00:31:16	01:52:55	331	00:46:20	03:02:22
Western Isles	22	00:30:01	01:14:58	21	00:27:42	01:25:14	18	00:15:28	00:43:25	25	00:30:54	01:35:01
Unknown	74	00:54:45	04:12:51	67	00:41:28	03:09:06	76	00:37:55	02:17:35	70	00:51:28	03:31:27
SCOTLAND	3,171	00:51:14	04:53:01	3,311	00:43:15	03:51:44	3,356	00:38:38	03:27:49	3,381	00:52:58	04:50:13

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	04/12/2023			11/12/2023			18/12/2023			25/12/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	519	00:54:17	02:55:52	513	01:02:17	03:33:48	535	00:40:26	02:08:46	536	00:43:28	02:50:10
Borders	174	00:33:10	00:54:48	162	00:33:36	00:56:22	163	00:32:20	00:54:25	171	00:28:43	00:46:14
Dumfries & Galloway	260	00:32:02	01:05:26	254	00:31:58	01:03:27	206	00:25:02	00:42:55	275	00:29:57	01:08:35
Fife	551	00:46:52	02:18:15	475	00:45:21	02:21:34	447	00:39:38	01:30:12	498	00:44:02	01:51:21
Forth Valley	457	00:52:19	01:49:51	407	00:49:11	01:31:27	438	00:43:23	01:15:45	485	00:49:30	01:27:54
Grampian	698	01:24:15	05:03:31	678	01:20:00	03:58:39	665	00:43:51	02:05:00	756	00:54:23	03:16:26
Greater Glasgow & Clyde	1,858	00:50:38	01:38:23	1,818	00:51:08	01:47:50	1,834	00:47:11	01:27:47	1,919	00:43:59	01:15:41
Highland	334	00:31:33	01:31:30	303	00:29:51	01:25:14	310	00:30:45	01:18:33	388	00:29:37	01:49:35
Lanarkshire	817	00:59:07	02:05:02	844	00:58:28	02:02:11	831	00:54:29	01:43:36	887	00:59:32	02:32:36
Lothian	1,028	00:43:56	01:17:13	1,042	00:45:29	01:20:39	1,029	00:47:16	01:19:07	1,052	00:46:01	01:18:26
Orkney	20	00:16:48	00:23:41	28	00:13:47	00:26:34	20	00:17:55	00:32:53	28	00:11:34	00:16:23
Shetland	29	00:18:11	00:29:37	26	00:18:46	00:33:41	17	00:14:13	00:27:13	30	00:20:04	00:30:22
Tayside	625	00:30:15	00:52:53	589	00:33:26	01:06:47	560	00:29:53	00:59:23	582	00:31:06	00:51:41
Western Isles	36	00:19:33	00:31:42	18	00:23:57	00:41:26	33	00:20:54	00:36:10	33	00:20:12	00:36:37
SCOTLAND	**7,406**	**00:46:27**	**01:59:31**	**7,157**	**00:47:35**	**02:06:40**	**7,088**	**00:42:33**	**01:28:20**	**7,640**	**00:43:04**	**01:38:59**

Table 7 - Turnaround Times by Hospital

Week Commencing		04/12/2023			11/12/2023			18/12/2023			25/12/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	168	00:55:53	02:39:48	170	01:12:09	03:25:23	169	00:37:24	02:38:01	167	00:44:37	02:33:01
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	351	00:53:34	03:01:12	343	00:58:03	03:41:37	366	00:41:22	01:59:18	369	00:43:12	02:53:39
Borders	Borders General Hospital (Melrose)	174	00:33:10	00:54:48	162	00:33:36	00:56:22	163	00:32:20	00:54:25	171	00:28:43	00:46:14
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:26:56	00:43:28	45	00:27:40	00:48:28	44	00:24:48	00:45:49	50	00:27:06	00:48:59
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	220	00:32:57	01:09:44	209	00:32:42	01:06:15	162	00:25:02	00:41:16	225	00:30:52	01:14:37
Fife	Victoria Hospital (Kirkcaldy)	551	00:46:52	02:18:15	475	00:45:21	02:21:34	447	00:39:38	01:30:12	498	00:44:02	01:51:21
Forth Valley	Forth Valley Royal Hospital (Larbert)	457	00:52:19	01:49:51	407	00:49:11	01:31:27	438	00:43:23	01:15:45	485	00:49:30	01:27:54
Grampian	Aberdeen Royal Infirmary (Aberdeen)	537	01:46:29	05:10:16	538	01:32:28	04:28:40	519	00:46:04	02:07:49	597	01:01:15	03:34:03
Grampian	Dr Gray's Hospital (Elgin)	147	00:58:57	03:51:51	125	00:50:09	02:42:12	123	00:39:01	02:04:13	145	00:33:56	01:48:45
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	14	00:29:04	00:43:30	15	00:23:07	00:39:02	23	00:20:18	00:44:40	14	00:24:39	00:35:30
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	524	00:45:22	01:19:50	523	00:44:32	01:12:54	496	00:41:45	01:04:31	534	00:40:56	01:06:01
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	96	00:45:16	01:50:09	93	00:33:54	00:58:21	108	00:38:23	01:12:04	133	00:35:39	00:55:18
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	767	00:58:07	02:02:26	763	01:02:12	03:00:11	812	00:54:46	01:58:08	807	00:49:37	01:22:47
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	389	00:50:13	01:24:25	366	00:48:39	01:19:48	355	00:46:16	01:20:02	382	00:43:33	01:18:10
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	82	00:47:05	01:13:35	73	00:49:09	01:13:32	63	00:36:55	01:07:24	63	00:33:28	01:06:12
Highland	Belford Hospital (Fort William)	31	00:31:10	00:46:39	20	00:25:52	00:47:26	29	00:38:21	00:59:37	34	00:24:05	00:43:50
Highland	Caithness General Hospital (Wick)	39	00:24:13	00:44:26	37	00:18:21	00:36:47	42	00:30:15	00:45:58	45	00:20:08	00:43:00
Highland	Lorn & Islands Hospital (Oban)	17	00:25:04	00:44:58	22	00:22:46	00:39:04	23	00:21:54	00:34:42	36	00:26:03	00:38:45
Highland	Raigmore Hospital (Inverness)	247	00:34:00	01:50:14	224	00:33:53	01:37:13	216	00:31:27	01:45:57	273	00:35:24	02:06:41
Lanarkshire	University Hospital Hairmyres (East Kilbride)	256	00:49:15	01:29:08	280	00:55:20	01:41:41	250	00:50:16	01:24:00	282	00:47:23	01:35:11
Lanarkshire	University Hospital Monklands (Airdrie)	243	01:07:34	02:03:23	230	00:53:06	01:47:06	256	01:00:31	01:44:28	271	01:05:00	02:06:04
Lanarkshire	University Hospital Wishaw (Wishaw)	318	01:01:39	02:47:08	334	01:07:35	02:29:54	325	00:54:07	01:53:14	334	01:06:47	03:46:10
Lothian	Royal Hospital for Sick Children (Edinburgh)	44	00:29:48	00:48:13	47	00:37:02	00:54:44	23	00:29:20	00:59:48	19	00:28:18	00:59:52
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	740	00:45:38	01:20:41	770	00:46:01	01:25:35	773	00:48:45	01:26:58	782	00:47:06	01:22:59
Lothian	St John's Hospital (Livingston)	244	00:41:45	01:11:07	225	00:44:37	01:08:41	233	00:43:06	01:02:06	251	00:42:37	01:12:18
Orkney	Balfour Hospital (Kirkwall)	20	00:16:48	00:23:41	28	00:13:47	00:26:34	20	00:17:55	00:32:53	28	00:11:34	00:16:23
Shetland	Gilbert Bain Hospital (Lerwick)	29	00:18:11	00:29:37	26	00:18:46	00:33:41	17	00:14:13	00:27:13	30	00:20:04	00:30:22
Tayside	Ninewells Hospital (Dundee)	547	00:31:21	00:55:59	499	00:35:19	01:10:17	469	00:30:48	01:01:02	490	00:31:40	00:52:32
Tayside	Perth Royal Infirmary (Perth)	78	00:25:37	00:39:08	90	00:24:06	00:47:11	91	00:26:28	00:43:45	92	00:27:51	00:46:24
Western Isles	Western Isles Hospital (Isle of Lewis)	36	00:19:33	00:31:42	18	00:23:57	00:41:26	33	00:20:54	00:36:10	33	00:20:12	00:36:37
SCOTLAND		7,406	00:46:27	01:59:31	7,157	00:47:35	02:06:40	7,088	00:42:33	01:28:20	7,640	00:43:04	01:38:59

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)