

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

26/08/2024

to

16/09/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	26/08/2024						02/09/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,104	928	624	914	768	478	1,204	967	661	1,019	813	517
Borders	365	316	229	305	261	180	404	350	243	339	291	191
Dumfries and Galloway	480	406	319	402	340	256	487	403	326	407	339	265
Fife	1,126	919	628	993	796	511	1,127	914	621	1,016	817	536
Forth Valley	814	658	489	746	599	436	823	671	480	735	594	408
Grampian	1,505	1,133	726	1,332	997	598	1,567	1,188	756	1,388	1,041	621
Greater Glasgow and Clyde	3,359	2,663	1,992	2,915	2,288	1,644	3,499	2,734	2,006	3,050	2,367	1,664
Highland	1,146	932	667	898	743	488	1,120	937	659	881	748	478
Lanarkshire	1,815	1,439	1,112	1,542	1,199	905	1,859	1,428	1,067	1,603	1,217	876
Lothian	2,340	1,783	1,202	2,085	1,597	1,032	2,359	1,783	1,192	2,078	1,568	995
Orkney	61	48	42	33	28	22	79	54	50	50	37	33
Shetland	55	43	39	35	31	27	46	34	29	25	21	17
Tayside	1,191	973	642	1,011	815	491	1,229	1,002	620	1,061	857	485
Western Isles	103	77	63	54	46	32	121	92	76	67	59	44
Unknown	411	47	34	400	46	33	375	35	28	363	33	27
SCOTLAND	15,875	12,365	8,808	13,665	10,554	7,133	16,299	12,592	8,814	14,082	10,802	7,157

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09/09/2024						16/09/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,073	858	618	915	713	491	1,097	861	564	954	740	451
361	302	207	279	234	143	375	312	232	309	249	177
449	362	288	371	293	220	448	379	302	363	307	231
1,075	884	596	945	761	484	1,192	923	617	1,055	820	525
818	657	481	736	587	414	871	681	491	799	618	437
1,449	1,177	762	1,222	981	577	1,505	1,164	747	1,336	1,024	624
3,207	2,588	1,974	2,771	2,213	1,626	3,439	2,657	1,941	3,018	2,298	1,613
1,044	854	633	810	665	458	1,103	899	669	827	690	467
1,869	1,435	1,013	1,593	1,209	812	1,817	1,410	1,044	1,566	1,201	859
2,314	1,761	1,140	2,061	1,570	984	2,543	1,804	1,160	2,284	1,625	1,008
86	68	59	43	36	27	70	57	42	40	35	20
58	52	44	45	42	34	32	25	20	14	11	8
1,206	1,005	642	1,036	847	497	1,220	979	620	1,083	867	516
98	82	67	56	50	36	98	76	61	49	40	27
336	53	37	331	51	35	426	63	41	417	60	38
15,443	12,138	8,561	13,214	10,252	6,838	16,236	12,290	8,551	14,114	10,585	7,001

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	26/08/2024 ^P			02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	32	00:07:11	00:14:38	40	00:08:41	00:12:52	29	00:08:34	00:15:35	36	00:09:38	00:23:09
Borders	*	*	*	*	*	*	9	00:07:34	00:14:34	9	00:04:52	00:11:30
Dumfries and Galloway	17	00:08:20	00:19:31	15	00:07:31	00:13:13	6	00:04:39	00:15:43	15	00:07:23	00:24:13
Fife	25	00:10:48	00:15:09	33	00:06:52	00:17:30	32	00:06:52	00:17:51	35	00:06:46	00:15:26
Forth Valley	25	00:06:27	00:15:04	25	00:08:12	00:16:08	20	00:07:36	00:18:03	21	00:07:49	00:18:55
Grampian	34	00:06:08	00:15:39	50	00:08:55	00:27:29	41	00:08:35	00:23:34	43	00:09:36	00:20:42
Greater Glasgow and Clyde	109	00:06:28	00:11:31	117	00:06:09	00:12:00	96	00:06:30	00:12:45	124	00:06:13	00:11:27
Highland	25	00:11:03	00:23:54	36	00:08:38	00:22:22	22	00:12:27	00:21:17	31	00:06:42	00:25:34
Lanarkshire	56	00:07:06	00:13:39	57	00:06:38	00:12:03	84	00:07:04	00:13:48	62	00:07:14	00:14:58
Lothian	61	00:06:29	00:13:11	61	00:07:04	00:14:16	75	00:06:36	00:12:39	69	00:06:14	00:16:57
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	31	00:07:51	00:19:26	33	00:06:51	00:17:55	46	00:07:36	00:19:08	38	00:07:37	00:17:42
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	-	n/a	n/a	*	*	*	*	*	*	*	*	*
SCOTLAND	425	00:06:51	00:15:47	482	00:07:09	00:16:57	465	00:07:07	00:16:50	492	00:07:02	00:18:14

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	26/08/2024 ^P			02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	145	00:08:54	00:21:27	169	00:10:59	00:21:10	141	00:11:15	00:24:49	148	00:09:57	00:23:32
Borders	45	00:12:23	00:28:10	56	00:11:04	00:27:23	33	00:09:08	00:29:13	24	00:10:15	00:27:03
Dumfries and Galloway	59	00:10:05	00:23:54	54	00:08:13	00:18:25	47	00:09:33	00:20:35	50	00:08:36	00:23:25
Fife	145	00:09:22	00:17:48	151	00:08:17	00:18:24	149	00:09:25	00:19:15	141	00:08:41	00:20:29
Forth Valley	130	00:09:32	00:18:12	129	00:08:59	00:19:14	115	00:09:30	00:18:16	139	00:09:59	00:20:33
Grampian	189	00:09:15	00:24:19	189	00:08:32	00:26:42	196	00:07:54	00:22:53	206	00:08:57	00:23:52
Greater Glasgow and Clyde	543	00:07:40	00:14:15	568	00:07:34	00:14:56	480	00:07:49	00:14:57	538	00:07:14	00:14:42
Highland	135	00:09:33	00:30:33	121	00:09:06	00:28:43	114	00:10:12	00:27:15	124	00:11:30	00:34:48
Lanarkshire	311	00:09:00	00:18:33	315	00:09:10	00:17:25	298	00:09:23	00:18:15	276	00:09:17	00:17:37
Lothian	319	00:07:41	00:14:28	320	00:07:47	00:15:59	330	00:07:25	00:14:40	409	00:07:47	00:17:40
Orkney	14	00:08:46	00:22:50	5	00:10:08	00:38:23	6	00:22:35	01:58:41	8	00:07:46	00:15:33
Shetland	6	00:23:33	00:32:40	5	00:12:37	00:59:41	5	00:15:51	01:14:23	*	*	*
Tayside	143	00:07:17	00:21:07	156	00:07:43	00:23:50	147	00:08:04	00:19:27	147	00:08:40	00:23:30
Western Isles	7	00:10:54	00:32:12	9	00:07:32	00:40:40	13	00:09:16	01:01:11	*	*	*
Unknown	20	00:09:49	00:22:32	12	00:13:34	00:31:07	17	00:15:44	00:34:05	31	00:14:16	00:30:40
SCOTLAND	2,211	00:08:34	00:19:14	2,259	00:08:27	00:18:57	2,091	00:08:37	00:19:19	2,250	00:08:35	00:20:15

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	26/08/2024 ^P			02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	292	00:18:38	00:39:47	354	00:24:19	01:04:30	331	00:21:55	00:55:03	293	00:22:19	00:59:31
Borders	90	00:13:34	00:34:14	98	00:13:00	00:35:26	87	00:11:22	00:28:50	114	00:13:44	00:33:42
Dumfries and Galloway	110	00:13:07	00:30:17	121	00:17:48	00:42:03	107	00:14:54	00:35:38	102	00:16:04	00:38:08
Fife	348	00:18:19	00:44:17	329	00:16:56	00:35:27	309	00:17:58	00:35:37	375	00:18:57	00:44:01
Forth Valley	232	00:16:02	00:36:11	225	00:16:57	00:36:32	229	00:17:02	00:35:29	258	00:20:04	00:41:13
Grampian	416	00:19:38	00:59:09	442	00:17:38	00:51:47	382	00:14:55	00:40:47	448	00:18:10	00:51:06
Greater Glasgow and Clyde	894	00:16:12	00:39:01	924	00:16:00	00:36:29	901	00:16:10	00:34:40	900	00:17:19	00:41:57
Highland	262	00:13:48	00:42:32	272	00:15:23	00:41:14	256	00:14:51	00:45:00	242	00:15:22	00:43:41
Lanarkshire	517	00:22:53	01:01:43	526	00:21:30	00:54:30	505	00:21:29	00:42:32	527	00:20:49	00:50:19
Lothian	683	00:18:09	00:39:34	674	00:17:14	00:37:38	686	00:17:13	00:32:55	731	00:20:22	00:53:15
Orkney	6	00:24:20	02:12:29	16	00:08:09	01:07:30	15	00:20:41	00:54:31	14	00:08:11	00:23:06
Shetland	16	00:21:48	00:31:29	9	00:15:10	03:42:14	14	00:09:04	00:45:53	*	*	*
Tayside	320	00:15:38	00:33:57	305	00:16:54	00:38:41	329	00:17:13	00:37:35	333	00:17:25	00:40:50
Western Isles	18	00:07:25	00:22:13	24	00:21:39	00:47:36	16	00:22:51	00:28:47	*	*	*
Unknown	15	00:18:33	00:49:16	14	00:25:53	00:52:28	21	00:26:22	00:49:28	15	00:17:24	00:43:46
SCOTLAND	4,219	00:17:31	00:43:39	4,333	00:17:43	00:42:58	4,188	00:17:19	00:38:29	4,368	00:18:41	00:45:20

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	26/08/2024 ^P			02/09/2024 ^P			09/09/2024 ^P			16/09/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	292	00:29:47	02:08:54	240	00:52:41	04:27:04	200	00:40:56	03:17:03	248	00:33:59	03:39:27
Borders	118	00:19:52	00:58:16	123	00:21:45	01:19:52	105	00:23:48	01:01:18	100	00:27:03	01:11:49
Dumfries and Galloway	153	00:17:54	00:56:09	148	00:23:43	01:40:42	131	00:23:18	01:24:20	140	00:23:21	01:37:49
Fife	273	00:35:29	03:04:38	303	00:35:55	02:26:14	266	00:36:31	02:30:39	260	00:41:33	04:39:07
Forth Valley	206	00:43:26	02:46:11	213	00:46:45	02:22:17	217	00:40:53	02:44:18	192	01:03:18	04:05:24
Grampian	342	00:39:53	04:32:33	352	00:39:30	03:20:44	345	00:29:05	01:58:08	317	00:34:11	03:07:39
Greater Glasgow and Clyde	713	00:39:47	03:04:06	742	00:41:30	03:17:27	719	00:30:40	02:36:45	710	00:48:15	03:06:52
Highland	313	00:25:48	02:04:40	312	00:24:40	01:32:11	270	00:23:47	01:38:49	289	00:24:07	01:49:48
Lanarkshire	305	01:09:52	05:00:40	302	01:14:10	06:24:17	314	01:03:24	05:00:37	324	00:54:03	04:17:42
Lothian	504	00:48:18	04:30:09	497	00:51:24	04:58:23	453	00:53:29	04:27:38	390	01:12:33	06:37:47
Orkney	8	00:19:34	01:07:56	15	00:26:20	01:01:04	15	00:25:31	01:18:58	12	00:29:57	02:07:05
Shetland	8	00:20:20	01:49:49	*	*	*	22	00:21:34	01:06:41	*	*	*
Tayside	313	00:29:28	01:51:05	357	00:34:47	01:51:30	320	00:36:16	02:01:19	338	00:41:58	02:29:13
Western Isles	19	00:36:37	01:28:12	26	00:20:36	02:08:41	19	00:33:49	01:04:05	19	00:17:00	01:02:08
Unknown	11	00:29:55	00:56:47	*	*	*	10	00:31:59	00:55:15	*	*	*
SCOTLAND	3,578	00:36:36	03:08:38	3,641	00:39:32	03:12:56	3,406	00:34:56	02:47:24	3,352	00:42:21	03:25:22

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	26/08/2024			02/09/2024			09/09/2024			16/09/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	453	00:42:35	01:56:04	504	00:49:04	02:37:28	483	00:56:35	03:51:06	443	00:51:53	03:08:09
Borders	165	00:31:08	00:50:15	185	00:32:18	00:52:31	152	00:32:31	00:53:20	167	00:37:38	01:13:55
Dumfries & Galloway	247	00:30:04	00:51:59	264	00:34:32	01:15:03	217	00:27:16	00:51:57	231	00:28:42	00:52:54
Fife	429	00:48:01	01:28:38	488	00:50:58	01:35:37	454	00:48:32	01:34:03	491	00:50:31	01:49:19
Forth Valley	427	00:46:16	01:23:09	410	00:45:30	01:14:46	421	00:43:17	01:16:43	426	00:46:23	01:12:23
Grampian	647	00:54:33	03:58:25	660	00:55:00	03:36:54	600	00:51:20	02:35:12	655	00:54:09	02:57:08
Greater Glasgow & Clyde	1,821	00:45:31	01:18:08	1,830	00:46:16	01:17:06	1,748	00:44:13	01:18:38	1,768	00:46:15	01:19:27
Highland	346	00:30:23	01:27:44	363	00:35:04	01:36:06	358	00:33:21	01:42:08	349	00:33:26	01:31:37
Lanarkshire	825	00:59:37	02:07:25	807	00:57:20	01:54:24	771	00:56:50	01:57:15	793	00:53:35	01:51:55
Lothian	996	00:49:52	01:20:38	944	00:50:04	01:26:46	932	00:50:08	01:23:07	976	00:51:46	01:32:54
Orkney	19	00:17:07	00:26:04	27	00:20:16	00:45:39	24	00:15:23	00:25:15	20	00:15:31	00:26:52
Shetland	25	00:15:00	00:38:29	14	00:22:01	00:44:08	31	00:30:24	00:42:15	7	00:27:35	00:40:40
Tayside	568	00:33:01	00:59:11	539	00:32:35	01:01:16	537	00:34:40	01:05:59	565	00:34:11	01:08:41
Western Isles	28	00:23:39	00:44:47	36	00:22:46	00:42:23	23	00:22:42	00:32:36	24	00:19:25	00:36:06
SCOTLAND	6,996	00:44:56	01:30:55	7,071	00:45:58	01:37:24	6,751	00:45:08	01:36:13	6,915	00:46:00	01:37:02

Table 7 - Turnaround Times by Hospital

Week Commencing		26/08/2024			02/09/2024			09/09/2024			16/09/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	00:43:52	02:14:23	159	00:46:44	02:28:20	147	00:52:18	02:38:16	145	00:52:32	02:45:51
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	287	00:42:04	01:31:58	345	00:49:34	02:45:12	336	00:57:50	04:24:56	298	00:51:22	03:29:32
Borders	Borders General Hospital (Melrose)	165	00:31:08	00:50:15	185	00:32:18	00:52:31	152	00:32:31	00:53:20	167	00:37:38	01:13:55
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	47	00:25:33	00:40:57	36	00:21:45	00:44:59	45	00:25:15	00:38:14	47	00:25:40	00:52:14
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	200	00:30:38	00:52:05	228	00:35:47	01:18:28	172	00:28:47	00:53:53	184	00:28:44	00:52:38
Fife	Victoria Hospital (Kirkcaldy)	429	00:48:01	01:28:38	488	00:50:58	01:35:37	454	00:48:32	01:34:03	491	00:50:31	01:49:19
Forth Valley	Forth Valley Royal Hospital (Larbert)	427	00:46:16	01:23:09	410	00:45:30	01:14:46	421	00:43:17	01:16:43	426	00:46:23	01:12:23
Grampian	Aberdeen Royal Infirmary (Aberdeen)	516	01:00:31	04:36:59	504	01:07:47	03:48:03	458	00:56:04	02:44:47	496	00:57:30	03:08:26
Grampian	Dr Gray's Hospital (Elgin)	122	00:38:07	01:45:15	138	00:34:38	01:19:21	125	00:39:03	01:44:27	142	00:48:31	02:25:31
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	9	00:18:53	00:26:09	18	00:23:45	00:58:27	17	00:30:32	00:46:41	17	00:32:06	00:58:08
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	529	00:42:50	01:09:54	529	00:42:34	01:08:22	509	00:43:07	01:28:00	501	00:45:41	01:18:19
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:36:55	01:03:21	108	00:37:27	01:15:44	114	00:37:50	01:01:03	115	00:36:30	00:55:36
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	748	00:51:08	01:24:34	763	00:51:02	01:24:55	726	00:47:39	01:25:09	744	00:49:30	01:23:43
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	348	00:44:44	01:21:02	340	00:46:18	01:15:21	322	00:42:45	01:08:32	341	00:46:33	01:20:53
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	103	00:41:11	01:07:32	90	00:40:41	01:12:29	77	00:39:25	01:02:59	67	00:38:53	01:05:37
Highland	Belford Hospital (Fort William)	32	00:27:04	00:33:59	33	00:30:37	00:54:55	31	00:25:34	00:48:44	35	00:26:40	00:54:30
Highland	Caithness General Hospital (Wick)	33	00:29:27	00:48:43	32	00:25:36	00:47:15	36	00:23:48	00:45:33	30	00:23:08	00:39:45
Highland	Lorn & Islands Hospital (Oban)	34	00:22:42	00:39:31	32	00:22:09	00:41:52	21	00:18:18	00:30:40	35	00:18:26	00:35:23
Highland	Raigmore Hospital (Inverness)	247	00:34:33	01:33:06	266	00:40:38	01:52:43	270	00:38:21	01:54:53	249	00:40:19	01:46:17
Lanarkshire	University Hospital Hairmyres (East Kilbride)	234	00:58:05	01:53:06	253	00:52:16	01:33:42	232	00:51:46	01:33:51	228	00:51:31	01:39:37
Lanarkshire	University Hospital Monklands (Airdrie)	258	00:59:30	02:05:35	250	01:03:03	01:45:21	232	00:56:56	01:56:56	249	00:51:12	01:39:57
Lanarkshire	University Hospital Wishaw (Wishaw)	333	01:00:44	02:15:34	304	01:01:36	02:31:10	307	01:01:51	02:05:39	316	00:58:04	02:07:58
Lothian	Royal Hospital for Sick Children (Edinburgh)	33	00:38:44	01:01:48	29	00:39:34	01:02:33	28	00:44:37	01:12:55	34	00:40:50	01:17:22
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	731	00:51:53	01:24:39	673	00:50:58	01:30:45	702	00:53:09	01:26:45	737	00:53:02	01:40:35
Lothian	St John's Hospital (Livingston)	232	00:47:27	01:12:45	242	00:47:30	01:16:52	202	00:44:37	01:07:13	205	00:44:44	01:12:28
Orkney	Balfour Hospital (Kirkwall)	19	00:17:07	00:26:04	27	00:20:16	00:45:39	24	00:15:23	00:25:15	20	00:15:31	00:26:52
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:15:00	00:38:29	14	00:22:01	00:44:08	31	00:30:24	00:42:15	7	00:27:35	00:40:40
Tayside	Ninewells Hospital (Dundee)	489	00:33:43	01:02:46	464	00:33:02	01:03:08	472	00:35:36	01:07:31	482	00:35:47	01:09:56
Tayside	Perth Royal Infirmary (Perth)	79	00:28:14	00:50:09	75	00:31:37	00:46:24	65	00:29:45	00:47:35	83	00:27:50	00:57:06
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:23:39	00:44:47	36	00:22:46	00:42:23	23	00:22:42	00:32:36	24	00:19:25	00:36:06
SCOTLAND		6,996	00:44:56	01:30:55	7,071	00:45:58	01:37:24	6,751	00:45:08	01:36:13	6,915	00:46:00	01:37:02

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)