

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 15 June 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

16/05/2022

to

06/06/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	16/05/2022						23/05/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,084	886	667	913	739	525	1,135	896	704	948	736	554
Borders	328	277	222	254	208	158	327	271	199	271	220	150
Dumfries and Galloway	422	356	272	354	299	217	500	420	316	401	334	233
Fife	1,024	817	609	856	667	468	1,050	832	596	912	712	480
Forth Valley	831	656	503	746	588	440	765	633	474	671	552	398
Grampian	1,465	1,151	768	1,248	989	615	1,464	1,159	800	1,217	973	624
Greater Glasgow and Clyde	3,332	2,585	1,976	2,871	2,198	1,611	3,232	2,526	1,984	2,802	2,165	1,640
Highland	1,118	883	658	824	662	447	1,099	893	649	826	686	453
Lanarkshire	1,759	1,395	1,067	1,502	1,171	858	1,734	1,363	1,064	1,477	1,149	861
Lothian	2,321	1,729	1,246	2,017	1,491	1,029	2,173	1,707	1,195	1,913	1,493	995
Orkney	70	54	44	42	32	23	77	60	51	44	37	29
Shetland	72	56	49	33	28	21	73	55	49	34	25	20
Tayside	1,122	941	623	937	784	481	1,162	955	644	981	797	496
Western Isles	120	90	73	59	47	31	82	65	47	41	33	17
Unknown	649	248	173	620	229	154	590	212	144	561	195	127
SCOTLAND	15,717	12,124	8,950	13,276	10,132	7,078	15,463	12,047	8,916	13,099	10,107	7,077

30/05/2022						06/06/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,158	910	679	952	746	524	1,111	885	659	953	758	543
374	310	217	319	261	169	347	276	210	279	223	160
506	421	331	422	354	269	467	395	311	386	323	245
1,087	851	607	931	718	479	1,035	812	557	885	698	452
788	643	484	704	569	416	831	678	522	716	575	434
1,439	1,133	742	1,236	985	606	1,516	1,223	839	1,287	1,044	671
3,407	2,670	2,054	2,968	2,306	1,713	3,076	2,420	1,881	2,643	2,055	1,531
1,202	962	701	889	748	499	1,113	892	624	843	700	443
1,693	1,333	1,005	1,474	1,142	832	1,752	1,362	1,023	1,474	1,129	804
2,287	1,716	1,191	2,036	1,513	1,001	2,250	1,691	1,167	1,988	1,483	970
81	60	42	50	36	19	70	62	52	41	38	28
69	54	49	33	27	23	52	43	35	29	26	18
1,198	977	583	1,068	864	477	1,193	978	624	1,018	826	481
126	108	80	71	64	38	107	94	75	53	48	33
718	257	161	685	238	143	588	214	143	559	197	129
16,133	12,405	8,926	13,838	10,571	7,208	15,508	12,025	8,722	13,154	10,123	6,942

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P			06/06/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	36	00:06:40	00:17:09	29	00:11:03	00:26:15	30	00:08:47	00:19:38	30	00:07:30	00:17:17
Borders	7	00:09:33	00:16:08	7	00:09:36	00:24:42	10	00:06:15	00:11:51	*	*	*
Dumfries and Galloway	7	00:04:24	00:10:25	*	*	*	12	00:08:06	00:26:48	13	00:10:31	00:17:06
Fife	27	00:09:14	00:18:11	24	00:07:06	00:14:38	31	00:08:00	00:14:46	33	00:07:45	00:15:30
Forth Valley	23	00:05:41	00:14:48	13	00:08:09	00:12:24	21	00:06:37	00:15:29	24	00:08:34	00:15:55
Grampian	38	00:08:24	00:23:26	30	00:05:37	00:16:50	29	00:05:55	00:14:42	27	00:05:52	00:12:44
Greater Glasgow and Clyde	84	00:06:08	00:12:51	105	00:07:09	00:11:21	98	00:06:43	00:11:02	81	00:05:53	00:10:14
Highland	14	00:06:11	00:26:36	22	00:08:01	00:20:58	20	00:11:38	00:39:25	18	00:07:58	00:28:45
Lanarkshire	48	00:08:26	00:14:17	51	00:08:41	00:17:38	63	00:06:24	00:15:25	63	00:06:34	00:13:23
Lothian	55	00:05:48	00:11:25	57	00:07:18	00:14:02	58	00:07:09	00:13:18	70	00:06:21	00:13:09
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Tayside	29	00:06:11	00:11:51	27	00:05:29	00:12:27	29	00:07:59	00:18:39	31	00:05:49	00:18:08
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	9	00:07:23	00:26:55	12	00:09:58	00:25:05	*	*	*	14	00:08:50	00:16:23
SCOTLAND	382	00:06:47	00:16:04	387	00:07:24	00:16:11	413	00:07:12	00:16:19	413	00:06:27	00:15:14

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P			06/06/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	121	00:08:15	00:20:15	131	00:10:38	00:24:20	150	00:10:13	00:23:15	131	00:10:01	00:24:40
Borders	35	00:12:00	00:30:25	41	00:08:02	00:24:25	32	00:07:45	00:18:54	29	00:14:47	00:33:34
Dumfries and Galloway	44	00:09:15	00:22:43	57	00:09:11	00:25:13	58	00:08:38	00:23:43	46	00:06:57	00:14:40
Fife	97	00:10:04	00:18:56	129	00:09:43	00:19:17	130	00:11:03	00:24:38	108	00:08:49	00:19:55
Forth Valley	113	00:10:26	00:17:47	111	00:09:00	00:19:50	108	00:08:26	00:18:28	111	00:08:50	00:23:31
Grampian	149	00:07:41	00:27:59	156	00:06:34	00:20:21	168	00:08:32	00:25:40	181	00:07:15	00:21:03
Greater Glasgow and Clyde	453	00:07:12	00:15:15	464	00:07:44	00:15:59	475	00:07:56	00:17:09	394	00:07:25	00:15:14
Highland	97	00:08:55	00:25:52	97	00:08:26	00:27:08	119	00:09:19	00:26:50	105	00:09:07	00:29:50
Lanarkshire	255	00:08:20	00:18:10	267	00:09:23	00:18:42	222	00:08:15	00:16:27	213	00:09:49	00:20:01
Lothian	269	00:08:26	00:16:01	292	00:08:21	00:17:23	300	00:08:18	00:16:52	284	00:08:31	00:16:04
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	5	00:04:42	00:25:51	7	00:11:58	00:44:18	*	*	*	*	*	*
Tayside	122	00:07:45	00:17:08	152	00:07:48	00:20:47	142	00:07:39	00:23:18	147	00:07:26	00:23:03
Western Isles	*	*	*	*	*	*	10	00:09:34	00:29:12	6	00:08:52	00:15:20
Unknown	58	00:08:49	00:18:18	54	00:09:08	00:25:32	69	00:10:20	00:24:34	50	00:08:00	00:20:57
SCOTLAND	1,823	00:08:08	00:18:42	1,963	00:08:28	00:19:14	1,991	00:08:32	00:20:03	1,815	00:08:15	00:20:15

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P			06/06/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	297	00:19:06	00:39:24	321	00:21:18	00:50:56	309	00:18:13	00:43:10	344	00:20:32	00:46:35
Borders	86	00:14:12	00:31:20	76	00:11:53	00:30:27	81	00:12:15	00:32:10	78	00:13:16	00:25:01
Dumfries and Galloway	124	00:14:15	00:28:16	109	00:18:01	00:33:21	135	00:15:22	00:32:54	119	00:15:55	00:36:40
Fife	283	00:13:31	00:27:43	272	00:15:43	00:30:25	315	00:17:23	00:39:18	317	00:16:31	00:36:24
Forth Valley	238	00:17:34	00:36:25	183	00:15:47	00:30:20	231	00:16:50	00:38:21	244	00:16:59	00:37:57
Grampian	412	00:14:42	00:40:43	381	00:13:36	00:32:35	395	00:16:06	00:38:37	388	00:13:51	00:32:04
Greater Glasgow and Clyde	887	00:16:18	00:36:51	874	00:15:41	00:35:54	976	00:15:43	00:36:05	811	00:14:25	00:33:05
Highland	246	00:14:01	00:33:09	221	00:14:42	00:40:22	256	00:14:51	00:34:58	229	00:14:29	00:37:58
Lanarkshire	502	00:19:17	00:42:29	479	00:21:26	00:49:40	473	00:18:35	00:37:41	490	00:19:25	00:39:10
Lothian	646	00:16:12	00:36:39	594	00:15:17	00:33:38	620	00:16:47	00:34:07	627	00:17:30	00:38:31
Orkney	12	00:11:04	00:40:39	14	00:07:24	00:46:04	19	00:05:22	00:26:40	14	00:10:51	00:20:16
Shetland	11	00:13:24	00:25:58	9	00:13:46	00:35:02	12	00:10:56	00:30:21	5	00:16:47	00:20:28
Tayside	307	00:14:29	00:30:48	290	00:15:06	00:34:30	360	00:14:35	00:33:14	298	00:14:28	00:35:22
Western Isles	20	00:13:55	00:44:06	11	00:19:36	00:28:53	17	00:22:33	00:39:27	16	00:08:40	00:21:43
Unknown	99	00:16:07	00:30:10	64	00:14:55	00:33:36	92	00:17:37	00:34:59	71	00:19:00	00:47:27
SCOTLAND	4,170	00:15:56	00:36:13	3,898	00:16:21	00:37:37	4,291	00:16:25	00:36:33	4,051	00:16:18	00:37:14

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	16/05/2022 ^P			23/05/2022 ^P			30/05/2022 ^P			06/06/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	279	00:32:12	02:13:27	247	00:38:45	04:07:11	251	00:31:20	02:18:47	249	00:41:10	03:50:14
Borders	77	00:18:13	01:29:02	96	00:15:07	01:11:04	138	00:22:27	01:17:07	110	00:22:08	01:06:51
Dumfries and Galloway	122	00:25:04	01:40:28	159	00:25:10	01:09:59	149	00:27:44	01:52:09	144	00:23:15	01:50:19
Fife	258	00:25:48	02:06:04	287	00:39:20	02:39:30	239	00:44:11	04:20:21	240	00:48:00	03:31:38
Forth Valley	213	00:40:59	02:39:11	242	00:34:15	02:17:59	209	00:35:38	02:47:19	194	00:38:50	02:56:09
Grampian	380	00:30:48	02:05:14	400	00:28:15	01:50:04	390	00:29:34	02:30:56	444	00:29:40	02:08:08
Greater Glasgow and Clyde	753	00:39:53	03:00:50	702	00:48:21	03:41:22	741	00:47:24	03:30:22	751	00:36:10	02:37:50
Highland	302	00:22:58	01:27:44	341	00:20:31	01:10:21	346	00:24:36	01:24:08	342	00:22:12	01:32:07
Lanarkshire	354	00:49:59	03:45:38	344	01:07:56	04:28:21	375	00:52:01	03:15:12	353	01:00:39	04:13:37
Lothian	507	00:38:20	02:27:28	537	00:41:06	02:53:42	523	00:48:01	04:11:34	483	00:51:03	04:01:36
Orkney	15	00:27:44	00:45:05	17	00:18:06	01:25:45	10	00:18:51	01:25:47	16	00:19:00	01:59:33
Shetland	10	00:06:39	00:33:02	9	00:27:37	01:09:43	10	00:27:29	00:39:05	15	00:16:27	01:42:06
Tayside	317	00:26:26	01:34:01	321	00:27:28	01:30:46	325	00:32:55	01:41:34	345	00:29:30	01:28:48
Western Isles	23	00:16:35	00:44:35	19	00:13:53	00:52:17	36	00:22:06	00:51:21	26	00:22:11	00:47:57
Unknown	63	00:29:39	01:36:18	63	00:23:46	02:42:29	65	00:33:58	02:36:32	61	00:40:11	02:29:04
SCOTLAND	3,673	00:32:30	02:23:23	3,784	00:34:12	02:46:37	3,807	00:35:58	02:49:20	3,773	00:34:48	02:44:13

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	16/05/2022			23/05/2022			30/05/2022			06/06/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	518	00:44:00	02:05:01	523	00:50:30	02:43:25	518	00:54:10	02:49:59	514	00:52:43	03:09:59
Borders	157	00:32:08	00:49:15	145	00:28:29	00:43:57	164	00:31:45	00:47:48	157	00:31:51	00:58:16
Dumfries & Galloway	217	00:23:40	00:42:56	222	00:25:34	00:48:00	262	00:27:25	00:56:58	238	00:26:47	00:54:25
Fife	433	00:39:00	01:21:00	440	00:39:26	01:28:27	445	00:50:43	02:42:38	445	00:43:22	01:49:50
Forth Valley	460	00:37:37	00:58:39	404	00:38:20	01:00:05	425	00:36:34	00:58:16	434	00:38:22	01:04:32
Grampian	634	00:42:39	02:16:50	639	00:48:37	02:37:41	617	00:50:21	02:51:06	673	00:43:34	02:02:32
Greater Glasgow & Clyde	1,813	00:44:30	01:32:25	1,830	00:45:57	01:32:43	1,896	00:43:50	01:22:28	1,741	00:47:45	01:45:55
Highland	333	00:27:34	01:22:36	344	00:28:40	01:50:40	395	00:33:55	02:30:25	320	00:26:40	01:10:24
Lanarkshire	801	00:48:23	01:21:57	798	00:52:45	01:40:28	785	00:51:29	01:30:30	751	00:52:42	01:44:07
Lothian	1,033	00:41:43	01:06:25	1,007	00:41:36	01:02:19	1,000	00:40:44	01:03:40	991	00:42:45	01:06:21
Orkney	18	00:11:09	00:25:11	30	00:13:00	00:23:27	19	00:14:24	00:27:47	26	00:20:51	00:42:31
Shetland	21	00:27:22	00:49:00	22	00:22:11	00:52:31	22	00:21:05	00:43:49	17	00:16:50	00:29:25
Tayside	524	00:28:37	00:53:34	537	00:29:23	00:53:05	550	00:30:01	00:54:22	513	00:30:15	00:54:07
Western Isles	27	00:18:16	00:30:04	18	00:18:52	00:25:17	33	00:19:10	00:37:03	26	00:17:06	00:30:16
SCOTLAND	6,989	00:40:07	01:21:36	6,959	00:41:18	01:32:58	7,131	00:41:42	01:33:15	6,846	00:42:23	01:36:11

Table 7 - Turnaround Times by Hospital

Week Commencing		16/05/2022			23/05/2022			30/05/2022			06/06/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	188	00:55:05	02:41:26	190	01:00:59	03:04:26	188	00:57:44	02:27:56	186	00:57:36	03:10:51
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	330	00:41:21	01:23:39	333	00:49:00	02:30:46	330	00:52:58	03:02:09	328	00:51:22	03:09:45
Borders	Borders General Hospital (Melrose)	157	00:32:08	00:49:15	145	00:28:29	00:43:57	164	00:31:45	00:47:48	157	00:31:51	00:58:16
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	29	00:21:10	00:30:47	52	00:20:16	00:29:50	30	00:21:32	00:30:25	43	00:20:55	00:42:45
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	188	00:24:55	00:43:29	170	00:27:16	00:54:03	232	00:28:09	01:00:10	195	00:27:34	00:54:48
Fife	Victoria Hospital (Kirkcaldy)	433	00:39:00	01:21:00	440	00:39:26	01:28:27	445	00:50:43	02:42:38	445	00:43:22	01:49:50
Forth Valley	Forth Valley Royal Hospital (Larbert)	460	00:37:37	00:58:39	404	00:38:20	01:00:05	425	00:36:34	00:58:16	434	00:38:22	01:04:32
Grampian	Aberdeen Royal Infirmary (Aberdeen)	511	00:46:42	02:28:33	496	00:48:58	02:43:30	476	00:54:58	03:07:24	507	00:43:34	02:05:37
Grampian	Dr Gray's Hospital (Elgin)	106	00:33:37	01:10:55	128	00:49:45	01:58:18	120	00:39:51	01:31:34	141	00:46:54	01:49:01
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:17:34	00:33:54	15	00:18:54	00:38:12	21	00:28:00	00:45:02	25	00:24:23	00:50:51
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	561	00:39:45	01:05:12	542	00:41:54	01:04:50	569	00:38:49	00:57:38	481	00:41:05	01:05:12
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	100	00:31:45	00:50:43	108	00:35:16	00:53:57	104	00:31:23	00:56:07	126	00:35:56	00:53:30
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	745	00:54:14	02:26:30	747	00:56:19	02:26:44	771	00:55:44	01:55:44	724	01:01:11	02:24:46
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	339	00:41:25	01:03:34	350	00:42:37	01:09:28	345	00:39:52	01:01:16	340	00:46:39	01:21:09
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	68	00:41:48	01:10:30	83	00:39:47	01:08:30	107	00:41:59	01:06:45	70	00:38:31	01:02:20
Highland	Belford Hospital (Fort William)	25	00:29:17	00:40:25	30	00:25:14	00:38:00	44	00:26:39	00:48:36	26	00:20:25	00:26:32
Highland	Caitness General Hospital (Wick)	46	00:19:37	00:35:15	40	00:22:29	00:33:38	38	00:20:17	00:35:23	26	00:17:35	00:32:27
Highland	Lorn & Islands Hospital (Oban)	23	00:26:36	00:41:41	26	00:22:19	00:42:45	22	00:23:54	00:42:37	33	00:21:52	00:38:12
Highland	Raigmore Hospital (Inverness)	239	00:31:13	01:37:09	248	00:35:01	02:03:16	291	00:43:53	02:46:09	235	00:30:09	01:21:06
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:44:28	01:14:49	237	00:47:22	01:18:41	253	00:45:59	01:15:49	205	00:46:22	01:15:52
Lanarkshire	University Hospital Monklands (Airdrie)	258	00:48:50	01:27:51	252	00:54:42	01:35:51	245	00:51:56	01:32:30	243	00:58:02	01:48:57
Lanarkshire	University Hospital Wishaw (Wishaw)	307	00:50:28	01:22:32	309	00:59:10	02:02:16	287	00:56:39	01:51:29	303	00:55:17	01:55:43
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:36:31	01:03:31	19	00:32:58	00:53:04	28	00:35:39	01:01:36	29	00:36:04	01:02:17
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	798	00:42:15	01:06:33	764	00:42:03	01:02:13	776	00:41:29	01:03:36	775	00:44:09	01:06:46
Lothian	St John's Hospital (Livingston)	205	00:40:32	01:06:11	224	00:40:01	01:05:00	196	00:36:40	01:03:22	187	00:38:32	01:00:08
Orkney	Balfour Hospital (Kirkwall)	18	00:11:09	00:25:11	30	00:13:00	00:23:27	19	00:14:24	00:27:47	26	00:20:51	00:42:31
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:27:22	00:49:00	22	00:22:11	00:52:31	22	00:21:05	00:43:49	17	00:16:50	00:29:25
Tayside	Ninewells Hospital (Dundee)	443	00:29:40	00:55:18	462	00:30:49	00:55:29	470	00:31:22	00:58:42	445	00:30:44	00:57:34
Tayside	Perth Royal Infirmary (Perth)	81	00:24:56	00:37:26	75	00:23:04	00:36:36	80	00:24:16	00:37:24	68	00:26:14	00:37:50
Western Isles	Western Isles Hospital (Isle of Lewis)	27	00:18:16	00:30:04	18	00:18:52	00:25:17	33	00:19:10	00:37:03	26	00:17:06	00:30:16
SCOTLAND		6,989	00:40:07	01:21:36	6,959	00:41:18	01:32:58	7,131	00:41:42	01:33:15	6,846	00:42:23	01:36:11

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)