

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 09 October 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**09/09/2024**

to

**30/09/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	09/09/2024						16/09/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,073	858	618	915	713	491	1,097	861	564	954	740	451
Borders	361	302	207	279	234	143	375	312	232	309	249	177
Dumfries and Galloway	449	362	288	371	293	220	448	379	302	363	307	231
Fife	1,075	884	596	945	761	484	1,192	923	617	1,055	820	525
Forth Valley	818	657	481	736	587	414	871	681	491	799	618	437
Grampian	1,449	1,177	762	1,222	981	577	1,505	1,164	747	1,336	1,024	624
Greater Glasgow and Clyde	3,207	2,588	1,974	2,771	2,213	1,626	3,439	2,657	1,941	3,018	2,298	1,613
Highland	1,044	854	633	810	665	458	1,103	899	669	827	690	467
Lanarkshire	1,869	1,435	1,013	1,593	1,209	812	1,817	1,410	1,044	1,566	1,201	859
Lothian	2,314	1,761	1,140	2,061	1,570	984	2,544	1,805	1,161	2,285	1,626	1,009
Orkney	86	68	59	43	36	27	70	57	42	40	35	20
Shetland	58	52	44	45	42	34	32	25	20	14	11	8
Tayside	1,206	1,005	642	1,036	847	497	1,220	979	620	1,083	867	516
Western Isles	98	82	67	56	50	36	98	76	62	49	40	27
Unknown	336	53	37	331	51	35	425	63	41	417	60	38
<b>SCOTLAND</b>	<b>15,443</b>	<b>12,138</b>	<b>8,561</b>	<b>13,214</b>	<b>10,252</b>	<b>6,838</b>	<b>16,236</b>	<b>12,291</b>	<b>8,553</b>	<b>14,115</b>	<b>10,586</b>	<b>7,002</b>

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23/09/2024						30/09/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,115	908	641	967	782	526	1,081	860	600	940	739	490
362	309	222	317	265	183	380	337	236	312	277	183
481	401	308	405	336	249	500	425	341	398	334	257
1,101	895	609	992	802	526	1,100	873	595	973	763	495
839	643	478	736	566	408	758	601	429	679	533	366
1,625	1,243	784	1,434	1,091	650	1,530	1,142	688	1,329	1,000	557
3,367	2,693	1,992	2,943	2,327	1,649	3,570	2,720	1,940	3,181	2,415	1,661
1,026	850	627	790	651	440	1,056	875	645	820	690	466
1,874	1,458	1,122	1,601	1,237	914	1,937	1,402	1,021	1,707	1,239	877
2,375	1,821	1,173	2,075	1,596	977	2,512	1,815	1,155	2,269	1,640	1,005
70	53	48	38	28	23	68	51	44	40	29	23
52	44	40	28	25	21	74	62	49	40	35	23
1,253	1,010	612	1,112	890	505	1,233	1,000	619	1,058	843	473
130	111	89	69	58	37	117	95	81	58	51	37
390	58	38	383	56	37	380	51	35	376	49	33
<b>16,060</b>	<b>12,497</b>	<b>8,783</b>	<b>13,890</b>	<b>10,710</b>	<b>7,145</b>	<b>16,296</b>	<b>12,309</b>	<b>8,478</b>	<b>14,180</b>	<b>10,637</b>	<b>6,946</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	09/09/2024 <sup>P</sup>			16/09/2024 <sup>P</sup>			23/09/2024 <sup>P</sup>			30/09/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:08:34	00:15:35	36	00:09:38	00:23:09	41	00:08:48	00:14:08	31	00:10:39	00:19:04
Borders	9	00:07:34	00:14:34	9	00:04:52	00:11:30	9	00:10:28	00:15:45	11	00:05:35	00:17:38
Dumfries and Galloway	6	00:04:39	00:15:43	15	00:07:23	00:24:13	16	00:05:30	00:16:37	12	00:06:56	00:13:00
Fife	32	00:06:52	00:17:51	35	00:06:46	00:15:26	44	00:08:55	00:15:45	40	00:08:11	00:14:13
Forth Valley	20	00:07:36	00:18:03	21	00:07:49	00:18:55	21	00:07:21	00:13:17	16	00:07:40	00:17:30
Grampian	41	00:08:35	00:23:34	43	00:09:36	00:20:42	52	00:08:21	00:21:47	46	00:07:08	00:23:50
Greater Glasgow and Clyde	96	00:06:30	00:12:45	124	00:06:13	00:11:27	97	00:06:09	00:13:32	134	00:06:02	00:11:04
Highland	22	00:12:27	00:21:17	31	00:06:42	00:25:34	29	00:08:30	00:17:37	29	00:08:42	00:26:30
Lanarkshire	84	00:07:04	00:13:48	62	00:07:14	00:14:58	53	00:08:09	00:14:28	46	00:08:00	00:20:37
Lothian	75	00:06:36	00:12:39	69	00:06:14	00:16:57	71	00:06:14	00:11:43	98	00:06:23	00:13:45
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	*	*	*
Tayside	46	00:07:36	00:19:08	38	00:07:37	00:17:42	37	00:06:19	00:24:25	41	00:06:29	00:19:43
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>465</b>	<b>00:07:07</b>	<b>00:16:50</b>	<b>492</b>	<b>00:07:02</b>	<b>00:18:14</b>	<b>478</b>	<b>00:07:13</b>	<b>00:16:20</b>	<b>510</b>	<b>00:06:34</b>	<b>00:17:21</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/09/2024 <sup>P</sup>			16/09/2024 <sup>P</sup>			23/09/2024 <sup>P</sup>			30/09/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	141	00:11:15	00:24:49	148	00:09:57	00:23:32	160	00:10:20	00:21:05	151	00:10:17	00:21:03
Borders	33	00:09:08	00:29:13	24	00:10:15	00:27:03	40	00:11:49	00:25:47	35	00:07:18	00:25:34
Dumfries and Galloway	47	00:09:33	00:20:35	50	00:08:36	00:23:25	60	00:09:40	00:24:06	48	00:07:51	00:25:41
Fife	149	00:09:25	00:19:15	141	00:08:41	00:20:29	152	00:10:21	00:18:00	153	00:08:43	00:18:16
Forth Valley	115	00:09:30	00:18:16	139	00:09:59	00:20:33	114	00:08:32	00:17:15	96	00:09:49	00:19:03
Grampian	196	00:07:54	00:22:53	206	00:08:57	00:23:52	235	00:08:59	00:24:58	205	00:09:05	00:26:42
Greater Glasgow and Clyde	480	00:07:49	00:14:57	538	00:07:14	00:14:42	501	00:07:34	00:14:07	608	00:08:07	00:14:41
Highland	114	00:10:12	00:27:15	124	00:11:30	00:34:48	111	00:08:39	00:26:13	124	00:08:55	00:23:38
Lanarkshire	298	00:09:23	00:18:15	276	00:09:17	00:17:37	279	00:08:48	00:18:31	351	00:10:13	00:19:15
Lothian	330	00:07:25	00:14:40	410	00:07:48	00:17:40	328	00:08:19	00:15:53	353	00:07:35	00:16:23
Orkney	6	00:22:35	01:58:41	8	00:07:46	00:15:33	*	*	*	*	*	*
Shetland	5	00:15:51	01:14:23	*	*	*	*	*	*	*	*	*
Tayside	147	00:08:04	00:19:27	147	00:08:40	00:23:30	193	00:08:55	00:24:56	164	00:08:44	00:22:41
Western Isles	13	00:09:16	01:01:11	*	*	*	10	00:10:04	00:42:50	*	*	*
Unknown	17	00:15:44	00:34:05	31	00:14:16	00:30:40	22	00:10:53	00:22:22	20	00:12:28	00:21:24
<b>SCOTLAND</b>	<b>2,091</b>	<b>00:08:37</b>	<b>00:19:19</b>	<b>2,251</b>	<b>00:08:35</b>	<b>00:20:15</b>	<b>2,214</b>	<b>00:08:39</b>	<b>00:19:58</b>	<b>2,320</b>	<b>00:08:40</b>	<b>00:18:54</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	09/09/2024 <sup>P</sup>			16/09/2024 <sup>P</sup>			23/09/2024 <sup>P</sup>			30/09/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	331	00:21:55	00:55:03	293	00:22:19	00:59:31	304	00:18:45	00:44:16	302	00:22:19	00:47:54
Borders	87	00:11:22	00:28:50	114	00:13:44	00:33:42	106	00:13:51	00:39:15	115	00:15:04	00:32:29
Dumfries and Galloway	107	00:14:54	00:35:38	102	00:16:04	00:38:08	107	00:18:32	00:38:36	122	00:17:38	00:36:27
Fife	309	00:17:58	00:35:37	375	00:18:57	00:44:01	336	00:17:06	00:43:36	316	00:18:21	00:40:45
Forth Valley	229	00:17:02	00:35:29	258	00:20:04	00:41:13	230	00:19:36	00:43:23	235	00:15:49	00:35:54
Grampian	382	00:14:55	00:40:47	448	00:18:10	00:51:06	460	00:21:07	01:07:28	417	00:19:47	01:01:23
Greater Glasgow and Clyde	901	00:16:10	00:34:40	900	00:17:19	00:41:57	964	00:17:45	00:36:44	1,087	00:18:45	00:51:20
Highland	256	00:14:51	00:45:00	242	00:15:22	00:43:41	232	00:15:03	00:32:21	274	00:16:11	00:39:59
Lanarkshire	505	00:21:29	00:42:32	527	00:20:49	00:50:19	540	00:20:46	00:43:06	573	00:24:39	01:15:03
Lothian	686	00:17:13	00:32:55	731	00:20:22	00:53:15	687	00:16:56	00:37:52	694	00:17:39	00:39:51
Orkney	15	00:20:41	00:54:31	14	00:08:11	00:23:06	10	00:19:07	00:22:16	12	00:17:45	00:29:23
Shetland	14	00:09:04	00:45:53	*	*	*	10	00:08:59	01:01:42	5	00:24:28	00:46:02
Tayside	329	00:17:13	00:37:35	333	00:17:25	00:40:50	364	00:18:25	00:42:38	301	00:16:07	00:37:55
Western Isles	16	00:22:51	00:28:47	*	*	*	15	00:15:16	00:36:01	22	00:22:23	00:36:25
Unknown	21	00:26:22	00:49:28	15	00:17:24	00:43:46	22	00:18:56	00:31:28	23	00:22:22	00:36:08
<b>SCOTLAND</b>	<b>4,188</b>	<b>00:17:19</b>	<b>00:38:29</b>	<b>4,368</b>	<b>00:18:41</b>	<b>00:45:20</b>	<b>4,387</b>	<b>00:18:06</b>	<b>00:41:48</b>	<b>4,498</b>	<b>00:19:08</b>	<b>00:48:25</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

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' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	09/09/2024 <sup>P</sup>			16/09/2024 <sup>P</sup>			23/09/2024 <sup>P</sup>			30/09/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	200	00:40:56	03:17:03	248	00:33:59	03:39:27	265	00:36:25	02:09:22	241	00:47:42	02:56:08
Borders	105	00:23:48	01:01:18	100	00:27:03	01:11:49	110	00:25:29	01:09:49	115	00:26:04	01:15:29
Dumfries and Galloway	131	00:23:18	01:24:20	140	00:23:21	01:37:49	152	00:25:15	02:00:00	152	00:26:01	01:28:27
Fife	266	00:36:31	02:30:39	260	00:41:33	04:39:07	265	00:42:09	02:33:18	247	00:36:59	02:26:43
Forth Valley	217	00:40:53	02:44:18	192	01:03:18	04:05:24	198	00:42:11	03:31:52	179	00:43:07	03:12:44
Grampian	345	00:29:05	01:58:08	317	00:34:11	03:07:39	337	00:41:15	04:42:40	319	00:37:52	03:23:01
Greater Glasgow and Clyde	719	00:30:40	02:36:45	710	00:48:15	03:06:52	737	00:45:30	03:27:46	553	01:02:40	06:13:59
Highland	270	00:23:47	01:38:49	289	00:24:07	01:49:48	275	00:25:34	01:52:19	254	00:22:02	01:33:32
Lanarkshire	314	01:03:24	05:00:37	324	00:54:03	04:17:42	354	01:09:37	04:49:23	254	01:39:11	08:52:46
Lothian	453	00:53:29	04:27:38	390	01:12:33	06:37:47	492	00:43:38	03:31:05	464	01:03:57	05:20:47
Orkney	15	00:25:31	01:18:58	12	00:29:57	02:07:05	12	00:13:42	00:50:29	16	00:23:34	01:45:55
Shetland	22	00:21:34	01:06:41	*	*	*	9	00:31:38	01:51:29	21	00:17:50	00:43:41
Tayside	320	00:36:16	02:01:19	338	00:41:58	02:29:13	293	00:39:39	02:29:05	334	00:34:49	01:59:40
Western Isles	19	00:33:49	01:04:05	19	00:17:00	01:02:08	29	00:31:44	01:29:39	22	00:33:17	01:31:46
Unknown	10	00:31:59	00:55:15	*	*	*	7	00:22:45	00:51:47	5	00:43:58	02:19:52
<b>SCOTLAND</b>	<b>3,406</b>	<b>00:34:56</b>	<b>02:47:24</b>	<b>3,352</b>	<b>00:42:21</b>	<b>03:25:22</b>	<b>3,535</b>	<b>00:39:58</b>	<b>03:05:26</b>	<b>3,176</b>	<b>00:41:40</b>	<b>03:50:50</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	09/09/2024			16/09/2024			23/09/2024			30/09/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	483	00:56:35	03:51:06	443	00:51:53	03:08:09	486	00:42:07	02:06:47	471	00:51:43	03:01:18
Borders	152	00:32:31	00:53:20	167	00:37:38	01:13:55	179	00:32:46	00:55:31	181	00:29:48	00:51:26
Dumfries & Galloway	217	00:27:16	00:51:57	231	00:28:42	00:52:54	248	00:30:31	00:58:22	254	00:33:04	01:10:04
Fife	454	00:48:32	01:34:03	491	00:50:31	01:49:19	464	00:52:17	01:46:11	428	00:46:58	01:30:18
Forth Valley	421	00:43:17	01:16:43	426	00:46:23	01:12:23	418	00:47:54	01:31:38	382	00:49:04	01:27:55
Grampian	600	00:51:20	02:35:12	655	00:54:09	02:57:08	680	00:55:04	03:17:36	614	00:58:55	04:15:07
Greater Glasgow & Clyde	1,748	00:44:13	01:18:38	1,768	00:46:15	01:19:27	1,816	00:48:33	01:24:27	1,857	00:53:48	01:56:07
Highland	358	00:33:21	01:42:08	349	00:33:26	01:31:37	331	00:31:11	01:33:33	364	00:31:56	02:12:06
Lanarkshire	771	00:56:50	01:57:15	793	00:53:35	01:51:55	868	00:58:06	02:00:35	811	01:00:16	02:20:07
Lothian	932	00:50:08	01:23:07	977	00:51:48	01:32:53	931	00:51:25	01:29:22	930	00:51:45	01:32:47
Orkney	24	00:15:23	00:25:15	20	00:15:31	00:26:52	22	00:11:53	00:21:16	24	00:16:45	00:22:03
Shetland	31	00:30:24	00:42:15	7	00:27:35	00:40:40	16	00:29:53	00:37:29	23	00:21:27	00:37:18
Tayside	537	00:34:40	01:05:59	565	00:34:11	01:08:41	582	00:36:56	01:11:31	555	00:36:03	01:05:12
Western Isles	23	00:22:42	00:32:36	24	00:19:25	00:36:06	34	00:21:57	00:42:52	33	00:19:16	00:35:28
<b>SCOTLAND</b>	<b>6,751</b>	<b>00:45:08</b>	<b>01:36:13</b>	<b>6,916</b>	<b>00:46:00</b>	<b>01:37:02</b>	<b>7,075</b>	<b>00:46:41</b>	<b>01:39:16</b>	<b>6,927</b>	<b>00:48:44</b>	<b>01:59:04</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		09/09/2024			16/09/2024			23/09/2024			30/09/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	147	00:52:18	02:38:16	145	00:52:32	02:45:51	161	00:59:51	03:11:54	158	00:49:53	02:59:45
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	336	00:57:50	04:24:56	298	00:51:22	03:29:32	325	00:38:32	01:12:35	313	00:53:05	03:00:43
Borders	Borders General Hospital (Melrose)	152	00:32:31	00:53:20	167	00:37:38	01:13:55	179	00:32:46	00:55:31	181	00:29:48	00:51:26
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:25:15	00:38:14	47	00:25:40	00:52:14	44	00:25:38	00:41:15	37	00:30:50	00:38:28
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	172	00:28:47	00:53:53	184	00:28:44	00:52:38	204	00:30:58	01:01:17	217	00:33:12	01:12:14
Fife	Victoria Hospital (Kirkcaldy)	454	00:48:32	01:34:03	491	00:50:31	01:49:19	464	00:52:17	01:46:11	428	00:46:58	01:30:18
Forth Valley	Forth Valley Royal Hospital (Larbert)	421	00:43:17	01:16:43	426	00:46:23	01:12:23	418	00:47:54	01:31:38	382	00:49:04	01:27:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	458	00:56:04	02:44:47	496	00:57:30	03:08:26	499	00:58:58	03:28:38	483	01:11:55	04:39:49
Grampian	Dr Gray's Hospital (Elgin)	125	00:39:03	01:44:27	142	00:48:31	02:25:31	166	00:46:33	02:24:11	118	00:40:23	02:09:14
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:30:32	00:46:41	17	00:32:06	00:58:08	15	00:19:51	00:32:41	13	00:23:44	00:38:13
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	509	00:43:07	01:28:00	501	00:45:41	01:18:19	517	00:46:39	01:13:38	530	00:53:04	01:37:04
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	114	00:37:50	01:01:03	115	00:36:30	00:55:36	103	00:36:38	00:59:44	103	00:33:32	00:54:56
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	726	00:47:39	01:25:09	744	00:49:30	01:23:43	741	00:55:35	01:38:55	808	01:02:56	02:24:47
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	322	00:42:45	01:08:32	341	00:46:33	01:20:53	372	00:43:44	01:16:47	336	00:49:52	01:24:07
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	77	00:39:25	01:02:59	67	00:38:53	01:05:37	83	00:42:55	01:05:52	80	00:41:07	01:10:02
Highland	Belford Hospital (Fort William)	31	00:25:34	00:48:44	35	00:26:40	00:54:30	36	00:25:37	00:58:03	28	00:29:02	00:42:47
Highland	Caithness General Hospital (Wick)	36	00:23:48	00:45:33	30	00:23:08	00:39:45	31	00:22:03	00:47:27	33	00:22:14	00:44:31
Highland	Lorn & Islands Hospital (Oban)	21	00:18:18	00:30:40	35	00:18:26	00:35:23	28	00:22:43	00:32:45	34	00:20:57	00:40:54
Highland	Raigmore Hospital (Inverness)	270	00:38:21	01:54:53	249	00:40:19	01:46:17	236	00:36:19	01:38:21	269	00:39:28	02:29:28
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:51:46	01:33:51	228	00:51:31	01:39:37	282	00:52:25	01:35:29	228	00:54:51	02:00:17
Lanarkshire	University Hospital Monklands (Airdrie)	232	00:56:56	01:56:56	249	00:51:12	01:39:57	244	01:00:21	01:44:07	256	01:05:45	02:18:28
Lanarkshire	University Hospital Wishaw (Wishaw)	307	01:01:51	02:05:39	316	00:58:04	02:07:58	342	01:02:09	02:40:08	327	01:00:10	02:32:04
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:44:37	01:12:55	35	00:41:29	01:15:37	33	00:39:36	01:02:22	25	00:36:36	01:09:48
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	702	00:53:09	01:26:45	737	00:53:02	01:40:35	674	00:54:32	01:38:20	681	00:54:24	01:43:19
Lothian	St John's Hospital (Livingston)	202	00:44:37	01:07:13	205	00:44:44	01:12:28	224	00:46:39	01:10:50	224	00:46:10	01:12:05
Orkney	Balfour Hospital (Kirkwall)	24	00:15:23	00:25:15	20	00:15:31	00:26:52	22	00:11:53	00:21:16	24	00:16:45	00:22:03
Shetland	Gilbert Bain Hospital (Lerwick)	31	00:30:24	00:42:15	7	00:27:35	00:40:40	16	00:29:53	00:37:29	23	00:21:27	00:37:18
Tayside	Ninewells Hospital (Dundee)	472	00:35:36	01:07:31	482	00:35:47	01:09:56	487	00:37:57	01:14:08	468	00:36:38	01:06:35
Tayside	Perth Royal Infirmary (Perth)	65	00:29:45	00:47:35	83	00:27:50	00:57:06	95	00:33:04	00:56:06	87	00:34:36	00:56:24
Western Isles	Western Isles Hospital (Isle of Lewis)	23	00:22:42	00:32:36	24	00:19:25	00:36:06	34	00:21:57	00:42:52	33	00:19:16	00:35:28
<b>SCOTLAND</b>		<b>6,751</b>	<b>00:45:08</b>	<b>01:36:13</b>	<b>6,916</b>	<b>00:46:00</b>	<b>01:37:02</b>	<b>7,075</b>	<b>00:46:41</b>	<b>01:39:16</b>	<b>6,927</b>	<b>00:48:44</b>	<b>01:59:04</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)