

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 06 March 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**05/02/2024**

to

**26/02/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	05/02/2024						12/02/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,186	872	643	1,053	775	555	1,232	954	681	1,078	828	565
Borders	358	304	229	308	258	184	352	297	213	293	240	159
Dumfries and Galloway	427	368	301	351	299	236	423	364	296	345	296	234
Fife	1,107	898	611	973	778	499	1,201	941	619	1,054	824	509
Forth Valley	772	626	450	707	570	399	844	659	486	769	597	427
Grampian	1,485	1,140	757	1,294	993	622	1,520	1,170	735	1,362	1,053	630
Greater Glasgow and Clyde	3,370	2,637	1,950	2,948	2,269	1,604	3,358	2,664	2,028	2,924	2,280	1,669
Highland	1,040	870	621	799	671	434	1,076	887	663	821	681	469
Lanarkshire	1,820	1,403	1,048	1,623	1,239	898	1,818	1,413	1,078	1,588	1,219	902
Lothian	2,241	1,762	1,196	1,969	1,547	998	2,292	1,731	1,196	2,043	1,547	1,031
Orkney	84	66	53	54	41	28	68	54	48	34	25	20
Shetland	43	34	27	26	20	13	70	54	48	31	29	23
Tayside	1,235	1,029	659	1,059	873	512	1,269	1,070	676	1,106	920	540
Western Isles	101	83	69	51	47	35	138	112	92	67	57	38
Unknown	405	91	58	396	87	54	393	63	44	386	58	40
<b>SCOTLAND</b>	<b>15,674</b>	<b>12,183</b>	<b>8,672</b>	<b>13,611</b>	<b>10,467</b>	<b>7,071</b>	<b>16,054</b>	<b>12,433</b>	<b>8,903</b>	<b>13,901</b>	<b>10,654</b>	<b>7,256</b>

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19/02/2024						26/02/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,159	915	638	1,033	808	538	1,125	899	630	970	767	504
347	300	215	285	244	164	345	297	213	288	249	174
429	358	276	361	298	222	466	396	316	394	330	252
1,041	856	608	907	740	495	1,062	863	606	929	746	495
815	656	502	724	581	431	775	642	460	702	579	405
1,490	1,133	726	1,312	1,009	613	1,510	1,161	718	1,317	1,022	591
3,306	2,638	1,983	2,867	2,261	1,635	3,399	2,711	2,053	2,942	2,306	1,681
988	825	626	750	632	442	1,038	850	643	790	652	455
1,736	1,396	1,065	1,500	1,193	880	1,723	1,419	1,087	1,487	1,212	901
2,428	1,903	1,273	2,191	1,704	1,094	2,407	1,840	1,227	2,131	1,640	1,051
47	35	32	23	18	15	55	44	40	23	18	14
56	47	35	44	39	27	52	34	32	22	14	12
1,214	1,030	643	1,028	869	492	1,164	987	607	983	825	459
107	85	75	48	40	33	121	101	82	55	50	31
375	70	48	367	66	45	367	72	46	359	68	43
<b>15,538</b>	<b>12,247</b>	<b>8,745</b>	<b>13,440</b>	<b>10,502</b>	<b>7,126</b>	<b>15,609</b>	<b>12,316</b>	<b>8,760</b>	<b>13,392</b>	<b>10,478</b>	<b>7,068</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>			19/02/2024 <sup>P</sup>			26/02/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	42	00:08:33	00:23:37	41	00:08:35	00:21:50	41	00:09:10	00:18:14	35	00:10:49	00:20:25
Borders	10	00:06:54	00:15:21	12	00:07:00	00:17:45	7	00:08:49	00:23:31	8	00:11:05	00:18:13
Dumfries and Galloway	14	00:10:09	00:29:06	13	00:06:54	00:30:32	10	00:06:49	00:21:13	12	00:04:30	00:07:19
Fife	38	00:07:40	00:14:56	38	00:08:56	00:14:59	23	00:08:26	00:21:24	31	00:08:55	00:16:30
Forth Valley	35	00:07:55	00:14:46	19	00:08:53	00:13:32	39	00:07:59	00:12:57	34	00:07:41	00:18:34
Grampian	55	00:06:54	00:23:17	57	00:06:35	00:18:02	45	00:06:55	00:18:10	56	00:05:43	00:16:08
Greater Glasgow and Clyde	105	00:06:56	00:12:13	109	00:06:05	00:11:43	96	00:06:49	00:12:23	122	00:06:19	00:11:38
Highland	23	00:07:24	00:16:12	24	00:06:18	00:22:30	28	00:07:47	00:20:33	23	00:08:39	00:18:59
Lanarkshire	77	00:07:22	00:12:48	57	00:08:02	00:14:13	85	00:07:59	00:15:54	53	00:06:34	00:12:52
Lothian	70	00:06:30	00:13:40	65	00:06:32	00:14:38	94	00:06:52	00:13:09	77	00:08:11	00:14:21
Orkney	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	50	00:06:40	00:22:19	35	00:07:03	00:15:51	35	00:07:40	00:15:24	34	00:06:19	00:16:07
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>527</b>	<b>00:07:13</b>	<b>00:16:41</b>	<b>479</b>	<b>00:07:04</b>	<b>00:16:28</b>	<b>510</b>	<b>00:07:38</b>	<b>00:15:56</b>	<b>491</b>	<b>00:07:10</b>	<b>00:15:43</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>			19/02/2024 <sup>P</sup>			26/02/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	174	00:10:40	00:23:17	173	00:09:59	00:24:43	158	00:10:48	00:23:59	141	00:10:55	00:22:07
Borders	37	00:06:57	00:17:36	41	00:08:19	00:29:14	39	00:07:31	00:24:51	28	00:07:37	00:25:01
Dumfries and Galloway	39	00:07:19	00:23:22	51	00:08:51	00:19:09	52	00:09:22	00:16:55	38	00:07:11	00:19:32
Fife	139	00:09:36	00:21:42	156	00:08:37	00:19:53	123	00:08:49	00:17:55	141	00:09:10	00:20:20
Forth Valley	102	00:08:26	00:18:45	103	00:09:55	00:21:38	108	00:08:56	00:19:29	107	00:08:55	00:18:57
Grampian	198	00:08:47	00:26:37	203	00:10:24	00:23:38	205	00:08:28	00:24:07	207	00:08:10	00:25:12
Greater Glasgow and Clyde	510	00:07:48	00:15:19	546	00:08:09	00:14:55	512	00:07:29	00:14:46	512	00:07:34	00:14:41
Highland	93	00:08:16	00:22:48	121	00:08:11	00:21:20	103	00:07:32	00:26:49	105	00:09:34	00:22:58
Lanarkshire	323	00:09:46	00:21:34	302	00:09:35	00:18:58	271	00:09:30	00:18:00	256	00:08:44	00:16:00
Lothian	324	00:08:02	00:15:57	320	00:07:37	00:15:32	361	00:07:55	00:14:54	329	00:08:26	00:15:17
Orkney	7	00:07:43	00:42:26	*	*	*	*	*	*	*	*	*
Shetland	8	00:03:32	00:31:14	*	*	*	*	*	*	*	*	*
Tayside	149	00:08:14	00:20:45	183	00:07:40	00:18:34	160	00:08:49	00:21:48	140	00:07:56	00:21:31
Western Isles	5	00:18:48	00:27:35	8	00:07:58	00:26:00	6	00:05:55	00:13:47	*	*	*
Unknown	26	00:10:41	00:24:56	16	00:07:37	00:17:26	18	00:10:09	00:16:38	21	00:15:02	00:25:49
<b>SCOTLAND</b>	<b>2,134</b>	<b>00:08:35</b>	<b>00:19:59</b>	<b>2,232</b>	<b>00:08:41</b>	<b>00:19:23</b>	<b>2,124</b>	<b>00:08:22</b>	<b>00:18:32</b>	<b>2,034</b>	<b>00:08:27</b>	<b>00:18:18</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>			19/02/2024 <sup>P</sup>			26/02/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	354	00:29:17	01:26:04	346	00:25:04	00:55:23	350	00:21:04	00:53:28	327	00:22:57	00:56:17
Borders	93	00:12:00	00:29:23	103	00:11:39	00:25:41	94	00:10:52	00:24:34	99	00:09:53	00:26:39
Dumfries and Galloway	119	00:11:30	00:31:34	115	00:18:45	00:42:18	103	00:15:14	00:37:22	112	00:13:16	00:26:28
Fife	345	00:16:05	00:36:51	334	00:18:06	00:44:44	304	00:15:29	00:32:22	335	00:16:31	00:41:14
Forth Valley	212	00:14:57	00:34:03	266	00:19:16	00:41:21	251	00:18:40	00:41:57	237	00:19:36	00:40:58
Grampian	390	00:16:55	00:45:03	439	00:19:28	01:05:01	436	00:18:25	00:54:41	396	00:16:09	00:46:56
Greater Glasgow and Clyde	939	00:16:11	00:34:47	920	00:17:18	00:41:12	932	00:15:46	00:34:46	907	00:14:57	00:32:38
Highland	248	00:11:36	00:33:23	260	00:13:42	00:33:24	237	00:15:42	00:38:17	266	00:14:50	00:38:54
Lanarkshire	547	00:24:46	01:17:08	508	00:23:07	00:55:52	492	00:18:51	00:42:19	487	00:18:58	00:38:22
Lothian	655	00:16:42	00:36:59	699	00:17:44	00:46:03	747	00:17:11	00:35:39	693	00:17:02	00:33:48
Orkney	14	00:21:47	00:49:34	9	00:22:08	01:14:10	*	*	*	*	*	*
Shetland	7	00:28:39	00:51:30	12	00:16:56	00:30:02	*	*	*	*	*	*
Tayside	335	00:14:40	00:30:49	346	00:15:09	00:33:49	323	00:13:23	00:30:05	329	00:15:27	00:34:33
Western Isles	16	00:11:08	00:20:14	26	00:17:44	00:33:27	17	00:19:55	00:39:29	14	00:14:44	00:44:31
Unknown	30	00:18:02	00:32:03	23	00:14:48	00:37:02	22	00:15:52	00:30:10	28	00:19:45	00:37:21
<b>SCOTLAND</b>	<b>4,304</b>	<b>00:17:19</b>	<b>00:43:19</b>	<b>4,406</b>	<b>00:18:20</b>	<b>00:45:54</b>	<b>4,328</b>	<b>00:16:53</b>	<b>00:39:27</b>	<b>4,240</b>	<b>00:16:49</b>	<b>00:38:10</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

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' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>			19/02/2024 <sup>P</sup>			26/02/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	186	01:12:17	08:06:20	248	00:56:12	06:22:52	236	00:46:30	04:10:30	245	00:52:35	03:53:33
Borders	117	00:20:17	01:20:07	81	00:17:45	01:25:06	104	00:22:31	01:20:11	111	00:20:12	01:00:54
Dumfries and Galloway	124	00:25:04	01:20:23	111	00:27:36	02:01:52	131	00:20:37	01:21:12	168	00:25:36	01:22:19
Fife	254	00:31:42	03:07:48	290	00:42:25	03:35:36	287	00:28:14	01:43:32	233	00:38:59	03:17:01
Forth Valley	218	00:43:39	03:35:07	203	00:46:37	04:45:54	172	00:39:52	02:36:14	193	00:41:45	02:45:45
Grampian	329	00:32:06	02:44:30	327	00:40:35	03:47:34	306	00:34:53	03:26:15	340	00:36:41	03:15:25
Greater Glasgow and Clyde	672	00:49:27	03:44:08	650	00:50:15	03:58:33	677	00:38:29	02:47:53	733	00:33:03	02:23:43
Highland	302	00:21:19	01:20:33	270	00:25:34	01:49:42	262	00:21:46	01:36:15	254	00:23:17	01:46:22
Lanarkshire	273	01:38:36	07:46:49	335	00:58:33	04:31:29	335	00:52:51	04:10:04	395	00:38:23	02:54:41
Lothian	464	00:46:05	04:21:00	417	00:47:34	04:59:55	467	00:54:47	03:25:45	507	01:15:38	04:27:32
Orkney	*	*	*	13	00:16:30	00:59:44	12	00:20:23	01:01:57	10	00:13:42	00:37:44
Shetland	*	*	*	10	00:32:21	01:37:20	15	00:17:52	01:07:25	8	00:25:40	01:16:51
Tayside	325	00:29:24	01:44:31	341	00:32:38	01:56:19	344	00:28:53	01:31:43	314	00:26:04	01:58:29
Western Isles	22	00:12:46	00:59:05	20	00:35:15	01:49:50	15	00:19:05	00:58:45	27	00:42:15	01:37:53
Unknown	27	00:34:57	02:20:24	14	00:27:34	01:03:57	21	00:36:44	01:01:31	15	00:26:56	00:48:24
<b>SCOTLAND</b>	<b>3,337</b>	<b>00:38:34</b>	<b>03:38:34</b>	<b>3,330</b>	<b>00:41:33</b>	<b>03:49:09</b>	<b>3,384</b>	<b>00:34:32</b>	<b>02:40:43</b>	<b>3,553</b>	<b>00:36:05</b>	<b>02:48:35</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	05/02/2024			12/02/2024			19/02/2024			26/02/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	573	01:13:44	04:33:34	550	01:03:29	03:37:28	530	00:52:29	03:19:22	497	01:05:45	04:00:25
Borders	192	00:33:36	00:53:16	153	00:29:12	00:43:21	161	00:33:17	00:52:54	165	00:31:30	00:57:09
Dumfries & Galloway	236	00:27:41	00:45:33	229	00:27:43	00:53:48	223	00:24:35	00:42:12	249	00:28:13	01:00:10
Fife	479	00:52:11	02:25:10	476	00:49:04	02:30:45	452	00:37:45	01:22:30	453	00:47:43	01:56:44
Forth Valley	407	00:46:34	01:21:31	435	00:45:41	01:37:53	435	00:48:18	01:31:48	412	00:48:45	01:38:15
Grampian	654	00:54:07	02:26:19	658	00:56:07	03:32:00	669	01:04:21	03:51:14	627	00:53:58	03:27:36
Greater Glasgow & Clyde	1,789	00:45:49	01:19:48	1,846	00:48:00	01:20:08	1,805	00:49:22	01:25:35	1,860	00:48:02	01:17:00
Highland	314	00:26:36	01:08:42	356	00:32:56	02:25:19	325	00:32:11	01:20:55	356	00:38:42	02:08:02
Lanarkshire	832	01:00:06	02:13:18	840	00:57:23	02:05:57	817	00:55:31	01:47:18	822	00:50:45	01:38:22
Lothian	957	00:47:36	01:22:25	1,000	00:49:10	01:25:52	1,034	00:47:55	01:21:34	980	00:46:36	01:18:09
Orkney	26	00:12:43	00:25:44	17	00:13:45	00:22:52	15	00:11:12	00:25:48	12	00:15:17	00:58:20
Shetland	13	00:24:04	00:37:04	21	00:26:09	00:43:17	27	00:20:06	00:34:18	11	00:21:13	00:35:18
Tayside	549	00:30:07	00:57:06	589	00:31:29	00:57:43	543	00:30:32	00:51:37	531	00:30:24	00:55:48
Western Isles	25	00:20:20	00:33:49	29	00:18:22	00:30:18	28	00:18:49	00:31:07	24	00:21:12	00:33:38
<b>SCOTLAND</b>	<b>7,046</b>	<b>00:45:35</b>	<b>01:47:16</b>	<b>7,199</b>	<b>00:46:28</b>	<b>01:51:20</b>	<b>7,064</b>	<b>00:45:25</b>	<b>01:39:26</b>	<b>6,999</b>	<b>00:45:42</b>	<b>01:39:33</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		05/02/2024			12/02/2024			19/02/2024			26/02/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	200	01:21:54	04:56:20	182	01:04:02	03:56:44	188	00:44:28	02:32:12	151	00:58:14	03:14:33
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	373	01:10:11	04:13:23	368	01:03:11	03:32:05	342	00:56:35	03:50:40	346	01:09:02	04:32:23
Borders	Borders General Hospital (Melrose)	192	00:33:36	00:53:16	153	00:29:12	00:43:21	161	00:33:17	00:52:54	165	00:31:30	00:57:09
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:32:48	00:59:59	38	00:30:21	00:48:49	33	00:23:19	00:41:38	41	00:27:05	00:53:11
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	188	00:26:46	00:44:07	191	00:27:35	00:54:37	190	00:24:36	00:42:26	208	00:28:25	01:01:05
Fife	Victoria Hospital (Kirkcaldy)	479	00:52:11	02:25:10	476	00:49:04	02:30:45	452	00:37:45	01:22:30	453	00:47:43	01:56:44
Forth Valley	Forth Valley Royal Hospital (Larbert)	407	00:46:34	01:21:31	435	00:45:41	01:37:53	435	00:48:18	01:31:48	412	00:48:45	01:38:15
Grampian	Aberdeen Royal Infirmary (Aberdeen)	526	00:55:26	02:31:34	510	01:03:57	03:56:30	517	01:09:05	04:03:06	494	01:01:07	03:38:10
Grampian	Dr Gray's Hospital (Elgin)	117	00:52:49	02:12:58	134	00:46:13	02:15:22	135	00:55:16	02:59:58	111	00:37:46	02:17:28
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:32:08	00:56:25	14	00:29:37	00:43:21	17	00:24:44	00:44:46	22	00:24:08	00:35:26
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	549	00:41:43	01:02:16	543	00:42:18	01:06:20	539	00:45:40	01:11:10	546	00:47:23	01:16:17
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	108	00:31:19	00:49:18	112	00:38:28	01:03:14	114	00:41:31	01:26:22	121	00:34:20	00:58:35
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	714	00:54:14	01:48:28	775	00:54:23	01:29:10	712	00:56:12	01:36:32	756	00:51:27	01:22:13
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	352	00:44:31	01:09:34	343	00:46:55	01:17:00	363	00:51:01	01:30:39	362	00:47:15	01:16:35
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	66	00:47:59	01:16:45	73	00:48:00	01:20:03	77	00:39:40	01:14:39	75	00:37:52	01:01:39
Highland	Belford Hospital (Fort William)	19	00:30:00	00:53:06	32	00:23:00	00:34:14	21	00:21:50	00:41:00	32	00:24:23	00:48:50
Highland	Caitness General Hospital (Wick)	38	00:22:17	00:36:54	43	00:26:31	00:41:39	36	00:27:20	00:38:11	34	00:31:47	01:02:14
Highland	Lorn & Islands Hospital (Oban)	28	00:21:21	00:33:33	30	00:23:45	00:42:48	26	00:26:10	00:36:23	20	00:30:47	00:45:37
Highland	Raigmore Hospital (Inverness)	229	00:28:47	01:15:25	251	00:44:34	02:48:43	242	00:36:05	01:28:34	270	00:45:53	02:20:55
Lanarkshire	University Hospital Hairmyres (East Kilbride)	240	00:51:29	02:08:11	273	00:55:01	02:18:46	259	00:52:35	01:33:25	240	00:45:40	01:21:29
Lanarkshire	University Hospital Monklands (Airdrie)	274	01:06:36	02:14:42	244	00:58:08	01:45:35	230	00:59:42	01:53:24	259	00:54:38	01:50:40
Lanarkshire	University Hospital Wishaw (Wishaw)	318	00:59:23	02:10:13	323	00:57:43	02:01:58	328	00:55:39	01:44:32	323	00:55:02	01:38:49
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:39:03	01:12:14	30	00:41:24	01:11:50	30	00:38:25	01:06:15	28	00:35:26	01:06:53
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	705	00:48:12	01:25:07	748	00:51:41	01:31:31	777	00:51:02	01:25:11	731	00:49:22	01:20:26
Lothian	St John's Hospital (Livingston)	224	00:46:24	01:14:51	222	00:45:19	01:07:11	227	00:41:09	01:06:03	221	00:39:52	01:09:01
Orkney	Balfour Hospital (Kirkwall)	26	00:12:43	00:25:44	17	00:13:45	00:22:52	15	00:11:12	00:25:48	12	00:15:17	00:58:20
Shetland	Gilbert Bain Hospital (Lerwick)	13	00:24:04	00:37:04	21	00:26:09	00:43:17	27	00:20:06	00:34:18	11	00:21:13	00:35:18
Tayside	Ninewells Hospital (Dundee)	469	00:31:18	01:01:26	506	00:32:53	01:01:10	470	00:31:00	00:52:23	458	00:30:53	00:57:51
Tayside	Perth Royal Infirmary (Perth)	80	00:25:50	00:37:45	83	00:24:01	00:44:37	73	00:28:32	00:49:16	73	00:26:11	00:46:52
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:20:20	00:33:49	29	00:18:22	00:30:18	28	00:18:49	00:31:07	24	00:21:12	00:33:38
<b>SCOTLAND</b>		<b>7,046</b>	<b>00:45:35</b>	<b>01:47:16</b>	<b>7,199</b>	<b>00:46:28</b>	<b>01:51:20</b>	<b>7,064</b>	<b>00:45:25</b>	<b>01:39:26</b>	<b>6,999</b>	<b>00:45:42</b>	<b>01:39:33</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)