

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 03 May 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 03/04/2023 to 24/04/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	03/04/2023						10/04/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	965	796	567	818	668	447	1,053	859	623	885	711	486
Borders	327	272	206	262	213	151	364	314	236	294	249	174
Dumfries and Galloway	412	359	293	319	277	215	505	413	337	413	335	265
Fife	1,093	863	598	953	742	493	1,039	840	576	903	721	466
Forth Valley	782	611	438	676	523	357	745	633	451	675	567	388
Grampian	1,503	1,161	751	1,302	1,008	612	1,401	1,102	683	1,218	964	553
Greater Glasgow and Clyde	3,323	2,592	1,941	2,878	2,198	1,574	3,016	2,476	1,874	2,638	2,147	1,565
Highland	1,032	871	632	810	690	465	1,014	853	617	765	652	428
Lanarkshire	1,801	1,445	1,087	1,549	1,223	889	1,683	1,338	1,015	1,468	1,144	840
Lothian	2,116	1,673	1,204	1,819	1,436	984	2,126	1,713	1,181	1,858	1,472	957
Orkney	66	50	44	37	26	20	49	42	37	28	24	20
Shetland	45	43	34	32	31	23	73	60	49	45	37	27
Tayside	1,184	998	649	1,017	845	509	1,141	991	609	965	830	468
Western Isles	111	95	76	49	45	28	122	103	79	75	63	42
Unknown	623	247	165	592	225	145	574	256	189	551	240	173
SCOTLAND	15,383	12,076	8,685	13,113	10,150	6,912	14,905	11,993	8,556	12,781	10,156	6,852

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17/04/2023						24/04/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,056	883	624	889	728	474	935	787	578	773	637	436
331	278	209	270	227	162	332	289	221	266	226	166
455	388	309	380	322	245	478	401	332	380	312	251
1,011	827	563	851	686	434	998	819	563	837	672	429
739	602	444	652	524	371	754	635	464	663	550	387
1,351	1,098	733	1,156	942	588	1,398	1,146	749	1,197	974	596
3,226	2,607	1,965	2,794	2,219	1,609	3,287	2,627	1,993	2,811	2,205	1,592
1,019	820	591	777	638	420	1,050	866	628	788	650	420
1,688	1,339	1,007	1,469	1,142	823	1,699	1,411	1,101	1,421	1,163	869
2,064	1,683	1,160	1,775	1,426	926	2,059	1,646	1,178	1,762	1,387	935
63	56	47	37	33	24	52	35	30	39	29	24
42	36	29	31	28	21	37	32	28	24	20	16
1,075	932	576	920	786	444	1,118	948	613	948	792	472
92	80	64	49	42	27	91	77	62	41	39	25
567	243	177	538	221	158	649	255	183	620	231	159
14,779	11,872	8,498	12,588	9,964	6,726	14,937	11,974	8,723	12,570	9,887	6,777

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/04/2023 ^P			10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	20	00:07:21	00:11:14	27	00:06:43	00:17:54	40	00:08:01	00:13:46	27	00:07:33	00:16:29
Borders	*	*	*	*	*	*	*	*	*	*	*	*
Dumfries and Galloway	11	00:08:48	00:19:22	20	00:07:27	00:15:30	19	00:07:50	00:18:05	11	00:08:32	00:23:46
Fife	31	00:07:18	00:18:36	37	00:10:34	00:15:56	31	00:06:59	00:10:55	35	00:07:08	00:15:34
Forth Valley	28	00:06:23	00:13:53	32	00:07:57	00:15:05	31	00:05:27	00:14:39	24	00:07:26	00:15:15
Grampian	46	00:07:32	00:25:05	40	00:09:08	00:24:47	41	00:07:07	00:24:30	51	00:07:32	00:20:14
Greater Glasgow and Clyde	114	00:05:56	00:12:08	122	00:06:32	00:10:09	107	00:06:14	00:12:17	118	00:06:46	00:12:03
Highland	29	00:05:46	00:21:10	29	00:07:38	00:22:23	24	00:09:16	00:23:12	26	00:08:49	00:16:00
Lanarkshire	81	00:07:37	00:14:38	71	00:07:19	00:13:16	62	00:08:39	00:14:52	58	00:07:05	00:17:19
Lothian	77	00:06:53	00:12:27	61	00:06:32	00:12:46	76	00:07:00	00:12:58	56	00:06:27	00:12:30
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Tayside	44	00:06:43	00:13:50	36	00:06:26	00:14:55	27	00:06:25	00:17:41	55	00:05:46	00:16:20
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	7	00:06:56	00:11:45	9	00:08:02	00:13:31	13	00:11:05	00:13:25	9	00:07:16	00:18:45
SCOTLAND	495	00:06:53	00:15:03	492	00:07:16	00:15:18	487	00:07:08	00:15:30	480	00:07:01	00:15:46

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/04/2023 ^P			10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	128	00:09:15	00:19:25	149	00:08:57	00:20:51	128	00:09:38	00:18:54	118	00:08:56	00:17:29
Borders	20	00:09:49	00:22:35	26	00:07:37	00:33:22	31	00:08:33	00:20:33	27	00:10:27	00:28:03
Dumfries and Galloway	37	00:08:44	00:22:57	55	00:09:56	00:23:35	59	00:08:30	00:23:19	48	00:06:29	00:18:10
Fife	133	00:09:36	00:19:27	128	00:10:07	00:21:24	124	00:08:58	00:16:28	132	00:08:33	00:19:35
Forth Valley	103	00:08:28	00:19:31	108	00:09:08	00:17:55	92	00:09:49	00:19:13	115	00:09:58	00:18:05
Grampian	219	00:07:22	00:26:30	199	00:07:44	00:23:14	188	00:09:04	00:27:23	167	00:08:06	00:20:10
Greater Glasgow and Clyde	493	00:07:25	00:14:36	436	00:07:58	00:15:06	494	00:07:38	00:14:23	504	00:07:41	00:14:36
Highland	108	00:07:22	00:22:52	88	00:08:34	00:27:06	126	00:10:19	00:32:24	89	00:09:15	00:21:36
Lanarkshire	284	00:09:41	00:19:36	257	00:09:24	00:18:36	242	00:09:28	00:18:40	251	00:08:59	00:17:55
Lothian	286	00:08:11	00:14:43	301	00:08:29	00:16:15	265	00:08:23	00:16:03	238	00:07:49	00:14:44
Orkney	*	*	*	*	*	*	5	00:11:11	00:25:37	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	139	00:07:25	00:19:32	134	00:07:37	00:18:34	156	00:08:22	00:19:31	133	00:07:52	00:21:27
Western Isles	9	00:08:04	00:15:11	10	00:09:41	00:28:37	*	*	*	*	*	*
Unknown	53	00:09:25	00:18:34	47	00:08:27	00:23:25	53	00:09:18	00:18:41	49	00:09:30	00:22:40
SCOTLAND	2,022	00:08:11	00:18:41	1,947	00:08:34	00:19:09	1,970	00:08:35	00:19:06	1,883	00:08:26	00:18:02

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/04/2023 ^P			10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	252	00:17:11	00:34:33	233	00:17:03	00:35:42	299	00:16:56	00:33:33	222	00:16:51	00:27:21
Borders	88	00:11:46	00:29:03	96	00:13:04	00:30:58	84	00:09:12	00:24:47	86	00:12:35	00:27:59
Dumfries and Galloway	104	00:11:11	00:30:21	134	00:16:11	00:34:51	107	00:13:08	00:27:39	122	00:11:27	00:30:32
Fife	289	00:17:45	00:37:45	262	00:16:31	00:29:51	261	00:16:21	00:31:58	232	00:14:56	00:29:00
Forth Valley	202	00:17:34	00:31:55	210	00:17:22	00:37:19	201	00:14:55	00:28:26	186	00:16:04	00:28:39
Grampian	407	00:16:55	00:44:34	349	00:17:02	00:42:23	349	00:15:01	00:38:34	369	00:14:05	00:31:45
Greater Glasgow and Clyde	883	00:15:19	00:33:43	786	00:14:40	00:30:15	831	00:15:02	00:31:27	860	00:15:04	00:31:27
Highland	237	00:15:17	00:35:30	237	00:13:08	00:33:36	210	00:14:15	00:34:57	213	00:12:05	00:28:13
Lanarkshire	447	00:18:40	00:40:31	444	00:18:44	00:41:04	438	00:18:55	00:39:13	461	00:17:42	00:37:43
Lothian	586	00:15:22	00:29:59	534	00:15:08	00:29:04	528	00:15:57	00:29:27	538	00:14:59	00:27:36
Orkney	9	00:19:35	00:22:34	7	00:11:54	00:20:49	10	00:10:11	00:20:23	*	*	*
Shetland	7	00:11:25	00:26:15	12	00:17:52	00:43:16	9	00:11:13	00:34:45	*	*	*
Tayside	333	00:15:17	00:36:21	302	00:13:37	00:28:49	271	00:11:57	00:29:32	272	00:12:57	00:29:27
Western Isles	12	00:10:48	00:33:20	18	00:12:08	00:36:30	16	00:12:17	00:23:49	14	00:16:29	00:37:46
Unknown	90	00:16:04	00:34:40	95	00:16:48	00:33:49	80	00:18:08	00:34:53	85	00:15:03	00:32:50
SCOTLAND	3,946	00:15:46	00:35:20	3,719	00:15:45	00:33:33	3,694	00:15:26	00:32:20	3,671	00:14:54	00:30:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	03/04/2023 ^P			10/04/2023 ^P			17/04/2023 ^P			24/04/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	258	00:31:39	02:22:01	298	00:28:28	01:42:21	252	00:25:26	01:44:47	264	00:19:54	01:13:12
Borders	99	00:16:15	01:02:54	121	00:16:59	01:11:46	99	00:15:26	00:48:31	104	00:13:18	01:00:03
Dumfries and Galloway	124	00:19:59	01:07:15	124	00:26:32	01:46:01	136	00:20:15	01:04:56	128	00:23:05	01:19:11
Fife	288	00:34:27	02:18:24	288	00:31:24	01:58:02	266	00:30:00	02:05:32	262	00:24:26	01:39:30
Forth Valley	188	00:42:18	02:54:52	215	00:37:12	02:12:29	195	00:26:02	01:59:42	220	00:28:02	02:44:49
Grampian	326	00:30:44	02:37:56	367	00:29:58	02:14:09	356	00:29:11	02:23:13	381	00:24:45	01:36:42
Greater Glasgow and Clyde	680	00:34:27	03:00:21	770	00:28:02	02:02:06	752	00:29:14	02:35:48	699	00:26:08	02:29:28
Highland	312	00:22:02	01:13:48	293	00:20:22	01:12:58	273	00:18:22	01:21:49	319	00:20:59	01:12:06
Lanarkshire	397	00:41:09	03:06:55	357	00:41:33	03:39:27	382	01:00:09	04:26:13	378	00:40:02	02:21:41
Lothian	464	00:36:30	02:34:53	558	00:33:24	02:16:18	533	00:30:21	01:49:20	529	00:26:40	01:49:16
Orkney	9	00:17:35	00:46:13	12	00:11:19	00:34:43	15	00:18:43	00:27:31	18	00:17:53	00:44:43
Shetland	20	00:23:09	01:24:38	20	00:22:46	01:08:21	15	00:11:38	01:06:23	12	00:22:26	00:52:24
Tayside	318	00:29:17	01:34:06	349	00:24:01	01:13:42	330	00:20:13	01:11:20	325	00:20:55	01:05:43
Western Isles	21	00:22:09	00:52:26	33	00:19:06	01:08:30	21	00:13:25	00:43:19	18	00:24:47	01:08:11
Unknown	73	00:26:29	01:16:27	82	00:22:47	01:07:09	75	00:36:23	01:44:10	87	00:28:20	01:29:08
SCOTLAND	3,577	00:30:49	02:25:59	3,887	00:28:40	02:02:06	3,700	00:27:18	02:04:41	3,744	00:24:52	01:47:40

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	03/04/2023			10/04/2023			17/04/2023			24/04/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	444	00:45:03	02:34:20	485	00:43:55	02:49:39	482	00:45:06	02:43:35	418	00:40:09	02:04:54
Borders	154	00:32:38	00:59:42	172	00:30:45	00:50:45	165	00:29:58	00:52:17	163	00:29:59	00:45:26
Dumfries & Galloway	206	00:27:45	00:56:27	259	00:31:14	01:06:03	245	00:27:28	00:49:09	250	00:28:08	00:50:50
Fife	464	00:46:18	01:40:16	444	00:49:05	02:21:01	397	00:49:36	02:33:33	392	00:37:44	01:11:44
Forth Valley	376	00:41:19	01:09:13	400	00:44:25	01:11:53	372	00:41:19	01:08:20	380	00:41:07	01:07:07
Grampian	651	00:51:59	03:05:06	583	00:54:49	02:58:46	622	00:51:04	03:02:10	634	00:44:30	02:27:37
Greater Glasgow & Clyde	1,777	00:48:31	01:20:25	1,772	00:47:55	01:28:52	1,790	00:48:13	01:31:38	1,811	00:46:30	01:19:47
Highland	355	00:29:05	01:17:09	334	00:32:26	01:29:07	322	00:28:26	01:27:03	324	00:29:55	01:23:58
Lanarkshire	840	00:53:39	01:43:41	811	00:56:22	02:20:19	798	00:57:48	02:18:01	834	00:54:50	01:47:00
Lothian	971	00:47:12	01:14:51	957	00:45:49	01:12:21	973	00:46:06	01:12:08	931	00:46:06	01:10:28
Orkney	20	00:12:16	00:23:34	21	00:12:44	00:33:29	24	00:13:37	00:30:03	22	00:13:45	00:27:44
Shetland	22	00:25:26	00:41:47	29	00:25:49	00:53:27	21	00:22:17	00:33:27	16	00:24:27	00:55:33
Tayside	565	00:31:59	01:04:52	514	00:31:22	00:57:11	499	00:29:45	00:51:02	520	00:28:37	00:51:06
Western Isles	25	00:16:12	00:33:17	38	00:22:10	00:32:25	21	00:14:57	00:29:39	24	00:21:33	00:58:16
SCOTLAND	6,870	00:44:37	01:29:51	6,819	00:44:13	01:37:17	6,731	00:44:23	01:39:15	6,719	00:42:01	01:23:53

Table 7 - Turnaround Times by Hospital

Week Commencing		03/04/2023			10/04/2023			17/04/2023			24/04/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	135	00:41:09	01:27:05	165	00:40:43	02:25:31	170	00:51:33	03:16:05	154	00:51:14	02:50:13
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	309	00:47:36	03:03:53	320	00:46:01	03:04:41	312	00:40:37	02:13:24	264	00:37:42	01:17:10
Borders	Borders General Hospital (Melrose)	154	00:32:38	00:59:42	172	00:30:45	00:50:45	165	00:29:58	00:52:17	163	00:29:59	00:45:26
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	38	00:27:21	01:06:59	39	00:26:52	00:49:11	50	00:27:32	00:47:05	36	00:25:04	00:34:30
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	168	00:27:54	00:53:55	220	00:31:37	01:07:23	195	00:27:28	00:49:37	214	00:29:34	00:52:38
Fife	Victoria Hospital (Kirkcaldy)	464	00:46:18	01:40:16	444	00:49:05	02:21:01	397	00:49:36	02:33:33	392	00:37:44	01:11:44
Forth Valley	Forth Valley Royal Hospital (Larbert)	376	00:41:19	01:09:13	400	00:44:25	01:11:53	372	00:41:19	01:08:20	380	00:41:07	01:07:07
Grampian	Aberdeen Royal Infirmary (Aberdeen)	503	00:55:57	03:18:57	440	00:56:17	03:14:28	475	00:56:48	03:17:54	487	00:48:10	02:37:37
Grampian	Dr Gray's Hospital (Elgin)	138	00:38:22	01:46:54	131	00:53:01	01:57:14	138	00:39:24	01:18:05	130	00:36:49	01:24:02
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	10	00:28:15	00:47:11	12	00:19:11	01:01:37	9	00:26:19	00:41:29	17	00:25:04	00:42:24
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	537	00:43:29	01:07:04	494	00:41:45	01:11:12	529	00:45:15	01:18:39	540	00:44:35	01:08:26
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	102	00:33:51	00:52:32	108	00:35:12	00:57:17	105	00:33:53	00:51:09	104	00:34:02	00:56:02
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	733	00:53:00	01:27:09	799	00:56:03	01:45:27	757	00:56:20	01:57:08	771	00:53:13	01:37:34
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	354	00:53:37	01:36:40	307	00:47:55	01:29:17	330	00:48:08	01:12:53	327	00:44:09	01:06:01
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	51	00:43:25	01:01:51	64	00:41:25	01:04:52	69	00:39:47	01:12:03	69	00:39:25	01:09:35
Highland	Belford Hospital (Fort William)	39	00:22:12	00:35:57	32	00:24:55	00:43:44	28	00:25:47	00:50:52	27	00:22:46	00:38:15
Highland	Caitness General Hospital (Wick)	43	00:24:43	00:37:40	38	00:28:01	00:42:28	47	00:22:05	00:41:54	39	00:31:17	00:44:52
Highland	Lorn & Islands Hospital (Oban)	32	00:25:52	00:41:26	28	00:27:40	00:44:20	21	00:22:11	00:53:23	22	00:23:30	00:39:58
Highland	Raigmore Hospital (Inverness)	241	00:33:43	01:52:34	236	00:36:52	01:47:07	226	00:33:24	01:45:23	236	00:32:47	01:36:37
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:47:49	01:27:58	270	00:52:53	01:49:22	252	00:48:03	01:54:14	267	00:50:22	01:29:29
Lanarkshire	University Hospital Monklands (Airdrie)	274	00:47:36	01:31:36	250	00:50:04	01:25:35	246	00:55:10	01:37:37	247	00:51:51	01:36:17
Lanarkshire	University Hospital Wishaw (Wishaw)	334	01:01:39	02:09:52	291	01:13:29	03:18:22	300	01:14:37	03:10:32	320	01:03:34	02:38:38
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:36:53	01:00:11	25	00:31:59	00:54:32	32	00:36:50	00:55:22	27	00:37:30	00:56:30
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	733	00:47:51	01:16:03	709	00:46:34	01:12:53	742	00:47:17	01:13:54	679	00:46:52	01:11:08
Lothian	St John's Hospital (Livingston)	212	00:45:51	01:13:45	223	00:42:50	01:12:04	199	00:44:34	01:04:41	225	00:45:30	01:08:17
Orkney	Balfour Hospital (Kirkwall)	20	00:12:16	00:23:34	21	00:12:44	00:33:29	24	00:13:37	00:30:03	22	00:13:45	00:27:44
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:25:26	00:41:47	29	00:25:49	00:53:27	21	00:22:17	00:33:27	16	00:24:27	00:55:33
Tayside	Ninewells Hospital (Dundee)	474	00:33:42	01:08:38	436	00:31:46	00:59:17	410	00:30:30	00:53:04	440	00:29:45	00:52:29
Tayside	Perth Royal Infirmary (Perth)	91	00:27:58	00:44:19	78	00:29:38	00:42:05	89	00:26:09	00:44:19	80	00:25:18	00:41:07
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:16:12	00:33:17	38	00:22:10	00:32:25	21	00:14:57	00:29:39	24	00:21:33	00:58:16
SCOTLAND		6,870	00:44:37	01:29:51	6,819	00:44:13	01:37:17	6,731	00:44:23	01:39:15	6,719	00:42:01	01:23:53

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)