

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 30 March 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **28/02/2022** to **21/03/2022**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	28/02/2022						07/03/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,218	909	649	1,045	815	565	1,136	836	651	985	720	538
Borders	339	273	207	280	225	162	334	287	210	285	240	168
Dumfries and Galloway	410	349	284	328	284	224	473	398	329	368	318	252
Fife	1,100	828	570	926	726	475	1,090	833	552	954	744	470
Forth Valley	790	621	478	685	541	400	809	616	487	719	548	422
Grampian	1,431	1,142	789	1,183	956	613	1,389	1,106	771	1,178	947	624
Greater Glasgow and Clyde	3,360	2,465	1,940	2,881	2,157	1,655	3,504	2,536	1,983	3,044	2,201	1,666
Highland	953	794	586	718	594	400	1,060	853	622	803	655	446
Lanarkshire	1,674	1,220	907	1,405	1,079	791	1,734	1,249	924	1,482	1,059	752
Lothian	2,109	1,614	1,134	1,820	1,379	918	2,273	1,659	1,191	2,003	1,465	1,010
Orkney	57	48	43	33	29	24	62	45	33	26	22	14
Shetland	56	47	40	30	27	20	50	41	37	20	18	15
Tayside	1,089	887	561	901	720	409	1,174	931	583	989	779	441
Western Isles	106	94	73	47	44	24	139	106	86	65	55	36
Unknown	624	199	139	605	189	129	632	215	161	603	199	146
<b>SCOTLAND</b>	<b>15,316</b>	<b>11,490</b>	<b>8,400</b>	<b>12,887</b>	<b>9,765</b>	<b>6,809</b>	<b>15,859</b>	<b>11,711</b>	<b>8,620</b>	<b>13,524</b>	<b>9,970</b>	<b>7,000</b>

14/03/2022						21/03/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,226	902	666	1,024	759	534	1,209	889	614	1,033	762	503
370	302	228	306	250	188	352	285	206	294	231	153
473	394	319	388	324	250	470	393	314	372	326	252
1,042	789	548	907	685	450	1,038	797	555	886	676	445
812	600	462	715	525	395	785	577	447	688	505	380
1,457	1,116	737	1,254	963	594	1,454	1,113	742	1,249	968	610
3,508	2,475	1,873	3,069	2,125	1,551	3,365	2,391	1,800	2,923	2,051	1,480
1,056	849	609	793	637	412	998	819	573	787	650	421
1,852	1,235	905	1,607	1,049	734	1,835	1,266	945	1,584	1,076	771
2,403	1,694	1,214	2,107	1,491	1,022	2,299	1,621	1,143	2,029	1,435	969
59	43	37	30	22	16	78	60	56	32	27	24
17	16	14	14	13	12	43	34	31	26	20	17
1,213	948	602	1,045	813	475	1,189	943	566	970	760	406
103	86	63	56	48	28	123	101	74	73	60	36
671	200	140	641	181	125	726	217	155	701	202	140
<b>16,262</b>	<b>11,649</b>	<b>8,417</b>	<b>13,956</b>	<b>9,885</b>	<b>6,786</b>	<b>15,964</b>	<b>11,506</b>	<b>8,221</b>	<b>13,647</b>	<b>9,749</b>	<b>6,607</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	28/02/2022			07/03/2022			14/03/2022			21/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:10:46	00:21:27	29	00:09:24	00:20:21	22	00:09:07	00:16:12	33	00:08:54	00:21:37
Borders	*	*	*	*	*	*	*	*	*	*	*	*
Dumfries and Galloway	11	00:05:45	00:18:57	15	00:07:31	00:15:24	11	00:08:13	00:21:50	13	00:07:43	00:23:04
Fife	31	00:08:31	00:18:00	35	00:07:44	00:16:30	28	00:07:49	00:12:55	30	00:08:49	00:18:49
Forth Valley	31	00:07:31	00:17:00	23	00:09:18	00:17:50	14	00:08:52	00:16:49	24	00:08:34	00:19:26
Grampian	32	00:08:11	00:29:29	35	00:08:04	00:19:58	48	00:07:10	00:22:18	32	00:07:01	00:16:42
Greater Glasgow and Clyde	86	00:06:08	00:10:15	103	00:06:05	00:12:50	100	00:06:56	00:14:28	99	00:06:32	00:11:57
Highland	17	00:09:12	00:17:40	24	00:06:40	00:22:29	20	00:07:25	00:23:29	28	00:06:59	00:14:16
Lanarkshire	55	00:07:54	00:15:48	72	00:08:12	00:16:31	60	00:06:56	00:12:37	40	00:09:35	00:19:20
Lothian	65	00:07:54	00:14:00	60	00:08:15	00:17:19	57	00:07:05	00:12:58	64	00:07:10	00:14:47
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	37	00:06:28	00:19:41	32	00:08:02	00:13:46	27	00:09:23	00:19:37	37	00:07:55	00:15:07
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	*	*	*	6	00:08:38	00:14:14	7	00:09:34	00:17:53	10	00:06:52	00:18:05
<b>SCOTLAND</b>	<b>419</b>	<b>00:07:18</b>	<b>00:17:00</b>	<b>444</b>	<b>00:07:45</b>	<b>00:17:05</b>	<b>402</b>	<b>00:07:26</b>	<b>00:16:29</b>	<b>421</b>	<b>00:07:29</b>	<b>00:17:26</b>

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	28/02/2022			07/03/2022			14/03/2022			21/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	127	00:11:37	00:20:22	125	00:12:40	00:26:49	134	00:11:07	00:24:54	152	00:11:44	00:23:38
Borders	24	00:08:56	00:20:08	32	00:10:30	00:25:21	39	00:09:12	00:28:08	33	00:11:20	00:29:16
Dumfries and Galloway	36	00:07:38	00:21:57	55	00:09:42	00:24:21	46	00:08:18	00:26:30	44	00:11:04	00:24:21
Fife	116	00:09:26	00:19:46	95	00:10:48	00:20:12	113	00:08:36	00:19:52	106	00:10:19	00:19:48
Forth Valley	85	00:07:49	00:18:45	92	00:10:54	00:23:05	105	00:11:03	00:20:50	98	00:13:17	00:23:58
Grampian	149	00:09:27	00:26:13	154	00:09:04	00:26:38	146	00:08:07	00:26:14	156	00:08:58	00:26:16
Greater Glasgow and Clyde	444	00:08:14	00:15:52	536	00:09:03	00:18:17	497	00:08:37	00:17:19	505	00:08:37	00:15:44
Highland	70	00:12:45	00:28:10	109	00:08:17	00:30:27	89	00:10:52	00:25:37	82	00:07:52	00:24:23
Lanarkshire	222	00:09:32	00:19:26	247	00:10:41	00:23:53	297	00:10:39	00:23:46	275	00:10:22	00:22:04
Lothian	241	00:08:38	00:16:54	277	00:09:03	00:16:49	289	00:09:35	00:18:31	322	00:09:44	00:19:04
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	6	00:14:11	00:49:07	*	*	*	*	*	*	*	*	*
Tayside	109	00:09:14	00:22:48	120	00:08:32	00:23:16	117	00:08:41	00:23:33	100	00:08:45	00:23:07
Western Isles	*	*	*	*	*	*	14	00:16:02	00:31:24	6	00:11:45	00:15:55
Unknown	40	00:09:00	00:23:17	57	00:09:34	00:19:23	40	00:12:43	00:19:10	54	00:09:53	00:21:17
<b>SCOTLAND</b>	<b>1,677</b>	<b>00:08:57</b>	<b>00:20:03</b>	<b>1,910</b>	<b>00:09:30</b>	<b>00:22:02</b>	<b>1,933</b>	<b>00:09:36</b>	<b>00:21:54</b>	<b>1,939</b>	<b>00:09:36</b>	<b>00:21:01</b>

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	28/02/2022			07/03/2022			14/03/2022			21/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	353	00:24:03	01:05:19	354	00:27:17	01:27:07	324	00:26:33	01:33:00	341	00:27:39	01:34:08
Borders	70	00:17:19	00:42:45	94	00:14:24	00:30:46	98	00:15:51	00:40:26	88	00:16:00	00:32:53
Dumfries and Galloway	115	00:14:35	00:35:20	119	00:16:38	00:42:55	114	00:16:50	00:33:03	118	00:14:24	00:34:57
Fife	301	00:16:16	00:39:48	348	00:18:23	00:39:24	299	00:18:50	00:38:33	280	00:19:01	00:38:30
Forth Valley	241	00:18:15	00:39:07	260	00:20:51	00:42:44	233	00:20:28	00:40:24	233	00:21:14	00:44:59
Grampian	412	00:17:34	00:41:36	412	00:18:24	00:42:09	362	00:17:24	00:48:08	372	00:17:26	00:40:39
Greater Glasgow and Clyde	952	00:18:17	00:43:50	1,044	00:22:44	01:10:51	1,003	00:23:43	01:16:23	914	00:20:56	00:57:29
Highland	210	00:12:52	00:32:02	219	00:12:49	00:44:59	204	00:16:13	00:40:14	246	00:14:34	00:38:38
Lanarkshire	455	00:21:50	00:47:07	519	00:27:28	01:22:42	508	00:33:17	01:45:42	524	00:28:26	01:31:06
Lothian	603	00:16:43	00:31:39	693	00:17:29	00:41:41	652	00:18:57	00:46:07	600	00:18:46	00:47:07
Orkney	9	00:08:39	00:25:24	5	00:12:07	00:19:44	*	*	*	13	00:09:29	00:24:48
Shetland	10	00:17:26	00:25:47	5	00:07:15	02:17:15	*	*	*	6	00:19:29	00:33:38
Tayside	260	00:15:18	00:36:03	329	00:15:39	00:33:15	356	00:16:07	00:38:19	301	00:15:58	00:37:13
Western Isles	19	00:17:46	00:37:30	23	00:08:35	00:38:26	9	00:18:35	00:32:41	21	00:22:23	00:50:35
Unknown	81	00:18:41	00:42:21	80	00:19:32	00:34:25	83	00:19:12	00:54:32	72	00:26:13	00:52:48
<b>SCOTLAND</b>	<b>4,091</b>	<b>00:18:07</b>	<b>00:42:05</b>	<b>4,504</b>	<b>00:20:05</b>	<b>00:55:43</b>	<b>4,252</b>	<b>00:20:56</b>	<b>01:01:23</b>	<b>4,129</b>	<b>00:20:12</b>	<b>00:55:02</b>

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	28/02/2022			07/03/2022			14/03/2022			21/03/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	284	01:21:04	04:08:45	203	01:11:59	05:47:42	268	00:50:22	04:21:10	230	01:08:39	05:44:54
Borders	129	00:25:20	01:05:03	107	00:29:53	01:17:51	106	00:26:51	01:56:15	101	00:30:58	01:32:21
Dumfries and Galloway	121	00:20:18	01:19:42	129	00:25:05	01:49:33	149	00:28:36	01:38:27	149	00:27:19	01:23:31
Fife	275	00:41:26	02:16:04	265	01:05:18	04:05:27	243	01:02:26	04:07:36	260	01:08:45	04:09:44
Forth Valley	180	00:49:48	02:55:21	171	01:39:56	07:35:50	170	01:29:02	04:11:29	149	01:30:20	04:34:11
Grampian	357	00:39:18	02:45:31	334	00:35:31	02:50:27	401	00:35:21	02:35:29	406	00:38:22	03:21:34
Greater Glasgow and Clyde	643	00:58:53	04:07:47	483	01:31:03	07:06:54	492	01:41:26	08:07:05	516	01:35:14	06:23:17
Highland	296	00:20:35	01:10:58	294	00:20:50	01:21:05	319	00:21:42	01:31:21	292	00:26:29	01:42:03
Lanarkshire	342	01:10:28	05:18:13	213	02:13:58	09:45:12	177	03:35:33	11:38:16	230	03:19:13	08:58:35
Lothian	457	00:58:51	03:18:12	419	01:24:03	06:37:37	463	01:45:05	05:44:53	428	01:40:26	05:45:49
Orkney	15	00:17:41	01:03:31	14	00:20:08	00:44:45	12	00:13:14	02:24:19	12	00:13:09	00:42:03
Shetland	10	00:14:12	00:53:18	8	00:25:25	01:36:19	7	00:09:03	00:25:14	10	00:09:59	01:11:02
Tayside	312	00:32:04	01:59:43	292	00:45:46	02:32:58	310	00:40:55	02:56:25	315	00:36:22	02:21:46
Western Isles	21	00:31:53	00:49:04	25	00:29:48	01:17:53	25	00:17:55	00:40:24	29	00:28:27	01:31:28
Unknown	56	00:57:28	03:25:08	53	00:43:36	04:36:42	49	00:33:51	04:45:46	60	00:43:56	03:53:54
<b>SCOTLAND</b>	<b>3,498</b>	<b>00:43:59</b>	<b>03:11:49</b>	<b>3,010</b>	<b>00:53:49</b>	<b>05:38:35</b>	<b>3,191</b>	<b>00:55:05</b>	<b>04:40:42</b>	<b>3,187</b>	<b>00:57:49</b>	<b>04:46:22</b>



**Table 6 - Turnaround Times by Health Board**

Week Commencing	28/02/2022			07/03/2022			14/03/2022			21/03/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	537	00:55:52	03:06:41	525	00:52:42	03:00:03	511	00:59:24	03:33:41	491	01:11:52	03:37:50
Borders	159	00:28:46	00:47:42	164	00:32:23	00:51:29	190	00:34:40	00:55:34	155	00:37:29	01:12:30
Dumfries & Galloway	225	00:24:32	00:44:06	252	00:26:24	00:50:23	247	00:26:46	00:48:28	242	00:24:12	00:45:04
Fife	422	00:34:27	01:05:31	441	00:39:31	01:19:12	420	00:42:02	01:50:12	402	00:43:38	02:12:18
Forth Valley	405	00:33:52	00:54:03	414	00:36:22	00:57:32	415	00:37:40	01:04:00	386	00:38:29	01:01:37
Grampian	636	00:41:50	01:53:41	666	00:51:21	02:30:35	610	00:47:32	02:43:20	626	00:40:48	01:49:54
Greater Glasgow & Clyde	1,841	00:44:38	01:31:59	1,865	00:45:28	01:34:21	1,732	00:47:07	01:59:57	1,691	00:47:24	01:40:47
Highland	306	00:22:44	00:58:15	342	00:24:31	00:56:04	306	00:22:13	00:50:57	344	00:28:10	01:36:41
Lanarkshire	765	00:48:17	01:27:19	695	00:52:44	01:29:35	675	00:49:22	01:38:04	714	00:54:07	02:01:42
Lothian	924	00:39:06	01:00:53	1,008	00:40:01	01:01:19	1,006	00:42:46	01:06:55	969	00:41:22	01:07:05
Orkney	20	00:15:38	00:28:42	14	00:13:19	00:26:57	16	00:18:08	00:37:35	24	00:10:59	00:25:34
Shetland	20	00:29:17	00:56:03	15	00:24:03	00:40:11	13	00:25:57	00:37:51	18	00:25:11	00:45:45
Tayside	466	00:28:44	00:52:52	493	00:28:29	00:50:16	531	00:30:16	00:54:27	475	00:31:05	00:55:16
Western Isles	22	00:18:16	00:30:32	28	00:19:41	00:33:02	23	00:21:49	00:34:59	29	00:17:32	00:38:43
<b>SCOTLAND</b>	<b>6,748</b>	<b>00:39:10</b>	<b>01:23:39</b>	<b>6,922</b>	<b>00:40:42</b>	<b>01:27:45</b>	<b>6,695</b>	<b>00:41:45</b>	<b>01:39:53</b>	<b>6,566</b>	<b>00:42:31</b>	<b>01:40:56</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		28/02/2022			07/03/2022			14/03/2022			21/03/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	218	01:12:17	03:06:37	204	00:53:17	03:08:42	175	01:19:35	04:00:37	188	01:21:00	03:31:20
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	319	00:52:26	03:05:15	321	00:52:33	02:55:53	336	00:51:40	03:12:20	303	01:07:18	03:41:40
Borders	Borders General Hospital (Melrose)	159	00:28:46	00:47:42	164	00:32:23	00:51:29	190	00:34:40	00:55:34	155	00:37:29	01:12:30
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:23:24	00:38:31	42	00:24:29	00:36:59	32	00:24:41	00:39:12	37	00:24:47	00:38:06
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	183	00:24:33	00:44:24	210	00:27:21	00:51:24	215	00:27:16	00:53:45	205	00:23:39	00:45:53
Fife	Victoria Hospital (Kirkcaldy)	422	00:34:27	01:05:31	441	00:39:31	01:19:12	420	00:42:02	01:50:12	402	00:43:38	02:12:18
Forth Valley	Forth Valley Royal Hospital (Larbert)	405	00:33:52	00:54:03	414	00:36:22	00:57:32	415	00:37:40	01:04:00	386	00:38:29	01:01:37
Grampian	Aberdeen Royal Infirmary (Aberdeen)	490	00:41:57	01:57:25	534	00:51:35	02:45:56	507	00:49:32	02:53:11	491	00:41:50	02:01:19
Grampian	Dr Gray's Hospital (Elgin)	123	00:46:53	01:52:43	120	00:53:00	01:53:55	91	00:46:58	01:47:20	114	00:37:42	01:00:59
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	23	00:24:02	00:35:31	12	00:19:17	00:27:41	12	00:29:58	00:42:13	21	00:29:12	00:44:18
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	559	00:40:22	01:00:51	558	00:39:15	01:05:07	542	00:40:28	01:02:22	516	00:41:13	01:01:40
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	109	00:34:32	01:15:04	111	00:37:51	01:15:21	103	00:34:46	00:58:15	108	00:33:40	00:56:40
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	763	00:51:34	02:04:44	744	00:55:11	02:04:36	722	00:59:30	02:45:57	679	00:57:09	02:22:21
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	327	00:46:46	01:25:34	361	00:44:09	01:18:02	297	00:45:28	01:20:18	326	00:48:38	01:38:46
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	83	00:41:03	01:01:03	91	00:38:51	00:59:41	68	00:44:16	01:04:18	62	00:43:35	01:11:01
Highland	Belford Hospital (Fort William)	34	00:20:13	00:33:42	24	00:23:40	00:42:53	22	00:23:31	00:51:10	21	00:21:17	00:34:47
Highland	Caitness General Hospital (Wick)	30	00:19:40	00:35:39	41	00:21:13	00:39:11	31	00:17:36	00:42:51	38	00:20:37	00:35:31
Highland	Lorn & Islands Hospital (Oban)	24	00:28:50	00:45:32	33	00:19:28	00:41:51	29	00:19:57	00:34:23	23	00:21:45	00:37:32
Highland	Raigmore Hospital (Inverness)	218	00:23:51	01:07:30	244	00:27:22	01:02:11	224	00:22:54	00:54:42	262	00:33:07	01:46:19
Lanarkshire	University Hospital Hairmyres (East Kilbride)	232	00:44:53	01:30:54	198	00:45:01	01:17:56	204	00:44:06	01:21:35	208	00:47:37	01:27:08
Lanarkshire	University Hospital Monklands (Airdrie)	239	00:50:17	01:29:26	204	00:55:18	01:25:04	217	00:56:39	01:41:23	245	00:59:40	02:06:51
Lanarkshire	University Hospital Wishaw (Wishaw)	294	00:49:37	01:26:58	293	00:54:38	01:46:24	254	00:48:57	01:44:37	261	00:56:51	02:11:50
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:33:24	00:58:10	30	00:32:15	01:03:59	20	00:35:56	00:58:57	36	00:33:15	01:01:57
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	710	00:39:08	01:00:37	761	00:40:54	01:02:36	796	00:43:29	01:08:07	723	00:41:02	01:07:38
Lothian	St John's Hospital (Livingston)	184	00:40:20	01:02:11	217	00:37:18	00:58:53	190	00:40:31	00:59:24	210	00:43:22	01:03:37
Orkney	Balfour Hospital (Kirkwall)	20	00:15:38	00:28:42	14	00:13:19	00:26:57	16	00:18:08	00:37:35	24	00:10:59	00:25:34
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:29:17	00:56:03	15	00:24:03	00:40:11	13	00:25:57	00:37:51	18	00:25:11	00:45:45
Tayside	Ninewells Hospital (Dundee)	399	00:29:50	00:54:15	435	00:29:00	00:50:43	457	00:31:46	00:55:49	411	00:32:22	00:57:10
Tayside	Perth Royal Infirmary (Perth)	67	00:25:19	00:38:13	58	00:25:30	00:39:56	74	00:24:10	00:38:40	64	00:24:57	00:38:51
Western Isles	Western Isles Hospital (Isle of Lewis)	22	00:18:16	00:30:32	28	00:19:41	00:33:02	23	00:21:49	00:34:59	29	00:17:32	00:38:43
<b>SCOTLAND</b>		<b>6,748</b>	<b>00:39:10</b>	<b>01:23:39</b>	<b>6,922</b>	<b>00:40:42</b>	<b>01:27:45</b>	<b>6,695</b>	<b>00:41:45</b>	<b>01:39:53</b>	<b>6,566</b>	<b>00:42:31</b>	<b>01:40:56</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)