

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics

Published : 14 December 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 14/11/2022 to 05/12/2022

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	14/11/2022						21/11/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,096	894	594	927	757	468	1,025	815	587	896	710	489
Borders	318	270	196	264	223	152	364	300	220	303	244	166
Dumfries and Galloway	442	375	293	365	308	228	454	376	299	370	305	232
Fife	1,069	878	594	945	766	492	1,121	895	598	976	776	484
Forth Valley	772	620	430	684	541	365	806	634	455	721	562	387
Grampian	1,445	1,141	720	1,281	1,011	599	1,515	1,162	743	1,320	1,021	609
Greater Glasgow and Clyde	3,277	2,550	1,925	2,876	2,216	1,605	3,409	2,603	1,978	2,996	2,278	1,675
Highland	970	819	625	731	628	444	1,002	820	607	742	624	421
Lanarkshire	1,692	1,309	1,015	1,469	1,123	841	1,768	1,373	1,039	1,519	1,162	842
Lothian	2,294	1,743	1,227	2,039	1,528	1,027	2,353	1,806	1,255	2,084	1,593	1,049
Orkney	67	52	48	40	32	30	79	59	50	41	30	21
Shetland	39	35	31	16	15	12	53	45	38	31	28	22
Tayside	1,132	947	601	975	802	469	1,187	1,014	647	988	827	478
Western Isles	123	102	86	65	56	41	92	76	68	40	37	29
Unknown	475	168	110	452	150	93	554	173	133	541	166	127
<b>SCOTLAND</b>	<b>15,211</b>	<b>11,903</b>	<b>8,495</b>	<b>13,129</b>	<b>10,156</b>	<b>6,866</b>	<b>15,782</b>	<b>12,151</b>	<b>8,717</b>	<b>13,568</b>	<b>10,363</b>	<b>7,031</b>

28/11/2022						05/12/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,093	855	598	960	752	505	1,050	779	556	911	665	451
352	294	212	298	244	163	328	251	184	287	217	154
441	381	296	378	322	237	435	369	292	353	296	221
1,102	847	594	951	726	480	1,171	899	606	1,042	792	506
841	660	507	737	573	426	774	598	430	700	541	378
1,470	1,112	772	1,273	967	637	1,525	1,112	706	1,325	972	576
3,244	2,556	1,948	2,862	2,234	1,646	3,454	2,579	1,918	3,054	2,241	1,601
923	766	552	713	593	385	931	739	534	720	578	386
1,766	1,350	1,053	1,548	1,163	879	1,810	1,320	980	1,599	1,146	826
2,348	1,768	1,219	2,090	1,563	1,028	2,295	1,708	1,210	2,044	1,493	1,016
62	43	37	24	17	11	69	56	44	48	39	27
47	39	34	26	23	18	63	49	42	35	31	25
1,103	931	587	929	774	443	1,371	1,092	679	1,195	942	542
100	86	67	58	52	33	81	67	52	46	39	26
540	186	131	516	171	117	559	165	98	538	154	87
<b>15,432</b>	<b>11,874</b>	<b>8,607</b>	<b>13,363</b>	<b>10,174</b>	<b>7,008</b>	<b>15,916</b>	<b>11,783</b>	<b>8,331</b>	<b>13,897</b>	<b>10,146</b>	<b>6,822</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/11/2022 <sup>P</sup>			21/11/2022 <sup>P</sup>			28/11/2022 <sup>P</sup>			05/12/2022 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	32	00:08:56	00:19:12	33	00:08:35	00:11:41	27	00:08:21	00:21:55	28	00:09:11	00:16:39
Borders	10	00:06:27	00:22:54	11	00:15:07	00:28:15	7	00:04:39	00:14:13	*	*	*
Dumfries and Galloway	12	00:05:59	00:20:43	8	00:05:46	00:11:16	11	00:05:34	00:10:06	17	00:08:35	00:31:38
Fife	20	00:07:04	00:14:27	30	00:09:44	00:18:40	36	00:09:53	00:18:15	42	00:07:15	00:16:18
Forth Valley	33	00:09:13	00:22:56	21	00:09:02	00:14:27	26	00:07:08	00:12:37	21	00:08:09	00:18:16
Grampian	46	00:07:02	00:22:53	49	00:06:43	00:23:47	43	00:06:32	00:18:21	46	00:08:07	00:18:24
Greater Glasgow and Clyde	99	00:06:19	00:11:17	128	00:06:41	00:10:57	102	00:07:00	00:13:05	122	00:06:53	00:11:48
Highland	17	00:07:00	00:27:17	29	00:08:49	00:24:07	23	00:07:51	00:24:55	29	00:10:17	00:22:32
Lanarkshire	60	00:07:37	00:13:21	63	00:07:56	00:13:00	57	00:06:40	00:14:17	66	00:08:11	00:15:49
Lothian	64	00:08:44	00:15:13	59	00:07:50	00:12:26	66	00:07:59	00:16:53	76	00:07:22	00:15:07
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	26	00:06:41	00:17:41	32	00:07:22	00:14:45	33	00:06:35	00:18:06	50	00:08:52	00:21:07
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	11	00:07:37	00:16:26	7	00:10:12	00:17:27	13	00:10:54	00:17:41
<b>SCOTLAND</b>	<b>430</b>	<b>00:07:15</b>	<b>00:18:01</b>	<b>479</b>	<b>00:07:49</b>	<b>00:15:57</b>	<b>443</b>	<b>00:07:13</b>	<b>00:15:53</b>	<b>516</b>	<b>00:07:47</b>	<b>00:16:29</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/11/2022 <sup>P</sup>			21/11/2022 <sup>P</sup>			28/11/2022 <sup>P</sup>			05/12/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	139	00:09:35	00:19:56	135	00:10:20	00:20:07	145	00:10:33	00:23:25	148	00:11:01	00:21:59
Borders	32	00:11:05	00:30:47	35	00:10:27	00:26:37	25	00:12:43	00:22:59	36	00:11:15	00:17:08
Dumfries and Galloway	47	00:09:00	00:21:02	40	00:07:54	00:25:56	42	00:07:32	00:18:53	40	00:08:16	00:17:17
Fife	162	00:10:03	00:22:36	150	00:10:42	00:23:30	128	00:09:10	00:18:19	117	00:10:50	00:21:32
Forth Valley	110	00:09:45	00:21:15	107	00:10:59	00:18:48	127	00:10:24	00:20:15	109	00:10:24	00:25:33
Grampian	193	00:09:14	00:24:57	192	00:10:14	00:28:24	162	00:08:05	00:22:55	192	00:09:09	00:32:00
Greater Glasgow and Clyde	502	00:08:18	00:16:54	530	00:08:25	00:15:32	494	00:08:25	00:15:57	522	00:07:56	00:14:53
Highland	103	00:08:22	00:29:37	100	00:08:56	00:24:56	71	00:06:27	00:17:36	81	00:07:18	00:35:31
Lanarkshire	247	00:10:27	00:20:22	264	00:09:53	00:19:06	260	00:10:38	00:20:55	262	00:10:53	00:19:15
Lothian	288	00:09:17	00:18:12	321	00:08:02	00:16:25	278	00:08:30	00:17:28	298	00:08:45	00:17:08
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	128	00:08:55	00:27:17	135	00:08:45	00:21:21	133	00:08:08	00:21:20	174	00:08:52	00:23:16
Western Isles	8	00:22:10	00:32:06	10	00:06:24	00:21:55	10	00:06:03	00:09:35	7	00:08:03	00:16:30
Unknown	46	00:12:53	00:28:29	34	00:10:49	00:22:49	32	00:11:00	00:20:18	36	00:09:16	00:17:22
<b>SCOTLAND</b>	<b>2,012</b>	<b>00:09:13</b>	<b>00:21:17</b>	<b>2,061</b>	<b>00:09:05</b>	<b>00:19:52</b>	<b>1,913</b>	<b>00:08:52</b>	<b>00:19:20</b>	<b>2,032</b>	<b>00:09:05</b>	<b>00:20:20</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/11/2022 <sup>P</sup>			21/11/2022 <sup>P</sup>			28/11/2022 <sup>P</sup>			05/12/2022 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	301	00:18:34	00:37:30	312	00:18:39	00:44:01	308	00:21:17	00:54:34	290	00:23:08	01:04:47
Borders	68	00:13:27	00:31:04	96	00:13:09	00:32:46	98	00:12:56	00:27:31	83	00:12:10	00:26:46
Dumfries and Galloway	114	00:13:23	00:28:45	106	00:12:42	00:30:35	114	00:15:30	00:32:28	108	00:13:17	00:33:37
Fife	296	00:17:38	00:38:38	346	00:16:40	00:32:58	290	00:16:51	00:35:16	380	00:18:22	00:37:37
Forth Valley	201	00:18:44	00:40:01	216	00:16:22	00:37:04	254	00:19:23	00:39:13	225	00:18:21	00:34:25
Grampian	388	00:14:38	00:40:29	415	00:16:34	00:49:40	409	00:16:07	00:45:06	414	00:18:34	00:55:56
Greater Glasgow and Clyde	1,011	00:19:02	00:48:35	948	00:18:37	00:39:50	900	00:15:28	00:31:35	976	00:17:40	00:41:00
Highland	221	00:13:09	00:39:30	224	00:12:15	00:29:27	190	00:13:42	00:34:54	219	00:10:55	00:24:39
Lanarkshire	481	00:18:16	00:41:14	475	00:20:50	00:47:16	531	00:20:46	00:42:40	511	00:21:29	00:52:39
Lothian	665	00:17:59	00:39:18	640	00:16:24	00:36:13	667	00:15:37	00:33:14	667	00:17:31	00:36:09
Orkney	*	*	*	9	00:06:10	00:23:21	*	*	*	14	00:17:26	00:34:54
Shetland	*	*	*	12	00:06:16	00:17:02	*	*	*	13	00:07:26	00:26:11
Tayside	320	00:16:00	00:35:22	324	00:16:26	00:33:23	295	00:13:17	00:28:05	387	00:18:38	00:44:43
Western Isles	17	00:27:52	00:40:09	10	00:17:05	00:32:30	15	00:13:21	00:35:28	13	00:13:17	00:19:51
Unknown	51	00:18:14	00:41:04	68	00:13:49	00:36:02	67	00:19:09	00:34:49	64	00:21:38	00:52:38
<b>SCOTLAND</b>	<b>4,153</b>	<b>00:17:25</b>	<b>00:40:31</b>	<b>4,201</b>	<b>00:17:07</b>	<b>00:38:52</b>	<b>4,155</b>	<b>00:16:40</b>	<b>00:36:44</b>	<b>4,364</b>	<b>00:18:13</b>	<b>00:43:10</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	14/11/2022 <sup>P</sup>			21/11/2022 <sup>P</sup>			28/11/2022 <sup>P</sup>			05/12/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	278	00:36:23	03:25:49	221	00:50:08	03:39:36	255	00:51:43	03:30:00	193	00:52:43	04:44:31
Borders	112	00:25:04	01:24:57	102	00:23:40	01:11:53	112	00:20:24	01:16:28	94	00:21:02	01:32:15
Dumfries and Galloway	130	00:24:49	01:17:56	151	00:17:54	01:19:40	152	00:21:39	00:58:09	127	00:18:12	01:14:43
Fife	286	00:37:36	02:09:09	247	00:54:30	04:24:27	268	00:45:04	02:50:34	251	00:55:55	03:39:34
Forth Valley	193	00:37:23	02:33:42	212	00:36:08	02:47:11	160	01:12:55	04:07:03	182	00:50:11	03:05:03
Grampian	371	00:32:24	02:57:38	355	00:39:18	03:35:30	343	00:36:00	03:44:46	310	00:30:29	02:49:12
Greater Glasgow and Clyde	572	00:53:54	04:58:42	649	01:14:50	04:22:46	708	00:43:53	02:56:57	590	00:49:48	04:31:38
Highland	280	00:19:30	01:09:22	267	00:17:00	01:11:59	305	00:18:17	01:04:20	246	00:18:04	01:02:45
Lanarkshire	323	00:50:22	04:22:52	346	00:55:11	04:46:27	304	01:12:42	04:38:07	295	01:02:39	05:08:36
Lothian	492	00:46:54	03:33:35	551	01:02:07	03:11:23	535	00:39:53	03:14:31	425	00:52:40	03:41:16
Orkney	13	00:21:38	01:00:39	14	00:19:00	01:08:11	8	00:23:02	01:12:19	17	00:16:25	01:15:35
Shetland	7	00:07:45	00:47:31	11	00:21:02	01:08:56	8	00:19:25	00:55:01	12	00:15:53	01:00:07
Tayside	321	00:27:50	01:39:33	330	00:32:24	02:07:37	308	00:24:11	01:30:04	319	00:40:01	03:06:34
Western Isles	28	00:15:53	01:09:24	16	00:23:18	00:41:05	22	00:20:01	00:35:52	19	00:33:04	01:13:40
Unknown	43	00:31:49	04:33:11	49	00:47:03	02:14:52	65	00:34:41	02:16:42	39	00:40:32	02:49:02
<b>SCOTLAND</b>	<b>3,449</b>	<b>00:35:11</b>	<b>03:01:05</b>	<b>3,521</b>	<b>00:41:52</b>	<b>03:23:12</b>	<b>3,553</b>	<b>00:36:15</b>	<b>02:55:45</b>	<b>3,119</b>	<b>00:40:33</b>	<b>03:34:34</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	14/11/2022			21/11/2022			28/11/2022			05/12/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	471	00:49:23	02:59:41	496	01:00:02	03:51:53	520	01:07:25	03:43:39	465	01:07:57	04:27:16
Borders	148	00:32:28	00:51:44	162	00:30:33	00:51:33	161	00:32:47	00:48:44	150	00:29:55	00:51:25
Dumfries & Galloway	221	00:26:06	00:49:59	231	00:27:13	00:55:47	225	00:25:45	00:46:12	219	00:25:30	00:48:37
Fife	442	00:45:48	02:16:37	444	00:50:17	02:12:55	446	00:48:36	01:52:58	458	00:48:52	02:07:49
Forth Valley	374	00:38:08	01:00:59	386	00:42:40	01:08:10	442	00:41:42	01:10:27	397	00:40:17	01:05:04
Grampian	628	00:50:48	03:16:43	670	00:56:40	03:29:28	693	00:57:03	02:46:22	650	00:57:52	03:51:53
Greater Glasgow & Clyde	1,780	00:49:44	01:56:17	1,862	00:50:07	01:49:25	1,837	00:48:04	01:26:34	1,750	00:46:33	01:30:08
Highland	337	00:27:54	01:31:21	337	00:28:46	01:13:00	292	00:23:59	00:57:20	272	00:23:11	00:53:10
Lanarkshire	797	00:57:16	01:55:10	797	00:57:51	01:57:31	818	00:57:23	01:58:29	780	01:00:09	02:06:31
Lothian	1,019	00:45:26	01:11:45	1,063	00:47:34	01:15:08	1,013	00:43:56	01:06:26	1,026	00:44:56	01:09:05
Orkney	30	00:14:52	00:25:38	22	00:13:58	00:32:39	11	00:18:38	00:26:42	27	00:14:11	00:23:52
Shetland	11	00:27:13	00:39:50	24	00:27:57	00:48:06	17	00:27:25	00:45:31	23	00:22:34	00:43:49
Tayside	522	00:32:09	00:55:22	544	00:33:13	00:59:39	503	00:30:42	00:53:56	606	00:35:02	01:02:58
Western Isles	29	00:18:07	00:28:50	26	00:16:04	00:27:11	32	00:21:30	00:37:51	23	00:16:01	00:32:49
<b>SCOTLAND</b>	<b>6,809</b>	<b>00:44:27</b>	<b>01:47:44</b>	<b>7,064</b>	<b>00:46:31</b>	<b>01:50:37</b>	<b>7,010</b>	<b>00:45:00</b>	<b>01:42:49</b>	<b>6,846</b>	<b>00:44:55</b>	<b>01:48:09</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		14/11/2022			21/11/2022			28/11/2022			05/12/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	00:41:25	01:59:51	164	00:48:47	02:15:45	182	01:02:23	03:17:44	184	01:04:32	03:45:03
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	304	00:57:21	03:27:54	332	01:10:20	04:21:29	338	01:12:15	04:07:17	281	01:14:17	04:53:33
Borders	Borders General Hospital (Melrose)	148	00:32:28	00:51:44	162	00:30:33	00:51:33	161	00:32:47	00:48:44	150	00:29:55	00:51:25
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	33	00:23:05	00:46:46	38	00:28:18	00:42:35	31	00:24:02	00:40:42	41	00:22:59	00:37:35
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	188	00:27:01	00:51:01	193	00:26:58	00:57:40	194	00:26:11	00:47:56	178	00:25:44	00:50:43
Fife	Victoria Hospital (Kirkcaldy)	442	00:45:48	02:16:37	444	00:50:17	02:12:55	446	00:48:36	01:52:58	458	00:48:52	02:07:49
Forth Valley	Forth Valley Royal Hospital (Larbert)	374	00:38:08	01:00:59	386	00:42:40	01:08:10	442	00:41:42	01:10:27	397	00:40:17	01:05:04
Grampian	Aberdeen Royal Infirmary (Aberdeen)	492	00:55:14	03:26:07	512	01:04:12	03:41:21	543	00:59:40	02:51:49	504	01:04:27	04:00:03
Grampian	Dr Gray's Hospital (Elgin)	123	00:41:19	02:01:06	141	00:46:47	02:35:12	126	00:49:02	02:06:10	128	00:48:32	02:19:34
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:20:10	00:39:19	17	00:22:01	00:32:43	24	00:28:44	00:44:05	18	00:23:26	00:45:49
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	492	00:40:55	01:04:10	576	00:42:23	01:04:19	536	00:42:30	01:05:57	514	00:41:33	01:04:14
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	118	00:37:14	01:01:53	88	00:36:05	00:53:48	120	00:38:57	01:02:34	103	00:32:41	00:55:29
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	752	01:09:02	02:40:28	716	01:04:07	02:47:04	745	00:55:16	01:51:11	708	00:53:43	01:48:49
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	331	00:45:55	01:14:25	373	00:48:27	01:29:00	353	00:48:08	01:19:34	320	00:46:59	01:34:48
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	87	00:52:17	01:28:12	109	00:45:36	01:32:17	83	00:51:25	01:26:01	105	00:49:00	01:24:45
Highland	Belford Hospital (Fort William)	27	00:28:43	00:51:22	28	00:26:19	00:41:25	27	00:22:08	00:30:08	27	00:23:59	00:35:58
Highland	Caitness General Hospital (Wick)	38	00:26:50	00:39:06	34	00:24:29	00:36:55	38	00:21:34	00:39:11	38	00:18:25	00:35:11
Highland	Lorn & Islands Hospital (Oban)	28	00:24:37	00:36:24	19	00:26:02	00:47:20	25	00:24:58	00:38:19	22	00:25:06	00:41:15
Highland	Raigmore Hospital (Inverness)	244	00:31:02	01:47:29	256	00:30:15	01:24:43	202	00:25:38	01:04:17	185	00:23:46	00:55:09
Lanarkshire	University Hospital Hairmyres (East Kilbride)	249	00:52:27	01:51:37	237	00:51:18	01:53:11	233	00:52:18	01:42:45	201	00:53:11	01:23:40
Lanarkshire	University Hospital Monklands (Airdrie)	257	00:57:22	01:34:09	229	00:58:39	01:42:36	263	01:02:53	01:58:42	252	01:04:07	01:56:59
Lanarkshire	University Hospital Wishaw (Wishaw)	291	01:01:15	02:47:56	331	01:00:07	02:21:18	322	00:57:59	02:29:45	327	01:02:52	02:58:38
Lothian	Royal Hospital for Sick Children (Edinburgh)	35	00:34:59	00:51:47	38	00:37:08	01:05:22	42	00:37:30	00:59:51	53	00:32:03	00:55:04
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	779	00:46:12	01:13:08	808	00:49:54	01:16:25	741	00:45:21	01:06:26	754	00:45:41	01:09:58
Lothian	St John's Hospital (Livingston)	205	00:42:09	01:08:18	217	00:41:07	01:05:55	230	00:41:17	01:07:05	219	00:43:42	01:04:47
Orkney	Balfour Hospital (Kirkwall)	30	00:14:52	00:25:38	22	00:13:58	00:32:39	11	00:18:38	00:26:42	27	00:14:11	00:23:52
Shetland	Gilbert Bain Hospital (Lerwick)	11	00:27:13	00:39:50	24	00:27:57	00:48:06	17	00:27:25	00:45:31	23	00:22:34	00:43:49
Tayside	Ninewells Hospital (Dundee)	453	00:33:57	00:56:18	460	00:34:24	01:01:19	430	00:31:39	00:55:14	528	00:36:36	01:05:03
Tayside	Perth Royal Infirmary (Perth)	69	00:23:53	00:40:04	84	00:27:25	00:43:15	73	00:27:40	00:41:21	78	00:27:22	00:49:12
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:18:07	00:28:50	26	00:16:04	00:27:11	32	00:21:30	00:37:51	23	00:16:01	00:32:49
<b>SCOTLAND</b>		<b>6,809</b>	<b>00:44:27</b>	<b>01:47:44</b>	<b>7,064</b>	<b>00:46:31</b>	<b>01:50:37</b>	<b>7,010</b>	<b>00:45:00</b>	<b>01:42:49</b>	<b>6,846</b>	<b>00:44:55</b>	<b>01:48:09</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)