

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

Official Statistics Publication Weekly Statistics Published : 10 July 2024

Please read all accompanying notes and definitions before interpreting the data.

Contents

Definitions	Definitions information
Table 1	Total Unscheduled Care Demand and Emergency Demand by Health Board
Table 2	Purple Category: Incidents Attended and Response Times by Health Board
Table 3	Red Category: Incidents Attended and Response Times by Health Board
Table 4	Amber Category: Incidents Attended and Response Times by Health Board
Table 5	Yellow Category: Incidents Attended and Response Times by Health Board
Table 6	Turnaround Times by Health Board
Table 7	Turnaround Times by Hospital
Appendix 1	List of Hospitals included in Hospital Turnaround Times Calculation

Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

10/06/2024

to

01/07/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	10/06/2024						17/06/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,113	878	605	967	760	493	1,207	889	622	1,088	790	530
Borders	347	306	219	299	262	178	439	366	250	377	311	203
Dumfries and Galloway	510	420	321	419	348	259	517	421	314	418	341	238
Fife	1,103	884	643	987	776	546	1,142	944	631	977	795	489
Forth Valley	811	659	496	729	586	426	866	683	498	778	610	427
Grampian	1,592	1,194	770	1,419	1,068	652	1,481	1,117	712	1,308	987	596
Greater Glasgow and Clyde	3,290	2,630	1,998	2,841	2,236	1,629	3,628	2,853	2,107	3,217	2,514	1,794
Highland	1,122	911	673	856	705	480	1,095	877	631	843	683	455
Lanarkshire	1,861	1,482	1,162	1,560	1,218	916	1,791	1,388	1,063	1,522	1,163	857
Lothian	2,326	1,803	1,217	2,086	1,610	1,044	2,415	1,838	1,282	2,184	1,661	1,113
Orkney	59	50	47	32	30	27	80	61	54	35	28	22
Shetland	64	47	36	33	26	15	64	51	37	47	41	29
Tayside	1,297	1,071	659	1,140	931	529	1,303	1,062	664	1,116	898	507
Western Isles	116	92	70	65	55	37	114	95	85	57	48	39
Unknown	396	90	70	385	84	64	498	108	62	490	105	59
SCOTLAND	16,007	12,517	8,986	13,818	10,695	7,295	16,640	12,753	9,012	14,457	10,975	7,358

OFFICIAL

24/06/2024						01/07/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,187	914	626	1,050	806	523	1,099	866	598	939	734	478
386	319	243	315	253	181	344	302	229	288	251	184
538	428	333	444	350	258	491	405	327	403	327	255
1,096	907	619	1,010	831	544	1,074	880	623	935	757	509
825	666	478	731	588	403	796	635	466	717	569	406
1,556	1,210	744	1,382	1,086	625	1,464	1,096	687	1,295	967	568
3,347	2,634	1,950	2,933	2,286	1,636	3,432	2,686	1,989	3,026	2,340	1,660
1,084	892	654	830	690	467	1,078	859	608	856	700	456
1,818	1,424	1,088	1,586	1,235	922	1,751	1,397	1,095	1,529	1,198	908
2,319	1,769	1,197	2,050	1,553	997	2,291	1,779	1,241	2,011	1,559	1,044
61	45	35	34	22	12	61	48	43	38	33	28
46	40	30	33	29	19	59	46	38	39	32	24
1,211	985	615	1,079	868	506	1,172	971	620	1,050	857	508
115	93	74	55	49	32	131	101	84	56	50	34
461	92	63	450	89	60	428	87	63	421	85	61
16,050	12,418	8,749	13,982	10,735	7,185	15,671	12,158	8,711	13,603	10,459	7,123

OFFICIAL

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:06:33	00:14:41	36	00:09:22	00:15:26	48	00:08:40	00:19:22	36	00:10:44	00:19:12
Borders	8	00:05:44	00:16:42	9	00:05:32	00:13:06	12	00:07:03	00:24:17	13	00:08:35	00:16:06
Dumfries and Galloway	15	00:05:02	00:20:05	22	00:07:43	00:24:37	11	00:05:09	00:15:21	14	00:08:21	00:20:45
Fife	38	00:07:41	00:17:25	40	00:07:32	00:16:09	44	00:08:08	00:15:45	28	00:07:45	00:17:03
Forth Valley	27	00:08:24	00:15:12	25	00:09:04	00:17:32	27	00:06:45	00:15:11	20	00:09:35	00:15:31
Grampian	51	00:06:35	00:22:07	37	00:06:25	00:17:05	47	00:06:03	00:18:59	40	00:06:34	00:17:20
Greater Glasgow and Clyde	115	00:06:41	00:12:21	140	00:06:20	00:11:30	108	00:05:56	00:12:40	120	00:06:05	00:11:13
Highland	22	00:08:45	00:20:51	21	00:06:22	00:12:52	28	00:07:03	00:20:36	24	00:06:42	00:21:42
Lanarkshire	51	00:06:55	00:11:39	54	00:06:00	00:13:06	51	00:08:19	00:13:39	57	00:08:27	00:14:21
Lothian	88	00:06:25	00:10:25	67	00:06:08	00:12:25	49	00:05:58	00:12:09	61	00:06:54	00:12:29
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	49	00:07:14	00:16:36	31	00:07:10	00:20:03	31	00:07:38	00:16:26	45	00:06:09	00:18:03
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	6	00:07:43	00:13:49	9	00:08:50	00:21:01	5	00:11:29	00:38:45	*	*	*
SCOTLAND	513	00:06:54	00:15:03	497	00:06:32	00:15:55	466	00:06:50	00:15:56	466	00:07:22	00:16:10

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	155	00:09:10	00:23:24	180	00:13:20	00:25:39	169	00:09:34	00:22:17	143	00:10:28	00:21:42
Borders	33	00:09:54	00:22:38	48	00:08:58	00:26:16	58	00:10:53	00:23:06	26	00:08:17	00:21:24
Dumfries and Galloway	55	00:12:02	00:25:37	49	00:09:36	00:22:09	46	00:08:34	00:24:15	43	00:09:25	00:23:30
Fife	153	00:09:06	00:20:14	144	00:09:22	00:21:23	140	00:08:58	00:21:12	128	00:09:35	00:18:26
Forth Valley	122	00:09:12	00:18:39	137	00:10:03	00:19:42	92	00:07:49	00:16:52	119	00:07:50	00:15:45
Grampian	213	00:08:29	00:24:39	180	00:09:44	00:26:29	214	00:07:55	00:22:26	211	00:08:40	00:23:30
Greater Glasgow and Clyde	489	00:07:40	00:14:08	567	00:07:29	00:14:19	509	00:07:30	00:14:07	500	00:07:21	00:14:11
Highland	115	00:07:34	00:21:18	117	00:07:38	00:24:16	107	00:07:33	00:23:50	113	00:09:02	00:31:18
Lanarkshire	274	00:08:57	00:17:30	271	00:09:16	00:18:56	310	00:09:09	00:19:41	262	00:09:53	00:18:47
Lothian	308	00:07:17	00:15:12	346	00:08:11	00:15:55	316	00:07:06	00:15:30	296	00:07:28	00:16:16
Orkney	*	*	*	*	*	*	*	*	*	5	00:06:14	00:15:31
Shetland	7	00:04:51	00:28:50	9	00:08:45	00:19:40	*	*	*	7	00:08:22	00:20:34
Tayside	164	00:08:41	00:21:06	172	00:08:08	00:19:40	158	00:08:21	00:22:06	139	00:06:37	00:18:18
Western Isles	*	*	*	*	*	*	7	00:11:47	00:21:58	6	00:06:04	00:27:10
Unknown	18	00:11:53	00:17:45	37	00:10:47	00:28:13	26	00:11:38	00:24:37	34	00:12:59	00:26:17
SCOTLAND	2,114	00:08:16	00:19:02	2,264	00:08:45	00:19:44	2,157	00:08:10	00:19:12	2,032	00:08:10	00:18:39

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	313	00:20:32	00:44:36	347	00:29:30	01:13:10	349	00:23:27	01:13:41	287	00:23:32	01:17:20
Borders	120	00:14:14	00:33:44	105	00:11:14	00:27:43	96	00:14:15	00:31:46	99	00:11:49	00:23:51
Dumfries and Galloway	128	00:14:49	00:37:48	127	00:14:23	00:38:48	134	00:13:47	00:32:15	124	00:19:16	00:39:52
Fife	302	00:18:24	00:40:32	308	00:15:52	00:33:31	357	00:17:17	00:39:22	325	00:16:07	00:34:32
Forth Valley	238	00:16:58	00:39:41	243	00:17:56	00:46:11	258	00:17:16	00:44:00	214	00:17:14	00:36:36
Grampian	453	00:19:19	00:57:49	388	00:18:40	00:52:04	457	00:18:51	00:46:00	412	00:19:00	00:54:57
Greater Glasgow and Clyde	874	00:15:19	00:31:58	1,027	00:16:00	00:37:27	973	00:17:12	00:38:43	896	00:15:40	00:32:56
Highland	275	00:15:57	00:42:42	264	00:14:18	00:35:39	257	00:13:09	00:35:27	255	00:15:47	00:39:27
Lanarkshire	507	00:19:57	00:46:20	494	00:20:12	00:47:07	530	00:21:03	00:49:33	521	00:20:57	00:46:59
Lothian	630	00:15:37	00:32:15	653	00:15:53	00:35:30	617	00:14:49	00:29:23	612	00:15:36	00:29:55
Orkney	*	*	*	11	00:12:01	00:35:40	9	00:19:13	00:34:01	13	00:06:54	00:27:40
Shetland	*	*	*	12	00:06:21	00:34:14	14	00:18:14	00:30:41	11	00:26:26	00:51:10
Tayside	370	00:16:52	00:39:58	335	00:14:18	00:34:48	320	00:16:49	00:35:40	318	00:14:40	00:33:51
Western Isles	19	00:17:15	00:49:03	21	00:12:48	00:33:00	18	00:14:34	00:26:54	20	00:22:54	00:56:01
Unknown	36	00:14:13	00:33:50	37	00:20:08	00:41:52	32	00:20:15	00:39:26	20	00:17:15	00:26:36
SCOTLAND	4,279	00:16:52	00:40:10	4,372	00:16:57	00:43:04	4,421	00:17:16	00:40:35	4,127	00:16:57	00:40:28

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	10/06/2024 ^P			17/06/2024 ^P			24/06/2024 ^P			01/07/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	240	00:43:38	03:50:03	210	01:12:41	05:07:22	219	01:00:06	05:24:20	252	00:44:06	03:38:04
Borders	99	00:25:48	01:24:56	147	00:17:47	01:23:43	86	00:25:23	01:14:19	112	00:18:51	01:08:56
Dumfries and Galloway	146	00:27:25	01:31:08	136	00:32:19	01:54:47	158	00:25:27	01:16:57	143	00:23:45	02:21:08
Fife	276	00:43:58	02:56:41	299	00:38:15	02:08:45	285	00:37:35	02:09:23	270	00:41:58	02:12:33
Forth Valley	188	00:38:40	02:43:25	197	00:46:59	03:27:07	203	00:39:33	02:29:50	212	00:39:24	02:44:17
Grampian	326	00:46:55	04:13:29	362	00:49:00	03:49:00	344	00:38:03	03:40:04	294	00:37:32	04:15:30
Greater Glasgow and Clyde	725	00:32:39	02:32:20	750	00:44:53	03:48:39	663	00:52:49	04:42:50	780	00:35:35	03:07:48
Highland	289	00:26:03	01:20:37	278	00:21:37	01:29:45	292	00:26:23	01:30:46	305	00:25:07	01:49:25
Lanarkshire	366	00:44:49	03:07:04	329	01:10:41	06:26:54	324	01:14:45	06:21:15	342	00:53:56	04:18:56
Lothian	537	00:43:50	03:39:59	538	00:54:34	04:46:12	524	00:41:08	03:32:03	557	00:35:18	03:06:24
Orkney	11	00:20:27	00:43:33	11	00:39:17	01:33:35	9	00:24:52	01:08:28	13	00:24:07	00:49:34
Shetland	14	00:10:19	00:45:11	17	00:13:37	01:17:15	12	00:42:26	01:16:49	14	00:27:47	01:17:10
Tayside	336	00:32:41	01:47:15	345	00:25:09	01:38:10	348	00:29:28	01:37:30	346	00:28:04	01:37:37
Western Isles	31	00:23:52	01:07:58	23	00:15:46	01:02:56	21	00:27:11	00:48:02	19	00:29:33	01:16:24
Unknown	24	00:23:36	01:05:51	21	01:03:15	02:59:35	25	00:29:04	02:22:50	26	00:34:57	02:20:57
SCOTLAND	3,608	00:35:19	02:46:23	3,663	00:40:24	03:39:33	3,513	00:39:27	03:22:13	3,685	00:34:57	02:49:48

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	10/06/2024			17/06/2024			24/06/2024			01/07/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	485	00:59:05	03:15:27	522	01:12:14	04:32:48	508	01:08:32	04:07:51	473	00:55:11	03:10:19
Borders	173	00:29:27	00:44:51	205	00:32:26	00:55:47	173	00:35:00	00:59:52	182	00:33:51	00:58:10
Dumfries & Galloway	256	00:35:21	01:20:07	234	00:35:51	01:25:40	255	00:31:46	00:58:20	255	00:32:19	00:59:35
Fife	492	00:50:08	01:50:12	437	00:46:09	01:22:29	497	00:48:13	01:28:06	465	00:47:27	01:47:55
Forth Valley	435	00:46:58	01:21:44	430	00:51:25	01:42:43	412	00:45:18	01:22:49	412	00:43:32	01:13:32
Grampian	705	00:56:04	03:29:09	651	01:05:20	04:12:16	668	01:05:02	03:28:35	612	01:00:21	03:41:52
Greater Glasgow & Clyde	1,833	00:47:44	01:26:27	1,977	00:49:14	01:36:07	1,800	00:48:50	01:36:09	1,835	00:45:56	01:26:29
Highland	363	00:31:23	01:31:57	337	00:30:47	01:09:16	360	00:30:43	01:41:11	369	00:31:43	01:52:39
Lanarkshire	864	00:57:26	02:01:18	809	00:59:21	02:28:11	889	00:54:40	02:17:39	836	00:52:16	01:40:11
Lothian	988	00:50:26	01:19:37	1,036	00:50:30	01:25:32	968	00:48:46	01:22:32	988	00:49:33	01:18:06
Orkney	27	00:18:54	00:29:39	21	00:15:36	00:26:39	11	00:14:40	00:29:33	29	00:16:54	00:29:24
Shetland	12	00:29:21	00:51:08	30	00:23:47	00:37:55	20	00:21:47	00:44:07	25	00:21:26	00:37:57
Tayside	583	00:34:22	01:07:08	560	00:31:08	01:04:17	553	00:30:56	00:58:35	569	00:29:04	00:48:34
Western Isles	33	00:18:57	00:30:58	33	00:19:09	00:46:19	25	00:22:16	00:32:54	30	00:23:14	00:34:44
SCOTLAND	7,249	00:47:06	01:40:42	7,282	00:47:45	02:00:07	7,139	00:46:47	01:54:15	7,080	00:44:55	01:39:52

Table 7 - Turnaround Times by Hospital

Week Commencing		10/06/2024			17/06/2024			24/06/2024			01/07/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	167	01:06:05	03:31:47	172	02:00:54	04:32:19	182	01:08:58	03:59:37	157	00:51:28	02:28:42
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	318	00:55:41	03:13:26	350	00:58:57	04:31:49	326	01:07:15	04:29:02	316	00:57:41	03:32:00
Borders	Borders General Hospital (Melrose)	173	00:29:27	00:44:51	205	00:32:26	00:55:47	173	00:35:00	00:59:52	182	00:33:51	00:58:10
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:31:52	00:54:47	34	00:29:23	00:48:19	38	00:28:38	00:49:00	38	00:23:46	00:48:31
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	217	00:35:49	01:20:32	200	00:38:34	01:29:03	217	00:32:10	01:05:35	217	00:33:10	01:00:47
Fife	Victoria Hospital (Kirkcaldy)	492	00:50:08	01:50:12	437	00:46:09	01:22:29	497	00:48:13	01:28:06	465	00:47:27	01:47:55
Forth Valley	Forth Valley Royal Hospital (Larbert)	435	00:46:58	01:21:44	430	00:51:25	01:42:43	412	00:45:18	01:22:49	412	00:43:32	01:13:32
Grampian	Aberdeen Royal Infirmary (Aberdeen)	555	00:57:11	03:24:55	507	01:01:53	04:03:25	530	01:05:50	03:27:43	490	01:11:45	03:54:54
Grampian	Dr Gray's Hospital (Elgin)	131	00:57:41	03:50:01	132	01:51:06	04:40:06	122	01:07:43	03:51:51	107	00:38:08	01:38:43
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	19	00:25:51	00:45:12	12	00:30:09	00:45:45	16	00:22:30	00:58:32	15	00:21:56	00:33:13
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	521	00:45:47	01:15:43	562	00:49:00	01:18:58	496	00:45:13	01:17:45	548	00:42:16	01:06:24
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	131	00:32:41	00:59:04	116	00:36:05	01:00:45	114	00:41:27	01:04:15	101	00:33:14	00:59:32
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	796	00:54:38	01:40:00	853	00:57:52	02:05:13	768	00:57:52	02:05:23	801	00:54:22	01:54:17
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	325	00:45:47	01:17:29	376	00:43:20	01:16:23	372	00:44:32	01:20:32	323	00:41:17	01:07:38
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	60	00:40:58	01:03:03	70	00:40:54	01:04:02	50	00:40:28	01:13:30	62	00:34:32	00:55:35
Highland	Belford Hospital (Fort William)	49	00:26:15	00:49:48	36	00:19:46	00:37:35	38	00:25:15	00:46:39	41	00:21:57	00:36:47
Highland	Caithness General Hospital (Wick)	30	00:26:24	00:34:51	41	00:24:51	00:37:15	32	00:29:18	00:47:38	36	00:26:49	00:39:59
Highland	Lorn & Islands Hospital (Oban)	22	00:22:37	00:35:33	20	00:22:00	00:36:27	29	00:20:27	00:29:36	42	00:21:33	00:47:16
Highland	Raigmore Hospital (Inverness)	262	00:35:49	01:46:06	240	00:34:17	01:25:15	261	00:34:55	01:52:54	250	00:42:16	02:18:03
Lanarkshire	University Hospital Hairmyres (East Kilbride)	270	00:54:00	02:04:59	266	00:54:12	02:32:04	265	00:54:17	01:59:32	247	00:47:10	01:19:57
Lanarkshire	University Hospital Monklands (Airdrie)	275	01:00:49	01:39:04	245	00:57:21	01:48:07	266	00:53:52	02:12:48	257	00:56:10	01:39:52
Lanarkshire	University Hospital Wishaw (Wishaw)	319	00:57:53	02:12:57	298	01:06:10	02:49:49	358	00:56:00	02:28:18	332	00:55:39	01:55:44
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:40:31	00:59:45	27	00:28:34	01:04:25	31	00:39:49	01:01:51	18	00:42:37	00:58:31
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	747	00:52:28	01:24:08	782	00:53:55	01:30:28	706	00:50:05	01:21:50	764	00:51:01	01:20:03
Lothian	St John's Hospital (Livingston)	213	00:45:20	01:05:42	227	00:40:09	01:04:30	231	00:47:31	01:27:00	206	00:44:58	01:10:30
Orkney	Balfour Hospital (Kirkwall)	27	00:18:54	00:29:39	21	00:15:36	00:26:39	11	00:14:40	00:29:33	29	00:16:54	00:29:24
Shetland	Gilbert Bain Hospital (Lerwick)	12	00:29:21	00:51:08	30	00:23:47	00:37:55	20	00:21:47	00:44:07	25	00:21:26	00:37:57
Tayside	Ninewells Hospital (Dundee)	481	00:36:33	01:09:34	472	00:32:13	01:08:01	474	00:32:10	01:02:26	481	00:29:29	00:48:43
Tayside	Perth Royal Infirmary (Perth)	102	00:27:10	00:42:49	88	00:24:04	00:40:28	79	00:26:30	00:41:31	88	00:26:24	00:46:40
Western Isles	Western Isles Hospital (Isle of Lewis)	33	00:18:57	00:30:58	33	00:19:09	00:46:19	25	00:22:16	00:32:54	30	00:23:14	00:34:44
SCOTLAND		7,249	00:47:06	01:40:42	7,282	00:47:45	02:00:07	7,139	00:46:47	01:54:15	7,080	00:44:55	01:39:52

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)