Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 16 August 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **17/07/2023**   to   **07/08/2023**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	17/07/2023						24/07/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,016	852	611	869	720	486	1,105	912	662	934	762	520
Borders	339	283	197	278	227	142	310	270	200	262	224	160
Dumfries and Galloway	442	385	312	352	304	237	440	375	301	363	307	235
Fife	992	830	600	868	720	500	1,031	846	598	910	732	493
Forth Valley	742	610	430	647	517	347	787	631	472	695	554	402
Grampian	1,373	1,110	746	1,189	954	595	1,409	1,137	744	1,228	990	614
Greater Glasgow and Clyde	3,006	2,485	1,911	2,599	2,118	1,569	3,160	2,570	1,899	2,727	2,186	1,534
Highland	1,092	857	621	841	666	441	1,148	914	696	842	696	486
Lanarkshire	1,666	1,397	1,083	1,383	1,137	833	1,643	1,377	1,068	1,352	1,110	821
Lothian	2,111	1,712	1,195	1,828	1,467	977	2,254	1,771	1,202	2,006	1,566	1,011
Orkney	72	59	47	43	41	30	59	44	35	35	26	19
Shetland	38	35	34	23	21	20	58	38	35	33	24	21
Tayside	1,171	1,011	641	1,005	851	492	1,199	1,017	639	1,040	870	500
Western Isles	91	83	65	47	45	28	133	109	90	65	56	39
Unknown	596	280	199	572	264	185	690	279	184	663	263	168
SCOTLAND	14,747	11,989	8,692	12,544	10,052	6,882	15,426	12,290	8,825	13,155	10,366	7,023

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31/07/2023						07/08/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,026	855	623	873	720	500	1,117	919	638	946	761	489
359	311	222	293	248	161	351	296	219	300	246	173
473	410	327	383	327	251	486	421	351	402	344	278
993	811	583	865	691	475	1,030	844	563	923	747	471
787	631	465	707	559	400	738	584	435	658	516	372
1,448	1,129	720	1,249	976	578	1,516	1,167	733	1,302	1,001	582
3,248	2,588	1,944	2,786	2,179	1,557	3,245	2,540	1,935	2,785	2,142	1,560
1,108	883	639	856	674	446	1,167	937	654	921	746	475
1,754	1,441	1,107	1,469	1,178	865	1,631	1,340	1,021	1,366	1,104	802
2,165	1,701	1,224	1,911	1,484	1,019	2,371	1,801	1,247	2,140	1,615	1,077
80	64	53	45	36	28	68	55	46	34	27	19
62	55	47	29	28	21	68	55	48	30	28	23
1,119	947	609	934	771	445	1,096	918	568	929	765	433
96	88	64	56	50	27	132	99	81	79	58	41
677	267	195	655	251	179	732	298	213	696	271	187
15,395	**12,181**	**8,822**	**13,111**	**10,172**	**6,952**	**15,748**	**12,274**	**8,752**	**13,511**	**10,371**	**6,982**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/07/2023[P]			24/07/2023[P]			31/07/2023[P]			07/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	20	00:07:28	00:17:08	26	00:09:28	00:20:13	31	00:06:57	00:14:33	32	00:08:15	00:17:35
Borders	6	00:06:59	00:22:00	*	*	*	*	*	*	7	00:11:35	00:20:19
Dumfries and Galloway	*	*	*	9	00:05:28	00:12:06	16	00:05:36	00:12:33	9	00:06:23	00:17:47
Fife	29	00:07:52	00:13:17	22	00:08:38	00:15:08	24	00:07:09	00:13:03	21	00:07:50	00:12:49
Forth Valley	22	00:09:41	00:13:38	34	00:06:40	00:14:47	21	00:06:31	00:19:01	27	00:06:35	00:16:47
Grampian	42	00:06:29	00:15:12	36	00:06:19	00:15:51	33	00:04:54	00:17:11	35	00:08:27	00:18:19
Greater Glasgow and Clyde	107	00:05:47	00:11:04	99	00:06:02	00:11:09	82	00:06:12	00:10:51	88	00:05:19	00:12:02
Highland	19	00:09:51	00:20:29	17	00:06:51	00:20:46	18	00:09:08	00:24:56	20	00:09:18	00:15:11
Lanarkshire	58	00:07:23	00:17:55	62	00:07:41	00:15:57	52	00:08:03	00:15:10	44	00:08:34	00:14:14
Lothian	58	00:06:49	00:13:59	72	00:07:01	00:13:39	70	00:06:11	00:13:11	64	00:05:54	00:11:58
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	33	00:06:08	00:18:20	31	00:07:51	00:20:36	29	00:07:13	00:15:57	26	00:07:48	00:15:04
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	11	00:07:47	00:17:45	18	00:07:06	00:16:12	9	00:06:51	00:13:43	8	00:08:24	00:19:42
SCOTLAND	**413**	**00:06:31**	**00:15:28**	**435**	**00:06:57**	**00:15:56**	**396**	**00:06:34**	**00:15:06**	**386**	**00:06:45**	**00:14:58**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/07/2023[P]			24/07/2023[P]			31/07/2023[P]			07/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	139	00:09:10	00:18:36	140	00:09:41	00:22:03	157	00:09:38	00:18:40	140	00:08:33	00:17:58
Borders	33	00:06:07	00:16:28	32	00:07:40	00:30:47	35	00:11:48	00:22:46	45	00:08:07	00:22:24
Dumfries and Galloway	39	00:09:10	00:25:34	44	00:10:00	00:24:45	56	00:07:04	00:24:00	63	00:08:48	00:19:57
Fife	120	00:08:17	00:18:39	129	00:07:35	00:18:31	118	00:09:26	00:17:21	143	00:08:15	00:16:35
Forth Valley	101	00:07:46	00:17:56	107	00:08:52	00:19:37	113	00:08:06	00:20:16	105	00:08:37	00:17:55
Grampian	156	00:06:57	00:20:23	173	00:07:36	00:25:08	196	00:07:45	00:23:47	194	00:08:06	00:24:55
Greater Glasgow and Clyde	458	00:07:39	00:14:34	455	00:07:06	00:13:30	452	00:08:07	00:13:59	482	00:07:36	00:15:23
Highland	120	00:10:18	00:31:01	131	00:09:43	00:25:12	116	00:10:09	00:25:24	115	00:10:47	00:27:41
Lanarkshire	250	00:09:22	00:18:50	247	00:08:45	00:17:07	264	00:09:29	00:19:11	253	00:09:30	00:18:13
Lothian	276	00:07:19	00:14:07	323	00:07:12	00:15:18	285	00:06:31	00:14:17	315	00:07:00	00:15:20
Orkney	*	*	*	*	*	*	12	00:07:07	00:34:02	*	*	*
Shetland	*	*	*	*	*	*	8	00:10:16	00:29:50	*	*	*
Tayside	144	00:07:58	00:19:05	148	00:08:30	00:21:12	130	00:07:48	00:16:28	130	00:07:33	00:22:20
Western Isles	8	00:11:51	00:23:58	5	00:07:05	00:13:54	7	00:11:55	00:28:50	11	00:07:53	00:21:44
Unknown	59	00:10:43	00:24:56	59	00:10:12	00:23:33	68	00:09:14	00:16:15	70	00:10:12	00:24:25
SCOTLAND	**1,908**	**00:08:02**	**00:18:15**	**2,000**	**00:07:58**	**00:19:24**	**2,017**	**00:08:14**	**00:18:10**	**2,072**	**00:08:03**	**00:18:42**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/07/2023[P]			24/07/2023[P]			31/07/2023[P]			07/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	270	00:15:33	00:34:13	310	00:15:19	00:33:00	268	00:18:51	00:37:18	287	00:15:59	00:35:02
Borders	86	00:14:15	00:31:58	75	00:11:30	00:31:34	98	00:11:14	00:25:01	91	00:12:57	00:27:17
Dumfries and Galloway	120	00:12:31	00:31:33	131	00:11:23	00:28:37	111	00:14:25	00:30:01	128	00:13:40	00:33:13
Fife	289	00:14:50	00:28:15	287	00:15:36	00:26:50	263	00:16:12	00:28:37	288	00:14:58	00:32:42
Forth Valley	190	00:14:47	00:29:36	216	00:16:48	00:41:08	209	00:16:00	00:32:42	200	00:17:20	00:36:02
Grampian	351	00:14:24	00:35:14	408	00:15:53	00:41:12	379	00:14:37	00:42:28	395	00:16:31	00:43:28
Greater Glasgow and Clyde	759	00:14:16	00:29:12	826	00:15:26	00:33:25	850	00:14:55	00:30:52	831	00:15:39	00:35:45
Highland	235	00:15:20	00:35:02	240	00:15:47	00:36:48	249	00:15:43	00:38:14	275	00:14:12	00:35:24
Lanarkshire	446	00:17:35	00:36:47	417	00:18:00	00:37:25	485	00:18:41	00:39:52	454	00:18:07	00:34:01
Lothian	560	00:14:07	00:26:41	625	00:16:17	00:33:49	534	00:14:48	00:29:13	645	00:14:32	00:30:22
Orkney	16	00:21:45	00:56:11	12	00:12:41	00:30:16	15	00:21:05	01:35:24	10	00:13:21	00:20:44
Shetland	9	00:13:37	00:30:12	12	00:10:53	00:19:38	8	00:20:08	00:40:23	11	00:09:11	00:16:36
Tayside	318	00:12:08	00:28:35	330	00:14:21	00:30:26	273	00:13:02	00:30:32	277	00:12:30	00:31:15
Western Isles	18	00:15:09	00:42:56	25	00:16:41	00:36:21	17	00:13:54	00:31:14	18	00:14:43	00:30:46
Unknown	93	00:15:51	00:27:13	91	00:15:40	00:33:27	85	00:17:07	00:36:55	105	00:17:07	00:35:47
SCOTLAND	**3,760**	**00:14:45**	**00:31:17**	**4,005**	**00:15:42**	**00:34:28**	**3,844**	**00:15:27**	**00:33:58**	**4,015**	**00:15:23**	**00:34:26**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	17/07/2023[P]			24/07/2023[P]			31/07/2023[P]			07/08/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	280	00:26:30	01:39:36	271	00:29:06	02:01:30	258	00:34:47	02:20:39	289	00:26:49	01:37:29
Borders	102	00:17:18	00:53:30	113	00:16:58	00:51:54	105	00:19:05	01:02:51	102	00:19:22	00:59:46
Dumfries and Galloway	138	00:21:45	01:05:03	122	00:19:46	01:05:19	143	00:22:39	01:20:46	141	00:27:41	01:28:31
Fife	278	00:31:07	01:48:10	291	00:27:20	02:02:42	283	00:27:14	01:58:13	287	00:31:00	02:15:36
Forth Valley	197	00:30:21	01:23:25	189	00:30:58	02:13:40	209	00:38:01	03:27:29	176	00:39:24	02:29:06
Grampian	399	00:24:00	01:36:56	361	00:30:37	02:36:06	350	00:36:32	03:13:48	367	00:24:32	02:12:03
Greater Glasgow and Clyde	761	00:24:29	01:43:30	771	00:29:02	02:06:09	765	00:30:54	02:16:51	708	00:32:39	02:43:49
Highland	289	00:23:54	01:33:08	305	00:25:32	02:19:49	290	00:21:53	01:23:23	333	00:22:53	01:19:19
Lanarkshire	373	00:34:11	02:13:06	375	00:32:05	02:15:30	370	00:43:33	02:39:16	340	00:35:35	02:22:10
Lothian	544	00:30:42	02:06:06	516	00:33:04	02:34:08	574	00:40:09	02:43:01	556	00:48:01	02:58:48
Orkney	21	00:26:16	01:34:13	8	00:08:20	00:42:54	9	00:39:06	01:52:16	14	00:19:47	01:32:24
Shetland	10	00:19:26	00:31:45	9	00:28:54	00:59:04	12	00:23:34	02:02:48	12	00:17:31	00:50:11
Tayside	349	00:21:59	01:07:32	352	00:32:26	01:51:54	333	00:21:31	01:06:53	326	00:21:00	00:59:43
Western Isles	17	00:22:45	00:59:48	23	00:22:09	01:01:43	23	00:24:08	01:33:07	26	00:27:35	01:01:40
Unknown	97	00:21:33	01:35:11	90	00:29:04	02:26:57	86	00:39:03	01:53:51	81	00:29:03	02:14:10
SCOTLAND	**3,855**	**00:25:45**	**01:42:28**	**3,796**	**00:29:00**	**02:08:34**	**3,810**	**00:31:15**	**02:16:13**	**3,758**	**00:29:53**	**02:06:48**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	17/07/2023			24/07/2023			31/07/2023			07/08/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	473	00:44:46	02:06:46	525	00:42:41	02:16:02	501	00:46:42	02:29:15	483	00:43:07	02:04:54
Borders	136	00:28:49	00:49:33	164	00:33:12	00:59:48	150	00:31:17	00:51:05	174	00:33:17	00:46:36
Dumfries & Galloway	234	00:26:54	00:45:35	241	00:29:53	00:57:06	247	00:26:15	00:43:45	274	00:31:06	01:04:11
Fife	441	00:39:41	01:06:57	454	00:40:43	01:17:27	448	00:40:41	01:44:11	452	00:50:15	01:59:07
Forth Valley	371	00:38:57	01:00:53	407	00:44:23	01:05:39	396	00:44:07	01:12:08	373	00:41:24	01:07:53
Grampian	619	00:42:14	01:55:52	662	01:00:08	03:13:31	612	00:46:25	03:09:46	629	00:52:33	02:32:41
Greater Glasgow & Clyde	1,754	00:44:14	01:17:01	1,752	00:44:56	01:16:41	1,750	00:46:29	01:21:51	1,770	00:47:37	01:23:48
Highland	344	00:31:58	01:26:29	361	00:33:20	02:16:57	334	00:30:30	01:21:15	359	00:34:42	02:19:41
Lanarkshire	786	00:51:21	01:36:30	779	00:52:43	01:35:34	821	00:53:02	01:43:59	780	00:57:46	01:54:14
Lothian	986	00:43:39	01:08:37	1,006	00:45:57	01:10:37	1,005	00:44:59	01:09:10	1,064	00:43:41	01:10:22
Orkney	29	00:12:19	00:29:04	20	00:14:43	00:21:51	30	00:14:54	00:35:20	19	00:16:11	00:25:04
Shetland	22	00:26:51	00:44:01	19	00:17:16	00:39:10	22	00:25:36	00:39:00	22	00:18:31	00:33:34
Tayside	575	00:30:11	00:55:48	579	00:30:48	01:03:20	509	00:29:58	00:53:08	515	00:30:24	00:53:29
Western Isles	22	00:17:43	00:27:40	34	00:20:38	00:38:33	19	00:14:05	00:31:47	33	00:18:40	00:45:58
SCOTLAND	6,792	00:40:53	01:18:25	7,003	00:43:19	01:26:53	6,844	00:42:52	01:27:37	6,947	00:43:46	01:34:16

Table 7 - Turnaround Times by Hospital

Week Commencing		17/07/2023			24/07/2023			31/07/2023			07/08/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	00:47:27	02:24:53	182	00:42:51	02:18:57	186	00:47:31	02:31:02	162	00:39:07	01:40:05
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	316	00:42:46	02:00:46	343	00:42:41	02:13:59	315	00:46:07	02:28:31	321	00:45:11	02:21:15
Borders	Borders General Hospital (Melrose)	136	00:28:49	00:49:33	164	00:33:12	00:59:48	150	00:31:17	00:51:05	174	00:33:17	00:46:36
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	52	00:27:07	00:42:25	46	00:31:33	00:51:55	51	00:24:06	00:45:55	39	00:30:03	00:46:08
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	182	00:26:49	00:45:43	195	00:29:51	01:00:35	196	00:26:41	00:42:59	235	00:31:55	01:09:45
Fife	Victoria Hospital (Kirkcaldy)	441	00:39:41	01:06:57	454	00:40:43	01:17:27	448	00:40:41	01:44:11	452	00:50:15	01:59:07
Forth Valley	Forth Valley Royal Hospital (Larbert)	371	00:38:57	01:00:53	407	00:44:23	01:05:39	396	00:44:07	01:12:08	373	00:41:24	01:07:53
Grampian	Aberdeen Royal Infirmary (Aberdeen)	476	00:43:23	02:10:41	491	01:04:15	03:20:49	474	00:47:46	03:24:33	484	00:56:36	02:41:13
Grampian	Dr Gray's Hospital (Elgin)	135	00:38:57	01:30:11	164	00:54:45	02:25:35	131	00:44:10	02:04:43	136	00:41:49	02:04:47
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	8	00:14:43	00:28:48	7	00:43:18	01:03:30	7	00:16:00	00:56:03	9	00:33:28	00:43:56
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	556	00:39:16	01:01:51	549	00:40:39	01:03:47	538	00:42:28	01:06:38	537	00:42:32	01:04:52
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	99	00:31:02	00:55:45	92	00:38:02	01:00:35	97	00:31:47	00:55:12	93	00:34:51	00:52:44
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	701	00:53:19	01:36:06	720	00:52:39	01:26:35	715	00:55:50	01:38:04	740	00:56:29	01:43:37
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	339	00:43:32	01:15:52	338	00:43:16	01:07:58	340	00:44:07	01:09:33	347	00:49:26	01:18:57
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	59	00:35:18	00:59:58	53	00:39:44	01:07:53	60	00:39:50	01:12:22	53	00:44:53	01:04:12
Highland	Belford Hospital (Fort William)	30	00:18:34	00:37:04	35	00:26:00	00:45:36	40	00:27:21	00:50:19	39	00:26:54	00:49:56
Highland	Caithness General Hospital (Wick)	25	00:23:47	00:42:36	33	00:26:37	00:47:41	41	00:27:26	00:42:55	37	00:23:17	00:51:25
Highland	Lorn & Islands Hospital (Oban)	23	00:25:44	00:46:33	31	00:29:16	00:51:47	37	00:21:28	00:36:59	27	00:22:57	00:32:29
Highland	Raigmore Hospital (Inverness)	266	00:33:32	01:33:30	262	00:37:53	02:54:39	216	00:33:32	01:44:30	256	00:42:29	02:31:43
Lanarkshire	University Hospital Hairmyres (East Kilbride)	236	00:45:01	01:22:09	255	00:50:55	01:38:43	268	00:52:10	01:53:05	236	00:48:24	01:47:03
Lanarkshire	University Hospital Monklands (Airdrie)	227	00:52:18	01:35:50	217	00:51:50	01:24:27	262	00:52:35	01:42:28	232	00:57:57	01:23:26
Lanarkshire	University Hospital Wishaw (Wishaw)	323	00:55:07	01:44:15	307	00:54:53	01:37:35	291	00:53:41	01:44:47	312	01:06:47	02:22:51
Lothian	Royal Hospital for Sick Children (Edinburgh)	18	00:29:50	00:52:53	17	00:31:20	01:16:57	30	00:34:20	00:55:36	20	00:34:45	00:50:12
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	749	00:44:49	01:10:01	799	00:46:48	01:10:45	760	00:46:31	01:10:42	814	00:44:19	01:13:03
Lothian	St John's Hospital (Livingston)	219	00:41:46	01:03:55	190	00:42:42	01:06:45	215	00:40:42	01:05:52	230	00:43:19	01:05:40
Orkney	Balfour Hospital (Kirkwall)	29	00:12:19	00:29:04	20	00:14:43	00:21:51	30	00:14:54	00:35:20	19	00:16:11	00:25:04
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:26:51	00:44:01	19	00:17:16	00:39:10	22	00:25:36	00:39:00	22	00:18:31	00:33:34
Tayside	Ninewells Hospital (Dundee)	487	00:30:53	00:57:30	489	00:32:37	01:05:19	408	00:30:53	00:54:13	439	00:30:47	00:55:19
Tayside	Perth Royal Infirmary (Perth)	88	00:26:54	00:45:17	90	00:25:48	00:48:06	101	00:26:26	00:42:29	76	00:26:51	00:45:40
Western Isles	Western Isles Hospital (Isle of Lewis)	22	00:17:43	00:27:40	34	00:20:38	00:38:33	19	00:14:05	00:31:47	33	00:18:40	00:45:58
SCOTLAND		6,792	00:40:53	01:18:25	7,003	00:43:19	01:26:53	6,844	00:42:52	01:27:37	6,947	00:43:46	01:34:16

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)