Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 28 June 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	29/05/2023						05/06/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,014	866	644	837	708	497	1,103	906	651	911	739	497
Borders	290	236	166	251	202	135	347	297	212	273	230	151
Dumfries and Galloway	425	359	280	352	291	213	463	383	312	378	307	240
Fife	1,084	878	618	941	746	496	1,001	831	610	876	716	500
Forth Valley	762	603	447	665	516	368	766	626	465	687	558	403
Grampian	1,412	1,114	740	1,230	954	590	1,445	1,120	721	1,253	963	577
Greater Glasgow and Clyde	3,320	2,630	1,969	2,895	2,271	1,638	3,326	2,615	2,011	2,886	2,229	1,644
Highland	1,176	982	706	905	758	502	1,115	902	646	843	699	456
Lanarkshire	1,742	1,423	1,078	1,506	1,214	883	1,687	1,384	1,067	1,416	1,138	836
Lothian	2,387	1,794	1,233	2,150	1,604	1,058	2,145	1,670	1,186	1,877	1,437	970
Orkney	69	56	43	45	38	25	65	51	41	38	30	20
Shetland	54	42	36	29	22	18	63	50	45	33	28	24
Tayside	1,183	973	609	1,022	831	480	1,131	992	626	947	815	462
Western Isles	131	106	90	68	57	42	109	98	78	63	57	38
Unknown	699	300	214	671	278	196	648	290	196	622	271	180
SCOTLAND	**15,748**	**12,362**	**8,873**	**13,567**	**10,490**	**7,141**	**15,414**	**12,215**	**8,867**	**13,103**	**10,217**	**6,998**

12/06/2023						19/06/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,066	875	630	904	729	494	996	831	592	836	690	462
360	288	205	294	235	155	314	276	195	263	230	150
495	426	318	385	329	226	458	400	327	371	322	254
1,129	901	618	1,005	792	517	1,059	827	600	938	718	501
759	608	427	666	526	356	762	621	441	687	556	382
1,498	1,163	750	1,317	1,023	624	1,479	1,166	746	1,284	1,020	609
3,493	2,611	1,930	3,063	2,255	1,593	3,246	2,575	1,902	2,819	2,213	1,576
1,198	981	684	939	765	479	1,142	897	656	888	707	476
1,798	1,440	1,085	1,533	1,202	865	1,748	1,394	1,037	1,489	1,155	816
2,345	1,789	1,208	2,111	1,610	1,046	2,232	1,739	1,185	1,983	1,518	983
70	53	44	41	32	25	51	46	34	32	29	18
52	45	36	27	24	16	37	33	31	22	20	18
1,196	999	607	1,033	850	476	1,180	972	638	1,025	833	508
123	107	93	57	49	36	87	72	65	47	38	33
703	283	191	673	265	175	726	307	201	694	281	178
16,285	**12,569**	**8,826**	**14,048**	**10,686**	**7,083**	**15,517**	**12,156**	**8,650**	**13,378**	**10,330**	**6,964**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/05/2023^P			05/06/2023^P			12/06/2023^P			19/06/2023^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	41	00:08:30	00:18:39	38	00:08:10	00:13:31	35	00:07:30	00:14:38	31	00:06:49	00:13:57
Borders	8	00:05:02	00:12:56	6	00:05:54	00:10:06	*	*	*	*	*	*
Dumfries and Galloway	16	00:07:53	00:15:26	19	00:13:44	00:22:21	18	00:05:47	00:14:13	15	00:07:59	00:23:03
Fife	40	00:08:19	00:16:40	37	00:08:37	00:16:26	35	00:07:54	00:17:29	34	00:06:00	00:13:23
Forth Valley	22	00:04:30	00:16:03	23	00:08:00	00:16:41	21	00:06:35	00:15:57	30	00:07:15	00:14:51
Grampian	40	00:06:08	00:16:06	41	00:08:53	00:23:46	53	00:07:34	00:19:36	34	00:06:28	00:16:57
Greater Glasgow and Clyde	118	00:06:32	00:11:07	126	00:06:45	00:12:27	113	00:07:19	00:13:04	78	00:06:55	00:12:13
Highland	30	00:08:45	00:27:51	25	00:06:30	00:21:52	22	00:08:41	00:19:10	29	00:08:05	00:19:25
Lanarkshire	51	00:06:56	00:13:01	65	00:08:11	00:14:43	60	00:07:09	00:13:19	47	00:07:53	00:13:35
Lothian	75	00:08:04	00:13:48	71	00:06:50	00:14:46	63	00:06:56	00:14:13	56	00:06:04	00:11:56
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	36	00:06:21	00:19:56	32	00:07:08	00:17:45	26	00:06:07	00:16:34	37	00:07:12	00:21:38
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	10	00:06:49	00:09:18	7	00:10:54	00:16:00	8	00:05:34	00:18:22	15	00:10:24	00:22:44
SCOTLAND	**493**	**00:07:06**	**00:15:49**	**497**	**00:07:26**	**00:16:49**	**461**	**00:07:12**	**00:14:45**	**416**	**00:07:04**	**00:15:01**

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/05/2023[P]			05/06/2023[P]			12/06/2023[P]			19/06/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	143	00:09:48	00:23:30	146	00:09:11	00:19:12	155	00:09:22	00:21:07	103	00:08:30	00:19:30
Borders	33	00:13:45	00:27:49	36	00:07:08	00:26:49	35	00:09:37	00:28:40	23	00:10:52	00:28:15
Dumfries and Galloway	33	00:08:54	00:22:15	59	00:06:52	00:24:16	52	00:07:37	00:19:08	61	00:08:36	00:21:02
Fife	142	00:09:16	00:17:51	127	00:07:59	00:15:53	161	00:10:14	00:21:12	146	00:08:49	00:19:39
Forth Valley	106	00:09:02	00:18:41	93	00:09:16	00:19:41	106	00:09:02	00:18:37	111	00:08:50	00:20:40
Grampian	197	00:08:38	00:25:26	175	00:08:46	00:25:53	197	00:09:01	00:24:30	188	00:08:54	00:24:10
Greater Glasgow and Clyde	543	00:08:12	00:15:33	497	00:07:38	00:15:18	515	00:07:55	00:15:14	468	00:07:53	00:14:28
Highland	148	00:07:56	00:26:23	115	00:07:59	00:25:38	123	00:08:55	00:25:04	118	00:09:54	00:32:44
Lanarkshire	274	00:08:42	00:17:37	257	00:08:37	00:17:11	277	00:08:52	00:17:50	267	00:08:30	00:16:28
Lothian	362	00:08:07	00:17:12	292	00:08:00	00:14:33	324	00:07:43	00:15:57	323	00:08:05	00:16:42
Orkney	7	00:06:33	00:34:28	6	00:09:08	00:16:56	*	*	*	7	00:07:36	00:34:55
Shetland	-	n/a	n/a	6	00:16:39	00:24:55	*	*	*	*	*	*
Tayside	139	00:07:33	00:21:43	143	00:09:04	00:19:43	133	00:06:48	00:16:38	165	00:08:17	00:20:43
Western Isles	6	00:04:55	00:28:25	10	00:13:21	00:35:09	*	*	*	*	*	*
Unknown	77	00:11:56	00:26:23	78	00:09:08	00:19:44	79	00:09:46	00:18:47	66	00:09:45	00:23:00
SCOTLAND	**2,210**	**00:08:30**	**00:19:00**	**2,040**	**00:08:12**	**00:18:31**	**2,166**	**00:08:28**	**00:19:08**	**2,053**	**00:08:22**	**00:18:58**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/05/2023[P]			05/06/2023[P]			12/06/2023[P]			19/06/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	267	00:16:43	00:36:01	264	00:17:16	00:34:54	255	00:16:17	00:32:45	253	00:17:10	00:33:07
Borders	66	00:11:45	00:29:01	70	00:13:07	00:27:25	80	00:13:43	00:29:14	85	00:13:10	00:31:24
Dumfries and Galloway	99	00:15:44	00:32:37	115	00:13:09	00:30:22	118	00:16:22	00:32:18	108	00:15:17	00:34:42
Fife	275	00:14:37	00:27:51	268	00:15:18	00:31:37	288	00:16:06	00:32:23	284	00:17:21	00:50:16
Forth Valley	193	00:14:55	00:29:48	204	00:17:06	00:36:13	198	00:16:39	00:32:05	223	00:15:01	00:31:47
Grampian	333	00:13:46	00:33:56	390	00:16:27	00:48:07	410	00:17:05	00:44:09	392	00:15:49	00:37:57
Greater Glasgow and Clyde	875	00:15:41	00:34:10	874	00:16:12	00:34:09	906	00:16:55	00:38:53	870	00:15:26	00:32:08
Highland	252	00:13:08	00:36:05	231	00:12:46	00:34:49	262	00:16:21	00:37:30	254	00:14:23	00:36:24
Lanarkshire	432	00:18:24	00:38:36	456	00:18:26	00:35:14	458	00:19:57	00:44:01	472	00:19:00	00:41:20
Lothian	613	00:15:58	00:30:32	545	00:14:32	00:31:10	626	00:15:38	00:29:10	596	00:15:15	00:34:17
Orkney	6	00:12:34	00:23:50	6	00:07:39	00:13:43	14	00:14:50	01:18:43	13	00:08:25	00:19:34
Shetland	11	00:13:35	00:36:59	11	00:12:29	00:45:49	11	00:11:13	00:31:05	*	*	*
Tayside	299	00:13:36	00:30:46	285	00:12:56	00:29:38	322	00:14:02	00:29:49	323	00:15:23	00:37:05
Western Isles	18	00:12:56	00:33:15	16	00:14:38	00:29:38	24	00:12:06	00:43:35	*	*	*
Unknown	87	00:15:46	00:30:20	90	00:17:01	00:32:23	91	00:18:26	00:41:27	115	00:16:38	00:35:17
SCOTLAND	3,826	00:15:33	00:33:46	3,825	00:15:48	00:34:47	4,063	00:16:37	00:36:05	4,005	00:16:00	00:36:47

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	29/05/2023[P]			05/06/2023[P]			12/06/2023[P]			19/06/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	250	00:31:18	01:47:14	282	00:30:21	01:46:00	274	00:28:04	01:48:54	294	00:24:24	01:44:00
Borders	95	00:20:40	00:53:09	118	00:20:19	00:55:06	113	00:18:42	01:06:28	111	00:16:55	00:59:03
Dumfries and Galloway	140	00:17:16	01:01:12	113	00:21:11	01:23:01	140	00:20:55	01:32:28	134	00:20:49	01:21:31
Fife	280	00:31:25	02:42:12	280	00:26:37	01:51:53	305	00:26:26	01:44:25	249	00:26:28	02:52:56
Forth Valley	189	00:33:49	02:43:44	229	00:29:22	01:51:07	193	00:50:46	02:37:00	182	00:35:03	02:39:25
Grampian	377	00:26:02	02:14:05	345	00:30:31	02:53:55	351	00:30:15	02:30:46	390	00:29:58	02:25:22
Greater Glasgow and Clyde	694	00:39:11	02:57:20	705	00:39:58	03:28:24	687	00:47:50	04:19:05	763	00:31:59	02:20:11
Highland	321	00:22:54	01:23:59	323	00:22:31	01:12:22	352	00:21:55	01:28:53	302	00:20:49	01:17:29
Lanarkshire	435	00:40:46	02:28:37	341	00:38:17	02:52:45	389	00:50:22	03:55:12	353	00:35:16	03:44:29
Lothian	523	00:52:15	03:39:33	516	00:33:25	02:48:21	565	00:44:17	02:46:41	519	00:35:13	02:28:27
Orkney	22	00:29:49	01:08:22	14	00:15:41	01:03:17	13	00:38:04	01:35:41	8	00:19:20	00:33:25
Shetland	10	00:08:38	00:15:57	10	00:14:47	00:56:36	10	00:27:38	00:55:01	14	00:10:04	00:49:28
Tayside	351	00:24:32	01:22:34	347	00:21:28	01:10:41	362	00:23:28	01:12:51	301	00:23:11	01:18:38
Western Isles	30	00:20:59	00:56:24	28	00:19:39	01:00:18	22	00:20:03	00:56:04	17	00:15:20	00:39:36
Unknown	99	00:30:02	02:26:13	92	00:25:57	01:36:59	80	00:28:35	02:16:25	77	00:35:42	01:42:56
SCOTLAND	**3,816**	**00:31:18**	**02:24:56**	**3,743**	**00:29:42**	**02:07:00**	**3,856**	**00:32:05**	**02:34:26**	**3,714**	**00:27:58**	**02:16:42**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	29/05/2023			05/06/2023			12/06/2023			19/06/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	507	00:45:29	02:36:33	489	00:41:33	02:12:48	493	00:43:46	02:20:42	436	00:39:29	01:56:42
Borders	131	00:34:00	00:59:07	153	00:30:36	00:51:26	155	00:30:53	00:47:26	153	00:31:34	00:48:59
Dumfries & Galloway	215	00:24:00	00:43:51	247	00:28:25	00:48:53	220	00:26:21	00:52:56	252	00:27:11	00:48:37
Fife	469	00:42:47	01:24:38	453	00:41:13	01:34:52	457	00:44:49	01:42:50	461	00:45:25	01:39:02
Forth Valley	371	00:42:37	01:12:26	402	00:38:09	01:00:16	372	00:41:54	01:06:47	397	00:41:59	01:04:01
Grampian	602	00:48:30	02:47:08	614	01:01:01	03:10:25	656	00:54:32	02:48:44	637	00:55:06	02:51:50
Greater Glasgow & Clyde	1,851	00:46:36	01:25:02	1,851	00:46:48	01:23:00	1,793	00:47:33	01:21:25	1,773	00:48:04	01:21:57
Highland	376	00:35:45	01:43:49	354	00:31:22	01:24:15	355	00:32:56	01:16:23	373	00:33:30	02:01:26
Lanarkshire	822	00:51:21	01:33:15	771	01:00:37	02:14:40	839	00:54:07	01:43:01	787	00:55:56	01:38:51
Lothian	1,071	00:46:17	01:12:23	978	00:44:48	01:09:38	1,046	00:46:14	01:12:53	978	00:43:22	01:08:02
Orkney	24	00:12:37	00:37:35	22	00:19:39	00:37:54	25	00:17:05	00:41:12	19	00:15:56	00:30:19
Shetland	19	00:27:28	00:41:28	25	00:23:48	00:39:45	15	00:21:20	00:27:51	19	00:22:25	00:47:05
Tayside	552	00:29:28	00:55:15	529	00:30:33	00:55:43	538	00:29:20	00:53:59	576	00:31:15	00:56:56
Western Isles	38	00:21:10	00:39:30	32	00:17:53	00:33:54	27	00:17:34	00:30:33	32	00:19:46	00:28:07
SCOTLAND	**7,048**	**00:43:01**	**01:26:43**	**6,920**	**00:42:59**	**01:33:00**	**6,991**	**00:43:54**	**01:29:17**	**6,893**	**00:43:37**	**01:26:45**

Table 7 - Turnaround Times by Hospital

Week Commencing		29/05/2023			05/06/2023			12/06/2023			19/06/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	160	00:46:27	02:51:46	182	00:44:46	02:22:12	169	01:04:45	03:16:13	160	00:46:40	02:48:20
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	347	00:43:38	02:29:04	307	00:40:16	01:54:35	324	00:39:38	01:37:45	276	00:37:46	01:18:37
Borders	Borders General Hospital (Melrose)	131	00:34:00	00:59:07	153	00:30:36	00:51:26	155	00:30:53	00:47:26	153	00:31:34	00:48:59
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	34	00:29:11	00:50:21	44	00:27:01	00:41:50	44	00:25:19	00:44:49	52	00:26:10	00:41:55
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	181	00:23:08	00:41:30	203	00:28:30	00:49:30	176	00:27:13	00:54:52	200	00:27:15	00:49:33
Fife	Victoria Hospital (Kirkcaldy)	469	00:42:47	01:24:38	453	00:41:13	01:34:52	457	00:44:49	01:42:50	461	00:45:25	01:39:02
Forth Valley	Forth Valley Royal Hospital (Larbert)	371	00:42:37	01:12:26	402	00:38:09	01:00:16	372	00:41:54	01:06:47	397	00:41:59	01:04:01
Grampian	Aberdeen Royal Infirmary (Aberdeen)	476	00:52:44	03:08:58	484	01:10:41	03:32:52	517	01:01:32	03:06:55	502	01:00:25	03:10:33
Grampian	Dr Gray's Hospital (Elgin)	114	00:36:40	01:16:26	120	00:36:35	01:31:46	119	00:40:43	01:27:04	121	00:36:25	01:35:25
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:24:19	00:38:10	10	00:24:20	00:35:21	20	00:26:37	00:36:40	14	00:19:36	00:47:36
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	549	00:39:25	00:58:11	551	00:42:30	01:01:34	516	00:41:23	01:03:16	524	00:43:52	01:07:30
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	106	00:33:33	00:54:16	120	00:35:23	00:50:39	111	00:35:35	00:58:32	103	00:32:25	00:54:21
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	733	00:56:38	01:47:41	793	00:56:00	01:50:43	709	00:55:15	01:39:07	735	00:55:07	01:36:06
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	384	00:49:26	01:20:23	330	00:46:48	01:16:06	390	00:49:24	01:18:21	344	00:47:34	01:19:40
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	79	00:40:45	01:05:31	57	00:43:32	01:09:42	67	00:38:38	01:12:17	67	00:41:29	01:04:56
Highland	Belford Hospital (Fort William)	20	00:25:40	00:41:28	32	00:24:15	00:44:49	37	00:29:34	00:43:56	36	00:22:41	00:42:03
Highland	Caithness General Hospital (Wick)	45	00:26:38	00:50:27	40	00:27:16	01:01:06	41	00:31:31	01:10:56	34	00:23:57	00:38:34
Highland	Lorn & Islands Hospital (Oban)	30	00:28:22	00:46:12	35	00:25:13	00:48:24	25	00:20:18	00:41:51	25	00:27:28	00:37:10
Highland	Raigmore Hospital (Inverness)	281	00:40:45	01:54:28	247	00:35:00	01:30:35	252	00:34:50	01:26:47	278	00:42:31	02:14:09
Lanarkshire	University Hospital Hairmyres (East Kilbride)	270	00:45:29	01:16:36	222	00:54:25	01:47:49	249	00:54:10	01:36:27	230	00:48:58	01:28:08
Lanarkshire	University Hospital Monklands (Airdrie)	236	00:50:15	01:26:04	226	01:02:54	01:45:29	281	00:53:34	01:35:40	251	00:57:11	01:34:39
Lanarkshire	University Hospital Wishaw (Wishaw)	316	00:57:31	01:53:28	323	01:05:48	02:59:35	309	00:54:24	02:11:40	306	01:00:15	01:53:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:37:15	01:03:16	30	00:33:50	00:56:15	26	00:34:22	00:52:52	34	00:35:41	00:59:11
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	829	00:48:48	01:14:44	704	00:46:37	01:11:58	766	00:47:40	01:14:28	704	00:43:52	01:10:24
Lothian	St John's Hospital (Livingston)	210	00:37:48	01:06:38	244	00:40:52	01:02:38	254	00:43:49	01:03:40	240	00:42:18	01:04:28
Orkney	Balfour Hospital (Kirkwall)	24	00:12:37	00:37:35	22	00:19:39	00:37:54	25	00:17:05	00:41:12	19	00:15:56	00:30:19
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:27:28	00:41:28	25	00:23:48	00:39:45	15	00:21:20	00:27:51	19	00:22:25	00:47:05
Tayside	Ninewells Hospital (Dundee)	471	00:30:51	00:57:23	451	00:31:38	00:57:05	466	00:30:33	00:56:13	500	00:32:37	00:59:45
Tayside	Perth Royal Infirmary (Perth)	81	00:23:38	00:43:20	78	00:25:30	00:41:51	72	00:24:47	00:39:23	76	00:23:43	00:39:26
Western Isles	Western Isles Hospital (Isle of Lewis)	38	00:21:10	00:39:30	32	00:17:53	00:33:54	27	00:17:34	00:30:33	32	00:19:46	00:28:07
SCOTLAND		7,048	00:43:01	01:26:43	6,920	00:42:59	01:33:00	6,991	00:43:54	01:29:17	6,893	00:43:37	01:26:45

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)