

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 22 December 2021



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **22/11/2021** to **13/12/2021**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	22/11/2021						29/11/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,148	907	660	924	783	544	1,243	952	680	1,015	818	558
Borders	361	306	233	293	249	180	333	268	207	275	219	162
Dumfries and Galloway	450	367	294	356	301	230	472	386	291	373	318	224
Fife	1,062	808	549	896	715	463	1,037	786	565	875	693	481
Forth Valley	762	626	481	672	560	419	820	657	503	724	576	426
Grampian	1,522	1,190	801	1,278	1,034	653	1,558	1,202	807	1,340	1,049	663
Greater Glasgow and Clyde	3,172	2,432	1,842	2,698	2,146	1,577	3,430	2,536	1,949	2,943	2,264	1,694
Highland	1,004	823	586	748	634	407	1,097	896	669	827	689	472
Lanarkshire	1,678	1,287	982	1,350	1,093	805	1,763	1,331	1,045	1,464	1,151	872
Lothian	2,112	1,662	1,236	1,820	1,418	1,014	2,202	1,668	1,225	1,936	1,450	1,029
Orkney	70	52	41	44	35	24	57	44	42	24	20	18
Shetland	47	39	36	35	31	28	59	49	33	43	38	24
Tayside	1,159	895	588	956	774	476	1,156	882	586	986	787	495
Western Isles	105	90	68	56	47	25	113	94	60	70	64	31
Unknown	526	188	145	495	173	130	590	195	142	565	186	133
SCOTLAND	15,178	11,672	8,542	12,621	9,993	6,975	15,930	11,946	8,804	13,460	10,322	7,282

06/12/2021						13/12/2021					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,248	901	646	1,064	804	555	1,180	909	645	953	766	515
349	297	230	300	252	187	321	275	214	259	220	162
433	359	268	355	301	212	463	376	283	371	314	226
1,077	780	533	940	714	473	1,061	801	555	929	740	498
824	648	486	738	584	426	775	599	461	696	533	399
1,577	1,246	808	1,342	1,057	629	1,390	1,152	807	1,176	981	644
3,415	2,527	1,917	3,010	2,289	1,699	3,501	2,473	1,805	3,027	2,220	1,574
964	802	559	759	633	399	959	791	563	723	601	382
1,781	1,290	1,009	1,499	1,117	853	1,747	1,295	979	1,443	1,116	816
2,348	1,627	1,228	2,076	1,438	1,054	2,182	1,600	1,160	1,917	1,399	977
66	56	46	39	33	23	38	29	21	20	16	8
52	44	40	28	22	18	42	34	32	30	28	26
1,192	924	604	1,008	784	468	1,096	883	545	912	737	404
101	82	68	43	37	25	92	81	60	48	44	25
582	200	129	557	185	115	543	178	119	523	169	111
16,009	11,783	8,571	13,758	10,250	7,136	15,390	11,476	8,249	13,027	9,884	6,767

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/11/2021			29/11/2021			06/12/2021			13/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	27	00:10:03	00:19:06	38	00:08:50	00:25:23	27	00:09:01	00:20:06	22	00:06:45	00:12:27
Borders	9	00:08:49	01:22:47	*	*	*	8	00:08:06	00:18:57	10	00:16:57	00:23:53
Dumfries and Galloway	12	00:07:20	00:31:59	6	00:05:00	00:12:41	11	00:09:08	00:18:40	*	*	*
Fife	27	00:08:07	00:16:59	29	00:09:42	00:18:42	31	00:09:05	00:18:00	25	00:10:12	00:16:26
Forth Valley	31	00:08:11	00:18:04	17	00:07:28	00:16:37	23	00:06:58	00:16:44	23	00:08:41	00:14:26
Grampian	43	00:08:39	00:19:43	39	00:07:35	00:24:15	46	00:06:04	00:15:28	41	00:05:54	00:18:11
Greater Glasgow and Clyde	104	00:06:45	00:12:13	110	00:06:21	00:10:59	118	00:06:58	00:12:09	111	00:06:47	00:13:52
Highland	20	00:07:56	00:24:35	19	00:06:06	00:30:54	28	00:06:43	00:16:32	12	00:11:08	00:22:18
Lanarkshire	52	00:07:40	00:11:49	59	00:06:29	00:14:35	59	00:08:04	00:14:00	58	00:08:09	00:13:44
Lothian	60	00:07:55	00:14:06	60	00:07:34	00:15:51	61	00:07:15	00:12:16	59	00:06:47	00:13:15
Orkney	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Tayside	31	00:05:41	00:13:07	21	00:07:56	00:20:13	40	00:08:47	00:21:35	25	00:06:22	00:16:12
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	6	00:06:06	00:09:52	8	00:06:34	00:14:16	11	00:08:38	00:12:40
SCOTLAND	425	00:07:39	00:15:16	412	00:07:17	00:17:52	465	00:07:16	00:15:46	404	00:07:18	00:15:33

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/11/2021			29/11/2021			06/12/2021			13/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	152	00:10:45	00:20:50	127	00:09:34	00:21:20	159	00:10:55	00:23:00	120	00:09:43	00:23:05
Borders	37	00:08:43	00:30:22	20	00:13:21	00:28:14	32	00:08:55	00:21:06	24	00:12:02	00:40:23
Dumfries and Galloway	34	00:08:19	00:24:22	35	00:08:23	00:19:42	37	00:09:01	00:24:38	39	00:08:35	00:22:10
Fife	108	00:09:13	00:19:37	113	00:09:30	00:20:47	129	00:11:06	00:23:02	116	00:11:47	00:24:49
Forth Valley	100	00:08:36	00:19:13	90	00:08:34	00:18:05	106	00:09:00	00:22:05	86	00:08:40	00:19:27
Grampian	154	00:08:56	00:23:49	164	00:08:30	00:26:48	154	00:07:51	00:21:16	168	00:07:32	00:24:18
Greater Glasgow and Clyde	410	00:07:41	00:15:40	456	00:08:07	00:15:49	430	00:08:27	00:14:54	492	00:08:12	00:16:29
Highland	91	00:08:57	00:36:33	90	00:08:49	00:25:54	91	00:08:08	00:26:06	77	00:09:01	00:30:15
Lanarkshire	218	00:09:10	00:17:19	260	00:09:33	00:20:11	210	00:09:53	00:21:23	231	00:10:11	00:18:53
Lothian	224	00:09:29	00:18:45	236	00:08:41	00:16:31	257	00:08:08	00:15:52	278	00:08:40	00:16:45
Orkney	5	00:15:15	00:21:15	*	*	*	*	*	*	*	*	*
Shetland	7	00:04:29	00:26:55	*	*	*	*	*	*	*	*	*
Tayside	161	00:08:11	00:22:08	128	00:09:00	00:22:45	135	00:10:00	00:26:09	111	00:08:56	00:20:55
Western Isles	6	00:06:13	00:15:21	*	*	*	5	00:12:39	00:14:30	*	*	*
Unknown	42	00:08:47	00:21:26	45	00:11:58	00:23:51	48	00:09:14	00:22:33	43	00:08:09	00:17:30
SCOTLAND	1,749	00:08:39	00:19:49	1,775	00:08:46	00:20:14	1,799	00:08:59	00:20:45	1,794	00:08:51	00:19:30

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/11/2021			29/11/2021			06/12/2021			13/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	317	00:20:36	00:48:56	327	00:19:28	00:37:06	362	00:22:51	00:55:51	321	00:21:02	00:42:01
Borders	91	00:17:26	00:35:58	91	00:15:34	00:36:26	104	00:17:12	00:33:41	81	00:14:03	00:31:07
Dumfries and Galloway	125	00:16:46	00:40:06	129	00:14:37	00:33:30	117	00:15:39	00:28:18	106	00:15:32	00:35:50
Fife	290	00:14:58	00:30:09	288	00:17:59	00:44:25	309	00:19:04	00:43:35	323	00:19:21	00:37:15
Forth Valley	221	00:15:51	00:32:08	232	00:17:53	00:34:51	244	00:18:05	00:34:47	216	00:18:27	00:35:24
Grampian	406	00:16:53	00:47:56	413	00:17:45	00:43:05	413	00:14:25	00:36:33	355	00:13:48	00:32:21
Greater Glasgow and Clyde	878	00:15:30	00:36:52	921	00:17:33	00:47:41	973	00:17:34	00:39:30	964	00:20:57	00:49:28
Highland	214	00:14:16	00:36:04	245	00:10:43	00:29:04	209	00:13:19	00:30:05	214	00:14:07	00:38:27
Lanarkshire	455	00:18:09	00:40:34	488	00:19:34	00:46:12	503	00:19:08	00:46:07	486	00:19:51	00:40:38
Lothian	569	00:15:35	00:31:28	638	00:16:30	00:31:32	670	00:18:26	00:41:37	561	00:15:42	00:31:47
Orkney	12	00:14:58	00:44:22	6	00:09:03	00:19:17	7	00:18:57	01:45:01	5	00:13:34	00:24:11
Shetland	9	00:11:09	00:32:46	7	00:26:25	00:35:53	6	00:08:04	00:29:20	12	00:05:43	00:28:21
Tayside	329	00:18:17	00:43:26	346	00:18:21	00:41:23	315	00:17:27	00:41:59	300	00:17:38	00:37:25
Western Isles	12	00:09:35	00:17:00	24	00:11:24	00:37:38	12	00:22:15	00:35:13	19	00:22:49	00:42:43
Unknown	67	00:14:29	00:38:39	77	00:19:44	00:49:30	75	00:14:49	00:34:18	60	00:18:18	00:30:33
SCOTLAND	3,995	00:16:24	00:38:27	4,232	00:17:25	00:40:21	4,319	00:17:59	00:41:13	4,023	00:18:06	00:39:48

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/11/2021			29/11/2021			06/12/2021			13/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	284	00:33:50	02:04:06	325	00:40:02	02:40:13	256	01:00:50	04:22:53	299	00:43:39	02:18:16
Borders	111	00:19:50	00:51:57	102	00:22:08	00:54:28	108	00:24:07	01:01:38	105	00:23:54	01:08:26
Dumfries and Galloway	129	00:26:03	01:22:49	146	00:21:37	01:06:39	132	00:23:31	01:11:58	160	00:23:59	01:21:14
Fife	285	00:34:59	02:16:20	261	00:43:39	03:17:41	244	01:06:34	05:34:14	274	01:03:28	03:05:46
Forth Valley	207	00:30:32	01:54:36	232	00:49:44	02:52:25	210	01:15:46	03:36:52	206	00:41:37	02:06:24
Grampian	426	00:29:45	02:01:13	431	00:38:44	02:35:59	443	00:32:52	02:45:21	406	00:28:52	01:47:22
Greater Glasgow and Clyde	737	00:31:21	01:59:07	769	00:41:59	03:04:41	751	00:54:44	04:18:21	635	01:10:27	05:00:31
Highland	305	00:22:15	01:04:18	332	00:22:16	01:13:51	303	00:17:56	01:02:04	296	00:19:26	01:13:13
Lanarkshire	359	00:34:13	03:03:24	340	00:48:20	03:58:33	336	01:34:43	05:06:19	336	00:53:58	03:23:00
Lothian	550	00:32:20	01:49:12	503	00:39:47	02:50:18	438	01:06:27	05:47:52	495	00:51:48	02:47:01
Orkney	17	00:24:57	02:32:44	12	00:16:54	00:28:30	20	00:14:17	00:37:26	10	00:38:14	01:21:35
Shetland	14	00:25:04	00:57:14	27	00:16:03	00:44:42	12	00:12:56	00:35:15	11	00:21:59	00:34:43
Tayside	250	00:38:45	03:09:06	291	00:43:28	03:07:07	293	00:52:13	03:22:16	299	00:37:55	02:00:05
Western Isles	26	00:14:36	00:48:04	30	00:16:23	00:45:27	18	00:13:28	00:44:01	20	00:16:56	00:37:11
Unknown	55	00:31:01	01:57:14	54	00:20:21	01:44:53	54	00:34:31	02:20:23	54	00:33:11	02:54:10
SCOTLAND	3,755	00:30:46	02:00:16	3,855	00:35:52	02:46:50	3,618	00:46:39	03:56:12	3,606	00:40:00	02:55:09

Table 6 - Turnaround Times by Health Board

Week Commencing	22/11/2021			29/11/2021			06/12/2021			13/12/2021		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	523	00:40:53	02:23:50	534	00:40:09	02:08:23	537	00:50:24	02:52:20	500	00:37:38	01:49:05
Borders	166	00:30:02	00:54:27	154	00:30:52	00:44:02	192	00:31:47	00:54:34	158	00:28:23	00:50:49
Dumfries & Galloway	229	00:25:12	00:50:29	212	00:24:15	00:38:12	204	00:22:15	00:42:31	217	00:24:55	00:43:40
Fife	418	00:33:35	00:58:31	456	00:37:07	01:20:38	415	00:41:15	01:52:39	463	00:38:00	02:06:29
Forth Valley	434	00:38:18	01:01:49	434	00:37:08	00:59:07	439	00:35:38	00:56:09	414	00:33:59	00:52:06
Grampian	656	00:39:08	01:41:15	673	00:47:22	02:20:36	639	00:44:19	02:18:09	648	00:36:59	01:17:43
Greater Glasgow & Clyde	1,765	00:42:48	01:19:08	1,902	00:42:45	01:18:11	1,885	00:44:23	01:22:03	1,735	00:43:16	01:21:52
Highland	297	00:21:54	00:42:43	355	00:22:51	00:49:35	322	00:23:30	01:11:00	275	00:22:30	00:51:56
Lanarkshire	767	00:45:20	01:16:54	823	00:46:24	01:15:55	800	00:45:52	01:20:00	762	00:44:33	01:14:31
Lothian	1,007	00:40:28	01:03:41	1,060	00:39:15	01:01:03	1,060	00:41:32	01:06:58	1,013	00:39:28	01:02:48
Orkney	24	00:14:35	00:26:39	17	00:13:52	00:27:51	23	00:12:02	00:19:10	8	00:17:05	00:28:01
Shetland	28	00:26:37	00:38:58	25	00:27:52	00:38:34	18	00:25:04	00:38:31	25	00:26:58	00:45:52
Tayside	541	00:30:58	01:00:05	561	00:29:39	00:53:10	528	00:28:19	00:51:37	453	00:28:02	00:47:32
Western Isles	15	00:17:52	00:32:00	25	00:15:42	00:30:32	20	00:15:34	00:27:07	19	00:14:32	00:25:41
SCOTLAND	6,870	00:38:18	01:13:20	7,231	00:38:46	01:15:43	7,082	00:39:53	01:23:17	6,690	00:37:38	01:12:14

Table 7 - Turnaround Times by Hospital

Week Commencing		22/11/2021			29/11/2021			06/12/2021			13/12/2021		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	177	00:41:05	01:52:18	172	00:39:01	01:54:40	166	00:47:07	01:59:41	170	00:36:30	01:24:51
	University Hospital Crosshouse (Kilmarnock)	346	00:40:48	02:34:40	362	00:40:18	02:15:29	371	00:55:56	03:26:20	330	00:38:03	02:01:27
Borders	Borders General Hospital (Melrose)	166	00:30:02	00:54:27	154	00:30:52	00:44:02	192	00:31:47	00:54:34	158	00:28:23	00:50:49
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:24:14	00:40:05	29	00:23:03	00:38:02	34	00:21:13	00:39:41	36	00:26:43	00:40:17
	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	185	00:26:45	00:53:03	183	00:24:17	00:38:10	170	00:22:19	00:42:47	181	00:24:26	00:43:41
Fife	Victoria Hospital (Kirkcaldy)	418	00:33:35	00:58:31	456	00:37:07	01:20:38	415	00:41:15	01:52:39	463	00:38:00	02:06:29
Forth Valley	Forth Valley Royal Hospital (Larbert)	434	00:38:18	01:01:49	434	00:37:08	00:59:07	439	00:35:38	00:56:09	414	00:33:59	00:52:06
Grampian	Aberdeen Royal Infirmary (Aberdeen)	509	00:41:22	01:48:45	528	00:54:41	02:31:00	487	00:49:11	02:40:00	518	00:38:11	01:22:06
	Dr Gray's Hospital (Elgin)	129	00:34:05	01:06:09	127	00:31:40	00:57:18	134	00:35:11	01:00:07	109	00:31:46	00:56:14
	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:19:59	00:42:54	18	00:24:32	00:41:43	18	00:16:27	00:46:25	21	00:18:22	00:39:56
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	529	00:38:44	00:55:52	575	00:40:21	01:00:45	555	00:37:59	01:00:27	508	00:39:56	00:58:32
	Inverclyde Royal Hospital (Greenock)	111	00:31:14	01:00:47	107	00:30:36	00:49:46	105	00:32:41	00:57:30	85	00:37:04	00:56:28
	Queen Elizabeth University Hospital (Glasgow)	713	00:52:47	01:50:59	768	00:49:35	01:48:08	792	00:52:01	01:49:34	729	00:51:45	01:50:49
	Royal Alexandra Hospital (Paisley)	324	00:40:25	01:16:38	341	00:40:43	01:09:39	352	00:41:39	01:18:53	319	00:39:59	01:05:29
	Royal Hospital for Children (Glasgow)	88	00:40:42	00:59:34	111	00:43:16	01:03:05	81	00:43:29	01:12:47	94	00:42:59	01:10:36
Highland	Belford Hospital (Fort William)	31	00:20:50	00:31:33	35	00:25:55	00:48:30	30	00:24:38	00:37:56	22	00:23:21	00:34:01
	Caitness General Hospital (Wick)	35	00:21:09	00:35:51	45	00:18:43	00:41:06	37	00:16:26	00:28:15	38	00:19:09	00:36:07
	Lorn & Islands Hospital (Oban)	25	00:26:26	01:00:34	34	00:24:03	00:39:34	17	00:20:30	00:40:52	9	00:21:52	01:10:46
	Raigmore Hospital (Inverness)	206	00:21:44	00:44:23	241	00:22:58	00:54:31	238	00:25:05	01:18:42	206	00:22:40	00:53:11
Lanarkshire	University Hospital Hairmyres (East Kilbride)	214	00:41:54	01:06:29	233	00:44:42	01:11:02	216	00:40:30	01:09:11	244	00:41:46	01:10:40
	University Hospital Monklands (Airdrie)	239	00:49:22	01:22:08	247	00:46:30	01:09:00	226	00:51:48	01:26:23	216	00:44:19	01:18:43
	University Hospital Wishaw (Wishaw)	314	00:44:56	01:14:35	343	00:46:42	01:34:20	358	00:46:51	01:23:52	302	00:46:06	01:13:50
Lothian	Royal Hospital for Sick Children (Edinburgh)	28	00:30:43	00:58:14	30	00:39:28	00:55:19	26	00:34:50	00:57:22	29	00:33:45	00:52:05
	Royal Infirmary of Edinburgh at Little France (Edinburgh)	773	00:41:08	01:03:45	820	00:39:15	01:00:40	809	00:41:40	01:08:13	775	00:39:53	01:03:49
	St John's Hospital (Livingston)	206	00:39:33	01:02:09	210	00:39:16	01:03:42	225	00:41:44	01:03:32	209	00:38:18	01:00:42
Orkney	Balfour Hospital (Kirkwall)	24	00:14:35	00:26:39	17	00:13:52	00:27:51	23	00:12:02	00:19:10	8	00:17:05	00:28:01
Shetland	Gilbert Bain Hospital (Lerwick)	28	00:26:37	00:38:58	25	00:27:52	00:38:34	18	00:25:04	00:38:31	25	00:26:58	00:45:52
Tayside	Ninewells Hospital (Dundee)	468	00:31:51	01:01:40	468	00:31:26	00:54:19	457	00:29:09	00:52:16	384	00:28:34	00:48:50
	Perth Royal Infirmary (Perth)	73	00:25:05	00:49:19	93	00:24:59	00:39:26	71	00:21:53	00:41:29	69	00:22:20	00:41:19
Western Isles	Western Isles Hospital (Isle of Lewis)	15	00:17:52	00:32:00	25	00:15:42	00:30:32	20	00:15:34	00:27:07	19	00:14:32	00:25:41
SCOTLAND		6,870	00:38:18	01:13:20	7,231	00:38:46	01:15:43	7,082	00:39:53	01:23:17	6,690	00:37:38	01:12:14

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)