



**Scottish  
Ambulance  
Service**

University National NHS Board



# Freedom of Information Request

## 17<sup>th</sup> December 2024

### Question

1. Do you currently have an Electronic Document Management System (EDMS) in place?
2. If so, what EDMS is deployed?
3. When was the system deployed?
4. When does the contract with the EDMS supplier end or when is the review date?
5. What is the rough spend on the EDMS either annually or total contract value?
6. How was the EDMS procured, i.e. via framework and if so, which one?
7. Does the health board have an Electronic Patient Record (EPR) system in place?
8. If so, what EPR is deployed?
9. When was the EPR deployed?
10. What is the value of the EPR contract, either annually or total contract value ?
11. When is the current EPR contract due for renewal?

### Answer

The Scottish Ambulance Service started using Microsoft SharePoint Online in 2020 as an Electronic Document Management System, this contract is managed by National Service Scotland (NSS) who hold the contract details; these can be requested from here - [Freedom of information | National Services Scotland](#)

EPRF contract information can be found in a previous FOI response available on our website - [FOI 24-387 System Contracts](#)

Please review the link provided for accessible information on the contracts held or under Public Tender, by the Scottish Ambulance Service.

Link to the **Scottish Ambulance Service** Profile page on the **Public Contract Scotland Portal** page;  
[https://www.publiccontractsscotland.gov.uk/Search/Search\\_AuthProfile.aspx?ID=AA00393](https://www.publiccontractsscotland.gov.uk/Search/Search_AuthProfile.aspx?ID=AA00393)

Here you will find:

- Current contract notices
- Future Contract notices
- Past Contract notices
- Contract Award notices
- Contracts register

Link to the Contract Register for all public sector notices  
[https://www.publiccontractsscotland.gov.uk/Contracts/Contracts\\_Search.aspx](https://www.publiccontractsscotland.gov.uk/Contracts/Contracts_Search.aspx)

All other enquiries

**Working Together for Better Patient Care**



**Scottish  
Ambulance**

Information relating to the greater NHS can be directed appropriately to NHS Scotland.



<https://www.nhsscotlandprocurement.scot.nhs.uk/>

For further information on the Scottish Ambulance service procurement, please visit our website at

<http://www.scottishambulance.com/TheService/procurement.aspx>,