

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 04 May 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

04/04/2022

to

25/04/2022

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	04/04/2022						11/04/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,126	834	607	969	718	505	1,135	864	623	974	732	499
Borders	355	301	231	292	246	179	372	315	243	296	249	183
Dumfries and Galloway	479	402	304	415	350	257	462	394	294	363	307	215
Fife	1,018	801	560	871	675	445	1,028	807	549	862	672	421
Forth Valley	811	655	483	705	559	394	800	639	490	715	562	416
Grampian	1,358	1,111	751	1,143	931	587	1,361	1,118	714	1,154	951	556
Greater Glasgow and Clyde	3,297	2,484	1,921	2,913	2,157	1,615	3,238	2,421	1,838	2,834	2,108	1,547
Highland	931	764	565	710	592	405	1,034	864	580	778	677	402
Lanarkshire	1,615	1,241	950	1,369	1,028	763	1,697	1,287	986	1,434	1,069	786
Lothian	2,115	1,610	1,178	1,832	1,387	968	2,227	1,685	1,184	1,951	1,475	996
Orkney	50	36	30	26	21	15	55	44	33	33	30	20
Shetland	58	49	44	29	27	24	68	51	44	31	24	19
Tayside	1,202	950	640	1,018	789	486	1,074	865	556	908	718	420
Western Isles	126	103	84	71	59	41	120	103	74	66	63	35
Unknown	585	188	134	550	159	105	630	214	150	594	190	128
SCOTLAND	15,126	11,529	8,482	12,913	9,698	6,789	15,301	11,671	8,358	12,993	9,827	6,643

18/04/2022						25/04/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,174	896	650	994	754	518	1,042	823	632	880	686	501
323	279	211	261	227	163	299	267	188	248	218	146
488	399	329	389	316	251	457	392	317	366	318	248
973	791	563	827	662	444	1,025	841	586	874	715	471
740	601	464	651	519	387	764	622	489	657	530	403
1,400	1,134	771	1,192	959	602	1,344	1,111	718	1,125	935	550
3,103	2,460	1,899	2,682	2,095	1,547	3,177	2,516	1,973	2,719	2,118	1,597
1,032	842	600	744	617	390	1,011	837	600	740	635	413
1,646	1,323	1,028	1,400	1,107	826	1,584	1,278	977	1,310	1,036	752
2,052	1,564	1,106	1,761	1,320	882	2,079	1,637	1,200	1,800	1,401	986
57	38	32	34	25	19	62	50	40	34	27	17
42	35	32	22	19	17	67	52	47	39	33	28
1,100	900	608	910	742	460	1,017	872	583	839	709	430
122	99	75	65	56	34	133	106	88	63	53	36
651	245	167	625	227	150	605	209	147	573	187	128
14,903	11,606	8,535	12,557	9,645	6,690	14,666	11,613	8,585	12,267	9,601	6,706

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	34	00:09:56	00:27:29	33	00:09:15	00:21:27	37	00:07:44	00:15:53	23	00:07:42	00:17:57
Borders	*	*	*	8	00:07:36	00:23:00	13	00:11:08	00:26:20	5	00:06:44	00:14:00
Dumfries and Galloway	13	00:10:57	00:15:18	10	00:07:43	00:24:46	14	00:05:17	00:22:50	11	00:06:15	00:16:15
Fife	20	00:08:02	00:14:28	23	00:05:36	00:14:02	17	00:06:43	00:11:44	31	00:06:14	00:19:05
Forth Valley	23	00:07:44	00:17:49	31	00:07:58	00:18:11	18	00:13:04	00:22:03	18	00:06:37	00:18:17
Grampian	40	00:06:20	00:16:21	30	00:05:15	00:15:43	27	00:04:57	00:14:38	41	00:06:16	00:16:56
Greater Glasgow and Clyde	109	00:06:51	00:12:48	99	00:07:11	00:12:30	80	00:05:42	00:09:35	81	00:07:00	00:11:37
Highland	23	00:11:26	00:24:33	25	00:09:01	00:18:49	27	00:06:55	00:18:06	19	00:07:17	00:15:51
Lanarkshire	47	00:07:55	00:14:43	52	00:09:19	00:18:08	50	00:06:31	00:13:42	45	00:09:24	00:13:12
Lothian	50	00:05:59	00:15:31	55	00:05:54	00:11:53	42	00:06:42	00:12:26	60	00:06:25	00:14:09
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Tayside	31	00:06:53	00:17:47	34	00:04:42	00:18:22	30	00:07:38	00:16:57	27	00:08:37	00:19:14
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
SCOTLAND	399	00:07:16	00:17:15	409	00:07:30	00:18:01	368	00:06:41	00:16:08	369	00:07:04	00:16:20

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	124	00:14:07	00:28:20	131	00:10:52	00:22:50	132	00:09:08	00:19:30	124	00:10:17	00:26:41
Borders	34	00:08:13	00:29:31	30	00:13:08	00:26:45	26	00:11:57	00:32:19	33	00:12:59	00:26:10
Dumfries and Galloway	39	00:07:33	00:23:59	29	00:07:23	00:23:12	46	00:08:19	00:27:13	38	00:07:25	00:20:38
Fife	113	00:09:42	00:21:03	98	00:09:02	00:17:08	113	00:08:09	00:19:30	110	00:07:52	00:19:12
Forth Valley	76	00:07:51	00:19:01	110	00:09:11	00:20:30	88	00:08:42	00:16:46	114	00:08:37	00:18:40
Grampian	141	00:07:56	00:22:25	129	00:07:56	00:21:16	165	00:08:20	00:21:12	157	00:07:38	00:21:19
Greater Glasgow and Clyde	419	00:07:59	00:16:41	404	00:08:06	00:16:35	390	00:07:34	00:13:50	433	00:07:19	00:15:04
Highland	86	00:09:59	00:27:15	110	00:09:28	00:26:08	93	00:07:32	00:22:02	87	00:08:32	00:27:04
Lanarkshire	228	00:09:04	00:20:47	199	00:10:07	00:20:01	265	00:09:54	00:19:19	228	00:08:53	00:16:26
Lothian	223	00:07:46	00:15:43	253	00:09:00	00:18:39	217	00:07:55	00:14:35	229	00:08:37	00:17:25
Orkney	*	*	*	*	*	*	*	*	*	5	00:11:48	00:22:19
Shetland	*	*	*	*	*	*	*	*	*	9	00:12:37	00:31:43
Tayside	114	00:08:04	00:18:30	91	00:08:12	00:20:47	120	00:07:15	00:19:21	121	00:07:15	00:19:41
Western Isles	10	00:13:31	00:36:50	7	00:08:01	00:27:22	8	00:13:26	00:22:51	5	00:06:49	00:34:19
Unknown	41	00:09:35	00:29:10	42	00:07:19	00:21:24	54	00:09:59	00:21:58	48	00:08:52	00:21:34
SCOTLAND	1,657	00:08:46	00:20:39	1,639	00:08:40	00:20:14	1,725	00:08:21	00:18:37	1,741	00:08:09	00:19:03

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	357	00:27:22	01:12:45	309	00:22:19	01:12:07	303	00:20:27	00:53:16	288	00:20:04	00:44:45
Borders	78	00:13:51	00:31:08	89	00:13:20	00:31:27	78	00:12:26	00:34:15	72	00:16:10	00:34:56
Dumfries and Galloway	120	00:12:39	00:35:25	103	00:13:28	00:36:03	106	00:13:49	00:38:44	123	00:13:35	00:32:33
Fife	271	00:17:08	00:38:24	276	00:16:19	00:34:43	242	00:14:48	00:31:57	265	00:13:46	00:30:13
Forth Valley	249	00:16:33	00:32:04	225	00:18:21	00:41:25	212	00:16:04	00:31:38	211	00:14:51	00:30:25
Grampian	354	00:16:22	00:40:43	358	00:14:55	00:34:09	357	00:13:53	00:33:53	358	00:13:32	00:32:36
Greater Glasgow and Clyde	885	00:17:34	00:38:59	853	00:17:09	00:46:27	876	00:15:37	00:36:28	804	00:14:41	00:32:42
Highland	204	00:13:48	00:30:43	214	00:14:29	00:34:12	195	00:13:28	00:32:01	212	00:13:22	00:32:47
Lanarkshire	426	00:21:29	00:47:06	485	00:21:51	00:46:14	481	00:18:31	00:40:27	385	00:18:05	00:37:26
Lothian	603	00:15:43	00:32:18	601	00:16:42	00:35:28	525	00:14:51	00:29:14	577	00:15:10	00:30:59
Orkney	*	*	*	10	00:06:05	00:20:11	7	00:06:50	00:47:33	7	00:11:27	00:36:18
Shetland	*	*	*	6	00:16:37	00:33:19	6	00:08:08	00:27:15	7	00:21:16	00:34:39
Tayside	327	00:16:01	00:35:14	299	00:15:47	00:32:31	280	00:13:52	00:31:38	294	00:13:41	00:29:16
Western Isles	19	00:11:54	00:29:41	20	00:20:48	00:37:54	20	00:16:04	00:37:41	19	00:15:49	00:36:44
Unknown	60	00:18:41	00:37:56	75	00:16:47	00:38:41	82	00:14:40	00:39:01	78	00:17:10	00:37:36
SCOTLAND	3,965	00:17:32	00:40:47	3,923	00:17:30	00:41:12	3,770	00:15:29	00:35:22	3,700	00:15:13	00:33:26

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/04/2022 ^P			11/04/2022 ^P			18/04/2022 ^P			25/04/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	196	01:05:07	05:20:48	254	00:47:24	05:45:14	275	00:42:12	02:35:37	245	00:33:48	02:21:57
Borders	129	00:19:46	00:49:37	121	00:26:09	01:24:33	109	00:20:25	01:04:42	108	00:18:51	00:53:03
Dumfries and Galloway	176	00:27:37	01:24:09	161	00:26:32	01:28:13	150	00:24:16	01:03:17	146	00:24:30	01:27:52
Fife	270	00:47:26	02:45:51	274	00:42:55	02:25:25	285	00:25:20	01:43:10	305	00:24:35	01:25:13
Forth Valley	209	00:33:54	02:20:02	194	00:43:54	02:54:54	200	00:37:19	02:13:13	186	00:30:12	01:39:21
Grampian	391	00:27:27	02:34:56	428	00:28:13	01:43:51	401	00:24:00	01:42:01	374	00:26:56	01:30:45
Greater Glasgow and Clyde	727	00:59:30	04:33:55	734	00:49:18	03:55:44	727	00:35:43	02:22:35	770	00:30:52	02:22:04
Highland	277	00:19:18	00:57:52	321	00:19:44	01:15:07	296	00:20:27	01:21:32	317	00:17:59	01:08:58
Lanarkshire	317	01:04:12	03:58:30	322	00:56:25	05:02:29	302	00:43:06	03:41:23	370	00:35:58	02:04:00
Lothian	502	00:48:33	02:47:49	546	00:51:23	02:53:23	517	00:28:37	01:46:48	518	00:36:33	02:19:35
Orkney	13	00:15:30	00:30:29	14	00:08:09	01:20:45	13	00:11:57	00:32:47	13	00:17:37	00:20:12
Shetland	13	00:36:01	01:07:53	14	00:26:00	01:05:27	10	00:31:29	02:20:13	17	00:20:41	01:07:00
Tayside	313	00:33:03	02:11:40	291	00:36:16	01:49:46	310	00:26:45	01:36:40	262	00:27:46	01:29:49
Western Isles	29	00:16:43	00:55:35	33	00:17:02	00:47:57	25	00:20:18	01:27:53	27	00:23:18	01:02:49
Unknown	54	00:32:32	02:35:54	67	00:34:21	02:08:03	78	00:22:02	01:20:27	54	00:19:30	01:29:42
SCOTLAND	3,616	00:38:26	02:58:39	3,774	00:38:53	02:44:14	3,698	00:28:57	01:58:51	3,712	00:28:04	01:54:55

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	04/04/2022			11/04/2022			18/04/2022			25/04/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	498	01:06:08	04:01:08	474	01:06:30	03:54:32	505	00:55:27	03:08:06	491	00:53:14	03:10:05
Borders	181	00:34:15	00:59:37	169	00:32:41	01:04:26	168	00:35:02	01:04:26	141	00:32:05	00:58:30
Dumfries & Galloway	258	00:23:55	00:43:27	211	00:22:57	00:37:53	245	00:24:02	00:48:40	237	00:25:20	00:51:55
Fife	398	00:48:22	02:03:37	384	00:38:33	01:35:50	397	00:36:18	01:07:38	413	00:38:35	01:33:34
Forth Valley	406	00:36:38	01:00:05	427	00:39:05	01:05:43	400	00:37:38	00:56:18	409	00:36:53	01:03:17
Grampian	604	00:43:21	02:33:33	581	00:46:27	02:12:05	632	00:41:32	01:55:22	593	00:42:52	01:51:32
Greater Glasgow & Clyde	1,795	00:45:35	01:42:20	1,759	00:43:30	01:25:55	1,722	00:45:00	01:41:47	1,782	00:42:45	01:23:23
Highland	308	00:25:05	01:19:24	316	00:28:06	01:17:15	295	00:25:06	01:15:25	295	00:24:17	01:01:49
Lanarkshire	724	00:50:08	01:37:23	714	00:48:38	01:26:56	778	00:49:47	01:29:32	711	00:48:00	01:24:00
Lothian	970	00:40:35	01:04:26	990	00:41:22	01:03:05	902	00:38:18	01:02:07	993	00:39:56	01:03:59
Orkney	15	00:11:24	00:22:02	21	00:15:00	00:24:59	16	00:14:23	00:22:11	16	00:14:42	00:19:39
Shetland	24	00:26:58	00:41:38	21	00:22:27	00:43:31	19	00:21:29	00:44:12	26	00:25:22	00:41:32
Tayside	539	00:29:25	00:58:03	465	00:28:52	00:51:05	534	00:30:43	00:56:20	480	00:30:04	00:52:17
Western Isles	34	00:20:40	00:39:59	30	00:15:11	00:32:30	25	00:16:02	00:23:23	29	00:19:14	00:38:42
SCOTLAND	6,754	00:41:08	01:38:55	6,562	00:40:30	01:27:24	6,638	00:40:15	01:26:52	6,616	00:39:42	01:22:36

Table 7 - Turnaround Times by Hospital

Week Commencing		04/04/2022			11/04/2022			18/04/2022			25/04/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	189	01:01:55	03:14:41	193	01:17:57	04:18:00	178	01:10:10	03:11:03	167	00:58:07	03:08:35
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	309	01:10:20	04:22:07	281	01:02:47	03:41:30	327	00:51:27	02:59:59	324	00:52:05	03:09:00
Borders	Borders General Hospital (Melrose)	181	00:34:15	00:59:37	169	00:32:41	01:04:26	168	00:35:02	01:04:26	141	00:32:05	00:58:30
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	48	00:21:53	00:33:03	45	00:25:37	00:34:28	45	00:22:04	00:32:50	47	00:22:53	00:43:00
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	210	00:24:12	00:45:18	166	00:22:49	00:37:59	200	00:24:26	00:53:02	190	00:25:44	00:53:47
Fife	Victoria Hospital (Kirkcaldy)	398	00:48:22	02:03:37	384	00:38:33	01:35:50	397	00:36:18	01:07:38	413	00:38:35	01:33:34
Forth Valley	Forth Valley Royal Hospital (Larbert)	406	00:36:38	01:00:05	427	00:39:05	01:05:43	400	00:37:38	00:56:18	409	00:36:53	01:03:17
Grampian	Aberdeen Royal Infirmary (Aberdeen)	486	00:47:17	02:46:49	451	00:48:17	02:15:14	476	00:44:06	02:05:38	473	00:44:05	01:52:57
Grampian	Dr Gray's Hospital (Elgin)	105	00:35:32	01:32:59	119	00:42:58	01:58:19	136	00:40:07	01:34:35	106	00:44:21	01:49:22
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	13	00:18:14	00:26:56	11	00:29:01	00:45:10	20	00:24:07	00:36:36	14	00:22:04	00:41:40
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	533	00:40:46	01:07:15	546	00:38:51	00:59:19	518	00:40:07	00:57:40	539	00:39:35	00:59:58
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	133	00:35:16	01:24:51	102	00:34:03	00:55:46	97	00:34:14	01:03:17	117	00:35:40	00:55:36
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	745	00:56:19	02:40:53	711	00:51:55	02:02:00	739	01:01:46	02:38:15	713	00:51:19	02:13:00
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	330	00:43:59	01:19:28	351	00:42:35	01:12:03	310	00:39:58	01:05:36	344	00:39:34	01:10:05
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	54	00:36:15	01:01:23	49	00:47:26	01:10:37	58	00:39:46	01:04:44	69	00:36:46	00:58:50
Highland	Belford Hospital (Fort William)	31	00:21:00	00:37:33	31	00:30:21	00:40:43	24	00:22:36	00:40:38	32	00:26:57	00:50:12
Highland	Caitness General Hospital (Wick)	32	00:23:30	00:37:36	40	00:24:29	00:43:38	38	00:19:14	00:33:34	32	00:18:35	00:29:39
Highland	Lorn & Islands Hospital (Oban)	21	00:23:19	00:36:22	26	00:24:51	00:44:06	19	00:28:25	00:39:52	15	00:27:16	00:56:53
Highland	Raigmore Hospital (Inverness)	224	00:26:46	01:38:46	219	00:28:49	01:37:04	214	00:27:56	01:23:27	216	00:25:42	01:09:31
Lanarkshire	University Hospital Hairmyres (East Kilbride)	210	00:45:23	01:14:08	226	00:47:15	01:27:56	222	00:42:10	01:10:05	199	00:39:59	01:04:21
Lanarkshire	University Hospital Monklands (Airdrie)	224	00:47:00	01:38:08	199	00:46:43	01:18:01	243	00:52:39	01:29:33	233	00:55:55	01:35:02
Lanarkshire	University Hospital Wishaw (Wishaw)	290	00:57:59	01:44:01	289	00:50:09	01:34:27	313	00:53:55	01:43:43	279	00:49:40	01:26:06
Lothian	Royal Hospital for Sick Children (Edinburgh)	29	00:36:11	00:53:06	27	00:29:14	00:49:38	25	00:32:48	00:42:13	29	00:29:22	00:56:42
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	698	00:40:17	01:02:53	761	00:42:16	01:04:41	656	00:38:38	01:03:16	745	00:42:04	01:06:41
Lothian	St John's Hospital (Livingston)	243	00:41:18	01:08:49	202	00:38:22	01:00:20	221	00:38:44	01:00:19	219	00:37:15	00:58:06
Orkney	Balfour Hospital (Kirkwall)	15	00:11:24	00:22:02	21	00:15:00	00:24:59	16	00:14:23	00:22:11	16	00:14:42	00:19:39
Shetland	Gilbert Bain Hospital (Lerwick)	24	00:26:58	00:41:38	21	00:22:27	00:43:31	19	00:21:29	00:44:12	26	00:25:22	00:41:32
Tayside	Ninewells Hospital (Dundee)	453	00:30:43	01:00:33	388	00:29:39	00:52:38	444	00:32:34	00:58:49	417	00:31:07	00:53:43
Tayside	Perth Royal Infirmary (Perth)	86	00:23:02	00:35:54	77	00:24:17	00:38:38	90	00:24:15	00:36:37	63	00:25:08	00:35:45
Western Isles	Western Isles Hospital (Isle of Lewis)	34	00:20:40	00:39:59	30	00:15:11	00:32:30	25	00:16:02	00:23:23	29	00:19:14	00:38:42
SCOTLAND		6,754	00:41:08	01:38:55	6,562	00:40:30	01:27:24	6,638	00:40:15	01:26:52	6,616	00:39:42	01:22:36

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)