

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 26 January 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **27/12/2021** to **17/01/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	27/12/2021						03/01/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,304	916	615	1,077	810	516	1,049	837	587	886	724	484
Borders	408	324	229	349	275	184	338	293	207	286	250	170
Dumfries and Galloway	539	431	326	442	365	264	444	372	302	341	293	226
Fife	1,270	842	556	1,085	756	481	1,029	768	517	869	677	433
Forth Valley	837	591	420	761	527	360	779	597	467	693	528	403
Grampian	1,586	1,231	809	1,370	1,071	664	1,477	1,145	767	1,237	984	622
Greater Glasgow and Clyde	3,590	2,472	1,827	3,159	2,236	1,602	3,245	2,362	1,801	2,819	2,106	1,569
Highland	1,075	844	608	847	674	453	955	763	535	702	586	374
Lanarkshire	1,993	1,309	1,010	1,709	1,194	905	1,777	1,282	992	1,506	1,132	855
Lothian	2,294	1,613	1,156	2,036	1,431	988	2,034	1,586	1,148	1,754	1,346	923
Orkney	64	52	45	40	34	27	74	50	44	35	27	21
Shetland	50	42	34	36	30	24	48	38	36	29	25	23
Tayside	1,236	954	574	1,048	815	447	1,120	895	580	965	777	470
Western Isles	125	99	77	68	61	39	103	82	63	47	37	19
Unknown	632	175	125	613	163	113	471	160	118	453	145	104
SCOTLAND	17,003	11,895	8,411	14,640	10,442	7,067	14,943	11,230	8,164	12,622	9,637	6,696

10/01/2022						17/01/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,023	807	596	827	680	474	1,001	795	596	806	669	482
318	280	203	247	214	146	336	291	212	257	227	155
465	380	308	354	301	233	366	317	257	270	238	184
931	744	508	759	630	400	971	757	544	801	665	464
691	567	419	589	479	335	755	600	465	656	517	388
1,381	1,161	800	1,139	969	624	1,313	1,071	720	1,069	885	550
3,009	2,299	1,754	2,501	1,996	1,471	2,965	2,297	1,764	2,451	1,977	1,466
963	797	590	705	597	399	901	780	587	669	588	402
1,685	1,258	970	1,359	1,086	811	1,555	1,230	957	1,245	1,047	794
1,815	1,468	1,056	1,553	1,246	845	1,771	1,435	1,078	1,500	1,215	870
52	38	28	31	21	12	63	41	37	29	23	19
65	51	48	32	26	23	47	41	30	31	28	19
1,014	839	569	825	688	431	1,066	897	590	858	724	429
122	100	79	54	52	32	94	87	69	40	37	21
481	184	131	452	166	115	466	169	123	441	153	109
14,015	10,973	8,059	11,427	9,151	6,351	13,670	10,808	8,029	11,123	8,993	6,352

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/12/2021			03/01/2022			10/01/2022			17/01/2022		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:09:43	00:20:06	30	00:10:26	00:16:23	29	00:10:17	00:21:22	25	00:06:48	00:17:41
Borders	9	00:07:43	00:15:29	*	*	*	7	00:10:34	00:11:21	*	*	*
Dumfries and Galloway	*	*	*	10	00:09:08	00:16:37	10	00:08:48	00:13:55	10	00:04:33	00:19:04
Fife	43	00:08:09	00:14:37	24	00:08:21	00:17:49	23	00:07:51	00:13:28	28	00:07:30	00:11:50
Forth Valley	22	00:07:00	00:14:29	24	00:08:17	00:14:36	24	00:06:33	00:15:56	23	00:08:22	00:17:16
Grampian	37	00:09:12	00:18:23	39	00:06:39	00:18:28	46	00:06:08	00:15:29	28	00:05:30	00:10:49
Greater Glasgow and Clyde	137	00:06:50	00:12:03	106	00:06:35	00:11:37	95	00:06:47	00:11:23	87	00:06:31	00:10:33
Highland	15	00:09:34	00:25:32	23	00:07:24	00:17:59	23	00:06:29	00:19:00	18	00:05:41	00:18:41
Lanarkshire	56	00:09:02	00:16:33	57	00:08:17	00:13:24	54	00:06:50	00:15:19	44	00:08:12	00:13:28
Lothian	74	00:06:09	00:12:50	64	00:07:46	00:13:56	60	00:07:06	00:15:14	52	00:06:56	00:13:46
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	*	*	*
Tayside	30	00:07:55	00:20:52	28	00:06:36	00:17:48	21	00:06:29	00:15:03	20	00:08:01	00:13:20
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:11:38	00:20:05	9	00:05:42	00:24:58	*	*	*	10	00:04:39	00:14:13
SCOTLAND	480	00:07:34	00:16:07	424	00:07:28	00:15:05	401	00:07:05	00:15:57	351	00:06:58	00:13:55

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/12/2021			03/01/2022			10/01/2022			17/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	144	00:12:23	00:26:22	139	00:10:34	00:20:29	106	00:09:03	00:22:23	94	00:09:30	00:20:57
Borders	34	00:11:34	00:32:04	30	00:07:23	00:19:25	23	00:07:52	00:20:43	23	00:10:00	00:24:55
Dumfries and Galloway	45	00:07:01	00:21:47	40	00:07:08	00:14:21	52	00:07:30	00:20:31	28	00:06:08	00:17:50
Fife	127	00:11:01	00:22:03	106	00:09:38	00:17:06	94	00:09:22	00:18:24	90	00:10:30	00:17:32
Forth Valley	81	00:09:04	00:18:53	77	00:09:03	00:19:03	78	00:07:41	00:18:31	96	00:08:30	00:19:30
Grampian	163	00:08:45	00:21:21	162	00:10:04	00:24:06	113	00:08:38	00:23:38	127	00:08:20	00:24:36
Greater Glasgow and Clyde	478	00:08:54	00:18:32	397	00:07:54	00:15:46	365	00:07:17	00:14:46	334	00:07:39	00:14:01
Highland	92	00:10:34	00:39:21	83	00:09:54	00:25:16	72	00:07:26	00:23:24	84	00:08:34	00:20:54
Lanarkshire	310	00:11:17	00:22:28	234	00:09:46	00:19:05	208	00:09:00	00:19:00	191	00:08:40	00:16:30
Lothian	266	00:09:19	00:17:55	187	00:08:07	00:16:29	160	00:08:43	00:16:19	207	00:08:20	00:14:21
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	137	00:09:08	00:22:30	115	00:08:47	00:25:51	111	00:08:21	00:22:40	108	00:08:34	00:21:23
Western Isles	8	00:14:38	00:28:49	5	00:05:40	00:18:12	10	00:06:56	00:14:25	*	*	*
Unknown	53	00:09:41	00:18:47	32	00:08:09	00:17:30	37	00:09:12	00:23:57	36	00:08:35	00:19:02
SCOTLAND	1,945	00:09:42	00:21:39	1,612	00:08:45	00:19:26	1,435	00:08:11	00:19:24	1,427	00:08:22	00:18:08

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/12/2021			03/01/2022			10/01/2022			17/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	330	00:24:13	01:21:17	262	00:19:50	00:43:27	248	00:18:57	00:40:17	268	00:18:06	00:39:33
Borders	98	00:14:15	00:42:02	88	00:12:03	00:30:20	82	00:11:26	00:25:52	81	00:14:45	00:29:31
Dumfries and Galloway	135	00:15:13	00:33:39	105	00:15:24	00:39:10	105	00:14:10	00:32:07	86	00:10:39	00:28:47
Fife	342	00:22:00	00:56:31	293	00:17:09	00:38:55	260	00:14:35	00:32:14	263	00:14:08	00:31:32
Forth Valley	228	00:19:38	00:49:21	235	00:15:32	00:34:39	200	00:17:01	00:37:26	187	00:14:19	00:30:35
Grampian	434	00:16:23	00:39:25	396	00:16:12	00:46:31	384	00:12:26	00:31:06	288	00:13:45	00:32:47
Greater Glasgow and Clyde	1,094	00:24:23	01:06:17	954	00:19:34	00:52:06	781	00:16:28	00:35:02	738	00:15:11	00:32:27
Highland	251	00:15:15	00:38:30	193	00:11:43	00:36:08	202	00:11:15	00:28:12	175	00:12:04	00:29:03
Lanarkshire	631	00:27:27	01:24:03	544	00:22:34	00:53:32	438	00:17:54	00:39:11	367	00:17:35	00:32:19
Lothian	654	00:18:44	00:44:26	584	00:15:49	00:30:16	498	00:14:51	00:28:08	457	00:13:54	00:25:49
Orkney	11	00:12:23	00:31:05	6	00:16:06	00:28:31	9	00:11:46	00:20:53	7	00:19:54	00:26:16
Shetland	6	00:06:04	00:21:59	6	00:11:41	00:27:05	7	00:18:20	00:34:32	8	00:09:28	00:28:45
Tayside	344	00:16:50	00:36:42	344	00:16:09	00:37:37	260	00:14:26	00:29:01	288	00:14:23	00:36:22
Western Isles	18	00:12:39	00:33:22	9	00:10:09	00:40:11	15	00:09:40	00:34:10	11	00:22:21	00:29:29
Unknown	56	00:19:38	00:44:10	50	00:15:03	00:36:36	43	00:14:55	00:24:37	50	00:13:38	00:33:28
SCOTLAND	4,632	00:20:39	00:55:53	4,069	00:17:51	00:42:07	3,532	00:15:25	00:32:31	3,274	00:14:56	00:31:54

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	27/12/2021			03/01/2022			10/01/2022			17/01/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	290	00:59:00	04:07:50	291	00:37:19	02:00:14	289	00:30:45	02:10:00	281	00:32:28	01:51:36
Borders	134	00:35:33	01:45:41	125	00:20:56	00:44:50	100	00:12:45	00:47:02	117	00:19:03	00:48:12
Dumfries and Galloway	176	00:26:45	01:28:19	137	00:24:30	01:11:44	134	00:21:10	00:56:57	112	00:17:43	00:56:25
Fife	236	01:07:09	05:45:31	252	00:43:38	02:48:10	252	00:26:57	01:27:57	283	00:25:31	01:15:02
Forth Valley	195	01:03:07	05:31:22	190	00:31:40	02:00:57	175	00:39:46	02:04:31	209	00:29:51	01:49:05
Grampian	433	00:35:59	04:09:12	381	00:34:30	02:03:38	422	00:23:52	01:27:57	435	00:23:38	01:09:34
Greater Glasgow and Clyde	515	01:56:52	08:31:23	621	00:55:46	04:07:03	736	00:32:43	02:19:40	801	00:31:14	01:55:15
Highland	313	00:24:03	01:25:40	285	00:20:34	01:10:40	296	00:16:52	00:45:05	309	00:18:07	00:47:38
Lanarkshire	192	03:13:04	11:10:41	285	01:18:22	04:49:41	380	00:32:45	03:04:44	433	00:32:33	01:35:53
Lothian	423	01:42:33	05:07:44	496	00:31:52	01:44:39	513	00:30:14	01:40:29	491	00:26:10	01:21:27
Orkney	19	00:36:27	02:14:49	18	00:23:26	01:15:30	8	00:19:30	00:52:58	12	00:15:52	00:20:04
Shetland	21	00:14:42	00:39:43	16	00:12:07	00:34:59	14	00:13:32	00:52:36	17	00:27:09	00:45:04
Tayside	302	00:43:04	02:24:17	289	00:39:20	02:05:20	295	00:29:19	01:25:19	307	00:28:04	01:17:11
Western Isles	31	00:19:16	01:00:40	21	00:12:32	00:28:20	25	00:15:38	00:56:52	21	00:18:51	00:54:09
Unknown	44	01:06:21	04:22:28	53	00:30:46	02:09:27	79	00:18:25	01:37:26	57	00:28:41	01:49:10
SCOTLAND	3,324	00:55:00	05:15:02	3,460	00:35:45	02:24:35	3,718	00:27:11	01:44:14	3,885	00:26:54	01:29:01

Table 6 - Turnaround Times by Health Board

Week Commencing	27/12/2021			03/01/2022			10/01/2022			17/01/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	490	00:44:04	02:31:41	475	00:42:51	02:27:41	459	00:53:15	02:38:21	484	00:43:19	02:14:10
Borders	185	00:32:27	00:55:55	171	00:30:33	00:56:06	144	00:29:38	00:46:17	153	00:29:43	00:46:55
Dumfries & Galloway	255	00:23:54	00:43:33	218	00:24:51	00:48:15	216	00:23:33	00:44:20	176	00:22:07	00:38:57
Fife	449	00:39:39	01:53:41	394	00:37:50	01:41:21	367	00:34:46	01:13:24	436	00:34:33	01:14:34
Forth Valley	364	00:34:04	00:56:01	411	00:34:28	00:56:09	331	00:34:24	00:53:34	394	00:31:13	00:51:40
Grampian	693	00:48:10	02:28:00	640	00:44:02	02:20:22	645	00:36:39	01:19:26	571	00:38:14	01:15:18
Greater Glasgow & Clyde	1,811	00:43:03	01:22:30	1,739	00:45:08	01:49:34	1,638	00:45:06	01:33:54	1,642	00:42:23	01:14:08
Highland	323	00:27:22	01:09:33	275	00:24:07	01:00:31	322	00:25:04	01:05:47	293	00:25:20	00:56:09
Lanarkshire	854	00:47:57	01:23:19	818	00:50:00	01:34:10	778	00:47:33	01:22:38	744	00:45:35	01:11:41
Lothian	1,017	00:38:11	01:01:23	939	00:40:15	01:06:44	853	00:36:58	00:59:16	897	00:38:39	01:03:20
Orkney	26	00:12:25	00:20:44	21	00:14:10	00:25:25	13	00:13:18	00:19:08	18	00:11:02	00:17:01
Shetland	26	00:20:19	00:38:54	23	00:21:07	00:37:19	25	00:29:23	00:37:18	20	00:24:57	00:34:38
Tayside	509	00:28:21	00:48:54	536	00:29:46	00:56:18	475	00:29:42	00:51:21	477	00:28:11	00:45:50
Western Isles	32	00:19:04	00:28:20	17	00:18:14	00:30:05	23	00:17:15	00:32:30	12	00:21:35	00:25:07
SCOTLAND	7,034	00:39:05	01:24:35	6,677	00:40:06	01:30:48	6,289	00:38:35	01:20:10	6,317	00:37:29	01:08:47

Table 7 - Turnaround Times by Hospital

Week Commencing		27/12/2021			03/01/2022			10/01/2022			17/01/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	188	00:41:18	02:00:50	192	00:39:12	02:18:55	186	00:47:15	02:23:56	167	00:38:19	01:28:41
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	302	00:46:08	02:55:29	283	00:45:43	02:40:24	273	00:58:10	03:13:14	317	00:45:56	02:31:50
Borders	Borders General Hospital (Melrose)	185	00:32:27	00:55:55	171	00:30:33	00:56:06	144	00:29:38	00:46:17	153	00:29:43	00:46:55
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	49	00:19:28	00:33:17	44	00:18:37	00:33:57	39	00:21:52	00:33:23	28	00:22:28	00:26:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	206	00:24:31	00:44:37	174	00:26:06	00:49:41	177	00:24:01	00:47:06	148	00:21:54	00:39:18
Fife	Victoria Hospital (Kirkcaldy)	449	00:39:39	01:53:41	394	00:37:50	01:41:21	367	00:34:46	01:13:24	436	00:34:33	01:14:34
Forth Valley	Forth Valley Royal Hospital (Larbert)	364	00:34:04	00:56:01	411	00:34:28	00:56:09	331	00:34:24	00:53:34	394	00:31:13	00:51:40
Grampian	Aberdeen Royal Infirmary (Aberdeen)	526	00:57:20	02:38:02	512	00:48:27	02:32:08	488	00:38:26	01:22:02	430	00:39:34	01:16:16
Grampian	Dr Gray's Hospital (Elgin)	149	00:33:24	01:12:11	118	00:37:33	01:19:48	142	00:34:19	01:10:06	127	00:34:10	01:15:22
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:26:07	00:49:01	10	00:21:21	00:38:43	15	00:27:50	00:38:28	14	00:30:26	00:39:01
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	531	00:39:28	00:58:14	537	00:39:52	01:02:37	473	00:39:09	00:59:25	467	00:38:15	00:55:26
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	126	00:36:34	01:07:08	106	00:38:38	01:20:45	114	00:36:32	01:08:51	113	00:32:41	00:52:22
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	757	00:50:55	01:55:38	696	00:57:20	03:21:02	670	01:00:28	02:21:34	676	00:51:09	01:38:03
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	329	00:40:56	01:06:33	335	00:43:28	01:11:51	313	00:42:02	01:07:35	313	00:41:06	01:06:14
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	68	00:37:51	01:00:30	65	00:38:50	01:02:26	68	00:40:17	01:04:03	73	00:32:42	01:00:20
Highland	Belford Hospital (Fort William)	34	00:20:30	00:38:16	24	00:22:19	00:33:13	37	00:29:33	00:51:23	25	00:27:30	00:45:29
Highland	Caitness General Hospital (Wick)	28	00:17:30	00:31:55	27	00:19:31	00:32:02	32	00:20:51	00:39:29	30	00:22:31	00:38:00
Highland	Lorn & Islands Hospital (Oban)	17	00:25:53	00:32:50	34	00:27:37	00:46:07	24	00:21:06	00:33:07	17	00:26:28	00:47:30
Highland	Raigmore Hospital (Inverness)	244	00:30:07	01:18:13	190	00:26:07	01:08:53	229	00:25:23	01:19:58	221	00:24:12	01:00:05
Lanarkshire	University Hospital Hairmyres (East Kilbride)	243	00:40:04	01:11:26	232	00:45:36	01:28:50	232	00:44:45	01:20:07	199	00:40:53	01:02:57
Lanarkshire	University Hospital Monklands (Airdrie)	247	00:49:06	01:17:54	254	00:54:53	01:30:41	220	00:50:29	01:29:11	232	00:48:44	01:15:49
Lanarkshire	University Hospital Wishaw (Wishaw)	364	00:52:25	01:38:57	332	00:50:06	01:35:53	326	00:47:34	01:18:09	313	00:46:11	01:13:45
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:34:53	01:02:46	28	00:29:09	00:58:08	14	00:26:19	00:49:36	30	00:36:17	01:00:41
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	778	00:38:30	01:03:22	703	00:39:57	01:08:09	649	00:37:24	00:59:31	697	00:38:49	01:04:00
Lothian	St John's Hospital (Livingston)	217	00:36:33	00:57:05	208	00:41:23	01:04:15	190	00:36:03	00:56:20	170	00:39:15	01:01:56
Orkney	Balfour Hospital (Kirkwall)	26	00:12:25	00:20:44	21	00:14:10	00:25:25	13	00:13:18	00:19:08	18	00:11:02	00:17:01
Shetland	Gilbert Bain Hospital (Lerwick)	26	00:20:19	00:38:54	23	00:21:07	00:37:19	25	00:29:23	00:37:18	20	00:24:57	00:34:38
Tayside	Ninewells Hospital (Dundee)	429	00:29:28	00:50:01	458	00:30:58	00:59:12	411	00:30:30	00:52:42	410	00:28:48	00:46:22
Tayside	Perth Royal Infirmary (Perth)	80	00:21:29	00:38:15	78	00:24:40	00:43:10	64	00:24:29	00:38:43	67	00:23:13	00:38:49
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:19:04	00:28:20	17	00:18:14	00:30:05	23	00:17:15	00:32:30	12	00:21:35	00:25:07
SCOTLAND		7,034	00:39:05	01:24:35	6,677	00:40:06	01:30:48	6,289	00:38:35	01:20:10	6,317	00:37:29	01:08:47

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)