

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics

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**Scottish
Ambulance
Service**

Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

22/08/2022

to

12/09/2022

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	22/08/2022						29/08/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,072	864	604	921	743	493	1,119	864	620	964	738	499
Borders	363	290	221	288	235	172	312	255	200	259	210	158
Dumfries and Galloway	402	341	272	324	269	203	469	397	323	380	322	252
Fife	1,111	871	593	967	742	474	1,096	842	578	975	738	482
Forth Valley	765	625	461	671	542	381	791	636	467	690	546	382
Grampian	1,551	1,214	774	1,345	1,053	625	1,414	1,146	744	1,230	999	604
Greater Glasgow and Clyde	3,236	2,478	1,897	2,840	2,147	1,597	3,233	2,492	1,923	2,814	2,138	1,592
Highland	1,080	872	627	805	664	436	1,082	874	654	819	677	469
Lanarkshire	1,713	1,338	1,035	1,452	1,116	823	1,682	1,308	993	1,450	1,114	810
Lothian	2,298	1,754	1,182	2,005	1,508	961	2,224	1,722	1,193	1,929	1,488	976
Orkney	57	45	41	33	26	22	74	58	49	40	35	27
Shetland	43	33	26	25	21	14	53	40	35	30	23	18
Tayside	1,129	925	582	928	749	421	1,166	991	566	994	840	429
Western Isles	122	105	90	69	64	49	105	79	66	51	38	28
Unknown	622	217	155	599	204	145	670	257	172	639	234	152
SCOTLAND	15,564	11,972	8,560	13,272	10,083	6,816	15,490	11,961	8,583	13,264	10,140	6,878

05/09/2022						12/09/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,097	835	584	959	729	481	1,127	845	604	952	716	483
356	302	220	306	257	178	325	274	201	266	224	153
443	375	311	352	297	238	499	419	349	406	337	270
1,138	838	566	993	721	455	1,057	836	571	939	733	475
803	643	451	721	568	383	817	661	476	727	585	407
1,520	1,182	772	1,328	1,027	629	1,452	1,111	754	1,246	961	614
3,428	2,530	1,915	2,999	2,171	1,581	3,206	2,477	1,894	2,765	2,100	1,537
1,008	839	612	775	658	442	1,006	815	602	751	618	415
1,778	1,342	1,047	1,553	1,160	875	1,689	1,325	1,010	1,443	1,117	821
2,377	1,727	1,224	2,094	1,512	1,024	2,241	1,720	1,192	1,993	1,528	1,022
83	60	49	38	30	23	66	51	42	38	33	27
59	46	39	30	27	20	65	58	53	27	26	22
1,227	980	598	1,053	830	459	1,100	901	579	940	764	451
124	92	84	57	44	37	105	86	74	50	42	30
681	245	163	652	227	146	618	216	149	589	192	130
16,122	12,036	8,635	13,910	10,258	6,971	15,373	11,795	8,550	13,132	9,976	6,857

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	35	00:09:41	00:20:30	32	00:08:11	00:19:10	30	00:09:34	00:23:02	28	00:06:31	00:16:29
Borders	*	*	*	*	*	*	*	*	*	6	00:06:12	00:12:48
Dumfries and Galloway	10	00:07:44	00:22:42	8	00:04:39	00:23:43	7	00:03:53	00:13:15	12	00:04:17	00:15:52
Fife	25	00:07:40	00:14:48	29	00:06:24	00:13:22	16	00:11:51	00:15:26	31	00:07:38	00:20:58
Forth Valley	36	00:07:24	00:18:38	16	00:05:23	00:13:45	19	00:08:11	00:23:17	36	00:06:32	00:14:50
Grampian	50	00:06:14	00:18:40	31	00:07:48	00:18:25	27	00:09:00	00:26:32	37	00:07:17	00:17:22
Greater Glasgow and Clyde	80	00:06:41	00:13:22	106	00:06:23	00:13:01	110	00:06:54	00:12:47	88	00:07:15	00:12:59
Highland	20	00:05:50	00:26:59	21	00:11:07	00:22:22	16	00:09:41	00:19:44	16	00:06:27	00:17:43
Lanarkshire	50	00:06:35	00:13:42	43	00:07:27	00:13:30	50	00:08:11	00:16:54	50	00:07:41	00:17:57
Lothian	56	00:06:47	00:13:19	53	00:06:25	00:13:31	51	00:06:39	00:13:24	61	00:07:39	00:15:13
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Tayside	23	00:04:52	00:19:43	30	00:07:29	00:14:54	44	00:07:48	00:24:08	30	00:09:11	00:18:37
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	*	*	*	16	00:07:35	00:15:24	9	00:09:32	00:18:07	6	00:06:39	00:41:35
SCOTLAND	396	00:06:56	00:16:48	392	00:06:51	00:15:20	387	00:08:01	00:17:44	401	00:07:14	00:16:18

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	118	00:09:45	00:23:31	147	00:09:47	00:22:29	129	00:10:24	00:24:10	144	00:09:13	00:21:13
Borders	33	00:10:36	00:39:24	36	00:12:15	00:31:21	48	00:11:40	00:26:31	26	00:08:38	00:25:56
Dumfries and Galloway	34	00:09:41	00:20:37	54	00:07:26	00:21:32	33	00:07:17	00:16:54	53	00:09:04	00:29:09
Fife	153	00:09:09	00:18:57	149	00:09:04	00:20:12	137	00:11:39	00:21:59	167	00:09:47	00:22:09
Forth Valley	113	00:08:59	00:20:48	108	00:08:47	00:23:02	95	00:10:04	00:19:23	120	00:09:29	00:21:08
Grampian	191	00:06:55	00:19:11	177	00:08:07	00:24:26	188	00:09:02	00:24:43	180	00:07:47	00:23:40
Greater Glasgow and Clyde	447	00:08:20	00:15:39	463	00:07:43	00:15:58	461	00:07:44	00:15:43	461	00:07:43	00:15:43
Highland	106	00:09:38	00:25:50	117	00:09:07	00:28:41	105	00:08:48	00:29:12	102	00:08:41	00:23:20
Lanarkshire	242	00:09:49	00:17:30	306	00:09:42	00:17:38	278	00:10:23	00:20:11	248	00:10:21	00:22:32
Lothian	311	00:08:16	00:14:36	301	00:07:51	00:16:19	313	00:09:05	00:18:20	369	00:07:47	00:16:00
Orkney	10	00:08:56	00:20:59	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	8	00:04:05	00:12:19
Tayside	144	00:08:58	00:24:57	139	00:07:22	00:21:55	150	00:08:03	00:23:22	127	00:07:32	00:20:30
Western Isles	*	*	*	*	*	*	6	00:07:55	00:12:49	*	*	*
Unknown	65	00:10:44	00:26:29	59	00:07:27	00:17:32	73	00:08:59	00:24:20	61	00:07:16	00:18:24
SCOTLAND	1,975	00:08:53	00:19:31	2,062	00:08:18	00:19:56	2,024	00:09:06	00:20:36	2,074	00:08:28	00:19:30

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	304	00:18:38	00:40:13	317	00:19:20	00:46:20	313	00:19:59	00:48:32	296	00:18:51	00:50:48
Borders	90	00:10:32	00:36:54	75	00:14:33	00:35:47	98	00:13:52	00:35:36	83	00:12:16	00:23:38
Dumfries and Galloway	106	00:12:41	00:33:21	123	00:13:00	00:27:22	119	00:12:08	00:30:50	138	00:14:42	00:34:06
Fife	316	00:18:03	00:38:10	303	00:16:03	00:42:04	314	00:19:26	00:44:31	291	00:18:32	00:41:01
Forth Valley	209	00:16:43	00:39:41	230	00:17:28	00:35:39	238	00:16:13	00:36:04	224	00:16:17	00:38:24
Grampian	411	00:16:03	00:39:34	386	00:14:43	00:37:55	414	00:17:30	00:46:58	377	00:15:09	00:41:27
Greater Glasgow and Clyde	903	00:15:48	00:34:27	850	00:15:19	00:34:51	948	00:17:22	00:39:24	875	00:15:12	00:34:38
Highland	239	00:15:29	00:32:56	243	00:13:25	00:31:54	249	00:13:14	00:35:57	233	00:11:31	00:30:06
Lanarkshire	482	00:18:39	00:37:24	475	00:20:03	00:41:33	494	00:21:19	00:45:17	475	00:20:51	00:42:17
Lothian	652	00:15:42	00:33:08	611	00:16:00	00:33:30	640	00:17:02	00:37:55	581	00:15:44	00:30:20
Orkney	8	00:13:59	00:33:18	12	00:13:21	00:20:25	7	00:20:53	00:33:11	10	00:16:13	00:30:46
Shetland	7	00:24:12	00:40:09	5	00:15:33	00:21:41	9	00:10:30	00:22:41	8	00:22:04	00:37:51
Tayside	283	00:14:35	00:34:38	317	00:14:59	00:34:25	304	00:16:43	00:35:56	292	00:14:02	00:33:29
Western Isles	19	00:16:30	00:38:09	14	00:11:49	00:32:49	22	00:10:42	01:05:06	18	00:18:47	00:32:22
Unknown	66	00:20:24	00:47:56	85	00:19:25	00:36:51	74	00:16:57	00:38:33	77	00:19:04	00:32:27
SCOTLAND	4,095	00:16:18	00:36:38	4,046	00:16:15	00:36:23	4,243	00:17:33	00:40:51	3,978	00:16:22	00:37:16

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/08/2022 ^P			29/08/2022 ^P			05/09/2022 ^P			12/09/2022 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	279	00:36:39	02:15:45	235	00:46:22	03:54:11	247	00:52:20	04:11:14	235	00:38:43	02:39:20
Borders	105	00:20:41	01:34:53	92	00:18:05	01:18:17	103	00:20:43	01:10:01	108	00:19:25	01:16:38
Dumfries and Galloway	118	00:21:43	01:04:51	131	00:24:28	01:38:24	134	00:21:50	01:05:33	132	00:29:23	01:28:54
Fife	247	00:33:23	03:37:00	256	00:39:11	03:20:11	249	00:56:07	04:40:43	241	01:02:30	04:59:00
Forth Valley	182	00:40:09	02:54:48	190	00:33:23	03:17:03	212	01:04:34	05:29:54	204	00:34:10	02:46:29
Grampian	388	00:30:02	02:27:45	396	00:28:54	02:14:56	391	00:36:32	02:36:46	361	00:32:19	02:28:02
Greater Glasgow and Clyde	686	00:36:47	02:33:51	688	00:39:57	04:00:40	629	00:55:12	04:45:27	652	00:35:05	03:19:42
Highland	295	00:20:28	01:10:05	292	00:20:56	01:13:18	282	00:18:05	01:02:46	265	00:21:26	01:04:52
Lanarkshire	330	00:53:04	04:35:46	281	00:57:36	05:02:16	330	01:01:57	05:59:20	338	00:54:45	04:14:44
Lothian	471	00:46:04	03:37:08	509	00:39:57	03:00:31	482	01:11:20	05:12:30	496	00:46:51	03:51:09
Orkney	8	00:20:06	00:59:34	17	00:21:17	01:02:43	20	00:22:38	02:03:52	19	00:25:22	02:22:02
Shetland	13	00:23:25	00:44:29	16	00:13:18	00:54:45	12	00:10:17	00:27:56	9	00:33:59	01:19:30
Tayside	288	00:24:06	01:22:01	348	00:30:08	01:48:50	329	00:31:03	02:13:29	307	00:28:16	01:43:46
Western Isles	35	00:20:23	00:52:36	22	00:13:47	00:48:16	15	00:11:16	00:55:00	20	00:15:43	00:52:58
Unknown	68	00:29:02	02:22:04	71	00:22:46	01:24:12	68	00:34:45	02:28:36	47	00:33:06	02:35:08
SCOTLAND	3,513	00:32:11	02:32:58	3,544	00:34:02	02:49:23	3,503	00:41:25	03:58:44	3,434	00:34:57	02:57:35

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	22/08/2022			29/08/2022			05/09/2022			12/09/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	497	00:47:24	02:31:13	475	00:53:09	02:56:43	495	01:14:11	03:46:13	483	00:58:59	03:12:22
Borders	170	00:38:08	01:06:20	158	00:32:29	00:52:59	172	00:32:43	00:50:58	141	00:32:11	00:56:11
Dumfries & Galloway	199	00:23:26	00:40:44	249	00:24:31	00:45:35	236	00:26:42	00:47:12	263	00:30:06	01:08:28
Fife	425	00:49:24	02:08:05	462	00:47:23	01:53:25	422	00:53:34	02:16:58	441	00:55:42	02:49:27
Forth Valley	394	00:40:48	01:05:55	394	00:44:22	01:12:43	398	00:44:25	01:08:54	424	00:44:32	01:09:07
Grampian	660	00:56:55	02:37:09	628	00:51:01	02:39:20	663	01:00:14	03:20:19	660	00:56:01	03:43:49
Greater Glasgow & Clyde	1,815	00:49:53	01:43:42	1,806	00:49:28	01:31:25	1,769	00:49:26	01:49:19	1,722	00:47:56	01:37:54
Highland	332	00:29:56	01:30:30	343	00:26:07	01:25:42	339	00:27:25	01:23:46	317	00:26:27	01:17:09
Lanarkshire	764	00:55:55	01:31:58	780	00:56:25	01:45:43	814	01:00:21	02:08:32	782	00:55:45	01:41:31
Lothian	995	00:46:29	01:15:03	989	00:46:22	01:14:27	1,028	00:46:51	01:14:42	1,039	00:44:46	01:08:23
Orkney	23	00:13:53	00:22:00	27	00:12:33	00:25:37	24	00:16:26	00:30:40	28	00:11:56	00:21:52
Shetland	16	00:16:32	00:45:35	18	00:22:45	00:36:00	18	00:19:18	00:37:36	25	00:21:37	00:42:32
Tayside	482	00:31:31	00:58:16	473	00:30:34	00:52:07	522	00:33:11	00:59:33	515	00:31:37	00:55:55
Western Isles	41	00:19:09	00:31:43	23	00:19:49	00:29:49	32	00:17:44	00:30:52	26	00:15:44	00:34:18
SCOTLAND	6,813	00:45:32	01:37:19	6,825	00:44:56	01:35:36	6,932	00:46:34	02:00:48	6,866	00:45:19	01:46:32

Table 7 - Turnaround Times by Hospital

Week Commencing		22/08/2022			29/08/2022			05/09/2022			12/09/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	171	00:58:03	03:04:43	168	00:48:32	03:15:33	190	01:05:08	03:16:04	154	01:06:46	02:48:27
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	326	00:44:31	02:16:19	307	00:55:18	02:49:29	305	01:23:42	04:13:09	329	00:55:27	03:26:09
Borders	Borders General Hospital (Melrose)	170	00:38:08	01:06:20	158	00:32:29	00:52:59	172	00:32:43	00:50:58	141	00:32:11	00:56:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	31	00:20:07	00:29:28	47	00:21:29	00:35:40	38	00:21:46	00:33:36	39	00:22:44	00:37:37
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	168	00:24:04	00:43:39	202	00:25:50	00:50:25	198	00:28:06	00:48:59	224	00:32:09	01:10:59
Fife	Victoria Hospital (Kirkcaldy)	425	00:49:24	02:08:05	462	00:47:23	01:53:25	422	00:53:34	02:16:58	441	00:55:42	02:49:27
Forth Valley	Forth Valley Royal Hospital (Larbert)	394	00:40:48	01:05:55	394	00:44:22	01:12:43	398	00:44:25	01:08:54	424	00:44:32	01:09:07
Grampian	Aberdeen Royal Infirmary (Aberdeen)	497	00:58:03	02:45:53	498	00:55:55	02:51:12	514	01:20:45	03:42:55	508	01:07:50	03:59:41
Grampian	Dr Gray's Hospital (Elgin)	152	00:56:23	02:12:57	119	00:46:07	01:30:00	137	00:39:55	01:27:05	137	00:39:17	02:00:08
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:23:59	00:34:20	11	00:20:25	00:29:36	12	00:27:22	00:47:54	15	00:30:05	00:51:01
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	511	00:42:39	01:04:15	526	00:43:48	01:09:13	501	00:43:14	01:08:00	478	00:41:44	01:05:32
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	107	00:36:19	00:58:58	98	00:36:41	00:57:53	127	00:36:59	01:00:28	112	00:37:22	01:16:15
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	779	01:01:15	02:40:50	713	00:57:52	02:01:55	705	01:05:51	02:38:31	707	00:57:20	02:24:11
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	347	00:50:46	01:25:58	372	00:51:07	01:21:23	357	00:47:15	01:14:46	344	00:51:35	01:37:51
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	71	00:43:51	01:10:16	97	00:41:43	01:10:44	79	00:41:44	01:12:37	81	00:39:54	01:01:52
Highland	Belford Hospital (Fort William)	39	00:26:55	00:46:53	34	00:26:14	00:44:35	37	00:19:51	00:32:22	34	00:25:48	00:43:05
Highland	Caitness General Hospital (Wick)	38	00:19:12	00:28:57	29	00:19:14	00:43:19	48	00:24:09	00:37:29	31	00:21:29	00:35:51
Highland	Lorn & Islands Hospital (Oban)	31	00:26:12	00:44:04	31	00:21:29	00:36:19	31	00:27:29	00:42:26	22	00:22:46	00:38:30
Highland	Raigmore Hospital (Inverness)	224	00:38:26	01:58:06	249	00:29:33	01:42:51	223	00:32:26	01:34:24	230	00:29:20	01:31:51
Lanarkshire	University Hospital Hairmyres (East Kilbride)	221	00:52:10	01:25:01	248	00:49:31	01:24:53	252	00:48:59	01:31:11	230	00:50:00	01:24:54
Lanarkshire	University Hospital Monklands (Airdrie)	244	00:55:45	01:33:59	250	00:57:06	01:39:47	255	01:07:06	02:13:22	241	00:56:27	01:37:19
Lanarkshire	University Hospital Wishaw (Wishaw)	299	01:01:09	01:35:40	282	01:03:26	02:09:11	307	01:04:54	02:28:59	311	00:59:52	01:49:01
Lothian	Royal Hospital for Sick Children (Edinburgh)	22	00:34:22	00:56:34	26	00:31:37	00:55:25	25	00:35:49	00:56:46	29	00:40:53	01:00:59
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	783	00:48:10	01:15:45	750	00:47:07	01:16:04	778	00:48:18	01:15:21	803	00:45:18	01:09:44
Lothian	St John's Hospital (Livingston)	190	00:42:45	01:11:00	213	00:44:13	01:06:02	225	00:42:58	01:12:35	207	00:43:15	01:05:44
Orkney	Balfour Hospital (Kirkwall)	23	00:13:53	00:22:00	27	00:12:33	00:25:37	24	00:16:26	00:30:40	28	00:11:56	00:21:52
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:16:32	00:45:35	18	00:22:45	00:36:00	18	00:19:18	00:37:36	25	00:21:37	00:42:32
Tayside	Ninewells Hospital (Dundee)	422	00:32:25	01:04:02	409	00:31:45	00:53:12	451	00:34:42	01:01:39	464	00:32:01	00:56:38
Tayside	Perth Royal Infirmary (Perth)	60	00:25:08	00:44:43	64	00:26:37	00:35:07	71	00:28:56	00:41:42	51	00:29:36	00:41:12
Western Isles	Western Isles Hospital (Isle of Lewis)	41	00:19:09	00:31:43	23	00:19:49	00:29:49	32	00:17:44	00:30:52	26	00:15:44	00:34:18
SCOTLAND		6,813	00:45:32	01:37:19	6,825	00:44:56	01:35:36	6,932	00:46:34	02:00:48	6,866	00:45:19	01:46:32

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)