

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 31 December 2021



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 29/11/2021 to 20/12/2021

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the week previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	29/11/2021						06/12/2021					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,243	952	680	1,015	818	558	1,248	901	646	1,064	804	555
Borders	333	268	207	275	219	162	349	297	230	300	252	187
Dumfries and Galloway	472	386	291	373	318	224	433	359	268	355	301	212
Fife	1,037	786	565	875	693	481	1,077	780	533	940	714	473
Forth Valley	820	657	503	724	576	426	824	648	486	738	584	426
Grampian	1,558	1,202	807	1,340	1,049	663	1,577	1,246	808	1,342	1,057	629
Greater Glasgow and Clyde	3,430	2,536	1,949	2,943	2,264	1,694	3,415	2,527	1,917	3,010	2,289	1,699
Highland	1,097	896	669	827	689	472	964	802	559	759	633	399
Lanarkshire	1,763	1,331	1,045	1,464	1,151	872	1,781	1,290	1,009	1,499	1,117	853
Lothian	2,202	1,668	1,225	1,936	1,450	1,029	2,348	1,627	1,228	2,076	1,438	1,054
Orkney	57	44	42	24	20	18	66	56	46	39	33	23
Shetland	59	49	33	43	38	24	52	44	40	28	22	18
Tayside	1,156	882	586	986	787	495	1,192	924	604	1,008	784	468
Western Isles	113	94	60	70	64	31	101	82	68	43	37	25
Unknown	590	195	142	565	186	133	582	200	129	557	185	115
<b>SCOTLAND</b>	<b>15,930</b>	<b>11,946</b>	<b>8,804</b>	<b>13,460</b>	<b>10,322</b>	<b>7,282</b>	<b>16,009</b>	<b>11,783</b>	<b>8,571</b>	<b>13,758</b>	<b>10,250</b>	<b>7,136</b>

13/12/2021						20/12/2021					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,180	909	645	953	766	515	1,181	905	653	970	785	546
321	275	214	259	220	162	292	251	192	256	220	164
463	376	283	371	314	226	401	338	248	329	290	207
1,061	801	555	929	740	498	1,040	817	537	897	738	465
775	600	462	696	533	399	798	604	453	716	539	397
1,390	1,152	808	1,176	981	644	1,377	1,130	775	1,129	930	579
3,501	2,476	1,809	3,027	2,222	1,576	3,241	2,421	1,806	2,693	2,055	1,465
959	792	565	723	601	382	955	784	595	702	589	410
1,747	1,295	979	1,443	1,116	816	1,721	1,226	971	1,401	1,058	817
2,181	1,602	1,163	1,918	1,400	978	2,081	1,500	1,087	1,837	1,331	932
38	29	21	20	16	8	57	41	35	26	17	11
42	34	32	30	28	26	51	43	37	31	27	22
1,096	883	545	912	737	404	1,054	863	558	903	750	450
92	81	60	48	44	25	112	91	79	57	49	38
543	178	119	523	169	111	545	185	125	516	165	105
<b>15,389</b>	<b>11,483</b>	<b>8,260</b>	<b>13,028</b>	<b>9,887</b>	<b>6,770</b>	<b>14,906</b>	<b>11,199</b>	<b>8,151</b>	<b>12,463</b>	<b>9,543</b>	<b>6,608</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	29/11/2021			06/12/2021			13/12/2021			20/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	38	00:08:50	00:25:23	27	00:09:01	00:20:06	22	00:06:45	00:12:27	42	00:07:26	00:19:46
Borders	*	*	*	8	00:08:06	00:18:57	10	00:16:57	00:23:53	5	00:08:28	00:18:02
Dumfries and Galloway	6	00:05:00	00:12:41	11	00:09:08	00:18:40	*	*	*	18	00:09:15	00:21:41
Fife	29	00:09:42	00:18:42	31	00:09:05	00:18:00	25	00:10:12	00:16:26	31	00:10:35	00:15:37
Forth Valley	17	00:07:28	00:16:37	23	00:06:58	00:16:44	23	00:08:41	00:14:26	18	00:06:54	00:12:20
Grampian	39	00:07:35	00:24:15	46	00:06:04	00:15:28	41	00:05:54	00:18:11	36	00:06:07	00:13:49
Greater Glasgow and Clyde	110	00:06:21	00:10:59	118	00:06:58	00:12:09	111	00:06:47	00:13:52	99	00:07:01	00:11:48
Highland	19	00:06:06	00:30:54	28	00:06:43	00:16:32	12	00:11:08	00:22:18	20	00:09:36	00:33:33
Lanarkshire	59	00:06:29	00:14:35	59	00:08:04	00:14:00	58	00:08:09	00:13:44	68	00:07:55	00:13:28
Lothian	60	00:07:34	00:15:51	61	00:07:15	00:12:16	59	00:06:47	00:13:15	63	00:06:51	00:15:11
Orkney	-	n/a	n/a	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	21	00:07:56	00:20:13	40	00:08:47	00:21:35	25	00:06:22	00:16:12	37	00:07:26	00:14:53
Western Isles	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Unknown	6	00:06:06	00:09:52	8	00:06:34	00:14:16	11	00:08:38	00:12:40	11	00:05:20	00:08:51
<b>SCOTLAND</b>	<b>412</b>	<b>00:07:17</b>	<b>00:17:52</b>	<b>465</b>	<b>00:07:16</b>	<b>00:15:46</b>	<b>404</b>	<b>00:07:18</b>	<b>00:15:33</b>	<b>453</b>	<b>00:07:20</b>	<b>00:15:53</b>

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	29/11/2021			06/12/2021			13/12/2021			20/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	127	00:09:34	00:21:20	159	00:10:55	00:23:00	120	00:09:43	00:23:05	132	00:11:03	00:21:12
Borders	20	00:13:21	00:28:14	32	00:08:55	00:21:06	24	00:12:02	00:40:23	28	00:09:22	00:25:47
Dumfries and Galloway	35	00:08:23	00:19:42	37	00:09:01	00:24:38	39	00:08:35	00:22:10	48	00:09:30	00:22:14
Fife	113	00:09:30	00:20:47	129	00:11:06	00:23:02	116	00:11:47	00:24:49	115	00:08:32	00:18:21
Forth Valley	90	00:08:34	00:18:05	106	00:09:00	00:22:05	86	00:08:40	00:19:27	94	00:09:56	00:21:32
Grampian	164	00:08:30	00:26:48	154	00:07:51	00:21:16	168	00:07:32	00:24:18	120	00:07:44	00:23:32
Greater Glasgow and Clyde	456	00:08:07	00:15:49	430	00:08:27	00:14:54	492	00:08:12	00:16:29	446	00:07:55	00:15:37
Highland	90	00:08:49	00:25:54	91	00:08:08	00:26:06	77	00:09:01	00:30:15	76	00:11:03	00:25:46
Lanarkshire	260	00:09:33	00:20:11	210	00:09:53	00:21:23	231	00:10:11	00:18:53	197	00:09:54	00:21:02
Lothian	236	00:08:41	00:16:31	257	00:08:08	00:15:52	278	00:08:40	00:16:45	261	00:09:18	00:18:03
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	128	00:09:00	00:22:45	135	00:10:00	00:26:09	111	00:08:56	00:20:55	103	00:09:06	00:24:28
Western Isles	*	*	*	5	00:12:39	00:14:30	*	*	*	6	00:18:47	00:35:30
Unknown	45	00:11:58	00:23:51	48	00:09:14	00:22:33	43	00:08:09	00:17:30	31	00:08:03	00:15:21
<b>SCOTLAND</b>	<b>1,775</b>	<b>00:08:46</b>	<b>00:20:14</b>	<b>1,799</b>	<b>00:08:59</b>	<b>00:20:45</b>	<b>1,794</b>	<b>00:08:51</b>	<b>00:19:30</b>	<b>1,667</b>	<b>00:09:02</b>	<b>00:20:14</b>

Key to symbols:

'\*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	29/11/2021			06/12/2021			13/12/2021			20/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	327	00:19:28	00:37:06	362	00:22:51	00:55:51	321	00:21:02	00:42:01	287	00:20:35	00:48:54
Borders	91	00:15:34	00:36:26	104	00:17:12	00:33:41	81	00:14:03	00:31:07	76	00:11:58	00:31:58
Dumfries and Galloway	129	00:14:37	00:33:30	117	00:15:39	00:28:18	106	00:15:32	00:35:50	90	00:15:11	00:33:33
Fife	288	00:17:59	00:44:25	309	00:19:04	00:43:35	323	00:19:21	00:37:15	295	00:15:08	00:35:49
Forth Valley	232	00:17:53	00:34:51	244	00:18:05	00:34:47	216	00:18:27	00:35:24	218	00:17:04	00:35:51
Grampian	413	00:17:45	00:43:05	413	00:14:25	00:36:33	355	00:13:48	00:32:21	362	00:13:25	00:35:37
Greater Glasgow and Clyde	921	00:17:33	00:47:41	973	00:17:34	00:39:30	964	00:20:57	00:49:28	836	00:17:45	00:44:42
Highland	245	00:10:43	00:29:04	209	00:13:19	00:30:05	214	00:14:07	00:38:27	190	00:12:55	00:34:05
Lanarkshire	488	00:19:34	00:46:12	503	00:19:08	00:46:07	486	00:19:51	00:40:38	462	00:20:02	01:02:34
Lothian	638	00:16:30	00:31:32	670	00:18:26	00:41:37	561	00:15:42	00:31:47	556	00:16:54	00:47:06
Orkney	6	00:09:03	00:19:17	7	00:18:57	01:45:01	5	00:13:34	00:24:11	*	*	*
Shetland	7	00:26:25	00:35:53	6	00:08:04	00:29:20	12	00:05:43	00:28:21	*	*	*
Tayside	346	00:18:21	00:41:23	315	00:17:27	00:41:59	300	00:17:38	00:37:25	256	00:15:22	00:32:44
Western Isles	24	00:11:24	00:37:38	12	00:22:15	00:35:13	19	00:22:49	00:42:43	17	00:21:23	00:34:21
Unknown	77	00:19:44	00:49:30	75	00:14:49	00:34:18	60	00:18:18	00:30:33	64	00:13:43	00:40:53
<b>SCOTLAND</b>	<b>4,232</b>	<b>00:17:25</b>	<b>00:40:21</b>	<b>4,319</b>	<b>00:17:59</b>	<b>00:41:13</b>	<b>4,023</b>	<b>00:18:06</b>	<b>00:39:48</b>	<b>3,719</b>	<b>00:16:53</b>	<b>00:41:37</b>

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	29/11/2021			06/12/2021			13/12/2021			20/12/2021		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	325	00:40:02	02:40:13	256	01:00:50	04:22:53	299	00:43:39	02:18:16	318	00:40:18	02:59:03
Borders	102	00:22:08	00:54:28	108	00:24:07	01:01:38	105	00:23:54	01:08:26	110	00:28:50	01:47:30
Dumfries and Galloway	146	00:21:37	01:06:39	132	00:23:31	01:11:58	160	00:23:59	01:21:14	131	00:24:07	01:01:27
Fife	261	00:43:39	03:17:41	244	01:06:34	05:34:14	274	01:03:28	03:05:46	294	00:39:01	02:02:59
Forth Valley	232	00:49:44	02:52:25	210	01:15:46	03:36:52	206	00:41:37	02:06:24	209	00:55:44	03:04:12
Grampian	431	00:38:44	02:35:59	443	00:32:52	02:45:21	406	00:28:52	01:47:22	409	00:26:39	01:42:10
Greater Glasgow and Clyde	769	00:41:59	03:04:41	751	00:54:44	04:18:21	636	01:10:34	05:02:06	666	00:42:51	03:49:47
Highland	332	00:22:16	01:13:51	303	00:17:56	01:02:04	296	00:19:26	01:13:13	301	00:22:49	01:13:58
Lanarkshire	340	00:48:20	03:58:33	336	01:34:43	05:06:19	336	00:53:58	03:23:00	321	00:51:39	04:26:44
Lothian	503	00:39:47	02:50:18	438	01:06:27	05:47:52	496	00:51:59	02:49:04	439	01:03:25	05:55:42
Orkney	12	00:16:54	00:28:30	20	00:14:17	00:37:26	10	00:38:14	01:21:35	7	00:17:53	01:03:01
Shetland	27	00:16:03	00:44:42	12	00:12:56	00:35:15	11	00:21:59	00:34:43	14	00:26:38	01:17:26
Tayside	291	00:43:28	03:07:07	293	00:52:13	03:22:16	299	00:37:55	02:00:05	353	00:29:47	01:59:59
Western Isles	30	00:16:23	00:45:27	18	00:13:28	00:44:01	20	00:16:56	00:37:11	22	00:22:26	00:52:46
Unknown	54	00:20:21	01:44:53	54	00:34:31	02:20:23	54	00:33:11	02:54:10	57	00:31:38	02:06:53
<b>SCOTLAND</b>	<b>3,855</b>	<b>00:35:52</b>	<b>02:46:50</b>	<b>3,618</b>	<b>00:46:39</b>	<b>03:56:12</b>	<b>3,608</b>	<b>00:40:01</b>	<b>02:55:48</b>	<b>3,651</b>	<b>00:36:03</b>	<b>02:51:11</b>



**Table 6 - Turnaround Times by Health Board**

Week Commencing	29/11/2021			06/12/2021			13/12/2021			20/12/2021		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	534	00:40:09	02:08:23	537	00:50:24	02:52:20	500	00:37:38	01:49:05	530	00:34:38	01:23:11
Borders	154	00:30:52	00:44:02	192	00:31:47	00:54:34	158	00:28:23	00:50:49	157	00:29:48	00:48:42
Dumfries & Galloway	212	00:24:15	00:38:12	204	00:22:15	00:42:31	217	00:24:55	00:43:40	202	00:21:23	00:37:13
Fife	456	00:37:07	01:20:38	415	00:41:15	01:52:39	463	00:38:00	02:06:29	444	00:31:57	01:00:10
Forth Valley	434	00:37:08	00:59:07	439	00:35:38	00:56:09	414	00:33:59	00:52:06	399	00:33:19	00:51:45
Grampian	673	00:47:22	02:20:36	639	00:44:19	02:18:09	648	00:36:59	01:17:43	603	00:32:29	01:04:42
Greater Glasgow & Clyde	1,902	00:42:45	01:18:11	1,885	00:44:23	01:22:03	1,735	00:43:16	01:21:52	1,633	00:40:22	01:10:58
Highland	355	00:22:51	00:49:35	322	00:23:30	01:11:00	275	00:22:30	00:51:56	296	00:22:18	00:55:19
Lanarkshire	823	00:46:24	01:15:55	800	00:45:52	01:20:00	762	00:44:33	01:14:31	783	00:43:21	01:09:52
Lothian	1,060	00:39:15	01:01:03	1,060	00:41:32	01:06:58	1,013	00:39:28	01:02:48	932	00:36:01	00:58:15
Orkney	17	00:13:52	00:27:51	23	00:12:02	00:19:10	8	00:17:05	00:28:01	11	00:13:02	00:17:42
Shetland	25	00:27:52	00:38:34	18	00:25:04	00:38:31	25	00:26:58	00:45:52	23	00:20:00	00:33:50
Tayside	561	00:29:39	00:53:10	528	00:28:19	00:51:37	453	00:28:02	00:47:32	487	00:27:53	00:44:43
Western Isles	25	00:15:42	00:30:32	20	00:15:34	00:27:07	19	00:14:32	00:25:41	30	00:19:53	00:29:44
<b>SCOTLAND</b>	<b>7,231</b>	<b>00:38:46</b>	<b>01:15:43</b>	<b>7,082</b>	<b>00:39:53</b>	<b>01:23:17</b>	<b>6,690</b>	<b>00:37:38</b>	<b>01:12:14</b>	<b>6,530</b>	<b>00:34:42</b>	<b>01:04:22</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		29/11/2021			06/12/2021			13/12/2021			20/12/2021		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	172	00:39:01	01:54:40	166	00:47:07	01:59:41	170	00:36:30	01:24:51	181	00:32:52	01:22:40
	University Hospital Crosshouse (Kilmarnock)	362	00:40:18	02:15:29	371	00:55:56	03:26:20	330	00:38:03	02:01:27	349	00:36:11	01:24:58
Borders	Borders General Hospital (Melrose)	154	00:30:52	00:44:02	192	00:31:47	00:54:34	158	00:28:23	00:50:49	157	00:29:48	00:48:42
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	29	00:23:03	00:38:02	34	00:21:13	00:39:41	36	00:26:43	00:40:17	38	00:24:07	00:42:33
	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	183	00:24:17	00:38:10	170	00:22:19	00:42:47	181	00:24:26	00:43:41	164	00:20:53	00:35:50
Fife	Victoria Hospital (Kirkcaldy)	456	00:37:07	01:20:38	415	00:41:15	01:52:39	463	00:38:00	02:06:29	444	00:31:57	01:00:10
Forth Valley	Forth Valley Royal Hospital (Larbert)	434	00:37:08	00:59:07	439	00:35:38	00:56:09	414	00:33:59	00:52:06	399	00:33:19	00:51:45
Grampian	Aberdeen Royal Infirmary (Aberdeen)	528	00:54:41	02:31:00	487	00:49:11	02:40:00	518	00:38:11	01:22:06	448	00:33:32	01:04:41
	Dr Gray's Hospital (Elgin)	127	00:31:40	00:57:18	134	00:35:11	01:00:07	109	00:31:46	00:56:14	139	00:30:22	01:07:25
	Royal Aberdeen Children's Hospital (Aberdeen)	18	00:24:32	00:41:43	18	00:16:27	00:46:25	21	00:18:22	00:39:56	16	00:19:38	00:24:18
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	575	00:40:21	01:00:45	555	00:37:59	01:00:27	508	00:39:56	00:58:32	470	00:35:38	00:53:50
	Inverclyde Royal Hospital (Greenock)	107	00:30:36	00:49:46	105	00:32:41	00:57:30	85	00:37:04	00:56:28	108	00:32:33	00:52:25
	Queen Elizabeth University Hospital (Glasgow)	768	00:49:35	01:48:08	792	00:52:01	01:49:34	729	00:51:45	01:50:49	657	00:49:17	01:23:55
	Royal Alexandra Hospital (Paisley)	341	00:40:43	01:09:39	352	00:41:39	01:18:53	319	00:39:59	01:05:29	302	00:38:03	01:05:08
	Royal Hospital for Children (Glasgow)	111	00:43:16	01:03:05	81	00:43:29	01:12:47	94	00:42:59	01:10:36	96	00:39:24	01:03:32
Highland	Belford Hospital (Fort William)	35	00:25:55	00:48:30	30	00:24:38	00:37:56	22	00:23:21	00:34:01	25	00:21:12	00:32:26
	Caitness General Hospital (Wick)	45	00:18:43	00:41:06	37	00:16:26	00:28:15	38	00:19:09	00:36:07	43	00:19:16	00:35:17
	Lorn & Islands Hospital (Oban)	34	00:24:03	00:39:34	17	00:20:30	00:40:52	9	00:21:52	01:10:46	25	00:23:52	00:35:39
	Raigmore Hospital (Inverness)	241	00:22:58	00:54:31	238	00:25:05	01:18:42	206	00:22:40	00:53:11	203	00:22:17	01:12:11
Lanarkshire	University Hospital Hairmyres (East Kilbride)	233	00:44:42	01:11:02	216	00:40:30	01:09:11	244	00:41:46	01:10:40	221	00:38:50	01:06:29
	University Hospital Monklands (Airdrie)	247	00:46:30	01:09:00	226	00:51:48	01:26:23	216	00:44:19	01:18:43	218	00:41:38	01:04:14
	University Hospital Wishaw (Wishaw)	343	00:46:42	01:34:20	358	00:46:51	01:23:52	302	00:46:06	01:13:50	344	00:47:36	01:18:20
Lothian	Royal Hospital for Sick Children (Edinburgh)	30	00:39:28	00:55:19	26	00:34:50	00:57:22	29	00:33:45	00:52:05	35	00:34:07	00:54:23
	Royal Infirmary of Edinburgh at Little France (Edinburgh)	820	00:39:15	01:00:40	809	00:41:40	01:08:13	775	00:39:53	01:03:49	676	00:36:08	00:59:00
	St John's Hospital (Livingston)	210	00:39:16	01:03:42	225	00:41:44	01:03:32	209	00:38:18	01:00:42	221	00:35:20	00:57:52
Orkney	Balfour Hospital (Kirkwall)	17	00:13:52	00:27:51	23	00:12:02	00:19:10	8	00:17:05	00:28:01	11	00:13:02	00:17:42
Shetland	Gilbert Bain Hospital (Lerwick)	25	00:27:52	00:38:34	18	00:25:04	00:38:31	25	00:26:58	00:45:52	23	00:20:00	00:33:50
Tayside	Ninewells Hospital (Dundee)	468	00:31:26	00:54:19	457	00:29:09	00:52:16	384	00:28:34	00:48:50	403	00:28:22	00:45:28
	Perth Royal Infirmary (Perth)	93	00:24:59	00:39:26	71	00:21:53	00:41:29	69	00:22:20	00:41:19	84	00:24:46	00:38:21
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:15:42	00:30:32	20	00:15:34	00:27:07	19	00:14:32	00:25:41	30	00:19:53	00:29:44
<b>SCOTLAND</b>		<b>7,231</b>	<b>00:38:46</b>	<b>01:15:43</b>	<b>7,082</b>	<b>00:39:53</b>	<b>01:23:17</b>	<b>6,690</b>	<b>00:37:38</b>	<b>01:12:14</b>	<b>6,530</b>	<b>00:34:42</b>	<b>01:04:22</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)