

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 09 March 2022



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **07/02/2022** to **28/02/2022**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	07/02/2022						14/02/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,106	821	607	928	714	506	1,090	809	604	906	701	500
Borders	329	285	226	271	231	176	366	303	236	297	243	183
Dumfries and Galloway	450	356	275	364	306	228	461	384	311	374	315	246
Fife	980	768	540	821	669	452	1,016	762	520	837	656	428
Forth Valley	754	611	452	658	530	372	844	656	507	748	593	446
Grampian	1,418	1,120	754	1,177	934	578	1,395	1,127	763	1,168	944	596
Greater Glasgow and Clyde	3,238	2,492	1,902	2,759	2,182	1,619	3,410	2,452	1,946	2,891	2,173	1,686
Highland	964	793	546	740	613	378	1,009	821	616	720	599	414
Lanarkshire	1,749	1,286	986	1,403	1,099	811	1,819	1,279	995	1,457	1,107	834
Lothian	2,144	1,615	1,199	1,855	1,399	998	2,124	1,563	1,148	1,845	1,363	959
Orkney	56	39	32	34	25	18	63	42	36	32	27	21
Shetland	60	51	42	41	39	30	42	30	23	23	17	10
Tayside	1,119	912	591	935	761	463	1,204	980	657	999	810	499
Western Isles	128	104	87	55	48	35	93	77	67	50	43	33
Unknown	518	172	131	496	158	118	575	205	139	551	188	123
SCOTLAND	15,013	11,425	8,370	12,537	9,708	6,782	15,511	11,490	8,568	12,898	9,779	6,978

21/02/2022						28/02/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,100	842	632	923	731	524	1,218	909	649	1,045	815	565
320	273	204	267	225	164	339	273	207	280	225	162
451	369	285	373	315	236	410	349	283	328	284	224
1,072	797	557	903	714	481	1,100	828	570	926	726	475
742	581	447	650	505	373	790	621	478	685	541	400
1,355	1,092	793	1,139	914	629	1,431	1,140	786	1,183	956	612
3,368	2,449	1,871	2,854	2,149	1,592	3,360	2,463	1,937	2,881	2,155	1,653
974	803	595	733	613	419	953	794	586	718	594	400
1,706	1,243	968	1,420	1,093	828	1,674	1,218	907	1,405	1,079	791
2,112	1,624	1,153	1,828	1,390	936	2,109	1,613	1,133	1,820	1,379	918
65	42	37	34	25	21	57	48	43	33	29	24
42	35	30	28	26	23	56	47	40	30	27	20
1,131	899	608	961	764	487	1,089	887	560	901	720	409
91	79	61	58	51	35	106	94	73	47	44	24
551	171	117	527	154	101	624	199	138	605	189	128
15,080	11,299	8,358	12,698	9,669	6,849	15,316	11,483	8,390	12,887	9,763	6,805

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/02/2022			14/02/2022			21/02/2022			28/02/2022		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	21	00:07:33	00:19:37	23	00:07:01	00:21:29	32	00:11:26	00:18:16	41	00:10:46	00:21:27
Borders	*	*	*	12	00:12:46	00:34:17	11	00:08:49	00:14:16	*	*	*
Dumfries and Galloway	10	00:07:00	00:23:14	*	*	*	9	00:10:22	00:17:57	11	00:05:45	00:18:57
Fife	34	00:09:17	00:18:01	16	00:05:59	00:18:33	29	00:10:23	00:17:28	31	00:08:31	00:18:00
Forth Valley	21	00:07:33	00:15:39	29	00:09:29	00:19:07	20	00:09:12	00:22:21	31	00:07:31	00:17:00
Grampian	40	00:05:36	00:18:39	48	00:06:08	00:20:13	23	00:04:30	00:09:34	32	00:08:11	00:29:29
Greater Glasgow and Clyde	78	00:06:30	00:11:36	95	00:06:33	00:13:31	91	00:06:53	00:13:04	86	00:06:08	00:10:15
Highland	20	00:06:28	00:25:51	17	00:07:21	00:17:14	16	00:07:21	00:19:52	17	00:09:12	00:17:40
Lanarkshire	49	00:07:49	00:14:49	63	00:07:44	00:16:45	55	00:08:18	00:16:11	55	00:07:54	00:15:48
Lothian	55	00:08:27	00:16:45	59	00:07:47	00:15:11	53	00:08:35	00:16:09	65	00:07:54	00:14:00
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Tayside	30	00:07:39	00:12:45	39	00:07:39	00:21:17	31	00:08:51	00:19:13	37	00:06:28	00:19:41
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:06:08	00:14:57	10	00:05:25	00:18:12	*	*	*	*	*	*
SCOTLAND	378	00:07:34	00:16:50	423	00:07:25	00:17:57	377	00:07:57	00:17:29	419	00:07:18	00:17:00

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/02/2022			14/02/2022			21/02/2022			28/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	116	00:10:41	00:21:28	94	00:10:38	00:22:54	113	00:10:40	00:19:57	127	00:11:37	00:20:22
Borders	32	00:11:15	00:29:55	32	00:13:02	00:28:33	26	00:11:11	00:27:21	24	00:08:56	00:20:08
Dumfries and Galloway	60	00:08:17	00:22:48	34	00:07:51	00:22:25	37	00:10:49	00:23:24	36	00:07:38	00:21:57
Fife	86	00:12:34	00:23:56	94	00:09:37	00:19:45	127	00:08:40	00:17:33	116	00:09:26	00:19:46
Forth Valley	84	00:10:04	00:21:55	97	00:10:14	00:19:14	94	00:10:33	00:22:17	85	00:07:49	00:18:45
Grampian	137	00:09:25	00:24:43	141	00:07:23	00:21:19	123	00:07:25	00:18:10	149	00:09:27	00:26:13
Greater Glasgow and Clyde	404	00:08:00	00:14:38	420	00:08:28	00:16:22	430	00:08:25	00:17:10	444	00:08:14	00:15:52
Highland	87	00:08:21	00:26:48	81	00:08:37	00:20:40	77	00:09:37	00:25:13	70	00:12:45	00:28:10
Lanarkshire	204	00:09:19	00:18:44	221	00:10:41	00:24:00	233	00:09:35	00:18:54	222	00:09:32	00:19:26
Lothian	238	00:08:44	00:16:58	196	00:09:03	00:17:36	229	00:08:04	00:16:22	241	00:08:38	00:16:54
Orkney	7	00:05:21	00:15:11	*	*	*	*	*	*	*	*	*
Shetland	11	00:13:48	00:38:28	*	*	*	*	*	*	6	00:14:11	00:49:07
Tayside	117	00:07:57	00:21:21	128	00:08:26	00:19:44	114	00:07:36	00:23:11	109	00:09:14	00:22:48
Western Isles	9	00:06:45	00:26:25	6	00:22:39	00:41:12	*	*	*	*	*	*
Unknown	35	00:10:35	00:23:39	45	00:09:19	00:15:56	38	00:07:48	00:18:35	40	00:09:00	00:23:17
SCOTLAND	1,627	00:08:45	00:20:27	1,594	00:09:08	00:20:01	1,652	00:08:51	00:19:44	1,677	00:08:57	00:20:03

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/02/2022			14/02/2022			21/02/2022			28/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	287	00:19:06	00:41:44	303	00:22:16	00:51:37	326	00:19:35	00:54:34	353	00:24:03	01:05:19
Borders	94	00:13:53	00:32:30	99	00:16:14	00:36:17	87	00:13:26	00:36:10	70	00:17:19	00:42:45
Dumfries and Galloway	102	00:13:17	00:34:03	121	00:11:49	00:29:42	118	00:15:20	00:30:47	115	00:14:35	00:35:20
Fife	264	00:16:45	00:37:10	281	00:16:58	00:36:34	309	00:17:52	00:35:26	301	00:16:16	00:39:48
Forth Valley	196	00:15:19	00:36:36	251	00:17:48	00:39:11	210	00:19:30	00:41:55	241	00:18:15	00:39:07
Grampian	355	00:16:18	00:48:53	375	00:14:56	00:36:54	362	00:14:25	00:35:53	412	00:17:34	00:41:36
Greater Glasgow and Clyde	796	00:14:23	00:31:23	923	00:18:27	00:42:45	932	00:18:41	00:45:46	952	00:18:17	00:43:50
Highland	194	00:12:52	00:35:00	214	00:12:49	00:32:23	218	00:14:26	00:34:08	210	00:12:52	00:32:02
Lanarkshire	461	00:20:13	00:38:26	481	00:20:25	00:42:55	467	00:19:48	00:50:48	455	00:21:50	00:47:07
Lothian	633	00:17:18	00:34:44	640	00:16:53	00:34:23	607	00:17:09	00:34:20	603	00:16:43	00:31:39
Orkney	*	*	*	10	00:09:26	00:26:54	11	00:16:22	00:39:37	9	00:08:39	00:25:24
Shetland	*	*	*	*	*	*	6	00:22:07	00:44:19	10	00:17:26	00:25:47
Tayside	300	00:16:10	00:32:03	335	00:16:28	00:39:35	336	00:19:47	00:41:39	260	00:15:18	00:36:03
Western Isles	14	00:13:22	00:28:47	*	*	*	18	00:17:29	00:40:06	19	00:17:46	00:37:30
Unknown	64	00:15:50	00:30:38	74	00:19:15	00:36:57	74	00:18:09	00:44:47	81	00:18:41	00:42:21
SCOTLAND	3,774	00:16:19	00:35:30	4,119	00:17:46	00:39:52	4,081	00:17:57	00:41:33	4,091	00:18:07	00:42:05

Key to symbols:

'*' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	07/02/2022			14/02/2022			21/02/2022			28/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	288	00:38:04	02:09:54	277	00:35:00	02:59:39	250	00:30:51	03:01:23	284	01:21:04	04:08:45
Borders	99	00:21:38	01:02:04	100	00:27:10	01:17:33	100	00:28:07	01:12:42	129	00:25:20	01:05:03
Dumfries and Galloway	130	00:23:31	01:13:20	149	00:23:01	01:24:48	149	00:19:53	01:20:18	121	00:20:18	01:19:42
Fife	282	00:38:30	03:47:44	265	00:35:38	02:20:48	248	01:05:36	02:53:53	275	00:41:26	02:16:04
Forth Valley	229	00:41:28	02:15:28	215	01:01:48	03:19:02	178	00:42:43	02:48:46	180	00:49:48	02:55:21
Grampian	399	00:27:26	02:03:03	372	00:28:19	02:34:29	399	00:32:13	01:54:02	358	00:39:22	02:45:25
Greater Glasgow and Clyde	881	00:32:40	02:00:18	717	01:00:07	04:15:00	671	00:48:05	03:37:15	643	00:58:53	04:07:47
Highland	308	00:17:40	01:06:04	285	00:22:32	01:41:14	299	00:20:16	01:16:48	296	00:20:35	01:10:58
Lanarkshire	380	00:46:20	03:47:14	337	01:07:58	05:37:00	327	00:57:46	05:03:49	342	01:10:28	05:18:13
Lothian	462	01:03:55	04:05:56	450	01:14:43	04:04:36	482	01:00:56	03:09:33	457	00:58:51	03:18:12
Orkney	13	00:21:04	00:45:58	12	00:23:44	01:43:45	13	00:31:54	01:18:35	15	00:17:41	01:03:31
Shetland	16	00:15:50	00:47:00	12	00:19:49	00:32:07	12	00:11:52	00:52:47	10	00:14:12	00:53:18
Tayside	313	00:31:55	01:49:55	308	00:38:11	02:16:57	282	00:40:47	02:16:28	312	00:32:04	01:59:43
Western Isles	22	00:23:53	00:56:05	26	00:21:25	01:01:38	28	00:20:16	00:51:59	21	00:31:53	00:49:04
Unknown	47	00:31:02	02:12:02	57	00:29:37	03:51:30	37	00:30:45	02:35:00	56	00:57:28	03:25:08
SCOTLAND	3,869	00:33:15	02:24:37	3,582	00:40:55	03:15:11	3,475	00:39:10	02:51:38	3,499	00:43:59	03:11:44

Table 6 - Turnaround Times by Health Board

Week Commencing	07/02/2022			14/02/2022			21/02/2022			28/02/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	506	00:46:10	02:17:04	494	00:48:07	02:21:59	520	00:42:29	02:25:33	537	00:55:52	03:06:41
Borders	167	00:29:40	00:48:31	185	00:31:53	00:51:36	156	00:31:10	00:54:56	159	00:28:46	00:47:42
Dumfries & Galloway	218	00:21:23	00:42:03	240	00:22:50	00:40:44	237	00:23:02	00:38:18	225	00:24:32	00:44:06
Fife	411	00:35:54	01:06:08	410	00:33:51	01:10:42	435	00:36:34	01:01:44	422	00:34:27	01:05:31
Forth Valley	382	00:33:13	00:52:18	453	00:34:27	00:52:39	390	00:34:15	00:51:21	405	00:33:52	00:54:03
Grampian	608	00:40:27	02:19:15	614	00:39:48	01:46:36	647	00:41:40	02:10:52	636	00:41:50	01:53:41
Greater Glasgow & Clyde	1,790	00:41:23	01:09:49	1,856	00:45:07	01:52:02	1,792	00:44:36	01:31:56	1,840	00:44:38	01:31:51
Highland	285	00:21:07	00:43:35	310	00:23:52	00:51:17	313	00:24:38	01:11:15	306	00:22:44	00:58:15
Lanarkshire	769	00:46:34	01:19:23	792	00:48:42	01:23:12	754	00:49:14	01:19:39	765	00:48:17	01:27:19
Lothian	985	00:38:26	01:01:28	980	00:39:20	01:03:32	957	00:38:58	01:00:04	924	00:39:06	01:00:53
Orkney	19	00:11:13	00:50:52	19	00:13:43	00:19:10	21	00:13:50	00:20:02	20	00:15:38	00:28:42
Shetland	30	00:21:30	00:41:34	10	00:31:07	00:38:46	24	00:31:42	00:42:01	20	00:29:17	00:56:03
Tayside	518	00:30:29	00:50:52	538	00:30:37	00:54:44	524	00:29:51	00:51:38	466	00:28:44	00:52:52
Western Isles	30	00:13:49	00:26:34	26	00:16:27	00:26:48	31	00:18:36	00:27:15	22	00:18:16	00:30:32
SCOTLAND	6,718	00:37:38	01:13:11	6,927	00:38:47	01:20:41	6,801	00:38:55	01:17:47	6,747	00:39:10	01:23:37

Table 7 - Turnaround Times by Hospital

Week Commencing		07/02/2022			14/02/2022			21/02/2022			28/02/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	00:43:16	02:13:04	181	00:59:03	02:53:26	198	00:43:58	02:22:41	218	01:12:17	03:06:37
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	333	00:47:23	02:22:50	313	00:43:37	01:56:10	322	00:41:29	02:25:30	319	00:52:26	03:05:15
Borders	Borders General Hospital (Melrose)	167	00:29:40	00:48:31	185	00:31:53	00:51:36	156	00:31:10	00:54:56	159	00:28:46	00:47:42
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:23:01	00:34:23	41	00:23:51	00:37:01	38	00:24:29	00:35:59	42	00:23:24	00:38:31
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	182	00:21:13	00:44:36	199	00:22:49	00:41:41	199	00:22:42	00:39:30	183	00:24:33	00:44:24
Fife	Victoria Hospital (Kirkcaldy)	411	00:35:54	01:06:08	410	00:33:51	01:10:42	435	00:36:34	01:01:44	422	00:34:27	01:05:31
Forth Valley	Forth Valley Royal Hospital (Larbert)	382	00:33:13	00:52:18	453	00:34:27	00:52:39	390	00:34:15	00:51:21	405	00:33:52	00:54:03
Grampian	Aberdeen Royal Infirmary (Aberdeen)	475	00:43:56	02:24:50	497	00:40:48	02:03:28	501	00:43:42	02:21:21	490	00:41:57	01:57:25
Grampian	Dr Gray's Hospital (Elgin)	116	00:33:39	01:05:58	95	00:38:12	01:11:55	128	00:41:04	01:45:57	123	00:46:53	01:52:43
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	17	00:20:35	00:46:06	22	00:22:53	00:42:24	18	00:29:41	00:40:45	23	00:24:02	00:35:31
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	510	00:38:07	00:56:09	577	00:40:05	00:59:25	546	00:40:16	01:01:20	559	00:40:22	01:00:51
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	119	00:32:03	00:52:55	128	00:37:46	01:00:28	125	00:32:49	01:03:53	109	00:34:32	01:15:04
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	737	00:48:15	01:31:12	754	00:57:29	02:43:32	750	00:53:20	02:08:09	762	00:51:30	02:04:10
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	350	00:39:14	00:58:43	337	00:45:27	01:11:54	305	00:43:26	01:13:35	327	00:46:46	01:25:34
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	74	00:36:08	00:56:33	60	00:35:05	01:05:55	66	00:42:41	01:01:29	83	00:41:03	01:01:03
Highland	Belford Hospital (Fort William)	28	00:21:22	00:39:35	31	00:21:14	00:40:02	35	00:20:26	00:51:54	34	00:20:13	00:33:42
Highland	Caitness General Hospital (Wick)	41	00:20:23	00:32:32	39	00:23:18	00:37:04	40	00:19:15	00:35:06	30	00:19:40	00:35:39
Highland	Lorn & Islands Hospital (Oban)	17	00:19:00	00:50:07	24	00:24:36	00:52:06	19	00:26:47	00:44:57	24	00:28:50	00:45:32
Highland	Raigmore Hospital (Inverness)	199	00:21:26	00:44:09	216	00:24:30	00:55:00	219	00:26:18	01:22:49	218	00:23:51	01:07:30
Lanarkshire	University Hospital Hairmyres (East Kilbride)	219	00:42:08	01:06:56	220	00:42:35	01:13:11	211	00:44:23	01:11:15	232	00:44:53	01:30:54
Lanarkshire	University Hospital Monklands (Airdrie)	235	00:52:44	01:25:56	253	00:56:14	01:35:59	249	00:52:59	01:23:18	239	00:50:17	01:29:26
Lanarkshire	University Hospital Wishaw (Wishaw)	315	00:46:21	01:18:27	319	00:49:19	01:17:53	294	00:49:58	01:17:46	294	00:49:37	01:26:58
Lothian	Royal Hospital for Sick Children (Edinburgh)	19	00:32:15	00:44:32	19	00:26:07	00:48:36	20	00:33:58	00:52:02	30	00:33:24	00:58:10
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	756	00:38:25	01:00:34	743	00:40:02	01:04:40	728	00:38:53	01:00:17	710	00:39:08	01:00:37
Lothian	St John's Hospital (Livingston)	210	00:39:55	01:06:24	218	00:39:04	01:00:26	209	00:40:08	00:59:49	184	00:40:20	01:02:11
Orkney	Balfour Hospital (Kirkwall)	19	00:11:13	00:50:52	19	00:13:43	00:19:10	21	00:13:50	00:20:02	20	00:15:38	00:28:42
Shetland	Gilbert Bain Hospital (Lerwick)	30	00:21:30	00:41:34	10	00:31:07	00:38:46	24	00:31:42	00:42:01	20	00:29:17	00:56:03
Tayside	Ninewells Hospital (Dundee)	447	00:31:44	00:52:21	470	00:32:02	00:55:30	440	00:30:56	00:53:06	399	00:29:50	00:54:15
Tayside	Perth Royal Infirmary (Perth)	71	00:24:01	00:33:47	68	00:20:28	00:36:28	84	00:26:13	00:39:39	67	00:25:19	00:38:13
Western Isles	Western Isles Hospital (Isle of Lewis)	30	00:13:49	00:26:34	26	00:16:27	00:26:48	31	00:18:36	00:27:15	22	00:18:16	00:30:32
SCOTLAND		6,718	00:37:38	01:13:11	6,927	00:38:47	01:20:41	6,801	00:38:55	01:17:47	6,747	00:39:10	01:23:37

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)