

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 22 February 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 23/01/2023 to 13/02/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	23/01/2023						30/01/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	966	841	639	817	711	511	969	831	642	811	692	508
Borders	309	262	209	245	209	158	309	272	203	255	223	157
Dumfries and Galloway	446	380	312	342	284	221	366	326	265	304	272	212
Fife	936	809	556	782	660	417	1,003	875	608	882	760	501
Forth Valley	687	578	426	590	489	341	779	665	460	677	572	372
Grampian	1,336	1,100	693	1,137	946	551	1,294	1,063	696	1,099	893	537
Greater Glasgow and Clyde	2,936	2,438	1,835	2,478	2,013	1,437	2,936	2,422	1,861	2,511	2,055	1,534
Highland	973	808	591	742	630	420	911	770	584	690	586	409
Lanarkshire	1,479	1,252	973	1,237	1,037	769	1,528	1,308	1,049	1,300	1,099	855
Lothian	2,057	1,687	1,189	1,796	1,454	976	2,013	1,620	1,156	1,741	1,378	925
Orkney	54	47	44	31	26	24	56	48	40	27	23	16
Shetland	51	43	39	28	26	23	64	59	53	35	32	26
Tayside	1,071	916	568	896	753	418	1,078	909	581	919	760	442
Western Isles	100	82	70	49	40	29	85	67	55	45	36	25
Unknown	455	174	124	425	153	104	459	162	115	439	148	102
SCOTLAND	13,856	11,417	8,268	11,595	9,431	6,399	13,850	11,397	8,368	11,735	9,529	6,621

06/02/2023						13/02/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
919	763	580	750	615	446	972	799	613	830	682	503
309	271	213	238	210	154	330	282	207	273	237	166
427	367	304	352	300	241	472	388	324	379	310	248
985	799	578	834	659	448	1,038	852	565	898	735	459
728	592	433	652	525	372	744	620	440	654	540	366
1,404	1,132	744	1,209	972	590	1,408	1,103	722	1,216	960	590
3,016	2,453	1,902	2,563	2,053	1,517	3,114	2,472	1,893	2,729	2,139	1,575
955	784	614	702	581	417	927	775	569	692	585	394
1,528	1,281	985	1,282	1,060	778	1,606	1,319	1,018	1,368	1,110	828
2,114	1,657	1,202	1,847	1,430	996	2,277	1,754	1,228	1,979	1,518	1,010
79	64	54	32	27	17	79	60	56	24	22	18
74	63	55	41	36	29	63	50	44	36	29	23
1,051	919	570	876	758	423	1,094	947	613	910	775	456
88	76	64	42	40	29	88	73	57	40	35	21
421	168	115	411	162	109	440	161	112	424	153	104
14,098	11,389	8,413	11,831	9,428	6,566	14,652	11,655	8,461	12,452	9,830	6,761

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/01/2023 ^P			30/01/2023 ^P			06/02/2023 ^P			13/02/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	23	00:09:05	00:17:51	31	00:07:42	00:15:15	20	00:06:55	00:11:40	30	00:07:45	00:14:23
Borders	5	00:10:18	00:13:43	*	*	*	9	00:09:40	00:12:09	11	00:06:25	00:10:29
Dumfries and Galloway	8	00:09:03	00:19:21	11	00:08:42	00:16:36	11	00:07:20	00:17:28	*	*	*
Fife	35	00:08:02	00:16:56	24	00:08:48	00:16:43	27	00:08:53	00:13:33	32	00:08:46	00:13:36
Forth Valley	23	00:08:23	00:13:14	24	00:06:50	00:14:08	25	00:08:08	00:15:43	28	00:09:59	00:16:21
Grampian	40	00:07:30	00:18:04	34	00:06:17	00:19:00	43	00:06:27	00:22:11	48	00:06:25	00:14:09
Greater Glasgow and Clyde	90	00:07:08	00:11:25	100	00:06:46	00:12:10	92	00:06:00	00:12:32	93	00:07:09	00:13:45
Highland	20	00:07:34	00:23:39	17	00:12:15	00:20:18	21	00:06:57	00:15:49	17	00:07:04	00:15:39
Lanarkshire	48	00:08:26	00:17:19	41	00:06:42	00:12:48	52	00:06:22	00:12:17	53	00:07:25	00:13:35
Lothian	59	00:07:31	00:13:55	73	00:06:19	00:11:00	63	00:06:05	00:12:10	50	00:07:02	00:13:23
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Tayside	30	00:06:38	00:18:56	31	00:05:46	00:10:45	37	00:08:28	00:18:04	34	00:06:19	00:20:59
Western Isles	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Unknown	5	00:07:37	00:10:23	6	00:09:41	00:16:40	*	*	*	8	00:07:01	00:16:09
SCOTLAND	391	00:07:37	00:16:03	397	00:06:49	00:15:18	408	00:06:51	00:14:48	410	00:07:19	00:14:49

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/01/2023 ^P			30/01/2023 ^P			06/02/2023 ^P			13/02/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	115	00:08:50	00:19:38	120	00:09:53	00:17:48	121	00:10:37	00:21:48	135	00:09:17	00:21:02
Borders	34	00:08:06	00:14:20	32	00:07:50	00:24:23	26	00:12:15	00:24:23	25	00:09:09	00:22:03
Dumfries and Galloway	48	00:07:51	00:17:43	36	00:06:33	00:20:17	46	00:08:08	00:20:03	47	00:07:32	00:23:11
Fife	98	00:08:44	00:18:01	156	00:09:34	00:20:33	112	00:08:29	00:17:58	130	00:11:17	00:23:31
Forth Valley	93	00:07:58	00:15:32	110	00:10:20	00:21:16	90	00:08:31	00:19:54	105	00:09:07	00:19:30
Grampian	171	00:08:31	00:26:23	167	00:07:24	00:23:45	188	00:08:23	00:21:50	166	00:08:47	00:23:00
Greater Glasgow and Clyde	418	00:07:39	00:14:45	464	00:07:50	00:15:19	439	00:07:54	00:14:18	448	00:08:19	00:16:19
Highland	104	00:09:48	00:27:28	83	00:09:10	00:24:45	73	00:09:45	00:30:54	92	00:09:38	00:25:24
Lanarkshire	200	00:08:55	00:16:08	224	00:09:28	00:18:04	230	00:08:37	00:16:22	224	00:09:00	00:16:08
Lothian	254	00:07:55	00:14:53	234	00:08:00	00:15:52	253	00:07:51	00:16:14	306	00:07:53	00:15:37
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	7	00:08:42	00:40:57	*	*	*	7	00:13:14	00:35:28
Tayside	130	00:07:28	00:18:34	110	00:08:24	00:20:11	125	00:08:27	00:19:12	121	00:07:59	00:19:19
Western Isles	*	*	*	*	*	*	5	00:04:03	00:09:34	*	*	*
Unknown	37	00:08:02	00:18:25	30	00:09:36	00:16:49	35	00:11:50	00:21:39	26	00:09:47	00:17:35
SCOTLAND	1,712	00:08:06	00:17:31	1,780	00:08:30	00:18:10	1,752	00:08:16	00:18:17	1,839	00:08:36	00:19:06

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/01/2023 ^P			30/01/2023 ^P			06/02/2023 ^P			13/02/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	268	00:16:46	00:34:09	270	00:16:50	00:36:01	223	00:14:41	00:32:19	250	00:20:00	00:41:57
Borders	77	00:11:44	00:27:13	70	00:11:53	00:37:48	84	00:13:27	00:30:43	86	00:12:08	00:36:35
Dumfries and Galloway	87	00:15:43	00:29:43	95	00:10:33	00:29:42	120	00:15:00	00:31:54	104	00:12:00	00:38:34
Fife	224	00:13:52	00:24:13	304	00:14:08	00:27:56	273	00:14:35	00:27:51	297	00:16:16	00:33:51
Forth Valley	188	00:15:26	00:29:15	212	00:17:00	00:30:55	206	00:16:16	00:29:04	214	00:16:22	00:33:46
Grampian	355	00:12:31	00:31:47	379	00:15:04	00:35:56	373	00:16:08	00:45:53	367	00:15:52	00:38:49
Greater Glasgow and Clyde	718	00:13:56	00:29:18	767	00:14:54	00:37:21	792	00:14:05	00:31:19	892	00:17:01	00:36:37
Highland	206	00:11:52	00:32:50	217	00:11:35	00:30:22	216	00:12:55	00:32:50	205	00:10:49	00:34:58
Lanarkshire	437	00:17:02	00:29:34	427	00:18:31	00:36:39	388	00:17:48	00:32:43	448	00:18:49	00:33:50
Lothian	527	00:14:35	00:26:36	549	00:14:35	00:29:43	598	00:16:07	00:31:45	604	00:15:11	00:30:05
Orkney	6	00:14:17	00:51:31	*	*	*	8	00:22:34	01:28:52	8	00:15:32	00:30:24
Shetland	6	00:18:00	00:34:35	*	*	*	14	00:09:41	00:37:46	10	00:21:01	00:39:49
Tayside	248	00:12:23	00:27:38	291	00:12:27	00:27:52	262	00:13:09	00:31:05	288	00:13:49	00:30:47
Western Isles	16	00:17:12	00:41:56	16	00:15:50	00:28:08	10	00:14:10	00:26:49	10	00:18:11	00:40:50
Unknown	53	00:14:36	00:26:36	69	00:17:09	00:32:15	60	00:17:21	00:36:12	64	00:16:59	00:30:49
SCOTLAND	3,416	00:14:21	00:29:24	3,680	00:14:54	00:32:54	3,627	00:15:04	00:32:43	3,847	00:16:06	00:35:07

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/01/2023 ^P			30/01/2023 ^P			06/02/2023 ^P			13/02/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	301	00:24:27	01:29:33	266	00:34:41	02:33:42	243	00:28:08	01:22:52	260	00:31:31	02:19:58
Borders	92	00:13:31	00:35:45	115	00:18:45	01:11:25	91	00:20:26	01:22:14	114	00:21:23	01:26:08
Dumfries and Galloway	140	00:20:50	01:02:56	129	00:24:19	01:14:07	119	00:22:09	01:09:44	153	00:22:58	01:13:23
Fife	301	00:22:08	01:09:03	275	00:33:57	02:26:10	244	00:30:56	01:41:08	269	00:32:45	03:23:58
Forth Valley	182	00:30:46	01:43:14	225	00:27:09	01:33:13	201	00:33:30	01:41:21	186	00:38:27	03:47:15
Grampian	368	00:25:51	01:39:32	301	00:30:04	01:56:03	352	00:28:16	02:20:22	372	00:31:10	02:24:40
Greater Glasgow and Clyde	761	00:21:57	01:23:10	700	00:26:30	01:55:40	700	00:31:16	02:08:27	677	00:41:06	03:35:12
Highland	298	00:19:04	01:09:54	264	00:21:01	01:09:29	268	00:21:30	01:25:00	267	00:17:15	01:09:57
Lanarkshire	342	00:28:16	01:32:23	391	00:37:25	01:59:44	380	00:32:11	02:09:14	374	00:40:04	03:34:06
Lothian	595	00:29:29	01:37:01	508	00:28:09	01:50:53	480	00:33:48	02:42:40	531	00:41:15	02:53:49
Orkney	15	00:19:37	00:53:31	15	00:20:09	00:53:38	14	00:18:52	00:55:49	10	00:20:30	00:56:19
Shetland	16	00:11:08	00:43:14	14	00:16:07	00:35:09	15	00:10:53	00:28:36	12	00:16:18	01:14:49
Tayside	339	00:21:22	01:02:59	325	00:20:58	01:09:22	322	00:22:47	01:10:49	322	00:26:38	01:23:59
Western Isles	18	00:33:43	00:59:57	17	00:29:14	01:14:32	23	00:15:30	00:58:12	21	00:16:44	01:10:43
Unknown	55	00:23:59	01:08:20	39	00:26:27	01:27:10	61	00:24:26	01:25:38	54	00:29:43	03:30:40
SCOTLAND	3,823	00:24:07	01:24:26	3,584	00:27:24	01:47:13	3,513	00:28:02	01:55:32	3,622	00:31:31	02:38:34

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	23/01/2023			30/01/2023			06/02/2023			13/02/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	497	00:43:50	02:17:54	500	00:55:44	03:09:30	437	00:42:24	02:04:53	472	00:48:08	02:41:12
Borders	154	00:30:22	00:49:07	156	00:31:05	00:50:06	153	00:34:10	00:58:32	164	00:32:40	00:51:02
Dumfries & Galloway	221	00:24:47	00:41:35	209	00:25:04	00:45:46	237	00:24:56	00:48:03	246	00:26:45	00:54:19
Fife	389	00:38:46	01:07:49	445	00:43:29	01:40:28	404	00:41:09	01:12:54	420	00:43:10	01:46:15
Forth Valley	348	00:40:30	01:03:23	384	00:42:43	01:20:17	393	00:41:54	01:10:21	368	00:44:04	01:16:15
Grampian	643	00:45:08	02:08:03	562	00:42:37	01:43:37	597	00:52:00	02:44:21	607	00:47:58	02:12:33
Greater Glasgow & Clyde	1,577	00:45:01	01:15:15	1,736	00:44:31	01:15:29	1,679	00:46:45	01:21:58	1,785	00:45:51	01:29:12
Highland	333	00:28:13	01:02:13	306	00:26:06	00:53:30	322	00:30:12	01:19:02	294	00:27:12	00:53:40
Lanarkshire	724	00:52:34	01:43:41	801	00:54:37	01:52:15	741	00:52:47	01:39:48	770	00:53:13	01:38:32
Lothian	966	00:43:12	01:09:20	917	00:43:52	01:08:49	1,003	00:46:14	01:14:41	1,007	00:45:57	01:15:22
Orkney	24	00:14:30	00:19:30	16	00:12:02	00:24:49	18	00:13:09	00:21:43	18	00:14:30	00:27:12
Shetland	23	00:27:38	00:41:30	24	00:26:18	00:42:23	28	00:24:09	00:40:05	22	00:19:08	00:40:14
Tayside	465	00:29:56	00:51:01	505	00:31:10	00:52:55	479	00:30:31	00:51:10	505	00:31:26	00:57:17
Western Isles	25	00:16:51	00:25:43	25	00:13:00	00:23:11	24	00:18:49	00:30:55	17	00:19:34	00:32:20
SCOTLAND	6,389	00:40:48	01:18:25	6,586	00:41:51	01:24:18	6,515	00:42:46	01:24:07	6,695	00:42:57	01:30:51

Table 7 - Turnaround Times by Hospital

Week Commencing		23/01/2023			30/01/2023			06/02/2023			13/02/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	01:05:47	03:33:01	158	01:04:52	03:13:11	134	00:39:42	01:24:33	170	00:57:51	03:10:53
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	340	00:37:19	01:32:35	342	00:52:09	03:01:14	303	00:44:00	02:15:26	302	00:44:04	02:24:15
Borders	Borders General Hospital (Melrose)	154	00:30:22	00:49:07	156	00:31:05	00:50:06	153	00:34:10	00:58:32	164	00:32:40	00:51:02
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	42	00:24:59	00:40:55	29	00:25:24	00:33:24	35	00:25:28	00:44:24	31	00:25:24	00:45:03
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	179	00:24:47	00:41:43	180	00:24:51	00:47:30	202	00:24:42	00:48:11	215	00:27:08	00:54:46
Fife	Victoria Hospital (Kirkcaldy)	389	00:38:46	01:07:49	445	00:43:29	01:40:28	404	00:41:09	01:12:54	420	00:43:10	01:46:15
Forth Valley	Forth Valley Royal Hospital (Larbert)	348	00:40:30	01:03:23	384	00:42:43	01:20:17	393	00:41:54	01:10:21	368	00:44:04	01:16:15
Grampian	Aberdeen Royal Infirmary (Aberdeen)	494	00:48:41	02:22:43	431	00:44:10	01:52:06	446	00:54:04	03:02:16	468	00:51:08	02:19:56
Grampian	Dr Gray's Hospital (Elgin)	133	00:39:02	01:18:30	111	00:37:16	01:20:07	136	00:48:03	01:49:35	125	00:42:20	01:52:34
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:27:19	00:39:00	20	00:30:05	00:54:39	15	00:34:54	00:51:18	14	00:20:21	00:41:17
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	443	00:39:04	01:00:11	487	00:40:38	01:03:20	445	00:40:21	01:00:04	530	00:40:08	01:02:50
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	95	00:33:32	00:58:31	89	00:32:42	01:00:56	98	00:33:03	00:52:28	117	00:40:54	01:08:48
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	666	00:51:49	01:26:35	714	00:50:05	01:23:06	729	00:54:09	01:40:15	735	00:55:23	01:59:23
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	282	00:48:06	01:11:47	355	00:46:10	01:20:47	329	00:46:36	01:12:55	321	00:45:17	01:11:57
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	91	00:39:09	01:10:59	91	00:40:57	01:12:05	78	00:41:45	00:59:09	82	00:37:19	01:05:19
Highland	Belford Hospital (Fort William)	13	00:22:13	00:30:47	26	00:28:22	00:41:49	16	00:22:10	00:45:15	25	00:29:56	00:39:45
Highland	Caitness General Hospital (Wick)	45	00:20:56	00:36:58	39	00:23:21	00:36:49	33	00:26:06	00:46:47	40	00:26:17	00:45:13
Highland	Lorn & Islands Hospital (Oban)	27	00:22:46	00:43:46	19	00:29:03	00:39:56	28	00:24:36	00:44:43	20	00:23:46	00:33:14
Highland	Raigmore Hospital (Inverness)	248	00:30:49	01:15:46	222	00:26:11	00:57:58	245	00:33:02	01:25:17	209	00:27:23	00:58:57
Lanarkshire	University Hospital Hairmyres (East Kilbride)	239	00:49:28	01:17:13	243	00:48:26	01:28:06	236	00:45:19	01:21:53	237	00:46:12	01:27:20
Lanarkshire	University Hospital Monklands (Airdrie)	231	00:50:09	01:27:24	245	00:55:35	01:31:22	244	00:55:34	01:34:25	236	00:52:35	01:31:28
Lanarkshire	University Hospital Wishaw (Wishaw)	254	00:57:54	02:34:14	313	01:00:22	02:27:57	261	00:55:39	02:22:56	297	00:58:11	02:18:35
Lothian	Royal Hospital for Sick Children (Edinburgh)	32	00:35:09	00:53:31	38	00:40:10	01:10:32	24	00:34:27	01:05:07	29	00:36:55	00:50:43
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	728	00:43:39	01:10:13	686	00:45:04	01:08:27	795	00:47:26	01:17:21	747	00:46:46	01:16:18
Lothian	St John's Hospital (Livingston)	206	00:42:29	01:07:06	193	00:40:56	01:10:36	184	00:39:56	01:02:54	231	00:44:18	01:14:28
Orkney	Balfour Hospital (Kirkwall)	24	00:14:30	00:19:30	16	00:12:02	00:24:49	18	00:13:09	00:21:43	18	00:14:30	00:27:12
Shetland	Gilbert Bain Hospital (Lerwick)	23	00:27:38	00:41:30	24	00:26:18	00:42:23	28	00:24:09	00:40:05	22	00:19:08	00:40:14
Tayside	Ninewells Hospital (Dundee)	396	00:30:30	00:51:53	416	00:31:15	00:53:41	405	00:30:56	00:53:29	428	00:32:39	00:59:01
Tayside	Perth Royal Infirmary (Perth)	69	00:28:29	00:42:09	89	00:31:10	00:48:13	74	00:27:55	00:43:33	77	00:25:04	00:40:43
Western Isles	Western Isles Hospital (Isle of Lewis)	25	00:16:51	00:25:43	25	00:13:00	00:23:11	24	00:18:49	00:30:55	17	00:19:34	00:32:20
SCOTLAND		6,389	00:40:48	01:18:25	6,586	00:41:51	01:24:18	6,515	00:42:46	01:24:07	6,695	00:42:57	01:30:51

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)