

# Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish  
Ambulance  
Service**

Working in Partnership with Universities

## Official Statistics Publication Weekly Statistics Published : 21 February 2024

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

**22/01/2024**

to

**12/02/2024**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	22/01/2024						29/01/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,054	859	625	892	708	486	1,031	834	615	860	687	481
Borders	351	299	222	291	242	170	364	320	231	307	267	181
Dumfries and Galloway	480	411	338	399	340	270	401	341	276	318	268	206
Fife	1,202	916	611	1,065	808	511	1,109	910	630	951	763	491
Forth Valley	891	692	508	804	620	444	766	649	492	677	571	423
Grampian	1,483	1,103	746	1,290	963	614	1,557	1,162	765	1,349	1,014	631
Greater Glasgow and Clyde	3,356	2,568	1,967	2,926	2,198	1,614	3,286	2,581	1,946	2,888	2,245	1,638
Highland	1,000	826	623	760	621	424	929	776	563	721	613	409
Lanarkshire	1,841	1,382	1,038	1,642	1,234	905	1,799	1,408	1,067	1,549	1,199	872
Lothian	2,331	1,710	1,172	2,088	1,535	1,011	2,293	1,822	1,245	2,029	1,592	1,033
Orkney	54	46	38	32	27	19	50	38	34	31	25	21
Shetland	45	39	33	29	25	19	50	40	35	24	23	18
Tayside	1,261	1,052	693	1,076	881	536	1,243	1,058	667	1,078	909	538
Western Isles	112	93	74	53	48	31	103	83	67	57	44	28
Unknown	377	63	48	364	58	44	337	66	43	332	64	41
<b>SCOTLAND</b>	<b>15,838</b>	<b>12,059</b>	<b>8,736</b>	<b>13,711</b>	<b>10,308</b>	<b>7,098</b>	<b>15,318</b>	<b>12,088</b>	<b>8,676</b>	<b>13,171</b>	<b>10,284</b>	<b>7,011</b>

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05/02/2024						12/02/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,186	872	643	1,053	775	555	1,232	954	681	1,078	828	565
358	304	229	308	258	184	352	297	213	293	240	159
427	368	301	351	299	236	423	364	296	345	296	234
1,107	898	611	973	778	499	1,201	941	619	1,054	824	509
772	626	450	707	570	399	844	659	486	769	597	427
1,485	1,140	757	1,294	993	622	1,520	1,170	735	1,362	1,053	630
3,370	2,637	1,950	2,948	2,269	1,604	3,358	2,664	2,028	2,924	2,280	1,669
1,040	870	621	799	671	434	1,076	887	663	821	681	469
1,820	1,403	1,048	1,623	1,239	898	1,818	1,413	1,078	1,588	1,219	902
2,241	1,762	1,196	1,969	1,547	998	2,292	1,731	1,196	2,043	1,547	1,031
84	66	53	54	41	28	68	54	48	34	25	20
43	34	27	26	20	13	70	54	48	31	29	23
1,235	1,029	659	1,059	873	512	1,269	1,070	676	1,106	920	540
101	83	69	51	47	35	138	112	92	67	57	38
405	91	58	396	87	54	393	63	44	386	58	40
<b>15,674</b>	<b>12,183</b>	<b>8,672</b>	<b>13,611</b>	<b>10,467</b>	<b>7,071</b>	<b>16,054</b>	<b>12,433</b>	<b>8,903</b>	<b>13,901</b>	<b>10,654</b>	<b>7,256</b>

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**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>			05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	19	00:08:48	00:20:58	27	00:07:51	00:17:25	42	00:08:33	00:23:37	41	00:08:35	00:21:50
Borders	11	00:07:20	00:24:48	9	00:08:47	00:24:43	10	00:06:54	00:15:21	12	00:07:00	00:17:45
Dumfries and Galloway	15	00:14:14	00:18:54	11	00:12:40	00:16:09	14	00:10:09	00:29:06	13	00:06:54	00:30:32
Fife	48	00:08:44	00:15:55	40	00:07:58	00:14:54	38	00:07:40	00:14:56	38	00:08:56	00:14:59
Forth Valley	37	00:07:47	00:15:40	26	00:06:11	00:12:36	35	00:07:55	00:14:46	19	00:08:53	00:13:32
Grampian	45	00:07:36	00:22:35	53	00:06:35	00:20:56	55	00:06:54	00:23:17	57	00:06:35	00:18:02
Greater Glasgow and Clyde	104	00:07:24	00:13:12	119	00:06:36	00:13:57	105	00:06:56	00:12:13	109	00:06:05	00:11:43
Highland	24	00:14:06	00:22:53	16	00:08:11	00:24:19	23	00:07:24	00:16:12	24	00:06:18	00:22:30
Lanarkshire	42	00:08:45	00:14:44	63	00:07:31	00:14:41	77	00:07:22	00:12:48	57	00:08:02	00:14:13
Lothian	77	00:07:10	00:14:45	68	00:05:49	00:13:33	70	00:06:30	00:13:40	65	00:06:32	00:14:38
Orkney	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	42	00:06:33	00:16:22	39	00:06:14	00:17:57	50	00:06:40	00:22:19	35	00:07:03	00:15:51
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>469</b>	<b>00:07:48</b>	<b>00:17:40</b>	<b>476</b>	<b>00:06:56</b>	<b>00:15:19</b>	<b>527</b>	<b>00:07:13</b>	<b>00:16:41</b>	<b>479</b>	<b>00:07:04</b>	<b>00:16:28</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>			05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	124	00:11:18	00:23:26	116	00:10:47	00:19:38	174	00:10:40	00:23:17	173	00:09:59	00:24:43
Borders	32	00:08:32	00:21:26	40	00:07:35	00:24:13	37	00:06:57	00:17:36	41	00:08:19	00:29:14
Dumfries and Galloway	41	00:11:34	00:37:27	31	00:06:38	00:24:06	39	00:07:19	00:23:22	51	00:08:51	00:19:09
Fife	150	00:09:20	00:21:05	122	00:09:08	00:18:13	139	00:09:36	00:21:42	156	00:08:37	00:19:53
Forth Valley	134	00:09:48	00:22:34	108	00:09:19	00:20:06	102	00:08:26	00:18:45	103	00:09:55	00:21:38
Grampian	163	00:07:44	00:21:39	196	00:08:25	00:23:22	198	00:08:47	00:26:37	203	00:10:24	00:23:38
Greater Glasgow and Clyde	551	00:08:10	00:15:02	493	00:08:00	00:15:27	510	00:07:48	00:15:19	546	00:08:09	00:14:55
Highland	93	00:07:35	00:19:37	116	00:09:18	00:25:35	93	00:08:16	00:22:48	121	00:08:11	00:21:20
Lanarkshire	339	00:11:02	00:22:43	312	00:09:45	00:19:42	323	00:09:46	00:21:34	302	00:09:35	00:18:58
Lothian	333	00:07:32	00:15:47	316	00:07:25	00:15:07	324	00:08:02	00:15:57	320	00:07:37	00:15:32
Orkney	*	*	*	*	*	*	7	00:07:43	00:42:26	*	*	*
Shetland	*	*	*	*	*	*	8	00:03:32	00:31:14	*	*	*
Tayside	157	00:08:19	00:22:19	152	00:08:36	00:22:16	149	00:08:14	00:20:45	183	00:07:40	00:18:34
Western Isles	10	00:05:13	00:19:10	7	00:07:33	00:17:02	5	00:18:48	00:27:35	8	00:07:58	00:26:00
Unknown	14	00:11:42	00:15:37	20	00:08:25	00:25:24	26	00:10:41	00:24:56	16	00:07:37	00:17:26
<b>SCOTLAND</b>	<b>2,149</b>	<b>00:08:53</b>	<b>00:19:29</b>	<b>2,036</b>	<b>00:08:32</b>	<b>00:19:18</b>	<b>2,134</b>	<b>00:08:35</b>	<b>00:19:59</b>	<b>2,232</b>	<b>00:08:41</b>	<b>00:19:23</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>			05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	308	00:18:39	00:42:41	291	00:17:20	00:45:53	354	00:29:17	01:26:04	346	00:25:04	00:55:23
Borders	98	00:14:17	00:30:15	105	00:11:11	00:30:22	93	00:12:00	00:29:23	103	00:11:39	00:25:41
Dumfries and Galloway	144	00:14:52	00:38:03	95	00:12:52	00:32:06	119	00:11:30	00:31:34	115	00:18:45	00:42:18
Fife	345	00:18:19	00:40:14	300	00:17:08	00:34:02	345	00:16:05	00:36:51	334	00:18:06	00:44:44
Forth Valley	255	00:17:07	00:38:34	256	00:18:24	00:38:41	212	00:14:57	00:34:03	266	00:19:16	00:41:21
Grampian	422	00:18:41	00:54:28	443	00:19:37	01:09:47	390	00:16:55	00:45:03	439	00:19:28	01:05:01
Greater Glasgow and Clyde	941	00:17:23	00:49:23	956	00:16:19	00:35:28	939	00:16:11	00:34:47	920	00:17:18	00:41:12
Highland	236	00:13:53	00:34:01	210	00:12:29	00:27:03	248	00:11:36	00:33:23	260	00:13:42	00:33:24
Lanarkshire	594	00:26:38	01:30:08	531	00:21:18	00:51:56	547	00:24:46	01:17:08	508	00:23:07	00:55:52
Lothian	685	00:19:17	00:44:28	651	00:15:42	00:31:25	655	00:16:42	00:36:59	699	00:17:44	00:46:03
Orkney	7	00:16:10	00:33:43	11	00:07:14	00:27:12	14	00:21:47	00:49:34	9	00:22:08	01:14:10
Shetland	13	00:18:27	00:37:58	8	00:14:00	00:35:04	7	00:28:39	00:51:30	12	00:16:56	00:30:02
Tayside	334	00:15:12	00:33:57	372	00:15:12	00:33:57	335	00:14:40	00:30:49	346	00:15:09	00:33:49
Western Isles	16	00:09:42	00:32:57	16	00:20:13	00:30:31	16	00:11:08	00:20:14	26	00:17:44	00:33:27
Unknown	26	00:24:22	00:36:51	20	00:18:29	01:05:06	30	00:18:02	00:32:03	23	00:14:48	00:37:02
<b>SCOTLAND</b>	<b>4,424</b>	<b>00:18:24</b>	<b>00:48:08</b>	<b>4,265</b>	<b>00:16:45</b>	<b>00:39:22</b>	<b>4,304</b>	<b>00:17:19</b>	<b>00:43:19</b>	<b>4,406</b>	<b>00:18:20</b>	<b>00:45:54</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

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' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	22/01/2024 <sup>P</sup>			29/01/2024 <sup>P</sup>			05/02/2024 <sup>P</sup>			12/02/2024 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	245	00:35:46	03:33:17	241	00:28:14	02:51:32	186	01:12:17	08:06:20	248	00:56:12	06:22:52
Borders	101	00:22:30	01:13:25	109	00:22:57	01:13:19	117	00:20:17	01:20:07	81	00:17:45	01:25:06
Dumfries and Galloway	135	00:25:01	01:23:57	129	00:18:07	00:56:26	124	00:25:04	01:20:23	111	00:27:36	02:01:52
Fife	261	00:41:48	04:26:22	296	00:30:22	02:33:26	254	00:31:42	03:07:48	290	00:42:25	03:35:36
Forth Valley	189	00:52:44	04:31:32	178	00:41:15	02:22:50	218	00:43:39	03:35:07	203	00:46:37	04:45:54
Grampian	311	00:38:31	04:13:22	299	00:45:16	05:19:01	329	00:32:06	02:44:30	327	00:40:35	03:47:34
Greater Glasgow and Clyde	568	00:51:55	05:11:32	644	00:40:48	03:07:03	672	00:49:27	03:44:08	650	00:50:15	03:58:33
Highland	265	00:18:32	01:10:10	263	00:17:38	01:04:34	302	00:21:19	01:20:33	270	00:25:34	01:49:42
Lanarkshire	232	02:24:25	11:01:25	279	01:22:57	06:48:05	273	01:38:36	07:46:49	335	00:58:33	04:31:29
Lothian	399	01:19:47	07:36:40	520	00:39:45	02:48:31	464	00:46:05	04:21:00	417	00:47:34	04:59:55
Orkney	15	00:06:59	00:47:11	9	00:24:32	01:11:23	*	*	*	13	00:16:30	00:59:44
Shetland	7	00:38:09	01:00:53	12	00:23:52	00:48:21	*	*	*	10	00:32:21	01:37:20
Tayside	342	00:29:45	01:53:35	337	00:27:29	01:32:38	325	00:29:24	01:44:31	341	00:32:38	01:56:19
Western Isles	20	00:32:20	01:25:55	21	00:21:45	01:28:47	22	00:12:46	00:59:05	20	00:35:15	01:49:50
Unknown	16	00:18:08	01:32:02	19	00:26:04	01:31:42	27	00:34:57	02:20:24	14	00:27:34	01:03:57
<b>SCOTLAND</b>	<b>3,106</b>	<b>00:39:19</b>	<b>04:41:31</b>	<b>3,356</b>	<b>00:33:56</b>	<b>02:58:41</b>	<b>3,337</b>	<b>00:38:34</b>	<b>03:38:34</b>	<b>3,330</b>	<b>00:41:33</b>	<b>03:49:09</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	22/01/2024			29/01/2024			05/02/2024			12/02/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	489	00:50:21	03:06:04	485	00:49:09	03:02:10	573	01:13:44	04:33:34	550	01:03:29	03:37:28
Borders	165	00:33:56	01:01:52	170	00:33:59	01:09:38	192	00:33:36	00:53:16	153	00:29:12	00:43:21
Dumfries & Galloway	273	00:33:22	01:07:12	209	00:26:29	00:44:05	236	00:27:41	00:45:33	229	00:27:43	00:53:48
Fife	486	00:50:53	02:24:08	450	00:41:57	01:43:17	479	00:52:11	02:25:10	476	00:49:04	02:30:45
Forth Valley	457	00:47:18	01:32:49	432	00:47:43	01:32:04	407	00:46:34	01:21:31	435	00:45:41	01:37:53
Grampian	620	01:08:39	04:15:17	668	01:13:10	04:40:02	654	00:54:07	02:26:19	658	00:56:07	03:32:00
Greater Glasgow & Clyde	1,788	00:51:11	01:38:14	1,814	00:47:23	01:26:16	1,789	00:45:49	01:19:48	1,846	00:48:00	01:20:08
Highland	317	00:31:29	01:11:10	306	00:25:21	00:50:06	314	00:26:36	01:08:42	356	00:32:56	02:25:19
Lanarkshire	846	01:00:15	02:47:43	803	00:57:33	02:05:36	832	01:00:06	02:13:18	840	00:57:23	02:05:57
Lothian	956	00:51:10	01:52:57	1,002	00:48:48	01:23:24	957	00:47:36	01:22:25	1,000	00:49:10	01:25:52
Orkney	18	00:12:01	00:27:14	21	00:19:23	00:24:55	26	00:12:43	00:25:44	17	00:13:45	00:22:52
Shetland	19	00:24:00	00:31:49	19	00:21:23	00:32:27	13	00:24:04	00:37:04	21	00:26:09	00:43:17
Tayside	584	00:30:34	01:00:53	585	00:30:56	00:57:46	549	00:30:07	00:57:06	589	00:31:29	00:57:43
Western Isles	23	00:23:46	00:45:14	21	00:20:34	00:34:39	25	00:20:20	00:33:49	29	00:18:22	00:30:18
<b>SCOTLAND</b>	<b>7,041</b>	<b>00:47:35</b>	<b>02:05:35</b>	<b>6,985</b>	<b>00:44:58</b>	<b>01:46:01</b>	<b>7,046</b>	<b>00:45:35</b>	<b>01:47:16</b>	<b>7,199</b>	<b>00:46:28</b>	<b>01:51:20</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		22/01/2024			29/01/2024			05/02/2024			12/02/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	01:17:33	03:59:02	145	00:42:54	02:06:21	200	01:21:54	04:56:20	182	01:04:02	03:56:44
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	316	00:44:58	02:35:23	340	00:53:44	03:24:56	373	01:10:11	04:13:23	368	01:03:11	03:32:05
Borders	Borders General Hospital (Melrose)	165	00:33:56	01:01:52	170	00:33:59	01:09:38	192	00:33:36	00:53:16	153	00:29:12	00:43:21
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	40	00:25:01	00:51:24	39	00:26:29	00:40:06	48	00:32:48	00:59:59	38	00:30:21	00:48:49
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	233	00:34:50	01:23:39	170	00:26:33	00:44:13	188	00:26:46	00:44:07	191	00:27:35	00:54:37
Fife	Victoria Hospital (Kirkcaldy)	486	00:50:53	02:24:08	450	00:41:57	01:43:17	479	00:52:11	02:25:10	476	00:49:04	02:30:45
Forth Valley	Forth Valley Royal Hospital (Larbert)	457	00:47:18	01:32:49	432	00:47:43	01:32:04	407	00:46:34	01:21:31	435	00:45:41	01:37:53
Grampian	Aberdeen Royal Infirmary (Aberdeen)	464	01:10:31	04:25:37	517	01:15:53	04:58:11	526	00:55:26	02:31:34	510	01:03:57	03:56:30
Grampian	Dr Gray's Hospital (Elgin)	145	01:08:21	03:20:02	140	01:09:32	03:02:33	117	00:52:49	02:12:58	134	00:46:13	02:15:22
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	11	00:31:10	00:43:32	11	00:25:37	00:58:35	11	00:32:08	00:56:25	14	00:29:37	00:43:21
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	524	00:48:06	01:16:29	489	00:41:35	01:08:01	549	00:41:43	01:02:16	543	00:42:18	01:06:20
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	126	00:39:57	01:15:41	121	00:39:44	01:22:53	108	00:31:19	00:49:18	112	00:38:28	01:03:14
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	721	01:00:51	02:23:32	769	00:53:31	01:40:33	714	00:54:14	01:48:28	775	00:54:23	01:29:10
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	342	00:47:49	01:20:48	355	00:45:48	01:19:27	352	00:44:31	01:09:34	343	00:46:55	01:17:00
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	75	00:44:11	01:04:24	80	00:42:48	01:17:31	66	00:47:59	01:16:45	73	00:48:00	01:20:03
Highland	Belford Hospital (Fort William)	26	00:31:51	00:47:09	33	00:30:20	00:47:18	19	00:30:00	00:53:06	32	00:23:00	00:34:14
Highland	Caitness General Hospital (Wick)	32	00:29:57	00:49:28	35	00:22:36	00:44:47	38	00:22:17	00:36:54	43	00:26:31	00:41:39
Highland	Lorn & Islands Hospital (Oban)	24	00:24:40	00:43:01	27	00:24:24	00:34:48	28	00:21:21	00:33:33	30	00:23:45	00:42:48
Highland	Raigmore Hospital (Inverness)	235	00:35:03	01:22:51	211	00:24:37	00:58:54	229	00:28:47	01:15:25	251	00:44:34	02:48:43
Lanarkshire	University Hospital Hairmyres (East Kilbride)	262	00:55:12	02:57:26	225	00:49:16	01:26:47	240	00:51:29	02:08:11	273	00:55:01	02:18:46
Lanarkshire	University Hospital Monklands (Airdrie)	265	00:58:32	02:20:04	239	00:59:58	01:56:28	274	01:06:36	02:14:42	244	00:58:08	01:45:35
Lanarkshire	University Hospital Wishaw (Wishaw)	319	01:06:06	03:06:40	339	01:02:48	02:41:31	318	00:59:23	02:10:13	323	00:57:43	02:01:58
Lothian	Royal Hospital for Sick Children (Edinburgh)	26	00:38:26	01:18:32	43	00:35:03	00:55:55	28	00:39:03	01:12:14	30	00:41:24	01:11:50
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	744	00:55:40	02:04:03	713	00:51:44	01:26:30	705	00:48:12	01:25:07	748	00:51:41	01:31:31
Lothian	St John's Hospital (Livingston)	186	00:44:05	01:09:06	246	00:45:38	01:14:27	224	00:46:24	01:14:51	222	00:45:19	01:07:11
Orkney	Balfour Hospital (Kirkwall)	18	00:12:01	00:27:14	21	00:19:23	00:24:55	26	00:12:43	00:25:44	17	00:13:45	00:22:52
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:24:00	00:31:49	19	00:21:23	00:32:27	13	00:24:04	00:37:04	21	00:26:09	00:43:17
Tayside	Ninewells Hospital (Dundee)	487	00:31:41	01:03:11	477	00:31:20	00:59:26	469	00:31:18	01:01:26	506	00:32:53	01:01:10
Tayside	Perth Royal Infirmary (Perth)	97	00:27:06	00:43:00	108	00:28:21	00:44:31	80	00:25:50	00:37:45	83	00:24:01	00:44:37
Western Isles	Western Isles Hospital (Isle of Lewis)	23	00:23:46	00:45:14	21	00:20:34	00:34:39	25	00:20:20	00:33:49	29	00:18:22	00:30:18
<b>SCOTLAND</b>		<b>7,041</b>	<b>00:47:35</b>	<b>02:05:35</b>	<b>6,985</b>	<b>00:44:58</b>	<b>01:46:01</b>	<b>7,046</b>	<b>00:45:35</b>	<b>01:47:16</b>	<b>7,199</b>	<b>00:46:28</b>	<b>01:51:20</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)