

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 31 August 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **01/08/2022** to **22/08/2022**

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	01/08/2022						08/08/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	974	780	578	813	648	453	1,156	900	616	963	748	473
Borders	339	289	218	278	233	165	363	303	228	306	252	181
Dumfries and Galloway	461	379	305	380	312	239	475	405	320	399	339	256
Fife	1,027	812	533	887	699	425	1,055	814	544	912	695	437
Forth Valley	709	581	445	620	501	370	780	613	447	690	536	378
Grampian	1,323	1,063	730	1,124	902	577	1,517	1,177	742	1,325	1,026	598
Greater Glasgow and Clyde	3,214	2,516	1,901	2,785	2,148	1,554	3,439	2,486	1,894	3,016	2,154	1,585
Highland	1,135	900	652	876	703	465	1,084	851	613	837	655	433
Lanarkshire	1,636	1,300	1,008	1,350	1,063	786	1,736	1,292	970	1,491	1,096	786
Lothian	2,146	1,665	1,180	1,867	1,436	969	2,491	1,764	1,202	2,221	1,560	1,013
Orkney	62	44	38	29	20	15	67	54	43	39	34	23
Shetland	68	49	44	33	26	21	44	35	26	28	21	13
Tayside	1,092	895	573	914	736	426	1,113	914	573	949	770	441
Western Isles	119	94	73	69	56	38	93	80	58	61	57	36
Unknown	614	213	141	590	196	126	742	225	141	720	211	130
<b>SCOTLAND</b>	<b>14,919</b>	<b>11,580</b>	<b>8,419</b>	<b>12,615</b>	<b>9,679</b>	<b>6,629</b>	<b>16,155</b>	<b>11,913</b>	<b>8,417</b>	<b>13,957</b>	<b>10,154</b>	<b>6,783</b>

15/08/2022						22/08/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,096	872	637	910	717	492	1,072	864	604	921	743	493
320	282	213	272	237	172	363	290	221	288	235	172
373	318	252	314	266	205	402	341	272	324	269	203
1,023	787	569	882	666	454	1,111	868	592	967	740	474
746	600	442	663	521	369	765	625	458	671	542	378
1,400	1,099	738	1,188	947	593	1,551	1,211	772	1,345	1,051	625
3,200	2,463	1,908	2,764	2,098	1,565	3,236	2,468	1,887	2,840	2,138	1,588
1,057	822	608	795	630	430	1,080	871	626	805	664	436
1,628	1,285	1,020	1,379	1,073	830	1,713	1,334	1,031	1,452	1,112	819
2,275	1,722	1,225	2,005	1,504	1,024	2,298	1,749	1,176	2,005	1,506	957
69	55	50	36	30	26	57	45	41	33	26	22
59	47	40	37	30	24	43	33	26	25	21	14
1,023	862	542	845	703	389	1,129	925	582	928	749	421
113	90	74	66	55	40	122	105	90	69	64	49
624	214	150	609	203	140	622	217	155	599	204	145
<b>15,006</b>	<b>11,518</b>	<b>8,468</b>	<b>12,765</b>	<b>9,680</b>	<b>6,753</b>	<b>15,564</b>	<b>11,946</b>	<b>8,533</b>	<b>13,272</b>	<b>10,064</b>	<b>6,796</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	01/08/2022 <sup>P</sup>			08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	23	00:12:07	00:22:56	38	00:08:13	00:17:23	22	00:07:42	00:15:40	35	00:09:41	00:20:30
Borders	*	*	*	9	00:07:23	00:27:32	9	00:04:58	00:15:26	*	*	*
Dumfries and Galloway	8	00:03:52	00:19:53	*	*	*	11	00:14:03	00:19:36	10	00:07:44	00:22:42
Fife	32	00:08:47	00:19:42	31	00:09:09	00:13:57	22	00:07:49	00:17:55	25	00:07:40	00:14:48
Forth Valley	18	00:08:01	00:15:21	28	00:07:22	00:16:00	18	00:06:30	00:12:21	36	00:07:24	00:18:38
Grampian	27	00:06:33	00:23:46	38	00:06:47	00:23:23	37	00:06:51	00:23:15	50	00:06:14	00:18:40
Greater Glasgow and Clyde	90	00:06:51	00:13:23	80	00:06:37	00:13:16	86	00:07:09	00:11:26	80	00:06:41	00:13:22
Highland	10	00:08:11	00:24:34	24	00:11:40	00:28:27	21	00:07:28	00:14:20	20	00:05:50	00:26:59
Lanarkshire	47	00:08:26	00:16:41	52	00:07:51	00:14:51	38	00:06:32	00:12:26	50	00:06:35	00:13:42
Lothian	57	00:07:09	00:12:23	65	00:06:10	00:12:13	57	00:07:30	00:10:25	56	00:06:47	00:13:19
Orkney	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	36	00:06:12	00:15:36	30	00:06:28	00:18:19	31	00:05:42	00:17:26	23	00:04:52	00:19:43
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	14	00:07:02	00:46:46	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>359</b>	<b>00:07:22</b>	<b>00:16:45</b>	<b>420</b>	<b>00:06:56</b>	<b>00:17:49</b>	<b>361</b>	<b>00:07:08</b>	<b>00:15:43</b>	<b>396</b>	<b>00:06:56</b>	<b>00:16:48</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	01/08/2022 <sup>P</sup>			08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	112	00:09:36	00:24:02	144	00:09:42	00:21:18	140	00:09:03	00:20:46	118	00:09:45	00:23:31
Borders	29	00:08:07	00:18:47	25	00:09:34	00:41:07	31	00:10:09	00:22:05	33	00:10:36	00:39:24
Dumfries and Galloway	59	00:08:38	00:22:15	63	00:08:31	00:28:41	40	00:07:27	00:26:45	34	00:09:41	00:20:37
Fife	140	00:10:48	00:20:56	123	00:11:18	00:19:37	130	00:09:30	00:22:43	153	00:09:09	00:18:57
Forth Valley	84	00:08:22	00:18:24	109	00:09:08	00:18:53	85	00:09:54	00:20:53	113	00:08:59	00:20:48
Grampian	158	00:07:17	00:23:48	171	00:08:28	00:27:58	178	00:08:15	00:21:04	191	00:06:55	00:19:11
Greater Glasgow and Clyde	407	00:07:46	00:14:07	524	00:07:55	00:15:17	460	00:07:36	00:14:50	447	00:08:20	00:15:39
Highland	122	00:09:14	00:30:39	91	00:08:53	00:25:28	99	00:08:31	00:26:11	106	00:09:38	00:25:50
Lanarkshire	250	00:10:12	00:20:04	241	00:09:50	00:20:51	231	00:09:56	00:18:56	242	00:09:49	00:17:30
Lothian	282	00:08:21	00:16:00	358	00:08:13	00:17:39	324	00:07:53	00:16:32	311	00:08:16	00:14:36
Orkney	*	*	*	*	*	*	*	*	*	10	00:08:56	00:20:59
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	133	00:07:50	00:21:14	124	00:08:03	00:18:23	116	00:08:38	00:17:33	144	00:08:58	00:24:57
Western Isles	9	00:20:21	00:37:40	9	00:06:37	00:13:39	5	00:08:30	00:14:45	*	*	*
Unknown	64	00:07:32	00:20:27	69	00:08:11	00:20:37	56	00:09:02	00:22:51	65	00:10:44	00:26:29
<b>SCOTLAND</b>	<b>1,857</b>	<b>00:08:35</b>	<b>00:20:04</b>	<b>2,060</b>	<b>00:08:40</b>	<b>00:19:39</b>	<b>1,903</b>	<b>00:08:29</b>	<b>00:19:06</b>	<b>1,975</b>	<b>00:08:53</b>	<b>00:19:31</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	01/08/2022 <sup>P</sup>			08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	265	00:18:48	00:40:22	279	00:18:46	00:45:31	277	00:20:29	00:37:52	304	00:18:38	00:40:13
Borders	95	00:13:05	00:31:29	101	00:11:32	00:29:49	103	00:14:02	00:28:31	90	00:10:32	00:36:54
Dumfries and Galloway	107	00:12:55	00:31:09	122	00:17:06	00:31:14	87	00:12:44	00:29:33	106	00:12:41	00:33:21
Fife	291	00:19:35	00:44:17	296	00:17:16	00:37:24	269	00:16:17	00:33:05	316	00:18:03	00:38:10
Forth Valley	195	00:17:53	00:37:32	205	00:20:16	00:32:24	235	00:17:03	00:35:21	209	00:16:43	00:39:41
Grampian	342	00:13:21	00:30:19	396	00:14:21	00:35:43	362	00:14:08	00:34:13	411	00:16:03	00:39:34
Greater Glasgow and Clyde	906	00:15:23	00:33:07	897	00:18:05	00:42:18	891	00:16:33	00:39:57	903	00:15:48	00:34:27
Highland	257	00:16:07	00:34:55	237	00:13:21	00:33:39	227	00:13:22	00:37:32	239	00:15:29	00:32:56
Lanarkshire	426	00:19:38	00:41:27	482	00:21:07	00:53:08	463	00:17:42	00:38:11	482	00:18:39	00:37:24
Lothian	604	00:16:05	00:30:26	652	00:17:53	00:44:45	619	00:16:18	00:31:59	652	00:15:42	00:33:08
Orkney	*	*	*	11	00:14:47	00:30:52	7	00:10:11	01:08:30	8	00:13:59	00:33:18
Shetland	*	*	*	6	00:15:45	01:01:58	10	00:15:43	00:28:43	7	00:24:12	00:40:09
Tayside	275	00:15:48	00:34:43	293	00:14:58	00:32:35	290	00:13:00	00:28:14	283	00:14:35	00:34:38
Western Isles	16	00:16:09	01:00:16	20	00:14:41	00:31:30	17	00:14:36	00:39:48	19	00:16:30	00:38:09
Unknown	69	00:17:44	00:43:16	66	00:17:53	00:44:01	81	00:14:47	00:37:49	66	00:20:24	00:47:56
<b>SCOTLAND</b>	<b>3,863</b>	<b>00:16:18</b>	<b>00:35:38</b>	<b>4,063</b>	<b>00:17:29</b>	<b>00:41:37</b>	<b>3,938</b>	<b>00:16:07</b>	<b>00:35:49</b>	<b>4,095</b>	<b>00:16:18</b>	<b>00:36:38</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	01/08/2022 <sup>P</sup>			08/08/2022 <sup>P</sup>			15/08/2022 <sup>P</sup>			22/08/2022 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	243	00:43:14	03:18:47	276	00:38:22	02:40:57	265	00:32:55	02:21:30	279	00:36:39	02:15:45
Borders	106	00:18:14	01:06:26	117	00:21:49	00:57:46	94	00:18:38	01:16:40	105	00:20:41	01:34:53
Dumfries and Galloway	137	00:21:09	01:01:20	146	00:23:16	01:15:13	128	00:14:32	00:51:54	118	00:21:43	01:04:51
Fife	234	00:40:01	03:18:12	241	00:46:43	03:59:31	242	00:40:17	03:36:21	245	00:32:46	03:25:33
Forth Valley	201	00:28:01	03:15:44	189	00:37:32	03:49:31	180	00:35:10	02:22:28	182	00:40:09	02:54:48
Grampian	364	00:26:34	01:48:25	417	00:32:42	02:17:23	366	00:27:22	02:01:17	386	00:29:50	02:21:45
Greater Glasgow and Clyde	726	00:37:03	03:18:11	630	00:59:20	05:44:49	635	00:40:44	03:38:39	678	00:36:06	02:21:06
Highland	312	00:24:25	01:32:04	298	00:21:10	01:16:41	278	00:20:41	01:14:18	295	00:20:28	01:10:05
Lanarkshire	330	00:55:18	02:59:54	315	01:17:43	05:41:13	332	00:52:39	04:12:40	326	00:52:30	04:12:13
Lothian	472	00:40:08	03:10:01	470	01:00:43	05:06:16	481	00:48:52	03:25:37	469	00:45:57	03:34:20
Orkney	13	00:21:51	01:09:56	16	00:36:00	01:25:05	16	00:21:01	01:11:35	8	00:20:06	00:59:34
Shetland	9	00:12:21	00:23:44	12	00:29:50	00:56:56	14	00:15:22	01:12:54	13	00:23:25	00:44:29
Tayside	289	00:30:40	01:48:00	320	00:34:10	02:17:35	263	00:24:45	01:17:22	288	00:24:06	01:22:01
Western Isles	30	00:22:23	01:15:43	24	00:15:56	00:58:07	31	00:17:01	00:46:34	35	00:20:23	00:52:36
Unknown	54	00:30:06	01:41:34	59	00:30:36	01:28:00	60	00:37:37	03:22:13	68	00:29:02	02:22:04
<b>SCOTLAND</b>	<b>3,520</b>	<b>00:32:59</b>	<b>02:41:03</b>	<b>3,530</b>	<b>00:39:22</b>	<b>03:49:39</b>	<b>3,385</b>	<b>00:31:51</b>	<b>02:42:33</b>	<b>3,495</b>	<b>00:32:04</b>	<b>02:26:57</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



**Table 6 - Turnaround Times by Health Board**

Week Commencing	01/08/2022			08/08/2022			15/08/2022			22/08/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	445	00:47:25	02:44:52	450	00:46:06	02:09:13	490	00:45:33	02:19:24	497	00:47:24	02:31:13
Borders	163	00:33:12	00:50:08	171	00:34:50	00:54:05	167	00:34:47	00:55:18	170	00:38:08	01:06:20
Dumfries & Galloway	232	00:24:20	00:44:36	253	00:28:33	00:59:39	193	00:25:11	00:45:55	199	00:23:26	00:40:44
Fife	389	00:53:22	02:29:59	395	00:50:57	02:19:06	424	00:51:48	02:18:19	425	00:49:24	02:08:05
Forth Valley	374	00:42:08	01:09:39	393	00:40:51	01:14:49	374	00:44:25	01:17:09	394	00:40:48	01:05:55
Grampian	596	00:45:56	02:00:43	632	00:50:39	03:13:31	619	00:55:54	03:24:31	660	00:56:55	02:37:09
Greater Glasgow & Clyde	1,743	00:45:13	01:18:59	1,775	00:48:55	01:40:25	1,742	00:50:23	01:49:51	1,814	00:49:52	01:43:06
Highland	336	00:31:11	01:41:19	334	00:26:53	01:16:01	333	00:32:28	01:31:33	332	00:29:56	01:30:30
Lanarkshire	736	00:53:42	01:30:06	767	00:54:39	01:35:07	796	00:54:35	01:35:52	764	00:55:55	01:31:58
Lothian	982	00:44:31	01:09:46	1,018	00:45:00	01:08:14	1,010	00:45:06	01:11:41	995	00:46:29	01:15:03
Orkney	16	00:16:02	00:24:21	25	00:15:16	00:23:20	27	00:17:00	00:35:04	23	00:13:53	00:22:00
Shetland	21	00:23:59	00:46:15	13	00:22:33	00:36:18	28	00:23:15	00:38:30	16	00:16:32	00:45:35
Tayside	487	00:33:23	01:04:14	497	00:33:18	01:00:56	458	00:32:00	00:48:23	482	00:31:31	00:58:16
Western Isles	32	00:16:01	00:39:36	26	00:17:44	00:35:21	38	00:19:58	00:33:59	41	00:19:09	00:31:43
<b>SCOTLAND</b>	<b>6,552</b>	<b>00:43:23</b>	<b>01:25:20</b>	<b>6,749</b>	<b>00:44:56</b>	<b>01:33:29</b>	<b>6,699</b>	<b>00:45:04</b>	<b>01:43:43</b>	<b>6,812</b>	<b>00:45:31</b>	<b>01:37:08</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		01/08/2022			08/08/2022			15/08/2022			22/08/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	166	01:09:05	04:00:19	154	00:45:56	02:05:17	162	00:44:22	02:02:11	171	00:58:03	03:04:43
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	279	00:42:57	01:33:00	296	00:46:14	02:12:15	328	00:46:24	02:38:44	326	00:44:31	02:16:19
Borders	Borders General Hospital (Melrose)	163	00:33:12	00:50:08	171	00:34:50	00:54:05	167	00:34:47	00:55:18	170	00:38:08	01:06:20
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	39	00:22:14	00:36:39	44	00:24:09	00:38:44	27	00:23:20	00:32:05	31	00:20:07	00:29:28
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	193	00:24:34	00:45:26	209	00:30:02	01:02:39	166	00:25:51	00:47:01	168	00:24:04	00:43:39
Fife	Victoria Hospital (Kirkcaldy)	389	00:53:22	02:29:59	395	00:50:57	02:19:06	424	00:51:48	02:18:19	425	00:49:24	02:08:05
Forth Valley	Forth Valley Royal Hospital (Larbert)	374	00:42:08	01:09:39	393	00:40:51	01:14:49	374	00:44:25	01:17:09	394	00:40:48	01:05:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	470	00:47:27	02:02:17	494	00:54:21	03:26:44	475	01:00:56	03:30:36	497	00:58:03	02:45:53
Grampian	Dr Gray's Hospital (Elgin)	111	00:45:59	02:05:11	131	00:46:39	02:06:09	130	00:44:50	02:09:13	152	00:56:23	02:12:57
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:22:05	00:35:28	7	00:29:21	00:36:19	14	00:26:16	00:42:38	11	00:23:59	00:34:20
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	545	00:39:47	01:01:27	552	00:44:07	01:07:11	533	00:45:25	01:15:53	511	00:42:39	01:04:15
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	107	00:40:40	01:02:04	97	00:33:08	01:02:33	103	00:36:28	01:01:34	107	00:36:19	00:58:58
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	697	00:51:29	01:32:51	726	00:59:26	02:27:25	730	01:01:43	02:34:54	779	01:01:15	02:40:50
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	334	00:47:21	01:18:54	349	00:48:17	01:20:40	317	00:48:04	01:21:05	346	00:50:44	01:25:42
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	60	00:38:30	01:04:59	51	00:38:12	01:02:48	59	00:41:06	01:14:05	71	00:43:51	01:10:16
Highland	Belford Hospital (Fort William)	34	00:26:15	00:57:29	31	00:21:23	00:39:29	36	00:23:06	00:33:39	39	00:26:55	00:46:53
Highland	Caitness General Hospital (Wick)	30	00:20:17	00:34:21	42	00:20:27	00:41:43	33	00:19:36	00:45:55	38	00:19:12	00:28:57
Highland	Lorn & Islands Hospital (Oban)	21	00:20:15	00:31:23	26	00:26:36	00:48:22	22	00:25:19	00:39:27	31	00:26:12	00:44:04
Highland	Raigmore Hospital (Inverness)	251	00:38:22	01:52:10	235	00:30:30	01:25:42	242	00:38:06	01:38:42	224	00:38:26	01:58:06
Lanarkshire	University Hospital Hairmyres (East Kilbride)	226	00:44:48	01:11:19	215	00:48:24	01:15:08	264	00:50:03	01:23:16	221	00:52:10	01:25:01
Lanarkshire	University Hospital Monklands (Airdrie)	211	00:51:04	01:26:41	240	00:55:06	01:23:06	241	00:56:42	01:34:54	244	00:55:45	01:33:59
Lanarkshire	University Hospital Wishaw (Wishaw)	299	01:02:55	01:57:16	312	00:58:57	02:02:31	291	00:57:17	01:47:38	299	01:01:09	01:35:40
Lothian	Royal Hospital for Sick Children (Edinburgh)	10	00:31:52	00:51:45	29	00:39:27	00:50:08	21	00:35:25	00:56:45	22	00:34:22	00:56:34
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	753	00:46:01	01:11:13	789	00:46:10	01:09:01	796	00:46:20	01:12:42	783	00:48:10	01:15:45
Lothian	St John's Hospital (Livingston)	219	00:41:03	01:06:34	200	00:42:41	01:04:22	193	00:40:16	01:07:25	190	00:42:45	01:11:00
Orkney	Balfour Hospital (Kirkwall)	16	00:16:02	00:24:21	25	00:15:16	00:23:20	27	00:17:00	00:35:04	23	00:13:53	00:22:00
Shetland	Gilbert Bain Hospital (Lerwick)	21	00:23:59	00:46:15	13	00:22:33	00:36:18	28	00:23:15	00:38:30	16	00:16:32	00:45:35
Tayside	Ninewells Hospital (Dundee)	412	00:35:47	01:07:31	421	00:35:49	01:03:54	397	00:32:55	00:49:55	422	00:32:25	01:04:02
Tayside	Perth Royal Infirmary (Perth)	75	00:23:23	00:38:41	76	00:23:53	00:39:39	61	00:27:51	00:39:43	60	00:25:08	00:44:43
Western Isles	Western Isles Hospital (Isle of Lewis)	32	00:16:01	00:39:36	26	00:17:44	00:35:21	38	00:19:58	00:33:59	41	00:19:09	00:31:43
<b>SCOTLAND</b>		<b>6,552</b>	<b>00:43:23</b>	<b>01:25:20</b>	<b>6,749</b>	<b>00:44:56</b>	<b>01:33:29</b>	<b>6,699</b>	<b>00:45:04</b>	<b>01:43:43</b>	<b>6,812</b>	<b>00:45:31</b>	<b>01:37:08</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)