

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 02 August 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 03/07/2023 to 24/07/2023

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	03/07/2023						10/07/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,140	925	645	958	768	500	993	818	615	832	674	477
Borders	353	311	236	282	247	173	300	257	200	250	208	157
Dumfries and Galloway	426	370	288	355	305	225	407	354	281	336	290	222
Fife	1,110	923	620	979	805	515	1,047	864	575	911	739	461
Forth Valley	751	610	457	681	555	404	720	596	458	633	518	387
Grampian	1,359	1,106	716	1,166	942	564	1,384	1,134	743	1,192	980	596
Greater Glasgow and Clyde	3,229	2,602	1,981	2,775	2,198	1,608	3,244	2,650	2,019	2,781	2,234	1,625
Highland	1,054	865	647	845	691	483	1,006	811	572	792	636	413
Lanarkshire	1,704	1,405	1,104	1,419	1,146	870	1,660	1,384	1,053	1,388	1,131	818
Lothian	2,240	1,773	1,253	1,981	1,550	1,053	2,150	1,724	1,231	1,873	1,495	1,017
Orkney	85	67	61	41	32	29	78	54	40	47	34	21
Shetland	65	57	47	36	32	22	65	54	47	37	31	25
Tayside	1,092	919	588	950	793	473	1,114	947	611	943	792	466
Western Isles	134	109	85	67	57	35	105	91	71	49	44	26
Unknown	655	258	176	632	241	163	727	289	206	691	263	181
<b>SCOTLAND</b>	<b>15,397</b>	<b>12,300</b>	<b>8,904</b>	<b>13,167</b>	<b>10,362</b>	<b>7,117</b>	<b>15,000</b>	<b>12,027</b>	<b>8,722</b>	<b>12,755</b>	<b>10,069</b>	<b>6,892</b>

OFFICIAL

17/07/2023						24/07/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,016	852	611	869	720	486	1,105	912	662	934	762	520
339	283	197	278	227	142	310	270	200	262	224	160
442	385	312	352	304	237	440	375	301	363	307	235
992	830	600	868	720	500	1,031	846	598	910	732	493
742	610	430	647	517	347	787	631	472	695	554	402
1,373	1,110	746	1,189	954	595	1,409	1,137	744	1,228	990	614
3,006	2,485	1,911	2,599	2,118	1,569	3,160	2,570	1,899	2,727	2,186	1,534
1,092	857	621	841	666	441	1,148	914	696	842	696	486
1,666	1,397	1,083	1,383	1,137	833	1,643	1,377	1,068	1,352	1,110	821
2,111	1,712	1,195	1,828	1,467	977	2,248	1,766	1,202	2,000	1,561	1,011
72	59	47	43	41	30	59	44	35	35	26	19
38	35	34	23	21	20	58	38	35	33	24	21
1,171	1,011	641	1,005	851	492	1,199	1,017	639	1,040	870	500
91	83	65	47	45	28	133	109	90	65	56	39
596	280	199	572	264	185	690	279	184	663	263	168
<b>14,747</b>	<b>11,989</b>	<b>8,692</b>	<b>12,544</b>	<b>10,052</b>	<b>6,882</b>	<b>15,420</b>	<b>12,285</b>	<b>8,825</b>	<b>13,149</b>	<b>10,361</b>	<b>7,023</b>

OFFICIAL

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	03/07/2023 <sup>P</sup>			10/07/2023 <sup>P</sup>			17/07/2023 <sup>P</sup>			24/07/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	32	00:06:18	00:17:18	21	00:06:41	00:12:37	20	00:07:28	00:17:08	26	00:09:28	00:20:13
Borders	*	*	*	*	*	*	6	00:06:59	00:22:00	*	*	*
Dumfries and Galloway	14	00:09:35	00:21:53	14	00:03:12	00:08:31	*	*	*	9	00:05:28	00:12:06
Fife	28	00:08:00	00:15:05	34	00:07:54	00:13:54	29	00:07:52	00:13:17	22	00:08:38	00:15:08
Forth Valley	28	00:07:44	00:14:42	24	00:07:00	00:14:26	22	00:09:41	00:13:38	34	00:06:40	00:14:47
Grampian	38	00:05:32	00:16:48	43	00:07:22	00:15:53	42	00:06:29	00:15:12	36	00:06:19	00:15:51
Greater Glasgow and Clyde	103	00:06:09	00:11:30	113	00:06:51	00:12:44	107	00:05:47	00:11:04	99	00:06:02	00:11:09
Highland	30	00:09:54	00:26:42	18	00:09:04	00:17:47	19	00:09:51	00:20:29	17	00:06:51	00:20:46
Lanarkshire	63	00:07:07	00:14:30	58	00:07:40	00:15:32	58	00:07:23	00:17:55	62	00:07:41	00:15:57
Lothian	61	00:07:01	00:12:42	77	00:07:18	00:13:45	58	00:06:49	00:13:59	72	00:07:01	00:13:39
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	22	00:05:17	00:13:08	37	00:06:35	00:20:35	33	00:06:08	00:18:20	31	00:07:51	00:20:36
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	14	00:07:04	00:17:03	10	00:08:30	00:14:09	11	00:07:47	00:17:45	18	00:07:06	00:16:12
<b>SCOTLAND</b>	<b>442</b>	<b>00:06:40</b>	<b>00:15:00</b>	<b>461</b>	<b>00:07:05</b>	<b>00:15:47</b>	<b>413</b>	<b>00:06:31</b>	<b>00:15:28</b>	<b>435</b>	<b>00:06:57</b>	<b>00:15:56</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	03/07/2023 <sup>P</sup>			10/07/2023 <sup>P</sup>			17/07/2023 <sup>P</sup>			24/07/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	146	00:10:18	00:24:30	118	00:08:39	00:20:37	139	00:09:10	00:18:36	140	00:09:41	00:22:03
Borders	28	00:07:31	00:28:00	42	00:07:49	00:19:38	33	00:06:07	00:16:28	32	00:07:40	00:30:47
Dumfries and Galloway	45	00:08:57	00:20:29	45	00:07:09	00:20:19	39	00:09:10	00:25:34	44	00:10:00	00:24:45
Fife	131	00:09:00	00:20:36	138	00:08:45	00:18:38	120	00:08:17	00:18:39	129	00:07:35	00:18:31
Forth Valley	100	00:09:27	00:19:36	93	00:08:15	00:19:06	101	00:07:46	00:17:56	107	00:08:52	00:19:37
Grampian	137	00:07:29	00:20:49	153	00:07:14	00:20:31	156	00:06:57	00:20:23	173	00:07:36	00:25:08
Greater Glasgow and Clyde	494	00:07:19	00:13:47	492	00:07:32	00:14:47	458	00:07:39	00:14:34	455	00:07:06	00:13:30
Highland	117	00:09:50	00:26:38	119	00:07:47	00:22:15	120	00:10:18	00:31:01	131	00:09:43	00:25:12
Lanarkshire	260	00:08:45	00:17:10	276	00:08:57	00:17:43	250	00:09:22	00:18:50	247	00:08:45	00:17:07
Lothian	310	00:07:58	00:14:34	273	00:07:42	00:16:10	276	00:07:19	00:14:07	318	00:07:19	00:15:29
Orkney	8	00:12:43	00:45:13	7	00:07:40	00:14:46	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	141	00:07:54	00:21:38	133	00:07:30	00:22:22	144	00:07:58	00:19:05	148	00:08:30	00:21:12
Western Isles	*	*	*	*	*	*	8	00:11:51	00:23:58	5	00:07:05	00:13:54
Unknown	60	00:08:26	00:22:32	61	00:08:58	00:21:49	59	00:10:43	00:24:56	59	00:10:12	00:23:33
<b>SCOTLAND</b>	<b>1,983</b>	<b>00:08:09</b>	<b>00:18:54</b>	<b>1,960</b>	<b>00:08:01</b>	<b>00:18:33</b>	<b>1,908</b>	<b>00:08:02</b>	<b>00:18:15</b>	<b>1,995</b>	<b>00:07:58</b>	<b>00:19:26</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

## Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	03/07/2023 <sup>P</sup>			10/07/2023 <sup>P</sup>			17/07/2023 <sup>P</sup>			24/07/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	301	00:19:38	00:44:36	270	00:17:52	00:45:25	270	00:15:33	00:34:13	310	00:15:19	00:33:00
Borders	97	00:13:36	00:32:00	77	00:13:33	00:30:19	86	00:14:15	00:31:58	75	00:11:30	00:31:34
Dumfries and Galloway	105	00:13:37	00:32:24	107	00:13:11	00:32:34	120	00:12:31	00:31:33	131	00:11:23	00:28:37
Fife	327	00:15:37	00:32:08	285	00:14:46	00:27:25	289	00:14:50	00:28:15	287	00:15:36	00:26:50
Forth Valley	220	00:16:04	00:33:47	200	00:15:11	00:31:17	190	00:14:47	00:29:36	216	00:16:48	00:41:08
Grampian	357	00:12:48	00:29:59	352	00:14:02	00:29:19	351	00:14:24	00:35:14	408	00:15:53	00:41:12
Greater Glasgow and Clyde	838	00:15:45	00:33:18	853	00:15:26	00:36:10	759	00:14:16	00:29:12	826	00:15:26	00:33:25
Highland	231	00:13:47	00:36:00	229	00:12:50	00:28:40	235	00:15:20	00:35:02	240	00:15:47	00:36:48
Lanarkshire	422	00:17:41	00:33:40	433	00:17:47	00:39:20	446	00:17:35	00:36:47	417	00:18:00	00:37:25
Lothian	579	00:15:00	00:28:24	563	00:14:20	00:27:51	560	00:14:07	00:26:41	625	00:16:17	00:33:49
Orkney	13	00:15:40	00:57:57	15	00:17:29	00:32:33	16	00:21:45	00:56:11	12	00:12:41	00:30:16
Shetland	9	00:25:03	00:47:15	8	00:14:09	00:30:57	9	00:13:37	00:30:12	12	00:10:53	00:19:38
Tayside	300	00:13:40	00:31:33	303	00:13:54	00:28:27	318	00:12:08	00:28:35	330	00:14:21	00:30:26
Western Isles	20	00:11:25	00:27:16	21	00:15:45	00:31:41	18	00:15:09	00:42:56	25	00:16:41	00:36:21
Unknown	76	00:15:33	00:27:30	103	00:15:52	00:34:38	93	00:15:51	00:27:13	91	00:15:40	00:33:27
<b>SCOTLAND</b>	<b>3,895</b>	<b>00:15:32</b>	<b>00:32:58</b>	<b>3,819</b>	<b>00:15:03</b>	<b>00:33:06</b>	<b>3,760</b>	<b>00:14:45</b>	<b>00:31:17</b>	<b>4,005</b>	<b>00:15:42</b>	<b>00:34:28</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	03/07/2023 <sup>P</sup>			10/07/2023 <sup>P</sup>			17/07/2023 <sup>P</sup>			24/07/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	283	00:30:33	01:53:24	259	00:28:13	02:03:46	280	00:26:30	01:39:36	271	00:29:06	02:01:30
Borders	120	00:20:03	00:55:52	80	00:20:44	00:54:14	102	00:17:18	00:53:30	113	00:16:58	00:51:54
Dumfries and Galloway	138	00:20:38	00:56:07	120	00:18:38	01:04:36	138	00:21:45	01:05:03	122	00:19:46	01:05:19
Fife	313	00:31:54	02:04:24	278	00:24:53	01:51:23	278	00:31:07	01:48:10	291	00:27:20	02:02:42
Forth Valley	200	00:28:47	02:12:48	194	00:36:06	02:37:02	197	00:30:21	01:23:25	189	00:30:58	02:13:40
Grampian	407	00:23:24	01:22:47	425	00:21:58	01:19:48	399	00:24:00	01:36:56	361	00:30:37	02:36:06
Greater Glasgow and Clyde	740	00:35:05	02:37:13	741	00:33:31	02:40:45	761	00:24:29	01:43:30	771	00:29:02	02:06:09
Highland	309	00:21:00	01:10:24	266	00:20:50	01:19:26	289	00:23:54	01:33:08	305	00:25:32	02:19:49
Lanarkshire	388	00:33:08	02:15:55	349	00:32:26	02:14:48	373	00:34:11	02:13:06	375	00:32:05	02:15:30
Lothian	572	00:34:37	02:30:18	560	00:38:27	02:14:28	544	00:30:42	02:06:06	516	00:33:04	02:34:08
Orkney	9	00:19:31	00:43:35	11	00:18:31	01:08:06	21	00:26:16	01:34:13	8	00:08:20	00:42:54
Shetland	14	00:16:30	00:47:16	16	00:20:49	01:21:36	10	00:19:26	00:31:45	9	00:28:54	00:59:04
Tayside	329	00:18:05	00:59:02	314	00:23:34	01:06:12	349	00:21:59	01:07:32	352	00:32:26	01:51:54
Western Isles	32	00:21:37	01:26:30	16	00:14:28	00:55:52	17	00:22:45	00:59:48	23	00:22:09	01:01:43
Unknown	89	00:25:38	01:16:06	85	00:25:11	01:39:56	97	00:21:33	01:35:11	90	00:29:04	02:26:57
<b>SCOTLAND</b>	<b>3,943</b>	<b>00:28:12</b>	<b>01:55:39</b>	<b>3,714</b>	<b>00:27:31</b>	<b>01:55:08</b>	<b>3,855</b>	<b>00:25:45</b>	<b>01:42:28</b>	<b>3,796</b>	<b>00:29:00</b>	<b>02:08:34</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	03/07/2023			10/07/2023			17/07/2023			24/07/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	496	00:54:45	02:52:42	465	00:46:25	02:57:10	473	00:44:46	02:06:46	525	00:42:41	02:16:02
Borders	162	00:33:00	00:55:46	155	00:31:20	00:47:19	136	00:28:49	00:49:33	164	00:33:12	00:59:48
Dumfries & Galloway	219	00:24:12	00:44:03	221	00:25:07	00:44:26	234	00:26:54	00:45:35	241	00:29:53	00:57:06
Fife	464	00:41:55	01:34:54	419	00:40:05	01:09:37	441	00:39:41	01:06:57	454	00:40:43	01:17:27
Forth Valley	413	00:42:05	01:07:46	397	00:42:17	01:08:46	371	00:38:57	01:00:53	407	00:44:23	01:05:39
Grampian	585	00:41:43	01:36:30	628	00:43:37	01:43:39	619	00:42:14	01:55:52	662	01:00:08	03:13:31
Greater Glasgow & Clyde	1,822	00:47:00	01:21:01	1,788	00:46:29	01:20:41	1,754	00:44:14	01:17:01	1,752	00:44:56	01:16:41
Highland	381	00:38:23	01:56:56	334	00:29:38	01:12:42	344	00:31:58	01:26:29	361	00:33:20	02:16:57
Lanarkshire	830	00:51:36	01:35:17	780	00:50:14	01:26:23	786	00:51:21	01:36:30	779	00:52:43	01:35:34
Lothian	1,048	00:44:49	01:10:52	1,014	00:46:00	01:09:06	986	00:43:39	01:08:37	1,006	00:45:57	01:10:37
Orkney	29	00:18:44	00:31:09	19	00:15:31	00:26:54	29	00:12:19	00:29:04	20	00:14:43	00:21:51
Shetland	22	00:24:53	00:56:04	27	00:26:39	00:57:13	22	00:26:51	00:44:01	19	00:17:16	00:39:10
Tayside	539	00:30:37	00:59:38	533	00:31:00	00:56:59	575	00:30:11	00:55:48	579	00:30:48	01:03:20
Western Isles	28	00:17:52	00:29:55	25	00:21:30	00:34:52	22	00:17:43	00:27:40	34	00:20:38	00:38:33
<b>SCOTLAND</b>	<b>7,038</b>	<b>00:42:55</b>	<b>01:24:32</b>	<b>6,805</b>	<b>00:42:35</b>	<b>01:19:19</b>	<b>6,792</b>	<b>00:40:53</b>	<b>01:18:25</b>	<b>7,003</b>	<b>00:43:19</b>	<b>01:26:53</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		03/07/2023			10/07/2023			17/07/2023			24/07/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	182	00:54:38	03:11:12	185	00:48:31	02:53:32	157	00:47:27	02:24:53	182	00:42:51	02:18:57
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	314	00:54:45	02:41:31	280	00:45:10	03:05:46	316	00:42:46	02:00:46	343	00:42:41	02:13:59
Borders	Borders General Hospital (Melrose)	162	00:33:00	00:55:46	155	00:31:20	00:47:19	136	00:28:49	00:49:33	164	00:33:12	00:59:48
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	36	00:25:15	00:39:31	45	00:27:12	00:45:11	52	00:27:07	00:42:25	46	00:31:33	00:51:55
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	183	00:24:11	00:44:52	176	00:24:44	00:44:15	182	00:26:49	00:45:43	195	00:29:51	01:00:35
Fife	Victoria Hospital (Kirkcaldy)	464	00:41:55	01:34:54	419	00:40:05	01:09:37	441	00:39:41	01:06:57	454	00:40:43	01:17:27
Forth Valley	Forth Valley Royal Hospital (Larbert)	413	00:42:05	01:07:46	397	00:42:17	01:08:46	371	00:38:57	01:00:53	407	00:44:23	01:05:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	439	00:41:13	01:26:30	471	00:44:37	01:54:40	476	00:43:23	02:10:41	491	01:04:15	03:20:49
Grampian	Dr Gray's Hospital (Elgin)	138	00:44:08	01:52:46	143	00:39:59	01:32:19	135	00:38:57	01:30:11	164	00:54:45	02:25:35
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	8	00:28:14	00:43:40	14	00:20:24	00:33:31	8	00:14:43	00:28:48	7	00:43:18	01:03:30
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	538	00:41:33	01:06:38	541	00:42:41	01:05:27	556	00:39:16	01:01:51	549	00:40:39	01:03:47
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	104	00:29:22	00:50:38	99	00:30:39	00:52:31	99	00:31:02	00:55:45	92	00:38:02	01:00:35
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	763	00:55:03	01:37:16	742	00:54:48	01:38:14	701	00:53:19	01:36:06	720	00:52:39	01:26:35
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	370	00:47:03	01:19:52	356	00:45:11	01:16:19	339	00:43:32	01:15:52	338	00:43:16	01:07:58
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	47	00:39:44	01:03:28	50	00:45:08	01:09:50	59	00:35:18	00:59:58	53	00:39:44	01:07:53
Highland	Belford Hospital (Fort William)	28	00:22:04	00:43:20	31	00:31:32	01:00:54	30	00:18:34	00:37:04	35	00:26:00	00:45:36
Highland	Caitness General Hospital (Wick)	34	00:22:31	00:39:16	42	00:26:16	00:45:05	25	00:23:47	00:42:36	33	00:26:37	00:47:41
Highland	Lorn & Islands Hospital (Oban)	36	00:24:13	00:48:44	22	00:25:03	00:43:34	23	00:25:44	00:46:33	31	00:29:16	00:51:47
Highland	Raigmore Hospital (Inverness)	283	00:50:18	02:26:48	239	00:31:25	01:25:21	266	00:33:32	01:33:30	262	00:37:53	02:54:39
Lanarkshire	University Hospital Hairmyres (East Kilbride)	256	00:46:37	01:39:02	238	00:46:56	01:16:10	236	00:45:01	01:22:09	255	00:50:55	01:38:43
Lanarkshire	University Hospital Monklands (Airdrie)	258	00:50:48	01:21:04	258	00:48:28	01:23:09	227	00:52:18	01:35:50	217	00:51:50	01:24:27
Lanarkshire	University Hospital Wishaw (Wishaw)	316	00:57:54	01:40:28	284	00:55:30	01:42:12	323	00:55:07	01:44:15	307	00:54:53	01:37:35
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:38:42	00:54:40	28	00:36:13	01:43:27	18	00:29:50	00:52:53	17	00:31:20	01:16:57
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	797	00:45:12	01:12:55	774	00:46:31	01:07:58	749	00:44:49	01:10:01	799	00:46:48	01:10:45
Lothian	St John's Hospital (Livingston)	224	00:42:45	01:07:04	212	00:44:24	01:10:30	219	00:41:46	01:03:55	190	00:42:42	01:06:45
Orkney	Balfour Hospital (Kirkwall)	29	00:18:44	00:31:09	19	00:15:31	00:26:54	29	00:12:19	00:29:04	20	00:14:43	00:21:51
Shetland	Gilbert Bain Hospital (Lerwick)	22	00:24:53	00:56:04	27	00:26:39	00:57:13	22	00:26:51	00:44:01	19	00:17:16	00:39:10
Tayside	Ninewells Hospital (Dundee)	456	00:31:40	01:01:56	441	00:32:42	00:58:19	487	00:30:53	00:57:30	489	00:32:37	01:05:19
Tayside	Perth Royal Infirmary (Perth)	83	00:25:17	00:40:03	92	00:24:31	00:40:51	88	00:26:54	00:45:17	90	00:25:48	00:48:06
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:17:52	00:29:55	25	00:21:30	00:34:52	22	00:17:43	00:27:40	34	00:20:38	00:38:33
<b>SCOTLAND</b>		<b>7,038</b>	<b>00:42:55</b>	<b>01:24:32</b>	<b>6,805</b>	<b>00:42:35</b>	<b>01:19:19</b>	<b>6,792</b>	<b>00:40:53</b>	<b>01:18:25</b>	<b>7,003</b>	<b>00:43:19</b>	<b>01:26:53</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)