

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Official Statistics Publication Weekly Statistics Published : 22 November 2023



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

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### Source

Publication only contains information from the SAS C3 Data Warehouse.  
This publication includes data for week commencing **23/10/2023** to **13/11/2023**

### Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	23/10/2023						30/10/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,127	877	644	959	751	523	1,173	877	636	1,022	756	522
Borders	359	301	221	291	240	166	316	272	207	254	216	157
Dumfries and Galloway	466	411	322	394	342	256	428	373	296	350	305	233
Fife	1,103	874	598	945	738	471	1,074	854	592	969	771	516
Forth Valley	778	638	478	695	572	415	790	650	502	700	570	427
Grampian	1,453	1,098	645	1,279	972	530	1,506	1,150	734	1,350	1,046	637
Greater Glasgow and Clyde	3,311	2,607	1,969	2,931	2,287	1,676	3,320	2,590	1,981	2,946	2,279	1,687
Highland	938	797	585	705	611	410	984	810	591	767	629	424
Lanarkshire	1,795	1,412	1,089	1,530	1,189	883	1,827	1,411	1,093	1,555	1,184	883
Lothian	2,197	1,729	1,234	1,931	1,512	1,038	2,374	1,841	1,301	2,119	1,629	1,103
Orkney	52	42	33	26	23	15	61	53	47	42	37	31
Shetland	50	42	34	30	28	20	47	42	34	25	25	17
Tayside	1,292	1,089	690	1,102	913	529	1,133	972	614	962	817	470
Western Isles	115	92	73	66	56	40	123	103	84	64	56	39
Unknown	699	295	214	663	272	193	726	309	222	695	286	199
<b>SCOTLAND</b>	<b>15,735</b>	<b>12,304</b>	<b>8,829</b>	<b>13,547</b>	<b>10,506</b>	<b>7,165</b>	<b>15,882</b>	<b>12,307</b>	<b>8,934</b>	<b>13,820</b>	<b>10,606</b>	<b>7,345</b>

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06/11/2023						13/11/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,051	865	626	877	718	489	1,084	858	618	922	721	491
341	290	206	278	238	155	361	323	240	298	265	184
441	368	290	371	305	229	433	367	284	341	280	203
1,049	839	577	908	715	462	1,134	920	626	975	781	501
761	638	480	681	572	418	837	668	489	746	591	419
1,432	1,133	746	1,244	998	628	1,514	1,178	797	1,317	1,023	650
3,404	2,725	2,046	2,972	2,358	1,701	3,217	2,544	1,959	2,826	2,217	1,656
934	773	543	735	620	401	926	773	567	681	588	399
1,632	1,346	1,019	1,377	1,128	811	1,787	1,432	1,115	1,538	1,225	932
2,123	1,673	1,192	1,867	1,447	989	2,253	1,770	1,270	1,947	1,514	1,038
53	42	39	26	20	18	62	49	43	34	28	22
54	45	40	28	23	18	41	31	28	20	17	14
1,241	1,051	655	1,041	868	490	1,174	979	634	978	801	473
139	101	77	67	55	32	99	91	75	50	47	32
667	306	213	635	284	194	633	305	207	600	282	189
<b>15,322</b>	<b>12,195</b>	<b>8,749</b>	<b>13,107</b>	<b>10,349</b>	<b>7,035</b>	<b>15,555</b>	<b>12,288</b>	<b>8,952</b>	<b>13,273</b>	<b>10,380</b>	<b>7,203</b>

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	28	00:07:02	00:15:51	27	00:10:36	00:25:25	33	00:07:38	00:13:52	25	00:05:47	00:17:15
Borders	5	00:09:04	00:10:22	*	*	*	16	00:09:19	00:16:49	6	00:07:00	00:17:08
Dumfries and Galloway	13	00:10:53	00:12:40	11	00:08:15	00:18:55	14	00:07:13	00:17:24	10	00:06:44	00:18:31
Fife	39	00:07:54	00:14:29	36	00:07:56	00:16:51	32	00:06:18	00:13:07	25	00:07:21	00:17:14
Forth Valley	26	00:05:53	00:13:45	27	00:06:42	00:22:38	30	00:07:50	00:17:53	26	00:07:40	00:12:07
Grampian	37	00:08:53	00:23:43	53	00:08:42	00:20:36	49	00:06:31	00:19:48	57	00:08:13	00:19:30
Greater Glasgow and Clyde	115	00:06:24	00:13:10	136	00:06:10	00:11:04	106	00:06:15	00:13:32	124	00:06:03	00:11:10
Highland	23	00:11:56	00:23:17	29	00:06:31	00:29:32	28	00:09:23	00:19:08	18	00:08:15	00:14:47
Lanarkshire	66	00:08:02	00:14:18	53	00:07:44	00:14:46	55	00:07:32	00:13:33	67	00:08:27	00:15:14
Lothian	69	00:06:32	00:13:04	72	00:06:15	00:13:59	84	00:07:39	00:15:43	75	00:06:56	00:14:52
Orkney	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	30	00:09:11	00:21:22	28	00:06:03	00:19:58	33	00:09:03	00:16:55	47	00:08:43	00:19:38
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	19	00:08:23	00:14:29	13	00:07:06	00:11:45	*	*	*	*	*	*
<b>SCOTLAND</b>	<b>475</b>	<b>00:07:19</b>	<b>00:15:35</b>	<b>496</b>	<b>00:06:51</b>	<b>00:16:49</b>	<b>491</b>	<b>00:07:21</b>	<b>00:16:08</b>	<b>488</b>	<b>00:07:04</b>	<b>00:15:34</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	156	00:09:52	00:19:10	166	00:10:20	00:24:16	132	00:09:13	00:18:15	153	00:10:20	00:24:41
Borders	30	00:07:15	00:20:29	39	00:11:35	00:15:17	37	00:09:01	00:23:59	44	00:09:01	00:20:03
Dumfries and Galloway	47	00:09:47	00:22:49	37	00:08:17	00:21:50	50	00:06:16	00:25:41	49	00:07:26	00:29:33
Fife	142	00:09:32	00:20:23	141	00:10:08	00:19:11	113	00:09:25	00:20:02	161	00:09:19	00:20:02
Forth Valley	108	00:09:06	00:19:02	131	00:09:12	00:18:48	111	00:08:14	00:16:08	127	00:09:08	00:17:28
Grampian	159	00:08:05	00:21:19	182	00:09:04	00:27:11	189	00:08:43	00:22:03	226	00:08:57	00:23:38
Greater Glasgow and Clyde	550	00:08:15	00:16:27	547	00:08:08	00:15:32	575	00:07:38	00:14:58	533	00:08:00	00:15:45
Highland	86	00:09:45	00:31:00	123	00:08:09	00:27:12	96	00:08:18	00:22:45	101	00:10:48	00:30:36
Lanarkshire	332	00:09:18	00:19:07	345	00:10:02	00:20:18	271	00:09:27	00:17:40	281	00:09:34	00:20:22
Lothian	304	00:07:15	00:14:02	326	00:07:33	00:15:19	317	00:07:24	00:15:25	310	00:07:37	00:15:25
Orkney	*	*	*	6	00:13:48	00:20:26	-	n/a	n/a	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	162	00:07:49	00:23:22	140	00:08:56	00:19:24	151	00:07:07	00:20:04	137	00:08:42	00:21:38
Western Isles	11	00:09:46	00:27:12	*	*	*	*	*	*	*	*	*
Unknown	64	00:09:26	00:24:29	74	00:10:26	00:20:17	80	00:09:16	00:17:43	71	00:08:23	00:20:14
<b>SCOTLAND</b>	<b>2,158</b>	<b>00:08:28</b>	<b>00:19:49</b>	<b>2,264</b>	<b>00:08:55</b>	<b>00:19:42</b>	<b>2,130</b>	<b>00:08:12</b>	<b>00:17:33</b>	<b>2,201</b>	<b>00:08:37</b>	<b>00:20:10</b>

**Notes**

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
<b>Health Board</b>												
Ayrshire and Arran	306	00:18:45	00:45:43	341	00:26:38	01:09:02	264	00:16:22	00:34:11	302	00:18:26	00:59:02
Borders	89	00:12:20	00:28:20	71	00:11:55	00:30:45	78	00:12:56	00:33:13	101	00:11:19	00:35:48
Dumfries and Galloway	127	00:14:15	00:38:46	119	00:15:55	00:37:33	102	00:12:45	00:34:11	95	00:13:42	00:29:06
Fife	279	00:17:15	00:37:27	296	00:16:42	00:36:53	284	00:15:00	00:31:04	297	00:17:07	00:39:50
Forth Valley	233	00:16:42	00:34:15	226	00:17:47	00:34:47	197	00:15:59	00:32:01	209	00:17:31	00:37:49
Grampian	399	00:17:49	00:46:36	423	00:17:49	00:50:14	396	00:18:38	00:43:08	397	00:18:00	00:57:07
Greater Glasgow and Clyde	911	00:17:47	00:43:44	946	00:18:03	00:41:49	935	00:16:14	00:35:59	883	00:17:31	00:37:47
Highland	222	00:14:09	00:36:44	198	00:15:02	00:33:27	214	00:13:04	00:32:37	192	00:15:31	00:37:23
Lanarkshire	483	00:23:19	00:55:44	494	00:25:29	01:05:58	477	00:18:42	00:44:29	491	00:21:28	00:48:39
Lothian	603	00:14:51	00:28:29	622	00:15:38	00:31:20	552	00:15:35	00:31:39	544	00:15:13	00:30:42
Orkney	11	00:10:11	00:27:17	15	00:10:28	00:38:06	8	00:11:06	00:56:13	*	*	*
Shetland	8	00:14:23	00:28:48	8	00:10:04	00:30:21	7	00:16:09	00:35:30	*	*	*
Tayside	369	00:15:17	00:34:59	283	00:13:47	00:34:21	311	00:14:20	00:33:02	299	00:14:19	00:34:00
Western Isles	24	00:09:00	00:52:44	23	00:16:29	00:41:35	23	00:14:35	00:42:13	25	00:13:04	00:34:09
Unknown	107	00:19:48	00:46:55	107	00:19:38	00:58:27	103	00:18:13	00:42:26	107	00:20:07	00:50:40
<b>SCOTLAND</b>	<b>4,171</b>	<b>00:17:08</b>	<b>00:41:32</b>	<b>4,172</b>	<b>00:17:59</b>	<b>00:44:05</b>	<b>3,951</b>	<b>00:16:07</b>	<b>00:36:30</b>	<b>3,958</b>	<b>00:17:16</b>	<b>00:40:34</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	23/10/2023 <sup>P</sup>			30/10/2023 <sup>P</sup>			06/11/2023 <sup>P</sup>			13/11/2023 <sup>P</sup>		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	256	00:39:43	02:57:49	212	00:58:58	05:25:51	283	00:26:39	01:40:53	233	00:38:21	04:14:51
Borders	115	00:17:31	00:41:08	98	00:17:43	01:15:25	103	00:18:37	01:11:03	113	00:24:37	01:13:33
Dumfries and Galloway	153	00:20:54	01:17:33	134	00:23:33	01:36:10	137	00:20:07	01:28:15	124	00:21:38	01:19:02
Fife	274	00:31:10	02:23:26	294	00:34:50	02:51:04	279	00:28:24	01:43:27	294	00:34:44	02:58:59
Forth Valley	203	00:30:53	02:29:56	183	00:50:44	04:56:07	231	00:34:12	02:06:34	221	00:38:30	02:59:09
Grampian	365	00:35:41	02:30:28	381	00:39:31	03:49:25	356	00:35:27	03:25:02	329	00:33:31	02:57:37
Greater Glasgow and Clyde	673	00:47:15	03:49:31	611	00:46:57	04:59:30	702	00:41:46	03:33:38	647	00:52:00	04:00:11
Highland	274	00:20:05	01:32:11	276	00:19:00	01:03:28	281	00:22:51	01:20:24	275	00:21:56	01:16:24
Lanarkshire	287	01:23:31	06:14:05	264	01:19:04	08:34:49	312	00:43:33	04:18:07	365	00:59:59	05:27:20
Lothian	506	00:31:02	02:15:53	579	00:46:17	03:05:30	468	00:33:52	02:15:09	539	00:46:26	02:59:55
Orkney	8	00:08:33	00:25:06	14	00:25:16	01:20:24	12	00:20:31	01:02:19	14	00:25:21	00:55:37
Shetland	14	00:09:58	00:35:42	10	00:19:44	00:44:54	14	00:18:03	00:56:23	7	00:13:21	00:57:27
Tayside	340	00:30:36	01:40:10	359	00:22:14	01:23:57	363	00:20:34	01:16:01	313	00:26:38	01:34:51
Western Isles	19	00:23:32	01:29:32	26	00:18:14	00:39:28	25	00:28:12	01:06:20	17	00:25:12	01:14:22
Unknown	79	00:36:59	02:56:10	88	00:35:43	03:23:59	84	00:33:01	02:32:05	92	00:37:16	02:57:46
<b>SCOTLAND</b>	<b>3,566</b>	<b>00:33:43</b>	<b>02:45:38</b>	<b>3,529</b>	<b>00:36:09</b>	<b>03:29:08</b>	<b>3,650</b>	<b>00:30:34</b>	<b>02:25:57</b>	<b>3,583</b>	<b>00:36:15</b>	<b>03:04:00</b>

Notes

<sup>P</sup> - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.



Table 6 - Turnaround Times by Health Board

Week Commencing	23/10/2023			30/10/2023			06/11/2023			13/11/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	541	00:49:51	02:57:06	540	01:15:36	04:27:34	495	00:43:00	02:05:08	490	00:53:24	03:29:29
Borders	169	00:31:58	00:51:18	159	00:34:36	00:52:23	146	00:33:11	00:59:32	184	00:32:51	00:51:57
Dumfries & Galloway	248	00:28:26	00:48:16	233	00:28:42	00:46:52	226	00:28:06	00:48:39	206	00:27:13	00:54:09
Fife	450	00:48:17	02:10:57	480	00:46:30	02:20:41	437	00:44:30	02:02:57	481	00:45:04	01:48:47
Forth Valley	424	00:46:08	01:24:27	439	00:46:23	01:36:40	425	00:46:55	01:18:34	433	00:42:41	01:15:04
Grampian	569	00:56:00	03:15:40	692	01:06:28	04:01:22	682	00:50:45	03:14:38	675	00:53:28	03:20:25
Greater Glasgow & Clyde	1,904	00:50:41	01:40:48	1,898	00:48:30	01:35:58	1,881	00:49:36	01:31:09	1,896	00:49:32	01:32:18
Highland	322	00:30:09	01:21:55	322	00:25:50	00:53:22	316	00:31:59	01:31:56	314	00:26:55	01:02:55
Lanarkshire	844	01:00:52	02:17:28	849	01:03:26	02:39:44	766	00:57:23	01:59:17	863	00:59:16	01:59:34
Lothian	1,041	00:46:08	01:13:33	1,116	00:45:49	01:14:28	995	00:46:57	01:20:44	1,009	00:45:08	01:15:45
Orkney	15	00:20:11	00:30:54	31	00:18:17	00:30:09	18	00:17:44	00:33:06	23	00:16:56	00:33:08
Shetland	20	00:23:08	00:38:48	17	00:22:50	00:33:35	18	00:24:16	00:41:29	13	00:31:25	00:51:12
Tayside	593	00:31:23	01:00:22	550	00:28:42	00:56:10	552	00:29:55	00:55:32	544	00:30:17	00:57:06
Western Isles	29	00:16:08	00:29:34	39	00:15:08	00:22:53	28	00:17:27	00:36:49	28	00:17:34	00:31:54
<b>SCOTLAND</b>	<b>7,169</b>	<b>00:46:09</b>	<b>01:46:47</b>	<b>7,365</b>	<b>00:46:02</b>	<b>02:05:51</b>	<b>6,985</b>	<b>00:45:09</b>	<b>01:39:34</b>	<b>7,159</b>	<b>00:45:03</b>	<b>01:42:15</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		23/10/2023			30/10/2023			06/11/2023			13/11/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	196	00:45:10	02:30:33	181	01:18:30	03:50:53	163	00:50:30	02:38:23	177	00:46:10	03:05:50
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	345	00:51:48	03:10:11	359	01:14:46	04:42:05	332	00:40:37	01:49:19	313	00:56:28	03:32:17
Borders	Borders General Hospital (Melrose)	169	00:31:58	00:51:18	159	00:34:36	00:52:23	146	00:33:11	00:59:32	184	00:32:51	00:51:57
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	50	00:28:24	00:43:49	28	00:26:27	00:41:12	40	00:23:01	00:47:21	38	00:25:48	00:43:52
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	198	00:28:26	00:49:36	205	00:29:06	00:47:37	186	00:28:22	00:49:10	168	00:27:44	00:56:25
Fife	Victoria Hospital (Kirkcaldy)	450	00:48:17	02:10:57	480	00:46:30	02:20:41	437	00:44:30	02:02:57	481	00:45:04	01:48:47
Forth Valley	Forth Valley Royal Hospital (Larbert)	424	00:46:08	01:24:27	439	00:46:23	01:36:40	425	00:46:55	01:18:34	433	00:42:41	01:15:04
Grampian	Aberdeen Royal Infirmary (Aberdeen)	430	00:57:19	03:18:59	551	01:11:50	04:18:08	551	00:56:47	03:31:59	508	00:59:39	03:46:52
Grampian	Dr Gray's Hospital (Elgin)	129	00:51:54	03:09:28	133	00:46:45	01:50:29	113	00:36:56	01:29:43	142	00:46:44	02:11:34
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	10	00:16:30	00:48:51	8	00:38:28	00:56:22	18	00:32:02	00:38:56	25	00:25:34	00:41:38
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	568	00:46:10	01:12:35	546	00:43:23	01:10:17	529	00:46:30	01:16:38	523	00:43:45	01:09:19
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	113	00:38:10	01:08:32	137	00:40:25	01:06:53	121	00:37:25	01:05:39	124	00:40:30	01:38:50
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	777	01:04:01	02:38:01	763	00:59:30	02:15:39	765	00:56:41	01:57:45	796	00:59:06	02:01:27
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	358	00:46:56	01:18:02	381	00:48:42	01:22:59	364	00:48:23	01:18:13	342	00:47:07	01:17:14
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	88	00:41:32	01:04:28	71	00:34:06	01:02:52	102	00:46:05	01:12:35	111	00:45:34	01:12:24
Highland	Belford Hospital (Fort William)	36	00:24:17	00:41:53	27	00:22:31	00:44:00	24	00:30:21	00:44:04	24	00:33:20	01:13:34
Highland	Caithness General Hospital (Wick)	38	00:25:35	00:42:29	34	00:26:10	00:47:48	35	00:23:59	00:43:49	38	00:25:28	00:46:16
Highland	Lorn & Islands Hospital (Oban)	26	00:24:13	00:43:58	22	00:23:03	00:32:07	22	00:26:37	00:42:37	26	00:26:52	00:40:31
Highland	Raigmore Hospital (Inverness)	222	00:34:09	01:34:07	239	00:27:29	01:01:37	235	00:35:38	01:38:27	226	00:27:00	01:04:47
Lanarkshire	University Hospital Hairmyres (East Kilbride)	268	00:52:58	01:51:15	279	00:57:04	02:47:18	231	00:54:15	02:41:20	252	00:56:10	01:48:50
Lanarkshire	University Hospital Monklands (Airdrie)	266	01:07:08	02:01:45	271	01:03:10	01:59:28	232	00:55:38	01:45:01	264	01:05:13	01:59:19
Lanarkshire	University Hospital Wishaw (Wishaw)	310	01:05:21	03:16:20	299	01:11:38	03:41:27	303	01:00:04	02:05:12	347	00:58:09	02:05:24
Lothian	Royal Hospital for Sick Children (Edinburgh)	37	00:35:05	01:18:16	33	00:30:19	00:45:29	32	00:39:40	01:06:01	40	00:42:20	01:04:18
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	775	00:47:15	01:16:12	822	00:47:07	01:18:01	718	00:49:10	01:27:14	738	00:46:56	01:19:27
Lothian	St John's Hospital (Livingston)	229	00:44:33	01:05:42	261	00:43:33	01:08:57	245	00:42:03	01:02:51	231	00:41:52	01:04:51
Orkney	Balfour Hospital (Kirkwall)	15	00:20:11	00:30:54	31	00:18:17	00:30:09	18	00:17:44	00:33:06	23	00:16:56	00:33:08
Shetland	Gilbert Bain Hospital (Lerwick)	20	00:23:08	00:38:48	17	00:22:50	00:33:35	18	00:24:16	00:41:29	13	00:31:25	00:51:12
Tayside	Ninewells Hospital (Dundee)	514	00:32:11	01:02:45	475	00:29:40	00:57:05	475	00:30:28	00:56:14	485	00:31:07	00:57:31
Tayside	Perth Royal Infirmary (Perth)	79	00:27:01	00:43:03	75	00:24:51	00:40:14	77	00:25:53	00:40:20	59	00:24:54	00:43:02
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:16:08	00:29:34	39	00:15:08	00:22:53	28	00:17:27	00:36:49	28	00:17:34	00:31:54
<b>SCOTLAND</b>		<b>7,169</b>	<b>00:46:09</b>	<b>01:46:47</b>	<b>7,365</b>	<b>00:46:02</b>	<b>02:05:51</b>	<b>6,985</b>	<b>00:45:09</b>	<b>01:39:34</b>	<b>7,159</b>	<b>00:45:03</b>	<b>01:42:15</b>

**Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation**

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)