

# Scottish Ambulance Service Unscheduled Care Operational Statistics

## Experimental Statistics Publication Weekly Statistics Published : 23 February 2022



**Scottish  
Ambulance  
Service**  
*Taking Care to the Patient*

Please read all accompanying notes and definitions before interpreting the data.

### Contents

<a href="#">Definitions</a>	Definitions information
<a href="#">Table 1</a>	Total Unscheduled Care Demand and Emergency Demand by Health Board
<a href="#">Table 2</a>	Purple Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 3</a>	Red Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 4</a>	Amber Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 5</a>	Yellow Category: Incidents Attended and Response Times by Health Board
<a href="#">Table 6</a>	Turnaround Times by Health Board
<a href="#">Table 7</a>	Turnaround Times by Hospital
<a href="#">Appendix 1</a>	List of Hospitals included in Hospital Turnaround Times Calculation

### Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 24/01/2022 to 14/02/2022

### Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

## Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident <sup>1</sup>	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
90 <sup>th</sup> Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident <sup>1</sup>	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 <sup>th</sup> Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

### Notes

<sup>1</sup> The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

**Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board**

Week Commencing	24/01/2022						31/01/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,059	811	605	866	706	504	954	761	584	778	641	475
Borders	287	255	191	229	201	140	282	249	188	235	211	152
Dumfries and Galloway	407	325	245	314	260	182	447	378	306	358	309	240
Fife	1,073	810	582	892	725	507	981	763	550	816	658	453
Forth Valley	804	639	486	692	548	402	762	619	475	659	541	399
Grampian	1,386	1,126	797	1,148	943	623	1,488	1,196	794	1,227	998	605
Greater Glasgow and Clyde	3,221	2,500	1,942	2,691	2,169	1,635	3,029	2,380	1,857	2,548	2,048	1,546
Highland	962	783	553	726	610	388	1,015	840	584	737	622	383
Lanarkshire	1,657	1,260	1,003	1,289	1,043	800	1,704	1,310	1,033	1,398	1,121	858
Lothian	1,950	1,567	1,177	1,646	1,314	940	2,137	1,655	1,208	1,847	1,431	1,001
Orkney	59	49	42	32	31	24	53	45	37	33	28	20
Shetland	45	38	25	32	30	17	54	38	26	30	23	12
Tayside	1,037	879	575	862	726	435	1,108	893	604	899	727	447
Western Isles	106	87	67	51	44	25	107	89	73	54	50	35
Unknown	539	209	142	513	196	130	530	197	147	501	178	130
<b>SCOTLAND</b>	<b>14,592</b>	<b>11,338</b>	<b>8,432</b>	<b>11,983</b>	<b>9,546</b>	<b>6,752</b>	<b>14,651</b>	<b>11,413</b>	<b>8,466</b>	<b>12,120</b>	<b>9,586</b>	<b>6,756</b>

07/02/2022						14/02/2022					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,106	821	607	928	714	506	1,090	809	602	906	701	500
329	285	226	271	231	176	366	303	236	297	243	183
450	356	275	364	306	228	461	384	311	374	315	246
980	768	540	821	669	452	1,016	762	520	837	656	428
754	611	452	658	530	372	844	655	506	748	593	446
1,418	1,120	754	1,177	934	578	1,395	1,125	761	1,168	943	595
3,238	2,492	1,902	2,759	2,182	1,619	3,410	2,439	1,935	2,891	2,161	1,676
964	793	546	740	613	378	1,009	821	616	720	599	414
1,749	1,286	986	1,403	1,099	811	1,819	1,276	993	1,457	1,107	833
2,144	1,615	1,199	1,855	1,399	998	2,125	1,562	1,145	1,845	1,363	957
56	39	32	34	25	18	63	42	36	32	27	21
60	51	42	41	39	30	42	30	23	23	17	10
1,119	912	591	935	761	463	1,204	980	657	999	810	499
128	104	87	55	48	35	93	77	67	50	43	33
518	172	131	496	158	118	575	205	139	551	188	123
<b>15,013</b>	<b>11,425</b>	<b>8,370</b>	<b>12,537</b>	<b>9,708</b>	<b>6,782</b>	<b>15,512</b>	<b>11,470</b>	<b>8,547</b>	<b>12,898</b>	<b>9,766</b>	<b>6,964</b>

**Table 2 - Purple Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/01/2022			31/01/2022			07/02/2022			14/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	29	00:08:48	00:17:46	27	00:08:21	00:16:59	21	00:07:33	00:19:37	23	00:07:01	00:21:29
Borders	*	*	*	8	00:10:03	00:12:45	*	*	*	12	00:12:46	00:34:17
Dumfries and Galloway	9	00:07:58	00:26:45	13	00:05:22	00:17:56	10	00:07:00	00:23:14	*	*	*
Fife	31	00:07:10	00:16:13	26	00:06:34	00:17:51	34	00:09:17	00:18:01	16	00:05:59	00:18:33
Forth Valley	18	00:08:04	00:19:25	23	00:07:43	00:14:25	21	00:07:33	00:15:39	29	00:09:29	00:19:07
Grampian	35	00:08:14	00:17:19	35	00:07:11	00:19:35	40	00:05:36	00:18:39	48	00:06:08	00:20:13
Greater Glasgow and Clyde	93	00:05:53	00:11:34	89	00:05:35	00:11:13	78	00:06:30	00:11:36	95	00:06:33	00:13:31
Highland	20	00:05:42	00:15:01	22	00:10:51	00:21:38	20	00:06:28	00:25:51	17	00:07:21	00:17:14
Lanarkshire	35	00:09:16	00:15:04	50	00:07:37	00:13:51	49	00:07:49	00:14:49	63	00:07:44	00:16:45
Lothian	60	00:06:40	00:10:55	57	00:05:24	00:10:21	55	00:08:27	00:16:45	59	00:07:47	00:15:11
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	-	n/a	n/a	*	*	*
Tayside	28	00:06:53	00:20:42	36	00:07:18	00:16:43	30	00:07:39	00:12:45	39	00:07:39	00:21:17
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	8	00:11:18	00:15:32	6	00:09:17	00:18:21	10	00:06:08	00:14:57	10	00:05:25	00:18:12
<b>SCOTLAND</b>	<b>376</b>	<b>00:07:04</b>	<b>00:15:45</b>	<b>397</b>	<b>00:06:40</b>	<b>00:15:04</b>	<b>378</b>	<b>00:07:34</b>	<b>00:16:50</b>	<b>423</b>	<b>00:07:25</b>	<b>00:17:57</b>

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

**Table 3 - Red Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/01/2022			31/01/2022			07/02/2022			14/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	108	00:10:11	00:20:11	96	00:10:04	00:20:34	116	00:10:41	00:21:28	94	00:10:38	00:22:54
Borders	20	00:09:07	00:19:37	31	00:09:08	00:20:14	32	00:11:15	00:29:55	32	00:13:02	00:28:33
Dumfries and Galloway	42	00:07:53	00:20:03	42	00:08:08	00:18:56	60	00:08:17	00:22:48	34	00:07:51	00:22:25
Fife	98	00:08:56	00:22:44	107	00:09:10	00:21:05	86	00:12:34	00:23:56	94	00:09:37	00:19:45
Forth Valley	77	00:08:52	00:18:47	96	00:09:27	00:18:45	84	00:10:04	00:21:55	97	00:10:14	00:19:14
Grampian	154	00:08:48	00:20:33	152	00:07:47	00:24:44	137	00:09:25	00:24:43	141	00:07:23	00:21:19
Greater Glasgow and Clyde	379	00:07:31	00:15:10	355	00:07:31	00:14:59	404	00:08:00	00:14:38	420	00:08:28	00:16:22
Highland	87	00:06:59	00:25:50	91	00:08:49	00:24:26	87	00:08:21	00:26:48	81	00:08:37	00:20:40
Lanarkshire	192	00:09:21	00:21:03	208	00:09:41	00:21:08	204	00:09:19	00:18:44	221	00:10:41	00:24:00
Lothian	189	00:07:40	00:15:34	211	00:08:15	00:18:06	238	00:08:44	00:16:58	196	00:09:03	00:17:36
Orkney	5	00:15:05	00:19:04	*	*	*	7	00:05:21	00:15:11	*	*	*
Shetland	*	*	*	*	*	*	11	00:13:48	00:38:28	*	*	*
Tayside	112	00:07:55	00:21:20	102	00:09:28	00:26:14	117	00:07:57	00:21:21	128	00:08:26	00:19:44
Western Isles	*	*	*	5	00:14:12	00:29:03	9	00:06:45	00:26:25	6	00:22:39	00:41:12
Unknown	51	00:09:11	00:17:46	45	00:07:21	00:20:55	35	00:10:35	00:23:39	45	00:09:19	00:15:56
<b>SCOTLAND</b>	<b>1,521</b>	<b>00:08:23</b>	<b>00:19:07</b>	<b>1,547</b>	<b>00:08:29</b>	<b>00:20:14</b>	<b>1,627</b>	<b>00:08:45</b>	<b>00:20:27</b>	<b>1,594</b>	<b>00:09:08</b>	<b>00:20:01</b>

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 4 - Amber Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/01/2022			31/01/2022			07/02/2022			14/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	240	00:16:43	00:33:52	253	00:18:11	00:39:20	287	00:19:06	00:41:44	303	00:22:16	00:51:37
Borders	66	00:11:17	00:26:14	72	00:12:58	00:24:30	94	00:13:53	00:32:30	99	00:16:14	00:36:17
Dumfries and Galloway	81	00:15:08	00:29:11	120	00:13:15	00:28:53	102	00:13:17	00:34:03	121	00:11:49	00:29:42
Fife	327	00:16:41	00:34:50	263	00:16:59	00:34:04	264	00:16:45	00:37:10	281	00:16:58	00:36:34
Forth Valley	228	00:17:14	00:39:19	218	00:15:59	00:32:26	196	00:15:19	00:36:36	251	00:17:48	00:39:11
Grampian	365	00:13:26	00:35:31	370	00:13:58	00:38:29	355	00:16:18	00:48:53	375	00:14:56	00:36:54
Greater Glasgow and Clyde	819	00:15:22	00:32:08	800	00:14:31	00:30:46	796	00:14:23	00:31:23	923	00:18:27	00:42:45
Highland	198	00:12:38	00:30:48	199	00:13:31	00:36:45	194	00:12:52	00:35:00	214	00:12:49	00:32:23
Lanarkshire	456	00:19:02	00:38:53	482	00:19:37	00:40:11	461	00:20:13	00:38:26	481	00:20:25	00:42:55
Lothian	525	00:15:34	00:31:22	624	00:15:30	00:30:53	633	00:17:18	00:34:44	640	00:16:53	00:34:23
Orkney	8	00:20:13	00:58:23	7	00:11:11	00:25:31	*	*	*	10	00:09:26	00:26:54
Shetland	10	00:10:43	00:13:35	5	00:17:27	00:36:18	*	*	*	*	*	*
Tayside	291	00:15:01	00:33:04	282	00:14:19	00:30:21	300	00:16:10	00:32:03	335	00:16:28	00:39:35
Western Isles	14	00:23:46	00:47:40	21	00:16:33	00:36:48	14	00:13:22	00:28:47	*	*	*
Unknown	74	00:17:07	00:31:36	78	00:15:21	00:28:48	64	00:15:50	00:30:38	74	00:19:15	00:36:57
<b>SCOTLAND</b>	<b>3,702</b>	<b>00:15:50</b>	<b>00:33:52</b>	<b>3,794</b>	<b>00:15:40</b>	<b>00:33:42</b>	<b>3,774</b>	<b>00:16:19</b>	<b>00:35:30</b>	<b>4,119</b>	<b>00:17:46</b>	<b>00:39:52</b>

Key to symbols:

' \* ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality

**Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board**

Week Commencing	24/01/2022			31/01/2022			07/02/2022			14/02/2022		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	320	00:31:39	02:14:42	260	00:28:25	01:58:42	288	00:38:04	02:09:54	277	00:35:00	02:59:39
Borders	112	00:16:09	00:52:45	97	00:21:20	01:14:48	99	00:21:38	01:02:04	100	00:27:10	01:17:33
Dumfries and Galloway	127	00:23:02	01:09:04	133	00:25:17	01:24:27	130	00:23:31	01:13:20	149	00:23:01	01:24:48
Fife	266	00:35:38	02:17:14	259	00:34:46	02:08:19	282	00:38:30	03:47:44	265	00:35:38	02:20:48
Forth Valley	224	00:50:30	02:45:22	201	00:48:22	02:47:49	229	00:41:28	02:15:28	215	01:01:48	03:19:02
Grampian	380	00:29:20	01:46:30	432	00:29:46	01:34:44	399	00:27:26	02:03:03	371	00:28:16	02:34:15
Greater Glasgow and Clyde	844	00:33:23	02:22:00	783	00:29:17	01:42:32	881	00:32:40	02:00:18	705	00:58:15	03:46:34
Highland	302	00:23:11	00:59:53	310	00:21:50	01:13:23	308	00:17:40	01:06:04	285	00:22:32	01:41:14
Lanarkshire	355	00:35:47	02:22:42	373	00:47:38	03:41:16	380	00:46:20	03:47:14	337	01:07:58	05:37:00
Lothian	522	00:33:58	01:56:54	517	00:35:16	02:21:18	462	01:03:55	04:05:56	450	01:14:43	04:04:36
Orkney	16	00:13:21	00:54:52	15	00:22:33	01:06:47	13	00:21:04	00:45:58	12	00:23:44	01:43:45
Shetland	15	00:21:23	01:13:27	14	00:10:06	00:32:29	16	00:15:50	00:47:00	12	00:19:49	00:32:07
Tayside	289	00:24:59	01:02:52	305	00:28:51	01:39:31	313	00:31:55	01:49:55	308	00:38:11	02:16:57
Western Isles	22	00:16:09	00:42:59	23	00:20:13	00:58:21	22	00:23:53	00:56:05	26	00:21:25	01:01:38
Unknown	62	00:28:08	01:31:41	48	00:23:46	01:33:47	47	00:31:02	02:12:02	57	00:29:37	03:51:30
<b>SCOTLAND</b>	<b>3,856</b>	<b>00:30:41</b>	<b>01:58:44</b>	<b>3,770</b>	<b>00:30:19</b>	<b>01:56:44</b>	<b>3,869</b>	<b>00:33:15</b>	<b>02:24:37</b>	<b>3,569</b>	<b>00:40:46</b>	<b>03:12:19</b>



**Table 6 - Turnaround Times by Health Board**

Week Commencing	24/01/2022			31/01/2022			07/02/2022			14/02/2022		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	486	00:44:27	02:32:38	471	00:44:10	02:24:34	506	00:46:10	02:17:04	494	00:48:07	02:21:59
Borders	138	00:27:05	00:43:12	139	00:25:17	00:38:15	167	00:29:40	00:48:31	185	00:31:53	00:51:36
Dumfries & Galloway	176	00:21:00	00:38:44	239	00:22:20	00:39:23	218	00:21:23	00:42:03	240	00:22:50	00:40:44
Fife	465	00:39:56	01:38:51	410	00:36:41	01:18:34	411	00:35:54	01:06:08	410	00:33:51	01:10:42
Forth Valley	408	00:33:36	00:49:37	400	00:32:57	00:49:54	382	00:33:13	00:52:18	453	00:34:27	00:52:39
Grampian	638	00:37:22	01:58:16	624	00:41:34	02:05:43	608	00:40:27	02:19:15	614	00:39:48	01:46:36
Greater Glasgow & Clyde	1,831	00:42:27	01:12:12	1,735	00:41:14	01:09:43	1,790	00:41:23	01:09:49	1,856	00:45:07	01:52:02
Highland	286	00:21:18	00:43:10	288	00:23:08	00:48:04	285	00:21:07	00:43:35	310	00:23:52	00:51:17
Lanarkshire	759	00:44:53	01:13:49	798	00:46:08	01:13:51	769	00:46:34	01:19:23	792	00:48:42	01:23:12
Lothian	957	00:38:59	01:01:14	1,040	00:40:51	01:02:39	985	00:38:26	01:01:28	980	00:39:20	01:03:32
Orkney	24	00:14:58	00:32:04	21	00:13:22	00:31:43	19	00:11:13	00:50:52	19	00:13:43	00:19:10
Shetland	16	00:20:42	00:36:06	12	00:31:15	00:43:52	30	00:21:30	00:41:34	10	00:31:07	00:38:46
Tayside	485	00:27:45	00:46:17	508	00:30:05	00:54:02	518	00:30:29	00:50:52	538	00:30:37	00:54:44
Western Isles	24	00:20:07	00:33:54	28	00:20:26	00:41:38	30	00:13:49	00:26:34	26	00:16:27	00:26:48
<b>SCOTLAND</b>	<b>6,693</b>	<b>00:37:47</b>	<b>01:13:32</b>	<b>6,713</b>	<b>00:37:56</b>	<b>01:12:47</b>	<b>6,718</b>	<b>00:37:38</b>	<b>01:13:11</b>	<b>6,927</b>	<b>00:38:47</b>	<b>01:20:41</b>

Table 7 - Turnaround Times by Hospital

Week Commencing		24/01/2022			31/01/2022			07/02/2022			14/02/2022		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	180	00:42:43	02:03:28	145	00:44:36	02:03:49	173	00:43:16	02:13:04	181	00:59:03	02:53:26
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	306	00:47:49	02:55:22	326	00:44:09	02:35:36	333	00:47:23	02:22:50	313	00:43:37	01:56:10
Borders	Borders General Hospital (Melrose)	138	00:27:05	00:43:12	139	00:25:17	00:38:15	167	00:29:40	00:48:31	185	00:31:53	00:51:36
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	26	00:23:19	00:50:13	33	00:19:02	00:32:00	36	00:23:01	00:34:23	41	00:23:51	00:37:01
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	150	00:20:42	00:35:29	206	00:23:00	00:39:45	182	00:21:13	00:44:36	199	00:22:49	00:41:41
Fife	Victoria Hospital (Kirkcaldy)	465	00:39:56	01:38:51	410	00:36:41	01:18:34	411	00:35:54	01:06:08	410	00:33:51	01:10:42
Forth Valley	Forth Valley Royal Hospital (Larbert)	408	00:33:36	00:49:37	400	00:32:57	00:49:54	382	00:33:13	00:52:18	453	00:34:27	00:52:39
Grampian	Aberdeen Royal Infirmary (Aberdeen)	506	00:39:55	02:07:02	506	00:45:41	02:19:31	475	00:43:56	02:24:50	497	00:40:48	02:03:28
Grampian	Dr Gray's Hospital (Elgin)	113	00:30:57	00:56:32	102	00:28:39	00:51:29	116	00:33:39	01:05:58	95	00:38:12	01:11:55
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	19	00:25:45	00:36:36	16	00:25:46	00:43:24	17	00:20:35	00:46:06	22	00:22:53	00:42:24
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	545	00:38:26	00:57:50	511	00:37:44	00:54:56	510	00:38:07	00:56:09	577	00:40:05	00:59:25
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	101	00:31:40	00:58:56	109	00:34:22	01:00:05	119	00:32:03	00:52:55	128	00:37:46	01:00:28
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	735	00:49:01	01:22:23	737	00:47:44	01:27:50	737	00:48:15	01:31:12	754	00:57:29	02:43:32
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	370	00:40:39	01:11:53	311	00:38:53	00:56:59	350	00:39:14	00:58:43	337	00:45:27	01:11:54
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	80	00:43:08	01:09:50	67	00:37:22	01:04:11	74	00:36:08	00:56:33	60	00:35:05	01:05:55
Highland	Belford Hospital (Fort William)	14	00:15:27	00:39:48	35	00:23:04	00:34:20	28	00:21:22	00:39:35	31	00:21:14	00:40:02
Highland	Caitness General Hospital (Wick)	34	00:22:51	00:43:58	33	00:23:08	00:36:35	41	00:20:23	00:32:32	39	00:23:18	00:37:04
Highland	Lorn & Islands Hospital (Oban)	18	00:23:16	00:37:47	19	00:25:09	00:49:02	17	00:19:00	00:50:07	24	00:24:36	00:52:06
Highland	Raigmore Hospital (Inverness)	220	00:21:07	00:43:48	201	00:22:27	00:55:39	199	00:21:26	00:44:09	216	00:24:30	00:55:00
Lanarkshire	University Hospital Hairmyres (East Kilbride)	221	00:41:47	01:04:50	243	00:41:40	01:11:32	219	00:42:08	01:06:56	220	00:42:35	01:13:11
Lanarkshire	University Hospital Monklands (Airdrie)	239	00:44:50	01:11:37	240	00:47:37	01:10:56	235	00:52:44	01:25:56	253	00:56:14	01:35:59
Lanarkshire	University Hospital Wishaw (Wishaw)	299	00:48:39	01:22:19	315	00:47:11	01:18:55	315	00:46:21	01:18:27	319	00:49:19	01:17:53
Lothian	Royal Hospital for Sick Children (Edinburgh)	25	00:33:10	00:51:38	20	00:36:14	00:59:30	19	00:32:15	00:44:32	19	00:26:07	00:48:36
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	752	00:39:05	01:03:06	808	00:40:44	01:03:56	756	00:38:25	01:00:34	743	00:40:02	01:04:40
Lothian	St John's Hospital (Livingston)	180	00:38:42	00:56:35	212	00:41:37	00:58:30	210	00:39:55	01:06:24	218	00:39:04	01:00:26
Orkney	Balfour Hospital (Kirkwall)	24	00:14:58	00:32:04	21	00:13:22	00:31:43	19	00:11:13	00:50:52	19	00:13:43	00:19:10
Shetland	Gilbert Bain Hospital (Lerwick)	16	00:20:42	00:36:06	12	00:31:15	00:43:52	30	00:21:30	00:41:34	10	00:31:07	00:38:46
Tayside	Ninewells Hospital (Dundee)	410	00:28:18	00:48:20	447	00:30:43	00:56:35	447	00:31:44	00:52:21	470	00:32:02	00:55:30
Tayside	Perth Royal Infirmary (Perth)	75	00:22:40	00:35:29	61	00:26:50	00:37:46	71	00:24:01	00:33:47	68	00:20:28	00:36:28
Western Isles	Western Isles Hospital (Isle of Lewis)	24	00:20:07	00:33:54	28	00:20:26	00:41:38	30	00:13:49	00:26:34	26	00:16:27	00:26:48
<b>SCOTLAND</b>		<b>6,693</b>	<b>00:37:47</b>	<b>01:13:32</b>	<b>6,713</b>	<b>00:37:56</b>	<b>01:12:47</b>	<b>6,718</b>	<b>00:37:38</b>	<b>01:13:11</b>	<b>6,927</b>	<b>00:38:47</b>	<b>01:20:41</b>

## Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)