

Scottish Ambulance Service Unscheduled Care Operational Statistics

Official Statistics Publication Weekly Statistics Published : 10 January 2024



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing 11/12/2023 to 01/01/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	11/12/2023						18/12/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,064	797	601	922	679	493	1,095	904	664	935	767	538
Borders	360	297	213	299	241	161	366	315	223	293	246	164
Dumfries and Galloway	508	415	339	398	316	247	420	349	272	351	288	212
Fife	1,151	884	585	1,037	806	517	1,091	883	592	962	768	486
Forth Valley	793	639	466	706	568	398	800	675	500	699	590	419
Grampian	1,605	1,116	717	1,454	1,027	633	1,442	1,139	750	1,268	1,002	627
Greater Glasgow and Clyde	3,422	2,550	1,890	3,022	2,235	1,593	3,482	2,634	1,948	3,039	2,288	1,621
Highland	988	798	585	729	592	391	1,026	835	613	775	632	427
Lanarkshire	1,805	1,355	1,033	1,577	1,175	874	1,793	1,366	1,042	1,571	1,175	870
Lothian	2,472	1,846	1,270	2,188	1,625	1,080	2,377	1,835	1,260	2,113	1,605	1,047
Orkney	68	54	46	45	35	27	70	53	46	33	26	20
Shetland	75	65	58	38	35	29	62	48	41	27	21	15
Tayside	1,289	1,070	687	1,089	891	522	1,224	1,026	642	1,026	848	488
Western Isles	103	77	61	46	36	20	132	111	88	67	62	42
Unknown	719	292	205	688	272	187	687	306	202	652	282	181
SCOTLAND	16,422	12,255	8,756	14,238	10,533	7,172	16,067	12,479	8,883	13,811	10,600	7,157

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25/12/2023						01/01/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,146	908	644	1,016	801	540	1,131	857	601	1,001	755	507
380	310	229	316	251	173	385	332	245	332	283	203
541	459	356	456	386	287	499	409	325	397	322	247
1,209	954	621	1,087	845	522	1,230	957	613	1,092	843	506
871	680	501	803	628	460	866	679	526	786	611	462
1,635	1,204	796	1,485	1,106	708	1,541	1,147	725	1,390	1,041	626
3,477	2,621	1,992	3,106	2,324	1,714	3,638	2,619	1,938	3,274	2,340	1,674
1,061	857	631	836	682	467	1,133	906	657	880	715	479
1,884	1,349	1,042	1,685	1,208	913	1,867	1,357	985	1,657	1,188	830
2,491	1,830	1,252	2,260	1,653	1,084	2,347	1,751	1,173	2,096	1,543	990
79	64	57	45	35	28	63	48	37	37	27	17
54	41	35	40	34	29	52	42	36	30	24	18
1,321	1,046	633	1,186	933	528	1,276	1,077	674	1,116	938	546
132	101	77	73	61	41	159	121	91	79	69	43
763	335	221	739	318	207	739	322	214	699	292	189
17,044	12,759	9,087	15,133	11,265	7,701	16,926	12,624	8,840	14,866	10,991	7,337

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Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/12/2023 ^P			18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	34	00:09:08	00:15:38	40	00:06:35	00:17:14	45	00:10:37	00:20:56	37	00:09:49	00:17:23
Borders	*	*	*	*	*	*	8	00:06:26	00:19:12	*	*	*
Dumfries and Galloway	15	00:10:57	00:23:38	13	00:08:50	00:22:23	20	00:06:19	00:17:45	25	00:07:30	00:21:48
Fife	41	00:09:02	00:18:11	29	00:08:54	00:16:55	43	00:09:59	00:13:20	30	00:08:52	00:21:12
Forth Valley	31	00:08:59	00:20:49	34	00:06:34	00:16:21	32	00:10:19	00:20:19	37	00:09:02	00:14:55
Grampian	55	00:08:24	00:24:07	44	00:06:02	00:21:20	48	00:06:34	00:19:07	48	00:07:00	00:23:35
Greater Glasgow and Clyde	107	00:06:40	00:11:49	119	00:06:53	00:12:04	126	00:07:05	00:12:16	118	00:06:54	00:12:50
Highland	17	00:08:53	00:26:44	21	00:05:56	00:13:01	28	00:09:51	00:19:56	34	00:10:13	00:19:26
Lanarkshire	62	00:08:02	00:14:20	52	00:08:17	00:15:25	59	00:09:10	00:17:03	61	00:08:53	00:17:25
Lothian	72	00:08:05	00:16:56	62	00:05:36	00:13:15	91	00:06:26	00:11:04	91	00:06:03	00:11:21
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	-	n/a	n/a	*	*	*	-	n/a	n/a
Tayside	42	00:07:00	00:14:43	34	00:07:16	00:16:19	26	00:06:29	00:18:08	47	00:05:54	00:13:46
Western Isles	*	*	*	*	*	*	*	*	*	-	n/a	n/a
Unknown	13	00:07:58	00:10:11	13	00:05:03	00:11:24	14	00:08:15	00:16:51	16	00:08:56	00:18:27
SCOTLAND	497	00:08:06	00:17:47	470	00:06:58	00:16:21	546	00:07:40	00:17:07	557	00:07:30	00:16:43

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/12/2023 ^P			18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	120	00:10:34	00:24:42	176	00:09:53	00:20:47	157	00:10:44	00:24:29	175	00:10:27	00:22:46
Borders	43	00:07:52	00:23:12	40	00:14:08	00:28:55	38	00:14:04	00:28:11	50	00:09:09	00:22:58
Dumfries and Galloway	62	00:11:04	00:24:17	48	00:07:06	00:18:50	72	00:11:13	00:32:44	42	00:12:48	00:24:31
Fife	180	00:10:19	00:20:58	146	00:09:18	00:21:07	148	00:09:33	00:19:07	156	00:09:28	00:19:01
Forth Valley	98	00:09:38	00:18:30	127	00:09:06	00:19:57	132	00:09:09	00:21:21	111	00:08:36	00:17:04
Grampian	222	00:09:44	00:31:58	198	00:09:03	00:23:23	230	00:09:04	00:29:51	219	00:10:14	00:27:08
Greater Glasgow and Clyde	586	00:07:45	00:14:58	586	00:08:22	00:16:08	544	00:08:43	00:15:50	615	00:08:45	00:16:47
Highland	102	00:08:10	00:21:00	103	00:09:47	00:30:43	118	00:09:29	00:23:56	142	00:09:56	00:29:31
Lanarkshire	294	00:09:55	00:20:11	311	00:09:57	00:18:54	357	00:09:42	00:20:37	335	00:10:17	00:21:12
Lothian	380	00:08:41	00:17:06	317	00:07:28	00:14:24	349	00:08:19	00:15:45	311	00:07:33	00:14:24
Orkney	*	*	*	*	*	*	5	00:05:27	00:19:47	*	*	*
Shetland	*	*	*	*	*	*	5	00:26:11	00:38:17	*	*	*
Tayside	153	00:07:37	00:22:58	168	00:08:23	00:22:07	173	00:08:27	00:23:25	170	00:09:16	00:21:05
Western Isles	*	*	*	13	00:12:17	00:36:21	7	00:15:14	00:23:15	13	00:12:57	00:30:44
Unknown	83	00:10:41	00:19:12	74	00:10:10	00:19:53	108	00:11:33	00:25:32	77	00:09:50	00:23:03
SCOTLAND	2,333	00:08:50	00:19:54	2,313	00:08:46	00:19:04	2,443	00:09:16	00:21:40	2,426	00:09:12	00:20:46

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/12/2023 ^P			18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	280	00:20:38	00:48:54	284	00:19:38	00:40:28	317	00:21:49	01:15:36	312	00:24:12	01:07:24
Borders	92	00:13:24	00:30:30	93	00:13:53	00:31:16	93	00:14:45	00:32:05	107	00:13:56	00:35:54
Dumfries and Galloway	116	00:16:24	00:41:46	98	00:16:41	00:31:16	127	00:20:35	00:47:01	106	00:12:56	00:30:23
Fife	282	00:17:36	00:37:34	298	00:17:01	00:34:26	376	00:18:08	00:44:08	367	00:17:37	00:43:36
Forth Valley	237	00:16:52	00:39:21	229	00:16:42	00:35:56	262	00:21:55	01:04:53	250	00:19:19	00:37:31
Grampian	444	00:23:10	01:15:46	382	00:15:15	00:42:32	460	00:22:57	01:17:48	442	00:20:08	00:56:58
Greater Glasgow and Clyde	955	00:18:47	00:50:38	990	00:18:20	00:47:32	1,016	00:19:09	00:52:29	1,086	00:21:23	01:13:19
Highland	200	00:14:56	00:37:53	236	00:13:09	00:35:53	247	00:16:12	00:46:10	258	00:15:27	00:42:49
Lanarkshire	529	00:23:35	01:04:10	517	00:23:16	00:59:27	554	00:26:56	01:45:00	546	00:28:14	01:17:56
Lothian	653	00:18:09	00:49:24	690	00:15:55	00:31:54	716	00:18:46	00:45:12	618	00:15:38	00:33:00
Orkney	11	00:17:42	00:37:08	10	00:05:41	00:13:16	9	00:10:03	00:37:39	12	00:13:23	00:24:42
Shetland	13	00:29:13	00:47:51	5	00:10:33	00:19:47	9	00:21:55	00:37:53	8	00:12:04	00:52:22
Tayside	318	00:17:10	00:39:45	313	00:15:23	00:34:51	388	00:19:07	00:50:14	353	00:13:17	00:34:05
Western Isles	10	00:16:22	00:43:11	29	00:13:54	00:36:33	26	00:20:24	00:34:45	24	00:17:50	00:35:13
Unknown	106	00:18:52	00:55:58	113	00:17:07	00:41:17	121	00:20:36	00:55:17	121	00:19:19	00:42:14
SCOTLAND	4,246	00:18:50	00:50:06	4,287	00:17:32	00:41:08	4,721	00:20:13	00:59:06	4,610	00:19:20	00:53:05

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/12/2023 ^P			18/12/2023 ^P			25/12/2023 ^P			01/01/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	230	00:44:06	03:51:02	255	00:31:11	02:06:25	272	00:35:12	02:58:58	222	01:02:59	05:57:24
Borders	102	00:22:26	01:42:10	107	00:19:07	01:13:33	111	00:25:38	01:21:47	114	00:25:01	01:34:15
Dumfries and Galloway	122	00:17:59	01:14:57	126	00:21:55	01:23:38	161	00:35:11	01:58:35	147	00:28:46	02:05:57
Fife	296	00:42:53	03:37:27	292	00:36:40	02:27:26	275	01:09:39	04:27:36	285	00:42:19	03:35:08
Forth Valley	198	00:41:45	02:49:26	191	00:40:38	02:51:25	190	01:03:20	05:15:32	206	00:43:40	04:10:41
Grampian	291	00:58:33	06:16:47	361	00:35:19	02:13:19	343	00:54:32	07:25:59	318	00:45:38	03:18:49
Greater Glasgow and Clyde	553	00:53:16	05:32:04	552	01:15:43	06:58:59	601	01:00:11	05:17:30	463	01:26:35	08:10:31
Highland	273	00:22:52	01:44:59	266	00:17:21	01:01:51	286	00:27:11	02:09:37	278	00:25:46	01:52:57
Lanarkshire	274	01:21:48	06:52:25	274	01:26:13	06:22:13	221	02:13:51	08:45:01	220	02:27:22	11:52:14
Lothian	483	01:01:28	03:54:03	490	00:58:00	04:28:47	458	01:36:00	05:45:59	485	00:36:21	03:26:31
Orkney	21	00:27:53	01:54:58	10	00:25:45	01:14:58	19	00:24:52	01:19:06	7	00:26:34	00:36:03
Shetland	16	00:34:42	02:36:38	14	00:26:44	01:55:18	18	00:28:09	01:19:50	11	00:18:36	00:40:08
Tayside	364	00:31:30	02:01:39	325	00:31:16	01:52:55	331	00:46:20	03:02:22	352	00:28:03	01:29:49
Western Isles	21	00:27:42	01:25:14	18	00:15:28	00:43:25	25	00:30:54	01:35:01	31	00:22:42	01:04:23
Unknown	67	00:41:28	03:09:06	76	00:37:55	02:17:35	70	00:51:28	03:31:27	75	00:46:30	04:39:37
SCOTLAND	3,311	00:43:15	03:51:44	3,357	00:38:37	03:27:45	3,381	00:52:58	04:50:13	3,214	00:42:08	04:34:59

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	11/12/2023			18/12/2023			25/12/2023			01/01/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	513	01:02:17	03:33:48	535	00:40:26	02:08:46	536	00:43:28	02:50:10	531	01:08:02	03:57:58
Borders	162	00:33:36	00:56:22	163	00:32:20	00:54:25	171	00:28:43	00:46:14	207	00:33:15	01:00:34
Dumfries & Galloway	254	00:31:58	01:03:27	206	00:25:02	00:42:55	275	00:29:57	01:08:35	245	00:32:42	01:16:52
Fife	475	00:45:21	02:21:34	447	00:39:38	01:30:12	498	00:44:02	01:51:21	487	00:45:29	02:09:31
Forth Valley	407	00:49:11	01:31:27	438	00:43:23	01:15:45	485	00:49:30	01:27:54	472	00:50:07	01:36:15
Grampian	678	01:20:00	03:58:39	665	00:43:51	02:05:00	756	00:54:17	03:16:26	683	00:57:53	03:19:14
Greater Glasgow & Clyde	1,818	00:51:08	01:47:50	1,834	00:47:11	01:27:47	1,919	00:43:58	01:15:41	1,933	00:51:26	02:09:33
Highland	303	00:29:51	01:25:14	310	00:30:45	01:18:33	388	00:29:37	01:49:35	347	00:36:05	02:17:07
Lanarkshire	844	00:58:28	02:02:11	831	00:54:29	01:43:36	887	00:59:26	02:32:36	792	01:05:57	03:32:44
Lothian	1,042	00:45:29	01:20:39	1,029	00:47:16	01:19:07	1,052	00:46:01	01:18:26	1,009	00:45:57	01:23:20
Orkney	28	00:13:47	00:26:34	20	00:17:55	00:32:53	28	00:11:34	00:16:23	17	00:17:28	00:25:50
Shetland	26	00:18:46	00:33:41	17	00:14:13	00:27:13	30	00:20:04	00:30:22	19	00:20:36	00:41:42
Tayside	589	00:33:26	01:06:47	560	00:29:53	00:59:23	582	00:31:06	00:51:41	605	00:31:31	01:03:26
Western Isles	18	00:23:57	00:41:26	33	00:20:54	00:36:10	33	00:20:12	00:36:37	35	00:17:36	00:35:25
SCOTLAND	7,157	00:47:35	02:06:40	7,088	00:42:33	01:28:20	7,640	00:43:01	01:38:59	7,382	00:48:01	02:16:44

Table 7 - Turnaround Times by Hospital

Week Commencing		11/12/2023			18/12/2023			25/12/2023			01/01/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	170	01:12:09	03:25:23	169	00:37:24	02:38:01	167	00:44:37	02:33:01	158	00:57:07	03:14:30
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	343	00:58:03	03:41:37	366	00:41:22	01:59:18	369	00:43:12	02:53:39	373	01:13:16	04:25:48
Borders	Borders General Hospital (Melrose)	162	00:33:36	00:56:22	163	00:32:20	00:54:25	171	00:28:43	00:46:14	207	00:33:15	01:00:34
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	45	00:27:40	00:48:28	44	00:24:48	00:45:49	50	00:27:06	00:48:59	35	00:25:53	00:48:10
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	209	00:32:42	01:06:15	162	00:25:02	00:41:16	225	00:30:52	01:14:37	210	00:34:03	01:20:45
Fife	Victoria Hospital (Kirkcaldy)	475	00:45:21	02:21:34	447	00:39:38	01:30:12	498	00:44:02	01:51:21	487	00:45:29	02:09:31
Forth Valley	Forth Valley Royal Hospital (Larbert)	407	00:49:11	01:31:27	438	00:43:23	01:15:45	485	00:49:30	01:27:54	472	00:50:07	01:36:15
Grampian	Aberdeen Royal Infirmary (Aberdeen)	538	01:32:28	04:28:40	519	00:46:04	02:07:49	597	01:00:46	03:34:03	530	01:03:39	03:42:10
Grampian	Dr Gray's Hospital (Elgin)	125	00:50:09	02:42:12	123	00:39:01	02:04:13	145	00:33:56	01:48:45	139	00:42:40	02:25:38
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	15	00:23:07	00:39:02	23	00:20:18	00:44:40	14	00:24:39	00:35:30	14	00:23:53	01:11:23
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	523	00:44:32	01:12:54	496	00:41:45	01:04:31	534	00:40:56	01:06:01	564	00:45:24	01:19:22
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	93	00:33:54	00:58:21	108	00:38:23	01:12:04	133	00:35:39	00:55:18	122	00:41:13	01:19:03
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	763	01:02:12	03:00:11	812	00:54:46	01:58:08	807	00:49:34	01:22:47	818	01:06:06	03:06:47
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	366	00:48:39	01:19:48	355	00:46:16	01:20:02	382	00:43:33	01:18:10	364	00:50:38	01:30:16
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	73	00:49:09	01:13:32	63	00:36:55	01:07:24	63	00:33:28	01:06:12	65	00:36:19	01:08:24
Highland	Belford Hospital (Fort William)	20	00:25:52	00:47:26	29	00:38:21	00:59:37	34	00:24:05	00:43:50	25	00:22:45	00:44:11
Highland	Caithness General Hospital (Wick)	37	00:18:21	00:36:47	42	00:30:15	00:45:58	45	00:20:08	00:43:00	40	00:25:57	00:49:54
Highland	Lorn & Islands Hospital (Oban)	22	00:22:46	00:39:04	23	00:21:54	00:34:42	36	00:26:03	00:38:45	32	00:23:53	00:32:55
Highland	Raigmore Hospital (Inverness)	224	00:33:53	01:37:13	216	00:31:27	01:45:57	273	00:35:24	02:06:41	250	00:44:39	02:32:54
Lanarkshire	University Hospital Hairmyres (East Kilbride)	280	00:55:20	01:41:41	250	00:50:16	01:24:00	282	00:47:23	01:35:11	242	01:07:36	03:20:12
Lanarkshire	University Hospital Monklands (Airdrie)	230	00:53:06	01:47:06	256	01:00:31	01:44:28	271	01:04:51	02:06:04	235	01:03:35	02:16:52
Lanarkshire	University Hospital Wishaw (Wishaw)	334	01:07:35	02:29:54	325	00:54:07	01:53:14	334	01:06:47	03:46:10	315	01:05:29	04:38:19
Lothian	Royal Hospital for Sick Children (Edinburgh)	47	00:37:02	00:54:44	23	00:29:20	00:59:48	19	00:28:18	00:59:52	27	00:30:30	00:52:29
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	770	00:46:01	01:25:35	773	00:48:45	01:26:58	782	00:47:06	01:22:59	747	00:47:29	01:25:15
Lothian	St John's Hospital (Livingston)	225	00:44:37	01:08:41	233	00:43:06	01:02:06	251	00:42:37	01:12:18	235	00:43:23	01:15:13
Orkney	Balfour Hospital (Kirkwall)	28	00:13:47	00:26:34	20	00:17:55	00:32:53	28	00:11:34	00:16:23	17	00:17:28	00:25:50
Shetland	Gilbert Bain Hospital (Lerwick)	26	00:18:46	00:33:41	17	00:14:13	00:27:13	30	00:20:04	00:30:22	19	00:20:36	00:41:42
Tayside	Ninewells Hospital (Dundee)	499	00:35:19	01:10:17	469	00:30:48	01:01:02	490	00:31:40	00:52:32	516	00:33:03	01:05:49
Tayside	Perth Royal Infirmary (Perth)	90	00:24:06	00:47:11	91	00:26:26	00:43:45	92	00:27:51	00:46:24	89	00:25:00	00:41:27
Western Isles	Western Isles Hospital (Isle of Lewis)	18	00:23:57	00:41:26	33	00:20:54	00:36:10	33	00:20:12	00:36:37	35	00:17:36	00:35:25
SCOTLAND		7,157	00:47:35	02:06:40	7,088	00:42:33	01:28:20	7,640	00:43:01	01:38:59	7,382	00:48:01	02:16:44

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)