

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 05 April 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing **06/03/2023** to **27/03/2023**

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	06/03/2023						13/03/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	971	754	564	843	652	468	1,089	805	581	932	696	480
Borders	328	283	211	276	236	169	350	305	234	277	238	172
Dumfries and Galloway	427	371	296	357	307	234	444	376	305	362	304	234
Fife	1,067	857	586	927	737	476	1,158	886	615	1,021	769	505
Forth Valley	724	575	447	627	492	370	785	647	475	694	565	395
Grampian	1,387	1,079	681	1,211	958	571	1,389	1,051	690	1,206	917	562
Greater Glasgow and Clyde	3,247	2,534	1,918	2,804	2,161	1,565	3,266	2,479	1,873	2,871	2,178	1,589
Highland	945	779	554	729	621	406	1,034	847	614	782	657	436
Lanarkshire	1,737	1,377	1,043	1,494	1,169	846	1,760	1,390	1,099	1,492	1,159	884
Lothian	2,199	1,707	1,217	1,932	1,500	1,028	2,164	1,671	1,164	1,896	1,442	956
Orkney	73	55	47	39	30	24	63	52	43	37	31	23
Shetland	43	36	30	26	23	18	65	53	41	36	32	20
Tayside	1,247	1,033	687	1,042	849	509	1,230	1,060	655	1,039	883	495
Western Isles	102	82	64	54	41	24	106	87	66	58	53	32
Unknown	510	188	125	483	171	109	636	276	178	612	259	163
SCOTLAND	15,007	11,710	8,470	12,844	9,947	6,817	15,539	11,985	8,633	13,315	10,183	6,946

20/03/2023						27/03/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,014	802	581	867	688	472	962	784	580	825	666	465
344	292	230	274	237	175	327	278	197	273	227	151
431	374	292	342	295	216	428	378	296	363	320	242
1,063	811	547	935	706	453	1,072	835	568	938	728	469
764	616	470	691	554	412	813	653	470	735	587	408
1,519	1,131	722	1,314	991	593	1,475	1,136	741	1,287	1,000	610
3,313	2,371	1,809	2,901	2,051	1,511	3,383	2,512	1,848	2,945	2,159	1,518
977	805	563	768	639	409	1,004	800	595	774	626	431
1,722	1,284	1,013	1,481	1,085	829	1,764	1,394	1,030	1,534	1,205	853
2,092	1,581	1,115	1,834	1,370	919	2,118	1,673	1,187	1,869	1,465	999
61	46	39	45	33	26	75	57	47	37	29	22
51	43	37	23	20	14	100	79	70	44	37	29
1,270	1,023	612	1,078	852	454	1,160	978	595	980	815	445
102	80	63	65	50	35	102	79	64	46	43	29
632	236	161	604	221	148	603	235	165	579	213	145
15,355	11,495	8,254	13,222	9,792	6,666	15,386	11,871	8,453	13,229	10,120	6,816

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	30	00:11:20	00:22:44	35	00:09:30	00:16:40	41	00:09:08	00:24:23	41	00:08:38	00:17:51
Borders	*	*	*	10	00:05:28	00:22:26	*	*	*	13	00:09:51	00:27:51
Dumfries and Galloway	12	00:08:21	00:20:04	*	*	*	12	00:07:46	00:17:26	23	00:04:53	00:23:35
Fife	44	00:07:21	00:15:31	42	00:07:10	00:15:33	33	00:09:07	00:14:54	28	00:08:08	00:13:52
Forth Valley	12	00:09:50	00:14:39	27	00:11:48	00:27:04	29	00:06:39	00:17:48	33	00:10:12	00:16:18
Grampian	42	00:07:28	00:22:51	39	00:06:18	00:20:16	47	00:06:50	00:19:40	52	00:07:38	00:22:03
Greater Glasgow and Clyde	110	00:06:34	00:12:12	124	00:06:01	00:12:05	112	00:06:35	00:10:45	119	00:07:01	00:13:41
Highland	26	00:06:45	00:23:42	32	00:09:40	00:19:05	24	00:10:13	00:19:21	26	00:06:17	00:20:56
Lanarkshire	52	00:08:43	00:15:40	67	00:08:30	00:16:35	73	00:08:56	00:16:25	71	00:07:31	00:15:03
Lothian	85	00:06:55	00:14:27	90	00:07:02	00:13:26	86	00:06:47	00:13:56	66	00:06:22	00:13:34
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	39	00:07:21	00:19:06	43	00:05:31	00:14:07	31	00:06:48	00:18:20	47	00:06:17	00:17:02
Western Isles	*	*	*	*	*	*	*	*	*	*	*	*
Unknown	10	00:05:28	00:09:06	11	00:08:42	00:26:07	12	00:08:53	00:17:29	*	*	*
SCOTLAND	472	00:07:22	00:16:15	531	00:07:14	00:16:30	511	00:07:42	00:17:29	530	00:07:26	00:16:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	118	00:10:56	00:26:54	151	00:10:15	00:21:24	155	00:11:41	00:25:22	144	00:08:46	00:21:31
Borders	34	00:08:08	00:20:46	44	00:12:39	00:32:29	37	00:09:39	00:28:09	30	00:08:45	00:24:14
Dumfries and Galloway	57	00:09:12	00:21:31	50	00:07:10	00:18:45	51	00:10:00	00:25:45	59	00:09:17	00:24:47
Fife	117	00:09:39	00:20:18	151	00:09:43	00:19:33	147	00:10:42	00:21:46	131	00:09:03	00:16:33
Forth Valley	106	00:10:15	00:19:12	116	00:08:18	00:18:27	116	00:09:40	00:22:23	121	00:10:31	00:20:37
Grampian	147	00:08:50	00:18:13	157	00:09:44	00:27:59	202	00:09:45	00:26:04	190	00:09:26	00:27:23
Greater Glasgow and Clyde	500	00:07:50	00:15:25	521	00:08:42	00:18:34	510	00:08:48	00:16:37	561	00:08:09	00:15:40
Highland	96	00:09:42	00:29:26	111	00:08:02	00:22:44	100	00:09:07	00:28:27	113	00:08:11	00:22:14
Lanarkshire	292	00:09:23	00:18:40	295	00:10:12	00:20:40	281	00:09:51	00:21:03	305	00:09:36	00:18:49
Lothian	313	00:08:18	00:16:46	274	00:08:17	00:17:46	237	00:08:24	00:15:43	280	00:07:51	00:15:19
Orkney	*	*	*	*	*	*	6	00:15:26	00:34:52	*	*	*
Shetland	*	*	*	10	00:09:27	00:32:51	-	n/a	n/a	*	*	*
Tayside	151	00:08:15	00:21:00	146	00:07:35	00:19:46	157	00:08:12	00:20:28	146	00:07:47	00:22:21
Western Isles	5	00:15:47	00:31:21	*	*	*	5	00:21:07	00:30:22	7	00:10:35	00:29:15
Unknown	35	00:12:16	00:22:53	67	00:10:00	00:18:47	53	00:12:35	00:22:43	63	00:08:59	00:20:13
SCOTLAND	1,977	00:08:40	00:19:33	2,104	00:08:58	00:20:25	2,057	00:09:15	00:21:14	2,157	00:08:42	00:19:13

Notes

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Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	303	00:21:57	00:57:20	327	00:22:21	00:51:44	284	00:22:08	00:55:35	257	00:18:15	00:37:24
Borders	90	00:13:21	00:33:49	90	00:14:18	00:39:09	91	00:12:43	00:25:45	83	00:13:13	00:27:46
Dumfries and Galloway	101	00:15:11	00:35:46	112	00:13:29	00:29:49	92	00:13:32	00:28:03	107	00:14:03	00:30:28
Fife	309	00:16:52	00:35:26	359	00:19:26	00:40:34	323	00:18:55	00:42:22	283	00:16:58	00:34:14
Forth Valley	215	00:18:25	00:35:38	223	00:18:04	00:38:32	239	00:19:08	00:44:06	227	00:17:50	00:34:04
Grampian	398	00:18:30	00:42:48	388	00:21:00	00:53:55	397	00:18:54	00:57:27	413	00:18:29	00:55:20
Greater Glasgow and Clyde	880	00:16:34	00:38:29	917	00:17:56	00:48:30	897	00:21:34	01:00:38	949	00:20:42	01:00:53
Highland	229	00:15:44	00:39:19	242	00:13:55	00:37:23	246	00:14:02	00:39:25	225	00:14:41	00:38:08
Lanarkshire	489	00:19:54	00:48:07	469	00:18:48	00:48:22	451	00:22:28	00:57:48	479	00:21:05	00:52:45
Lothian	590	00:16:30	00:34:16	616	00:17:15	00:37:42	577	00:17:12	00:33:09	556	00:15:11	00:31:04
Orkney	16	00:19:51	00:46:58	9	00:06:35	00:20:51	8	00:19:55	01:00:12	10	00:06:47	00:35:09
Shetland	*	*	*	8	00:12:06	00:29:01	9	00:17:18	00:34:58	12	00:10:59	01:10:34
Tayside	330	00:15:13	00:33:19	347	00:13:41	00:33:48	344	00:14:30	00:34:50	296	00:15:30	00:33:56
Western Isles	*	*	*	25	00:09:24	00:29:01	17	00:11:58	01:07:25	14	00:14:15	00:28:22
Unknown	67	00:18:42	00:37:07	107	00:17:19	00:39:33	96	00:18:50	00:41:08	89	00:16:39	00:38:00
SCOTLAND	4,029	00:17:29	00:39:35	4,239	00:17:49	00:43:23	4,071	00:18:41	00:46:53	4,000	00:17:37	00:44:55

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	06/03/2023 ^P			13/03/2023 ^P			20/03/2023 ^P			27/03/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	184	00:57:45	04:23:22	161	01:26:30	06:33:28	200	01:04:00	05:50:49	213	00:37:22	02:32:32
Borders	101	00:23:13	01:18:11	93	00:24:50	01:19:28	102	00:23:28	01:42:36	100	00:22:04	01:19:31
Dumfries and Galloway	135	00:22:08	01:18:37	133	00:23:41	01:27:00	139	00:18:37	01:05:24	127	00:22:17	01:22:35
Fife	264	00:40:09	02:16:50	209	00:57:01	04:39:27	198	00:56:09	04:31:05	278	00:39:40	02:36:28
Forth Valley	154	00:48:15	03:36:41	193	00:51:01	03:40:51	160	00:54:19	03:40:23	201	00:58:16	03:42:26
Grampian	359	00:35:37	02:59:24	320	00:39:05	04:28:02	334	00:36:09	03:34:02	334	00:33:19	03:53:55
Greater Glasgow and Clyde	639	00:43:04	03:45:58	573	01:02:09	05:51:10	483	01:26:58	08:04:28	486	01:08:49	06:45:33
Highland	265	00:24:13	01:33:32	271	00:24:08	01:39:20	268	00:20:10	01:18:52	262	00:23:36	01:31:04
Lanarkshire	326	00:50:26	03:53:37	316	01:00:29	04:53:55	264	01:17:51	06:23:40	338	01:07:49	04:16:33
Lothian	489	00:44:17	03:18:45	426	00:56:08	03:59:24	447	00:48:04	03:21:02	548	00:39:53	02:46:25
Orkney	9	00:26:12	01:27:02	18	00:26:38	01:23:52	17	00:09:12	00:35:59	17	00:18:26	00:52:09
Shetland	18	00:20:27	00:59:35	13	00:25:49	00:48:54	11	00:21:09	00:49:08	17	00:23:02	01:11:36
Tayside	316	00:32:40	02:03:26	344	00:31:33	02:03:43	313	00:27:20	01:52:31	321	00:27:36	01:26:42
Western Isles	25	00:14:46	01:17:39	19	00:22:49	01:01:37	26	00:28:39	01:28:42	21	00:20:44	02:05:02
Unknown	58	00:32:16	02:05:52	70	00:30:42	03:40:13	58	00:31:49	02:38:45	49	00:59:50	04:02:49
SCOTLAND	3,342	00:37:04	02:52:16	3,159	00:42:58	03:59:04	3,020	00:40:10	04:10:35	3,312	00:38:08	03:11:56

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	06/03/2023			13/03/2023			20/03/2023			27/03/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	495	01:23:32	04:52:56	498	01:08:45	04:58:05	509	01:26:25	04:25:11	477	01:01:59	03:29:02
Borders	160	00:36:23	01:05:53	166	00:34:26	01:00:59	174	00:38:32	01:05:39	146	00:33:19	01:02:32
Dumfries & Galloway	230	00:25:47	00:46:31	233	00:26:27	00:47:41	212	00:28:29	00:47:25	237	00:28:09	00:57:10
Fife	443	00:45:00	01:42:44	479	00:55:30	02:40:25	419	01:01:10	03:00:07	438	00:46:38	01:50:57
Forth Valley	386	00:44:58	01:39:00	403	00:41:51	01:13:02	425	00:41:23	01:12:40	426	00:43:53	01:19:52
Grampian	598	00:51:25	02:55:45	583	00:55:43	03:48:26	625	00:59:59	03:14:07	633	00:53:31	03:26:06
Greater Glasgow & Clyde	1,758	00:46:56	01:21:31	1,771	00:48:41	01:39:13	1,695	00:54:27	02:48:55	1,749	00:50:42	02:04:38
Highland	298	00:26:50	01:01:39	324	00:32:23	01:24:24	310	00:30:30	01:22:25	341	00:32:20	01:54:48
Lanarkshire	801	00:52:37	01:37:51	850	00:58:58	02:03:28	813	00:59:47	02:32:19	804	00:55:15	01:59:25
Lothian	977	00:46:59	01:11:23	936	00:45:37	01:18:15	916	00:46:25	01:18:39	984	00:48:35	01:16:58
Orkney	24	00:13:39	00:20:50	25	00:13:41	00:26:45	27	00:15:39	00:27:25	22	00:15:52	00:35:02
Shetland	18	00:22:49	00:55:30	20	00:28:29	00:46:24	13	00:20:59	00:29:22	30	00:22:49	00:40:52
Tayside	588	00:32:43	01:08:09	540	00:29:44	00:53:44	524	00:30:06	00:52:58	509	00:30:40	00:57:11
Western Isles	19	00:19:35	00:30:03	25	00:17:46	00:26:48	31	00:15:39	00:33:50	22	00:16:24	00:26:51
SCOTLAND	6,795	00:45:19	01:38:14	6,853	00:46:16	01:56:32	6,693	00:47:39	02:24:34	6,818	00:46:20	01:53:41

Table 7 - Turnaround Times by Hospital

Week Commencing		06/03/2023			13/03/2023			20/03/2023			27/03/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	184	01:44:15	04:45:52	193	00:57:56	03:30:57	178	01:31:11	04:04:37	167	01:02:26	02:54:51
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	311	01:18:17	04:55:08	305	01:24:00	05:39:22	331	01:23:44	04:34:23	310	01:01:34	03:46:28
Borders	Borders General Hospital (Melrose)	160	00:36:23	01:05:53	166	00:34:26	01:00:59	174	00:38:32	01:05:39	146	00:33:19	01:02:32
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	44	00:25:04	00:38:26	43	00:24:19	00:44:04	36	00:27:45	00:53:58	36	00:26:01	00:35:21
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	186	00:25:59	00:47:06	190	00:26:52	00:48:09	176	00:28:49	00:46:59	201	00:28:54	01:01:11
Fife	Victoria Hospital (Kirkcaldy)	443	00:45:00	01:42:44	479	00:55:30	02:40:25	419	01:01:10	03:00:07	438	00:46:38	01:50:57
Forth Valley	Forth Valley Royal Hospital (Larbert)	386	00:44:58	01:39:00	403	00:41:51	01:13:02	425	00:41:23	01:12:40	426	00:43:53	01:19:52
Grampian	Aberdeen Royal Infirmary (Aberdeen)	476	00:58:54	03:11:52	459	01:03:31	04:01:10	464	01:07:32	03:29:01	481	01:01:49	03:47:50
Grampian	Dr Gray's Hospital (Elgin)	112	00:33:15	01:14:40	117	00:45:30	01:37:35	145	00:47:41	02:00:23	138	00:44:28	01:35:05
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	10	00:20:43	00:40:23	7	00:44:43	01:02:34	16	00:27:09	00:42:05	14	00:17:57	00:38:01
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	496	00:40:39	01:03:36	504	00:45:16	01:13:49	467	00:46:52	01:12:29	516	00:44:11	01:10:41
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	101	00:34:56	00:55:14	117	00:35:21	00:53:25	104	00:35:16	00:58:32	103	00:31:37	00:55:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	746	00:53:05	01:38:32	729	00:58:35	02:21:26	706	01:21:02	03:48:23	732	01:05:05	03:33:22
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	335	00:49:31	01:17:31	357	00:46:41	01:10:24	356	00:52:15	01:34:26	337	00:49:56	01:18:31
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	80	00:45:31	01:09:51	64	00:44:55	01:10:33	62	00:42:38	01:07:44	61	00:43:29	01:20:44
Highland	Belford Hospital (Fort William)	23	00:26:41	00:41:51	25	00:32:31	00:48:21	20	00:25:04	00:49:57	34	00:23:00	00:40:41
Highland	Caitness General Hospital (Wick)	36	00:26:14	00:43:06	33	00:23:46	00:56:14	41	00:30:17	00:53:06	45	00:22:35	00:48:16
Highland	Lorn & Islands Hospital (Oban)	21	00:32:53	00:38:21	22	00:22:58	00:37:11	25	00:29:05	00:41:41	26	00:23:15	00:44:35
Highland	Raigmore Hospital (Inverness)	218	00:26:23	01:11:43	244	00:34:45	01:32:55	224	00:33:19	01:33:05	236	00:38:17	02:25:51
Lanarkshire	University Hospital Hairmyres (East Kilbride)	259	00:50:24	01:38:22	271	00:54:37	01:37:28	262	00:52:08	02:03:09	259	00:53:00	01:51:23
Lanarkshire	University Hospital Monklands (Airdrie)	237	00:53:51	01:39:29	257	00:58:34	01:51:00	243	01:01:40	01:55:55	230	00:56:20	01:47:01
Lanarkshire	University Hospital Wishaw (Wishaw)	305	00:52:47	01:36:22	322	01:05:21	02:39:58	308	01:03:59	04:08:28	315	00:57:53	02:12:27
Lothian	Royal Hospital for Sick Children (Edinburgh)	31	00:37:10	00:59:59	22	00:36:38	01:02:49	27	00:41:21	01:12:13	22	00:44:56	00:59:25
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	729	00:48:03	01:11:50	707	00:46:51	01:19:37	698	00:46:31	01:18:27	722	00:50:31	01:18:22
Lothian	St John's Hospital (Livingston)	217	00:44:20	01:09:42	207	00:42:10	01:14:51	191	00:46:25	01:19:56	240	00:44:00	01:13:38
Orkney	Balfour Hospital (Kirkwall)	24	00:13:39	00:20:50	25	00:13:41	00:26:45	27	00:15:39	00:27:25	22	00:15:52	00:35:02
Shetland	Gilbert Bain Hospital (Lerwick)	18	00:22:49	00:55:30	20	00:28:29	00:46:24	13	00:20:59	00:29:22	30	00:22:49	00:40:52
Tayside	Ninewells Hospital (Dundee)	497	00:34:10	01:09:38	455	00:30:22	00:54:34	434	00:30:23	00:53:03	430	00:31:02	00:59:06
Tayside	Perth Royal Infirmary (Perth)	91	00:25:46	00:42:23	85	00:27:18	00:48:44	90	00:28:46	00:52:19	79	00:27:27	00:43:00
Western Isles	Western Isles Hospital (Isle of Lewis)	19	00:19:35	00:30:03	25	00:17:46	00:26:48	31	00:15:39	00:33:50	22	00:16:24	00:26:51
SCOTLAND		6,795	00:45:19	01:38:14	6,853	00:46:16	01:56:32	6,693	00:47:39	02:24:34	6,818	00:46:20	01:53:41

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)