

Scottish Ambulance Service Unscheduled Care Operational Statistics

Experimental Statistics Publication Weekly Statistics Published : 11 January 2023



**Scottish
Ambulance
Service**
Taking Care to the Patient

Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing 12/12/2022 to 02/01/2023

Notes

- 1) This document is an Experimental Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	12/12/2022						19/12/2022					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,111	807	567	982	705	469	1,275	844	553	1,132	747	464
Borders	395	310	227	339	259	181	411	325	234	347	265	180
Dumfries and Galloway	555	436	339	483	377	284	507	431	338	425	354	264
Fife	1,317	888	575	1,174	789	487	1,156	829	545	1,018	725	449
Forth Valley	918	644	478	841	583	425	864	600	446	762	523	373
Grampian	1,648	1,126	703	1,480	1,015	600	1,652	1,179	746	1,467	1,057	625
Greater Glasgow and Clyde	3,928	2,502	1,849	3,494	2,216	1,583	3,835	2,453	1,812	3,377	2,133	1,515
Highland	1,104	872	628	876	702	471	1,105	825	554	866	649	395
Lanarkshire	2,075	1,303	986	1,836	1,140	838	2,058	1,292	967	1,835	1,137	833
Lothian	2,582	1,744	1,183	2,321	1,569	1,027	2,524	1,707	1,188	2,288	1,516	1,015
Orkney	81	64	52	44	38	28	72	58	48	33	29	21
Shetland	74	53	42	50	35	25	59	50	42	33	26	20
Tayside	1,400	1,035	653	1,210	879	509	1,453	1,094	663	1,295	973	550
Western Isles	134	99	85	81	65	51	131	100	86	63	48	34
Unknown	614	192	132	590	179	119	591	133	84	572	126	79
SCOTLAND	17,936	12,075	8,499	15,801	10,551	7,097	17,693	11,920	8,306	15,513	10,308	6,817

26/12/2022						02/01/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,219	788	561	1,096	708	486	1,123	821	562	979	708	455
449	352	240	394	305	199	379	313	218	317	262	177
547	410	303	472	353	252	506	419	315	423	356	255
1,296	842	540	1,178	749	459	1,174	845	572	1,048	743	481
942	628	449	871	575	399	770	590	431	684	522	368
1,739	1,138	692	1,570	1,022	584	1,641	1,141	702	1,471	1,025	592
3,793	2,452	1,820	3,431	2,191	1,575	3,418	2,493	1,845	3,034	2,186	1,559
1,197	919	664	986	757	508	1,039	847	623	792	674	455
2,030	1,298	947	1,849	1,164	825	1,715	1,242	946	1,532	1,091	805
2,521	1,769	1,217	2,277	1,563	1,035	2,206	1,669	1,159	1,961	1,469	975
67	50	43	39	28	22	86	63	52	46	34	24
49	42	35	27	24	18	62	54	45	35	32	24
1,474	1,058	638	1,302	923	512	1,311	1,023	628	1,135	876	496
124	98	76	76	63	41	111	88	72	60	49	35
654	188	128	637	172	114	471	164	112	452	153	102
18,101	12,032	8,353	16,205	10,597	7,029	16,012	11,772	8,282	13,969	10,180	6,803

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/12/2022 ^P			19/12/2022 ^P			26/12/2022 ^P			02/01/2023 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	37	00:10:56	00:27:45	49	00:10:34	00:20:12	31	00:12:01	00:22:33	39	00:08:43	00:15:19
Borders	7	00:14:21	00:23:18	5	00:07:48	00:14:44	13	00:08:16	00:28:02	14	00:08:09	00:17:53
Dumfries and Galloway	11	00:05:38	00:15:14	21	00:11:32	00:30:23	15	00:09:46	00:37:38	17	00:05:50	00:20:53
Fife	49	00:08:08	00:19:51	36	00:07:08	00:13:05	24	00:06:39	00:20:22	31	00:09:00	00:18:44
Forth Valley	31	00:07:15	00:15:57	25	00:06:29	00:15:04	35	00:09:24	00:17:25	26	00:07:08	00:13:57
Grampian	56	00:09:23	00:27:22	54	00:09:34	00:22:03	40	00:09:38	00:24:16	56	00:09:28	00:21:13
Greater Glasgow and Clyde	119	00:08:09	00:15:35	101	00:06:43	00:14:20	77	00:06:08	00:11:04	113	00:06:23	00:13:06
Highland	21	00:05:40	00:29:42	18	00:12:52	00:33:49	35	00:08:43	00:24:37	35	00:07:32	00:22:22
Lanarkshire	64	00:08:18	00:17:17	43	00:08:51	00:16:12	53	00:06:55	00:14:16	51	00:08:56	00:15:37
Lothian	76	00:07:47	00:14:07	62	00:06:45	00:15:56	58	00:07:40	00:15:09	76	00:07:08	00:13:15
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	*	*	*	*	*	*	*	*	*	*	*	*
Tayside	50	00:07:36	00:22:55	50	00:09:58	00:22:03	52	00:06:12	00:14:53	43	00:06:10	00:13:55
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	*	*	*	*	*	*	6	00:11:53	00:21:54	*	*	*
SCOTLAND	530	00:08:11	00:20:01	470	00:07:53	00:19:49	447	00:07:44	00:20:08	512	00:07:30	00:16:36

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/12/2022 ^P			19/12/2022 ^P			26/12/2022 ^P			02/01/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	165	00:13:18	00:25:36	193	00:12:01	00:25:44	177	00:13:22	00:27:19	176	00:11:44	00:25:54
Borders	44	00:16:23	00:32:19	62	00:07:38	00:28:23	56	00:12:11	00:27:19	39	00:09:19	00:19:55
Dumfries and Galloway	53	00:12:01	00:35:16	58	00:09:53	00:24:32	56	00:08:03	00:26:38	62	00:06:35	00:24:34
Fife	173	00:12:44	00:25:17	155	00:11:55	00:25:02	194	00:11:24	00:22:45	173	00:10:33	00:21:45
Forth Valley	151	00:11:19	00:25:59	138	00:12:30	00:26:26	161	00:10:54	00:24:16	101	00:08:19	00:20:00
Grampian	219	00:13:54	00:41:41	220	00:10:37	00:28:39	216	00:10:26	00:32:52	199	00:10:19	00:28:37
Greater Glasgow and Clyde	643	00:10:06	00:21:31	689	00:09:39	00:20:10	688	00:09:19	00:19:33	601	00:08:37	00:17:05
Highland	124	00:09:41	00:30:48	131	00:10:59	00:36:01	126	00:09:41	00:28:25	101	00:09:05	00:32:37
Lanarkshire	372	00:12:09	00:25:53	426	00:12:15	00:24:29	411	00:12:08	00:23:00	297	00:10:42	00:21:57
Lothian	355	00:09:51	00:19:37	357	00:08:45	00:18:02	368	00:09:00	00:18:36	290	00:08:08	00:16:22
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	9	00:20:34	00:45:46	*	*	*	*	*	*	*	*	*
Tayside	175	00:10:37	00:28:55	192	00:09:18	00:25:59	192	00:08:42	00:23:32	168	00:08:11	00:21:32
Western Isles	*	*	*	8	00:04:40	00:19:09	9	00:12:03	00:20:14	8	00:15:08	00:35:38
Unknown	50	00:11:24	00:27:26	34	00:09:37	00:21:00	61	00:11:13	00:22:09	45	00:11:54	00:25:33
SCOTLAND	2,541	00:10:59	00:26:10	2,674	00:10:19	00:24:33	2,723	00:10:07	00:23:32	2,270	00:09:19	00:21:51

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/12/2022 ^P			19/12/2022 ^P			26/12/2022 ^P			02/01/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	283	00:23:48	00:56:14	316	00:26:54	02:07:33	336	00:33:09	02:40:25	294	00:24:30	01:17:33
Borders	103	00:20:46	00:55:29	104	00:13:53	00:34:44	129	00:17:46	00:39:29	102	00:15:08	00:28:27
Dumfries and Galloway	142	00:14:43	00:35:39	134	00:19:33	00:40:43	148	00:23:18	00:45:19	130	00:17:17	00:37:57
Fife	392	00:24:12	01:22:43	325	00:18:56	00:51:04	365	00:25:05	01:08:19	328	00:19:27	00:49:19
Forth Valley	265	00:25:00	01:24:42	229	00:19:59	01:00:34	262	00:24:43	01:20:45	226	00:18:01	00:40:40
Grampian	449	00:24:21	01:36:19	468	00:20:08	00:58:38	488	00:25:16	01:07:58	454	00:20:38	01:02:55
Greater Glasgow and Clyde	1,006	00:26:37	01:29:10	942	00:26:18	01:44:06	983	00:25:07	01:34:08	921	00:19:17	00:54:07
Highland	270	00:15:15	00:51:36	241	00:14:51	00:37:23	315	00:16:32	00:44:48	247	00:12:23	00:38:17
Lanarkshire	522	00:36:56	03:03:55	485	00:29:26	02:49:09	510	00:32:10	01:52:35	472	00:22:41	00:59:38
Lothian	728	00:21:15	01:00:28	658	00:18:52	00:42:19	662	00:18:08	00:43:58	580	00:15:53	00:32:16
Orkney	16	00:11:33	00:42:22	6	00:10:33	00:25:23	11	00:07:07	00:19:35	12	00:07:58	00:18:29
Shetland	14	00:12:55	00:33:40	7	00:26:33	00:51:24	14	00:11:23	00:36:38	13	00:07:21	00:34:03
Tayside	389	00:18:52	00:50:37	421	00:19:44	00:45:48	394	00:21:34	00:54:08	357	00:18:09	00:46:04
Western Isles	24	00:16:52	01:00:24	26	00:16:35	00:34:15	23	00:15:21	00:27:01	18	00:14:21	00:45:14
Unknown	82	00:22:12	01:16:42	62	00:20:30	00:57:53	63	00:27:28	01:10:59	47	00:17:21	00:37:59
SCOTLAND	4,685	00:23:19	01:20:06	4,424	00:21:13	01:13:05	4,703	00:23:17	01:17:24	4,201	00:18:46	00:48:47

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	12/12/2022 ^P			19/12/2022 ^P			26/12/2022 ^P			02/01/2023 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	206	01:11:26	04:55:07	182	00:59:40	06:16:20	147	01:29:45	12:43:39	191	00:40:52	04:10:42
Borders	105	00:26:56	01:39:20	94	00:32:02	01:21:54	107	00:33:20	02:30:09	106	00:24:19	01:09:43
Dumfries and Galloway	167	00:24:11	01:46:30	138	00:25:31	01:40:52	131	00:30:57	01:34:31	147	00:34:52	01:28:16
Fife	170	01:43:32	09:33:21	207	01:01:03	05:59:13	161	02:02:44	09:03:22	202	00:48:35	06:06:00
Forth Valley	130	02:16:23	10:03:59	128	01:03:06	05:19:21	112	02:48:12	08:57:44	161	00:34:23	04:27:55
Grampian	275	00:50:37	06:32:38	303	00:49:48	03:36:38	265	01:42:14	08:11:52	305	00:45:10	04:30:46
Greater Glasgow and Clyde	399	02:39:48	13:16:53	358	01:19:16	12:37:57	397	02:44:33	11:31:20	507	00:51:18	04:47:29
Highland	280	00:22:44	01:34:17	255	00:23:01	01:50:15	277	00:31:50	02:21:50	284	00:25:12	01:19:32
Lanarkshire	166	03:09:39	12:11:47	167	02:17:45	11:44:07	168	03:50:52	12:43:14	251	00:55:53	05:16:18
Lothian	372	01:46:58	06:39:58	398	01:01:27	06:38:34	436	00:52:42	04:43:26	511	00:34:36	02:29:27
Orkney	16	00:29:08	03:31:46	15	00:20:30	02:14:27	8	00:27:38	01:50:45	17	00:23:24	01:18:17
Shetland	11	00:23:17	01:15:20	14	00:23:00	01:40:01	8	00:29:17	00:50:11	10	00:11:22	00:26:08
Tayside	258	00:56:18	03:45:02	301	00:58:36	04:22:32	265	01:19:55	04:15:39	300	00:38:25	02:39:17
Western Isles	36	00:21:23	02:16:54	13	00:40:07	01:33:36	26	00:43:30	01:49:45	19	00:24:09	00:51:06
Unknown	40	00:38:32	03:16:11	27	00:39:43	04:44:52	40	00:45:39	06:36:00	52	00:33:41	03:07:47
SCOTLAND	2,631	01:05:00	06:52:32	2,600	00:52:11	05:42:10	2,548	01:15:07	07:18:24	3,063	00:38:08	03:18:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	12/12/2022			19/12/2022			26/12/2022			02/01/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	487	01:08:02	04:03:09	461	00:51:52	04:01:21	509	01:13:01	04:43:46	467	01:18:30	04:16:12
Borders	174	00:34:18	00:55:49	173	00:34:13	00:58:36	192	00:37:20	01:20:37	179	00:34:08	01:04:51
Dumfries & Galloway	285	00:30:45	01:23:12	264	00:28:15	01:02:50	254	00:39:11	01:49:58	254	00:28:47	01:04:32
Fife	464	01:01:19	03:22:15	432	00:50:06	02:34:19	437	01:17:06	03:59:44	462	01:01:55	03:25:47
Forth Valley	427	00:45:46	01:30:04	372	00:46:34	01:31:50	421	00:54:51	02:50:00	368	00:44:45	01:20:08
Grampian	684	01:03:52	04:31:04	811	01:09:44	03:52:26	797	01:29:39	05:19:56	792	01:18:57	04:58:54
Greater Glasgow & Clyde	1,795	00:51:05	01:42:31	1,728	00:54:26	02:31:12	1,789	00:55:44	02:58:51	1,765	00:54:02	01:58:26
Highland	349	00:29:13	01:38:19	314	00:29:27	01:50:50	420	00:36:20	02:14:20	351	00:33:25	02:20:24
Lanarkshire	762	01:09:11	03:25:32	764	01:06:29	02:59:52	784	01:05:57	03:24:31	772	01:08:45	03:10:32
Lothian	1,015	00:48:19	01:16:59	1,021	00:48:15	01:16:47	1,034	00:44:49	01:12:56	957	00:44:34	01:11:27
Orkney	26	00:19:27	00:31:22	22	00:13:06	00:25:16	22	00:16:31	00:28:45	23	00:16:11	00:29:37
Shetland	28	00:19:00	00:35:10	18	00:26:24	00:44:17	19	00:23:17	00:42:19	22	00:21:16	00:46:00
Tayside	571	00:33:21	01:11:11	591	00:34:34	01:07:35	588	00:33:37	01:07:33	571	00:33:06	00:59:43
Western Isles	43	00:17:46	00:36:05	24	00:19:31	00:25:20	32	00:17:26	00:36:21	25	00:16:47	00:26:40
SCOTLAND	7,110	00:48:53	02:14:13	6,995	00:49:00	02:24:49	7,298	00:52:06	03:09:19	7,008	00:49:28	02:32:05

Table 7 - Turnaround Times by Hospital

Week Commencing		12/12/2022			19/12/2022			26/12/2022			02/01/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	157	01:11:49	03:15:00	158	00:52:32	03:08:10	159	01:32:16	04:37:16	162	01:52:49	04:10:23
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	330	01:06:41	04:31:25	303	00:51:49	05:19:23	350	01:07:51	04:49:41	305	01:03:14	04:25:01
Borders	Borders General Hospital (Melrose)	174	00:34:18	00:55:49	173	00:34:13	00:58:36	192	00:37:20	01:20:37	179	00:34:08	01:04:51
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	50	00:25:11	00:39:50	46	00:24:00	00:36:02	45	00:23:41	00:58:32	52	00:25:17	00:40:34
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	235	00:32:44	01:24:26	218	00:30:33	01:09:14	209	00:43:39	01:58:26	202	00:30:29	01:13:25
Fife	Victoria Hospital (Kirkcaldy)	464	01:01:19	03:22:15	432	00:50:06	02:34:19	437	01:17:06	03:59:44	462	01:01:55	03:25:47
Forth Valley	Forth Valley Royal Hospital (Larbert)	427	00:45:46	01:30:04	372	00:46:34	01:31:50	421	00:54:51	02:50:00	368	00:44:45	01:20:08
Grampian	Aberdeen Royal Infirmary (Aberdeen)	536	01:23:44	05:00:44	666	01:12:58	04:06:00	666	01:31:58	05:32:00	651	01:22:00	05:07:09
Grampian	Dr Gray's Hospital (Elgin)	128	00:39:12	01:59:54	132	01:07:22	02:54:26	115	01:33:45	04:07:49	125	01:19:10	04:37:06
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	20	00:22:28	00:41:05	13	00:24:22	00:35:38	16	00:20:42	00:36:46	16	00:25:31	00:45:07
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	512	00:47:09	01:18:31	479	00:45:30	01:29:05	507	00:44:57	01:15:21	522	00:46:41	01:40:05
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	119	00:42:07	01:22:02	114	00:40:04	01:05:15	93	00:47:37	01:19:46	105	00:37:32	01:16:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	732	00:57:18	02:14:00	719	01:06:00	04:04:38	761	01:11:21	04:03:44	712	01:04:42	02:40:01
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	331	00:54:51	01:43:41	329	00:59:43	02:29:23	356	00:59:43	02:44:51	355	00:57:50	01:45:29
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	101	00:39:00	01:18:48	87	00:40:06	01:07:06	72	00:42:48	01:13:17	71	00:41:32	01:16:22
Highland	Belford Hospital (Fort William)	28	00:23:49	00:50:30	35	00:23:43	00:45:31	41	00:22:25	00:52:32	29	00:27:10	00:43:09
Highland	Caitness General Hospital (Wick)	44	00:23:03	00:39:09	30	00:21:45	00:33:04	55	00:24:32	00:41:40	49	00:27:09	00:51:14
Highland	Lorn & Islands Hospital (Oban)	28	00:18:06	00:36:55	23	00:26:19	00:45:01	38	00:23:48	00:36:03	26	00:22:15	00:42:45
Highland	Raigmore Hospital (Inverness)	249	00:36:50	02:01:20	226	00:35:21	02:17:11	286	00:53:47	02:42:27	247	00:42:34	02:51:40
Lanarkshire	University Hospital Hairmyres (East Kilbride)	241	00:59:34	02:19:05	204	00:55:41	02:23:52	232	00:53:06	02:30:01	235	00:55:06	02:13:46
Lanarkshire	University Hospital Monklands (Airdrie)	229	01:12:12	02:17:01	246	01:07:23	02:31:56	245	01:03:31	01:59:45	248	01:11:09	02:05:19
Lanarkshire	University Hospital Wishaw (Wishaw)	292	01:16:40	05:23:27	314	01:11:43	04:08:22	307	01:24:02	04:45:43	289	01:16:38	04:36:45
Lothian	Royal Hospital for Sick Children (Edinburgh)	45	00:33:50	01:04:58	20	00:42:58	01:02:40	33	00:29:00	00:43:15	22	00:35:12	01:09:30
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	752	00:50:27	01:18:24	770	00:48:37	01:16:03	767	00:44:51	01:11:55	700	00:44:28	01:10:40
Lothian	St John's Hospital (Livingston)	218	00:44:38	01:14:20	231	00:48:09	01:19:19	234	00:47:53	01:17:32	235	00:45:27	01:12:05
Orkney	Balfour Hospital (Kirkwall)	26	00:19:27	00:31:22	22	00:13:06	00:25:16	22	00:16:31	00:28:45	23	00:16:11	00:29:37
Shetland	Gilbert Bain Hospital (Lerwick)	28	00:19:00	00:35:10	18	00:26:24	00:44:17	19	00:23:17	00:42:19	22	00:21:16	00:46:00
Tayside	Ninewells Hospital (Dundee)	480	00:35:05	01:18:21	498	00:36:39	01:11:13	493	00:35:11	01:09:37	458	00:33:53	01:01:41
Tayside	Perth Royal Infirmary (Perth)	91	00:27:30	00:47:45	93	00:27:39	00:48:06	95	00:29:48	00:45:29	113	00:30:09	00:49:25
Western Isles	Western Isles Hospital (Isle of Lewis)	43	00:17:46	00:36:05	24	00:19:31	00:25:20	32	00:17:26	00:36:21	25	00:16:47	00:26:40
SCOTLAND		7,110	00:48:53	02:14:13	6,995	00:49:00	02:24:49	7,298	00:52:06	03:09:19	7,008	00:49:28	02:32:05

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)