Scottish Ambulance Service
Unscheduled Care Operational Statistics

Experimental Statistics Publication
Weekly Statistics
Published : 04 October 2023

Please read all accompanying notes and definitions before interpreting the data.

Contents

Source

Publication only contains information from the SAS C3 Data Warehouse.
This publication includes data for week commencing   **04/09/2023**   to   **25/09/2023**

Notes

1) This document is an Experimental Statistics Publication.

2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident[1]	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident[1]	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident[1]	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
90th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident[1]	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

[1] The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	04/09/2023						11/09/2023					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,223	940	657	1,064	818	545	1,113	876	611	940	734	476
Borders	350	292	209	296	243	165	323	275	202	258	215	147
Dumfries and Galloway	417	360	295	347	295	232	470	395	325	368	300	235
Fife	1,166	934	627	1,020	803	502	1,039	842	628	905	718	516
Forth Valley	881	707	503	790	636	441	697	572	418	621	496	349
Grampian	1,498	1,133	742	1,313	991	617	1,418	1,086	708	1,218	934	571
Greater Glasgow and Clyde	3,648	2,687	1,985	3,186	2,322	1,647	3,302	2,610	1,970	2,847	2,208	1,591
Highland	1,056	852	609	834	672	440	996	831	606	786	653	441
Lanarkshire	1,872	1,396	1,028	1,630	1,196	842	1,708	1,386	1,056	1,419	1,126	820
Lothian	2,374	1,747	1,211	2,114	1,536	1,029	2,137	1,677	1,186	1,879	1,459	987
Orkney	80	63	57	48	35	30	49	42	38	21	19	15
Shetland	74	64	57	41	38	32	64	52	49	26	21	18
Tayside	1,182	967	585	1,040	838	467	1,166	981	597	990	816	451
Western Isles	113	97	73	61	52	32	111	83	67	51	41	28
Unknown	700	293	214	673	273	195	673	297	199	638	278	182
SCOTLAND	**16,634**	**12,532**	**8,852**	**14,457**	**10,748**	**7,216**	**15,266**	**12,005**	**8,660**	**12,967**	**10,018**	**6,827**

18/09/2023						25/09/2023					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,145	883	618	979	749	495	1,083	820	627	927	702	513
339	290	214	265	219	152	378	317	231	312	260	175
481	409	334	409	350	276	453	375	315	356	289	238
1,086	884	588	930	736	454	1,114	898	621	971	773	509
740	637	466	673	571	405	767	647	482	687	573	413
1,518	1,177	708	1,344	1,045	591	1,365	1,039	640	1,215	928	537
3,337	2,602	1,958	2,921	2,243	1,632	3,298	2,536	1,873	2,950	2,254	1,614
1,034	851	629	774	643	434	1,017	832	593	796	646	421
1,725	1,354	1,017	1,474	1,152	833	1,732	1,352	1,001	1,502	1,156	823
2,216	1,753	1,258	1,968	1,540	1,063	2,186	1,760	1,235	1,916	1,524	1,021
63	51	41	43	36	26	40	36	27	29	26	17
50	38	29	32	26	18	68	59	48	43	39	31
1,213	1,033	649	1,006	843	475	1,158	964	628	970	792	469
109	95	76	56	48	29	94	86	73	46	42	30
653	295	216	628	277	199	667	283	199	641	266	183
15,709	**12,352**	**8,801**	**13,502**	**10,478**	**7,082**	**15,420**	**12,004**	**8,593**	**13,361**	**10,270**	**6,994**

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/09/2023[P]			11/09/2023[P]			18/09/2023[P]			25/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	38	00:08:16	00:17:05	30	00:08:52	00:21:15	35	00:09:38	00:19:52	26	00:11:33	00:18:47
Borders	*	*	*	5	00:15:19	00:20:57	*	*	*	11	00:05:15	00:07:12
Dumfries and Galloway	14	00:07:24	00:21:35	8	00:07:19	00:20:44	11	00:08:26	00:22:43	12	00:03:40	00:14:24
Fife	35	00:07:19	00:17:26	24	00:07:04	00:12:33	24	00:07:00	00:11:39	35	00:05:31	00:17:13
Forth Valley	29	00:08:11	00:18:28	18	00:07:39	00:12:07	11	00:05:22	00:10:36	21	00:08:55	00:17:55
Grampian	29	00:07:31	00:25:07	31	00:07:56	00:19:23	43	00:07:35	00:22:09	39	00:06:59	00:16:08
Greater Glasgow and Clyde	101	00:06:32	00:11:41	87	00:06:44	00:11:41	86	00:05:49	00:11:22	98	00:06:13	00:11:51
Highland	19	00:08:54	00:21:52	23	00:10:39	00:30:19	19	00:06:56	00:15:45	20	00:08:26	00:18:02
Lanarkshire	52	00:08:21	00:14:13	63	00:07:34	00:14:39	57	00:06:33	00:16:13	57	00:08:47	00:15:58
Lothian	60	00:06:06	00:12:49	52	00:06:09	00:10:58	58	00:06:30	00:13:15	32	00:07:23	00:15:10
Orkney	*	*	*	*	*	*	-	n/a	n/a	-	n/a	n/a
Shetland	-	n/a	n/a	*	*	*	-	n/a	n/a	*	*	*
Tayside	31	00:05:17	00:18:25	26	00:06:29	00:20:58	38	00:06:41	00:13:03	37	00:06:39	00:15:57
Western Isles	-	n/a	n/a	*	*	*	*	*	*	*	*	*
Unknown	13	00:06:33	00:08:59	5	00:13:51	00:18:25	11	00:10:07	00:17:58	10	00:07:06	00:14:27
SCOTLAND	**429**	**00:07:05**	**00:16:22**	**377**	**00:07:05**	**00:16:34**	**403**	**00:06:53**	**00:15:29**	**405**	**00:07:07**	**00:15:52**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:
' - ' = zero value.
' n/a ' = not applicable.
' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/09/2023[P]			11/09/2023[P]			18/09/2023[P]			25/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	179	00:09:40	00:20:32	174	00:09:40	00:23:22	120	00:10:40	00:20:19	142	00:10:55	00:24:58
Borders	47	00:09:58	00:23:48	35	00:11:02	00:23:28	28	00:06:55	00:21:34	35	00:09:29	00:24:05
Dumfries and Galloway	41	00:11:50	00:27:11	48	00:07:46	00:24:26	59	00:08:56	00:23:07	46	00:07:06	00:26:03
Fife	159	00:08:12	00:19:50	147	00:08:25	00:19:10	134	00:08:38	00:18:32	132	00:08:34	00:18:29
Forth Valley	115	00:08:07	00:18:39	83	00:07:53	00:16:02	92	00:08:38	00:16:27	109	00:09:19	00:18:02
Grampian	203	00:08:00	00:27:45	189	00:07:32	00:19:17	209	00:07:58	00:23:01	188	00:08:10	00:23:11
Greater Glasgow and Clyde	596	00:08:06	00:16:21	534	00:07:45	00:14:19	567	00:07:59	00:15:39	522	00:07:47	00:15:19
Highland	115	00:08:26	00:23:37	119	00:09:20	00:29:06	119	00:08:31	00:27:04	112	00:10:09	00:25:30
Lanarkshire	294	00:08:30	00:17:32	284	00:09:37	00:18:54	268	00:10:23	00:18:44	260	00:09:45	00:19:16
Lothian	313	00:06:51	00:15:11	273	00:06:50	00:13:43	289	00:07:54	00:13:43	301	00:06:56	00:13:54
Orkney	*	*	*	*	*	*	*	*	*	*	*	*
Shetland	11	00:17:13	00:36:12	*	*	*	*	*	*	*	*	*
Tayside	146	00:07:41	00:18:54	137	00:07:32	00:21:22	144	00:07:25	00:17:43	109	00:07:51	00:17:32
Western Isles	*	*	*	*	*	*	8	00:05:12	00:20:38	*	*	*
Unknown	72	00:08:51	00:20:46	62	00:07:55	00:17:07	89	00:08:48	00:20:07	81	00:10:46	00:21:01
SCOTLAND	2,298	00:08:08	00:19:00	2,092	00:08:08	00:18:53	2,134	00:08:23	00:18:27	2,046	00:08:28	00:18:39

Notes

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Key to symbols:
 ' - ' = zero value.
 ' n/a ' = not applicable.
 ' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/09/2023[P]			11/09/2023[P]			18/09/2023[P]			25/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	311	00:22:30	00:55:52	306	00:19:15	00:50:48	327	00:21:24	00:50:19	323	00:23:52	01:02:34
Borders	87	00:15:26	00:35:38	69	00:12:04	00:25:30	84	00:11:00	00:26:23	99	00:11:58	00:27:13
Dumfries and Galloway	107	00:13:19	00:33:37	126	00:14:06	00:33:05	149	00:16:44	00:37:44	113	00:12:09	00:32:35
Fife	289	00:16:03	00:35:52	281	00:16:19	00:32:58	303	00:15:50	00:29:51	330	00:17:21	00:40:04
Forth Valley	254	00:17:32	00:32:38	184	00:13:22	00:33:04	219	00:15:27	00:30:20	227	00:17:53	00:36:47
Grampian	402	00:19:14	00:55:31	382	00:18:04	00:55:37	403	00:16:04	00:41:41	359	00:16:50	00:42:53
Greater Glasgow and Clyde	978	00:18:17	00:47:20	844	00:15:44	00:34:26	913	00:16:43	00:42:39	945	00:17:38	00:40:31
Highland	237	00:15:27	00:42:17	238	00:12:20	00:33:44	229	00:13:35	00:37:23	236	00:15:49	00:35:44
Lanarkshire	515	00:22:20	00:55:23	432	00:18:49	00:40:43	499	00:19:28	00:39:21	516	00:20:32	00:46:12
Lothian	682	00:17:18	00:36:56	543	00:14:17	00:27:27	596	00:14:13	00:27:25	610	00:14:36	00:27:48
Orkney	15	00:14:44	01:52:19	5	00:11:58	00:20:50	17	00:13:43	01:01:51	13	00:20:11	00:31:48
Shetland	8	00:10:43	00:31:55	9	00:16:05	00:38:41	10	00:17:27	00:25:34	12	00:11:55	00:33:48
Tayside	319	00:13:26	00:33:35	300	00:13:53	00:30:32	333	00:13:47	00:32:52	314	00:14:49	00:33:19
Western Isles	17	00:12:35	00:27:17	15	00:19:08	00:37:47	13	00:10:07	00:49:30	18	00:12:56	00:35:14
Unknown	112	00:17:26	00:44:02	114	00:18:19	00:36:03	95	00:16:25	00:37:16	104	00:16:15	00:40:12
SCOTLAND	**4,333**	**00:17:58**	**00:43:34**	**3,848**	**00:16:00**	**00:35:35**	**4,190**	**00:16:17**	**00:37:36**	**4,219**	**00:17:06**	**00:38:52**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	04/09/2023[P]			11/09/2023[P]			18/09/2023[P]			25/09/2023[P]		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	269	00:46:21	03:55:46	213	00:47:16	03:28:34	254	00:41:08	03:00:58	193	00:48:06	07:39:56
Borders	101	00:17:19	01:03:01	106	00:21:13	01:08:53	98	00:21:58	00:54:16	113	00:20:15	00:56:13
Dumfries and Galloway	132	00:25:40	01:45:50	115	00:26:28	01:17:42	131	00:23:18	01:45:53	116	00:25:00	01:46:20
Fife	317	00:27:48	02:26:35	262	00:34:51	02:36:59	266	00:30:25	01:55:21	273	00:34:05	02:24:10
Forth Valley	227	00:45:51	02:16:40	205	00:24:09	01:26:54	248	00:30:01	01:40:27	209	00:41:41	03:32:16
Grampian	345	00:26:35	03:12:23	309	00:33:34	03:41:47	377	00:36:35	02:46:53	325	00:31:31	03:27:29
Greater Glasgow and Clyde	583	01:00:11	05:37:46	702	00:35:35	02:28:38	638	00:37:55	03:38:25	651	00:52:07	03:41:54
Highland	296	00:20:30	01:14:19	272	00:20:26	01:11:24	271	00:19:01	01:08:01	270	00:23:23	01:18:56
Lanarkshire	318	01:13:36	06:14:00	330	00:48:29	03:05:48	308	01:42:08	05:44:44	310	01:06:13	05:14:53
Lothian	452	00:48:46	04:03:41	555	00:30:37	02:09:56	566	00:34:02	02:16:44	556	00:31:48	03:04:27
Orkney	14	00:13:02	01:42:48	10	00:19:21	01:29:58	13	00:26:46	00:55:37	10	00:12:40	00:49:37
Shetland	19	00:13:32	00:58:44	8	00:18:09	00:44:03	13	00:15:47	00:39:26	19	00:19:35	00:35:42
Tayside	335	00:28:19	01:38:50	345	00:25:27	01:22:05	320	00:26:20	01:31:05	322	00:24:36	01:16:38
Western Isles	32	00:18:05	00:44:15	22	00:16:58	00:46:27	26	00:29:31	01:47:36	18	00:16:47	01:03:54
Unknown	75	00:53:48	03:33:25	93	00:28:08	01:43:32	76	00:37:08	03:28:55	63	00:30:22	03:20:47
SCOTLAND	**3,515**	**00:36:00**	**03:42:53**	**3,547**	**00:30:40**	**02:16:00**	**3,605**	**00:33:05**	**02:38:47**	**3,448**	**00:33:34**	**03:10:12**

Notes

[P] - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	04/09/2023			11/09/2023			18/09/2023			25/09/2023		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	551	00:53:56	03:01:16	475	00:57:58	03:36:19	498	00:53:05	03:27:09	528	00:57:51	03:53:03
Borders	162	00:32:53	00:52:49	151	00:31:47	00:49:23	155	00:31:28	00:48:34	182	00:32:26	00:54:20
Dumfries & Galloway	227	00:26:53	00:50:34	232	00:26:23	00:46:30	271	00:28:19	00:58:00	241	00:29:24	00:53:42
Fife	463	00:47:03	01:47:40	489	00:49:37	02:19:52	413	00:48:43	01:52:41	483	00:50:44	02:32:28
Forth Valley	455	00:44:30	01:26:46	357	00:41:37	01:11:19	423	00:41:15	01:04:24	415	00:42:16	01:10:55
Grampian	628	00:58:29	03:39:42	629	00:56:48	03:19:37	629	00:52:33	03:06:00	580	00:53:53	02:57:12
Greater Glasgow & Clyde	1,877	00:46:31	01:21:01	1,793	00:47:05	01:20:59	1,844	00:45:09	01:21:44	1,822	00:48:37	01:23:18
Highland	332	00:27:23	00:59:52	336	00:26:23	01:14:47	322	00:25:55	00:57:32	326	00:27:25	01:05:35
Lanarkshire	798	01:02:11	02:28:34	774	00:57:30	02:11:13	819	01:02:24	02:47:29	768	00:59:10	01:58:34
Lothian	1,015	00:44:26	01:09:36	979	00:43:54	01:09:01	1,075	00:46:25	01:10:34	1,008	00:43:56	01:10:03
Orkney	31	00:20:56	00:38:19	14	00:14:27	00:27:53	25	00:15:16	00:26:56	18	00:15:50	00:21:55
Shetland	32	00:17:01	00:39:51	19	00:17:54	00:33:59	19	00:15:50	00:40:06	31	00:30:44	00:57:28
Tayside	556	00:31:50	01:01:00	519	00:31:37	00:58:59	545	00:30:43	00:56:15	511	00:29:28	00:54:02
Western Isles	28	00:18:08	00:26:54	26	00:15:39	00:25:48	27	00:20:53	00:30:10	26	00:16:47	00:30:28
SCOTLAND	**7,155**	**00:44:25**	**01:39:41**	**6,793**	**00:44:19**	**01:37:12**	**7,065**	**00:43:38**	**01:38:02**	**6,939**	**00:44:51**	**01:39:21**

Table 7 - Turnaround Times by Hospital

Week Commencing		04/09/2023			11/09/2023			18/09/2023			25/09/2023		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	214	00:57:08	03:29:59	169	00:55:14	03:47:09	176	01:09:54	03:50:40	188	01:05:16	03:42:11
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	337	00:52:02	02:48:50	306	00:59:41	03:31:26	322	00:49:36	03:02:17	340	00:54:26	03:59:30
Borders	Borders General Hospital (Melrose)	162	00:32:53	00:52:49	151	00:31:47	00:49:23	155	00:31:28	00:48:34	182	00:32:26	00:54:20
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	37	00:22:39	00:39:05	52	00:25:39	00:44:17	55	00:26:15	00:46:16	43	00:25:57	00:48:48
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	190	00:27:51	00:52:34	180	00:26:43	00:47:54	216	00:28:25	01:00:17	198	00:29:56	00:53:59
Fife	Victoria Hospital (Kirkcaldy)	463	00:47:03	01:47:40	489	00:49:37	02:19:52	413	00:48:43	01:52:41	483	00:50:44	02:32:28
Forth Valley	Forth Valley Royal Hospital (Larbert)	455	00:44:30	01:26:46	357	00:41:37	01:11:19	423	00:41:15	01:04:24	415	00:42:16	01:10:55
Grampian	Aberdeen Royal Infirmary (Aberdeen)	479	01:02:52	03:55:35	514	01:01:54	03:27:46	495	00:56:09	03:11:54	454	00:58:53	03:13:29
Grampian	Dr Gray's Hospital (Elgin)	137	00:50:46	02:35:36	100	00:36:49	01:29:15	128	00:41:27	02:27:33	111	00:45:36	01:28:39
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	12	00:19:30	00:58:53	15	00:21:56	00:40:36	6	00:24:50	00:46:45	15	00:23:00	00:36:54
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	519	00:40:55	01:01:47	540	00:42:47	01:04:59	532	00:39:55	01:03:26	574	00:45:30	01:11:02
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	98	00:37:44	01:04:23	128	00:39:57	01:19:35	102	00:35:53	00:59:20	106	00:35:38	01:00:53
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	818	00:55:30	01:38:46	711	00:54:17	01:36:00	762	00:55:09	01:46:21	721	00:55:12	01:39:41
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	358	00:44:24	01:15:33	341	00:46:46	01:17:19	375	00:42:56	01:08:43	360	00:49:02	01:21:35
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	84	00:37:38	01:03:48	73	00:42:53	01:06:39	73	00:38:55	01:04:40	61	00:40:19	01:11:29
Highland	Belford Hospital (Fort William)	37	00:28:12	01:06:54	28	00:20:29	00:48:51	37	00:26:46	00:55:57	35	00:23:16	00:40:08
Highland	Caithness General Hospital (Wick)	42	00:24:49	00:43:37	51	00:24:45	00:42:37	29	00:24:57	00:35:03	31	00:31:39	00:52:01
Highland	Lorn & Islands Hospital (Oban)	31	00:24:11	00:43:18	31	00:27:00	00:42:20	27	00:22:40	00:39:22	27	00:23:53	00:36:12
Highland	Raigmore Hospital (Inverness)	222	00:28:41	01:01:26	226	00:27:55	01:28:17	229	00:26:58	01:01:37	233	00:27:51	01:12:18
Lanarkshire	University Hospital Hairmyres (East Kilbride)	258	01:02:42	02:15:52	253	00:59:33	02:50:37	250	01:00:45	02:52:10	237	00:57:30	01:46:22
Lanarkshire	University Hospital Monklands (Airdrie)	242	00:59:57	01:40:34	219	00:53:43	01:34:32	251	00:53:26	01:29:16	248	00:56:49	01:39:56
Lanarkshire	University Hospital Wishaw (Wishaw)	298	01:04:37	03:11:52	302	00:58:56	02:21:49	318	01:12:40	03:23:09	283	01:04:57	02:26:33
Lothian	Royal Hospital for Sick Children (Edinburgh)	27	00:37:16	00:54:08	31	00:36:16	00:59:32	15	00:42:05	01:06:31	37	00:29:05	00:52:34
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	777	00:45:51	01:10:44	735	00:45:12	01:10:17	803	00:47:13	01:11:53	746	00:45:38	01:11:15
Lothian	St John's Hospital (Livingston)	211	00:40:06	01:05:00	213	00:39:34	01:05:23	257	00:42:07	01:03:57	225	00:40:08	01:04:02
Orkney	Balfour Hospital (Kirkwall)	31	00:20:56	00:38:19	14	00:14:27	00:27:53	25	00:15:16	00:26:56	18	00:15:50	00:21:55
Shetland	Gilbert Bain Hospital (Lerwick)	32	00:17:01	00:39:51	19	00:17:54	00:33:59	19	00:15:50	00:40:06	31	00:30:44	00:57:28
Tayside	Ninewells Hospital (Dundee)	472	00:33:44	01:04:20	440	00:32:39	01:02:23	440	00:31:51	00:57:04	438	00:30:07	00:56:53
Tayside	Perth Royal Infirmary (Perth)	84	00:26:50	00:39:52	79	00:26:04	00:40:37	105	00:28:36	00:44:36	73	00:26:30	00:45:27
Western Isles	Western Isles Hospital (Isle of Lewis)	28	00:18:08	00:26:54	26	00:15:39	00:25:48	27	00:20:53	00:30:10	26	00:16:47	00:30:28
SCOTLAND		7,155	00:44:25	01:39:41	6,793	00:44:19	01:37:12	7,065	00:43:38	01:38:02	6,939	00:44:51	01:39:21

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)