

Scottish Ambulance Service Unscheduled Care Operational Statistics



**Scottish
Ambulance
Service**

Working in Partnership with Universities

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Please read all accompanying notes and definitions before interpreting the data.

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Source

Publication only contains information from the SAS C3 Data Warehouse.

This publication includes data for week commencing

11/03/2024

to

01/04/2024

Notes

- 1) This document is an Official Statistics Publication.
- 2) The statistics in this weekly update cover SAS activity only, and include new data for the previous 4 weeks. Data for the most recent 3 weeks should be treated as provisional.

Definitions

Indicator	Definition	Format
Total Incidents	Unscheduled care incidents handled by SAS including attended and non-attended incidents. Presented by the Health Board Area of the Incident ¹	Number
Incidents Attended	Unscheduled care incidents handled by SAS which were attended by a SAS crew. Presented by the Health Board Area of the Incident ¹	Number
Incidents Conveyed	Unscheduled care incidents handled by SAS which were attended by a SAS crew and the patient conveyed to hospital. Presented by the Health Board Area of the Incident ¹	Number
Median Response Time	The time in which 50% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
90 th Percentile Response Time	The time in which 90% of patients are reached by a SAS crew. Presented by the Health Board Area of the Incident ¹	hh:mm:ss
Median Turnaround Time	The time in which 50% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss
90 th Percentile Turnaround Time	The time in which 90% of SAS Crews spend at hospital as a result of conveying a patient. This time runs from when the crew arrive at the hospital to when they are clear from the incident. This indicator includes the turnaround times for hospitals with an A&E only. For a list of these please see Appendix 1.	hh:mm:ss

Notes

¹ The Health Board Area of the incident is derived by matching the postcode of the incident to the National Records of Scotland Postcode file. Occasionally the postcode of the incident does not match a defined postcode in the NRS file, in these circumstances the Health Board Area is reported as Unknown.

Table 1 - Total Unscheduled Care Demand and Emergency Demand by Health Board

Week Commencing	11/03/2024						18/03/2024					
Health Board	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
Ayrshire and Arran	1,072	873	620	943	767	524	1,159	909	651	1,016	786	536
Borders	365	316	235	311	262	185	371	309	217	314	260	174
Dumfries and Galloway	500	426	337	404	343	258	498	427	336	415	352	263
Fife	1,221	980	677	1,091	878	580	1,150	929	644	1,026	820	543
Forth Valley	793	635	462	729	583	413	793	626	444	708	561	383
Grampian	1,500	1,148	757	1,304	1,004	631	1,487	1,111	755	1,283	957	612
Greater Glasgow and Clyde	3,382	2,688	2,038	2,939	2,302	1,679	3,359	2,655	1,953	2,994	2,345	1,665
Highland	988	821	588	785	654	430	978	790	570	760	613	405
Lanarkshire	1,827	1,450	1,072	1,608	1,266	910	1,749	1,433	1,098	1,461	1,173	862
Lothian	2,349	1,814	1,208	2,134	1,645	1,054	2,368	1,751	1,206	2,138	1,587	1,054
Orkney	55	43	37	33	24	18	52	39	36	27	21	18
Shetland	40	36	31	26	24	19	48	38	31	28	24	18
Tayside	1,286	1,076	673	1,124	936	546	1,194	996	649	1,025	835	495
Western Isles	99	82	66	58	52	36	113	90	68	53	45	23
Unknown	380	65	45	368	58	38	356	75	53	344	67	45
SCOTLAND	15,857	12,453	8,846	13,857	10,798	7,321	15,675	12,178	8,711	13,592	10,446	7,096

25/03/2024						01/04/2024					
Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed	Total Incidents	Total Incidents Attended	Total Incidents Conveyed	Emergency Incidents	Emergency Incidents Attended	Emergency Incidents Conveyed
1,200	923	655	1,085	826	566	1,116	884	607	968	756	488
365	320	240	312	273	196	353	287	205	292	233	159
506	431	332	428	358	266	512	439	338	417	353	256
1,071	876	595	949	764	490	1,168	932	639	1,038	818	534
846	688	503	771	625	444	785	650	456	710	578	388
1,475	1,127	728	1,281	970	586	1,472	1,194	758	1,307	1,058	634
3,462	2,706	2,067	3,047	2,352	1,745	3,412	2,724	2,016	2,980	2,362	1,673
1,080	884	638	819	690	452	1,016	847	638	756	641	446
1,856	1,456	1,084	1,623	1,257	905	1,760	1,386	1,084	1,532	1,192	902
2,273	1,693	1,170	2,071	1,541	1,030	2,438	1,828	1,242	2,223	1,666	1,098
58	44	33	37	29	19	82	64	51	53	42	30
56	44	35	27	23	15	34	31	25	22	20	15
1,183	1,004	625	1,023	861	493	1,223	1,017	619	1,075	877	489
91	79	59	62	52	32	121	94	73	73	62	41
404	87	51	393	81	47	398	87	61	387	79	53
15,926	12,362	8,815	13,928	10,702	7,286	15,890	12,464	8,812	13,833	10,737	7,206

Table 2 - Purple Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	40	00:08:50	00:17:59	39	00:10:15	00:21:40	37	00:08:20	00:16:03	42	00:08:47	00:17:21
Borders	5	00:06:01	00:07:08	*	*	*	6	00:03:58	00:20:22	7	00:11:51	00:16:29
Dumfries and Galloway	21	00:06:42	00:22:48	18	00:07:24	00:22:48	20	00:10:37	00:20:31	11	00:07:57	00:33:14
Fife	48	00:07:55	00:17:19	36	00:08:07	00:13:57	33	00:08:12	00:12:43	40	00:07:18	00:15:43
Forth Valley	33	00:06:47	00:17:37	25	00:08:32	00:15:06	37	00:07:56	00:13:50	21	00:07:33	00:14:51
Grampian	50	00:07:30	00:15:38	44	00:08:13	00:17:53	42	00:06:25	00:13:00	37	00:06:33	00:18:31
Greater Glasgow and Clyde	96	00:06:14	00:12:05	107	00:05:40	00:12:27	107	00:06:01	00:12:30	119	00:05:39	00:11:20
Highland	30	00:07:35	00:21:49	21	00:07:39	00:13:56	35	00:06:54	00:16:50	24	00:12:23	00:18:58
Lanarkshire	73	00:06:41	00:16:07	50	00:08:34	00:14:03	67	00:06:41	00:14:37	58	00:06:47	00:14:20
Lothian	67	00:06:18	00:12:05	73	00:06:15	00:12:05	60	00:08:15	00:13:33	68	00:06:21	00:11:50
Orkney	-	n/a	n/a	*	*	*	*	*	*	-	n/a	n/a
Shetland	*	*	*	-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Tayside	35	00:09:50	00:18:12	31	00:05:49	00:21:05	55	00:06:25	00:18:45	36	00:05:24	00:15:31
Western Isles	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Unknown	5	00:07:19	00:19:00	*	*	*	7	00:05:20	00:06:39	*	*	*
SCOTLAND	508	00:07:17	00:17:02	456	00:07:16	00:14:51	511	00:07:02	00:15:41	468	00:06:33	00:15:42

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 3 - Red Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	158	00:10:56	00:22:09	163	00:11:32	00:25:05	184	00:10:11	00:24:50	151	00:10:30	00:21:50
Borders	28	00:10:08	00:22:06	44	00:08:08	00:24:39	39	00:09:17	00:23:02	36	00:10:12	00:24:27
Dumfries and Galloway	49	00:09:29	00:18:25	63	00:10:15	00:31:23	57	00:09:05	00:26:10	58	00:11:17	00:27:44
Fife	166	00:09:12	00:20:29	133	00:07:59	00:17:18	136	00:08:26	00:17:38	143	00:09:50	00:21:39
Forth Valley	104	00:09:28	00:19:23	108	00:11:08	00:20:06	122	00:09:08	00:17:46	113	00:09:05	00:18:41
Grampian	179	00:08:50	00:23:40	200	00:08:23	00:25:24	181	00:09:09	00:24:13	192	00:08:51	00:25:25
Greater Glasgow and Clyde	531	00:07:46	00:15:37	490	00:07:15	00:15:15	533	00:07:25	00:14:36	523	00:07:31	00:15:07
Highland	123	00:08:41	00:25:47	97	00:09:22	00:28:24	99	00:08:58	00:28:29	112	00:08:00	00:26:46
Lanarkshire	298	00:09:25	00:18:47	239	00:08:21	00:17:26	242	00:08:35	00:17:25	268	00:08:17	00:17:39
Lothian	316	00:07:17	00:14:37	346	00:08:11	00:16:01	314	00:08:16	00:16:41	324	00:07:58	00:16:09
Orkney	*	*	*	-	n/a	n/a	*	*	*	*	*	*
Shetland	7	00:07:35	00:19:05	6	00:05:13	00:15:36	*	*	*	*	*	*
Tayside	148	00:07:24	00:19:08	144	00:07:54	00:23:45	152	00:07:24	00:17:35	149	00:08:16	00:19:24
Western Isles	*	*	*	7	00:06:41	00:17:24	5	00:08:17	00:19:13	12	00:06:46	00:18:01
Unknown	16	00:12:37	00:28:08	17	00:12:44	00:24:17	21	00:09:20	00:25:54	30	00:10:18	00:25:35
SCOTLAND	2,131	00:08:22	00:18:52	2,057	00:08:15	00:19:33	2,091	00:08:22	00:19:03	2,120	00:08:20	00:19:21

Notes

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Key to symbols:

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' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 4 - Amber Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P		
	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Health Board												
Ayrshire and Arran	326	00:19:56	00:52:06	360	00:21:32	01:04:09	366	00:25:27	01:05:22	301	00:20:38	00:54:54
Borders	104	00:11:07	00:30:47	96	00:13:11	00:27:27	102	00:14:02	00:31:20	91	00:12:22	00:27:57
Dumfries and Galloway	115	00:17:23	00:33:49	134	00:16:04	00:40:56	131	00:15:14	00:41:53	132	00:19:43	00:42:16
Fife	405	00:17:50	00:37:19	362	00:16:41	00:38:45	313	00:16:41	00:34:02	330	00:16:24	00:36:15
Forth Valley	241	00:19:15	00:46:01	239	00:18:24	00:40:22	249	00:18:46	00:36:16	250	00:16:36	00:30:15
Grampian	436	00:17:58	00:47:26	388	00:18:02	00:58:28	399	00:17:20	00:46:35	432	00:15:07	00:39:15
Greater Glasgow and Clyde	964	00:17:13	00:37:16	963	00:15:53	00:34:53	998	00:15:59	00:38:31	901	00:15:43	00:35:15
Highland	228	00:14:23	00:37:54	232	00:14:21	00:35:25	241	00:13:14	00:35:26	243	00:14:53	00:34:04
Lanarkshire	555	00:21:41	00:45:26	482	00:17:23	00:35:26	582	00:18:49	00:38:35	541	00:20:10	00:44:36
Lothian	720	00:16:27	00:33:17	722	00:16:54	00:42:34	625	00:16:28	00:35:33	727	00:16:18	00:36:22
Orkney	7	00:06:58	00:19:36	9	00:09:15	00:24:34	11	00:19:58	00:45:24	17	00:19:18	00:36:52
Shetland	9	00:09:10	00:21:50	7	00:08:14	00:22:55	7	00:10:28	00:15:04	6	00:24:30	00:35:38
Tayside	378	00:18:06	00:36:45	323	00:15:25	00:35:49	331	00:12:36	00:31:19	344	00:14:51	00:35:25
Western Isles	24	00:10:29	00:29:43	22	00:09:22	00:17:52	24	00:12:24	00:23:56	25	00:10:01	00:32:24
Unknown	21	00:15:16	00:30:00	29	00:14:36	00:31:05	33	00:17:45	00:44:29	21	00:16:30	00:49:58
SCOTLAND	4,533	00:17:41	00:39:49	4,368	00:16:45	00:40:25	4,412	00:16:57	00:39:42	4,361	00:16:33	00:38:26

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Key to symbols:

' - ' = zero value.

' n/a ' = not applicable.

' * ' = Indicates values that have been suppressed due to the potential risk of disclosure and to help maintain patient confidentiality.

Table 5 - Yellow Category: Incidents Attended and Response Times by Health Board

Week Commencing	11/03/2024 ^P			18/03/2024 ^P			25/03/2024 ^P			01/04/2024 ^P		
Health Board	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)	Incidents Attended	Median Response Time (hh:mm:ss)	90th Percentile Response Time (hh:mm:ss)
Ayrshire and Arran	225	01:00:43	05:26:23	209	01:02:22	04:54:13	220	01:31:45	07:30:19	248	00:42:19	03:36:57
Borders	123	00:21:21	01:06:37	110	00:22:08	01:31:09	125	00:19:08	01:05:21	98	00:16:22	01:03:04
Dumfries and Galloway	154	00:25:14	01:19:27	133	00:29:42	02:01:12	149	00:29:55	01:55:30	150	00:26:13	01:23:19
Fife	251	00:55:28	04:51:00	287	00:36:43	02:21:57	276	00:33:26	01:51:19	300	00:28:29	02:33:25
Forth Valley	196	00:42:23	02:56:30	179	00:41:29	03:11:45	212	00:52:09	03:50:37	187	00:27:44	02:03:34
Grampian	325	00:38:20	04:22:36	312	00:30:38	02:02:52	333	00:32:07	02:30:08	385	00:29:11	02:01:31
Greater Glasgow and Clyde	678	00:40:05	03:21:47	745	00:40:43	02:48:16	690	00:52:17	04:11:24	792	00:29:00	02:39:06
Highland	272	00:21:38	01:14:50	259	00:19:37	01:15:26	311	00:20:09	01:14:07	261	00:21:52	01:04:54
Lanarkshire	322	01:05:12	04:13:15	382	00:56:38	02:55:44	348	00:59:36	04:32:44	309	00:41:49	04:21:03
Lothian	504	00:50:18	03:30:41	397	01:02:48	06:46:45	497	00:56:21	04:31:44	512	00:42:33	04:51:25
Orkney	14	00:10:42	00:40:24	10	00:15:28	00:55:13	11	00:26:01	01:04:15	17	00:22:32	00:48:49
Shetland	7	00:07:36	01:53:47	11	00:36:44	01:03:45	11	00:09:30	01:07:03	12	00:16:31	01:32:34
Tayside	366	00:36:24	02:02:32	330	00:24:59	01:34:51	316	00:26:57	01:44:06	340	00:25:29	01:28:59
Western Isles	19	00:22:14	01:17:56	15	00:19:44	00:57:43	21	00:11:07	00:24:16	23	00:15:00	00:43:58
Unknown	15	00:27:26	03:26:22	18	01:11:31	02:39:03	19	00:29:32	07:49:09	23	00:24:21	02:07:43
SCOTLAND	3,471	00:38:46	03:23:54	3,397	00:36:36	02:55:51	3,539	00:39:10	03:31:43	3,657	00:30:22	02:37:44

Notes

^P - Data presented from week commencing 04/04/2022 are subject to update due to the planned revision of the response time definition. Please see the summary report for further information.

Table 6 - Turnaround Times by Health Board

Week Commencing	11/03/2024			18/03/2024			25/03/2024			01/04/2024		
Health Board	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	530	00:58:45	03:44:32	555	01:06:32	03:50:00	578	01:03:53	03:39:37	509	00:59:42	03:46:09
Borders	184	00:32:45	01:05:34	168	00:31:23	00:57:35	196	00:30:29	00:49:57	159	00:33:04	00:55:11
Dumfries & Galloway	255	00:29:07	01:00:33	257	00:32:43	01:15:46	259	00:29:48	00:58:23	246	00:31:34	01:18:00
Fife	515	00:44:39	01:49:13	479	00:47:15	01:55:26	460	00:44:40	01:27:07	472	00:40:34	01:25:25
Forth Valley	422	00:46:27	01:23:41	378	00:43:03	01:17:48	456	00:44:49	01:15:35	405	00:45:17	01:13:52
Grampian	681	01:02:39	03:55:09	643	00:51:07	03:33:41	593	00:51:08	03:07:29	653	00:47:42	03:29:48
Greater Glasgow & Clyde	1,869	00:47:13	01:24:54	1,799	00:46:27	01:23:13	1,903	00:49:00	01:24:53	1,853	00:46:51	01:22:59
Highland	348	00:33:42	02:21:10	336	00:28:31	01:09:40	328	00:31:57	01:26:14	319	00:27:44	01:12:58
Lanarkshire	852	00:52:49	01:31:47	829	00:53:53	01:36:45	845	00:57:20	01:54:39	865	00:58:51	02:40:44
Lothian	1,007	00:47:57	01:21:09	996	00:49:02	01:21:43	977	00:48:39	01:23:20	1,034	00:47:39	01:17:46
Orkney	18	00:15:41	00:31:01	18	00:12:07	00:29:24	19	00:17:30	00:29:53	30	00:12:52	00:29:41
Shetland	19	00:27:53	00:41:09	16	00:21:27	00:41:37	14	00:36:42	00:53:21	14	00:22:57	00:42:48
Tayside	622	00:32:51	00:57:10	577	00:31:52	00:59:03	542	00:29:00	00:50:57	548	00:29:27	00:52:55
Western Isles	29	00:21:40	00:37:21	18	00:21:43	00:26:55	21	00:17:05	00:33:16	32	00:20:22	00:31:49
SCOTLAND	7,351	00:45:36	01:39:30	7,069	00:44:56	01:39:46	7,191	00:45:48	01:40:06	7,139	00:44:36	01:38:56

Table 7 - Turnaround Times by Hospital

Week Commencing		11/03/2024			18/03/2024			25/03/2024			01/04/2024		
Health Board	Hospital	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)	Incidents Conveyed	Median Turnaround Time (hh:mm:ss)	90th Percentile Turnaround Time (hh:mm:ss)
Ayrshire & Arran	University Hospital Ayr (Ayr)	173	00:48:56	03:14:59	180	01:02:11	03:38:41	199	00:54:33	04:08:22	176	01:06:51	03:10:45
Ayrshire & Arran	University Hospital Crosshouse (Kilmarnock)	357	01:00:38	03:51:46	375	01:07:13	04:00:36	379	01:08:34	03:35:34	333	00:57:36	04:21:59
Borders	Borders General Hospital (Melrose)	184	00:32:45	01:05:34	168	00:31:23	00:57:35	196	00:30:29	00:49:57	159	00:33:04	00:55:11
Dumfries & Galloway	Galloway Community Hospital (Stranraer)	43	00:26:09	00:39:38	41	00:28:01	00:40:37	50	00:30:35	00:51:14	54	00:25:08	00:53:54
Dumfries & Galloway	New Dumfries and Galloway Royal Infirmary (Cargenbridge)	212	00:29:49	01:00:53	216	00:34:11	01:26:52	209	00:29:48	00:58:51	192	00:34:58	01:24:39
Fife	Victoria Hospital (Kirkcaldy)	515	00:44:39	01:49:13	479	00:47:15	01:55:26	460	00:44:40	01:27:07	472	00:40:34	01:25:25
Forth Valley	Forth Valley Royal Hospital (Larbert)	422	00:46:27	01:23:41	378	00:43:03	01:17:48	456	00:44:49	01:15:35	405	00:45:17	01:13:52
Grampian	Aberdeen Royal Infirmary (Aberdeen)	526	01:08:35	04:23:07	492	00:53:55	03:45:15	455	00:53:55	03:13:30	501	00:46:55	03:20:53
Grampian	Dr Gray's Hospital (Elgin)	139	00:52:32	02:25:41	139	00:45:46	02:40:56	123	00:49:38	02:34:05	141	00:55:09	03:59:12
Grampian	Royal Aberdeen Children's Hospital (Aberdeen)	16	00:16:55	00:38:57	12	00:27:15	00:44:01	15	00:28:13	00:51:35	11	00:24:55	00:38:52
Greater Glasgow & Clyde	Glasgow Royal Infirmary (Glasgow)	512	00:44:47	01:10:25	527	00:41:32	01:10:15	584	00:43:40	01:10:55	570	00:43:06	01:08:18
Greater Glasgow & Clyde	Inverclyde Royal Hospital (Greenock)	119	00:39:57	00:57:07	95	00:33:15	01:00:16	100	00:37:31	00:59:54	102	00:37:17	01:06:43
Greater Glasgow & Clyde	Queen Elizabeth University Hospital (Glasgow)	805	00:53:41	01:35:42	750	00:52:30	01:38:32	787	00:55:22	01:41:30	747	00:51:32	01:46:46
Greater Glasgow & Clyde	Royal Alexandra Hospital (Paisley)	372	00:45:17	01:14:53	371	00:45:28	01:22:24	350	00:50:46	01:24:14	365	00:47:17	01:15:41
Greater Glasgow & Clyde	Royal Hospital for Children (Glasgow)	61	00:46:55	01:21:46	56	00:44:23	01:18:41	82	00:50:38	01:17:36	69	00:38:01	01:06:18
Highland	Belford Hospital (Fort William)	29	00:30:31	01:14:56	29	00:25:24	01:01:20	30	00:23:44	00:45:50	27	00:22:31	00:36:11
Highland	Caithness General Hospital (Wick)	35	00:24:10	00:42:09	41	00:27:08	00:46:19	38	00:27:04	00:45:21	41	00:21:10	00:46:50
Highland	Lorn & Islands Hospital (Oban)	23	00:26:40	00:32:34	33	00:24:51	00:39:26	19	00:21:45	00:37:14	23	00:21:33	00:43:31
Highland	Raigmore Hospital (Inverness)	261	00:43:37	02:39:48	233	00:30:48	01:22:29	241	00:35:35	01:39:39	228	00:32:08	01:23:18
Lanarkshire	University Hospital Hairmyres (East Kilbride)	253	00:50:48	01:30:36	244	00:50:33	01:31:41	246	00:58:07	01:53:06	279	00:57:18	03:00:45
Lanarkshire	University Hospital Monklands (Airdrie)	254	00:56:54	01:42:50	241	00:53:28	01:41:44	260	00:55:30	01:50:14	256	00:57:45	01:37:47
Lanarkshire	University Hospital Wishaw (Wishaw)	345	00:52:21	01:23:43	344	00:55:23	01:35:41	339	00:58:03	01:55:49	330	01:01:44	03:47:57
Lothian	Royal Hospital for Sick Children (Edinburgh)	31	00:38:17	00:58:58	26	00:37:00	00:50:19	22	00:41:34	01:06:22	23	00:36:56	01:12:41
Lothian	Royal Infirmary of Edinburgh at Little France (Edinburgh)	743	00:50:02	01:25:00	736	00:51:04	01:25:52	735	00:48:39	01:25:36	763	00:50:39	01:22:17
Lothian	St John's Hospital (Livingston)	233	00:42:11	01:08:14	234	00:45:01	01:09:36	220	00:49:24	01:15:00	248	00:42:00	01:03:31
Orkney	Balfour Hospital (Kirkwall)	18	00:15:41	00:31:01	18	00:12:07	00:29:24	19	00:17:30	00:29:53	30	00:12:52	00:29:41
Shetland	Gilbert Bain Hospital (Lerwick)	19	00:27:53	00:41:09	16	00:21:27	00:41:37	14	00:36:42	00:53:21	14	00:22:57	00:42:48
Tayside	Ninewells Hospital (Dundee)	528	00:33:54	00:59:49	484	00:32:28	00:59:59	456	00:29:27	00:51:35	475	00:29:39	00:54:27
Tayside	Perth Royal Infirmary (Perth)	94	00:28:01	00:42:54	93	00:26:13	00:48:27	86	00:25:45	00:46:05	73	00:25:53	00:43:42
Western Isles	Western Isles Hospital (Isle of Lewis)	29	00:21:40	00:37:21	18	00:21:43	00:26:55	21	00:17:05	00:33:16	32	00:20:22	00:31:49
SCOTLAND		7,351	00:45:36	01:39:30	7,069	00:44:56	01:39:46	7,191	00:45:48	01:40:06	7,139	00:44:36	01:38:56

Appendix 1 – NHS Hospitals included in Hospital Turnaround Calculation

Aberdeen Royal Infirmary (Aberdeen)
Balfour Hospital (Kirkwall)
Belford Hospital (Fort William)
Borders General Hospital (Melrose)
Caithness General Hospital (Wick)
Dr Gray's Hospital (Elgin)
Forth Valley Royal Hospital (Larbert)
Galloway Community Hospital (Stranraer)
Gilbert Bain Hospital (Lerwick)
Glasgow Royal Infirmary (Glasgow)
Inverclyde Royal Hospital (Greenock)
Lorn & Islands Hospital (Oban)
New Dumfries and Galloway Royal Infirmary (Cargenbridge)
Ninewells Hospital (Dundee)
Perth Royal Infirmary (Perth)
Queen Elizabeth University Hospital (Glasgow)
Raigmore Hospital (Inverness)
Royal Aberdeen Children's Hospital (Aberdeen)
Royal Alexandra Hospital (Paisley)
Royal Hospital for Children (Glasgow)
Royal Hospital for Sick Children (Edinburgh)
Royal Infirmary of Edinburgh at Little France (Edinburgh)
St John's Hospital (Livingston)
University Hospital Ayr (Ayr)
University Hospital Crosshouse (Kilmarnock)
University Hospital Hairmyres (East Kilbride)
University Hospital Monklands (Airdrie)
University Hospital Wishaw (Wishaw)
Victoria Hospital (Kirkcaldy)
Western Isles Hospital (Isle of Lewis)